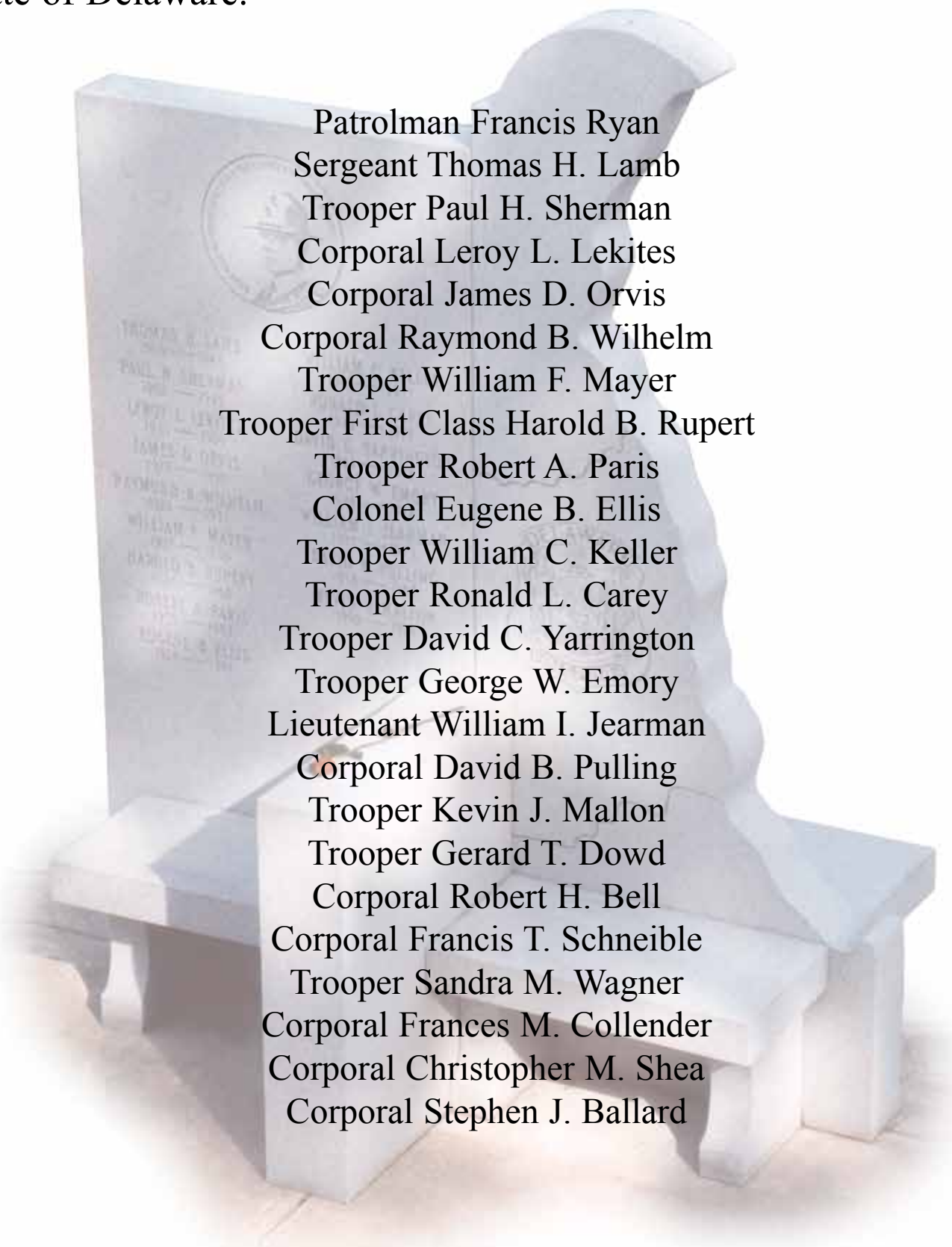




# ***Delaware State Police***

## ***2019 Annual Report***

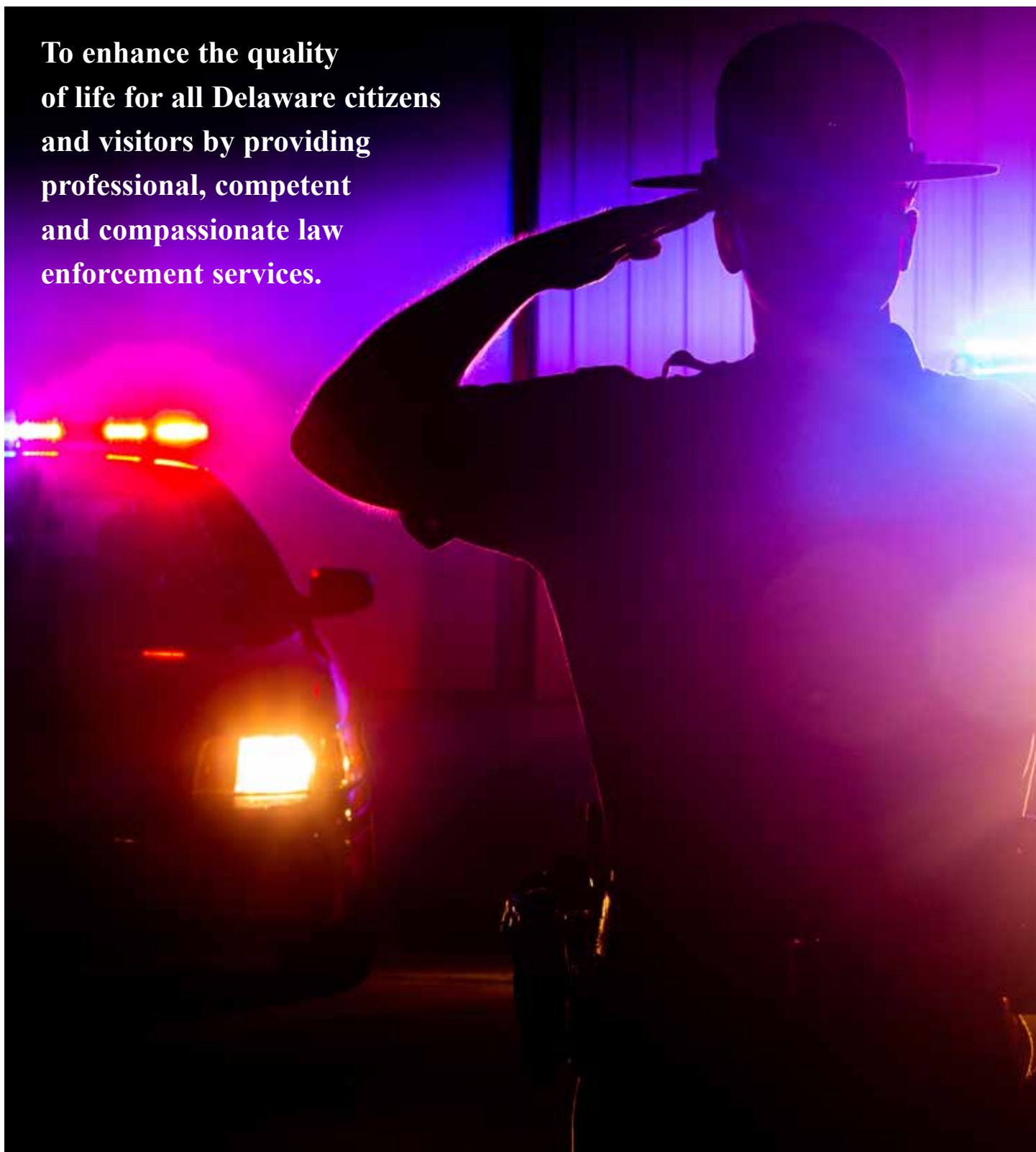
The 2019 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Patrolman Francis Ryan  
Sergeant Thomas H. Lamb  
Trooper Paul H. Sherman  
Corporal Leroy L. Lekites  
Corporal James D. Orvis  
Corporal Raymond B. Wilhelm  
Trooper William F. Mayer  
Trooper First Class Harold B. Rupert  
Trooper Robert A. Paris  
Colonel Eugene B. Ellis  
Trooper William C. Keller  
Trooper Ronald L. Carey  
Trooper David C. Yarrington  
Trooper George W. Emory  
Lieutenant William I. Jearman  
Corporal David B. Pulling  
Trooper Kevin J. Mallon  
Trooper Gerard T. Dowd  
Corporal Robert H. Bell  
Corporal Francis T. Schneible  
Trooper Sandra M. Wagner  
Corporal Frances M. Collender  
Corporal Christopher M. Shea  
Corporal Stephen J. Ballard

## Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★  
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★





**State of Delaware**  
**DEPARTMENT OF SAFETY AND HOMELAND SECURITY**  
**OFFICE OF THE SECRETARY**  
**P.O. BOX 818**  
**DOVER, DELAWARE 19903-0818**  
**302-744-2680**

**The Honorable John Carney**  
**Governor**

**The Honorable Kimberly H. Chandler**  
**Acting Cabinet Secretary**

May 7, 2020

I am pleased to share the accomplishments of the Delaware State Police (DSP) with each of you. These accomplishments were the result of much hard work and dedication on the part of the many troopers and civilians committed to upholding the principles of this Division. Their outstanding efforts are marked in a myriad of accomplishments.

This year, the Delaware State Police remained persistent in its fight against crime bringing about a continual decline in our most serious crimes. The number of robberies burglaries, and thefts were significantly lower than the statistical norm for the past 10 years. This positive trend is directly related to the Division's utilization of an evidenced based stratified policing model—State Police Enhanced Analytical Response (SPEAR). These statistics are significant in that they demonstrate how DSP's efforts help maintain the quality of life our citizens have come to enjoy.

This year also marked the completion of construction on the new Troop 7. DSP opened its new facility which is now relocated away from the heavily traveled Route 1 corridor. This new facility places troopers in an area of Sussex County that continues to grow in population and provides the resources needed to do their jobs.

While fighting crime and enforcing traffic laws are major responsibilities for our troopers, the DSP continues to evolve to meet the growing needs of our communities. This includes more interaction with our schools, faith-based leaders, and business owners strengthening our link to the communities we serve.

Join me in extending a sincere thank you to the Delaware State Police for their service to enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kimberly H. Chandler'.

Kimberly H. Chandler  
Secretary



It is my honor, as the Superintendent of the Delaware State Police, to present our 2019 Annual Report. This year provides another opportunity to share and document the dedication and exemplary service and commitment of the men and women of the Delaware State Police throughout the previous year. We are thankful for the leadership and continued support of Governor John Carney, Secretary of the Department of Safety and Homeland Security Kimberly Chandler and former Secretary Robert Coupe, and the members of the General Assembly. It is their support as well as the support of our citizens that contributes to the safety of our state to the accomplishment of our all-important mission.

Delaware State Police remains at the forefront of modern policing in our efforts to build and maintain safe communities. We continue to implement best practices and utilize the best available technology to equip our troopers to maintain their safety and to protect the public. In 2019, the Delaware State Police created a full-time Special Operations Response Team. The full time team is able to make immediate responses to critical incidents.

During 2019, the Delaware State Police continued to embrace technology to improve our effectiveness and efficiency. To further enhance our (SPEAR) State Police Enhanced Analytical Response Program the Delaware State Police fully implemented Aventos Smart Force Technology. The implementation of SMART Force Technology allows for mobile integration and improved communication, de-confliction and collaboration and will enable Delaware State Police to Advance well into the future. The Smart force solution will improve our overall effectiveness and efficiency and it will enhance and support our (SPEAR) program.

The evidence based SPEAR model continues to prove effective in addressing crime and traffic safety concerns. Similar to previous year, 2019 saw a 4.3% reduction in Part 1 crimes (most serious offenses) in our state. Utilizing the Stratified Policing Model, our Troopers achieved a 8.6% reduction in Robberies, 11.7% reduction in Burglaries, and a 6.2% reduction in Thefts. Many of these reductions represent the lowest total on record. Of equal significance, our case solving efforts remain a priority. Of all the violent crimes reported to Delaware Troopers, nearly 75.4% were solved through our investigations. This far exceeds the national average of approximately 45%.

The Delaware State Police continue to focus on driver education, enforcement and collision data analysis to enhance traffic safety. In our pursuit of driver and highway safety, we collaborate with our partners at the Office of Highway Safety, the Department of Transportation and all of our allied law enforcement agencies. Troopers also made a concerted effort to improve proactive drug investigations and proactive DUI enforcement. Our collective efforts resulted in a 20.3 % increase in proactive drug investigations and a 10.5 % increase in Proactive DUI enforcement removing drunk drivers from our highways prior to being involved in a DUI related crash. While there was an increase in fatal accidents, Troopers investigated a total of 21,507 collisions on Delaware roadways resulting in a overall reduction of 1.3% from the previous year.

The number of crashes involving alcohol decreased by 3.7%. The rate of alcohol involvement in fatal crashes decreased by 1.8%. As we seek to increase the complement of safe drivers, vehicles and roadways in Delaware, we stand ready to address emerging highway safety trends and challenges.

The Delaware State Police continues to focus on strengthening community partnerships and serving vulnerable populations. In 2019 Delaware State Police continued our educational partnership with Attack Addiction. We also established a partnership with The Division of Substance Abuse and Mental Health to coordinate service for those impacted by Substance Abuse and Mental Health.

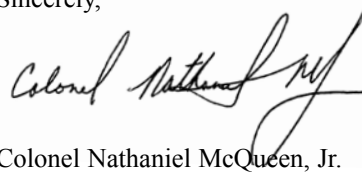
In addition to our Annual Divisional awards and our Trooper of The Year honoree (Corporal/1 Jean) and Civilian of The Year (Mrs. Corrie Smith) annual award winner, Troopers also received National recognition for their dedication and commitment to Law enforcement. Sergeant John Lloyd was honored by the International Association of Chiefs of Police (IACP) as a 40 under 40 award winner as part of an incredibly talented, accomplished and dedicated group of individuals who demonstrate

leadership and exemplify a deep commitment to the profession. Master Corporal Lawrence Walther was also recognized by the (IACP) as the 2019 Instructor of the Year.

The year 2019 also saw construction completed on a new troop facility. The new Troop 7 facility located at 19444 Mulberry Knoll road became fully operational on December 18, 2019. The State of the art facility is the result of a multi-year project culminating the efforts of many agencies. This Troop will replace the previous location on State Route 1 that served as Troop 7 since 1983. The 24,000-square foot facility located on 9 acres will house more than 60 personnel including administrative personnel, patrol operations and the collision reconstruction unit. The Troop also has a large community room that is available to the community. This facility represents the future of policing in Sussex County and in the State.

As the men and women of the Delaware State Police continue our commitment to public safety, we look forward to working together with our allied agencies, our elected officials, and our citizenry to provide the best possible law enforcement services in Delaware throughout 2020.

Sincerely,



Colonel Nathaniel McQueen, Jr.  
Superintendent



## Executive Staff



*Colonel Nathaniel McQueen  
Superintendent*



*Lt. Colonel Melissa Zebley  
Deputy Superintendent*



*Major Matthew Cox  
North Operations Officer*



*Major Robert Hudson  
Administrative Officer*



*Major Daniel Meadows  
Special Operations Officer*



*Major Sean Moriarty  
South Operations Officer*



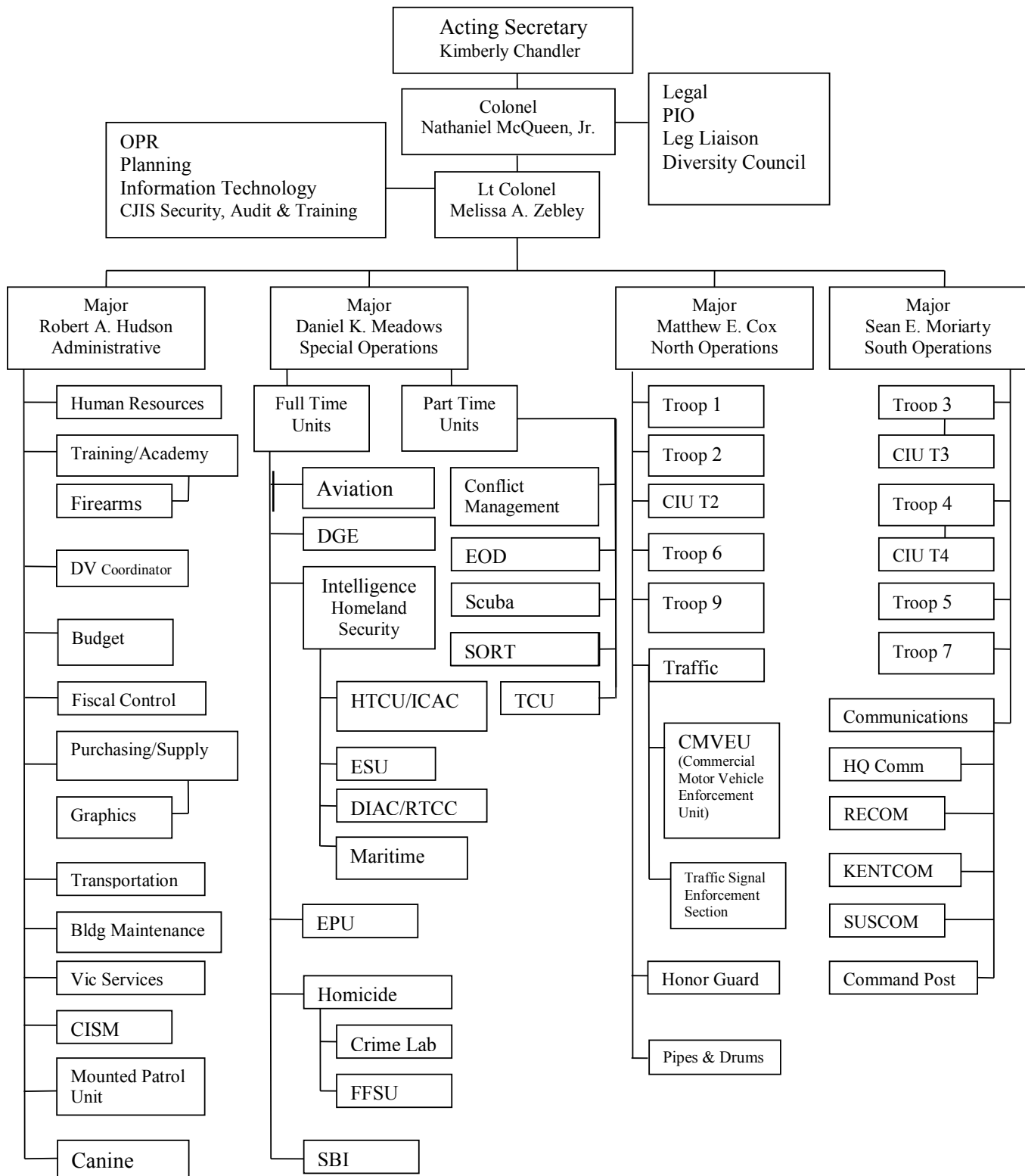
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# Table of Organization

## DELAWARE STATE POLICE TABLE OF ORGANIZATION



3/20/2020

## 2019 Divisional Goals

Crime / Crash Goal	2019 Goal	Change for '19	Statistical Perspective	Strategic Perspective
<b>Robbery</b>	3% Reduction	9.4% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years	Lowest total on record and half the number of just a few years ago
<b>Non-Family Agg Assaults</b>	3% Reduction	10.9% Reduction	Within statistical norm for last 10 years	Lowest total on record
<b>Burglary</b>	5% Reduction	11.2% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years	Decreasing trend since 2011. Lowest total on record and half the number of just a few years ago
<b>Theft ex Shoplifting</b>	5% Reduction	6.3% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years	Lowest total on record and half the number of just a few years ago
<b>Shoplifting</b>	5% Reduction	0.2% Increase	Within statistical norm for last 10 years	Consistent with recent years
<b>Proactive Drug Investigations</b>	5% Increase	20.4% Increase	Significantly higher than normal. Outside of statistical norm for last 10 years	Highest total on record
<b>Proactive DUI Arrests</b>	3% Increase	10.5% Increase	Within statistical norm for last 7 years	Highest total on record
<b>Total Crashes</b>	3% Reduction	1.2% Reduction	Within statistical norm for last 10 years	Consistent with recent years
<b>Fatal Crashes</b>	6% Reduction	14.8% Increase	Within statistical norm for last 10 years	Similar annual totals in spite of rising population
<b>Pedestrian Crashes</b>	3% Reduction	5.6% Reduction	Within statistical norm for last 9 years	Consistent with recent years
<b>Motorcycle Crashes</b>	3% Reduction	18.1% Increase	Within statistical norm for last 9 years	Second lowest total since early 2000s

## DSP Statewide Annual Goals



### Troop 1 - Captain John Laird, Jr.

The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty-four troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail magnet, and the site of the world-wide headquarters for Astra Zeneca. Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees.

In 2019, Troop 1 continued the Division’s Stratified Model Program, known as the State Police Enhanced Analytical Response (S.P.E.A.R.). Throughout the years, Troop 1 Troopers have remained engaged with the increased levels of accountability to both criminal and traffic issues. From the beginning of the program in 2015, one of the top spots for daytime criminal activity was identified as RT 202 Concord Pike, specifically shoplifting and thefts along the corridor, which required a multi-pronged approach. During the nighttime hours, burglaries both commercial and residential became an increased focus and were patrolled in high volume to decrease these types of crimes.

Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Sean Duffy. Troop 1 experienced a 22.6% reduction in thefts, which is the lowest total on record. Daily analysis is performed to identify hot spots, micro hot spots and top store locations

that are being targeted by suspects. As these issues appear, a strategy is created by the Troop Administration and carried out by the Troopers.

Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis. Lt. Davis targeted and led traffic initiatives with funding from the Office of Highway Safety and the D.S.P. Traffic Section. As previously stated above, the utilization of the Stratified Model further focused the strategy and deployment for dealing with the traffic issues in the Troop 1 area.

Troop 1 Administration and Troopers continue to engage with the community in a variety of locations and venues. For 2019, Troop 1 Troopers participated in numerous community events, and/or meetings to include events for Special Olympics, A.I. Hospital visits, community meetings, Law Enforcement Memorial Run, Claymont Holiday parade, DSP Explorer's meetings and senior safety talks. Troop 1 also continued to host Community Café events throughout the Troop 1 area. The Community Café events provided citizens the opportunity to interact with the Troop 1 Administration and discuss issues impacting their local community.

Troop 1 is well known as a very cohesive, close knit unit of hard working Troopers who consistently go well above and beyond what is expected; and their effort, hard work, dedication and results during 2019 are nothing short of exceptional.

### Troop 1 Goal Review for 2019



### Troop 2 Patrol - Captain Jason Sapp

The 'new' Troop 2, built in 2002 is located at recently dedicated Cpl/1 Stephen J. Ballard Way, and is responsible for primary coverage of approximately 100 square miles of Troop area that runs from Interstate 95 to the C&D Canal (North to South) and from the City of Wilmington/Delaware River to the Maryland Line (East to West).

During 2019, Lieutenant Edward Schiavi served as the Deputy Troop Commander/Criminal Lieutenant while Lieutenant Scott Slover served as the Traffic Lieutenant. Sergeant's Gregory Earle, Alison Meadows, Jayson Jeffers, J. Paul Doherty and William Harris supervised the Troopers assigned to the four patrol shifts.

In 2019, oversight of the Troop's vehicle fleet was conducted by Lt. Scott Slover. In addition to this responsibility, he also oversaw the New Castle County Collision Reconstruction Unit (C.R.U.) which is tasked with investigating fatal motor vehicle crashes,



departmental collisions and other significant injury related crashes. The C.R.U. team is staffed with four highly trained investigators and supervised by Sergeant Dermot Alexander.

The Collision Reconstruction Unit investigated a total of 42 fatal collisions throughout New Castle County in 2019; as well as several departmental and pedestrian collisions. Of the 42 total fatal collisions, 11 occurred in Troop 2's area, 15 involved pedestrians. Patrol Officers took a proactive approach to addressing and positively impacting the fatal crash picture here at Troop 2 by identifying and stopping impaired drivers and those committing moving violations on our roadways.

Troop 2 patrol officers handled over 20,000 various incidents throughout 2019. The Troop Administration also took a multi-faceted approach to addressing area nuisance properties by partnering with local legislators and the Attorney General's Office.

The Troop 2 Administration was assisted on a daily basis by Administrative Specialist Kelly Tush, Physical Plant Maintenance Specialist Jeffrey Miller and Automotive Mechanics Scott Warren and Brian Freshwater. These professionals served as critical elements of the Troop's overall success.

During the course of 2019, Troop 2 personnel remained committed to staying connected to our local communities by attending community meetings; participating in various events like Special Olympics; hosting monthly AtTAcK Addiction Reality Tours; and by facilitating an Explorer's Post- which exposes young adults to the law enforcement profession. The Troop Administration also partnered with area businesses, such as SIMM Associates in Newark, DE, to host Coffee with the Commander. This initiative gives our citizens an opportunity to engage with the Troop Administration, ask questions and socialize.

The Troopers at State Police Troop 2 look forward to a safe and prosperous 2020. Our hope is that hard work, community partnerships and thoughtful approaches to policing will result in safer roadways and a reduction in the core crimes that affect the quality of life for Delaware residents and its visitors.

## **Troop 2 CIU - Captain Melissa Hukill**

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four patrol troops in New Castle County. The CIU is under the command of Captain Melissa Hukill, Lieutenant Millard Greer and Lieutenant Robert Jones with administrative assistance provided by Ms. Gail Willoughby.

CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects and locate stolen property. Detectives are tasked with quickly identifying crime trends in order to identify the perpetrators and take them into custody, preventing future crimes, which often come with escalated violence.

CIU is currently staffed with seventy-five (75) sworn Troopers, two (2) Civilian Auto Theft Technicians, one (1) Agent assigned to the Drug Diversion Unit, and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

- During 2019, CIU detectives handed a total of 2,811 initial and follow-up cases to include Robbery, Rape, Attempted Murder, Aggravated Assault, Burglary, Death Investigations, Felony Theft and others.
- Our Property and Robbery Units investigated 25 violent crime trends, closing 18 with the arrests of the perpetrators. This is in addition to the large volume of other robbery and property cases investigated and successfully closed with an arrest.
- Our Major Crimes Unit investigated 227 cases which include 52 rapes, 3 shootings and 82 death investigations. This includes an Attempted Murder that occurred at the Market Street Grill in Wilmington. The Victim is a well-known drug dealer and racketeer. He is also one of the most dangerous persons in the city of Wilmington. The Victim and his friend were both shot and seriously injured. The Suspect fled the scene, and is still at large. As a result of this incident, there have been many retaliatory shootings across the city, causing a task force to be assembled to combat the issue. Several other crimes have been found to be related to this case, and Det. Carroll has taken enforcement action.
- Our Evidence Detection Unit handled 529 crime scenes/criminalistics requests and obtained 94 print hits on active cases.
- Our Drug and GTF units seized over 7.3 kilograms of cocaine, over 2.1 kilograms of heroin, 90 pounds of marijuana, 89 illegal

guns, and \$575,000 in seized currency and other property used in the illegal drug trade. Additionally, 459 criminal complaints were investigated resulting in 734 criminal arrests.

Beginning in July of 2017, CIU has coordinated (14) crime blitzes in New Castle County hot spots. These initiative were worked jointly with our partners from Wilmington Police, NCCPD, Newport PD, Middletown PD and DOC to address crime issues that cross jurisdictional boundaries, to include the city of Wilmington. These efforts led to the arrest of 636 defendants, the clearance of 777 outstanding warrants and capias, significant seizures of illegal drugs and 20 firearms off the street. Another initiative that targeted prostitution and human trafficking via the Internet resulted in the arrest of 104 individuals.

Our (22) School Resource Officers continue to provide safety and mentorship to thousands of students throughout New Castle County. In 2019, a total of 999 school related complaints were handled by School Resource Officers and Youth Aid Detectives. Troop 2 CIU created a School Safety Assessment which is being utilized in middle and high schools to improve school safety.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2020 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services and furthering the division's crime reduction goals.



### Troop 3 - Captain Rodney M. Layfield

Troop 3 is commanded by Captain Rodney M. Layfield, and consists of ninety-six sworn officers and five civilian support staff. The facility is home to a Patrol Division lead by Lt. Kerry Reinbold, a Criminal Investigative Division lead by Lt. Gerald Windish and the Special Investigations Division lead by Lt. William Thompson.

The Patrol Division is comprised of forty-eight uniformed troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

The Special Investigative Division consists of fourteen detectives who comprise the Drug Unit and Governor's Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor's Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high-risk repeat offenders. In addition to providing traditional police services, Troop 3 provides event security and law enforcement services for the Delaware State Fair, two NASCAR races and the Firefly Music Festival.

Equally important to our crime fighting and traffic enforcement measures is our commitment to suppress and prevent crime through our Community Outreach and Engagement efforts. In 2019, Troop 3 embarked on several community based programs to build trust, open lines of communication, foster positive and open relationships that are inclusive of all citizens and the police, all aimed at crime reduction and making our communities as safe as possible. Programs including STaRS, Honorary Commander, Community Café's, It's Cool to go back to School and working with Meals on Wheels. Having our Mounted Patrol Unit patrolling on horseback in many of our communities and Operation Troopers have Your BACKpack are also some examples. These pro-active efforts allow our troopers to engage the community in non-traditional law enforcement ways that leads to a better understanding of the DSP, builds trust amongst our communities, and legitimizes our role as law enforcement officers while providing a better understanding of the various cultures that exist within our communities across Kent County.

The men and woman of Troop 3 truly appreciate the support and partnerships we share within the residential and business communities we serve and look forward to serving the citizens of Kent County in 2020.

## Troop 3 Goal Review for 2019

### Troop 3



## Troop 4 - Captain William D. Crotty

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain William D. Crotty and Lieutenants John McColgan, Kris Thompson and Mentino DiSilvestro. Troop 4 areas of responsibility span 349 square miles, serving the central southern portions of Sussex County. Patrol's staffing is forty troopers and our criminal units are comprised of forty-five detectives. Criminal Investigations include major crimes, property crimes, fraud/financial crimes, school resource officers, evidence detection, polygraph, governor's task force, drug unit, community outreach, victim services and court liaison.

Patrol troopers remained at the forefront of several proactive law enforcement initiatives implemented in the State Police Enhance Analytical Response Program to enhance public safety in the State of Delaware.

The Delaware State Police Major Crimes Unit at Troop 4 experienced yet another increase in investigations handled in 2019. The Major Crimes Unit is responsible for the apprehension and conviction of numerous offenders of sex related crimes, robberies and child abuse within Sussex County. Despite this elevated complaint load the Major Crimes Unit still achieve a high level of success. The Major Crimes Unit posted a 75% clearance rate for Aggravated Assaults and a 49.7% clearance rate for Robberies. Each of these clearance rates are well above the national averages.

The Delaware State Police Sussex County Drug Unit and GTF during 2019 developed a signification drug investigation to combat the opioid epidemic in Sussex County. Together these units targeted a high level drug trafficker with "Operation Royal Flush". "Operation Royal Flush" was a multi-state wiretap investigation involving the Worcester county Criminal Enforcement Team (CET), the Delaware State Police Kent County Drug Unit and the new full-time Delaware State Police Special Operations Response Team (S.O.R.T.). This extended wire intercept investigation culminated in the arrest of two high level drug trafficker who were in business to distribute "uncut" or "raw" Heroin. In total, detectives seized a total of 33.94 grams of heroin, 78 bags (.546 grams) of packaged and stamped heroin, 30.5 grams of marijuana, Oxycodone pills and \$8,925 in the State of Delaware. This investigation was highly successful and had profound ramifications to suppress the illegal Heroin trade in Delaware and Maryland.

Troop 4 continued our long standing tradition of facilitating division programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer, under the direction of Master Corporal James "Shawn" Hatfield, over 400 children age ten to thirteen attended the camp free of charge.

### Troop 4 Goal Review for 2019





## Troop 5 - Captain Alice Brumbley

Providing full law enforcement services to the citizens of western Sussex County, Troop 5 of the Delaware State Police is located east of US Route 13 and south of the intersection with State Route 404 in Bridgeville. Troop 5 patrols nearly 40% of Sussex County, covering 376 of Sussex County's 972 square miles. The troop area is bordered by Maryland to the south and the west, running north to the Kent County line. The eastern boundary runs from US 113, to State Forest Road, to Rum Bridge Road, to East Trap Pond Road, to Whaleys Road.

Thirty two percent of the service calls were non-criminal and 30% were domestic-related. Diplomacy, problem-solving and resource referrals remained essential for daily service.

Effective case management and early investigative successes led to the reduction of illegal activity and increases in case resolution. Troop 5 focused on areas with the highest rates of criminal offenses and traffic crashes.

Troop 5 closed the year with a total of 36 patrol troopers, four sergeants, one Proactive Criminal Enforcement (PACE) trooper, one special-assignment trooper, three administrators, two civilian support staff and a Victim Services Specialist on-site. Transfers throughout 2019 brought Troop 5 significant staffing changes across the ranks. Captain Alice Brumbley served as troop commander, accompanied by Lieutenant Mary McGuire as criminal lieutenant and Lieutenant Mark Windsor following Lieutenant Lance Skinner as traffic lieutenant. After the retirement of Sergeant Nicole Oldham, Sergeants Kristin Willard and Mark Justice transferred to other assignments. Sergeants Michael Dill, India Sturgis, Jaime Dorsey-Sterner and Hudson Keller led each of Troop 5's shifts, respectively. Mechanic Kevin Covey and Administrative Specialist Laura Willey remained the team's cohesive force.

Community involvement and public trust remain fundamental to Troop 5's continued goal attainment. With assistance from the Community Outreach Unit, Troop 5 embarked on many activities. These included visiting school lunches, working with high school criminal justice students, partnering with Seaford for the Community Night Out Against Crime event, various donation drives and distribution, and relationship-building with Honorary Troop Commander Pastor Bob Carey, Executive Director of Delmarva Adult and Teen Challenge. The year concluded with Troop 5 Needy Family project, partnering with school districts, community leaders, and public agencies to identify 27 families and 32 students at the Elizabeth Murphey School for Christmas gift deliveries.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient, proactive manner, the hardworking men and women of Troop 5 will continue to provide professional, competent, and compassionate law enforcement services to Sussex County.

### Troop 5 Goal Review for 2019

#### Troop 5



## Troop 6 - Captain Jennifer Griffin

Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic community, including citizens residing in the outskirts of Wilmington, Elsmere and, Newark, and the towns of Stanton, and Hockessin. This includes the busy I-95 corridor as well as the Christiana Mall and Fashion Center. The troop sits on the corner of Kirkwood Highway and Albertson Boulevard and has been a fixture in the area for over fifty years.

The troop currently has forty-five uniformed patrol troopers and three administrators. The command staff consists of Capt. Jennifer Griffin, Lt. Robert Wallace and Lt. Andrew Hudak. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Mr. Scott Ferguson.

The Troop 6 Administration aligned its goals for 2019 with those of the Division. Keeping a steadfast focus on the metrics needed to achieve these objectives, Troop 6 found itself in a prime position to see a reduction in a variety of critical areas related to our day to day operations. Unfortunately, more than half of the State's fatality crashes are a result of impaired driving. Troop 6 patrol focused its efforts on reducing fatalities through Impaired driving enforcement to stop impaired drivers before they crash. In addition to the proactive impaired driving enforcement, Troopers were able to decrease overall crashes, pedestrian crashes and fatalities. In addition to traffic successes, the troop posted reductions in shopliftings, robberies, and thefts while increasing theft clearance rates. These reductions are a testament to the dedication, work ethic, and quality investigations and traffic enforcement conducted by Troop 6 personnel throughout the year.

Troop 6 troopers attended numerous community events and civic association functions, in addition to hosting Community Café gatherings - an effort that yielded increased dialogue and interaction with the citizens within the troop area. We value our relationship with the customers we serve. This troop is composed of a group of highly motivated, energetic, and professional troopers. They function in a demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents and visitors of our jurisdiction in 2020.

### Troop 6 Goal Review for 2019

#### Troop 6



Delaware State Police Troop 7 provides full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles. One of Delaware's fastest growing regions, the troop area contrasts multi-million dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the Route 1 corridor spanning from Milford to the Indian River Inlet, including the busy stretch between Lewes, Rehoboth and Dewey Beach. It also reaches west to farmland and densely-populated retirement communities, including Long Neck. Bordered by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually.

In 2019, construction was completed on a new Troop 7 building located at 19444 Mulberry Knoll Road, Lewes. The building replaces the previous location on State Route 1 that has served as Troop 7 since 1983. The new facility became fully operational on December 18, 2019. This state of the art facility was designed to serve the growing population of eastern Sussex County.

In 2019, fifty-six uniformed troopers, three troop administrators and three civilian personnel served at Troop 7. The civilians were Administrative Specialist Yvonne Krause, Maureen Faries and Equipment Mechanic Michael Chorman.

Troop 7 utilizes a Pro-active Criminal Enforcement Team (PACE), which consists of a four person team targeting criminal offenders in the Troop 7 Territory. PACE works to develop information from community leaders and criminal informants to reduce crime in the Troop 7 area. ACE performs a multifaceted role for Troop 7. Their responsibilities include but are not limited to, address core crimes and organized retail theft cases, liaison with business owners, track known offenders and wanted subjects, gather intelligence from the community to suppress and solve crime and proactively target areas of high crime as directed by the administration using evidence based patrol strategies. Troop 7 also houses the county-wide Collision Reconstruction Unit (CRU), which is responsible for investigating fatal motor vehicle collisions, serious personal injury collisions, and departmental collisions.

Criminal operations in 2019 were led by Lieutenant Christy Ballinger. Under her leadership the Troop achieved a significant decrease in crime by reducing the core crimes of Robbery, Non-Family Aggravated Assault, Burglary, and Thefts. Troop 7 has also stayed well above the national average in clearance rates and saw a significant increase in clearance rates in the Troop 7 territory. In 2019, Troop 7 cleared 28% of reported burglaries, 61.3% of shopliftings, 37% of thefts, 64% of robberies, 56% of reported Shoplifting and 79% of aggravated assaults.

Traffic safety remained a top priority at Troop 7 under the leadership of Lieutenant Lance Skinner. Troop 7 investigated 2,195 traffic collisions in 2019 which is a .5% increase from 2018. The growing population expansion and development in the Troop 7 territory puts more motorists on the roadways increasing the likelihood of collision. Troop 7 uses aggressive enforcement and visibility in the areas of Route 1, where data shows most collisions are occurring. Troop 7 saw a 34% reduction in pedestrian crashes in 2019. Troop 7 credits this reduction to the use of targeted enforcement, supplemental patrols funded by the Office of Highway Safety and educational programs targeting pedestrians and seasonal workers.

The Collision Reconstruction Unit investigated 47 fatal crashes and 31 serious injury collisions in Sussex County. In a continuing crash prevention effort, the CRU team facilitates many public outreach events, including child passenger safety seat clinics, and educational outreach to new student drivers.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient and proactive manner, the hard working men and women of Troop 7 provide professional, competent and compassionate law enforcement services to Sussex County.

## Troop 7 Goal Review for 2019



## Troop 9 - Captain Daniel Hall

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2019, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County and northern Kent County. Thirty-six uniformed troopers and four civilian support personnel are assigned to the Troop.

Captain Daniel Hall has been the Troop Commander at Troop 9 since November of 2016. In 2019, Lieutenants Andrew Hudak and Lt. Philip Dzielak served as the Deputy Troop Commanders of Troop 9. Lt. Wes Barnett has served as the Traffic Lieutenant since October of 2019. He had previously served in that capacity at Troop 6. Lieutenant Andrew Lloyd was promoted to the rank of Lieutenant in October and assigned as Troop 9's Criminal Lieutenant. He had previously been assigned to Troop 2 CIU and served as the Sergeant for the Robbery, Burglary, and Drug Units.

Traffic operations and enforcement are overseen by Lieutenant Wes Barnett. These efforts have a major impact on keeping our roadways safe and saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hot-spots, for example, areas that have seen an increase in collisions. In addition, Troopers also target speeders, reckless, aggressive and drunk drivers. Throughout the year, Troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety. During 2019, Troop 9 patrol reduced their pedestrian crashes by 11% which is the lowest since Troop realignment.

Criminal enforcement was under the oversight of Lieutenant Andrew Lloyd. Troopers on patrol responded to calls for service and focused on outward signs of criminal activity. Troopers were also vigilant in detecting less visible criminal activity while on patrol. Their efforts often resulted in the apprehension of criminals in the process of committing crimes. Troopers communicated daily with detectives assigned to Troop 3 and Troop 2 and other specialized units providing them continuous updates on what was happening on the streets. During 2019, Troop 9 Patrol Troopers authored 2,671 Crime Reports. Troop 9 troopers also completed a total of 7,012 field service reports throughout 2019.



Additionally, the administration at Troop 9 was assisted by the four Patrol Sergeants, who provide daily oversight to Troopers under their supervision. The role Sergeants Joseph Parker, Christopher Martin, Chris Sutton and Joshua Scaramazza played on a day to day basis was a crucial element to the success of Troop 9 during 2019.

The Troop 9 administration was assisted on a daily basis by Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Kevin Spangler. Victim Service Specialist Veronica Colombo was also assigned to Troop 9 and worked closely with both Troop personnel and Detectives to facilitate the post-incident needs of our victims. Mrs. Colombo was the 2017 Civilian of the Year winner for the Delaware State Police. The civilian staff at Troop 9 is second to none and is critical to the message of our mission. The civilian staff is truly part of the DSP family and also serves as the backbone for the success of the members of Troop 9 patrol.

In addition to the service given on patrol, numerous Troop 9 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Polar Bear 5K, Polar Bear Plunge, Ride to the Tide, and served as coaches for various sports for Special Olympics Delaware. During many of these events, Troopers receive the honor of placing award medals around the necks of the participants and forge a partnership with the community through the direct contact. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and the National Police Memorial are other popular events among the Troopers and the participation level is strong.

Lastly, Troop 9 continues to maintain a proactive working relationship with the community. Troopers regularly attend community meetings in Odessa, Townsend and the Kent County Crime Watch meetings. The interaction with citizens and local politicians is a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9 is also extremely proud of our partnership with the Appoquinimink School District, the district that serves the New Castle County portion of the Troop area. In 2019, Troop 9 personnel took part in numerous school safety initiatives throughout the district. Troop 9's administration held several Community Café's with community members and politicians.

Troop 9 is fortunate to have so many hardworking men and women willing to work around the clock to protect our citizens and those visiting Delaware. The Troop 9 area is large and presents many diverse challenges. The Troopers at Troop 9, along with the civilian staff, consistently and professionally meet the demands and challenges that are presented to them by providing excellent service to all.

## Troop 9 Goal Review for 2019



## Aviation - Captain Charles Condon



For the Delaware State Police, 2019 marks the 49th year of the Aviation Section and the 34th year of our Trooper-Medic Program.

The Section consists of 32 pilots and medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2019 the Section flew 4,293 missions, transported 286 trauma patients and flew 1,389 hours. The aircraft currently utilized include 4 helicopters and 1 fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The Section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

### Pilot and Medic Training

The pilots attended training at Bell Helicopter in the Bell 429 aircraft. The training is essential in practicing emergency procedures of each aircraft and to keep each pilot proficient in the operation of each aircraft.

In 2019, the medics attended training to satisfy their continuing education credits needed to maintain their paramedic certifications.

### DSP Tactical EMS Missions

The DSP Tactical Medic Mission provides medical support for the DSP Training Academy, Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high risk operations. In 2019, the DSP Tactical Medics had a total of 110 activations.

### Automated External Defibrillator (AED) and Narcan Deployments:

Delaware State Police Aviation Section oversees the divisions AED and Narcan program. In 2019 Troopers deployed their Automated External Defibrillator (AED) 28 times/Narcan 39.

### Infectious Disease Exposures:

For the 2019 calendar year the Delaware State Police had a total of 13 confirmed infectious disease exposures.

## Communications Section - Joseph E. Mulford

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center and a Management Team. The section is staffed by ninety-six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The DSP 911 Center operations are co-located in each of the County Centers. Here is a breakdown of the activities for 2019:

RECOM (Staffing 24 Full time and 1 Casual Seasonal Position)

- Total Incidents Dispatched 79,969
- Total Incidents Handled Without Dispatch 54,985

• Total Incidents Handled	134,954
• Total 9-1-1 Calls Received	378,270
• Total Admin Calls	111,065

#### KENTCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	86,583
• Total Incidents Handled Without Dispatch	22,765
• Total Incidents Handled	109,348
• Total 9-1-1 Calls Received	93,369
• Total DSP Admin Calls	82,997

#### SUSCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	93,405
• Total Incidents Handled Without Dispatch	31,659
• Total Incidents Handled	125,064
• Total 9-1-1 Calls Received	109,786
• Total Admin Calls	119,935

HQ Communication is located at the DEMA building in Smyrna. There are 14 Full time Center personnel. Some of the Centers responsibilities are for State-wide data entry into DelJis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems, and are the State center for the RisSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services.

2019 HQComm Totals	Total	Monthly Avg.
RISSafe Conflicts	2	0.16
RISSafe Operations by DE Agencies	488	12
RISSafe Operations entered by HQComm	299	24.91
ME Calls	3,299	274.9
Victim Services	354	29.5

The Communication Management team consists of the Chief of Communication, Asst. Chief of Communication, and a Manager for each Center. (6 Full time)

## Criminal Intelligence Section - Captain Joshua A. Bushweller

The Delaware State Police Criminal Intelligence section, Homeland Security section and Real Time Crime Center are statewide support units under the overall command of Captain Joshua A. Bushweller. The Homeland Security Unit, which includes the Delaware Information and Analysis Center (DIAC), is supervised by Lt. Tim Hulings, the Criminal Intelligence section, which includes various investigative and support units is supervised by Lt. Dan Sponaule and Lt. Jeremiah Lloyd is responsible for oversight of the Real Time Crime Center (RTCC), which encompasses special projects. Each of these units have statewide operational responsibility and provide investigative and technical assistance to the patrol and criminal investigative troops as well as other law enforcement agencies across the state.

The Criminal Intelligence section is comprised of the Electronic Surveillance Unit (ESU), the High Technology Crimes Unit (HTCU), the Internet Crimes Against Children Task Force (ICACTF) as well several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, the Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigations. We also continue a state partnership dedicated to the investigation of firearms violence in Delaware.

In 2019, the section continued a program to deploy three sworn member of the Division as "Criminal Intelligence Officers." These Troopers are designed to fully take advantage of information available through a variety of methods and leverage that information in the furtherance of solving crime. These Troopers also provide ongoing training to assets in the field regarding responsible intelligence collection and the value of that information. This program has been a great success contributing to increased clearance of

crime through partnership with criminal investigators. These Troopers have also been instrumental in providing reporting to DSP leadership to aid in the deployment of resources in response to crime events and trends.



The Homeland Security Unit consists of the state designated fusion center, Delaware Information and Analysis Center (DIAC), the DSP/FBI JTTF component and the DSP Maritime Unit. DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards. Services provided by DIAC to our partners include:

The Delaware State Police Intelligence Terrorism Liaison Program is managed by Cpl/3 Tim Kerstetter. Tim was instrumental in providing training and education to a wide array of private and public disciplines on matters of homeland security on numerous occasions throughout the State of Delaware. This information includes specific information about the various threats that face our homeland. He has also been vigilant in training law enforcement, first responders and private sector partners in the pre-operational indicators prior to a terrorist event. In today's climate, considering the significant increase of adverse events in the United States and abroad, this role is vital to the safety and security of our state and nation.

The Criminal Intelligence Unit and Critical Infrastructure Unit made valuable contributions to ensuring the safety of the critical infrastructure sites in Delaware. Mr. Ron Bounds coordinates these efforts and is a dedicated professional conducting vulnerability assessments and managing special projects.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full-time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments.

The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model allows for more effective patrol a very large area of responsibility.

The Criminal Intelligence Section was proud of the ability to provide proactive criminal investigations, valuable case support and the facilitation of an information sharing environment in 2019. The DIAC will continue to evaluate the standing information needs and priority intelligence needs of our stakeholders in Delaware. We will continue to evaluate the threat environment and how it applies to Delaware. The DIAC will continue to work toward its core mission of detecting, preventing, investigating and responding to criminal and terrorist activity. We will continue to disseminate intelligence and facilitate communications between state, local, federal agencies and private sector partners, to help them take action on threats and public safety issues.

The Real Time Crime Center (RTCC) is responsible for developing and maintaining software solutions to support the State Police Enhanced Analytical Response (SPEAR) program. This program is an evidence based policing model exhibited after the Stratified Policing Model.

In 2019, the RTCC continued the SmartForce software program in support of the SPEAR program. The SmartForce technology is an organizational management system tailored for the Stratified Policing Model. SmartForce technology leverages the Microsoft SharePoint system to collect and analyze key data sets that are essential to the evaluation of Troop Commanders evidenced base operational deployment plans.

## **Critical Incident Stress Management Team - Sergeant Francis L. Fuscellaro II**

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state Delaware. The team assists officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and respects the thoughts and feelings of the individuals involved.



Sgt. Francis L Fuscellaro II and team assistant Sgt. Kelly Wells lead the Delaware State Police Critical Incident Stress Management Team. The team presently consists of 16 sworn and 3 civilian members who have received training endorsed by the International Critical Incident Stress Foundation.

The year 2019 was an extremely hard one for the Delaware State Police CISM Team, with the passing of their team assistant, John Shoemaker. John passed away on April 18, 2019 at the age of 59 at Bayhealth Kent Campus surrounded family and friends. John was a huge part of the CISM Team and assisted numerous Troopers, Officers and Fire Personnel throughout his time as a CISM member. John will be deeply missed.

The Team responded to approximately 75 incidents, which included the unexpected death of their team assistant, John Shoemaker, police involved shootings, military re-integration, fatal accidents, CPR on children, as well as other traumatic events for law enforcement and emergency service personnel. The Team has assisted multiple Troopers and Officers with personal issues in which some incidents were referred to EAP or the Team's Mental Health Provider, Dr. Ellen Marshall.

The most significant responses for the Team in 2019 were ones involving death of children. In October Team members assisted Troopers and other first responders who were involved with the tragic accident where a vehicle crashed into the C and D Canal. Inside of the vehicle were an 18 year old, two 16-year-olds, a 12-year-old, and a 6 year old. All of who died except a 16 year old female.

Dr. Ellen Marshall served as the Head of the Psychology Department for Delaware Technical and Community College, Owens Campus, Georgetown DE. She continues to work closely with the Delaware State Police CISM team as well as other Teams in the State. She is the Team's Mental Health Coordinator, where she volunteers her time. She has conducted approximately 70 one-on-one CISM sessions not including the responses she does with the Team, making the team's total number of incidents/responses approximately 145 for the year 2019.

## Division of Gaming Enforcement - Lieutenant Thomas Paskevicius



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the operational security and integrity of the Delaware State Video Lottery, Sports Lottery, Interactive Fantasy Sports Contests, and Table Game Operations as required by Delaware

Title 29, Chapter 48. DGE utilizes a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the background investigations is to ensure that casino employees, companies and vendors meet the requirements of Delaware licensing and possess the financial responsibility, honesty and integrity required by a licensee.

The Criminal Investigations and Intelligence model consists of eight Delaware State Troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather intelligence information about criminal activity and develop actionable plans to facilitate effective and efficient policing activities. There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

In 2019, Delaware Gaming Enforcement detectives investigated a total of 361 complaints with 61 of the complaints being gaming related. The investigations conducted by the detectives involved numerous types of offenses including underage gambling, trespassing, theft, forgery, fraud, assault, robbery and money laundering. Many of the investigations involve working in collaboration with local, state and federal law enforcement agencies in order to solve the cases and arrest the appropriate individuals.

Individuals that are arrested and convicted of crimes committed in the casinos may be placed on an exclusion list. Individuals placed on an exclusion list are not permitted to gamble in any of the three Delaware casinos. If an individual on the exclusion list is caught gambling in the casinos, the individual will be arrested and have to forfeit any winnings.

In 2019, DGE continued to conduct Violent Intruder Preparedness and Response (VIPR) training for employees at all casinos. The lead topic of the training was VIPR, which consists of a Run, Hide, Fight strategy and discussion of situational awareness. The second part of the training was the introduction and hands-on application of tourniquets. The training was conducted in partnership with State of Delaware Emergency Medical and Preparedness Section. The purpose of the training was to aid the casinos in the establishment of plans and responses to potential violent incidents.

## **Executive Protection Unit - Sergeant Keith R. Mark**

The primary mission of the Executive Protection Unit is to provide security for the Governor of the state. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with:

- In-depth knowledge and constant monitoring of the Governor's schedule.
- Perform advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans, emergency exits, staging locations, employee threats or concerns, knowledge and notification made to the local, state and/or federal police jurisdiction where the Governor's event is being held, location of the closest emergency/Level-1 trauma center, on-site emergency care and primary and secondary routes of all events.
- Investigate threats made against the Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Liaison between our law enforcement counterparts (local, state and federal) in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

The Executive Protection Unit is staffed by sworn members of the Division with the highest ranking Trooper designated as the Officer-in-Charge (OIC) and reporting directly to the special operations Major.

It is the responsibility of EPU to provide executive protection services for all events directly related to the Office of the Governor, as well as any personal events that the Governor attends. This protection applies to travel occurring within the continental United States and during International travel. The same Executive Protection services that are provided to the Governor shall be extended to the First Lady and the immediate family.

EPU is primarily charged with the protection of the Governor and the First Family. However, at the request of the Governor, or if deemed necessary by EPU due to a credible threat and/or extenuating circumstances, EPU will extend its protective detail services to include the Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

## **Fiscal Control Section - Ms. Sandra L. Frazier**

The Fiscal Control Section's goal is to provide efficient and professional financial services to the division. To that end, members of the section strive to:

- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer – Budget concerning the appropriate internal allocation of funds to the division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer – Budget (Major), the section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state and federal law, as well as divisional rules, regulations and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the division, ensures authenticity before processing, and ensures compliance with all purchasing procedures.

During 2019, members of the section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with the two recruit classes, advising senior management on the budgetary impact of increased overtime usage and the monitoring of the division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

## **Homicide Unit - Captain Peter Sawyer**

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in court.

Established in 1989, the DSP Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths and missing persons in which the victim is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides. During 2019, the Homicide Unit investigated 23 new cases and 7 cold cases. The unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations to include the Philadelphia (PA) Police, Providence (RI) Police Department, Miami/Dade County (FL) Police, and Richmond (VA) Police. Agencies from within Delaware included Harrington PD (two Homicide cases) PD, and Selbyville PD (Officer Involved Shooting).

Of the 23 new cases investigated, twelve were homicide investigations and two were attempted homicides. Eight of these cases were cleared and additional clearances are forthcoming as investigators continue to piece together evidence. The unit also investigated two police officer involved use of force cases, and two death investigations. In addition, twelve cases from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2019.

This year the Homicide Unit hosted the 24th Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. 150 criminal investigators representing 48 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included crime scene management, domestic related homicides, cellular phone evidence analysis as well as overviews of several nationally known cases.

The Homicide Unit Commander is Captain Peter Sawyer with Sergeant Steve Yeich assigned as the daily supervisor. Sgt. Yeich is complimented with Detective Roger Cresto, the Evidence Technician and Detectives Mark Ryde, Jon King, Dan Grassi and Mark Csapo. Retired Homicide Unit Sergeant David Weaver rejoined the unit in 2019 as a civilian cold case investigator. Administrative Assistant Ashley Torbert rounds out the team and provides invaluable assistance to a cohesive unit that is committed to providing justice for our victims and closure for their families.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective Nick Lano as the Brasstrax technician and Mr. James Cadigan who is the certified forensic firearms examiner. Contractor Robert Freese, Stephen Deady and James Storey also assist in the lab as Forensic Firearms Examiners.

From November 2006 through December 2017, 8,888 firearms related investigations have been submitted to the FFSU for examination. During 2019, an additional 866 firearms related cases were submitted for evaluation. This included 35 murder investigations, 555 firearms, 2,768 fired cartridge cases and 555 bullet specimens. The FFSU provided forensic firearms services to 28 Delaware, federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 313 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiners. The examiners provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. The lab is comprised of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Crime Lab chemists conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2019, they received 1,677 blood evidence kits for review and analyzed all of those samples for BAC. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of Intoxilyzer operators. As a result of the statewide services provided by members of the Crime Lab, the staff received 1,703 subpoenas to appear in Delaware courts during 2019.

The Crime Lab also manages the DSP photo storage program, which includes responding to requests from attorneys and insurance companies for stored photographs. A large project to digitize every DSP evidence photo dating back to the department's inception is underway and will make locating old photos easier and more efficient.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2020, the members of the Delaware State Police Homicide Section remain committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

## Honor Guard Unit - Captain J. Sapp



During the course of 2019 the Delaware State Police Honor Guard Unit was comprised of 48 active members statewide.

In order to be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong military bearing and, most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the

Division in honorable fashion. All Unit members are cross-trained to perform as members of color guards, to serve as pallbearers and as casket watch, to conduct flag folds and to conduct rifle volleys.

During the course of 2019 the Unit conducted six in-service training sessions and continued its training partnership with allied agencies by opening our training sessions to Honor Guard members from a host of Delaware and Pennsylvania police departments. In addition, the Unit hosted the 2019 Sgt. Rodney H. Bond #448 Memorial Honor Guard Conference in September which afforded 61 ceremonial operators from 24 agencies and 17 States an intense week-long training related to ceremonial functions.

Throughout 2019, Honor Guard members participated in 66 total events. Unit members were humbled to play a role in the funeral services for Zachery Fanning, the son of Master Corporal Price Fanning as well as John Shoemaker who served for years as a valued member of the DSP Family in his role at KENTCOM.

## Human Resources Office - Captain Jon Wood

The Delaware State Police Human Resources Unit provides a full array of critical services to 729 Troopers, 238 civilian employees and 45 casual seasonal (part-time) employees. These services include all on-boarding activities with recruiting, application processing, testing, pre-employment background investigations including polygraph examinations, and new employee orientation. In addition, the Human Resources Unit is responsible for benefits and payroll, extra duty monitoring and compensation, worker's compensation, Early Warning System compliance and review, employee assistance, EEOC compliance, labor relations, internal transfer and competitive promotion processes, career development, wellness programs, fitness and weight monitoring and separation and retirement.

The Human Resources Unit commitment to excellence is anchored by a small team of dedicated civilian employees providing daily administrative functions and support for 1,012 employees. In addition, the Human Resources unit is comprised of a Recruiting



& Application Unit, Polygraph Unit and Background Investigative Unit (BGI). The team is currently led by Captain Jon Wood (Director), Lieutenant Andrea Boone (Assistant Director), Administrative/Legal Services Manager Ms. Monica Holmes, Payroll/Benefits/EEO Manager Ms. Rhonda Davis and Polygraph Unit Sergeant Kristin Smith, who is also responsible for the Application/Recruiting/BGI supervision. In early 2019, Ms. Holmes and Ms. Davis were integrated into the Department of Human Resources in compliance with legislation that centralized all state agency human resources.

The Background Investigative Unit (BGI) is comprised of up to nine casual/season investigators that are retired Delaware State Troopers. The BGI Unit is responsible for conducting comprehensive in-depth investigations on all potential employees of the Division. At peak times in the application process, Troopers from around the state are temporarily transferred to HR to conduct background investigations on recruit troopers. In 2019, 154 (79 sworn, 55 civilian) pre-employment background investigations were completed that underwent multiple levels of review for an impartial decision on employment.

The Polygraph Unit Detectives are all nationally certified examiners and, while assigned to Human Resources, are housed within the criminal investigative facilities across the State. This allows the polygraph examiners to assist the CI units as needed with polygraph exams or assist other detectives. The Polygraph Unit is comprised of one sergeant, two full time examiners and two part time examiners. In addition, one former member of the unit, who was promoted and transferred, continues to maintain her certification by assisting with examinations on a part time basis. During 2019, 273 applicant polygraph examinations were conducted and 11 criminal polygraphs were conducted.

The Human Resources Unit is responsible for managing the internal transfer screening process. When a special unit position for a Trooper becomes vacant, and when authorized by the Colonel, notice is sent announcing the opening. Qualified Troopers submit the required paperwork to Human Resources for screening. Lt. Boone, assisted by Ms. Sara Nash, facilitate a diverse and demographically applicable review panel to provide advisement to the Executive Staff regarding each candidate. This panel, monitored by a Human Resources Member, reviews the submitted paperwork, endorsements, and evaluations to make a determination if the candidate meets the prerequisites. In some circumstances, oral boards are also utilized to evaluate the candidate. In 2019, 39 review panels were conducted to fill operational needs.

DSP Recruiters, with the aid and support of part-time Trooper Recruiters, attended 97 career fairs or recruiting events and facilitated numerous “How to Succeed” seminars, facilitated “mock” PT tests for recruit trooper applicants, mentored recruits in training, conducted oral board interviews and screened applicants at the PT Tests. As part of our outreach and recruiting efforts, multiple students were selected for internships, working at several Patrol troops, Headquarters and SBI.

In March 2019, the 92ndB DSP Recruit Class began with the selection of 5 Recruit Troopers. In September 2019, the 93rd DSP Recruit Class began with the selection of 30 Recruit Troopers, restoring the Division to near its full complement of authorized positions. During 2019, administrators processed 1,182 applications for the position of Trooper.

In 2019, Human Resources processed over 634 applications to hire 37 full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the Division. The 9-1-1 Communication Centers and State Bureau of Identification continues to see the highest turnover of employees keeping the Unit busy with testing, backgrounds and interviews. In 2019, the Delaware State Police continued to progress with JobAps, an on-line application process. The JobAps program allows the Human Resources Unit to more effectively manage the labor intensive application process while providing the applicants with a user friendly environment to apply for positions within the State Police. Several crucial upgrades were purchased to enhance the program’s usefulness specific to the needs of DSP.

The Human Resources Unit extends a sincere thank you to the dozens of Delaware State Police employees and retirees, who continue to actively recruit, test, investigate and hire the future generation of troopers.

## **Information Technology Section - Jim Cashnelli**

The Information Technology Section is comprised of 4 Teams – End User Services, Network Operations, Applications Support/Programming and Mobile Technologies.

IT is comprised of 13 full-time employees, 8 casual-seasonal employees and 1 contracted hire.

IT is organized into 2 areas of expertise – End User Services and Infrastructure Services. End User Services consists of the Client Services Team (which includes Help Desk and Digital Evidence Support) and the Mobile Tech team and is managed by Marissa

Warren. Infrastructure Services consists of the Network Operations Team and Applications Support Team and is managed by Ken Allen. Jim Cashnelli oversees the entire IT section, serving as the IT Director for DSP.

In 2019, IT completed 13 projects, closed out 3,757 support tickets and processed 6,002 digital evidence requests.

IT has a number of key initiatives for 2020. These include Desktop Virtualization, migration to more vendor supported applications rather than developing applications in house, implementation of Quickbooks for cost center management, assisting with the 2020 fleet roll-out, desktop hardware refreshes and working with DTI on deploying Office 365. In addition, IT is currently working with DTI on the Governor's IT Consolidation initiative.

VDI (which stands for Virtual Desktop Interface) will be an important initiative for IT in 2020. VDI allows us to turn a physical desktop into software that looks, acts and feels like a regular Windows PC but can be run from any device – iPad, Android Tablet, Mobile Phone, low cost PC, etc. This will allow us to centralize desktop deployments, simplify and streamline support, and improve the over all end user desktop experience.

Additionally, the decision to move from in house created applications to vendor supported applications was driven by the need to provide a faster turn around for application requests while recognizing that these applications still need to be supported long after the programmer who created them has moved on to other opportunities. By moving to vendor supported applications, it serves as a force multiplier for IT. IT can rely on these vendors to provide work effort to support the applications while freeing up other DSP IT resources to work on other project tasks and initiatives.

Technology continues to be more and more complex and new technologies allow for new ways to assist law enforcement in performing their jobs safely and professionally. As these technologies mature and become available for everyday use IT will be tasked with integrating them into effective solutions that will enhance the Division's ability to keep Delaware's population and our Troopers safe. This will occur thanks in no small part to the men and women of DSP IT who regularly go above and beyond to make sure all of the Division's IT needs are met as quickly and seamlessly as possible allowing the Division to focus on its primary responsibility of Law Enforcement.

## **Legal Section - Joseph Handlon, Deputy Attorney General**

The Deputy Attorney General assigned to the Division provides advise to the Division on all civil matters. The Deputy's functions including assisting Internal Affairs in prosecuting disciplinary matters before Trial Boards and assisting, where needed, with its investigations and case reviews. The Deputy also represents Internal Affairs in any disciplinary appeals to the Secretary.

The Deputy advises Executive Staff on legislative and contract issues, the Freedom of Information Act requests and legislation. The Deputy advises Human Resource on a variety of federal and state matters, including issues arising under the Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act and federal and state anti-discrimination laws. The Deputy assists Human Resources in responding to charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor. The Deputy advises the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues. The Deputy provides Crisis Intervention Training, in-house training and presents at the Division Training Academy. The Deputy provides advise to the Professional Licensing Unit on professional regulation issues. The Deputy assists with litigation against the Division.

The Division Deputy serves as counsel to the Council on Police Training, the Special Law Enforcement Assistance Fund, the Board of Examiners of Constables, the Board of Examiners of Private Investigators and Private Security Agencies and Bail Enforcement Agents.

## **Legislative Liaison - Sergeant Darren J. Lester**

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. There are twelve (12) divisions within the DSHS which include the Delaware Developmental Disabilities Council, the State Council for Persons with

Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, Division of Forensic Science, the Office of the Secretary and the Delaware State Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

During the most recent legislative session, the 150th General Assembly, 1st Session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

HB #30 – Bill seeks to prohibit the use of unmanned aircraft systems (drones) to introduce contraband into detention facilities. This bill makes it a class F felony to deliver or attempt to deliver contraband by use of drone.

HB #113 – Bill clarifies that Delaware Law Enforcement may enter into agreements to provide mutual assistance to other jurisdictions.

SB #54 – Bill codifies Delaware's compatibility with certain sections of the Federal Code related to weight of vehicles and loads and commercial vehicle safety. Delaware enforces violations contained in the Code of Federal Regulations Parts 374, 385 and 386 and wishes to formally adopt those parts and any subsequent amendments thereto.

SB #97 - This Act ratifies the National Crime Prevention and Privacy Compact, 34 U.S.C. §40316 (formerly cited as 42 U.S.C. § 14616), a requirement that allows Delaware to join the Compact as a Party State. The Compact serves as the infrastructure by which states can exchange criminal records for noncriminal justice purposes according to the laws of the requesting state and provide reciprocity among the states to share records without charging each other for the information.

SB #147 - Act allows the Department of Safety and Homeland Security to share accident reports and the data in the reports with the Department of Transportation. This Act also allows the Department of Transportation to provide certain de-identified data from accident reports to limited requestors.

## **Office of Professional Responsibility - Captain Sean Duffy**

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Office of Professional Responsibility is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2019, Captain Matthew Cox, Lieutenant Thomas Paskevicius, Lieutenant David Hake, Sergeant Dannielle Rementer and Ms. Debra Hughes were assigned to the office. In October, Captain Sean Duffy and Lieutenant Phil Dzielak were transferred into the unit when Captain Cox was promoted to Major and Lieutenant Paskevicius transferred to the Division of Gaming Enforcement.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

## Pipes & Drums - Captain Matthew Cox



The DSP Pipes and Drums can claim 20 consistently performing members at the conclusion of the year. The band continues to strive to grow its ranks after falling from a peak membership of 27 performers. Currently, the band has two troopers who are attending bagpipe lessons.

The band performed 89 times in 2019, an increase of 22 over 2018. The events consisted of funerals, memorial ceremonies, Special Olympics events and various community events and ceremonies. The band is administered by Maj. Matthew Cox. Mr. Robert Galloway continued to be the volunteer pipe instructor and our Pipe Major, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps for many years.

The band continued its support of our nation's military with performances in support of several community military recognition events. Of particular note was the opportunity to perform at two separate Vietnam War veteran memorial events involving mobile Vietnam War memorials. One memorial visited Lewes, and the other was displayed at the Ocean View V.F.W. post. In August we were honored to participate in the Delaware Air National Guard Battalion Departure Ceremony held at the Delaware State University football stadium.

The band continues to honor requests for playing at opening ceremonies of Divisional events. The band also makes appearances at community events that involve the Delaware State Police. Notable events during 2019 included: the Wilmington St. Patrick's Day Parade, a May performance at the Point-to-Point Steeplechase races on the Winterthur Museum grounds and the Delaware Special Olympics Opening Ceremonies in June.

## Planning and Research Section - Captain Mike Reader

The Planning and Special Events Section reports directly to the Deputy Superintendent and provides support to the executive staff. The section is staffed by Captain Mike Reader and Sergeant Patrick Wenk.

The Planning and Special Events Section continued to play an important role in the overall operation of the division. Members of the section facilitated events and meetings such as the Chaplain's Memorial, the Memorial Service and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the executive staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Special Events Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis.

The members of the Planning and Special Events Section played an important role in the success of the Delaware State Police in 2019 and look forward to the challenges that will be presented in 2020.

### Community Outreach

The Delaware State Police believes building partnerships and relationships with the commercial, residential and faith based communities across Delaware will enhance our ability to be a highly effective law enforcement agency. In an effort to achieve this, DSP established the Community Outreach Unit (COU) in 2015. The COU's principal responsibilities are maintaining and building partnerships and relationships across Delaware and maintaining a presence in our communities' schools, places of worship and neighborhood associations.

In January, the COU organized the fourth DSP Honorary Commanders Program which partners Troop Commanders with some of Delaware's distinguished community, civic and political leaders. The program encourages an exchange of ideas, experiences and friendships between key leaders of the surrounding communities and the troop's territory. Another COU accomplishment was the



development of the DSP Community Outreach Focus Groups. This program is comprised of COU members, citizens and community leaders. The groups meet quarterly in each county to measure the effectiveness of existing community-based programs and explore new opportunities as it relates to community outreach.

In 2019 the COU continued its partnership with the U.S. Attorney's Office by being an active member of the Violence Reduction Network (VRN) initiative in the City of Wilmington. The VRN is a comprehensive program created by the U.S. Department of Justice (DOJ), Office of Justice Programs, and the Bureau of Justice Assistance to leverage existing DOJ resources to deliver strategic, intensive training and technical assistance in an "all-hands" approach to reduce violence in some of the country's most violent cities. The COU's role in the VRN has been focused on outreach, education and prevention programs targeting juveniles within the City of Wilmington. Presentations have taken place in elementary, middle and high schools within the city and New Castle County schools with inner-city feeder patterns. In addition to the school venues, presentations have also taken place at Hicks-Anderson Community Center, the Sikh Center of Delaware and the Tarbiyah Muslim School. Topics of discussion include strengthening community-police relations, mock crime reporting, drug and alcohol awareness, good decision making and conflict resolution. In all, thirty-seven visits were made at these venues with multiple presentations given on each visit.

Sergeant Kristin Willard supervises the unit and is supported by COU officers Cpl/2 Robert Colmery, Cpl/3 Rickey Hargis, Cpl/3 Lewis Briggs and Cpl/2 Heather Imhof. In 2020 the COU will remain committed to reaching out to communities in our jurisdiction in an open and honest fashion to build relationships and help to create safer communities.

### **Staff Inspections and Accreditation**

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the division's policies and procedures comply with the 484 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally, this unit is responsible for maintaining, reviewing, revising/updating and distributing all divisional policies and standard operating procedures.

CALEA was formed to establish a body of standards designed to promote "best practices" in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every four years. During the on-site inspection by the assessors, the division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant William Nottingham and Cpl/3 Patty Sennet-Wysock, the office accomplishes this task by maintaining files and proof for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle and evidence storage locker inspections.

## **Public Information Office - Sergeant Richard D. Bratz**

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day to day operations of the Division. The Delaware State Police Public Information Office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Sergeant Richard D. Bratz is the Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media outlets. He also coordinates the Citizen's Police Academy in all three counties which is offered semiannually.

Master Corporal Michael Austin serves as the primary New Castle County Public Information Officer and Master Corporal Melissa Jaffe serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State, which include but are not limited to: (Honorary Commander Induction Ceremony, Memorial Services, Sign and Building Dedication Ceremonies, Promotion Ceremonies, Community Outreach Ceremonies, Wreath-Laying Ceremony, Trooper Youth Week Graduation and Employee of the Year Ceremony to name a few).

The Public Information Office created and disseminated over (1,300) News Releases on DSPnewsroom.com and over 1,500 Facebook posts. The Delaware State Police Twitter.com and Nextdoor.com are additional websites that were effectively used to enhance our public safety message.

As public representatives of the Delaware State Police, the Public Information Office strives to represent Troopers of the Division with excellence and upholds the pride and tradition that has been with the Delaware State Police since its inception in 1923.

## **Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee**

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State & Federal resources to supply division members with what is necessary to conduct day to day business. The section is staffed with four civilians: Kimberly Cuffee- Purchasing Administrator, Deborah Dennis- Purchasing Services Coordinator, George Blanchfield- Supply Technician and Suzanne Webster- Graphics Artist. With only having four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 950 + employees.

The section's FY'19 combined budget purchased supplies and equipment for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control, ordering necessary supply items; to include patrol related gear, and asset management for the division. In addition, this section oversees the division issued purchasing cards, reconciling /maintaining budget information and the distribution of supplies to the various troops and sections. The Purchasing and Supply/ Graphics Section are also instrumental in supplying the needs of the Academy Recruit classes. The responsibilities of the Graphic Section consist of providing and designing printed material, maintaining the Delaware State Police website, identification photos/IDs, official portraits and other related tasks. Merging the Purchasing and Supply and the Graphics Sections together allows continued access to printing supplies and equipment for a faster turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/ Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

## **Special Operations Section - Lieutenant Michael Nelson**



The Delaware State Police Special Operation Section is comprised of five specialized units, which are utilized to assist in accomplishing the goals and objectives of the Division. This section includes the Conflict Management Team, Explosive Ordnance Disposal Team, Mounted Patrol Unit, SCUBA, Tactical Control Unit and the Special Operations Response Team. These units receive monthly training and are proficient and professional in handling operational needs when called upon by the State.

### **Conflict Management Team (CMT)**

OIC LT Mary McGuire

The Delaware State Police Conflict Management Team is a part time unit composed of 16 dedicated troopers specially trained in hostage negotiations, kidnap mediation and suicide prevention. Through the application of crisis intervention skills, team members assist subjects in crisis to defuse their emotions, lowering the potential for violence. It is the primary goal of the Conflict Management Team to resolve these situations without injury or loss of life. The foundation of negotiations relies on the proficiency of active listening skills used to establish a rapport with the subject in crisis and ultimately affect change in a positive manner.

Monthly training used to sharpen negotiation skills is enhanced through the cooperative efforts of its own members as well as our partners from allied agencies. In recent years, the Delaware State Police Conflict Management Team has enriched relationships with the Department of Corrections, New Castle County and other agencies, to ensure a contingency of competent, well trained negotiators throughout the state. Constant review and analysis of incidents involving persons in crisis is conducted to identify potential areas of training. Currently the Conflict Management Team has several members who have also received training in Crisis Intervention and Veterans Response Training. This training assists in diversifying our personnel in their negotiations. The team, with the assistance of New Castle County Police Department Negotiators hosted a five day basic hostage negotiations course open to all state agencies. A 16 hour course is also instructed bi-annually for 911 dispatchers focusing on emergency operators communications during critical incidents.

In 2019, members of the Conflict Management Team maintained availability on a 24 hour basis and were utilized on 3 incidents involving subjects experiencing mental health disorders. In conjunction with members of the special operations unit, a successful outcome was rendered in each incident. In addition to team call-outs, various team members provided specific direction during patrol responses to persons in crisis, eliminating the need for full scale responses. With the mental health concerns facing the nation, the Delaware State Police Conflict Management Team is dedicated to developing knowledge and resources to mitigate situations of persons in crisis.



### **Explosive Ordnance Disposal Team (EOD)**

NCOIC Sgt. Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous devices calls outside the City of Wilmington and incorporated areas of New Castle County. Its thirteen bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders 24 hours a day, every day. With Delaware being the 6th most densely populated state in the nation and the base of over 50 percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial. In calendar year 2019 the DSP-EOD team was called to service a staggering 151 times. This tempo continues to rival most full time bomb squads in major metropolitan areas.

In 2019, the team took on two new members in preparation of replacing the teams' two retiring technicians and keeping them at the FBI approved staffing limit of eleven certified technicians. Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it's using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry in a tactical operation, or providing two way communication and video surveillance during suicidal subject or hostage /barricaded incidents.



### **Mounted Patrol Unit**

NCOIC Sergeant Alison Meadows

The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. This year the unit's role further expanded its operational capacity under the leadership of Lieutenant Michael Nelson. In 2019 the MPU received over 140 requests for service throughout Delaware in areas of community outreach, crowd control at specialized events and conducting state-wide daily patrols in our communities, schools and business districts.

The MPU's mission is to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as, pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the Troopers' regular duty. The unit currently consists of seven Draft horses, twelve field riders and one full time Trooper. The MPU specifically uses Draft horses, averaging between five and seventeen years old. Each horse weigh between 1,800 – 2,200 pounds and range in height from 17.0 hands tall (5'8" at the shoulder) to 18.3 hands tall (6'3" at the shoulder.) The MPU's nonprofit organization "Delaware State Police Mounted Patrol Unit, Inc." raised funds throughout the year to help defray the costs of equipment and health care for the horses.

The MPU looks forward to 2020 and furthering its' focus on community outreach efforts with the citizens and business owners throughout Delaware. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will continue to provide professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware.

## SCUBA

NCOIC Master Corporal Brian Greene

The Delaware State Police Scuba Unit currently consists of 12 Troopers throughout the state. The unit's primary responsibility is to support the Delaware State Police with search and recovery missions involving aquatic environments. Each member of the unit is a graduate of the United States Naval Diving and Salvage Training Center in Panama City Beach, Florida. The Scuba Unit had a total of 31 official call-outs during 2019. Some of the highlights of 2019 included safe recoveries for multiple Troops in both the Southern and Northern parts of the state as well as multiple vehicle recoveries ranging from automobile accidents to stolen vehicle recoveries. Dive team members were also involved in multiple body recoveries throughout the state.

The Scuba Unit continues to train and utilize the newest equipment and techniques in performing their duties. Each fall, the unit conducts deep water diving in Alexandria Bay, New York with the New York State Police. Members work alongside New York Troopers as well as Troopers from surrounding states (Rhode Island, Maine, Vermont, Maryland, New Jersey) taking part in deep-water body and vehicle recovery. Unit members also attended the New York State Police Ice Diving Certification course in Albany New York. Unit members conducted 5 days of under ice diving to become familiar with the dangers and challenges of ice diving. Members also performed above ice rescue operations and cold-water survival.

The unit continues to provide services to both the citizens of the State Of Delaware as well as fellow law enforcement agencies. The Scuba Unit continues to provide water survival classes to both State Police Recruits as well as local municipal agencies in the State Police Academy. The unit also supports the State Police S.O.R.T Team in both their initial testing as well as their preparation course. In the summer of 2019, the Delaware State Police Scuba Unit concluded its nearly 3 year program with the University of Delaware Marine Studies Program. Scuba Unit members placed inert ordinances on the bay floor for research into their movement in tidal waters. The Scuba unit then recovered these projects from the bay floor and turned them over to researchers for information gathering. The Scuba Unit also continues to provide rescue swimmers for the Lewes Polar Bear Plunge, which raises funds for the Delaware Special Olympics.

The Scuba Unit looks forward to the challenges ahead in 2020 and will continue to train and evolve in the field of diving and recovery. Scuba team members are committed to their practice and remain confident in their abilities to respond and successfully complete any and all missions.



### **Special Operations Response Team (S.O.R.T.)**

NCOIC Sergeant Kevin Perna

The Special Operations Response Team (S.O.R.T.) provides the division with a team of highly skilled tactical operators, whose role is to respond to, but not limited to: hostage incidents, armed barricade incidents, high risk warrant service, high risk tactical vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the executive staff. During 2019, the team responded to 131 calls for service.

Through professionalism, dedication, intense training and state of the art equipment, the Special Operation Response Team was able to conduct these operations successfully and safely. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and tactical vehicle stops for the Special Investigations Unit/Drug Units. The team continues to work closely with Special Investigation Units and troop commanders providing tactical support, executing search warrants, apprehending violent suspects and conducting high-risk tactical vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, controlled entry techniques, covert/stealth clearing, weapons training and scenario based events. During 2019, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. EOD currently has four team members certified. Both units are mission capable in this arena. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team two days during monthly training.

In June 2019, the Delaware State Police created a full-time Special Operations Response Team. This full-time team began with a total of 5 operators and one supervisor, with the intent to grow to 10 operators. This team of 6 is a subset of the overall SORT team.



However, the full-time team element is able to make immediate responses to critical incidents and establish containment and control while the part-time team members make their response. The full-time team members meet with investigators throughout the state to provide guidance and assistance on the front-end of investigations that might involve the SORT team. They are also tasked with building training curriculums, not only for the entire SORT team, but the division as well. They are heavily involved with the divisional in-service training, as well as academy recruit training.

## **State Bureau of Identification - Captain Benjamin Parsons**

Captain Benjamin Parsons serves as the Director of the State Bureau of Identification (SBI), while Lisa Seymour serves as Assistant Director. Lieutenant Charles Sawchenko serves as Officer in Charge of the Professional Licensing Section and Sex Offender Apprehension and Registration Unit.

SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. Director Parsons and Assistant Director Seymour, along with seven troopers, four sex offender agents and a civilian staff consisting of fifty-four people work in the following separate, but interrelated sections: Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

Expungement Section is the starting point for all adult expungement and pardon requests. Personnel in this section report directly to Lieutenant Sawchenko. The review of expungement requests determine if they can be completed at SBI, or referred to the appropriate court for further consideration. In 2019, the Expungement Section processed 2,260 expungement orders; 1,919 expungement background checks; 403 pardon orders; 464 pardon applications; 18 commutation orders and 681 truancy orders.

Mr. Doug Hegman supervises the Criminal History Section, which is responsible for the research and completion of criminal history background checks for employment and other purposes. The Criminal History Section consists of ten employees. This section processed 81,913 criminal history requests in 2019.

Mr. Anthony DiNardo supervises the Fingerprint Identification Section, which is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal history checks. Comprised of six employees, this work group processed 77,113 ten-print cards and conducted comparisons on 4,113 criminal summons in 2019. 1,440 recovered latent prints were analyzed resulting in 835 positive hits; 1,755 new latent prints were entered into AFIS. Additionally, 655 unsolved latent print cases were resolved in 2019 utilizing advanced fingerprint analysis algorithms. 835 cases involving photo-facial analysis were evaluated in 2019 resulting in 127 close identification matches.

Mrs. Mindie Pleasanton supervises Front Desk Operations at all SBI locations. Thirteen civilian employees provided fingerprinting services to over 67,975 customers requesting criminal history background documentation for a variety of professions and expungement requests in 2019.

Sergeant Dana Berry supervises the Professional Licensing Section. Employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section monitored 671 companies and over 8,068 licensed employees in 2019. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID) and for credentialing 302 HR 218 Law Enforcement Officers Safety Act permit holders.

Ms. Mary Sheppard supervises the Quality Control Section consisting of seven employees responsible for the quality control review of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of review is to ensure proper coding for reporting purpose to the Federal Bureau of Investigation. Once this section has completed their examination, incidents are officially counted as a criminal occurrence for statistical and crime tracking purposes. 72,982 crime reports were reviewed and approved by this section in 2019.

Sergeant Bruce Harris supervises the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). Currently 4,755 indi-

viduals are registered as sex offenders in the State of Delaware. SOAR unit consists of 14 employees including five sworn detectives, four agents and five civilians. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction. This investigative unit also performed 1,239 Megan Law notifications, conducted 430 sex offender related criminal investigations and arrested 117 sex offenders for registry violations.

SBI will continue to focus on providing the best possible service to all citizenry and law enforcement agencies in 2020.

## **Traffic Operations - Captain Glenn Dixon**

With an overall mission to reduce motor vehicle collisions, the Traffic Operations Section performs an array of diverse functions. Led by Captain Glenn Dixon and Lt. Tracy Condon, section personnel coordinate divisional traffic enforcement while conducting statewide crash record-keeping. The section also includes our Commercial Motor Vehicle Enforcement Unit (CMVEU). Additional enhancements to roadway safety are carried out via the Electronic Red Light Safety Program (ERLSP).

2019 fatal crashes in Delaware resulted in the deaths of 133 people in 123 crashes. Driver inattention/distraction/fatigue, following too closely, and failing to yield right of way were the primary contributing circumstances for crashes in Delaware. The Delaware State Police investigated a total of 21,510 collisions in 2019. This is a reduction from the previous year. In an effort to reduce this needless suffering, the Delaware State Police participated in numerous traffic enforcement campaigns, most of which were funded through Delaware's Office of Highway Safety (OHS). Additionally, the Division specifically targeted crash producing behaviors via monthly traffic action plans. All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior, and citizen complaints that were specific to each troop's area of responsibility. Police presence was notably increased on targeted highways through the Drive to Zero Enforcement, Pedestrian Safety Enforcement, and the Drive to Save Lives initiative. OHS also assisted with DUI, Aggressive Driving, Child Restraint, Pedestrian, and Seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events, and identified problem areas.

Administrative personnel, working out of the DSP HQ complex in Dover, fulfill several duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns to promote increased police presence and enforcement on Delaware roadways. This is accomplished using analytical tools, including the Fatal Analysis Report System (FARS) and the Divisional Statistician. The ERLSP reviewed 78,428 red light violations with 54,869 assessments being issued via the ERLSP to assist in the efforts of overall crash reduction.

Collection, archiving, and dissemination of motor vehicle collision reports is another responsibility of the Traffic Section via three valued civilian personnel. In 2019, section personnel processed 18,489 requests for collision reports from the public, attorneys, insurance companies and government agencies. Of those requests, 17,108 reports were copied and distributed.

Commercial vehicle safety is the mission of the Traffic Section's CMVEU. Personnel work jointly toward efforts in height, weight, length enforcement as well as Motor Carrier Safety regarding both moving violations and infractions found during commercial vehicle inspections. Personnel are responsible for the operation of the Blackbird and RT 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DelDOT, Virtual Weigh Stations which include Weigh in Motion Sensors, LPR systems, DOT readers and over-height sensors, were installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations, and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station has been installed on Rt. 1 n/b prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening. MCSAP personnel conduct inspections of commercial vehicles and their operators at various locations throughout the state and at the Division's two weigh facilities.

## Training Academy - Captain J. Sapp



The Delaware State Police Training Academy, located on the Headquarters complex in Dover, serves as the State's only residential police training facility. The 'brick and mortar' Academy building has stood at this location since 1969 and is every bit as relevant today as it was 51 years ago. The Training Academy Table of Organization includes both the Academy and the Firearms Training Unit/Facility which is located North of Smyrna.

The 2019 Training Academy Staff consisted of the following personnel: Mrs. Susan McNatt (Administrative Specialist), Mr. James Howard (Culinary Specialist), Master Corporal Larry Walther (TAC Trooper), Master Corporal Amber Smith (TAC Trooper), Sergeant Jonathon Packard (Senior TAC Trooper), Lieutenant David Diana (Assistant Director of Training) and Captain J. Sapp (Director of Training and Delaware Council on Police Training Administrator).

During the course of 2019 the Training Academy was tasked with the training, development and ultimate law enforcement certification of seventy-one (71) women and men by way of the 92B DSP/88th Municipal and the 93rd DSP/89th Municipal Classes. Both Classes navigated the necessarily rigorous Academy experience while being exposed to roughly 1,400 hours of training. These women and men represented fourteen allied agencies from throughout the State of Delaware in addition to the Delaware State Police.

The Training Academy Staff, in addition to working diligently to ensure that all Recruits were provided with the most well-conceived and relevant training, also worked diligently to ensure that incumbent Divisional members both sworn and civilian, as well as law enforcement Officers from throughout the State and region, were afforded meaningful training opportunities throughout the year. In addition to the mandatory In-Service trainings provided, the Training Academy Staff offered eighty-one (81) elective courses for consumption in 2019. The offered courses covered a wide range of topics deemed relevant to the realities and many challenges of the law enforcement profession in 2019.

The Training Academy Staff also worked to support a host of significant endeavors during the course of 2019 such as the 15th Leadership Development Course and the 48th Trooper Youth Week program in conjunction with the American Legion.

The 2019 Firearms Training Unit Staff consisted of Senior Corporal Phillip Kebles (Firearms Instructor), Master Corporal Ronald Malkin (Firearms Instructor), Master Corporal David Myers (Firearms Instructor), Master Corporal Carey Brower (Firearms Instructor), Sergeant Edwin Justiniano (Senior Firearms Instructor) and Lieutenant Michael Wysock (F.T.U. OIC).

During the course of 2019 the Firearms Training Unit was tasked with both basic and advanced firearms training for both Recruit and incumbent personnel, progression of the Division's employment of the ALERRT principles related to active shooter incidents, the maintenance of training/certifications related to multiple weapons systems, the responsibility for continued LEOSA (HR 218) qualifications for retired Divisional personnel, and the responsibility of re-certifying multiple firearms instructors from across the State. Moreover, the Firearms Training Unit worked to help facilitate a significant renovation of the firing range that impacted operations for a significant portion of the year.

In closing, all members of the Training Academy and Firearms Training Unit maintained their commitment to provide the most professional and relevant training to all Divisional members as well as Officers from allied agencies during 2019. While committed to the Divisions' Core Values of Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service both teams will strive to carry their passion for training into 2020 with the goal of providing the residents of the State of Delaware with the most professionally trained law enforcement officers in the world!

## Transportation - Mr. Lonnie Judy

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles used for patrol, special operations and day-to-day operations. Such vehicles range from pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freight-liner mobile command posts. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The transportation section continues to conduct “tests and evaluations” on a variety of police equipment to include emergency lighting, weapon racks, safety partitions, computer consoles, radar placement and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment needed to safely serve the citizens they protect.

The Transportation Section maintains the largest cost center, it is budgeted to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized work and the more time consuming repair tasks.

## **Victim Services Section - Ms. Debra M. Reed**

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center).

In 2019, the unit provided services to over 4,500 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit is under the Direction of Debra Reed, located at Headquarters. The advocates, who are located at various offices throughout the state, include Veronica Colombo, Casey Wilson, Nancy Will, Nina Brown, Crystal Dalton and Corrie Schmitt. In 2019, Ms. Viviane Sanchez joined our unit as the Bilingual advocate located out of Troop 6 but providing statewide assistance. In a very short time, Ms. Sanchez has become a huge asset to our unit and the Division overall. Ms. Angela Brown is the Administrative specialist who provides supportive services to all advocates statewide as well as crisis services through answering our 24 hour toll free hot-line.

This year, we were able to promote two of our Sr. Victim Specialists to new positions with the assistance of federal grant funding, administered through the Criminal Justice Council. Ms. Veronica Colombo was promoted to the position of Assistant Coordinator of the overall unit. Ms. Colombo earned this position through her years of dedication, support, exceptional time management and organizational skills. Ms. Nancy Will was appointed to the newly created “Special Case Coordinator” position. In this role she will focus on specialized and/or under-served crime victimization areas to include Human Trafficking, hate crimes, high risk domestic violence, opioid deaths etc. Ms. Will has years of experience providing quality services to victims of crime as well as collaboration with various law enforcement and other agencies to address the needs of victims. Well-earned advancements for both of these ladies.

The Victim Specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. The unit also operates a 24-hour toll free hot-line. In addition to the civilian staff, approximately 25 sworn members of the division are cross-trained to assist with victim service “call outs” throughout the state. In 2019, there were over 200 requests for immediate assistance or “call outs” with over 20,000 follow up contacts.

The Victim Services unit has been actively participating with specialized units within DSP and federal partners to address the issue of Human Trafficking. Debra Reed was appointed by the Governor to the newly formed Human Trafficking Inter-agency Coordinating Council.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies.



## 2019 Trooper of the Year - Cpl/1 Jean

In 2019, Detective Jean initiated fifty-three investigations leading to the execution of five search warrants. Of the fifty-three investigations, he conducted a total of eighteen direct purchases. He currently leads the unit in direct buys by a significant margin. Of the eighteen direct purchases, Detective Jean has purchased four firearms to include two AK-47 rifles and two shotguns. Additionally, Detective Jean is responsible for the recovery of thirty-six additional firearms by means of controlled purchases, search warrants, working with confidential informants providing weapon locations and providing pivotal information linking suspects to recovered firearms during the course of felony level investigations.

Detective Jean's investigations have led to the confiscation of dangerous drugs as well. In 2019 Detective Jean confiscated the following during his investigations: 58 schedule III narcotic pills, 66 schedule IV narcotic pills, 35 schedule II oxycodone pills, 324 grams of marijuana, 200 ml of promethazine with codeine, 2,000 ml of "lean", 126 THC vapor cartridges, 76.3 grams of crack cocaine and 19.9 grams of powder cocaine. Detective Jean also has input sixty intelligence reports into the Patriarch system to date.

This is just a snapshot of the caliber of work Detective Jean does on a day to day basis. He works tirelessly to make Delaware a safer state. He works very well with his unit, other investigative units and other departments both a local and federal level.

## 2019 Civilian of the Year - Corrie Schmitt

Corrie began her career with the State of Delaware as a Probation and Parole officer. Although the agency recognized her as being a great Officer, Corrie had a desire to work with victims and the DSP was fortunate to bring her on board in the Victim Services unit in 2007.

Corrie Schmitt has consistently been a reliable, committed and available employee throughout her entire employment with DSP. She is someone who can be counted on at all times. She is often called upon to respond out, after hours, even when she is not the scheduled on call advocate. She always responds and provides the most compassionate, thoughtful care without complaint or reservation.

Although Corrie is an employee who consistently goes above and beyond, 2019 was a year in which she was asked to take on a larger area of jurisdiction which included much more responsibility, 2 additional troops and 6 additional municipal departments. The typical caseload for a Victim Specialist can range from 40-50 cases a month. Corrie began handling almost double that amount averaging approximately 80 cases per month. In two different months, she handled 100 cases. She didn't just handle them, she treated each individual victim with care and compassion, making sure that she provided the appropriate resources and assisted them through their experience in the Criminal Justice system.

Corrie is also an integral part of the planning team for the Annual Crime Victim Tribute, The training committee for the Human Trafficking Coordinating council, VOCA grant advisory board for A.I DuPont hospital and others. Corrie has also been instrumental in the training of new employees. She spends weeks with a new advocate shadowing them and then will accompany the advocate to provide guidance for the best learning opportunity. Corrie is a quiet leader in the unit. She is always one of the first to offer assistance and never shy's away when asked to respond or take on responsibilities outside of her assigned tasks. Corrie does an outstanding job each and every day, year in and year out, but 2019 was certainly a year worth highlighting.

# DELAWARE STATE POLICE

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## **Troop Three**

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