

Delaware State Police 2020 Annual Report The 2020 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.

Patrolman Francis Ryan Sergeant Thomas H. Lamb Trooper Paul H. Sherman Corporal Leroy L. Lekites Corporal James D. Orvis Corporal Raymond B. Wilhelm Trooper William F. Mayer Trooper First Class Harold B. Rupert Trooper Robert A. Paris Colonel Eugene B. Ellis Trooper William C. Keller Trooper Ronald L. Carey Trooper David C. Yarrington Trooper George W. Emory Lieutenant William I. Jearman Corporal David B. Pulling Trooper Kevin J. Mallon Trooper Gerard T. Dowd Corporal Robert H. Bell Corporal Francis T. Schneible Trooper Sandra M. Wagner Corporal Frances M. Collender Corporal Christopher M. Shea Corporal Stephen J. Ballard

Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★



State of Delaware DEPARTMENT OF SAFETY AND HOMELAND SECURITY OFFICE OF THE SECRETARY P.O. BOX 818 DOVER, DELAWARE 19903-0818 302-744-2680

The Honorable John Carney Governor The Honorable Nathaniel McQueen, Jr. Cabinet Secretary

June 17, 2021

Please join me in extending a heartfelt thanks and congratulations to the men and the women of the Delaware State Police (DSP) for a year filled with numerous accomplishments. We greatly appreciate their dedication, hard work, and commitment to fulfill the mission of the Delaware State Police. I extend a sincere thank you to Governor John Carney and members of the General Assembly for their continuing support and unwavering dedication to public safety throughout the past year.

For much of the past year, the Delaware State Police adapted its workforce and workspaces with a focus on continuing to protect and serve our citizens in an ever-changing pandemic environment and a community facing social unrest. While DSP worked to provide all troopers with appropriate Personal Protective Equipment (PPE), acquired equipment to efficiently and effectively sanitize its fleet of vehicles and facilities, it also faced the need to transition some of its staff to a remote work posture.

Even in the midst of pandemic and the many challenges presented throughout the year, DSP continued its ongoing commitment to public safety. In 2020, DSP achieved many of its divisional goals resulting in a continued reduction in overall violent crime and a reduction in statewide crashes.

In addition, DSP celebrated an opportunity to establish a new home for its Mounted Patrol Unit at Valour Farms located on VanDyke-Greenspring Road in Smyrna. This new location not only provides stables but also an expansive open pasture and indoor tracks that can be utilized for training. The Mounted Patrol has served as a key outreach unit to communities and has provided security at public events throughout Delaware. The unit also celebrates the proud tradition and history of the Delaware State Police.

In the past year, DSP successfully completed the CALEA reaccreditation process again proving its compliance with over 484 standards. Since 1988 when it first earned CALEA accreditation, DSP has worked hard to maintain these national standards implementing best practices to improve officer and public safety, address high-risk management issues, promote operational efficiency through policy development, and enhance the agency's reputation to increase public trust and confidence.

In 2020, the Division witnessed a historic change, with the appointment of the new Superintendent Colonel Melissa A. Zebley. Colonel Zebley and her team will develop a vision that will lead the division into the future.

Please join me in extending a sincere thanks to the men and women of the Delaware State Police for rising to the challenges of the last year and congratulations for a year filled with accomplishments and success. I truly appreciate their dedication to duty and commitment to serve the citizens of our State.

Sincerely.

Secretary Nathaniel McOneen, Jr.



STATE OF DELAWARE DEPARTMENT OF SAFETY AND HOMELAND SECURITY DIVISION OF STATE POLICE

P.O. Box 430 Dover, Delaware 19903

As the Superintendent of the Delaware State Police I am proud to share our 2020 Annual Report. This report serves to summarize some of the many achievements made by the members of the Division of State Police throughout calendar year 2020. While the year proved to be challenging in a number of ways, the women and men of the Delaware State Police achieved tremendous results in their collective efforts to maintain the safety and security of the residents of and visitors to the First State.

While calendar year 2020 proved to be unprecedented in many ways it did not deter the roughly 1,000 Civilian and Sworn members of the State Police from carrying out the multitude of tasks and responsibilities that come with the operation of a 'full-service' law enforcement agency. Through the utilization of the newest advancements in technology as well as a steady reliance on decades old, yet past-proven, results-driven practices, the members of the Division continued to set the bar for policing statewide.

While the COVID-19 pandemic forced modifications to the manner in which our services were delivered it did not deter us from continuing to deliver the competent and compassionate police services we are known for as an agency. Through constant assessment and dialogue with Public Health, and other entities, our personnel were able to ensure that we met the needs of the public the entirety of the year with little disruption. This was done while safeguarding the wellness and safety of our own personnel who are certainly our single greatest resource.

I believe that our agency's ability to stay focused on the proverbial 'tasks at hand' during both the pandemic and the National civil unrest that was experienced during 2020 is evidenced, in part, through statistical analysis. During the course of 2020 the Division experienced a number of significant reductions in multiple core crimes to include a 6% reduction in Robberies, a 26% reduction in Burglaries, a 10% reduction in Thefts and a 21% reduction in Shopliftings. Troopers efforts also contributed to a 17% reduction in total motor vehicle collisions, a 12% reduction in fatal motor vehicle collisions and a 15% reduction in pedestrian collisions statewide.

These reductions are the result of hard work and dedication by the women and men in uniform but are driven and supported by the State Police Enhanced Analytical Response or S.P.E.A.R. Program. This program, which took root under my predecessor, Colonel Nathaniel McQueen Jr., has served to help chart the course of the agency with a laser focus.

Mid-year, Colonel McQueen retired from the State Police after three decades of faithful service and transitioned into his new role as the Secretary of Safety and Homeland Security. In that capacity he will find himself well-positioned to help move the Division forward in meaningful ways. With his retirement and my appointment as Superintendent I am committed to furthering the many impactful initiatives undertaken by Colonel McQueen while looking for new and innovative ways to move the agency forward as well!

In addition to the typical day to day tasks and responsibilities of Divisional personnel, as well as the aforementioned challenges associated with the pandemic and civil unrest, the Division also spend 2020 adjusting to the reality of having a sitting President of the United States of America residing in our Great State. Beginning with the Presidential campaign and ultimate election of Joseph R. Biden Jr. as the President of the United States of America, Divisional personnel played a central role in ensuring that the many needs of the United States Secret Service were met in securing the safety of the President at all times that he was here at home in Delaware.

In closing I will offer the following. While multiple members of the Division received awards and accolades as a result of their efforts in 2020 two stood out from the rest and were awarded the Civilian and Trooper of the Year Awards for 2020. Ms. Rhonda Davis of the Human Resources Section and Detective Joshua DiGiacomo of the Criminal Intelligence Unit were awarded those awards respectively. Both were much deserving and representative of the fine women and men that comprise the

Delaware State Police. With a agency full of employees like Rhonda and Josh I am confident that 2021 will serve to be every bit as great a year for the Delaware State Police and the citizens we serve as 2020.

Sincerely,

Colonel Melissa A. Zebley
Superintendent





Colonel Melissa Zebley Superintendent



Lt. Colonel Daniel Meadows
Deputy Superintendent



Major Matthew Cox North Operations Officer



Major William Crotty South Operations Officer



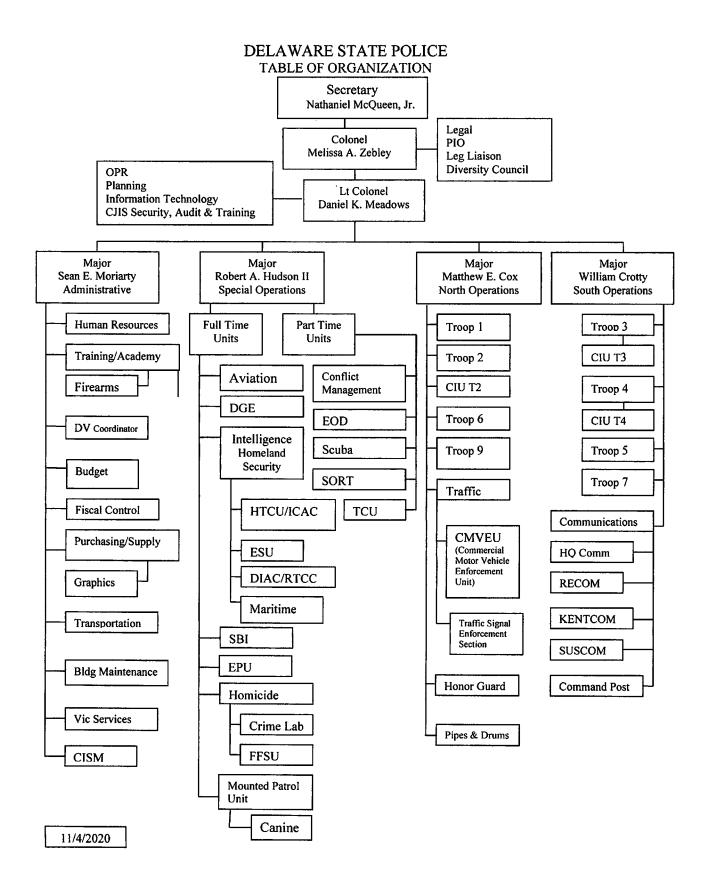
Major Robert Hudson Special Operations Officer



Major Sean Moriarty Administrative Officer

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2020 Divisional Goals

Crime / Crash Goal	2020 Goal	Change for '20	Statistical Perspective	Strategic Perspective
Robbery	3% Reduction	6% Reduction	Within statistical norm for last 10 years.	Lowest total on record and half the number of just a few years ago.
Non-Family Agg Assaults	3% Reduction	36% Increase	Within statistical norm for last 10 years.	Highest total since 2010.
Burglary	5% Reduction	26% Reduction	Within statistical norm for last 10 years.	Decreasing trend since 2011. Lowest total on record and first year below 1,000.
Theft ex Shoplifting	5% Reduction	10% Reduction	Within statistical norm for last 10 years.	Lowest total on record and half the number of just five years ago.
Shoplifting	3% Reduction	21% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years.	Lowest total since 2006.
Shooting Incidents (new)	3% Reduction	37% Increase	Significantly higher than normal. Outside of statistical norm for last four years.	Data for shooting statistics unavailable prior to 2016.
Proactive Drug Investigations	6% Increase	4% Decrease	Within statistical norm for last 10 years.	Second highest total on record.
Proactive DUI Arrests	3% Increase	15% Decrease	Within statistical norm for last eight years.	Lowest total since 2017.
Proactive Distracted Driving Arrests (new)	3% Increase	29% Decrease	Within statistical norm for last 10 years.	Lowest total since 2010.
Total Crashes (non-animal related)	3% Reduction	17% Reduction	Within statistical norm for last 10 years.	Lowest total since early 2000s.
Fatal Crashes	3% Reduction	12% Reduction	Within statistical norm for last 10 years.	Consistent with recent years.
Pedestrian Crashes	3% Reduction	15% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years.	Lowest total since early 2000s.
Motorcycle Crashes	3% Reduction	1% Reduction	Within statistical norm for last 10 years.	Similar to last year's total. Second lowest total since early 2000s.

DSP Statewide Annual Goals























Troop 1 - Captain Kerry Bruce Reinbold

The "First Troop in the First State" has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail magnet, and the site of the North American headquarters for Astra Zeneca. Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees. In 2020 many of these events were scaled down or canceled due to the worldwide pandemic but Troop 1 still managed to find ways to support the community it serves in the safest capacity.

Throughout the year, Troop 1 Troopers have remained engaged with the increased levels of accountability to both criminal and traffic issues. Due to the efforts of the dedicated troopers, the Concord Pike corridor has seen a downward trend in criminal activity over the last three years. In addition, troopers have made several significant arrests using proper offender management and the Troop 1 Retail Theft Unit. Troopers also identified and responded to increased needs for service in the Claymont and Governor Printz Blvd areas.

Troop 1 crime prevention and enforcement efforts have been directed by Lieutenant Doug Deveney. Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis. Lt. Davis targeted and led traffic initiatives with funding from the Office of Highway Safety and the DSP Traffic Section.

Troop 1 is an integral part of the community and has the distinction of being one of the few troops in a neighborhood. Troop 1 troopers enjoy engaging with the public and 2020 surely had some challenges. Due to Covid-19, many of our favorite community events such as, Special Olympics, A.I. Hospital visits, community meetings, Law Enforcement Memorial Run, Claymont Holiday parade, DSP Explorer's meetings and senior safety talks were put on hold or made virtual. The troopers at Troop 1 continue to come up with unique ways to engage the community and have meaningful conversations with those we serve while keeping a safe environment for all until community events can resume.

During 2020 Troop 1 also took on the role of coordinating and assisting many aspects of President Biden's campaign, motorcade and public events. In cooperation with United States Secret Service, the Delaware State Police has participated in the Democratic National Convention, Election night and frequent motorcades/security details as the transition to the presidency occurred. Troop 1 often served as the spearhead of DSP's involvement and dedicated troopers from all over the state assisted in difficult and challenging operations to keep the President, family and staff safe. Troop 1 will continue this role as President Biden's term continues.

Troop 1 is well known as a very cohesive, close knit unit of hard-working Troopers who consistently go well above and beyond what is expected; and their effort, hard work, dedication and results during 2020 are nothing short of exceptional.



Troop 2 Patrol - Captain Jeff Whitmarsh

The 'new' Troop 2, built in 2002 is located at 100 Stephen J. Ballard Way, and is responsible for primary coverage of approximately 100 square miles of Troop area that runs from Interstate 95 to the C&D Canal (North to South) and from the City of Wilmington/Delaware River to the Maryland Line to (East to West).

During 2020, DSP's most tenured Lieutenant, Edward Schiavi, served as the Deputy Troop Commander overseeing Criminal Operations; while Lieutenant Scott Slover managed Traffic Operations. At various times during this busy year, Sergeants Christian Hevelow, Alison Meadows, Jerry Huber, Perry Lawler, Jayson Jeffers, J. Paul Doherty and William Harris supervised the Troopers assigned to the four patrol shifts. They were faced with many managerial challenges as multiple Troopers were affected by Covid-19 in various ways.

Troop 2 continued to focus its efforts on the division's Stratified Policing Model where Troopers were strategically deployed to various "hot spots" to address and prevent crime and reduce traffic crashes. This data driven approach continued its trend of reducing various core crimes that affect those living, working and visiting our great state.

In 2020, oversight of the Troop's vehicle fleet was conducted by Lt. Scott Slover. In addition to this responsibility, he also continued his supervision of the New Castle County Collision Reconstruction Unit (C.R.U.) which is tasked with investigating fatal motor vehicle crashes, departmental collisions and other significant injury related crashes. The C.R.U. team is staffed with four highly trained investigators and supervised by Sergeant Dermot Alexander.

Patrol Officers took a proactive approach to addressing and positively impacting the fatal / overall crash picture at Troop 2 by identifying and stopping impaired drivers and those committing moving violations on our roadways. The Troop Administration also took a multi-faceted approach to addressing area nuisance properties by continuing our partnership with local legislators and the Attorney General's Office.

The Troop #2 Administration was assisted on a daily basis by Administrative Specialist Kelly Tush, Physical Plant Maintenance Specialist Jeffrey Miller and Automotive Mechanics Joe Menard and Brian Freshwater. These professionals served as critical elements in the Troop's overall success.

During the course of 2020, Troop 2 personnel remained committed to staying connected to our local communities, even while navigating the complexities of the Global Pandemic. Troopers volunteered with various non-profit organizations throughout this year such as the Food Bank of Delaware and the Police Athletic League of Delaware.

We were also fortunate enough to have had local business owner Mr. Lee Mikles serve as our 2020 Honorary Troop Commander. Mr. Mikles is active in the restaurant and local community and has proven to be a steadfast supporter of the Delaware State Police and our ongoing efforts to serve the community.

The Troopers at State Police Troop 2 look forward to a safe and prosperous 2021, even with so many unknowns that lie ahead of us. Our hope is that hard work, community partnerships and thoughtful approaches to policing will result in safer roadways and a reduction in the core crimes that affect the quality of life for Delaware residents and its visitors.

Troop 2 CIU - Captain John Laird Jr.

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four patrol troops in New Castle County. The CIU is under the command of Captain John Laird Jr., Lieutenant Millard Greer, and Lieutenant Robert Jones with administrative assistance provided by Ms. Gail Willoughby.

CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects and locate stolen property. Detectives are tasked with quickly identifying crime trends in order to identify the perpetrators and take them into custody, preventing future crimes, which often come with escalated violence.

CIU is currently staffed with seventy-five (75) sworn Troopers, two (2) Civilian Auto Theft Technicians, one (1) Agent assigned to the Drug Diversion Unit, and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

Beginning in July of 2017, CIU has coordinated (15) crime blitzes in New Castle County hot spots. These initiative were worked jointly with our partners from Wilmington Police, NCCPD, Newport PD, Middletown PD and DOC to address crime issues that cross jurisdictional boundaries, to include the city of Wilmington. These efforts led to the arrest of 693 defendants, the clearance of 844 outstanding warrants and capiases, significant seizures of illegal drugs and 23 firearms off the street. Another initiative that targeted prostitution and human trafficking via the internet resulted in the arrest of 104 individuals.

Our (24) School Resource Officers continue to provide safety and mentorship to thousands of students throughout New Castle County. In 2020, a total of 321 school related complaints were handled by School Resource Officers and Youth Aid Detectives. Troop 2 CIU created a School Safety Assessment which is being utilized in middle and high schools to improve school safety.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2021 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services and furthering the division's crime reduction goals.



Troop 3 - Captain Rodney M. Layfield

Troop 3 is commanded by Captain Rodney M. Layfield, and consists of ninety-six sworn officers and five civilian support staff. The facility is home to a Patrol Division led by Lt. Jonathon Packard, a Criminal Investigative Division led by Lt. J.S. Evans and the Special Investigations Division led by Lt. William Thompson.

The Patrol Division is comprised of forty-eight uniformed troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

The Special Investigative Division consists of fourteen detectives who comprise the Drug Unit and Governor's Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor's Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high-risk repeat offenders. In addition to providing traditional police services, Troop 3 provides event security and law enforcement services for the Delaware State Fair, two NASCAR races and the Firefly Music Festival.

While 2020 was a year like no other, which presented society as a whole with numerous, unexpected challenges, the commitment of the women and men of Troop 3 resulted in many successes. The Criminal Investigations Unit had another busy and successful year. One noteworthy case involved the arrest of a Registered Sex Offender for Human Trafficking and Rape of a juvenile victim. In 2020, GTF and KDU continued to function at a high level as individual units, but they had particular success when they worked together with other federal and local agencies.

Equally important to our crime fighting and traffic enforcement measures is our commitment to suppress and prevent crime through our Community Outreach and Engagement efforts. In 2020, Troop 3 embarked on several community based programs to build trust, open lines of communication, foster positive and open relationships that are inclusive of all citizens and the police, all aimed at crime reduction and making our communities as safe as possible. Programs such as STaRS, Honorary Commander,

Community Cafés, and Operation Troopers have Your BACkpack are some examples. These pro-active efforts allow our troopers to engage the community in non-traditional law enforcement ways that leads to a better understanding of the DSP, builds trust amongst our communities, and legitimizes our role as law enforcement officers while providing a better understanding of the various cultures that exist within our communities across Kent County.

The men and woman of Troop 3 truly appreciate the support and partnerships we share within the residential and business communities we serve and look forward to serving the citizens of Kent County in 2021.



Troop 4 - Captain Jon F. Wood

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain Jon F. Wood and Lieutenants Mentino DiSilvestro, Kris Thompson, and Gerald Windish. Troop 4 patrols a span of 349 square miles, serving the central southern portions of Sussex County. Patrol's staffing is forty troopers and our criminal units are comprised of forty-five detectives. Criminal Investigations include major crimes, property crimes, fraud / financial crimes, school resource officers, evidence detection, polygraph, governor's task force, drug unit, community outreach, community response, victim services, and court liaison.

Patrol troopers remained at the forefront of several proactive law enforcement initiatives implemented in the State Police Enhanced Analytical Response Program to enhance public safety in the State of Delaware. The Criminal Investigative Division consists of twenty-four detectives and one civilian who are assigned to Major Crimes, Property Crimes, Fraud, and the Evidence Detection Unit. During this year, the Major Crimes Unit handled 616 felony investigations, while the Property Crimes Unit investigated 672 felony and pattern-involved Burglary and Theft cases. Property detectives took pride in the early identification and interdiction of property crime throughout the county. As a result, detectives played a large role in maintaining a 52% positive burglary clearance rate throughout Sussex County. Fraud detectives investigated numerous misdemeanor and felony cases involving financial crimes, and disseminated information to the public to assist in combating financial telemarketing scams prevalent in today's society. The Troop 4 Evidence Detection Unit assisted Patrol and CIU in processing 364 crime scenes during 2020.

The Delaware State Police Sussex County Drug Unit and GTF continued their hard work to combat the opioid epidemic in Sussex County during 2020. While investigations were greatly hindered by the pandemic throughout the year, SDU was able to seize close to \$60,000.00, over 120 grams of heroin, over 790 grams of cocaine, and significant amounts of other illegal narcotics and contraband. GTF also seized over \$66,000.00 and significant amounts of illegal narcotics and contraband. Additionally, assets from both units spent a considerable amount of time assisting Kent County investigations with an on-going cases.

Troop 4 is proud of our long standing tradition of facilitating division programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. Unfortunately, restrictions caused by the current pandemic canceled all camping sessions for the 2020 season.



Troop 5 - Captain Alice Brumbley

Providing full law enforcement services to the citizens of western Sussex County, Troop 5 of the Delaware State Police is east of US Route 13, south of State Route 404 in Bridgeville. Troop 5 patrols nearly 40% of Sussex County, covering 376 of Sussex County's 972 square miles. The troop area is bordered by Maryland to the south and the west, running north to the Kent County line. The eastern boundary runs from US 113, to State Forest Road, to Rum Bridge Road, to East Trap Pond Road, to Whaleys Road.

Despite the limitations of the pandemic state of emergency, effective case management and early investigative successes reduced illegal activity and increased case resolution. Troop 5 focused on areas with the highest rates of criminal offenses and traffic crashes.

Troop 5's success was the result of collective effort and rapid communication between patrol, criminal investigative units, and neighboring agencies. Numerous troopers were awarded for their achievements in life-saving efforts and in high-profile cases. Corporal Charles Morris II, Corporal Carrie Foskey and Trooper First Class Cody Moyer received the 2020 Delaware Crime Stoppers Robert J. Seinsoth Memorial Law Enforcement Officer of the Year Award for successfully interrupting a domestic attempted homicide in progress. And, Trooper First Class Kyle Perry was named Troop 5's Trooper of the Year.

Enhancing workplace safety, a property perimeter fence was installed at Troop 5, with driveway gates expected in 2021. The K9 kennel area was completely refurbished, as well. Troop 5 closed the year with 36 patrol troopers, four sergeants, one special-assignment trooper, three administrators, two civilian support staff, and a Victim Services Specialist on-site. Transfers throughout 2020 brought Troop 5 multiple leadership changes across the ranks. Captain Alice Brumbley served as troop commander, accompanied by Lieutenant Mary McGuire as criminal lieutenant and Lieutenant Mark Windsor as traffic lieutenant. Interestingly, until midway through the calendar year, Troop 5 held a 57% rate of women filling the supervisory ranks for the third consecutive year. Mechanic Kevin Covey and Administrative Specialist Laura Willey remained the team's stability.

Community engagement and public trust remain fundamental to Troop 5's continued goal attainment. With assistance from the Community Outreach Unit, Troop 5 embarked on many activities – but in new venues. These included: staffing mobile food pantries, controlling traffic at impromptu off-site poultry sales at unconventional locations, drive-by parades to commemorate special occasions, and relationship-building with Honorary Troop Commander Evelyn Wilson, of Just a Hand Up Community Navigation,

based in Coverdale. The year concluded with the Troop 5 Needy Family project, partnering with the Victim Services Unit, school districts, community leaders, and public agencies to identify seven families (including 21 children) plus 25 students at the Elizabeth Murphey School for Christmas gift deliveries.

By fostering strong, transparent relationships with the community and by addressing criminal and traffic trends in an efficient, proactive manner, the hardworking men and women of Troop 5 will continue to provide professional, competent, and compassionate law enforcement services to Sussex County.



Troop 6 - Captain Jennifer Griffin

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The troop area is a diverse socio-economic community, including citizens residing in the outskirts of Wilmington, Elsmere, and Newark, and the towns of Stanton and Hockessin. The Troop jurisdiction includes the busy I-95 corridor as well as the Christiana Mall and Fashion Center. The troop sits on the corner of Kirkwood Highway and Albertson Boulevard and has been a fixture in the area for over fifty years.

The troop currently has forty-six uniformed patrol troopers and three administrators. The command staff consists of Capt. Jennifer Griffin, Lt. Robert Wallace, and Lt. Andrew Hudak. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Mr. Scott Ferguson. Troop 6 proudly welcomed Delaware business owner Mr. Jason Veasey as our Honorary Troop Commander for 2020. Mr. Veasey is a business owner in the Troop area, and we acknowledge his friendship and collaboration this year.

The Troop 6 Administration aligned its goals for 2020 with those of the Division. Keeping a steadfast focus on the metrics needed to achieve these objectives, Troop 6 found itself in a prime position to see a reduction in a variety of critical areas related to our day to day operations even with the pandemic. These reductions are a testament to the dedication, work ethic, and quality investigations and traffic enforcement conducted by Troop 6 personnel throughout the year, in addition to the demands and challenges of working during a pandemic.

The Troop 6 Administration and troopers attended numerous community events and civic association functions (sometimes virtually) and hosted a Community Café gathering. These community outreach efforts yielded increased dialogue and interaction with the citizens within the troop area. We value our relationship with the communities we serve. This troop is composed of a group of highly motivated, energetic, and professional troopers. They function in a demanding sector of the state, handling many complaints ranging from traffic issues to criminal homicide. Their dedication and commitment are commendable.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to our jurisdiction's residents and visitors in 2021.



Troop 7 - Captain Mary E. McGuire

Delaware State Police Troop 7 provides full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles. One of Delaware's fastest growing regions, the troop area contrasts multi-million dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the State Route 1 corridor spanning from Milford to the Indian River Inlet, including the busy stretch between Lewes, Rehoboth, and Dewey Beach. It also reaches west to farmland and densely populated retirement communities, including Long Neck. Bordered by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually.

In 2020, the men and women of Troop 7 served the growing population of eastern Sussex County from a newly constructed state of the art building which became fully operational in late December of 2019. The building is centrally located and houses the 56 uniformed troopers, three troop administrators, and three civilian personnel.

Troop 7 utilizes a Pro-active Criminal Enforcement Team (PACE), which consists of a four-person team targeting criminal offenders in the Troop 7 Territory. PACE works to develop information from community leaders and criminal informants to reduce crime in the Troop 7 area. PACE performs a multifaceted role for Troop 7. Their responsibilities include but are not limited to, address core crimes and organized retail theft cases, liaison with business owners, track known offenders and wanted subjects, gather intelligence from the community to suppress and solve crime, and proactively target areas of high crime as directed by the administration using evidence based patrol strategies. The community engagement embodied by the Troop 7 PACE unit is an asset in the continued efforts to promote positive relationships with all communities served. Troop 7 also houses the county-wide Collision Reconstruction Unit (CRU), which is responsible for investigating fatal motor vehicle collisions, serious personal injury collisions, and departmental collisions.

During 2020, Troop 7 partnered with the Division of Substance Abuse and Mental Health to improve the resources available to those suffering from both substance abuse and mental health. Through the collaborative efforts, immediate access to treatment and services for recovery efforts has been provided to those individuals in need.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient and proactive manner, the hard-working men and women of Troop 7 provide professional, competent, and compassionate law enforcement services to Sussex County.



Troop 9 - Captain Daniel Hall

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2020, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County and northern Kent County. Thirty four uniformed troopers and five civilian support personnel are assigned to the Troop. The members of Troop 9 did an exemplary did in their efforts during a very difficult time that we have never had to face in our lifetime.

Captain Daniel Hall has been the Troop Commander at Troop 9 since November of 2016. Traffic operations and enforcement are overseen by Lieutenant Wes Barnett. These efforts have a major impact on keeping our roadways safe and saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hotspots, for example, areas that have seen an increase in collisions. In addition, Troopers also target speeders, reckless, aggressive and impaired drivers. Throughout the year, Troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety. During 2020, Troop 9 authored 1,543 traffic collisions, which is a 15% reduction than in 2019.

Criminal enforcement was under the oversight of Lieutenant Andrew Lloyd. Troopers on patrol responded to calls for service and focused on outward signs of criminal activity. Troopers were also vigilant in detecting less visible criminal activity while on patrol. Their efforts often resulted in the apprehension of criminals in the process of committing crimes. Troopers communicated daily with detectives assigned to Troop 3 and Troop 2 and other specialized units providing them continuous updates on what was happening on the streets. During 2020, Troop 9 patrol had a 14% reduction in robberies investigated than the previous year. They experienced a 27% reduction in burglaries in 2020.

Additionally, the administration at Troop 9 was assisted by the four Patrol Sergeants, who provide daily oversight to Troopers under their supervision. The role Sergeants Jerel Morton, Christopher Martin, Chris Sutton and Joshua Scaramazza played on a day to day basis was a crucial element to the success of Troop 9 during 2020.

The Troop 9 administration was assisted on a daily basis by Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Kevin Spangler. Victim Service Specialist Veronica Colombo was promoted to the assistant director of victim services. Angela Brown was hired as our victim service specialist assigned to Troop 9 and worked closely with both Troop personnel and Detectives to facilitate the post-incident needs of our victims. Mrs. Colombo was the 2017 Civilian of the Year winner for the Delaware State Police. The civilian staff at Troop 9 is second to none and is critical to the message of our mission. The civilian staff is truly part of the DSP family and also serves as the backbone for the success of the members of Troop 9 patrol.

Troop 9 continues to maintain a proactive working relationship with the community. Troopers regularly attend community meetings in Odessa, Townsend, and the Kent County Crime Watch meetings. The interaction with citizens and local politicians is a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9 is also extremely proud of our partnership with the Appoquinimink School District, the district that serves the New Castle County portion of the Troop area. In 2020, Troop 9 personnel took part in numerous school safety initiatives throughout the district. Troop 9's administration held several Community Café's with community members and politicians. Troop 9's Honorary Commander for 2020 was Thomas Poehlmann who is the Safety, Security, and Operations Director for the Appoquinimink School District. Throughout the year, he attended various DSP functions and became intimately familiar with the job duties of a Trooper and the demands of a patrol Troop.

Troop 9 is fortunate to have so many hardworking men and women willing to work around the clock to protect our citizens and those visiting Delaware. The Troop 9 area is large and presents many diverse challenges. The Troopers at Troop 9, along with the civilian staff, consistently and professionally meet the demands and challenges that are presented to them by providing excellent service to all.



Aviation - Captain Charles Condon



For the Delaware State Police, 2020 marks the 50th year of the Aviation Section and the 35th year of our Trooper-Medic Program.

The Section consists of 32 pilots and medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2020 the Section flew 4,219 missions, transported 247 trauma patients and flew 1,245 hours. The aircraft fleet consists of three helicopters and one fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to

support law enforcement ground personnel in the apprehension of criminal suspects. In addition, the Section conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security missions.

Pilot and Medic Training

The pilots attended training at Bell Helicopter in the Bell 429 aircraft. The training is essential in practicing emergency procedures and to keep each pilot proficient in the operation of the aircraft.

In 2020, the medics attended training at the University of Maryland Baltimore County to satisfy their continuing education credits needed to maintain their paramedic certifications.

DSP Tactical EMS Missions

The DSP Tactical Medic Mission provides medical support for the DSP Training Academy, Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high risk operations. In 2020, the DSP Tactical Medics had a total of 78 activations.

Automated External Defibrillator (AED) and Narcan Deployments:

Delaware State Police Aviation Section oversees the divisions AED and Narcan program. In 2020 Troopers deployed their Automated External Defibrillator (AED) 26 times/Narcan 73.

Infectious Disease Exposures:

During the 2020 calendar year the Delaware State Police had a total of 113 confirmed infectious disease exposures.

Communications Section - Joseph E. Mulford

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center and a Management Team. The section is staffed by ninety six employees and is responsible for:

- · Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The DSP 911 Center operations are co-located in each of the County Centers. Here is a breakdown of the activities for 2020:

RECOM (Staffing 24 Full time and 1 Casual Seasonal Position)

Total Incidents Dispatched	66,917
 Total Incidents Handled Without Dispatch 	43,797
Total Incidents Handled	110,714
Total 9-1-1 Calls Received	355,013
Total Admin Calls	113,237

KENTCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

•	Total Incidents I	Dispatched	86,424
•	Total Incidents I	Handled Without Dispatch	21,476
•	Total Incidents I	Handled	107,900
•	Total 9-1-1 Calls	Received	91,939
•	Total DSP Admir	n Calls	82,023

SUSCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

 Total Incidents Dispatched 	97,929
 Total Incidents Handled Without Dispatch 	31,594
Total Incidents Handled	129,523
Total 9-1-1 Calls Received	115,547
Total Admin Calls	112,901

HQ Communication is located at the DEMA building in Smyrna. There are 14 Full time Center personnel. Some of the Centers responsibilities are for State-wide data entry into DelJis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems, and are the State center for the RisSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services.

2020 HQComm Totals	Total
RISSafe Conflicts	1
RISSafe Operations by DE Agencies	209
RISSafe Operations entered by HQComm	152
ME Calls	3,773
Victim Services Calls	485

The Communication Management team consists of the Chief of Communication, Asst. Chief of Communication, and a Manager for each Center. (6 Full time)

The Communications Section is currently involved with the following projects:

800MHz Radio system upgrade

The State of Delaware continues in the process of doing a Technical upgrade for the entire 800MHz radio system. As a result of this new technology, all current XTS portables and Spectra Mobile radios will need to be replaced by the end of 2024. The communication section is working with DivCom in preparation to meet the requirements. This is an ongoing project. As part of the project, the State of Delaware is replacing the legacy portables for Patrol Officers.

Criminal Intelligence Section - Captain Joshua A. Bushweller

The Delaware State Police Criminal Intelligence section, Homeland Security section and Real Time Crime Center are statewide support units under the overall command of Captain Joshua A. Bushweller. The Homeland Security Unit, which includes the Delaware Information and Analysis Center (DIAC), is supervised by Lt. David Hake, the Criminal Intelligence section, which includes various investigative and support units is supervised by Lt. Dan Sponaugle and Lt. Jeremiah Lloyd is responsible for oversight of the Real Time Crime Center (RTCC), which encompasses special projects and the Delaware State Police Enhanced Analytical Response (SPEAR) Program. Each of these units have statewide operational responsibility and provide investigative and technical assistance to the patrol and criminal investigative troops as well as other law enforcement agencies across the state.

The Criminal Intelligence section is comprised of the Electronic Surveillance Unit (ESU), the High Technology Crimes Unit (HTCU), the Internet Crimes Against Children Task Force (ICACTF) as well several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, the Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigation. We also continue a state partnership dedicated to the investigation of firearm violence in Delaware.

In 2020, the section continued a program to deploy three sworn members of the Division as "Criminal Intelligence Officers." These Troopers are designed to fully take advantage of information available through a variety of methods and leverage that information in the furtherance of solving crime. These Troopers also provide ongoing training to assets in the field regarding responsible intelligence collection and the value of that information. This program has been a great success contributing to increased clearance of crime through partnership with criminal investigators. These Troopers have also been instrumental in providing reports to DSP leadership to aid in the deployment of resources in response to crime events and trends.



The Homeland Security Unit consists of the state designated fusion center, Delaware Information Analysis Center (DIAC), the DSP/FBI JTTF component and the DSP Maritime Unit. DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards.

The Delaware State Police Intelligence Terrorism Liaison Program is managed by Cpl/1 Dan Blomquist. Dan was instrumental in providing training and education to a wide array of private and public disciplines on matters of homeland security on numerous occasions throughout the State of Delaware. This information includes specific information about the various threats that face our homeland. He has also been vigilant in training law enforcement, first responders, and private sector partners in the pre-operation-

al indicators prior to a terrorist event. In today's climate, considering the significant increase of adverse events in the United States and abroad, this role is vital to the safety and security of our state and nation.

The Criminal Intelligence Unit and Critical Infrastructure Unit made valuable contributions to ensuring the safety of the critical infrastructure sites in Delaware. Mr. Ron Bounds coordinates these efforts and is a dedicated professional conducting vulnerability assessments and managing special projects.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full-time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments. The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model allows for more effective patrol a very large area of responsibility.

The Criminal Intelligence Section was proud of the ability to provide proactive criminal investigations, valuable case support, and the facilitation of an information sharing environment in 2020. The DIAC will continue to evaluate the standing information needs and priority intelligence needs of our stakeholders in Delaware. We will continue to evaluate the threat environment and how it applies to Delaware. The DIAC will continue to work toward its core mission of detecting, preventing, investigating and responding to criminal and terrorist activity. We will continue to disseminate intelligence and facilitate communications between state, local, federal agencies and private sector partners, to help them take action on threats and public safety issues.

Critical Incident Stress Management Team - Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state Delaware. The team assists officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and respects the thoughts and feelings of the individuals involved.

Sgt. Francis L Fuscellaro II and team assistant Sgt. Kelly Wells lead the Delaware State Police Critical Incident Stress Management Team, which presently consists of 21 sworn and 3 civilian members who have received training endorsed by the International Critical Incident Stress Foundation. In 2020, the team added 11 new members from throughout the state. The new members are: Sgt Robert J. Cowden, Cpl/3 Jonathan B King, Cpl/3 Anthony A Andrews, Cpl/3 Devon D Horsey, Cpl/3 Takisha M. Williams-Snipes, Cpl/2 Caroline R. Smith, Cpl/1 Sean M. Callaway, Cpl/1 Patrick L. Jackson, Cpl. Nicholas T. McLaughlin, Cpl. Chase R. Petrella, and Dispatcher Patricia G. Tucker.

The Team was contacted by Sussex County Paramedics reference assisting them hosting a 2 day Group Crisis Intervention Course. Sgt Fuscellaro II worked with John Timmons from Sussex County Paramedics reference organizing this course. Several members from Beebe Health Care, Tidal Health Nanticoke Hospital, Sussex County Paramedics, and several of the new Delaware State Police team members registered for the course. Sgt. Fuscellaro II with the assistance of Sgt. Kelly Wells conducted the 2 day Group Crisis Intervention Course at the Frankford Fire House.

The Team responded to approximately 40 incidents, which included police involved shootings, military re-integration, fatal accidents, CPR on children, as well as other traumatic events for law enforcement and emergency service personnel. The most significant responses for the Team in 2020 were officer involved shootings. The Team assisted multiple Troopers and Officers with personal issues in which some incidents were referred to EAP or the Team's Mental Health Provider, Dr. Ellen Marshall.

Dr. Ellen Marshall served as the Head of the Psychology Department for Delaware Technical and Community College, Owens Campus, Georgetown DE. She continues to work closely with the Delaware State Police CISM team as well as other Teams in the State. She is the Team's Mental Health Coordinator, where she volunteers her time. She has conducted approximately 70 one-on-one CISM sessions not including the responses she does with the Team, making the team's total number of incidents/responses approximately 110 for the year 2020.

Division of Gaming Enforcement - Lieutenant Thomas Paskevicius



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the operational security and integrity of the Delaware State Video Lottery, Sports Lottery, Interactive Fantasy Sports Contests, and Table Game Operations as required by Delaware

Title 29, Chapter 48. DGE utilizes a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the background investigations is to ensure that casino employees, companies, and vendors meet the requirements of Delaware licensing and possess the financial responsibility, honesty, and integrity required by a licensee.

The Criminal Investigations and Intelligence model consists of eight Delaware State Troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather intelligence information about criminal activity and develop actionable plans to facilitate effective and efficient policing activities. There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

In 2020, Delaware Gaming Enforcement detectives investigated s total of 189 complaints with 44 of the complaints being gaming related. The investigations conducted by the detectives involved numerous types of offenses including underage gambling, trespassing, theft, forgery, fraud, assault, robbery and money laundering. Many of the investigations involve working in collaboration with local, state and federal law enforcement agencies in order to solve the cases and arrest the appropriate individuals.

Individuals that are arrested and convicted of crimes committed in the casinos may be placed on an exclusion list. Individuals placed on an exclusion list are not permitted to gamble in any of the three Delaware casinos. If an individual on the exclusion list is caught gambling in the casinos, the individual will be arrested and have to forfeit any winnings.

In early 2020, DGE continued to conduct Violent Intruder Preparedness and Response (VIPR) training for employees at all casinos. The lead topic of the training was VIPR, which consists of discussing a Run, Hide, Fight strategy and discussion of situational awareness. The second part of the training was the introduction and hands-on application of tourniquets. The training was conducted in partnership with State of Delaware Emergency Medical and Preparedness Section. The purpose of the training was to aid the casinos in the establishment of plans and responses to potential violent incidents.

Due to the Covid-19 crisis, all three Delaware casinos closed in mid-March 2020. The three casinos re-opened on June 1, 2020. They continued to remain open throughout the remainder of 2020 at a reduced capacity.

Executive Protection Unit

The primary mission of the Executive Protection Unit is to provide security for the Governor of the state. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with:

- In-depth knowledge and constant monitoring of the Governor's schedule.
- Perform advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans,
 emergency exits, staging locations, employee threats or concerns, knowledge and notification made to the local, state and/or
 federal police jurisdiction where the Governor's event is being held, location of the closest emergency/Level-1 trauma center,
 on-site emergency care and primary and secondary routes of all events.
- Investigate threats made against the Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Liaison between our law enforcement counterparts (local, state and federal) in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

The Executive Protection Unit is staffed by sworn members of the Division with the highest ranking Trooper designated as the Officer-in-Charge (OIC) and reporting directly to the special operations Major.

It is the responsibility of EPU to provide executive protection services for all events directly related to the Office of the Governor, as well as any personal events that the Governor attends. This protection applies to travel occurring within the continental United States and during International travel. The same Executive Protection services that are provided to the Governor shall be extended to the First Lady and the immediate family.

EPU is primarily charged with the protection of the Governor and the First Family. However, at the request of the Governor, or if deemed necessary by EPU due to a credible threat and/or extenuating circumstances, EPU will extend its protective detail services to include the Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

Fiscal Control Section - Ms. Sandra L. Frazier

The Fiscal Control Section's goal is to provide efficient and professional financial services to the division. To that end, members of the section strive to:

- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer Budget concerning the appropriate internal allocation of funds to the division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer, the section assists in the overall development, management, and administration of the division's budget within the framework of all prevailing state and federal law, as well as divisional rules, regulations, and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the division, ensures authenticity before processing, and ensures compliance with all purchasing procedures.

During 2020, members of the section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with current recruit classes, advising senior management on the budgetary impact of increased overtime usage, and the monitoring of the division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

Homicide Unit - Captain Peter Sawyer

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in court.

The Homicide Unit Commander is Captain Peter Sawyer with Sergeant Steve Yeich assigned as the daily supervisor. Sgt. Yeich is complimented with Detective Roger Cresto, the Evidence Technician, and Detectives Mark Ryde, Jon King, Dan Grassi and Mark Csapo. Retired Homicide Unit Sergeant David Weaver works as a civilian cold case investigator. Administrative Assistant Ashley Torbert rounds out the team and provides invaluable assistance to a cohesive unit that is committed to providing justice for our victims and closure for their families.

Established in 1989, the DSP Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths, and missing persons in which the victim is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2020, the Homicide Unit investigated 37 new cases and 11 cold cases. The unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations to include the New York

City (NY) Police, Maryland State Police, Brooking (SD) Police, and Waterbury (CT) Police. Agencies from within Delaware included Milford PD (Officer Involved Shooting), Wilmington PD, Laurel PD (Homicide) Newport PD (Homicide) and Ellendale PD (Homicide).

Of the 37 new cases investigated, 22 were homicide investigations, involving 23 victims. 10 of these cases were cleared and additional clearances are forthcoming as investigators continue to piece together evidence. The unit also investigated seven police officer involved use of force case, and one missing person investigation where the victim is presumed murdered. In addition, four cases from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2020.

This year the Homicide Unit was scheduled to host the 25th Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. There were several nationally recognized speakers scheduled to present on topics including crime scene management, domestic related homicides, cellular phone evidence analysis as well as overviews of several nationally known cases. Unfortunately due to the COVID-19 pandemic the conference had to be canceled but we are looking forward to resuming it in the fall of 2021.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective Geoffrey Biddle and retired Detective Nick Lano as the IBIS technicians and Mr. James Cadigan who is the certified forensic firearms examiner. Contractor Robert Freese, Stephen Deady and James Storey also assist in the lab as Forensic Firearms Examiners.

2020 was the busiest year for the FFSU since its inception in 2006. From November 2006 through December 2019, 9,754 firearms related investigations have been submitted to the FFSU for examination. During 2020, an additional 1216 firearms related cases were submitted for evaluation. This included 55 murder investigations, 696 firearms, 5277 fired cartridge cases and 796 bullet specimens. The FFSU provided forensic firearms services to 28 Delaware, federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 188 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiners. The examiners provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Ms. Julie Willey, the Crime Lab is staffed by three additional civilian employees. The lab is comprised of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Crime Lab chemists conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2020, they received 1,594 blood evidence kits for review and analyzed all of those samples for BAC. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of Intoxilyzer operators. The Crime Lab currently has a project underway that will upgrade and replace all of the Intoxilyzers in the state. As a result of the statewide services provided by members of the Crime Lab, the staff received 768 subpoenas to appear in Delaware courts during 2020.

The Crime Lab also manages the DSP photo storage program, which includes responding to requests from attorneys and insurance companies for stored photographs. A large project to digitize every DSP evidence photo dating back to the department's inception is underway and will make locating old photos easier and more efficient.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2021, the members of the Delaware State Police Homicide Section remain committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members worked tirelessly amid the many challenges of 2020 and look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

Honor Guard Unit - Captain J. Sapp



During the course of 2020 the Delaware State Police Honor Guard Unit was comprised of 53 active members statewide.

In order to be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong Trooper bearing and, most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the Division in honorable fashion. All Unit members are cross-trained to perform as members of

color guards, to serve as pallbearers and as casket watch, to conduct flag folds and to conduct rifle volleys.

During the course of 2020, and in the face of the COVID-19 pandemic, Unit members were still able to successfully conduct four in-service training sessions and participated in 24 total events. The unit participated in DSP annual memorial service events in May at the DSP Academy and in December during the St. Polycarp's Memorial Mass. In addition, the Unit participated in numerous other events including conferences, promotional ceremonies and recruit class graduations.

Unit members were called upon to lay the following retired Divisional members to rest during 2020: Lieutenant Colonel Ray Bryan, Staff Captain Clarke Jester, Captain Allen Riley, Lieutenant Thomas Little, Lieutenant Kenneth Thompson, Sergeant Ronald Pierson, Master Corporal Kevin Smith and Corporal Robert Ferrier. These eight Troopers served the citizens of Delaware admirably and Unit members did their best to honor that service one final time!

Lastly, members of the Honor Guard Unit represented the Division at the funeral services for the following brother Trooper that was killed in the line of duty during 2020: Trooper Joseph Bullock (Florida Highway Patrol).

Human Resources Office - Captain Benjamin Parsons

The Delaware State Police (DSP) Human Resources (HR) Section provides a full array of critical services to 738 Troopers, 243 civilian employees, 40 casual seasonal (part-time) employees and 3 cadets. These services include:

- · Onboarding activities:
- Recruiting, application processing, testing, pre-employment background investigations including polygraph examinations and new employee orientation
- · Benefits and payroll:
- Extra duty monitoring and workers' compensation
- Employee assistance and wellness programs
- Separation and retirement processing
- Labor relations:
- Early Warning System compliance
- Equal Employment Opportunity Commission compliance
- · Internal transfer
- Promotional competitions
- Career development
- · Wellness programs, fitness and weight monitoring

DSP – HR is committed to excellence and anchored by a small team of dedicated sworn & civilian employees providing administrative support for 1,024 employees. This section is also comprised of a Recruiting-Application and Polygraph-Background Investigative (BGI) Unit. BGI is routinely comprised of nine part-time retired Delaware state trooper investigators. These investigators are tasked with conducting comprehensive investigations on all potential employees of the division. However, during peak times of applicant processing, troopers from around the state are temporarily transferred to HR to conduct background investigations on recruit troopers. In 2020, 115 (68 sworn, 47 civilian) pre-employment background investigations were completed that underwent multiple levels of review to ensure impartial employment decisions.

The Polygraph Unit detectives are all nationally certified examiners assigned to DSP-HR. They are embedded within criminal investigative (CI) troops across the state. This placement facilitates utilization of their skillset by CI Detective Units who apply polygraph analysis to support criminal investigations. The Polygraph Unit is comprised of one sergeant, two full time examiners and two part time examiners. Collectively, this work group conducted 115 applicant polygraph examinations in 2020.

Additionally, DSP–HR is responsible for managing internal transfer screening processes. When special unit positions for troopers become vacant, eligible troopers submit required paperwork to HR for screening. Lt. Willard, assisted by Ms. Sara Nash, select a diverse and demographically applicable review panel to provide advisement to the Executive Staff regarding each candidate. This panel reviews the submitted paperwork, endorsements and evaluations to ensure the candidate meets all prerequisite qualifications. In some circumstances, oral boards are also utilized to evaluate the candidate. In 2020, 47 review panels were conducted to fill operational needs.

DSP Recruiters, with the aid and support of part-time trooper recruiters and despite a global pandemic, participated in 37 recruiting events in 2020. 544 applications for position of trooper were processed in 2020 leading to the selection of 10 recruit troopers for the 94th DSP recruit class and 18 for the 95th class. Combined, these 28 new troopers brought DSP closer to its full complement of authorized positions.

DSP-HR processed over 358 applications to hire 40 full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the Division. The 9-1-1 Communication Centers and State Bureau of Identification experiences the highest turnover of employees, which keeps the section busy with testing, backgrounds and interviews.

DSP-HR continues to progress with JobAps, which is an online application process. This software increases management efficiency with the labor intensive application process while providing a user friendly environment for DSP applicants.

The Human Resources Unit extends a sincere thank you to the dozens of Delaware State Police employees and retirees who continue to actively recruit, test, investigate and hire future generations of troopers.

Information Technology Section - Jim Cashnelli

The Information Technology Section is comprised of 4 Teams – End User Services, Network Operations, Applications Support/Programming and Mobile Technologies.

IT is comprised of 13 full-time employees, 8 casual-seasonal employees and 1 contracted hire.

IT is organized into 2 areas of expertise – End User Services and Infrastructure Services. End User Services consists of the Client Services Team (which includes Help Desk and Digital Evidence Support) and the Mobile Tech team and is managed by Marissa Warren. Infrastructure Services consists of the Network Operations Team and Applications Support Team and is managed by Ken Allen. Jim Cashnelli oversees the entire IT section, serving as the IT Director for DSP.

In 2019, IT completed 13 projects, closed out 3,757 support tickets and processed 6,002 digital evidence requests.

IT has a number of key initiatives for 2020. These include Desktop Virtualization, migration to more vendor supported applications rather than developing applications in house, implementation of Quickbooks for cost center management, assisting with the 2020 fleet roll-out, desktop hardware refreshes and working with DTI on deploying Office 365. In addition, IT is currently working with DTI on the Governor's IT Consolidation initiative.

VDI (which stands for Virtual Desktop Interface) will be an important initiative for IT in 2020. VDI allows us to turn a physical desktop into software that looks, acts and feels like a regular Windows PC but can be run from any device – iPad, Android Tablet, Mobile Phone, low cost PC, etc. This will allow us to centralize desktop deployments, simplify and streamline support, and improve the over all end user desktop experience.

Additionally, the decision to move from in house created applications to vendor supported applications was driven by the need to provide a faster turn around for application requests while recognizing that these applications still need to be supported long after the programmer who created them has moved on to other opportunities. By moving to vendor supported applications, it serves as a force multiplier for IT. IT can rely on these vendors to provide work effort to support the applications while freeing up other DSP IT resources to work on other project tasks and initiatives.

Technology continues to be more and more complex and new technologies allow for new ways to assist law enforcement in performing their jobs safely and professionally. As these technologies mature and become available for everyday use IT will be tasked with integrating them into effective solutions that will enhance the Division's ability to keep Delaware's population and our Troopers safe. This will occur thanks in no small part to the men and women of DSP IT who regularly go above and beyond to make sure all of the Division's IT needs are met as quickly and seamlessly as possible allowing the Division to focus on its primary responsibility of Law Enforcement.

K-9 - Master Corporal Jeffrey Miller

The Delaware State Police K-9 unit was initially established in 1925. By the late 1950's, the program proved to be such an asset to the Division growth and expansion was inevitable.

Today, the section is housed on the grounds of the Delaware State Police Headquarters complex located in Dover, DE. The unit is under the direction of senior trainer Cpl/3 Jeffrey Miller and Cpl/3 Robert Kunicki. Cpl/3 Miller and Cpl/3 Kunicki are responsible for conducting monthly update training and annual recertification for 35 DSP K9 teams and 20 Municipal K9 teams.

Members of the K-9 section are instrumental in providing a myriad of services, including drug enforcement, search and rescue, fugitive apprehension, explosive recognition and public relations.

To date, the DSP K-9 units (35) handlers are comprised of the following training disciplines:

Dual Purpose Patrol / Explosive K9 Teams:
Dual Purpose Patrol / Narcotics K9 Teams:
Single Purpose Explosive K9 Teams:
Single Purpose Narcotics K9 Teams:
Patrol /Apprehension only:

The men and women of the DSP K-9 unit anxiously await the challenges and opportunities that lie ahead in 2021. Through training and on-going self-assessment, the section will continue to meet and exceed the expectations of the citizens and visitors of the state by providing unparalleled police service.

Legal Section - Joseph Handlon, Deputy Attorney General

The Deputy Attorney General assigned to the Division provides advise to the Division on all civil matters. The Deputy's functions including assisting Internal Affairs in prosecuting disciplinary matters before Trial Boards and assisting, where needed, with its investigations and case reviews. The Deputy also represents Internal Affairs in any disciplinary appeals to the Secretary.

The Deputy advises Executive Staff on legislative and contract issues, the Freedom of Information Act requests, and legislation. The Deputy advises Human Resource on a variety of federal and state matters, including issues arising under the Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act, and federal and state anti-discrimination laws. The Deputy assists Human Resources in responding to charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor. The Deputy advises the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues. The Deputy provides Crisis Intervention Training, in-house training and presents at the Division Training Academy. The Deputy provides advise to the Professional Licensing Unit on professional regulation issues. The Deputy assists with litigation against the Division.

The Division Deputy serves as counsel to the Council on Police Training, the Special Law Enforcement Assistance Fund, the Board of Examiners of Constables, the Board of Examiners of Private Investigators and Private Security Agencies, and Bail Enforcement Agents.

With respect to Freedom of Information Act requests and civil subpoenas, the Deputy Attorney General is assisted by a newly-created position of the Division's Paralegal. The assigned Paralegal serves an essential function in facilitating FOIA requests and subpoena responses. The Paralegal serves as the Division's FOIA Coordinator.

Legislative Liaison - Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. There are twelve (12) divisions within the DSHS which include the Delaware Developmental Disabilities Council, the State Council for Persons with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, Division of Forensic Science, the Office of the Secretary and the Delaware State

Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

Office of Professional Responsibility - Captain Sean Duffy

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Office of Professional Responsibility is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2020, Captain Sean Duffy, Lieutenant David Hake, Lieutenant Philip Dzielak, Sergeant Dannielle Rementer and Ms. Debra Hughes were assigned to the office. In November, Lieutenant John McColgan and Lieutenant Matthew Fuski were transferred into the unit when Lieutenant Hake was transferred to DIAC and Sergeant Rementer was transferred to the Academy.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2020, the Office of Professional Responsibility investigated 16 citizen's complaints and 15 administrative complaints.

Pipes & Drums - Major Matthew Cox



The DSP Pipes and Drums can claim 20 consistently performing members at the conclusion of the year. The band continues to strive to grow its' ranks after falling from a peak membership of 27 performers. Currently, the band has four troopers who are attending bagpipe lessons.

As with all else in 2020, the band was significantly impacted by the Covid-19 pandemic. All of the band's performances from April to July were canceled, and from July to December only performances that could be performed outside or appropriately spaced were conducted. Even then, the number of band members partic-

ipating was reduced so the band could be appropriately spaced during the performance. In 2020 the band performed publicly 38 times.

The band is administered by Major Matthew Cox. Mr. Robert Galloway continued to be the volunteer pipe instructor and our Pipe Major, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps for many years.

We are hopeful that we are able to resume representing the Delaware State Police with pride and distinction in the community as we move into 2021.

Planning and Research Section - Captain Mike Reader

The Planning and Special Events Section reports directly to the Deputy Superintendent and provides support to the executive staff. The section is staffed by Captain Mike Reader and Sergeant Mark Justice.

The Planning and Special Events Section continued to play an important role in the overall operation of the division. Members of the section facilitated events and meetings such as the Awards Program, the Memorial Service, and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the executive staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Special Events Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation, and conducted new building analysis.

The members of the Planning and Special Events Section played an important role in the success of the Delaware State Police in 2020 and look forward to the challenges that will be presented in 2021.

Community Outreach

The Delaware State Police believes building partnerships and relationships with the commercial, residential, and faith based communities across Delaware will enhance our ability to be a highly effective law enforcement agency. In an effort to achieve this, DSP established the Community Outreach Unit (COU) in 2015. The COU's principal responsibilities are maintaining and building partnerships and relationships across Delaware and maintaining a presence in our communities' schools, places of worship, and neighborhood associations.

In January, the COU organized the fifth DSP Honorary Commanders Program which partners Troop Commanders with some of Delaware's distinguished community, civic, and political leaders. The program encourages an exchange of ideas, experiences, and friendships between key leaders of the surrounding communities and the troop's territory. Another COU accomplishment was the development of the DSP Community Outreach Focus Groups. This program is comprised of COU members, citizens, and community leaders. The groups meet quarterly in each county to measure the effectiveness of existing community-based programs and explore new opportunities as it relates to community outreach.

In 2020 the COU continued its partnership with the U.S. Attorney's Office by being an active member of the Violence Reduction Network (VRN) initiative in the City of Wilmington. The VRN is a comprehensive program created by the U.S. Department of Justice (DOJ), Office of Justice Programs, and the Bureau of Justice Assistance to leverage existing DOJ resources to deliver strategic, intensive training and technical assistance in an "all-hands" approach to reduce violence in some of the country's most violent cities. The COU's role in the VRN has been focused on outreach, education, and prevention programs targeting juveniles within the City of Wilmington. Presentations have taken place in elementary, middle, and high schools within the city and New Castle County schools with inner-city feeder patterns. In addition to the school venues, presentations have also taken place at Hicks-Anderson Community Center, the Sihk Center of Delaware, and the Tarbiyah Muslim School. Topics of discussion include strengthening community-police relations, mock crime reporting, drug and alcohol awareness, good decision making, and conflict resolution. In all, thirty-seven visits were made at these venues with multiple presentations given on each visit.

Sergeant Greg Earle supervises the unit and is supported by COU officers Cpl/3 Robert Colmery, Cpl/3 Rickey Hargis, Cpl/3 Lewis Briggs, and Cpl/3 Al Jones. In 2021 the COU will remain committed to reaching out to communities in our jurisdiction in an open and honest fashion to build relationships and help to create safer communities.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the division's policies and procedures comply with the 484 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally, this unit is responsible for maintaining, reviewing, revising/updating, and distributing all divisional policies and standard operating procedures.

CALEA was formed to establish a body of standards designed to promote "best practices" in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant William Nottingham and Cpl/3 Patty Sennet-Wysock, the office accomplishes this task by maintaining files and proof for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle, and evidence storage locker inspections.

Public Information Office - Sergeant Darren Lester

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day to day operations of the Division. The Delaware State Police Public Information Office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Sergeant Darren Lester is the Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media outlets. He also coordinates the Citizen's Police Academy in all three counties which is offered semiannually.

The Public Information Office created and disseminated over (1,400) News Releases on DSPnewsroom.com and over 1,500 Facebook posts. The Delaware State Police Twitter.com and Nextdoor.com are additional websites that were effectively used to enhance our public safety message.

As public representatives of the Delaware State Police, the Public Information Office strives to represent Troopers of the Division with excellence and upholds the pride and tradition that has been with the Delaware State Police since its inception in 1923.

Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State & Federal resources to supply division members with what is necessary to conduct day to day business. The section is staffed with four civilians: Kimberly Cuffee-Purchasing Administrator, Deborah Dennis- Purchasing Services Coordinator, George Blanchfield- Supply Technician and Suzanne Webster- Graphics Artist. With only having four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 950 + employees.

The section's FY'20 combined budget purchased supplies and equipment for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control, ordering necessary supply items; to include patrol related gear, and asset management for the division. In addition, this section oversees the division issued purchasing cards, reconciling /maintaining budget information and the distribution of supplies to the various troops and sections. The Purchasing and Supply/ Graphics Section are also instrumental in supplying the needs of the Academy Recruit classes. The responsibilities of the Graphic Section consist of providing and designing printed material, uploading press releases, maintaining the State Police website, identification photos and other related tasks. Merging the Purchasing and Supply and the Graphics Sections together allows continued access to printing supplies and equipment for a faster turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/ Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

Special Operations Section - Lieutenant Michael Nelson

The Delaware State Police Special Operation Section is comprised of five specialized units, which are utilized to assist in accomplishing the goals and objectives of the Division. This section includes the Conflict Management Team, Explosive Ordnance Disposal Team, Mounted Patrol Unit, SCUBA, Tactical Control Unit and the Special Operations Response Team. These units receive monthly training and are proficient and professional in handling operational needs when called upon by the State.



Conflict Management Team (CMT)

OIC LT Mary McGuire

The Delaware State Police Conflict Management Team is a part time unit composed of 13 dedicated troopers specially trained in hostage negotiations, kidnap mediation, and suicide prevention. Through the application of crisis intervention skills, team members assist subjects in crisis to defuse their emotions, lowering the potential for violence. It is the primary goal of the Conflict Management Team to resolve these situations

without injury or loss of life. The foundation of negotiations relies on the proficiency of active listening skills used to establish a rapport with the subject in crisis and ultimately affect change in a positive manner.

Monthly training used to sharpen negotiation skills is enhanced through the cooperative efforts of its own members, other special operations units, and our partners from allied agencies. In recent years, the Delaware State Police Conflict Management Team has enriched relationships with the Department of Corrections, New Castle County, and other agencies, to ensure a contingency of competent, well trained negotiators throughout the state. Constant review and analysis of incidents involving persons in crisis is conducted to identify potential areas of training. The Conflict Management Team is working to ensure all members have also received training in Crisis Intervention and for those eligible Veterans Response Training. With the nationwide COVID 19 Pandemic the Conflict Management Team was forced to forgo the yearly five-day basic hostage negotiators course, but did complete 16-hour basic negotiations for communications operators.

In 2020, members of the Conflict Management Team maintained availability on a 24-hour basis and were utilized on several incidents involving subjects experiencing mental health disorders as well as several critical incidents including criminal investigations with barricaded subjects. Several full-scale responses were diverted as a result of team members operating in a patrol capacity providing an immediate response to crisis situations. In addition, the team will also find new leadership as Sgt. Kristin Smith will assume command as the Officer in Charge.

With the mental health concerns facing the nation, the Delaware State Police Conflict Management Team is dedicated to developing knowledge and resources to mitigate situations of persons in crisis.



Explosive Ordnance Disposal Team (EOD)

NCOIC Sgt. Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous devices calls outside the City of Wilmington and neighborhood areas of New Castle County. The unit's eleven bomb technicians are strategically based

throughout the state to cover the 1,954 square miles within our borders 24 hours a day, every day. With Delaware being the 6th most densely populated state in the nation and the base of over 50 percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial.

In calendar year 2020 the DSP-EOD team was called to service 121 times. Thirty calls less than the year prior. This reduction of calls is likely due to numerous large events being canceled as a result of the Covid-19 Pandemic.

All members of the team, except for the officer in charge, are part time. Team members keep their skills honed by attending three days of intense technical training each month and at least 80 hours of advanced training per year. Maintaining this level of proficiency and operational tempo in addition to their full time assignment is a testament to their dedication and commitment to the team, the division and the citizens of Delaware.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it's using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry in a tactical operation, or providing two way communication and video surveillance during suicidal subject or hostage /barricade incidents.

As a special section within the Delaware State Police, unit members proactively evaluate evolving technology to determine if and how new tools can be used to perform this mission set safer and more efficiently. Such is the case with lightweight drones. All DSP bomb technicians hold a FAA Part 107 Remote Pilot Certification which is required for all commercial and government drone operators. By the end of calendar year 2020, all of the team members became certified drone operators. These drones will be a game changer not only for traditional law enforcement but for special operations units as well. Whether it is surveying damage following a natural disaster, looking for survivors in residential areas inaccessible by conventional vehicles or helping to locate a missing child or lost senior citizen, drones can be deployed quickly and efficiently by certified operators leaving the Delaware State Police helicopters available to respond to life threatening emergency situations.

The Delaware State Police EOD Team has shown adaptability and ingenuity by growing with this continuously evolving field and using the technology in our arsenal to assist law enforcement with protecting the citizens and visitors of this state. In 2020, our team provided assistance to uniformed patrol, the Tactical Control Unit and the SORT Team during the many protests that occurred throughout the year. Today's threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive materials worldwide. In fact, DSP has been recognized as a leader in our profession by using techniques outside of the traditional EOD paradigm. By continuing to update our specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities at a moment's notice. Our motto of "Initial Success or Total Failure" is a constant reminder to our technicians of the perilous challenges they must successfully conquer with each and every mission.



Mounted Patrol Unit

NCOIC Sergeant Alison Meadows

The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. This year the unit's role further expanded its operational capacity under the leadership of (Retired) Lieutenant Michael Nelson. The unit annually receives over 140 requests for service, however 2020 proved to be unique for the MPU. Ultimately a rewarding year, team members played a pivotal role in maintain-

ing barn operations during the onset of the COVID 19 pandemic as well as assisting with operational readiness for the riots and protests in early June. The unit capitalized on a nine month TAD assignment, which enhanced barn efficiency, when the assets from the Department of Corrections were withdrawn from the barn due to the pandemic.

However despite the pandemic, The MPU's mission remained to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as, pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the Troopers' regular duty. The unit currently consists of seven Draft horses, eleven field riders, one full time barn coordinator and one full time Sergeant.

The MPU utilizes Draft or Draft Cross horses, averaging between three and seventeen years old. Each horse weighs approximately 1,500 – 2,200 pounds and range in height from 17.0 hands tall (5'8" at the shoulder) to 18.3 hands tall (6'3" at the shoulder.) The MPU's nonprofit organization "Delaware State Police Mounted Patrol Unit, Inc." raised funds throughout the year to help defray the costs of equipment and health care for the horses.

The requests for the MPU's service throughout Delaware this year in areas of community outreach, and conducting state-wide daily patrols in our communities, schools and business districts were limited due to the pandemic. Subsequently, the unit streamlined its' training initiatives of both horse and rider, by diligently focusing on rider safety, saddle retention and our response to civil disturbances. In March and September the unit participated in multiple joint agency training initiatives with other assets within the Delaware State Police Special Operations Section.

In July, the unit augmented patrols during the Delaware State Fair for ten days. And in September, the unit sadly announced the passing of Arthur, one of unit's original mounts whom served the citizens of Delaware for nearly eight years.

The MPU looks forward to 2021 and furthering its' focus on community outreach efforts with the citizens and business owners throughout Delaware. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will continue to provide professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware.

SCUBA

NCOIC Master Corporal Brian Greene

The Delaware State Police Scuba Unit currently consists of 13 Troopers throughout the state. The unit's primary responsibility is to support the Delaware State Police with search and recovery missions involving aquatic environments. Each member of the unit is a graduate of the United States Naval Diving and Salvage Training Center in Panama City Beach, Florida. The Scuba Unit had a total of 27 official callouts during the 2020 year. Some of the highlights of 2020 included safe recoveries for multiple Troops in both the Southern and Northern parts of the state as well as multiple vehicle recoveries ranging from automobile accidents to stolen vehicle recoveries. Dive team members were also involved in multiple body recoveries throughout the state.

The Scuba Unit continues to train and utilize the newest equipment and techniques in performing their duties. Each fall, the unit conducts deep water diving in Alexandria Bay, New York with the New York State Police. Members work alongside New York

Troopers as well as Troopers from surrounding states (Rhode Island, Maine, Vermont, Maryland, New Jersey) taking part in deepwater body and vehicle recovery. Unit members also attended the New York State Police Ice Diving Certification course in Albany New York. Unit members conducted 5 days of under ice diving to become familiar with the dangers and challenges of ice diving. Members also performed above ice rescue operations and cold-water survival.

The unit continues to provide services to both the citizens of the State Of Delaware as well as fellow law enforcement agencies. The Scuba Unit continues to provide water survival classes to both State Police Recruits as well as local municipal agencies in the State Police Academy. The unit also supports the State Police S.O.R.T Team in both their initial testing as well as their preparation course. In the summer of 2020, the Delaware State Police Scuba Unit grouped with the State Police K9 Section to introduce the division's K-9'S to the maritime and aquatic environments. State Police K-9's and their partners were deployed from vessels into varying aquatic situations to familiarize themselves with the challenges of water apprehensions. The Scuba Unit also continues to provide rescue swimmers for the Lewes Polar Bear Plunge, which raises funds for the Delaware Special Olympics.

The Scuba Unit looks forward to the challenges ahead in 2021 and will continue to train and evolve in the field of diving and recovery. Scuba team members are committed to their practice and remain confident in their abilities to respond and successfully complete any and all missions.



Special Operations Response Team (S.O.R.T.)

NCOIC Sergeant Kevin Perna

The Special Operations Response Team (S.O.R.T.) provides the division with a team of highly skilled tactical operators, whose role is to respond to, hostage incidents, armed barricade incidents, high risk warrant service, high risk tactical vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the executive staff.

During 2020, the team responded to 122 calls for service. Through professionalism, dedication, intense training and state of the art equipment, the Special Operation Response Team was able to conduct these operations successfully and safely. Training continues to be the main contributing factor for success as team members routinely pursue training opportunities to sharpen their skills.

Presently, the unit is comprised of 24 members. This compliment consists of (10) full-time and (14) part-time members. The full-time members are responsible for mission planning, threat assessment, outreach and overall preparation and delivery of curriculum. The full-time members are specifically involved with the facilitation of divisional in-service training, as well as academy based recruit training. The part time team members continue to perform in an exemplary manner both in the performance of their primary duties within the division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and tactical vehicle stops. The team continues to work closely with the various investigative sections to provide tactical support, executing search warrants, apprehending violent suspects and conducting high-risk tactical vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Investigation sections statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

During 2020, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. Both units are mission capable in this arena. The sniper-observers train three consecutive days monthly for a total of 288 hours annually.

The operational tempo of the team continues to rival that of full-time teams across the country with the anticipation of 2021 being no different. The Special Operations Response Team will continue to react to the mission with enthusiasm, dedication and professionalism. First and foremost, the team will train and conduct operations to fulfill our motto, "Everybody In...Everybody Out".

State Bureau of Identification - Captain Darren B. Short

Captain Darren Short serves as the Director of the State Bureau of Identification (SBI), while Lisa Seymour serves as Assistant Director. Lieutenant Charles Sawchenko serves as Officer in Charge of the Professional Licensing Section and Sex Offender Apprehension and Registration Unit.

SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. Director Short and Assistant Director Seymour, along with seven troopers, four sex offender agents and a civilian staff consisting of fifty-four people work in the following separate, but interrelated sections: Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

Three SBI offices are located as follows:

• Main office: Blue Hen Corporate Center, Dover

• Satellite office North: DSP Troop 2, Newark

• Satellite office South: Thurman Adams Center, Georgetown

The Expungement Section is the starting point for all adult expungement and pardon requests. Personnel in this section report directly to Lieutenant Sawchenko. The review of expungement requests determine if they can be completed at SBI, or referred to the appropriate court for further consideration. In 2020, the Expungement Section processed 1,790 expungement orders; 1,935 expungement background checks; 287 pardon orders; 275 pardon applications; 9 commutation orders and 561 truancy orders.

Mr. Doug Hegman supervises the Criminal History Section, which is responsible for the research and completion of criminal history background checks for employment and other purposes. The Criminal History Section consists of ten employees. This section processed 65,583 criminal history requests in 2020.

Mr. Anthony DiNardo supervises the Fingerprint Identification Section, which is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal history checks. Comprised of six employees, this work group processed 63,454 ten-print cards and conducted comparisons on 3,582 criminal summons in 2020. 1,420 recovered latent prints were analyzed resulting in 1,134 positive hits a 36% increase from 2019; 1,884 new latent prints were entered into AFIS. Additionally, 613 unsolved latent print cases were resolved in 2020 utilizing advanced fingerprint analysis algorithms. 675 cases involving photo-facial analysis were evaluated in 2020 resulting in 206 close identification matches.

Desndria Morris supervises Front Desk Operations at all SBI locations. Thirteen civilian employees provided fingerprinting services to over 60,657 customers requesting criminal history background documentation for a variety of professions and expungement requests in 2020.

Sergeant Dana Berry supervises the Professional Licensing Section. Employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section monitored 639 companies and over 6,880 licensed employees in 2020. This included 1,734 alarm employees, 225 armored car guards, 85 bail enforcement agents, 318 constables, 465 private investigators, 3,839 security guards and 214 HR 218 Law Enforcement Officers Safety Act permit holders. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID).

Ms. Mary Sheppard supervises the Quality Control Section consisting of seven employees responsible for the quality control review of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of review is to ensure proper coding for reporting purpose to the Federal Bureau of Investigation. Once this section has completed their examination, incidents are officially counted as a criminal occurrence for statistical and crime tracking purposes. 65,357 crime reports were reviewed and approved by this section in 2020.

Sergeant Bruce Harris supervises the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). Currently 4,731 individuals are registered as sex offenders in the State of Delaware. SOAR unit consists of 14 employees including five sworn detectives, four agents and five civilians. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction. This investigative unit also performed 1,299 Megan Law notifications, conducted 632 sex offender related criminal investigations and arrested 111 sex offenders for registry violations.

The State Bureau of Identification will continue to focus on providing the best possible service to the citizens and law enforcement agencies of Delaware.

Tactical Control Unit - Lieutenant Mike Wysock

The Tactical Control Unit (TCU) is currently made up of 45 sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

The Tactical Control Unit trains on a monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions, and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment. TCU conducted two large scale joint training events with the Delaware Army National Guard, New Castle County Police, Dover Police and University of Delaware Police. Throughout, 2020 TCU, SORT and MPU took strides to integrate all units into one functioning unit during times of need. This integration has enhanced the capabilities and mission effectiveness of all 3 teams.

Due to a variety of challenges, 2020 proved to be an extremely taxing year for TCU. Overall, TCU exceeded the pace set in 2019 by deploying a total of 30 times across all 3 counties. These deployments included providing security at several large events and protests such as the Democratic National Convention in Wilmington. TCU was called upon by multiple agencies and jurisdictions across the state to provide support services.

By forging partnerships and embracing available training opportunities, TCU members remain focused on excelling in a continually challenging environment.

Traffic Operations - Captain Glenn Dixon

With an overall mission to reduce motor vehicle collisions, the Traffic Operations Section performs an array of diverse functions. Led by Captain Glenn Dixon and Lt. Tracy Condon, section personnel coordinate divisional traffic enforcement while conducting statewide crash recordkeeping. The section also includes our Commercial Motor Vehicle Enforcement Unit (CMVEU). Additional enhancements to roadway safety are carried out via the Electronic Red Light Safety Program (ERLSP).

Fatal crashes in 2020 in Delaware resulted in the deaths of 117 people in 105 crashes. Driver inattention/distraction/fatigue, following too closely, and driving in a careless or reckless manner were the primary contributing circumstances for crashes in Delaware. The Delaware State Police investigated a total of 31,685 collisions in 2020. In an effort to reduce this needless suffering, the Delaware State Police participated in numerous traffic enforcement campaigns, most of which were funded through Delaware's Office of Highway Safety (OHS). Additionally, the Division specifically targeted crash producing behaviors via monthly traffic action plans. All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior, and citizen complaints that were specific to each troop's area of responsibility. Police presence was notably increased on targeted highways through Pedestrian Safety Enforcement, the Drive to Save Lives initiative, and individual troop traffic initiatives. OHS also assisted with DUI, Aggressive Driving, Child Restraint, Pedestrian, and Seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events, and identified problem areas.

Administrative personnel, working out of the DSP HQ complex in Dover, fulfill several duties and responsibilities. Among them is the development of traffic initiatives programs and campaigns to promote increased police presence and enforcement on Delaware roadways. This is accomplished using analytical tools, including the Fatal Analysis Report System (FARS) and the Divisional Statistician. The ERLSP reviewed 66,541 red light violations with 43,571 assessments being issued via the ERLSP to assist in the efforts of overall crash reduction.

Collection, archiving, and dissemination of motor vehicle collision reports is another responsibility of the Traffic Section via three valued civilian personnel. In 2020, section personnel processed 15,728 requests for collision reports from the public, attorneys, insurance companies, and government agencies. Of those requests, 14,226 reports were copied and distributed.

Commercial vehicle safety is the mission of the Traffic Section's CMVEU. Personnel work jointly toward efforts in height, weight, length enforcement as well as Motor Carrier Safety regarding both moving violations and infractions found during commercial vehicle inspections. Personnel are responsible for the operation of the Blackbird and RT 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DelDOT, Virtual Weigh Stations which include Weigh in Motion Sensors, LPR systems, DOT readers and over-height sensors, are

installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations, and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station is located on Rt. 1 n/b prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening.

Training Academy - Captain J. Sapp



The Delaware State Police Training Academy, located on the Headquarters complex in Dover, serves as the State's only residential police training facility. The 'brick and mortar' Academy building has stood at this location since 1969 and is every bit as relevant today as it was 52 years ago. The Training Academy Table of Organization includes both the Academy and the Firearms Training Unit/Facility which is located North of Smyrna.

The 2020 Training Academy Staff, for the majority of the year, consisted of the following personnel: Mrs. Susan McNatt (Administrative Specialist), Mr. James Howard (Culinary Specialist), Master Corporal Larry

Walther (TAC Trooper), Master Corporal Amber Smith (TAC Trooper), Sergeant Jonathon Packard (Senior TAC Trooper), Lieutenant David Diana (Assistant Director of Training) and Captain J. Sapp (Director of Training and Delaware Council on Police Training Administrator). In the Fall of 2020 Sgt. Dannaile Rementer and Lt. James P. Doherty replaced Sgt. Packard and Lt. Diana in their respective positions.

During the course of 2020, and in the face of the many challenges brought about by the COVID-19 pandemic, the Training Academy was tasked with the training, development and ultimate law enforcement certification of fifty-six (56) women and men by way of the 94th DSP/90th Municipal and the 95th DSP/91st Municipal Classes. Both Classes navigated the necessarily rigorous Academy experience while being exposed to roughly 1,400 hours of training. These women and men represented eighteen (18) allied agencies from throughout the State of Delaware in addition to the Delaware State Police.

The Training Academy Staff, in addition to working diligently to ensure that all Recruits were provided with the most well-conceived and relevant training, also worked diligently to ensure that incumbent Divisional members both sworn and civilian, as well as law enforcement Officers from throughout the State and region, were afforded meaningful training opportunities throughout the year. In addition to the mandatory In-Service trainings provided, the Training Academy Staff offered sixty-four (64) elective courses for consumption in 2020. The offered courses covered a wide range of topics deemed relevant to the realities and many challenges of the law enforcement profession in 2020.

The 2020 Firearms Training Unit Staff consisted of Senior Corporal Phillip Kebles (Firearms Instructor), Master Corporal Jeffrey Ballinger (Firearms Instructor), Master Corporal Ronald Malkin (Firearms Instructor), Master Corporal David Myers (Firearms Instructor), Sergeant Edwin Justiniano (Senior Firearms Instructor) and Lieutenant Michael Wysock (F.T.U. OIC).

During the course of 2020 the Firearms Training Unit was tasked with both basic and advanced firearms training for Recruit and incumbent personnel, progression of the Division's employment of the ALERRT principles related to active shooter incidents, the maintenance of training/certifications related to multiple weapons systems, the responsibility for continued LEOSA (HR 218) qualifications for retired Divisional personnel, and the responsibility of recertifying multiple firearms instructors from across the State. Of greatest significance the Firearms Training Unit was tasked with transitioning all sworn members into a new handgun platform which would have been a significant feat under normal circumstances, but was made more challenging due to the COVID-19 pandemic.

In closing, all members of the Training Academy and Firearms Training Unit maintained their commitment to provide the most professional and relevant training to all Divisional members as well as Officers from allied agencies during 2020. While committed to the Divisions' Core Values of Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service both teams will strive to carry their passion for training into 2021 with the goal of providing the residents of the State of Delaware with the most professionally trained law enforcement officers in the world!

Transportation - Mrs. Dawn Haass

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles used for patrol, special operations, and day-to-day operations. Such vehicles range from pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freightliner mobile command posts. The

day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The transportation section continues to conduct "tests and evaluations" on a variety of police equipment to include emergency lighting, weapon racks, safety partitions, computer consoles, radar placement and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment needed to safely serve the citizens they protect.

The Transportation Section maintains the largest cost center, it's budgeted to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

Victim Services Section - Ms. Debra M. Reed

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center). In 2020, the unit provided services to over 4,500 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit is under the Direction of Debra Reed, located at Headquarters and Assistant Coordinator, Veronica Colombo. The advocates, who are located at various offices throughout the state, include Nina Brown, Crystal Dalton, Corrie Schmitt, Casey Wilson and Bi-lingual advocate Viviane Sanchez. Nancy Will, Special Case Coordinator provides direct service and support to cases which have been identified as high risk and/or underserved such as Human Trafficking, homicide, hate crimes, overdose deaths etc. Ms. Angela Brown, former unit Administrative Specialist was promoted to a Victim Service Specialist position at Troop 9 and Rebekah Lee was hired in August 2020 to fill the Administrative Specialist position, at Headquarters, providing supportive services to all advocates statewide as well as crisis services through answering our 24 hour toll free hotline.

The Victim Specialists are in an "on call rotation" to respond to requests for service 24 hours a day. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. The unit also operates a 24-hour toll free hotline. In addition to the civilian staff, approximately 25 sworn members of the division (School Resource Officers) are cross-trained to assist with victim service "call outs" throughout the state. In 2020, there were over 200 requests for immediate assistance or "call outs" with over 20,000 follow up contacts.

Members of the Victim Service Section continue are committed to the mission of providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

2020 Trooper of the Year - Senior Corporal DiGiacomo

This year, the Executive Staff selected Senior Corporal DiGiacomo, as the 2020 Trooper of the Year, for his outstanding efforts and contributions to the Division and the citizens of the State of Delaware. Senior Corporal DiGiacomo is assigned to the Headquarters DIAC (Delaware Information and Analysis Center).

Senior Corporal DiGiacomo's investigative knowledge and work ethic has contributed to the successful prosecution of multiple criminal cases. He works tirelessly in an effort to make Delaware a safer state to live and travel in. He works very well with other investigative units, and other departments both at the local and federal level. When commenting on his achievements, in true form he attributed his success to his fellow Troopers.

Senior Corporal DiGiacomo was also presented with the Randall Armistead Trooper of the Year Award on behalf of the Delaware State Troopers Association.

2020 Civilian of the Year - Rhonda Davis



This year, the Executive Staff of the Delaware State Police selected Human Resources Specialist; Rhonda Davis, as the 2020 Civilian of the Year.

Rhonda began her career 21 years ago as a Human Resources Specialist and became credentialed by the Society for Human Resource Management (SHRM). Her skills and abilities led the Delaware State Police (DSP) and our Human Resources Section in the successful navigation through the apex of the Covid-19 pandemic crisis in 2020. Within HR, Rhonda is Lead HR Specialist in several disciplines to include civilian employee acquisition & retention, civilian employee relations/Equal Employment Opportunity (EEOC), retirement and benefit processing and a multitude of ancillary responsibilities. Rhonda's leadership role expanded exponentially as the virus impacted all civilian and sworn work groups throughout the division. With determined dedication, she met

ever-changing new and unprecedented challenges to Delaware and to the Division. Throughout the uncertainty of a global pandemic, civil unrest, staffing hurdles, labor disputes, and seemingly endless retirements, Ms. Davis remained a steadfast resource for the Division's personnel. Her commitment to the men and women of the Division is evident in the countless hours Ms. Davis worked to ensure that our personnel were properly educated on COVID protocols, paid emergency leave, available resources, and documentation of illness, all while performing her other duties without interruption. Amid all these demands, she also processed 46 pensions and hired 57 new employees. She was pivotal in the implementation of COVID-related tracking and compensation and ensured that Divisional personnel were included in all decisions related to the Human Resources realm. Rhonda has been a model employee and consummate professional during her career with the Delaware State Police; her support and dedication to the Division is unsurpassed

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