




# **Delaware State Police 2021 Annual Report**

The 2021 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Patrolman Francis Ryan  
Sergeant Thomas H. Lamb  
Trooper Paul H. Sherman  
Corporal Leroy L. Lekites  
Corporal James D. Orvis  
Corporal Raymond B. Wilhelm  
Trooper William F. Mayer  
Trooper First Class Harold B. Rupert  
Trooper Robert A. Paris  
Colonel Eugene B. Ellis  
Trooper William C. Keller  
Trooper Ronald L. Carey  
Trooper David C. Yarrington  
Trooper George W. Emory  
Lieutenant William I. Jearman  
Corporal David B. Pulling  
Trooper Kevin J. Mallon  
Trooper Gerard T. Dowd  
Corporal Robert H. Bell  
Corporal Francis T. Schneible  
Trooper Sandra M. Wagner  
Corporal Frances M. Collender  
Corporal Christopher M. Shea  
Corporal Stephen J. Ballard

## Mission Statement

**To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.**



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★  
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★





**State of Delaware**  
**DEPARTMENT OF SAFETY AND HOMELAND SECURITY**  
**OFFICE OF THE SECRETARY**  
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**The Honorable John Carney**  
Governor

**The Honorable Nathaniel McQueen, Jr.**  
Cabinet Secretary

March 9, 2022

I am pleased to join Colonel Melissa Zebley in presenting the 2021 Delaware State Police Annual Report. Congratulations to the men and the women of the Delaware State Police (DSP) for a year filled with numerous accomplishments. Also, I extend a sincere thank you to Governor John Carney and members of the General Assembly for their continuing support and unwavering dedication to public safety throughout the past year.

This year, with funding provided by the Governor and the General Assembly, DSP began implementing plans to fully equip its troopers with body worn cameras. All uniformed troopers will be issued a body-worn camera, totaling 560 cameras. These include Patrol, School Resource Officers, the Commercial Vehicle Enforcement Unit, the Governor's Task Force, and the Crash Reconstruction Unit. In addition, the plan provides for an integrated cloud storage system.

With Delaware being home to the President of the United States, DSP maintained a leadership role in providing crucial logistical support and coordination to the Presidential detail. The Division displayed its expertise and professionalism while serving an integral role in the longest reported presidential motorcade which extended nearly the whole length of the state.

The DSP Honor Guard Unit, known for its precision and skill, hosted the 2021 Sgt. Rodney H. Bond #448 Memorial Honor Guard Conference. It afforded 53 ceremonial operators from 23 agencies an intense week-long training related to ceremonial functions. The caliber of instruction and the valuable networking and information sharing during this conference remains top-notch.

Finally, Delaware State Police relocated the State Bureau of Identification and DSP Support Services into a new facility at 600 S. Bay Road in Dover. The new location provided much needed office space for staff and customers as well as training and conference rooms.

We greatly appreciate the Delaware State Police for its hard work, service and sacrifice in another challenging year. This report represents the dedication, service and outstanding accomplishments of the Delaware State Police as they continue to ensure the safety and security of our State.

Sincerely,

A handwritten signature in blue ink, reading "Nathaniel McQueen, Jr.".

Secretary Nathaniel McQueen, Jr.



It gives me great pleasure to present the 2021 Delaware State Police Annual Report. The Executive Staff is once again impressed with the achievements of the women and men of the Delaware State Police (Division) during calendar year 2021. It is worth noting that the success of our personnel comes with the consistent and tangible support of Governor John Carney, Secretary of Safety and Homeland Security Nathaniel McQueen Jr. and the members of the General Assembly. That support continues to create an environment wherein all Divisional personnel can not only achieve success but can also strive to innovate and move the Division forward in meaningful and, in many ways, cutting edge fashion.

As a true, 'full-service' police agency the members of the Division spent the entirety of 2021 setting the bar with regards to all aspects of modern day policing. The Division continued to improve upon the technology we use to train our personnel and equip them with the tools necessary to carry out their respective assignments. Throughout the entirety of the year our personnel supported outside agencies with a variety of requests for service spanning from assuming criminal investigative work for smaller agencies to large-scale support of the United States Secret Service as they continue to provide security for President Joseph R. Biden Jr. Our commitment to work with allied law enforcement agencies and other community and governmental agencies remains steadfast.

During our 2021 Awards Ceremony recognizing the accomplishments and efforts of the women and men of the Delaware State Police two employees were selected as the Civilian and Trooper of the Year. Ms. Kim Cuffee was selected as the Civilian of the Year, in part, due to the focus and determination she demonstrated throughout the lingering COVID-19 pandemic. While Ms. Cuffee was recognized in that fashion, civilians in all Troops and Sections worked diligently through the pandemic, as well as other challenges, to ensure that the Troopers they support were able to effectively do their jobs to the best of their ability. Whether it was the over 600,000 calls for service that our Civilian 9-1-1 call takers processed at our three dispatch centers or the nearly 60,000 criminal history checks conducted by the employees of the State Bureau of Identification, our Civilian employees demonstrated why they are second to none!

Sgt. Pierre Lawler, the 2021 Trooper of the Year was, in part, chosen for the tremendous leadership skills he demonstrated on a daily basis throughout the year. Leadership, however, was certainly not exclusive to Sgt. Lawler as demonstrated throughout the State the entirety of the year by Troopers of all ranks. From the time our Troopers enter the Training Academy they are infused with leadership lessons and encouraged to lead as they serve. With the overarching goal of 'getting it right every time' our Troopers worked diligently as well to ensure that those we serve could be safe and secure throughout the State. Whether that sense of safety and security came by way of the 4,494 missions flown by our Aviation Section, to include the transportation of 318 trauma patients, the countless missions the Maritime Unit conducted along the Delaware coastline to ensure that our waterways were secure or the over 95,000 traffic citations, 36,000 aggressive driving related citations and 2,851 DUI arrests made by our Troopers to enhance highway safety, our Troopers lead and served with distinction the entirety of the year.

From a statistical perspective, the Division experienced significant reductions in a number of areas related to core crimes in 2021. These reductions included a 2.5% reduction in Shootings, a 26.3% reduction in both Robberies and Burglaries and a 15% reduction in Shoplifting incidents. These hard-earned crime reductions paired nicely with increased traffic safety efforts which led to a 22.7% increase in proactive DUI arrests and a 16.8 increase in Distracted Driving citations. While statistics offer empirical evidence of our personnel's strong efforts I am equally as proud of their interactions with the citizens they serve. While the number of e-mails, letters and comments offered by the citizen's we served in 2021, highlighting their positive interactions with our personnel, cannot be easily measured their volume truly humbled me.

As the women and men of the Delaware State Police enter 2022 and the last year of our agency's first century of service I am confident that the effort and results demonstrated in 2021 will be replicated in the coming year. Our agency is comprised of the best of the best. Our people, our greatest resource, are collectively committed to living by our agency's core values of

Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service. I couldn't be prouder of our 2021 efforts and look forward to the great work our members will produce in the coming year!

Sincerely,

A handwritten signature in black ink, reading "Colonel Melissa A. Zebley". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Colonel Melissa A. Zebley  
Superintendent





## Executive Staff



*Colonel Melissa Zebley  
Superintendent*



*Lt. Colonel Daniel Meadows  
Deputy Superintendent*



*Major Matthew Cox  
North Operations Officer*



*Major William Crotty  
South Operations Officer*



*Major Sean Moriarty  
Administrative Officer*



*Major Peter Sawyer  
Special Operations Officer*

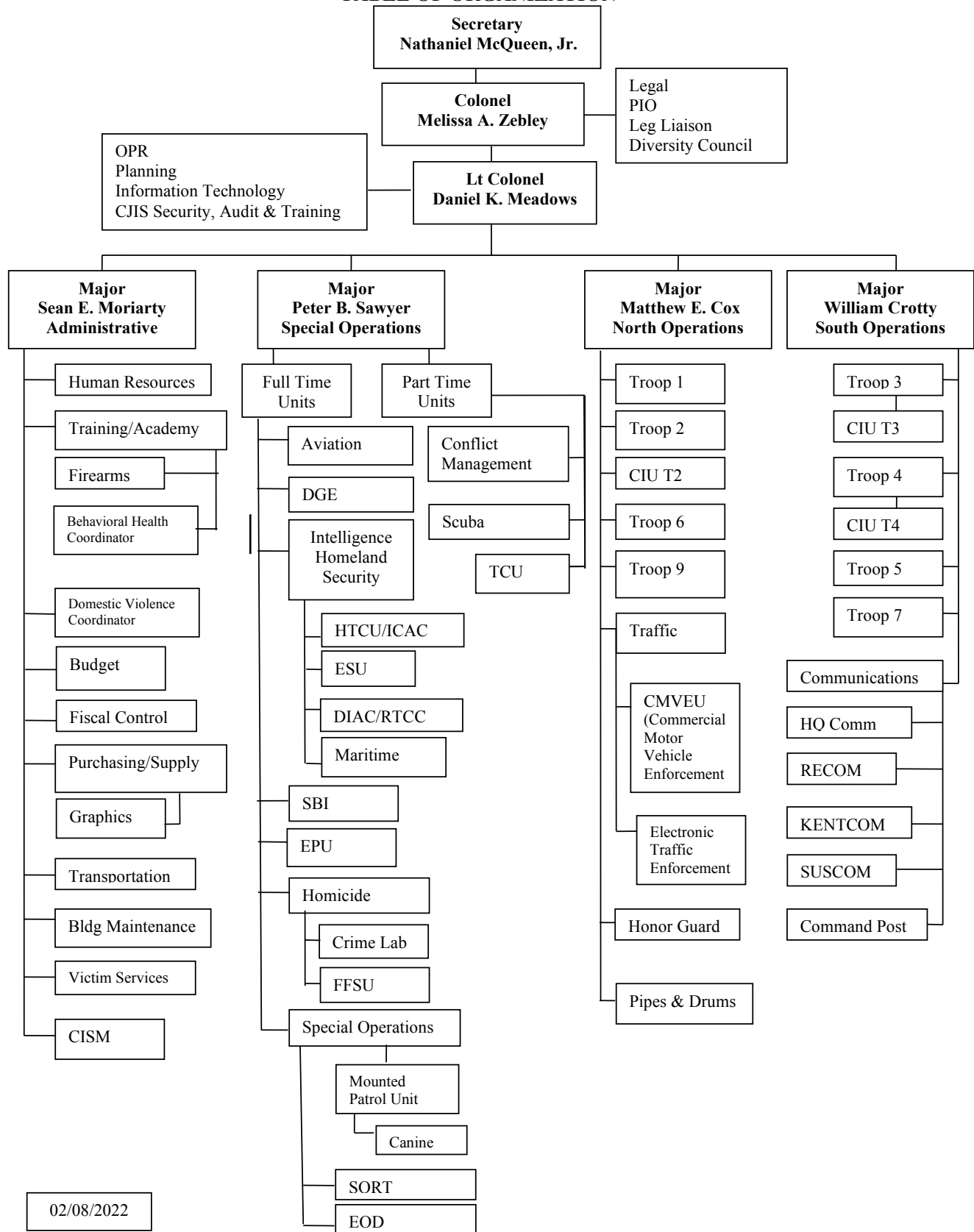
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### DELAWARE STATE POLICE TABLE OF ORGANIZATION



## 2021 Divisional Goals

Please note that due to the pandemic related state of emergency and the effect on crashes and property crimes, those goals were based on 2019 totals, a “normal” activity year. The comparison year is documented in the “2021 Goal” column.

Goal	2021 Goal	% Change	Statistical Perspective	Strategic Perspective
<b>Shooting Incidents</b>	3% Reduction over 2020	2.5% Reduction	Within statistical norm for last five years.	Missed goal by 1 shooting.
<b>Robbery</b>	3% Reduction over 2019	26.3% Reduction	Within statistical norm for last 10 years.	Lowest total on record and half the number of just a few years ago.
<b>Non-Family Agg Assaults</b>	3% Reduction over 2020	6.1% Increase	Significantly higher than the statistical norm for last 10 years.	Highest total since 2010.
<b>Burglary</b>	5% Reduction over 2019	26.3% Reduction	Within statistical norm for last 10 years.	Lowest total on record and half the number of just a few years ago. Decreasing trend since 2011.
<b>Theft ex Shoplifting</b>	5% Reduction over 2019	0.9% Increase	Within statistical norm for last 10 years.	Third lowest total on record and half that of earlier in the decade.
<b>Shoplifting</b>	3% Reduction over 2019	15.0% Reduction	Within statistical norm for last 10 years.	Second lowest total since 2007.
<b>Proactive Drug Investigations</b>	6% Increase over 2020	3.5% Increase	Within statistical norm for last 10 years.	Second highest total on record.
<b>Proactive DUI Arrests</b>	3% Increase over 2020	22.7% Increase	Within statistical norm for last eight years.	Highest total since 2012.
<b>Proactive Distracted Driving Arrests</b>	3% Increase over 2020	16.8% Increase	Within statistical norm for last 10 years.	Second lowest total since 2010.
<b>Total Crashes (non-animal related)</b>	3% Reduction over 2019	0.2% Increase	Within statistical norm for last 10 years.	Third highest total on record.
<b>Fatal Crashes</b>	3% Reduction over 2019	8.9% Increase	Within statistical norm for last 10 years.	Highest total since 2006.
<b>Pedestrian Crashes</b>	3% Reduction over 2019	7.2% Increase	Within statistical norm for last 10 years.	Consistent with previous years.
<b>Motorcycle Crashes</b>	3% Reduction over 2019	8.4% Increase	Within statistical norm for last 10 years.	Consistent with previous years.

## DSP Statewide Annual Goals



### Troop 1 - Captain Kerry Bruce Reinbold

The "First Troop in the First State" has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail magnet, and the site of the North American headquarters for Astra Zeneca.

Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees. 2021 saw the return of such events and the future continues to be promising with the Wilmington Country Club on Kennett Pike hosting the prestigious BMW Classic golf tournament on August 16th – 21st, 2022.

In 2021, Troop 1 continued the Division's stratified model program, known as the State Police Enhanced Analytical Response (S.P.E.A.R.). Throughout year, Troop 1 Troopers have remained engaged with the increased levels of accountability to both criminal and traffic issues. From the beginning of the program in 2015, one of the top spots for daytime criminal activity was identified as RT 202 (Concord Pike), specifically shoplifting and thefts along the corridor, which required a multi-pronged approach.

During the nighttime hours, burglaries both commercial and residential became an increased focus and were patrolled in high volume to decrease these types of crimes. Due to the efforts of the dedicated Troopers, the Concord Pike corridor continues to see a downward trend in criminal activity over the last three years. In addition, Troopers have made several significant arrests using proper offender management and the Troop 1 Retail Theft Unit.

My leadership team also identified the Claymont area specifically the Philadelphia Pike corridor as location of action. Troopers were deployed in this area to combat a growing vehicle theft and robbery trend. Due to the efforts of Troop 1 and Troop 2 CIU partnering with local business, we were able to not only curb these incidents but also prosecute offenders and recover the stolen vehicles. Troop 1 will continue to diligently patrol this area while incorporating community businesses, leaders and local politicians to partner and assist.



Troop 1 crime prevention and enforcement efforts have been directed by Lieutenant Doug Deveney. Under Lt. Deveney's direction in 2021, Troop 1 experienced a 46.4% reduction in robberies from the previous year. Troop 1 also had an 1.9% reduction in burglaries and a 18.7% reduction of shopliftings. Most glaring is the 14.3% reduction in shooting incidents and more than 19 firearm-related arrests conducted by Troop 1 Troopers. Troop 1 uses daily analysis to identify hot spots, micro hot spots, repeat offenders and top store locations that are being targeted by suspects. As these issues appear, a strategy is created by the Troop Administration and carried out by the Troopers.

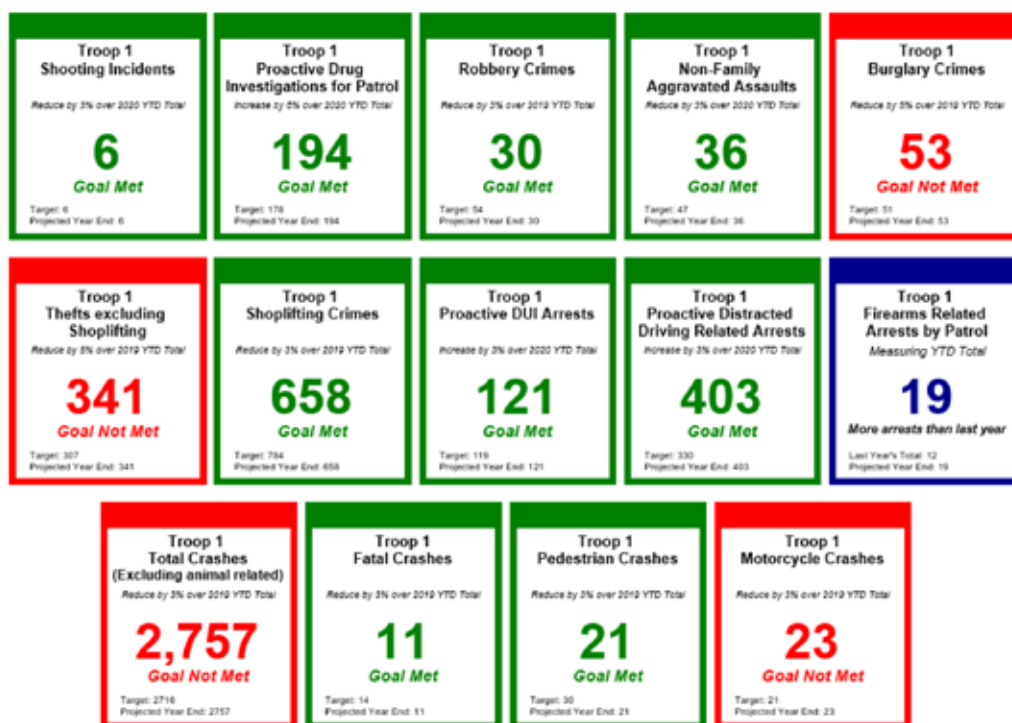
Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis. Lt. Davis targeted and led traffic initiatives with funding from the Office of Highway Safety and the DSP Traffic Section. As previously state above, the utilization of the Stratified Model further focused the strategy and deployment for dealing with the traffic issues in the Troop 1 area. In 2021, Troop 1 experienced 1.6% reduction in total crashes and a 26.7% reduction in fatal crashes.

Troop 1 is an integral part of the community and has the distinction of being one of the few Troops in a neighborhood. Troop 1 Troopers enjoy engaging with the public and 2021 allowed us to begin to do this essential function once again. Although not all events returned, many did and by partnering with the community, DSP was able to participate in several events, both in person and virtual. The Troopers at Troop 1 continue to come up with unique ways to engage the community and have meaningful conversations with those we serve while keeping a safe environment for all until community events can resume.

Troop 1 is was also responsible for coordinating and assisting many aspects of President Biden's campaign, motorcade and public events throughout the course of 2021. In cooperation with the United States Secret Service, the Delaware State Police has participated in the frequent motorcades/security details required for President Biden's visits to Delaware. Troop 1 often served as the spearhead of DSP's involvement and dedicated Troopers from all over the state assisted in difficult and challenging operations to keep the President, family and staff safe. Troop 1 will continue this role as President Biden's term continues.

In conclusion, Troop 1 is well known as a very cohesive, close knit unit of hard-working Troopers who consistently go well above and beyond what is expected; and their effort, hard work, dedication and results during 2021 are nothing short of exceptional. The designation of "hiller" is never given, always earned.

### Troop 1 Annual Goals



### Troop 2 Patrol - Captain Jeff Whitmarsh

Troop 2 is located at 100 Stephen J. Ballard Way, Newark, DE, and is responsible for primary coverage of approximately 100 square miles of Troop area that runs from Interstate 95 to the C&D Canal (North to South) and from the City of Wilmington/Delaware

River to the Maryland Line to (East to West). It is comprised of both a patrol division, which is under the command of Captain Jeff Whitmarsh, and a Criminal Investigative Unit (detectives), which is under the command of Captain John Laird Jr.. Together, Captain's Whitmarsh and Laird are responsible for over 170 uniformed and civilian staff.

The patrol division of Troop 2 is made up of two Lieutenants and four Sergeants. The most senior Lieutenant is Edward Schiavi who will be retiring from the State Police in April of 2022. He served as the Deputy Troop Commander alongside of Lieutenant Scott Slover. They handled oversight of criminal operations and traffic operations, respectively, for patrol. In 2021, the first line supervisors for Troop 2 were comprised of the following, A-Shift: Sergeant Christian Hevelow; B-Shift: Sergeant Perry Lawler, C-Shift: Sergeant Jayson Jeffers and D-Shift: Sergeant Jerry Huber. Together, these individual shift leaders navigated an ever-changing array of obstacles to include staffing shortages, COVID-19 and a significant number of calls for service.

In 2021, oversight of the Troop's vehicle fleet was conducted by Lt. Scott Slover. In addition to this responsibility, he also continued his supervision of the New Castle County Collision Reconstruction Unit (C.R.U.) which is tasked with investigating fatal motor vehicle crashes, departmental collisions and other significant injury related crashes. The C.R.U. team is staffed with four highly trained investigators and supervised by Sergeant Dermot Alexander.

The Collision Reconstruction Unit investigated a total of sixteen (16) fatal collisions in Troop 2's jurisdiction in 2020. This unit was also instrumental in assisting with other serious injury crash investigations as well as several departmental crashes. Patrol Troopers took a proactive approach to addressing and positively impacting the fatal/overall crash picture here at Troop 2 by identifying and stopping impaired drivers and those committing moving violations on our roadways. One hundred sixteen (116) impaired driving arrests were made, up from ninety-two (92) the previous year. Numerous proactive traffic citations were also issued for dangerous moving violations. This combined effort resulted in a 2% reduction in traffic collisions.

By the numbers, Troop 2 patrol officers handled over 9,954 various calls for police services in 2021. In addition, Troopers were tasked with handling close to 4,000 collision investigations. The Troop Administration also took a multi-faceted approach to addressing area nuisance properties by continuing our partnership with local legislators and the Attorney General's Office.

2021 also saw the implementation of a new approach to mental health crisis and substance abuse here at Troop 2. The Delaware State Police partnered with the Division of Substance Abuse and Mental Health (DSAMH). As one of three pilot Troops in the state, Troop 2 welcomed two DSAMH employees who began to operate on a full-time basis right out of our Pulaski Highway location. Troopers encountering citizens needing assistance with a mental health or substance abuse were connected straight away with a DSAMH professional. Through this combined effort, 159 people were referred to DSAMH for much needed assistance.

The Troop 2 Administration was assisted on a daily basis by Administrative Specialist Kelly Tush, Physical Plant Maintenance Specialist Jeffrey Miller and Automotive Mechanics Joe Menard and Brian Freshwater. These professionals served as critical elements in the Troop's overall success.

During 2021, Troop 2 personnel remained committed to staying connected to our local communities, even while continuing to navigate the complexities of the Global Pandemic. Troopers volunteered with various non-profit organizations throughout this year such as the Food Bank of Delaware and the Police Athletic League of Delaware.

We were also fortunate enough to have had local business owner Mr. Bobby Pancake serve as our 2021 Honorary Troop Commander. Mr. Pancake, an entrepreneur, is active in the restaurant and local community. Bobby serves on the Board of Directors for The Delaware Restaurant Association (Chairman—2014-2015) and Franchise Business Services (FBS). He is chair of the Culinary Advisory Committee for the Delaware Department of Corrections. He serves on the Buffalo Wild Wings Franchise Advisory Council (BWWFAC), participating in two subcommittees (Fixed Assets and Restaurant Operations/Execution). He is also a Civic Leader with USAF Air Mobility Command.

The Troopers at State Police Troop 2 look forward to a safe and prosperous 2022, even with so many unknowns that lie ahead of us. Our hope is that hard work, community partnerships and thoughtful approaches to policing will result in safer roadways and a reduction in the core crimes that affect the quality of life for Delaware residents and its visitors.

## **Troop 2 CIU - Captain John Laird Jr.**

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four Patrol Troops in New Castle County. The CIU is under the command of Captain John Laird Jr., Lieutenant Jeremiah Lloyd and Lieutenant Robert Jones.

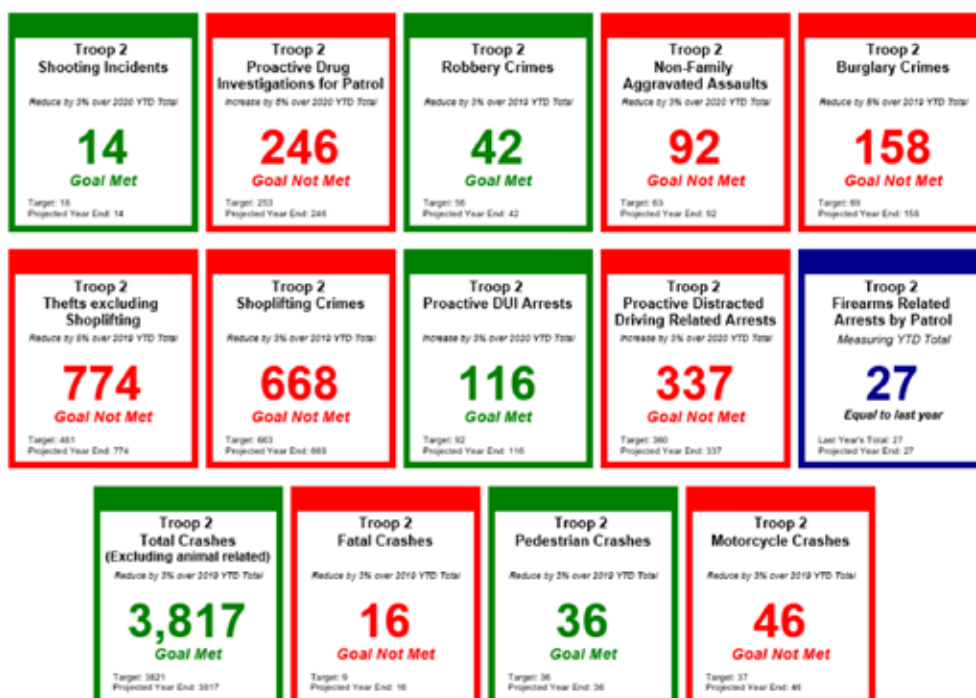
CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects and locate stolen property. Detectives are tasked with quickly identifying crime trends in order to identify the perpetrators and take them into custody, preventing future crimes, which often come with escalated violence. CIU is currently staffed with seventy-seven (77) sworn Troopers, two (2) Civilian Auto Theft Technicians and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

#### During the course of 2021:

- The Troop 2 CIU Robbery Unit investigated 86 robberies. We experienced a significant increase in carjacking incidents with 26 reported cases investigated. During the year, Detectives investigated an armed robbery of a small business in the greater Wilmington area where following the robbery the suspect stole the victim's vehicle. Through investigative steps, Detectives identified the suspect and in less than two days the suspect was apprehended in New Mexico with the victim's vehicle.
- The Troop 2 CIU Property Unit investigated 620 cases and 29 Crime Pattern Bulletins. Over half of the crime patterns were cleared through an arrest. A majority of the burglaries impacted businesses and we experienced a significant increase in thefts of motor vehicles throughout New Castle County.
- The Troop 2 CIU Major Crimes Unit investigated 285 cases which include 42 rapes, 12 shootings (5 less than 2020) and 94 death investigations.
- The Troop 2 CIU Financial Crimes Unit investigated 169 initial and follow-up cases. There was an increase in unemployment fraud throughout New Castle County.
- The Troop 2 CIU Evidence Detection Unit handled 695 crime scenes/criminalistics requests (115 more than 2020) and obtained 196 print hits (19 more than 2020) on active cases.
- The Drug Task Force and Governor's Task Force Units seized over 26.2 kilograms of cocaine, 22.7 kilograms of Methamphetamine, 2.1 kilograms of Fentanyl/Heroin, 154 pounds of marijuana, 58 illegal guns and \$680,559 in United States Currency seized and \$155,500 in other assets recovered in the illegal drug trade. DTF and GTF initiated two Title III investigations. Additionally, 380 criminal complaints were investigated resulting in 527 criminal arrests.
- Our twenty-three (23) School Resource Officers continue to provide safety and mentorship to thousands of students throughout New Castle County. In 2021, a total of 643 school related complaints were handled by School Resource Officers and Youth Aid Detectives. Troop 2 CIU is implementing a Road, Rules & Rights Program in conjunction with the United States Attorney's to be taught in every driver's education program. This school safety program would be extremely beneficial to bridging the gap between law enforcement and the community. The program explains the constitutional rights of every student and clarifies the procedures that law enforcement uses during each traffic stop.

The Detectives at the Troop 2 CIU look forward to the challenges to come in 2022 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services and furthering the division's crime reduction goals.

### Troop 2 Annual Goals





## Troop 3 - Captain Rodney M. Layfield

Troop 3 is commanded by Captain Rodney M. Layfield and consists of ninety-four sworn Troopers and five civilian support staff. The facility is home to the Patrol Division led by Lt. Don Coleman, the Criminal Investigative Division led by Lt. Jonathon Packard and the Special Investigations Division led by Lt. William Thompson.

The Patrol Division is comprised of forty-eight uniformed Troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

The Special Investigative Division consists of fourteen detectives who comprise the Drug Unit and Governor's Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor's Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high-risk repeat offenders. In addition to providing traditional police services, Troop 3 provides event security and law enforcement services for the Delaware State Fair, NASCAR race and the Firefly Music Festival.

2021 was a challenging year presenting law enforcement and society with numerous, unexpected challenges, but the commitment of the women and men of Troop 3 resulted in many successes. Some highlights include achieving an 22.8% reduction in burglaries (lowest number in a decade), as well as a 58.8% reduction in robberies and a 25.7% increase in proactive drug investigations respectively, exemplifying the exceptional work the Troopers are doing. Moreover, when comparing many of the clearance rates of crime against the national averages, Troop 3 continues to demonstrate a deep, foundational desire to solve our crime. A Robbery clearance rate of 58.3% versus the national average of 30.5%, a Burglary clearance rate of 43.9% versus the national average of 14.1%, and a Theft clearance rate of 39.8% versus the national average of 18.4% clearly shows the dedication and commitment of the Troopers to seek justice for victims by solving crime when it occurs.

The Criminal Investigations Unit continued its pursuit to successfully investigate, solve and prosecute serious crimes reported throughout Kent County and partner with other police agencies both within and external to the Delaware Law Enforcement community. In July of 2021, Troop 3 CIU was contacted by State and Municipal agencies in New Jersey regarding locating two possible homicide suspects. Detectives located and took the suspects into custody. During the execution of a search warrant, several items related to the victim were discovered, in addition to a large amount of heroin. The suspects were subsequently extradited to New Jersey for further prosecution.

In November of 2021, during a traffic stop conducted by a municipal department, a suspect assaulted and injured an officer before stealing a police car and fleeing the scene. A collaborative effort to locate the suspect by the Delaware State Police and municipal agencies in Kent County ensued. Ground and Aviation Units were able to locate the suspect on foot a short time later and take him into custody without incident. Furthermore, the stolen police vehicle was located and subsequently recovered in the area. All property located within the vehicle at the time of the theft was accounted for. During follow up investigation and interviews with the suspect conducted by Troop 3 CIU, it was discovered that the same suspect was also responsible for the robbery of a convenience store in the area that occurred in the days prior. The subject was charged in the assault, theft of the police vehicle, as well as the robbery and is awaiting trial.

While 2021 proved to be challenging because of the pandemic and the shutdowns and quarantines that came with it, GTF and KDU continued to produce good work. During the year, GTF conducted a vehicle stop for a traffic violation and immediately detected a strong odor of marijuana coming from the car. When members asked the driver to exit the vehicle, they observed a handgun in the driver's side door pocket. They recovered 2 loaded, semi-automatic handguns which were reported stolen, 18 grams of raw heroin, 106 ecstasy pills and a small amount of marijuana.

KDU was also busy during the year. They executed a search warrant at the conclusion of a drug investigation in the Harrington area. As a result, the target of the investigation was found to be in possession of 1,898 bags of heroin, a loaded semi-automatic handgun loaded with a 31 round magazine and \$102,000 in suspected drug proceeds.

SIU was somewhat hampered in their activities by the ongoing pandemic, and they were also assigned full-time to a Sussex County Title III investigation, 'Operation Dawg House.' Despite the setbacks, they collectively conducted 513 investigations which resulted

in the arrest of 396 individuals on 864 criminal charges. They also arrested 200 wanted subjects, cleared 349 OCAs and conducted 1,326 curfew checks. In addition, they made 999 traffic contacts which led to 526 citations. Kent SIU seized 53 firearms, 3,479 grams of cocaine, 212 grams of methamphetamine, 121 grams of MDMA and \$171,175 in USC.

Equally important to our crime fighting and traffic enforcement measures is our commitment to suppress and prevent crime through our Community Outreach and Engagement efforts. In 2021, Troop 3 embarked on several community-based programs to build trust, open lines of communication, and foster positive and open relationships that are inclusive of all citizens and the police, all aimed at crime reduction and making our communities as safe as possible.

Programs such as STaRS, Honorary Commander, Community Café's, and Operation Troopers have Your BACKpack are some examples. These pro-active efforts allow our troopers to engage the community in non-traditional law enforcement ways that lead to a better understanding of the DSP, build trust amongst our communities, and legitimize our role as law enforcement officers while providing a better understanding of the various cultures that exist within our communities across Kent County.

Although everyone at Troop 3 performed admirably in 2021, the following individuals were selected by their peers for special recognition:

- Cpl. Andrew Valeski - Trooper of the Year/Patrol
- Detective Jen Buzzuro - Trooper of the Year/Criminal Investigations
- Detective Phil DiGati - Trooper of the Year/KDU/GTF

The men and woman of Troop 3 truly appreciate the support and partnerships we share within the residential and business communities we serve and look forward to serving the citizens of Kent County in 2022.



## Troop 4 - Captain Jon F. Wood

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain Jon F. Wood and Lieutenants J. Mark Little, Kris Thompson and John "J.S." Evans. Troop 4 patrols a span of 349 square miles, serving the central southern portions of Sussex County. Patrol's staffing is forty troopers allotted (however; most of the year saw approximately 37) and our criminal units are comprised of forty-five detectives. Criminal Investigations include Major Crimes, Property Crimes, Fraud/Financial Crimes, School Resource Officers, Evidence Detection, Governor's Task Force, Drug Unit, Community Outreach, Community Response, Victim Services and Court Liaison.

Patrol Troopers remained at the forefront of several proactive law enforcement initiatives implemented in the State Police Enhanced Analytical Response Program to enhance public safety in the State of Delaware. For 2021, Troop 4 experienced a 53% reduction of burglaries, and a 17% reduction in thefts, while aggravated assaults increased by 37% and robberies increased by 60%. Uniform Troopers responded to 14,024 criminal and traffic complaints. Troop 4 also experienced a 50% reduction in fatal motor vehicle collisions while overall motor vehicle collisions increased by 1.3%.

The Criminal Investigative Unit consists of twenty-four detectives and one civilian who are assigned to Major Crimes, Property Crimes, Fraud and the Evidence Detection Unit. During 2021, CIU detectives had a 25% clearance rate for Robberies and a 51% clearance rate for Burglaries, both well above both national averages.

During this year, the Major Crimes Unit handled 620 investigations, while the Property Crimes Unit investigated 613 felony and pattern-involved Burglary and Theft cases. Property Detectives took pride in the early identification and interdiction of property crime throughout the county, accounting for their high clearance rate throughout Sussex County. Fraud Detectives investigated numerous misdemeanor and felony cases involving financial crimes, and 470 unemployment fraud cases. They disseminated information to the public to assist in combating financial telemarketing scams prevalent in today's society. The Troop 4 Evidence Detection Unit assisted Patrol and CIU in over 2,000 cases during 2021.

The Delaware State Police Sussex County Drug Unit and GTF continued their hard work to combat the opioid epidemic in Sussex County during 2021. While investigations continued to be hindered by the pandemic throughout the year, SDU was able to seize close to \$100,000.00, over 635 grams of heroin, 300 grams of cocaine and significant amounts of other illegal narcotics and contraband. GTF also seized over \$100,000.00 and significant amounts of illegal narcotics and contraband. Additionally, assets from both units spent a considerable amount of time on a multi-jurisdictional drug-trafficking case, which resulted in the seizure of 325,000 bags of heroin and significant amounts of other illicit drugs, \$63,000.00, several vehicles and firearms, and the indictment of over 25 individuals related to drug trafficking.

Troop 4 is proud of our long-standing tradition of facilitating Divisional programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. Over \$200,000.00 was raised through fund raising efforts and the camp underwent some much-needed renovations for the 2021 season. Over 400 campers spent time in the summer program and several community partners also utilized the facilities.

Although everyone at Troop 4 performed admirably in 2020, the following individuals were selected by their peers for special recognition:

Trooper of the Year (Patrol): Tfc. Thomas Vincent

Trooper of the Year (Criminal): Cpl/1 Alan Bluto

### Troop 4 Annual Goals





## Troop 5 - Captain Christy Ballinger

In 2021, Troop 5 celebrated many achievements. Notably, the retirement of Captain Alice Brumbley in October 2021. Captain Brumbley humbly served the citizens of Delaware for 29 years. Her legacy is apparent through the relationships and strong community ties between law enforcement and the citizens of Western Sussex County that she helped foster.

Troop 5 works to implement change using the Stratified Policing Model known as SPEAR. Through analysis of emerging trends and rapid deployment of resources, Troop 5 has seen a reduction in Core Crimes as follows:

- Burglaries dropped 32% for the second lowest total on record.
- Shopliftings were reduced by 20%.
- Fatal Accidents dropped 25% since 2019.
- Accordingly, DUI arrests increased by 45%, The highest total in the last decade.
- Distracted Driving Arrests increased 43% over 2019 averages.

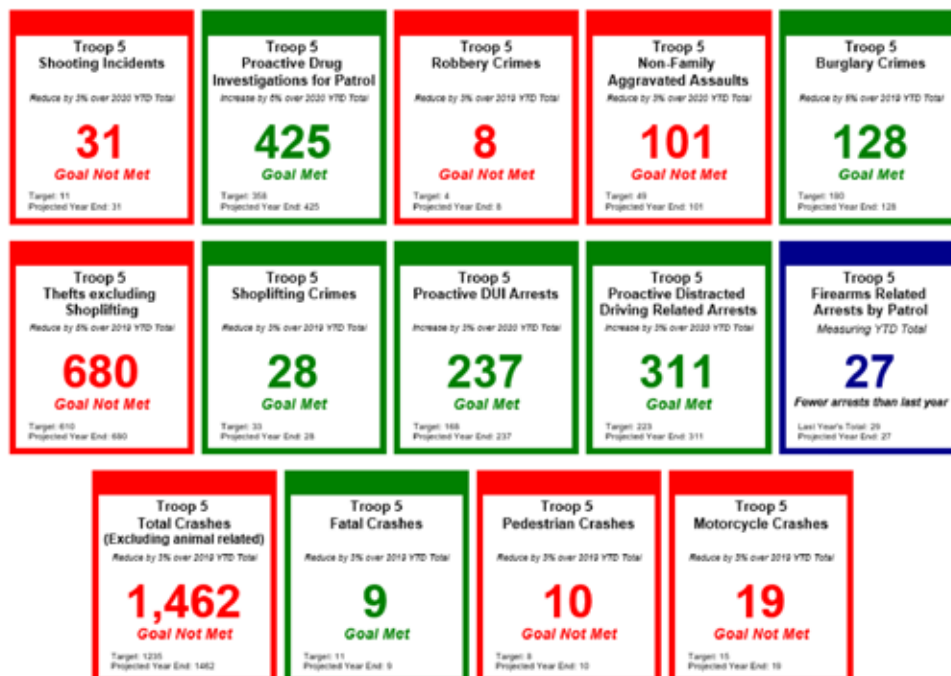
Location and offender management followed by the immediate deployment of Troop 5 personnel, has positively impacted Delawareans and travelers alike. Furthermore, this success was the result of collective effort and rapid communication between criminal investigative units, and neighboring agencies.

During 2021, Troop 5 authored 5,602 Crime Reports. 29.5% of calls for service were domestic related. Additionally, Crimes Against Property accounted for 18.4% of calls for service and Crimes Against Persons, 42%. Problem solving, resource referral and allocation were essential to the men and women of Troop 5 appropriately and efficiently completing their daily service.

Troop 5 continues to see proactive drug investigations rise, with a 26% increase for the second highest on record. Troop 5 is committed to combating the illegal narcotic issues plaguing the community. With the implementation of the Drug Diversion Program and referral of Care Managers to citizens suffering from addiction, Sussex County will have added resources, immediately available.

By fostering strong community relationships and quickly addressing crime and traffic trends, the women and men of Troop 5 will continue providing professional, competent and compassionate law enforcement services to Sussex County.

### Troop 5 Annual Goals



## Troop 6 - Captain Jennifer Griffin

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The Troop area is a diverse socio-economic community, including citizens residing in the outskirts of Wilmington, Elsmere and Newark, and the towns of Stanton and Hockessin. The Troop jurisdiction includes the busy I-95 corridor as well as the Christiana Mall and Fashion Center. The Troop sits on the corner of Kirkwood Highway and Albertson Boulevard and has been a fixture in the area for over fifty years.

The Troop currently has forty-eight uniformed patrol Troopers and three administrators. The command staff consists of Capt. Jennifer Griffin, Lt. Robert Wallace and Lt. Andrew Hudak. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Mr. Scott Ferguson. Troop 6 proudly welcomed Delaware State Senator Spiros Mantzavinos of the 7th District as our Honorary Troop Commander for 2021. Senator Mantzavinos has worked in the private and public sectors prior to becoming a State Senator, and we acknowledge his engagement, friendship and collaboration this year.

The Troop 6 Administration aligned its goals for 2021 with those of the Division. Keeping a steadfast focus on the metrics needed to achieve these objectives, Troop 6 found itself in a prime position to see a reduction in a variety of critical areas related to our day-to-day operations even with the pandemic. Troopers increased proactive DUI arrests, proactive distracted driving related arrests, and E-warnings which resulted in a decrease of overall crashes and motorcycle crashes. In addition to traffic successes, the Troop posted reductions in non-family aggravated assaults and shoplifting crimes, with an increase in proactive drug investigations. These reductions are a testament to the dedication, work ethic and quality investigations and traffic enforcement conducted by Troop 6 personnel throughout the year, in addition to the demands and challenges of working during a pandemic.

The Troop 6 Administration and Troopers attended numerous community events and civic association functions (sometimes virtually) and hosted a Community Café gathering. These community outreach efforts yielded increased dialogue and interaction with the citizens within the troop area. We value our relationship with the communities we serve.

This Troop is composed of a group of highly motivated, energetic and professional Troopers. They function in a demanding sector of the state, handling many complaints ranging from traffic issues to criminal homicide. Their dedication and commitment are commendable.

Troop 6 looks forward to continuing the delivery of professional and compassionate police services to our jurisdiction's residents and visitors in 2022.



## Troop 7 - Captain Mary E. McGuire

Delaware State Police Troop 7 provides full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles and is one of Delaware's fastest growing regions. The troop area contrasts multi-million-dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the State Route 1 corridor spanning from Milford to the Indian River Inlet, including the booming area of tourism stretching from Lewes to Rehoboth and Dewey Beach. It also reaches west to farmland and densely populated retirement communities, including Long Neck. Bordered

by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually.

Troop 7 concluded 2021 with a staff of 44 patrol troopers, four specially trained troopers assigned to the collision reconstruction unit, three sworn administrators and three civilian personnel. The men and women of Troop 7 were responsible for investigating 18,577 complaints, of which 2,460 were collisions.

Over recent years, Troop 7 utilized a Pro-active Criminal Enforcement Team (PACE), which consisted of a four-person team focusing on criminal offenders in the Troop 7 territory. The multi-faceted role utilized was instrumental in proactively targeting areas of increased criminal activity through the use of evidence-based patrol strategies. As a result of promotions and transfers, two members of the team were transferred to a specialized unit in January of 2021 leaving PACE with two members to fulfill the aforementioned functions. Through late summer, when the remaining two Troopers were transferred, their efforts resulted in 139 criminal arrests. Their support of the Troop 4 Governor's Task Force and Sussex County Drug Unit was commended on numerous occasions in the apprehension of violent criminal offenders. The benefits of such a team has been demonstrated over the past several years, and as staffing levels permit, this team will resume its identified responsibilities.

Criminal operations were led by Lieutenant Christy Ballinger through October of 2021 when she was promoted to the rank of Captain, at which time Lieutenant Mark Dawson assumed the position. Under their leadership the Troop achieved notable declines in the core crimes of robberies, burglaries, thefts and shopliftings, which fell to historical lows. These reductions are a direct reflection of the high-quality investigations being conducted by Troopers. Developing relationships with the numerous businesses lining the State Route 1 corridor was instrumental in providing target hardening advice to minimize all the aforementioned core crimes and efforts continue with improved technology.

Traffic safety remained a top priority at Troop 7 under the leadership of Lieutenant Lance Skinner until his transfer, when Lieutenant Dannaile Rementer assumed those responsibilities. Troopers at Troop 7 conducted 8,163 proactive traffic stops leading to a traffic citation or e-warning being issued. Patrol Troopers placed a heavy emphasis on the prevention of crashes related to impaired driving resulting in the Troop leading the state in impaired driving arrests with a total of 473, approximately 100 more than the previous year.

Of the 2,460 traffic collisions investigated in 2021, 25% of those collisions were in the overburdened stretch of State Route 1 between Lewes and Rehoboth. Troop 7 conducted audits of this area on both a weekly and monthly basis in attempts to identify measures to mitigate the concerns. Supplemental patrols funded by the Office of Highway Safety and educational programs focusing on pedestrians, mopeds and seasonal workers were utilized in attempts to reduce traffic collisions.

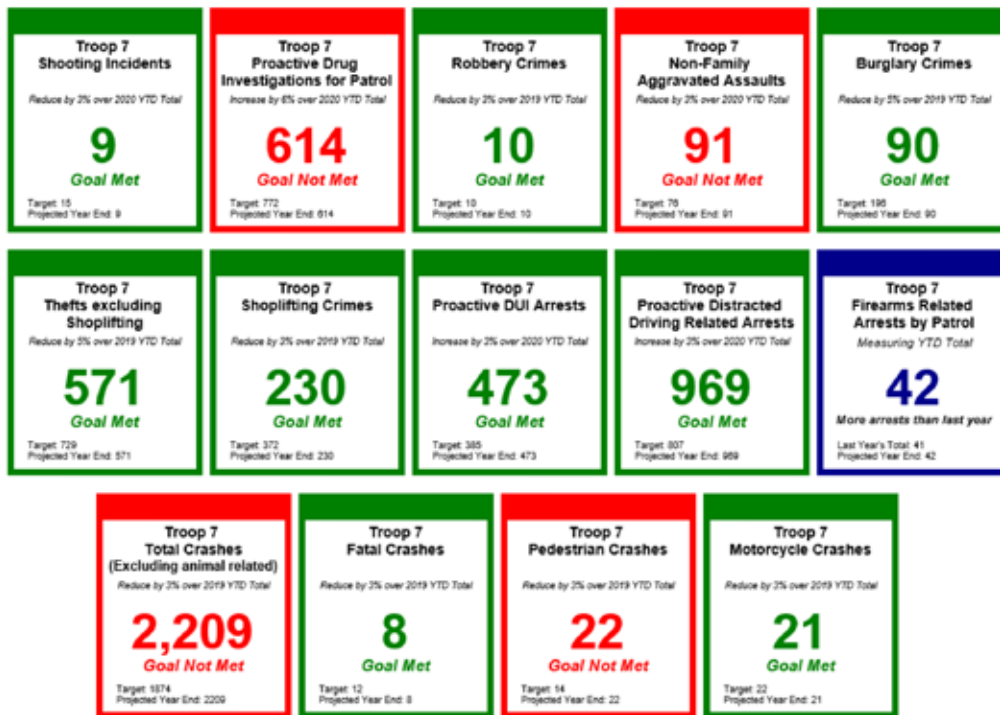
The Collision Reconstruction Unit investigated 34 fatal crashes in Sussex County including those in municipal jurisdictions. The CRU team also provided assistance with personal injury crashes, departmental crashes and reconstruction for homicide investigations. Although the Troop 7 territory saw increases in collisions, the number of fatal collisions in this area decreased by 8%. In a continuing crash prevention effort, the CRU team facilitates many public outreach events, including child passenger safety seat clinics and educational outreach to new student drivers.

With the inauguration of President Joseph Biden, Troop 7 assumed the additional responsibilities of providing support to the United States Secret Service during Presidential visits to Rehoboth Beach. The Troop administration coordinated with the USSS and the numerous additional allied agencies to provide security for arrival and departures as well as the duration of the stays. Several special units from within the Delaware State Police were instrumental in the success of this mission.

The need to continue to cultivate strong and transparent relationships with our partnering communities, to include First State Community Action and Troop 7's Honorary Commander "Coach" Bill Collick, is imperative in improving the quality of life for the citizens and visitors to The First State.



## Troop 7 Annual Goals



## Troop 9 - Captain Michael Reader

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2021, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County and northern Kent County. Twenty-seven uniformed troopers and five civilian support personnel are assigned to the Troop.

Captain Mike Reader was assigned as the Troop Commander in July 2021. Lieutenants Wes Barnett and Chris Popp serve as the Deputy Troop Commanders of Troop 9. Lieutenant Wes Barnett has served as the Traffic Lieutenant since October of 2019. Lieutenant Chris Popp was promoted to the rank of Lieutenant in July and assigned as Troop 9's Criminal Lieutenant.

Traffic operations and enforcement are overseen by Lieutenant Wes Barnett. These efforts have a major impact on keeping our roadways safe and saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Throughout the year, Troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety.

Criminal enforcement was under the oversight of Lieutenant Chris Popp. Troopers on patrol responded to calls for service and focused on outward signs of criminal activity. Troopers were also vigilant in detecting less visible criminal activity while on patrol. Their efforts often resulted in the apprehension of criminals in the process of committing crimes. Troopers communicated daily with detectives assigned to both Troop 3 and Troop 2 as well as other specialized units providing them continuous updates on what was happening on the streets.

Additionally, the administration at Troop 9 was assisted by the four Patrol Sergeants, who provide daily oversight to Troopers under their supervision. The role Sergeants Jerel Morton, Christopher Martin, Anita McCloskey and Joshua Scaramazza played on a day-to-day basis was a crucial element to the success of Troop 9 during 2021.

The Troop 9 administration was assisted daily by Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Kevin Spangler. Victim Service Specialists Veronica Colombo and Angela Brown worked closely with both Troop personnel and Detectives to facilitate the post-incident needs of our victims. The civilian staff is truly part of the DSP family and serves as the backbone for the success of the members of Troop 9 patrol.

Troop 9 continues to maintain a proactive working relationship with the community. Troopers regularly attended community meetings in Odessa and Townsend, as well as Kent County Crime Watch meetings. The interaction with citizens and local politicians was

a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9's administration held several 'Community Café's' with community members and politicians.

Troop 9 is fortunate to have so many hardworking men and women willing to work around the clock to protect our citizens and those visiting Delaware. The Troop 9 area is large and presents many diverse challenges. The Troopers at Troop 9, along with the civilian staff, consistently and professionally meet the demands and challenges that are presented to them by providing excellent service to all.



## Aviation - Captain Charles Condon



For the Delaware State Police, 2021 marks the 51st year of the Aviation Section and the 36th year of our Trooper-Medic Program.

The Section consists of 32 pilots and medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2021 the Section flew 4,494 missions, transported 318 trauma patients and flew 1,407 hours. The aircraft fleet consists of three Bell 429 helicopters and one fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. In addition, the Section conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security missions.

### Pilot and Medic Training

All pilots attended training at Bell Helicopter in the Bell 429 aircraft. The training is essential in practicing emergency procedures and to keep each pilot proficient in the operation of the aircraft.

In 2021, all medics attended training at the University of Maryland Baltimore County to satisfy their continuing education credits needed to maintain their paramedic certifications.

### DSP Tactical EMS Missions

The DSP Tactical Medic Mission provides medical support for the DSP Training Academy, Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high-risk operations. In 2021, the DSP Tactical Medics had a total of 132 activations.

### Automated External Defibrillator (AED) and Narcan Deployments

The Delaware State Police Aviation Section oversees the Division's AED and Narcan program. In 2021 Troopers deployed their Automated External Defibrillators (AEDs) a total of 29 times. They also deployed Narcan a total of 52 times during the calendar year.

### Infectious Disease Exposures

The Section also manages the Division's infectious disease exposure responses. During calendar year 2021, the Delaware State Police managed a total of 46 confirmed infectious disease exposures.

## Communications Section - Joseph E. Mulford



The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center and a Management Team. The section is staffed by ninety-six (96) employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment.
- NCIC & NLETS control, alarm monitoring and alerting on-call teams.
- Telecommunications administration including statewide radio, telephone, cellular and pager systems.
- Mobile command center operations.

The DSP 911 Center operations are co-located in each of the County Centers. Here is a breakdown of the activities for 2021:

#### RECOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	74,168
• Total Incidents Handled Without Dispatch	45,015
• Total Incidents Handled	119,183
• Total 9-1-1 Calls Received	390,233
• Total Admin Calls	121,170

#### KENTCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	93,758
• Total Incidents Handled Without Dispatch	22,239
• Total Incidents Handled	115,997
• Total 9-1-1 Calls Received	99,438
• Total DSP Admin Calls	85,320

#### SUSCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	103,032
• Total Incidents Handled Without Dispatch	31,540
• Total Incidents Handled	134,572
• Total 9-1-1 Calls Received	124,878
• Total Admin Calls	118,211

HQ Communication is located at the DEMA building in Smyrna. There are 14 Full time Center personnel. Some of the Center's responsibilities are for State-wide data entry into Deljis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems, and are the State center for the RISSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services.

Here is a breakdown of the activities for HQ Communications for 2021:

- RISSafe Conflicts – 9
- RISSafe Operations by Delaware Agencies - 330
- RISSafe Operations entered by HQ Comm – 194

- Medical Examiners Office Calls Managed – 4,057
- Victim Services Calls Managed - 425

The Communication Management team consists of the Chief of Communication, Asst. Chief of Communication and a Manager for each Center, which amounts to six full time positions.

The Communications Section is currently involved in the process of conducting a technical upgrade for the entire 800MHz radio system. As a result of this new technology, all current XTS portables and Spectra Mobile radios will need to be replaced by the end of 2024. The Communication Section is working with DivCom in preparation to meet the requirements. This is an ongoing project. As part of the project, the State of Delaware is replacing the legacy portables for Patrol Troopers.

## Conflict Management Team - Sergeant Kristin Smith



The Delaware State Police Conflict Management Team is a part time unit composed of 14 dedicated Troopers specially trained in hostage negotiations, kidnap mediation and suicide prevention. Through the application of crisis intervention skills, team members assist subjects in crisis to defuse their emotions, lowering the potential for violence. It is the primary goal of the Conflict Management Team to resolve these situations without injury or loss of life. The foundation of negotiations relies on the proficiency of active listening skills used to establish a rapport with the subject in crisis and ultimately affect change in a positive manner.

Monthly training used to sharpen negotiation skills is enhanced through the cooperative efforts of its own members, other special operations units and our partners from allied agencies. In recent years, the Delaware State Police Conflict Management Team has enriched relationships with the Federal Bureau of Investigations (FBI – Baltimore), the Department of Corrections, the New Castle County Police Department and other agencies, to ensure a contingency of competent, well-trained negotiators throughout the state. Constant review and analysis of incidents involving persons in crisis is conducted to identify potential areas of training. The Conflict Management Team is working to ensure all members have also received training in Crisis Intervention (CIT) and for those eligible Veterans Response Training (VRT). This training assists in diversifying our personnel in communication and negotiation skills. The team, with the assistance of New Castle County Police Department Negotiators & Department of Corrections Negotiators hosted the five-day basic hostage negotiations course open to all state agencies. A 16-hour course was also instructed for communications specialists (911 dispatchers) focusing on basic negotiations and communications skills during critical incidents.

Beyond monthly training efforts, the Delaware State Police Conflict Management Team usually is afforded the opportunity to the FBI's two-day hostage negotiations conference in Baltimore County MD. However, due to the on-going pandemic, Baltimore County & the FBI made the tough decision to cancel the conference again. At this time, it appears no training will be offered in February 2022 either.

In 2021, members of the Conflict Management Team maintained availability on a 24-hour basis and were utilized on seven (7) incidents involving subjects experiencing mental health disorders. In addition to team callouts, various team members provided specific direction during patrol responses to persons in crisis, eliminating the need for full scale responses. Entering 2022, the Conflict Management Team would like to recruit a few more skilled Troopers to join the team, should the opportunity arise.

With the mental health concerns facing the nation, the Delaware State Police Conflict Management Team is dedicated to developing knowledge and resources to mitigate situations of persons in crisis.

## Criminal Intelligence Section - Captain Joshua A. Bushweller

The Delaware State Police Criminal Intelligence section, Homeland Security section and Real Time Crime Center are statewide support units under the overall command of Captain Joshua A. Bushweller.

The Homeland Security Unit, which includes the Delaware Information and Analysis Center (DIAC), is supervised by Lt. David Hake. The Criminal Intelligence section, which includes various investigative and support units is supervised by Lt. Dan Sponaugle. Lt. Dale Toomey is responsible for oversight of the Real Time Crime Center (RTCC), which encompasses special projects and the Delaware State Police Enhanced Analytical Response (SPEAR) Program. Each of these units have statewide operational responsibility and provide investigative and technical assistance to the patrol and criminal investigative Troops as well as other law enforcement agencies across the state.



The Criminal Intelligence section is comprised of the Electronic Surveillance Unit (ESU), the High Technology Crimes Unit (HTCU), the Internet Crimes Against Children Task Force (ICACTF) as well as several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, the Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigation. The Unit also continues a state partnership dedicated to the investigation of firearm violence in Delaware.

In 2021, the Section continued a program to deploy three sworn members of the Division as “Criminal Intelligence Officers.” These Troopers are designed to fully take advantage of information available through a variety of methods and leverage that information in the furtherance of solving crime. These Troopers also provide ongoing training to assets in the field regarding responsible intelligence collection and the value of that information. This program has been a great success contributing to increased clearance of crime through partnerships with criminal investigators. These Troopers have also been instrumental in providing reports to DSP leadership to aid in the deployment of resources in response to criminal events and trends.



The Homeland Security Unit consists of the state designated fusion center, Delaware Information Analysis Center (DIAC), the DSP/FBI JTTF component and the DSP Maritime Unit. DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards.

The Delaware State Police Intelligence Terrorism Liaison Program is managed by Cpl/1 Dan Blomquist. Dan was instrumental in providing training and education to a wide array of private and public sector disciplines on matters of homeland security on numerous occasions throughout the State of Delaware. This information includes specific information about the various threats that face our homeland. He has also been vigilant in training law enforcement, first responders and private sector partners in the pre-operational indicators prior to a terrorist event. In today's climate, considering the significant increase of adverse events in the United States and abroad, this role is vital to the safety and security of our state and nation.

During 2021, the Criminal Intelligence Unit and Critical Infrastructure Unit made valuable contributions to ensuring the safety of the critical infrastructure sites in Delaware. Mr. Ron Bounds coordinated these efforts and was a dedicated professional, conducting vulnerability assessments and managing special projects before his retirement in March.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The Unit is currently staffed with three Troopers on a full-time basis. Additionally, three additional Troopers have been outfitted and trained in the Unit's operations and assist the full-time members in addition to their primary duty assignments. The Unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This “intelligence-led” model allows for more effective patrol of a large area of responsibility.

The Criminal Intelligence Section was proud of their ability to provide proactive criminal investigations, valuable case support and the facilitation of an information sharing environment in 2021. The DIAC will continue to evaluate the standing information needs and priority intelligence needs of our stakeholders in Delaware. We will continue to evaluate the threat environment and how it applies to Delaware. The DIAC will continue to work toward its core mission of detecting, preventing, investigating and responding to criminal and terrorist activity. We will continue to disseminate intelligence and facilitate communications between state, local, federal agencies and private sector partners, to help them take action on threats and public safety issues.

The Real Time Crime Center (RTCC) is responsible for developing and maintaining software solutions to support the State Police Enhanced Analytical Response (SPEAR) program. This program is an evidence based policing model exhibited after the Stratified Policing Model. This model is rooted in defined accountability established through policy and the utilization of evidence based policing models to address crime and traffic safety issues.

In 2021, the RTCC continued the SmartForce software program in support of the SPEAR program. The SmartForce technology is an organizational management system tailored for the Stratified Policing Model. SmartForce technology leverages the Microsoft SharePoint system to collect and analyze key data sets that are essential to the evaluation of Troop Commanders evidenced base operational deployment plans.

## Critical Incident Stress Management Team - Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state Delaware. The team assists officers and other emergency service personnel with minimizing the harmful effects of job-related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and respects the thoughts and feelings of the individuals involved.

Sgt. Francis L Fuscellaro II and team assistant Sgt. Kelly Wells (retired December 2021) lead the Delaware State Police Critical Incident Stress Management Team, which presently consists of 24 sworn and 4 civilian members who have received training endorsed by the International Critical Incident Stress Foundation. The team lost Capt. Alice Brumbley and Sgt Kelly Wells due to retirement this year, both of whom were very active with assisting first responders throughout the State with CISM services.

In 2021 the Team was contacted by Beebe Health Care reference assisting them with hosting a 2-day Group Crisis Intervention Course. Sgt Fuscellaro II worked with Melissa Blades reference organizing the course which was held at the Lewes Library and was attended by both members from Beebe Health Care as well as Team members.

During the course of 2021, the Team responded to approximately 56 incidents, which included police involved shootings, military re-integration, fatal accidents, CPR on children, as well as other traumatic events for law enforcement and emergency service personnel. The most significant responses for the Team in 2021 were officer involved shootings. Some of these incidents made national news which brought a lot of attention to them.

The Covid pandemic has also increased the need for mental health support for first responders. The Team assisted multiple Troopers and Officers with personal issues, some incidents were referred to EAP or the Team's Mental Health Provider, Dr. Ellen Marshall.

Dr. Ellen Marshall, who served as the Head of the Psychology Department for Delaware Technical and Community College, continues to work closely with the Delaware State Police CISM Team as well as other Teams in the State. She serves as the Team's Mental Health Coordinator in a volunteer capacity. She has conducted approximately 70 one-on-one CISM sessions not including the responses she does with the Team, making the team's total number of incidents/responses approximately 126 for calendar year 2021.

## Division of Gaming Enforcement - Lieutenant Thomas Paskevicius



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the operational security and integrity of the Delaware State Video Lottery, Sports Lottery, Interactive Fantasy Sports Contests and Table Game Operations as required by Delaware Title 29, Chapter 48. DGE utilizes a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the background investigations is to ensure that casino employees, companies and vendors meet the requirements of Delaware licensing and possess the financial responsibility, honesty and integrity required by a licensee.

The Criminal Investigations and Intelligence model consists of eight Delaware State Troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather intelligence information about criminal activity and develop actionable plans to facilitate effective and efficient policing activities. There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

In 2021, Division of Gaming Enforcement detectives investigated a total of 223 complaints. Five of the highest crime drivers for complaints in 2021 were larceny, gambling, trespass, fraud and vandalism offenses. In addition to these types of offenses, the investigations conducted by the detectives also involved numerous other types of offenses including assault, disorderly conduct, robbery and money laundering. Many of the investigations involve working in collaboration with local, state and federal law enforcement agencies in order to solve the cases and arrest the appropriate individuals.

Individuals that are arrested and convicted of crimes committed in the casinos may be placed on an exclusion list. Individuals placed on an exclusion list are not permitted to gamble in any of the three Delaware casinos. If an individual on the exclusion list is caught gambling in the casinos, the individual will be arrested and must forfeit any winnings.

With the Covid-19 crisis still existing throughout 2021, all three Delaware casinos were able to remain open with numerous safety protocols in place.

## Executive Protection Unit - Sergeant Mark Ivey

The primary mission of the Executive Protection Unit is to provide security for the Governor of the state. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with:

- Possessing in-depth knowledge and constant monitoring of the Governor's schedule.
- Performing advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans, emergency exits, staging locations, employee threats or concerns, knowledge and notification made to the local, state and/or federal police jurisdiction where the Governor's event is being held, location of the closest emergency/Level-1 trauma center, on-site emergency care and primary and secondary routes of all events.
- Investigation of threats made against the Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Serving as the liaison between our law enforcement counterparts (local, state and federal) in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

The Executive Protection Unit is staffed by sworn members of the Division with the highest ranking Trooper designated as the Officer-in-Charge (OIC) and reporting directly to the Special Operations Major.

It is the responsibility of EPU to provide executive protection services for all events directly related to the Office of the Governor, as well as any personal events that the Governor attends. This protection applies to travel occurring within the continental United States as well as resulting International travel. The same Executive Protection services that are provided to the Governor shall be extended to the First Lady and the immediate family.

EPU is primarily charged with the protection of the Governor and the First Family. However, at the request of the Governor, or if deemed necessary by EPU due to a credible threat and/or extenuating circumstances, EPU will extend its protective detail services to include the Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

Like 2020, 2021 was an usual year that created unique problems for the Unit to overcome. The Governor's schedule fluctuated, alternating between periods of zoom calls that replaced physical meetings, and periods of intense travel and movement when Covid concerns waned. Assuming that society moves towards a pre-covid "normal", we anticipate the Governor's schedule to increase substantially. We also continued to have concerns about public agitation from mask and vaccine mandates. Governors and other public officials have been targeted by threats from individuals who oppose perceived infringements on personal freedom.

During the 2021 calendar year, there were approximately 680 in-state events where DSP/EPU provided security/transportation for the Governor and/or visiting dignitaries.

During the 2021 calendar year, there were also approximately 60 out of state events where DSP/EPU provided security/transportation for Governor Carney. These trips required extensive planning and coordination with our EPU/law enforcement counterparts in the visiting jurisdiction.

During the 2021 calendar year, there were approximately 141 in-state events where DSP/EPU provided security/transportation for the First Lady; however, there were additional events that she attended with the Governor requiring additional coordination and personnel.

Lastly during the 2021 calendar year, there were approximately 45 out of state events where DSP/EPU provided security/transportation for the First Lady. These trips required extensive planning and coordination with our EPU/law enforcement counterparts in the visiting jurisdiction.

### Significant Events throughout the 2021 calendar year:

- On January 19, 2021 Governor Carney was inaugurated at a private ceremony at Legislative Hall. EPU worked closely with Capital PD, DSP special operations and TCU to ensure security
- On January 20 2021 EPU transported Governor Carney, the First Lady, Senator Coons, Senator Carper and their spouses to the Presidential Inauguration in Washington DC. This movement required extensive cooperation, coordination and credentialing with the USSS, US Capital Police and National Governor's Security Association.
- The Delaware State Police Executive Protection Unit was recognized at the 2021 Winter National Governor's Security Association meeting (NGSA) for having met the requirements of accreditation as set forth by the NGSA board of directors and members.
- The 2021 Fall Democratic Governors Association (DGA) conference was held from October 21-23, 2021. The Winter NGA conference was held in Washington, DC. During the 4-day conference, Governor Carney had scheduled conferences, business meetings and news media interviews throughout the day with business/social meetings in the evening. In addition, the Governor had several events that were held at the White House and other Federal buildings, which required extensive preparation, credentialing and coordination with the U.S. Capitol Police and Secret Service in order to gain clearance.
- On August 20, 2021 Governor Carney spoke with a mask protest group "Moms Opposed to Mandates" who oppose mask mandates in schools. The group wrote a letter to the Governor's office announcing their intention to set up a rally/townhall on The Green outside of legislative hall. EPU coordinated with DIAC, Capital Police, Troop 3 and Dover Police to provide a secure environment for this discussion to take place. The event concluded without incident.
- On August 29, 2021 approximately 7 protesters representing Lymond Moses and Jeremy McDole approached the Governor while he was attending the August Quarterly Festival at the Riverfront in Wilmington. This is the same group that has previously protested outside of the Governor's residence. They have also continued to protest weekly in front of Attorney General Kathy Jennings's residence and DAG Mark Denny's residence. EPU discreetly intervened when the conversation became unproductive. The protesters later began to chant and interrupt the Governor while he was speaking on stage. The remainder of the event concluded without incident.

The Delaware State Police Executive Protection Unit is one of the smallest details within the National Governor's Security Association (NGSA). Although the Governor's schedule is extremely demanding, and constantly changing, without fail the members of the Executive Protection Unit consistently meet the mission through their professionalism, teamwork, dedication to duty, unwavering work ethic and exemplify the Division's philosophy of "Service Before Self".

### Explosive Ordnance Disposal Unit - Sergeant Frank L. Fuscillaro II



The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous devices calls outside the City of Wilmington and neighborhood areas of New Castle County. The Units eleven bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders 24 hours a day, every day. With Delaware being the 6th most densely populated state in the nation and the base of over 50 percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial.

In calendar year 2021 the DSP-EOD team was called into service 147 times. This does not include the FBI mandatory training (36 days a year) plus 40 hours of Advanced Training. This is a significant increase in calls from the previous year. This increase of calls is likely due to numerous large events starting back up after being canceled because of the Covid-19 Pandemic and assisting the United State Secret Service with Presidential details.

In 2021, the team took on three new members Cpl/2 Daniel Blomquist, Cp1 Tyler Akins, and TFC Wade Dryden, in preparation of replacing the teams' retiring technicians, OIC Sgt Christopher Ennis, Cpl/3 Jon Penrod, and Cpl/3 Alex Argo. Sgt Ennis served as the OIC for the Explosive Ordnance Disposal Team for the past 19 years until his retirement in June of 2021. During his time as OIC he improved the equipment and training that the team members received, which helped make the team as proficient as they are today. Sgt Francis L Fuscillaro II was named his replacement in July of 2021.

All members of the team, except for the officer in charge are part time. Team members keep their skills honed by attending three days of intense technical training each month and at least 80 hours of advanced training per year. Maintaining this level of



proficiency and operational tempo in addition to their full-time assignment is a testament to their dedication and commitment to the team, the Division and the citizens of Delaware.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it's using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry in a tactical operation, or providing two-way communication and video surveillance during suicidal subject or hostage/barricade incidents.

As a special section within the Delaware State Police, Unit members proactively evaluate evolving technology to determine if and how new tools can be used to perform this mission set safer and more efficiently. Such is the case with lightweight drones. All DSP bomb technicians hold a FAA Part 107 Remote Pilot Certification which is required for all commercial and government drone operators. Most of the team members have become certified drone operators. These drones will be a game changer not only for traditional law enforcement but for special operations units as well. Whether it is surveying damage following a natural disaster, looking for survivors in residential areas inaccessible by conventional vehicles or helping to locate a missing child or lost senior citizen, drones can be deployed quickly and efficiently by certified operators leaving the Delaware State Police helicopters available to respond to life threatening emergency situations.

The Delaware State Police EOD Team has shown adaptability and ingenuity by growing with this continuously evolving field and using the technology in our arsenal to assist law enforcement with protecting the citizens and visitors of this state. In 2021, our team provided assistance to uniformed patrol, the Tactical Control Unit and the SORT Team during the many protests that occurred throughout the year. Today's threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive materials worldwide.

In fact, DSP has been recognized as a leader in our profession by using techniques outside of the traditional EOD paradigm. By continuing to update our specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities at a moment's notice. Our motto of "Initial Success or Total Failure" is a constant reminder to our technicians of the perilous challenges they must successfully conquer with every mission. Failure is not an option.

## **Fiscal Control Section - Mrs. Irene McDonald**

The Fiscal Control Section's goal is to provide efficient and professional financial services to the Division. To that end, members of the section strive to:

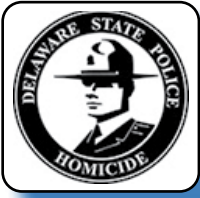
- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer – Budget concerning the appropriate internal allocation of funds to the Division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the Division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer – Budget (Major), the section assists in the overall development, management and administration of the Division's budget within the framework of all prevailing state and federal law, as well as Divisional rules, regulations, and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the Division, ensures authenticity before processing and ensures compliance with all purchasing procedures.

During 2021, members of the Section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with current recruit classes, advising senior management on the budgetary impact of increased overtime usage and the monitoring of the Division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

Sandra L. Frazier retired from Delaware State Police as of December 31, 2021, after 52 years of service. She served in many capacities for Delaware State Police. Most notably, ending her career as Senior Fiscal Administrative Officer.

## Homicide Unit - Captain Darren Short



The Delaware State Police Homicide section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn Divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in court.

The Homicide Unit Commander is Captain Darren Short with Sergeant Steve Yeich assigned as the first line supervisor. Sgt. Yeich is complimented with Detective Roy Lowe, the Evidence Technician, and Detectives Mark Ryde, Brian McDerby, Dan Grassi and Mark Csapo. Retired Homicide Unit Investigator Michael Maher works as a civilian cold case investigator. Administrative Assistant Ashley Torbert rounds out the team and provides invaluable assistance to a cohesive unit that is committed to providing justice for our victims and closure for their families.

Established in 1989, the DSP Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths, and missing persons in which the victim is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2021, the Homicide Unit investigated 56 new cases and 6 cold cases. The unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations to include Baltimore Police Department, Mountain View, CA Police Department, Milwaukee Police Department, Bensalem Police Department, Maryland State Police, Philadelphia Police Department, Brookings (SD) Police and Waterbury (CT) Police. Agencies from within Delaware included Blades PD, Smyrna PD, Clayton PD, Georgetown PD and Bridgeville PD.

Of the 56 new cases investigated, 33 were homicide investigations, involving 34 victims. The Homicide Unit was able to clear 24 of these cases and additional clearances are forthcoming as investigators continue to piece together evidence. The Unit also investigated 3 police officer involved use of force cases, 6 death investigations and 2 attempted murder cases. In addition, three cases from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2021.

This year the Homicide Unit hosted the 25th Annual Homicide Conference in Rehoboth Beach. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Several nationally recognized speakers presented on topics including crime scene management, domestic related homicides, cellular phone evidence analysis as well as overviews of several nationally known cases.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective Geoffrey Biddle and retired Detective Nick Lano as the IBIS technicians and Mr. James Cadigan who is the certified forensic firearms examiner. Contractor Robert Freese, Stephen Deady and James Storey also assist in the lab as Forensic Firearms Examiners.

From November 2006 through December 2020, 10,970 firearms related investigations have been submitted to the FFSU for examination. During 2021, an additional 1,189 firearms related cases were submitted for evaluation. This included 71 murder investigations, 876 firearms, 4,414 fired cartridge cases and 836 bullet specimens. The FFSU provided forensic firearms services to 28 Delaware, federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 96 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiners. The examiners provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Ms. Julie Willey, the Crime Lab is staffed by three additional civilian employees. The lab is comprised of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Crime Lab chemists conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2021, they received 1,829 blood evidence kits for review and analyzed all those samples for blood alcohol content. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of Intoxilyzer operators. The Crime Lab currently has a project underway that will upgrade and replace all of the

Intoxilyzers in the state. As a result of the statewide services provided by members of the Crime Lab, the staff received 420 subpoenas to appear in Delaware courts during 2021.

The Crime Lab also manages the DSP photo storage program, which includes responding to requests from attorneys and insurance companies for stored photographs. A large project to digitize every DSP evidence photo dating back to the department's inception is underway and will make locating old photos easier and more efficient.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As a cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2022, the members of the Delaware State Police Homicide Section remain committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members worked tirelessly amid the many challenges of 2021 and look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

## Honor Guard Unit - Captain J. Sapp



During the course of 2021, the Delaware State Police Honor Guard Unit was comprised of 53 active members statewide.

To be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong Trooper bearing and, most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the Division in honorable fashion. All Unit members are cross trained to perform as members of color guards, to serve as pallbearers and as urn/casket watch, to conduct flag folds and to conduct rifle volleys.

During the course of 2021, and in the face of the ongoing Coronavirus pandemic, Unit members were still able to successfully conduct four in-service training sessions and participated in 48 total events. The unit participated in DSP annual memorial service events in May at the DSP Academy and in December during the St. Polycarp's Memorial Mass. In addition, the Unit participated in numerous other events including conferences, promotional ceremonies and recruit class graduations.

In September the Unit hosted the 2021 Sgt. Rodney H. Bond #448 National Honor Guard Conference at the Delaware State Troopers Association Hall. Delaware Troopers and municipal Officers were joined this year by Troopers from Alaska, Connecticut, Idaho, Indiana, Iowa, Maine, Maryland, Minnesota, Nebraska, New Hampshire, South Dakota, Texas, Utah, Vermont and Virginia. The instruction provided to this year's 53 conference attendees was supplemented by adjunct instructors from the Indiana, Maine and New Hampshire State Police.

Unfortunately, in 2021 Ms. Karen Neiman, a long-time, civilian employee assigned to Headquarters Communications passed away. Unit members provided a ceremonial presence at her services. The Unit was also called into service to handle all ceremonial aspects for the funeral of Governor Ruth Ann Minner who also passed away. The Unit also helped Honor two additional family members who left us in 2021 – Mr. Joseph Allione Sr., father of Corporal Frances Collender and little Ryder Yencer, the newborn son of Corporal Brandon Yencer and his wife Autumn.

Unit members were called upon to lay the following retired Divisional members to rest during 2021 as well: Staff Captain Gerald Winnington, Captain Lynn Bullock, Captain Paul Kane, Captain Wilson Murray Jr., Lieutenant Robert Yonkers, Sergeant George Brewington Jr., Sergeant Jack Hampton, Sergeant James Phalan, Sergeant William Sherkey, Sergeant Barry Smith and Corporal Tim Staniszewski. These eleven Troopers served the citizens of Delaware admirably and Unit members did their best to honor that service one final time!

Lastly, members of the Honor Guard Unit represented the Division at the funeral services for the following brother and sisters that were killed in the line of duty during 2021: Corporal Keith Heacock (Delmar PD), Officer Ella French (Chicago PD), Trooper James Monda (New York State Police), Sergeant Brian Mohl (Connecticut State Police) and Trooper Dung Martinez (Pennsylvania State Police).

## Human Resources Office - Captain Benjamin Parsons

The Delaware State Police (DSP) Human Resources Section (HR) provides a full array of critical services to 738 Troopers, 243 civilian employees and 40 casual seasonal (part-time) employees.

These services include:

### **Onboarding activities:**

- Recruiting, application processing, testing, pre-employment background investigations including polygraph examinations and new employee orientation

### **Benefits and payroll:**

- Extra duty monitoring and workers' compensation
- Employee assistance and wellness programs
- Separation and retirement processing

### **Labor relations:**

- Early Warning System compliance
- Equal Employment Opportunity Commission compliance
- Internal transfers
- Promotional competitions
- Career development
- Wellness programs and fitness monitoring

DSP – HR is committed to excellence and anchored by a small team of dedicated sworn & civilian employees providing administrative support for 1,021 employees. This section is also comprised of a Recruiting-Application and Polygraph-Background Investigative (BGI) Unit. BGI is routinely comprised of nine part-time retired Delaware State Trooper investigators. These investigators are tasked with conducting comprehensive investigations on all potential employees of the Division. However, during peak times of applicant processing, Troopers from around the state are temporarily transferred to HR to conduct background investigations on prospective Recruit Troopers. In 2021, 102 (68 sworn, 34 civilian) pre-employment background investigations were completed that underwent multiple levels of review to ensure impartial employment decisions.

The Polygraph Unit Detectives are all nationally certified examiners assigned to DSP-HR. They are embedded within Criminal Investigative (CI) Troops across the state. This placement facilitates utilization of their skillset by CI Detective Units who apply polygraph analysis to support criminal investigations. The Polygraph Unit is comprised of one Sergeant, two full time examiners and two part time examiners. Collectively, this work group conducted 168 applicant polygraph examinations and 29 requests for criminal investigatory polygraphs in 2021.

Additionally, DSP–HR is responsible for managing internal transfer screening processes. When special unit positions for Troopers become vacant, eligible Troopers submit required paperwork to HR for screening. Deputy Director of HR Lt. Kristin Willard assisted by HR Administrative Specialist II Ms. Sara Nash, select a diverse and demographically applicable review panel to provide advice to the Executive Staff regarding each candidate. This panel reviews the submitted paperwork, endorsements, and evaluations to ensure the candidate meets all prerequisite qualifications. In some circumstances, oral boards are also utilized to evaluate the candidate. In 2021, 36 review panels were conducted to fill operational needs.

DSP Recruiters, with the aid and support of part-time Trooper Recruiters and despite a global pandemic, participated in 72 recruiting events in 2021. 531 applications for position of Trooper were processed in 2021 leading to the selection of 15 Recruit Troopers for the 96th DSP Recruit Class and 20 for the 97th Class. Combined, these 35 new troopers brought DSP closer to its full complement of authorized positions.

DSP-HR processed over 442 applications to hire 32 full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the Division. The 9-1-1 Communication Centers and State Bureau of Identification experiences the highest turnover of employees, which keeps the section busy with testing, backgrounds and interviews.

DSP-HR continues to progress with JobAps, which is an online application process. This software increases management efficiency with the labor-intensive application process while providing a user friendly environment for DSP applicants.

The Human Resources Unit extends a sincere thank you to the dozens of Delaware State Police employees and retirees who continue to actively recruit, test, investigate and hire future generations of Troopers.



## Information Technology Section - James Cashnelli

The Information Technology Section is comprised of 4 Teams – End User Services, Network Operations, Applications Support/Programming and Mobile Technologies. There are 13 full-time employees, 9 casual-seasonal employees and 1 contracted hire, all civilians, working for DSP IT.

IT is organized into 2 areas of expertise – End User Services and Infrastructure Services. End User Services, managed by Marissa Warren, consists of the Client Services Team (which includes Help Desk and Digital Evidence Support) and the Mobile Tech team. Infrastructure Services, managed by Ken Allen, consists of the Network Operations Team and Applications Support Team. Jim Cashnelli oversees the entire IT section, serving as the IT Director for DSP.

End User Services is comprised of 2 groups. The first group is the Helpdesk, which consists of 2 full time employees, Jonathan Gafford and Andrea Smith and 5 casual-seasonal employees, Linda Dove, Susan Outten, Michael Kosior, Mollie Reed and a currently open C/S position. The second group is Digital Evidence, which consist of 2 full time employees, Jon Wyatt and Kerri Lussier.

The Network Operations team is comprised of 3 full time employees, John Caskey, Ian Smith and Trevor Glacken.

The Applications Support/Programming team is comprised of 2 full time employees, Mary Stewart and Paul Cookson, and one full time contracted hire, Sean Beamer. There is also an open casual-seasonal CAD specialist position available with this team.

Finally, the Mobile Technologies team is comprised of 1 full time employee, Ronald Scarpitti, who oversees 3 casual seasonal employees, Joseph Huber, Jim Rossi and 1 currently vacant open position.

Ken Allen, Marissa Warren, and Jim Cashnelli comprise the Management team for IT.

New legislation regarding body worn cameras has also allocated an additional 12 Digital Evidence Technicians and 2 Digital Evidence Supervisors positions for IT. At the time of this report, these positions were not yet posted however we anticipate them being posted in early 2022 as the body worn camera program ramps up. These new positions will be part of the Client Services team. The 2 Digital Evidence Supervisors will report to Marissa Warren with the 12 Digital Evidence Technicians reporting to the Digital Evidence Supervisors. 8 Digital Evidence Technicians and 1 Supervisor will be allocated to supporting DSP specifically while the remaining 3 technicians and Supervisor will support DSHS under guidance from DSP IT.

In 2021, IT completed 19 projects, closed out 3,341 support tickets and processed 5,934 digital evidence requests. Completed projects include migrating all users to Office 365, transition from Skype to Teams, Troop 9 and Troop 6 network upgrades, implementation of a new Supply/Inventory Management system, migration of DSP servers to the DTI data center, migration of File shares from servers to Isilon, installation of a new backup system, continued assistance with the deployment of Fleet vehicles for Patrol and the first deployments of VDI at Troop 3.

IT has several key initiatives in que for 2022. We will be continuing our rollout of VDI to other troops and users at DSP, this will be an on-going effort moving forward as we look to replace the traditional PC with VDI. Body worn cameras will be the major initiative for 2022 as we ramp up procurement and rollout of these devices.

Also, for 2022, DSP will be shifting gears away from COBAN will be implementing Axon systems for all digital evidence, which includes in-car cameras, body worn cameras and interview rooms. IT also sees potential migration opportunities to the cloud for various DSP applications like AFIS and SmartForce (these are still in the initial discovery and information gathering stages). And finally, we continue to work with DTI on the Governor's IT consolidation (ITC) initiative. DTI anticipates working towards DSP ITC in FY '24.

Technology continues to be more and more complex and new technologies allow for new ways to assist law enforcement in performing their jobs safely and professionally. As these technologies mature and become available for everyday use IT will be tasked with integrating them into effective solutions that will enhance the Division's ability to keep Delaware's population and our Troopers safe. This will occur thanks to the efforts of the men and women of DSP IT who regularly go above and beyond to make sure all the Division's IT needs are met as quickly and seamlessly as possible, thus, allowing the Division to focus on its primary responsibility of Law Enforcement.

## K-9 - Master Corporal Jeffrey Miller

The Delaware State Police K-9 Section was established in 1925. The primary function of the unit is to assist Federal, State, County and Local law enforcement agencies whenever the service of a police canine is required. The versatility, teachability and unrelenting drive of these animals has proven to enhance the level of service provided by the men and women of the Delaware State Police.

Today, the Section is housed on the grounds of the Delaware State Police Headquarters complex in Dover. The Section is under the direction of senior trainer Cpl/3 Jeffrey Miller and Cpl/3 Robert Kunicki. These Troopers are responsible for conducting monthly update training and annual recertification for 31 DSP canine teams and 18 Municipal canine teams.

Members of the K-9 section are instrumental in providing a host of services to include drug detection, search and rescue, fugitive apprehension, explosive detection and community engagement.

Presently, the DSP K-9 Sections (31) handlers are comprised of the following training disciplines:

- Dual Purpose Patrol / Explosive K9 Teams: 4
- Dual Purpose Patrol / Narcotics K9 Teams: 14
- Single Purpose Explosive K9 Teams: 6
- Single Purpose Narcotics K9 Teams: 3
- Patrol apprehensions: 76

In 2021, the section was responsible for the following noteworthy accomplishments:

### 2021 DSP K-9 Unit Seizure Summary

Marijuana (Grams)	83,370
Crack (Grams)	720.16
Cocaine (Grams)	14,768
Heroin (Grams)	293.23
Meth (Grams)	622.33
MDMA (Grams)	19.53
Currency	\$1,154,148

In addition to meeting the Divisions operational needs, the section continued to facilitate both in-service and initial certification courses. During 2021, the section provided the following training:

- (49) teams attended reoccurring monthly in-service training
- Two handlers received certification for narcotics detection
- Five handlers received certification for explosive detection
- All Section members attended update training provided by the National Police Canine Association (Patrol, Explosive and Narcotics)

The men and women of the DSP K-9 unit anxiously await the challenges and opportunities that lie ahead in 2022. Through training and on-going self-assessment, the Section will continue to provide the highest level of partnership and law enforcement service.

## Legal Section - Joseph Handlon, Deputy Attorney General

The Deputy Attorney General assigned to the Division serves as counsel in a multitude of ways to include the following:

- The Deputy provides advice to the Division on all civil matters to include matters involving active litigation.
- The Deputy assists Internal Affairs in prosecuting disciplinary matters before Trial Boards and assisting, where needed, with its investigations and case reviews. The Deputy also represents Internal Affairs in any disciplinary appeals to the Secretary of Safety and Homeland Security.
- The Deputy advises the Executive Staff on legislative and contract issues and assists the Division with the promulgation of new policies and the review and updating of existing policies as needed.
- The Deputy advises Human Resources on a variety of federal and state matters, including issues arising under the Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act and federal and state anti-discrimination laws.
- The Deputy also assists Human Resources in responding to charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor.

- The Deputy advises the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program and expungement matters. The Deputy also provides advise to the Professional Licensing Unit on professional regulation issues.
- The Deputy provides training, including Crisis Intervention Training, use-of-force training and other in-service training to Divisional members through the Training Academy.
- The Deputy serves as counsel to the Council on Police Training, the Special Law Enforcement Assistance Fund, the Board of Examiners of Constables, the Board of Examiners of Private Investigators and Private Security Agencies and Bail Enforcement Agents.
- With respect to Freedom of Information Act requests and civil subpoenas, the Deputy Attorney General is assisted by the Division's Paralegal and FOIA Coordinator. The assigned Paralegal/Coordinator serves an essential function in facilitating FOIA requests and subpoena responses.

## Legislative Liaison - Sergeant Kevin A. Perna

The purpose of the Delaware State Police Legislative Liaison Planning Section is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. There are twelve (12) divisions within the DSHS which include the Delaware Developmental Disabilities Council, the State Council for Persons with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, Division of Forensic Science, the Office of the Secretary and the Delaware State Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's Divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

During the most recent legislative session, the 15th General Assembly, 1st Session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division:

**HB #124-** This Act prohibits a person who is the subject of a Protection from Abuse Order of the Family Court and who knows or has reason to know, that the Order has been issued from purchasing, owning, possessing, or controlling a deadly weapon or ammunition for a firearm in this State. This Act also prohibits the subject of an outstanding arrest warrant, active indictment or information related to a felony or misdemeanor crime of domestic violence from purchasing a firearm. The subject of the pending criminal process must know or have reason to know that the process is pending in order for the prohibition to apply.

**HB #125** –Section 1 of this bill establishes the crimes of possession of an unfinished firearm frame or receiver with no serial number, possession of and manufacturing a covert or undetectable firearm, possession of and manufacturing an untraceable firearm, and manufacturing or distributing a firearm using a three-dimensional printer. This bill also makes it a crime to possess a firearm frame or receiver with a removed, obliterated, or altered serial number. This bill makes very limited exceptions to the requirement that certain guns have serial numbers which are: (1) Firearms manufactured before 1968; (2) Muzzle loaders that only use black powder, and antique replicas. Finally, this bill makes clear that § 1463 of Title 11 concerning untraceable firearms does not apply to members of the military forces or members of a police force in this State duly authorized to carry an untraceable firearm and does not apply to the manufacture or importation for sale to a law-enforcement or military entity in this State. Section 2 is a severability clause. Section 3 provides that Section 1459A of Title 11, which is possession of an unfinished firearm frame or receiver with no serial number, takes effect 90 days after the Act's enactment into law.

**SB 147** – This Act codifies a reasonableness requirement for the use of force, both non-lethal and lethal. This is important when the state of mind is an issue in a criminal trial, such as when the judge or jury must decide as to what someone believed, knew, or intended at a given time. The justification law as currently written uses the term "defendant believes" throughout its several sections. This Act makes it clear that the determination of one's state of mind is an objective standard — that is, what a reasonable person would have believed, rather than what the defendant believed. Additionally, this Act makes clear that deadly force includes the use of a chokehold.

**SB #195** - This Act requires certain police officers and some certain employees of the Department of Correction and Department of Services for Children, Youth, and Their Families to wear a body worn camera and to use the body worn camera to record interactions with a member of the public in accordance with the regulations to be established by the Council on Police Training. This Act requires state agencies to implement the statewide body worn camera program through the procurement of cameras, development of a central data storage program, and provision of necessary personnel as funding is available. This Act tasks the Council on Police Training with creating and promulgating regulations setting forth standards for body worn camera use by Delaware's police officers and some certain employees of the Department of Correction and Department of Services for Children, Youth and Their Families

with the goal of ensuring widespread and consistent use of body worn cameras in 2022. This Act also makes changes to the membership of the Council on Police Training by adding the following members to the Council: the Chairs of the House and Senate Public Safety Committees, 2 public members unaffiliated with law enforcement appointed by the Governor each for a 3-year term. This bill also changes the membership of the Council by changing two positions to be permanently held by mayors from Kent or Sussex County. The bill also changes the quorum from 7 to 9 members.

## Mounted Patrol Unit - Sergeant Alison Meadows



The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. This year the unit further expanded its operational capacity under the leadership of Sgt. Alison Meadows. Traditionally, the unit receives over 140 annual requests for service. However, due to the on-going COVID-19 pandemic, the unit was only capable of honoring 54 community service events. Regardless of these significant challenges, team members continued to play a pivotal role in both community engagement and overall public safety functions.

The MPU mission remained to augment and enhance the traditional function of the Delaware State Police during public events, specialized patrol activities and ceremonies. Participation in the MPU is a collateral assignment to the Troopers' regular duty. The Unit currently consists of seven Draft horses, eleven field riders, which include one full time barn coordinator and one full time Sergeant.

The MPU utilizes Draft or Draft Cross horses, averaging between three and seventeen years old. Each horse weighs approximately 1,500 – 2,200 pounds and range in height from 17.0 hands tall (5'8" at the shoulder) to 18.3 hands tall (6'3" at the shoulder.) The MPU's nonprofit organization "Delaware State Police Mounted Patrol Unit, Inc." raised funds throughout the year to help defray the costs of equipment and health care for the horses.

This year marked the units one year anniversary at the new training facility located in Smyrna, Delaware. This move provided the mounted patrol unit with amenities that will expand rider proficiency, mission capability and overall exposure to the communities we serve throughout the state of Delaware. The Mounted Patrol Unit rounded out November and December by paying respect to our fallen comrades at our annual St. Poly Carps ceremony as well as conducting weekend crime prevention patrols at the Christiana Mall.

The men and women of the MPU look forward to 2022 with a renewed focus on community outreach efforts with the citizens and business owners throughout Delaware. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will remain focused on providing professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware.

## Office of Professional Responsibility - Captain Sean Duffy

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Office of Professional Responsibility is an essential function designed to maintain the professional conduct, integrity and discipline of each employee. The Office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2021, Captain Sean Duffy, Lieutenant Philip Dzielak, Lieutenant John McColgan, Lieutenant Matthew Fuski and Ms. Debra Hughes were assigned to the office.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the

Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards. In 2021, the Office of Professional Responsibility investigated 11 citizen's complaints and 17 administrative complaints.

## Pipes & Drums - Major Matthew Cox



The DSP Pipes and Drums can claim 16 consistently performing members at the conclusion of 2021. The band continues to strive to grow its' ranks after falling from a peak membership of 27 performers. Currently, the band has two Troopers and one civilian who are attending lessons.

As with all else in 2021, the band was significantly impacted by the Covid-19 pandemic. Throughout the course of the year requests for the band steadily increased, and performances that could be performed outside or appropriately spaced were conducted. In 2021 the band performed publicly 73 times, which is a significant number but still down from years prior to the pandemic.

The band is administered by Major Matthew Cox. Mr. Robert Galloway continued to serve as the volunteer pipe instructor and our Pipe Major, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps for many years.

We are hopeful that we are able to continue representing the Delaware State Police with pride and distinction in the community as we move into 2022.

## Planning and Research Section - Captain J. Sapp

The present-day Planning Section consists of three distinct work groups, namely Community Outreach, Inspections and Accreditation and Planning. The Planning Section reports directly to the Deputy Superintendent and provides support to the entire Delaware State Police Executive Staff. Mid-year Captain J. Sapp replaced Captain Michael Reader as the Planning Section Chief following Captain Reader's return to Patrol as the Troop 9 Commander.

### Community Outreach Unit

During the course of 2021, the Community Outreach Unit consisted of Master Corporal Rickey Hargis, Master Corporal Robert Colmery, Master Corporal Alfonso Jones and Master Corporal Lewis Briggs III. Oversight of these Troops fell to Sergeant Gregory Earle.

The Delaware State Police believes that building partnerships and relationships with stakeholders throughout the State is vital to our organization's success. Whether the stakeholders represent communities, industry or faith-based organizations it is critical that the Division and its members build strong alliances with those who support us as well as those who will offer honest feedback and if necessary criticism of the organization in the hopes of making it better!

Since the Unit's inception in 2015, Unit members have consistently strived to not only build relationships but to also maintain them. While outreach is the means engagement, particularly long-term, meaningful engagement is the desired outcome.

While the Covid-19 pandemic impacted the Unit's ability to 'engage' during 2021 the Troops assigned to the Unit pivoted to remain committed to engaging community groups, houses of worship and other entities through virtual means. And while overall in-person activity was impacted, programs such as the Honorary Commander Program still took place. In 2021, ten individuals were selected to serve as the Divisions Honorary Commanders, serving alongside of Troop Commanders from each Troop. The overarching goal of the program is to expose these leaders from throughout the State to the Division and, in turn, generate an exchange of ideas.

The 2021 Honorary Commanders, whose terms will continue through December 2022 are:

- Mr. Barton Reese – Troop 1
- Mr. Bobby Pancake – Troop 2
- Mr. Chad Robinson – Troop 3
- Ms. Debbie Botchie – Troop 4
- Pastor Isaac Ross – Troop 5



- Senator Spiros Mantzavinos – Troop 6
- ‘Coach’ Bill Collick – Troop 7
- Councilman Joshua Mertz – Troop 9
- Ms. Sade Truitt – Headquarters

The Unit also continued its work with the Kent County Advisory Board, a group of invested stakeholders that meet with Unit members quarterly to discuss wide-ranging topics of interest and concern to both the Division and their respective constituencies. The hope is to expand this approach to New Castle and possibly Sussex County in 2022.

### **Inspections and Accreditation Unit**

The Inspections and Accreditation Unit is comprised of Sergeant William Nottingham and Master Corporal Patricia Sennet-Wysock.

The Unit’s primary responsibility is to assure that the Division’s policies and procedures comply with the roughly 1,500, very specific, standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). CALEA was formed to establish a body of standards designed to promote “best practices” in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first police agency in Delaware to attain CALEA accreditation. Maintenance of that accreditation is an on-going commitment consisting of a self-assessment, annual reviews by CALEA and a comprehensive on-site assessment by CALEA assessors every four years. During this “Advanced Accreditation” process the Division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous four years to ‘on the ground’ assessors.

Sergeant Nottingham and Master Corporal Sennet-Wysock manage the CALEA process by maintaining files and proof for each standard. That involves, in part, the continuous updating of written directives, review of all new policies for compliance and the initiation of Troop, vehicle and evidence storage locker inspections as required.

In addition to the external collaboration with CALEA, Sergeant Nottingham and Master Corporal Sennet-Wysock are also responsible for maintaining, reviewing, revising/updating and distributing all Divisional policies and standard operating procedures as needed.

### **Planning Unit**

During the course of 2021, Sergeant Mark Justice served as the sole, full-time member of the Planning Unit – “One Statie one Project!”

In simple terms, the Planning Unit exists to support the Delaware State Police Executive Staff whether that be through internal/external research, Divisional policy review/development or event coordination. In 2021, and in spite of the impact of the Covid-19 pandemic, Planning was able to support a multitude of Divisional events, to include our two annual memorial services, promotional ceremonies and the 2021 Honorary Commander induction ceremony.

Sergeant Justice also managed the Division’s long-standing ‘Trooper and Civilian Forums.’ These forums offer members of the Division with opportunities, on behalf of the larger rank and file, to bring issues of concern directly to the members of the Executive Staff. The overall goals of these forums are to improve the overall effectiveness of the Division while at the same time increasing employee satisfaction.

Sergeant Justice also remained active in the State & Provincial Police Planning Officers Section of the International Association of Chiefs of Police during the course of 2021. His involvement in that organization, and others like it, allow the Division to share its successes nationally and allows us to learn from other agencies across the continent.

Lastly, Sergeant Justice was also responsible for generating a year end Citizen Satisfaction Survey which affords the Executive Staff an opportunity to assess the overall effectiveness of Divisional personnel. This survey, which is made available to any member of the public, is one of the mechanisms that allow the Division to engage in agency-wide self-reflection where necessary.

## **Public Information Office - Master Corporal Gary Fournier**

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day-to-day operations of the Division. The Delaware State Police Public

Information Office operates on a 24-hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Master Corporal Gary Fournier is the Interim Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media outlets.

Senior Corporal Jason Hatchell serves as the primary New Castle County Public Information Officer and Master Corporal Heather Pepper serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State, which include but are not limited to: (Honorary Commander Induction Ceremony, Memorial Services, Sign and Building Dedication Ceremonies, Promotion Ceremonies, Community Outreach Ceremonies, Wreath-Laying Ceremony, Trooper Youth Week Graduation and Employee of the Year Ceremony to name a few).

**The Public Information Office is also tasked with the following responsibilities:**

- Prepares press releases and public service announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates press conferences
- Serves as liaison with other government agency public relation offices
- Hosts and coordinates Divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert Program
- Coordinates community outreach efforts
- Facilitates the Citizen's Police Academy
- Creates and maintains a social media strategy
- Creates and publishes Face Book posts relevant to current issues
- Creates and publishes Nextdoor.com posts relevant to communities
- Creates and publishes relevant and current traffic advisories on Twitter.com
- Attends relevant training as well as remaining current with in-service training

In 2021, the Public Information Office created and disseminated over (1,100) news releases on DSPnewsroom.com and over 1,600 Facebook posts. The Delaware State Police Twitter.com and Nextdoor.com sites are additional websites that were effectively used to enhance our public safety message.

As public representatives of the Delaware State Police, the Public Information Office strives to represent Troopers of the Division with excellence and uphold the pride and tradition that has been embodied in the Delaware State Police since its inception in 1923.

## **Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee**

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This Section utilizes all available State & Federal resources to supply Divisional members with what is necessary to conduct day to day business. The Section is staffed with five civilians: Kimberly Cuffee- Purchasing Administrator, Deborah Dennis- Purchasing Services Coordinator, George Blanchfield- Supply Technician, Suzanne Webster- Graphics Artist and William Wright- Supply & Transportation Clerk. With only having five employees, this Section can streamline operations and cross train to meet the growing needs and demands of the Division's 960 + employees.

The Section's FY'21 combined budget purchased supplies, equipment and services for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include reviewing and approving purchases to ensure they meet the state purchasing laws, tracking purchases made using grant funding, reviewing specifications for new contracts, inventory control, ordering necessary supply items; to include patrol related gear, and asset management for the Division. In addition, this Section oversees the Division-issued purchasing cards, reconciles and maintains budget information and the distribution of supplies to the various Troops and Sections. The Purchasing and Supply/ Graphics Section are also instrumental in supplying the needs of the Training Academy Recruit Classes.

The duties of the Graphics Section are consistently evolving and increasing to meet the demands of the Division. Some of the main responsibilities of the Graphic Section consist of providing and designing printed material, maintaining the State Police website, identification photos, and many other related tasks. With the addition of advanced printing equipment, the Division is now able to

print vehicle graphics in-house, therefore saving time and money. Merging the Purchasing and Supply and the Graphics Sections together allows continued access to printing supplies and equipment for a faster turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the Division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/ Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms.

The Section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

## **Scuba Unit - Master Corporal Brian Greene**

The Delaware State Police Scuba Unit currently consists of 13 Troopers throughout the state. The unit's primary responsibility is to support the Delaware State Police with search and recovery missions involving aquatic environments. Each member of the Unit is a graduate of the United States Naval Diving and Salvage Training Center in Panama City Beach, Florida. The Scuba Unit had a total of 18 official callouts during the 2021 calendar year. Some of the highlights of 2021 included safe recoveries for multiple Troops in both the Southern and Northern parts of the state as well as multiple vehicle recoveries ranging from automobile accidents to stolen vehicle recoveries. Dive team members were also involved in multiple body recoveries throughout the state.

The Scuba Unit continues to train with and utilize the newest equipment and techniques in performing their duties. Each fall, the Unit conducts deep water diving in Alexandria Bay, New York with the New York State Police. Members work alongside New York Troopers as well as Troopers from surrounding states (Rhode Island, Maine, Vermont, Maryland and New Jersey) taking part in deepwater body and vehicle recovery. Unit members also attended the New York State Police Ice Diving Certification course in Albany New York. Unit members conducted 5 days of under ice diving to become familiar with the dangers and challenges of ice diving. Members also performed above ice rescue operations and coldwater survival.

The Scuba Unit continues to advance in the use of surfaced supplied diving. The Scuba Team currently has a total of three Kirby Morgan KM37SS Dive Helmets in rotation and have become efficient in both their use and maintenance. The Delaware State Police Scuba Unit currently has three members that are certified through Divelab located in Panama City Beach Florida. These three technicians are certified in the proper technique and skills needed to break down and rebuild the Kirby Morgan Dive Helmet. The use of this equipment in various evolutions provides both efficiency as well as safety to the divers.

The Unit continues to provide services to both the citizens of the State of Delaware as well as fellow law enforcement agencies. The Scuba Unit continues to provide water survival classes to both State Police Recruits as well as local municipal agencies through the State Police Academy. The unit also supports the State Police S.O.R.T Team in both their initial testing as well as their preparation course. In the summer of 2021, the Delaware State Police Scuba Unit grouped with the State Police K9 Section to introduce the division's K-9's to the maritime and aquatic environments. State Police K-9's and their partners were deployed from vessels into varying aquatic situations to familiarize themselves with the challenges of water apprehensions. The Scuba Unit also continues to provide rescue swimmers for the Lewes Polar Bear Plunge, which raises funds for the Delaware Special Olympics.

The Delaware State Police Scuba Unit took custody of the Triton DMD (Diver Mounted Display) Sonar System. The Delaware State Police is one of two teams in the country utilizing the DMD technology. This system attaches to the side of the diver's mask/helmet and emits an image that the diver is able to view through an optic. This system has proved successful in multiple details including vehicle and body recoveries.

The Scuba Unit looks forward to the challenges ahead in 2022 and will continue to train and evolve in the field of diving and recovery. Scuba team members are committed to their practice and remain confident in their abilities to respond and successfully complete any and all missions.

## Special Operations Response Team (S.O.R.T.) - Sergeant Philip Kebles



The Special Operations Response Team (S.O.R.T.) provides the Division with a team of highly skilled tactical operators, whose role is to respond to, but not limited to: hostage incidents, armed barricade incidents, high risk warrant service, high risk tactical vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the Executive Staff.

During 2021, the team responded to 209 calls for service. Through professionalism, dedication, intense training and state of the art equipment, the Special Operation Response Team was able to conduct these operations successfully and safely. Training continues to be the main contributing factor for success as team members routinely pursue training opportunities to sharpen their skills.

Presently, the unit is comprised of 24 members. This compliment consists of (10) full-time and (14) part-time members. The full-time members are responsible for mission planning, threat assessment, outreach and overall preparation and delivery of curriculum. The full-time members are specifically involved with the facilitation of Divisional in-service training as well as Academy based recruit training. The Unit has hosted tactical training for each county's special investigative units as well as patrol shield operations and less-lethal impact munitions. The part time team members continue to perform in an exemplary manner both in the performance of their primary duties within the Division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and tactical vehicle stops. The team continues to work closely with the various investigative sections to provide tactical support, executing search warrants, apprehending violent suspects and conducting high-risk tactical vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Investigation sections statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

At the end of 2020 and throughout 2021 the team was also heavily relied upon to support the United States Secret Service with tactical support for President Biden's movements throughout the state as well as at his personal residences.

The team's training focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. SORT also cross trains with members of the Explosive Ordnance Disposal Team in explosive breaching, IED identification and navigation, as well as robotic deployments and use. The sniper-observers train three consecutive days monthly for a total of 288 hours annually.

The operational tempo of the team continues to rival that of full-time teams across the country with the anticipation of 2022 being no different. The Special Operations Response Team will continue to react to the mission with enthusiasm, dedication and professionalism. First and foremost, the team will train and conduct operations to fulfill our motto, "Everybody In...Everybody Out".

## State Bureau of Identification - Captain J. Andrew Lloyd

Captain Andrew Lloyd serves as the Director of the State Bureau of Identification (SBI), while Lisa Voss serves as Assistant Director. Lieutenant Gerald Windish serves as Officer in Charge of the Professional Licensing Section and Sex Offender Apprehension and Registration Unit.

SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports, and missing person reports among other duties. Director Lloyd and Assistant Director Voss, along with seven Troopers, four sex offender Agents and a civilian staff consisting of nearly sixty people work in the following separate, but interrelated sections: Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

### **SBI offices are located at:**

- Main office: 600 S. Bay Road, Suite 1, Dover
- Satellite office North: Troop 2, 100 Cpl. Stephen J. Ballard Way, Newark
- Satellite office South: Thurman Adams Center, 546 S. Bedford Street, Georgetown

Mrs. Charlene Young supervised the Expungement Section, which serves as the starting point for all adult and juvenile expungement and pardon requests. The review of expungement requests determines if they can be completed at SBI or referred

to the appropriate court for further consideration. In 2021, the Expungement Section processed 1,779 expungement histories, 407 expungement orders; 375 immediate orders; 893 mandatory expungement orders; 86 pardon orders; 357 pardon applications; 11 commutation orders; and 83 juvenile orders.

Mr. Doug Hegman supervised the Criminal History Section, which is responsible for the research and completion of criminal history background checks for employment and other purposes. When fully staffed, the Criminal History Section consists of ten employees. This section processed 59,569 criminal history requests in 2021.

Mr. Anthony DiNardo supervised the Fingerprint Identification Section, which is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal history checks. Comprised of six employees, this work group processed 76,214 ten-print cards and conducted comparisons on 2,542 criminal summonses in 2021. 1,539 recovered latent prints of value were analyzed resulting in 809 positive hits. Additionally, 620 unsolved latent print cases were resolved in 2021 utilizing advanced fingerprint analysis algorithms. Lastly, the Section's Facial Recognition Experts fielded 650 cases involving photo-facial analysis resulting in 132 investigative leads.

Ms. DeAndria Morris supervised Front Desk Operations at all three SBI locations. Thirteen civilian employees provided fingerprinting services to 66,467 customers requesting criminal history background documentation for a variety of professions and expungement requests in 2021.

Sergeant Dana Berry and Mr. Frank Kaleta supervised the Professional Licensing Section. Employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and secondhand dealers. The section monitored 688 companies and 7,424 licensed employees in 2021. This included 1,799 alarm employees, 258 armored car guards, 98 bail enforcement agents, 294 constables, 511 private investigators, 4,153 security guards, and 311 HR 218 Law Enforcement Officers Safety Act permit holders. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID).

Mrs. Mary Sheppard supervised the Quality Control Section consisting of seven employees responsible for the quality control review of crime reports for most of all Delaware law enforcement agencies. The purpose of review is to ensure proper coding for reporting purpose to the Federal Bureau of Investigation. Once this section has completed their examination, incidents are officially counted as a criminal occurrence for statistical and crime tracking purposes. 62,646 crime reports were reviewed and approved by this section in 2021.

Sergeant Bruce Harris supervised the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). Currently 4,744 individuals are registered as sex offenders in the State of Delaware. SOAR unit consists of 14 employees including five sworn Detectives, four Agents and five civilians. The sworn Detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four Agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction. This investigative unit also performed 1,133 Megan Law notifications, conducted 1,071 sex offender related criminal investigations and arrested 64 sex offenders for registry violations.

The State Bureau of Identification will continue to focus on providing the best possible service to the citizens and law enforcement agencies of Delaware.

## **Tactical Control Unit - Lieutenant Mike Wysock**

The Tactical Control Unit (TCU) is currently made up of 46 sworn Troopers who staff the Unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the Division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

The Tactical Control Unit trains on a monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions, and specified security details for large events. Training also consists of qualifying with all Divisionally issued firearms after donning gas masks and other issued protective equipment. During 2021, TCU conducted two large scale joint training events with the Delaware Army National Guard, New Castle County Police, Dover Police and University of Delaware Police. Throughout 2021 TCU, SORT and MPU continued to integrate all units into one functioning unit during times of need. This integration has enhanced the capabilities and mission effectiveness of all 3 teams.



For the 2021 year TCU was deployed a total of 13 times across all 3 counties. These deployments included providing security at several large events and protests.

By forging partnerships and embracing available training opportunities, TCU members remain focused on excelling in a continually challenging environment.

## Traffic Operations - Captain Mark Windsor

With 14 troopers and eleven civilian employees, the Delaware State Police Traffic Operation Section (TOS) performs an array of diverse functions with the overall mission of reducing motor vehicle collisions. Led by Captain Mark Windsor and Lt. Lance Skinner, section personnel coordinate divisional traffic enforcement while conducting statewide crash recordkeeping. The section also provides proactive and reactive enforcement by way of our Commercial Motor Vehicle Enforcement Unit (CMVEU). This unit staffs two commercial vehicle weigh facilities, one at Blackbird Station Road on U.S. 13 in Townsend, and on Rt. 301 Warwick Road in Middletown.

Fatal crashes in Delaware resulted in the deaths of 135 people in 139 crashes (30 involved pedestrians) in 2021. Excessive speed, failure to yield the right of way and pedestrian error were the top three causes of death, while inattentive driving caused the majority of personal injury and property damage collisions. Committed to improving the safety of Delaware's motoring public, the Delaware State Police participated in numerous traffic enforcement campaigns, many of which were funded through Delaware's Office of Highway Safety (OHS). Additionally, the TOS specifically targeted crash producing behaviors, via weekly and monthly traffic action plans identified by the evidence-based SPEAR model.

All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior and citizen complaints, specific to each troop's area of responsibility. The OHS also assisted with DUI, Aggressive Driving, Child Restraint, Pedestrian, Motorcycle and Seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events and identified problem locations such as the 'Slow Rt 1 Down' initiative, which occurred up and down the state during the months of August and September.

In 2021, in an effort to reduce crashes and combat aggressive driving behaviors, Delaware Troopers engaged in the following enforcement action:

• Total Traffic Citations:	95,874
• Aggressive Driving-Related Citations:	36,493
• Primary Seatbelt Citations:	1,050
• Seatbelt Assessments:	2,392
• Child Restraint Citations:	292
• Handheld Cell Phone Citations:	1,434
• DUI Arrests:	2,851
• Inattentive Driving Citations:	3,694

Administrative personnel, working out of the DSP HQ complex in Dover, fulfill several duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns to promote increased police presence and enforcement on Delaware roadways. An effective analytical tool specifically utilized for fatal crashes is the Fatal Analysis Reporting System (FARS). Housed within the Traffic Section as the only one of its kind in the state, this nationwide mechanism allows the FARS Coordinator to collect statewide fatal crash data in an expeditious manner. The data is then analyzed and placed into statistical databases within the state, and at the National Highway Traffic Safety Administration (NHTSA) with the added assistance of the Divisional Statistician. FARS data yields some of the most accurate, real-time statistics available, which provides a formidable tool to plan initiatives to combat traffic fatalities.

In addition, the collection, archiving, and dissemination of motor vehicle collision reports is another responsibility of the TOS. In 2021, section personnel processed 18,022 collision reports and fulfilled 16,121 requests for collision report copies from the public, attorneys, insurance companies and others.

Furthermore, since the Electronic Red Light Safety Program (ERLSP) began operations in February of 2004 it has been another integral part of enforcement for intersection safety across the state. The ERLSP technicians mitigate the results of red-light violators captured on camera at various intersections throughout the state and represent the Delaware State Police in the court to prosecute violations. In 2021 ERLSP Technicians assigned to the Traffic Section reviewed the below number of violations, along with representing the Delaware State Police in the below court dispositions:

## TECH REVIEWS

• Total Red Light Camera Events Reviewed	72,928
• Total Red Light Camera Events Approved	47,971

## COURT DISPOSITION

• Pled Responsible prior to Trial	78
• Found Responsible at Trial	11
• Dismissed at Trial	0
• Nollie Prosecute	2
• Failed To Appear for Trial	81
• Total Appeal Trials Scheduled	172

*\*\*Due to the Covid -19 pandemic JP Courts were closed from January through May.*

Commercial vehicle safety is another mission of the Traffic Operations Section. The Commercial Motor Vehicle Enforcement Unit (CMVEU) personnel work jointly toward efforts in height, weight, length enforcement as well as Motor Carrier Safety regarding both moving violations and infractions found during commercial vehicle inspections.

Personnel are responsible for the operation of the U.S. 13 Blackbird and RT 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DelDOT, Virtual Weigh Stations, which include Weigh in Motion Sensors, LPR systems, DOT readers and over-height sensors, have been installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station has been installed on Rt. 1 n/b prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening. An additional virtual weigh station with the capability to be monitored remotely is located on Warwick Rd in Middletown.

CMVEU personnel conduct inspections of commercial vehicles and their operators at various locations throughout the state and at the Division's two weigh facilities. The following is a summary of CMVEU's 2021 activities:

• Commercial Motor Vehicle Inspections:	8,795
• Screening of Commercial Motor Vehicles:	474,039
• Weighing Of Commercial Motor Vehicles:	26,856
• Traffic Citations- Size and Weight:	1,608
• Drivers Placed Out of Service:	663
• Vehicles Placed Out of Service:	1,492
• Traffic Citations - Dangerous Moving Violations:	1,912
• Traffic Citations - Other Violations:	1,531
• Traffic Citations - Non-Commercial Motor Vehicles:	611
• Seatbelt Citations:	167

Additionally, Divisional collisions that involve vehicles owned by the Delaware State Police are investigated by patrol supervisors and forwarded to the TOS. They are then analyzed and reviewed by the Divisional Crash Review Board, which makes recommendations in an effort to reduce the overall number of these collisions.

To further exemplify the Division's commitment to traffic and overall safety of the public, the Traffic Operations Section (TOS) also manages the annual Administrative Patrol Program. Troopers not normally assigned to any of our eight patrol Troops are tasked with conducting enforcement activities over the state's major holiday travel weekends, as well as providing security and safety at large scale events, such as the State Fair. To enhance safety and demonstrate an increased police presence, these "extra" Troopers are assigned to notable crash areas, and major events in the hopes that through these comprehensive assignments and programs, needless injuries and fatalities are drastically reduced in 2022, and well into the future.

## Training Academy - Captain Daniel Hall



The Delaware State Police Training Academy, located on the Headquarters complex in Dover, serves as the State's only residential police training facility. The 'brick and mortar' Academy building has stood at this location since 1969 and is every bit as relevant today as it was 53 years ago. The Training Academy Table of Organization includes both the Academy and the Firearms Training Unit/Facility which is located North of Smyrna.

The 2021 Training Academy Staff, for the majority of the year, consisted of the following personnel: Mrs. Susan McNatt (Administrative Specialist), Mr. James Howard (Culinary Specialist), Master Corporal Larry Walther (TAC Trooper), Master Corporal Donald Kukan (TAC Trooper), Master Corporal Amber Rhodes (TAC Trooper), Sergeant Brett Cordrey (Senior TAC Trooper), Lieutenant James Paul Doherty (Assistant Director of Training) and Captain Daniel Hall (Director of Training and Delaware Council on Police Training Administrator), who replaced Captain J. Sapp in July. In the Fall of 2021 Sergeant Brett Cordrey replaced Sergeant Dannaile Rementer and Master Corporal Kukan replaced Master Corporal Amber Rhodes in their respective positions.

During the course of 2021, and in the face of the many challenges continued by the COVID-19 pandemic and its various strains, the Training Academy was tasked with the training, development and ultimate law enforcement certification of fifty-nine (59) women and men by way of the 96th DSP/92nd Municipal and the 97th DSP/93rd Municipal Classes. Both Classes navigated the necessarily rigorous Academy experience while being exposed to roughly 1,400 hours of training. These women and men represented twelve (12) allied agencies from throughout the State of Delaware in addition to the Delaware State Police.

The Training Academy Staff, in addition to working diligently to ensure that all Recruits were provided with the most well-conceived and relevant training, also worked diligently to ensure that incumbent Divisional members both sworn and civilian, as well as law enforcement Officers from throughout the State and region, were afforded meaningful training opportunities throughout the year. In addition to the mandatory In-Service trainings provided, the Training Academy Staff offered eighty (80) elective courses for consumption in 2021. The offered courses covered a wide range of topics deemed relevant to the realities and many challenges of the law enforcement profession in 2021.

The 2021 Firearms Training Unit Staff consisted of Master Corporal Jeffrey Ballinger (Firearms Instructor), Master Corporal Ronald Malkin (Firearms Instructor), Master Corporal David Myers (Firearms Instructor), Sergeant Edwin Justiniano (Senior Firearms Instructor) and Lieutenant Michael Wysock (F.T.U. OIC). In the fall of 2021 Cpl/1 Ray Tartal replaced Master Corporal Ronald Malkin. During the course of 2021 the Firearms Training Unit was tasked with both basic and advanced firearms training for both Recruit and incumbent personnel, progression of the Division's employment of the ALERRT principles related to active shooter incidents, the maintenance of training/certifications related to multiple weapons systems, the responsibility for continued LEOSA (HR 218) qualifications for retired Divisional personnel, the instruction and training on the Taser to new recruits as well as the recertification for all required troopers, conducted force on force and de-escalation training, conducted a certified firearms instructor training class, and the responsibility of recertifying multiple firearms instructors from across the State.

In closing, all members of the Training Academy and Firearms Training Unit maintained their commitment to provide the most professional and relevant training to all Divisional members as well as Officers from allied agencies during 2021. While committed to the Divisions' Core Values of Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service both teams will strive to carry their passion for training into 2022 with the goal of providing the residents of the State of Delaware with the most professionally trained law enforcement officers in the world!

## Transportation - Mrs. Dawn Haass

The Transportation Section provides direct and indirect vehicle maintenance support for all eight patrol Troops and Headquarters for a fleet of over 900 vehicles. This consists of a wide variety of vehicles used for patrol, special operations, and day-to-day operations. Such vehicles include pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freightliner mobile command post. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by the Delaware State Police.

The staff also handles the purchasing, and deployment of all Divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The Section purchases an average of 100 vehicles per year. This usually consists of 75 patrol vehicles and 25 criminal investigation vehicles or specialty vehicles. The Transportation Section continues to conduct "tests and evaluations" on various types of police equipment to include emergency lighting, weapon racks, safety

partitions, computer consoles, radar equipment and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment available to safely serve the citizens we protect.

The Transportation Section maintains the largest cost center within the Division and is budgeted to fund fuel, parts and repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated into the maintenance system and used for overflow work, specialized and the more time-consuming repair tasks.

## Victim Services Section - Ms. Debra M. Reed

This will be my final submission, to the annual report, as the Delaware State Police Director of Victim Services. 2021 was my last full year after 32 years in this role, with my retirement pending in 2022. The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The services may be in the form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center).

In 2021, the unit held steady in providing services to 4,650 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond. The services included immediate response to crime scenes, follow up contacts, information and referral for appropriate resources.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit remained under the Direction of Debra Reed, located at Headquarters and Assistant Coordinator, Veronica Colombo. The advocates, who are located at various offices throughout the state, include Nina Brown, Corrie Schmitt, Casey Wilson, Angela Brown and Bi-lingual advocate Viviane Sanchez.

In 2021 Ms. Sanchez relocated from New Castle to Sussex however she continues to provide services to Spanish speaking clients statewide. Nancy Will, Special Case Coordinator provides direct service and support to cases which have been identified as high risk and/or underserved such as human trafficking, homicide, hate crimes, overdose deaths etc. Ms. Rebekah Lee is the Administrative Specialist, at Headquarters, providing supportive services to all advocates statewide as well as crisis services through answering our 24-hour toll-free hotline.

Also in 2021, we said goodbye to our Troop 5 Sr. Victim Service Specialist Crystal Dalton as she moved on to another employment opportunity. Crystal was a valuable member of our victim services team and the Delaware State Police family for seven years. She will be missed, and we wish her the best in her new endeavors.

The Victim Specialists are in an "on call rotation" to respond to requests for service 24 hours a day. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. The unit also operates a 24-hour toll free hotline. In addition to the civilian staff, approximately 25 sworn members of the Division (School Resource Officers) are cross trained to assist with victim service "call outs" throughout the state. In 2021, there were 342 requests for immediate assistance or "call outs" with over 20,000 follow up contacts and 1,023 calls to our hotline.

Beyond the assistance to crime victims, the unit members are often utilized as subject matter experts to provide guidance and input into victim related topics including training, policy, legislation and other. They are also actively involved in many committees, task forces and victim related projects such as The Human Trafficking Interagency Council, The High-Risk Domestic Violence Team Pilot Project, Fatal Incident Review Team, Victim Rights Task Force, Domestic Violence Task force and several others.

Members of the Victim Service Section continue to be committed to the mission of providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

## 2021 Civilian of the Year - Ms. Kimberly Cuffee



The 2021 Civilian of the Year is Ms. Kimberly Cuffee. Ms. Cuffee has been employed by the Division since 1999 when she was hired as a casual seasonal employee in the Traffic Section. She quickly obtained a full-time position and excelled in that section. In August of 2007, Kim was promoted and transferred to the Purchasing and Supply Section as the Purchasing Services Administrator. She has faithfully served in that role for the last 14 years. She is a very dedicated employee and valuable member of the Delaware State Police.

In 2021 Ms. Cuffee was responsible for coordinating purchasing activities for the entire Division. She supervised the purchasing and supply, graphics, and support personnel who were assigned to those sections. She established and recommended standards for all goods and services. She also reconciled major procurement issues for the Division, while consistently researching and developing sources of new and improved products and services.

Ms. Cuffee is a team player who cares about her: quality of work, areas of responsibility, co-workers, and the community in general. She is a hard worker in a very demanding position. She has a passion for pur-

chasing and supply, and she takes her position very serious. Her years of experience in this arena have provided her with a wealth of knowledge that she consistently applied throughout 2021.

During the year, Ms. Cuffee worked collaboratively with Divisional members, other Delaware procurement individuals and private industry personnel to ensure that her duties and responsibilities were performed well. In particular, she consistently worked well with her counterparts assigned to Fiscal Control, Staff Support, Transportation and the Training Academy. Throughout the year, she received numerous requests for a myriad of equipment and supplies, oftentimes with expedited timeframes. She constantly triaged, managed and facilitated those requests in an efficient manner. She worked collaboratively on building designs, procuring services and supply requisition for new and existing divisional facilities. This included The Landings, Troop-2 construction upgrades, Troop-4 interior and exterior renovations, Troop-9 HVAC modifications and lobby ceiling replacement and Headquarters renovations. This was a significant challenge in 2021 as a result of the continued Covid-19 pandemic. Despite those challenging times, Ms. Cuffee always delivered with distinction, patience and resiliency.

In addition to her normal responsibilities and as mentioned above, 2021 was a very challenging year. Identifying, purchasing, procuring and providing routine and Covid-19 specific supplies was an amazing accomplishment for Ms. Cuffee that continually evolved over the year. Her ability to procure cleaning supplies, masks, gloves, disinfectant products and distribution devices among national supply shortages cannot be underestimated. Through her collaborative effort and leadership, Divisional members were provided with important supplies and equipment, which enabled them to fulfill the Delaware State Police mission amid the global pandemic.

Ms. Cuffee continued to exemplify all of the values and work habits that we have seen from her over her numerous years of service, with enhanced challenges in 2021 from the global pandemic and supply chain shortages. Her performance during both 2020 and 2021 was exemplary. Based upon the aforementioned reasons, Ms. Kimberly Cuffee has been selected for the 2021 Delaware State Police Civilian of the Year Award.





## 2021 Trooper of the Year - Sergeant Pierre Lawler



The Troop 2 Patrol Administration is proud to announce Sergeant Pierre Lawler #1480 as Delaware State Police 2021 Trooper of the Year. During 2021 Sgt. Lawler demonstrated all the key characteristics and Core values that make an exceptional Trooper in addition to his duties as a patrol Road Supervisor.

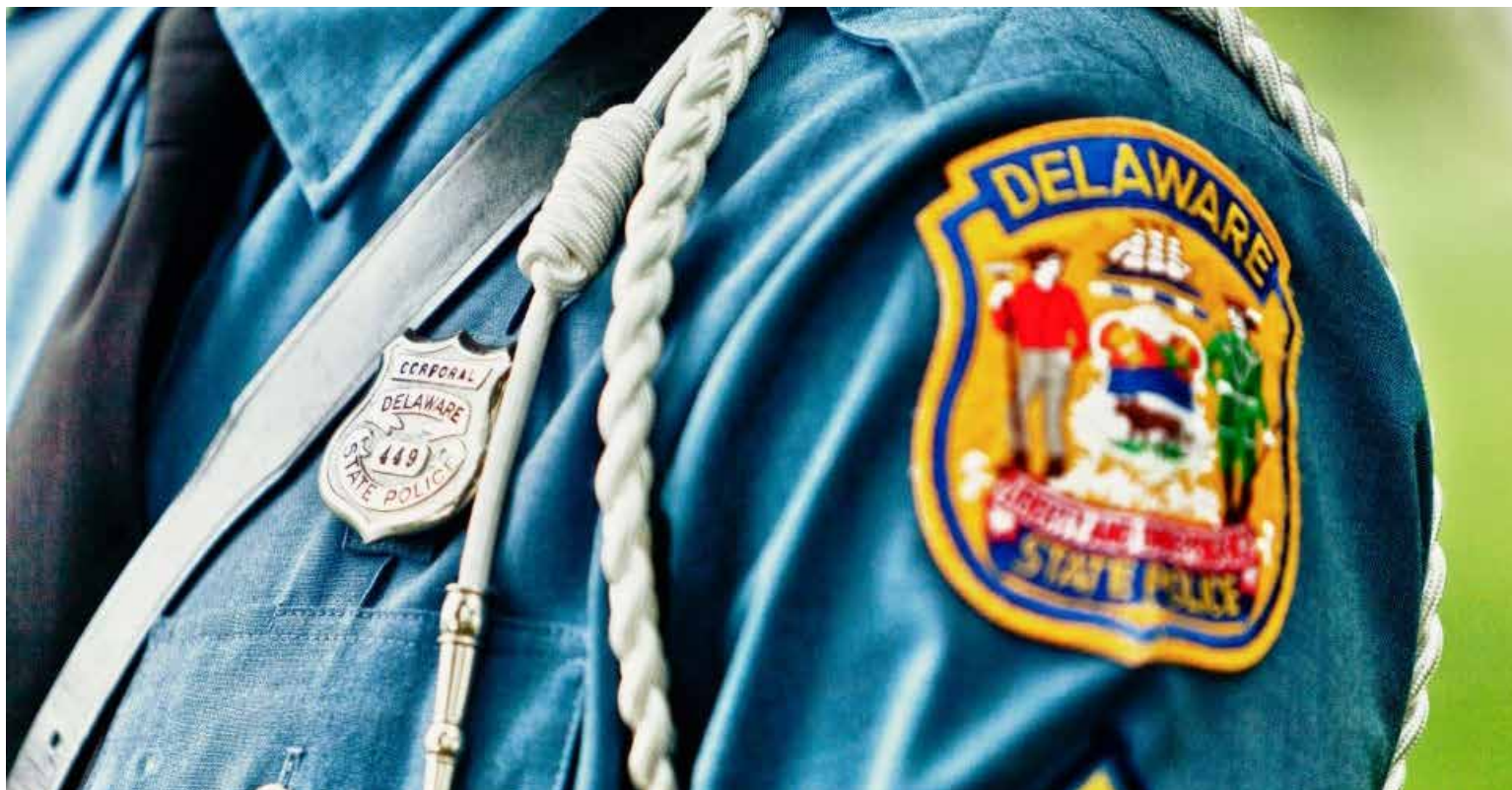
As commander of “B” shift, this past year, his shift was responsible for several significant apprehensions and seizures through his guidance and instruction. His work ethic and efforts demonstrated excellence above and beyond his scope of patrol supervisor. He is very attentive to the administrative patrol duties of a Sergeant as well as delegating responsibilities to develop his subordinates. In many ways he puts his shift mates in positions to excel and his presence on the street affords them on scene supervision.

Sgt. Lawler has an exceptional knowledge of police procedures and criminal code that reveals itself in tactics, probable cause, report writing and officer safety. His administrative duties are timely and complete and within policy. Sgt. Lawler is consistent in his approach to the day to day needs of his shift and the everyday tasks of patrol. His preparation and readiness are evident in the long list of significant events and arrests attributed to him and his shift.

Sgt. Lawler makes it a point to review Crime Pattern Bulletins and brief his shift. He can be found on the street more often than in the Troop as evident of the list of significant events and apprehension attributed to his shift. Sgt. Lawler routinely provided direction to his shift in coordinating investigative efforts and apprehensions.

As Road Supervisor, accounting for your shift’s contact with the public and setting the tone for professionalism, there are incidents that highlight the outstanding de-escalation efforts completed by B-Shift Troopers. Negative connotations of the police and their failure to de-escalate incidents are painted daily today. Sgt. Lawler was responsible for several in progress apprehension throughout the year.

As a patrol supervisor, Sgt. Lawler was also responsible for initiating and assisting on several car stops where firearms were seized. Sgt. Lawler finished 2021 with 241 traffic arrests, 2 DUI’s, 21 misdemeanor arrests along with 22 CPCs. He is a very active patrol Sergeant who puts a premium on backing up his Troopers and making them better. Administratively, he does an excellent job and does whatever is asked of him. Statistically speaking, the number of traffic arrests, DUI arrest as well as criminal arrest rival that of many patrol officers amongst the rank and file, let alone other Sergeants. Coupled with the fact he personally seized a number of firearms this year; and mitigated several critical incidents to include an active shooter.



# DELAWARE STATE POLICE

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## Troop One

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Wilmington, Delaware 19809  
(302) 761-6677

## Troop Two

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(302) 834-2620

## Troop Three

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Camden, DE 19934  
(302) 697-4454

## Troop Four

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## Troop Five

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## Troop Six

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## Troop Nine

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