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STATE OF DELAWARE  
DEPARTMENT OF SAFETY AND HOMELAND SECURITY  
DIVISION OF STATE POLICE

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## IMPORTANT NOTICE TO

### Security Alarm Systems & Protective Services Industry Professionals

24 Del.C. Ch. 12 Subchapter II False Alarms requires all security system end users to register their systems with the third party vendor – Cry Wolf.

It will be YOUR responsibility to inform your customers/clients that they will need to register with Cry Wolf at: <https://www.crywolfservices.com/delawarede>, or toll free at 877-665-2979.

This registration is free of charge, however failure to register will result in a \$50.00 fine.

The fines are as follows and can be found at:

<http://delcode.delaware.gov/title24/c012/sc02/index.shtml>

#### **§ 1228. Penalties**

A security system user in violation of § 1227 of this title shall be subject to a civil penalty as follows:

- (1) Fourth false alarm: \$50 civil penalty;
- (2) Fifth false alarm: \$75 civil penalty;
- (3) Sixth false alarm: \$100 civil penalty;
- (4) Seventh and any false alarm thereafter within a calendar year: \$250 civil penalty for each offense

Any questions regarding the registration process and applicable fines should be directed to Cry Wolf at 877-665-2979.