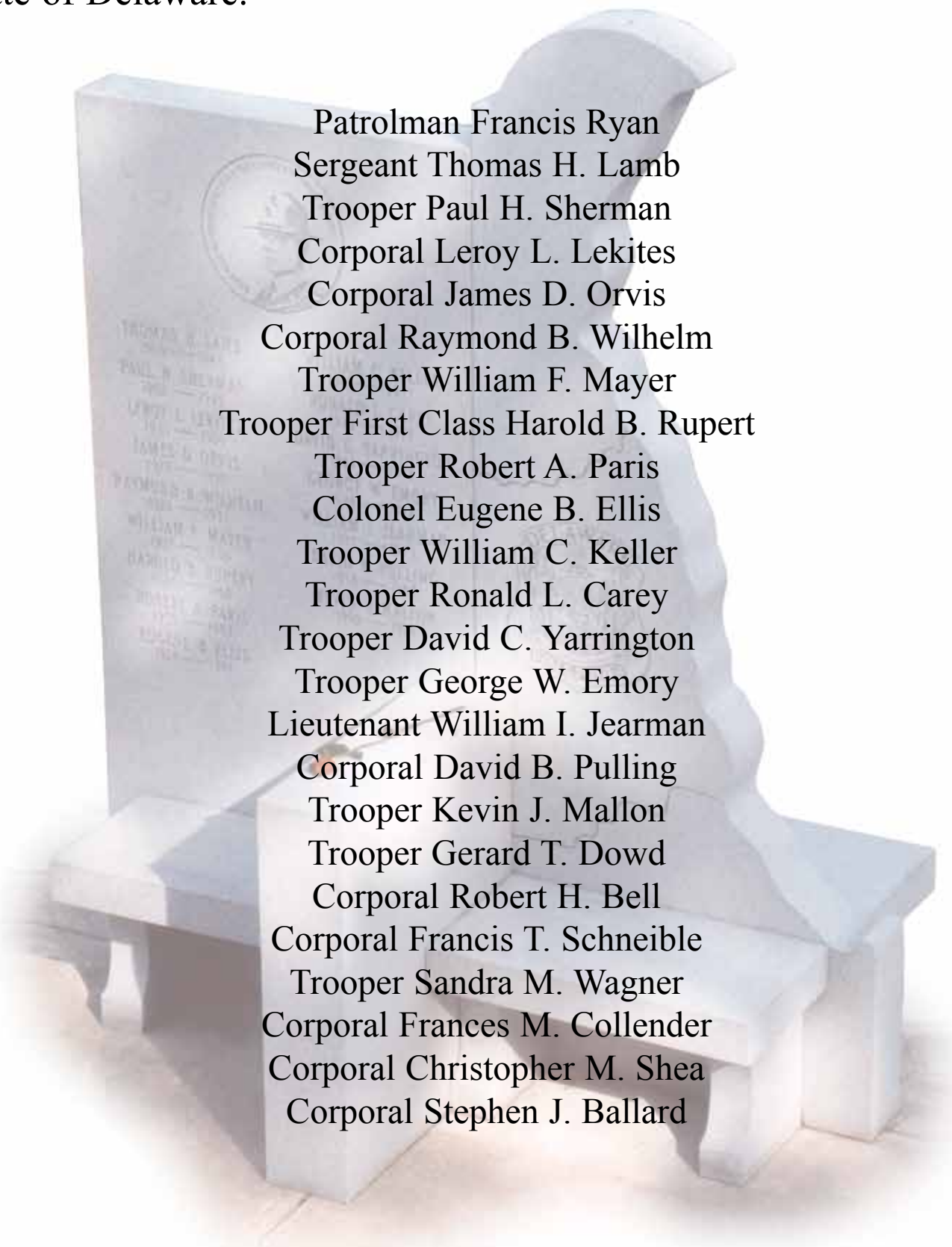




Delaware State Police
2018 Annual Report

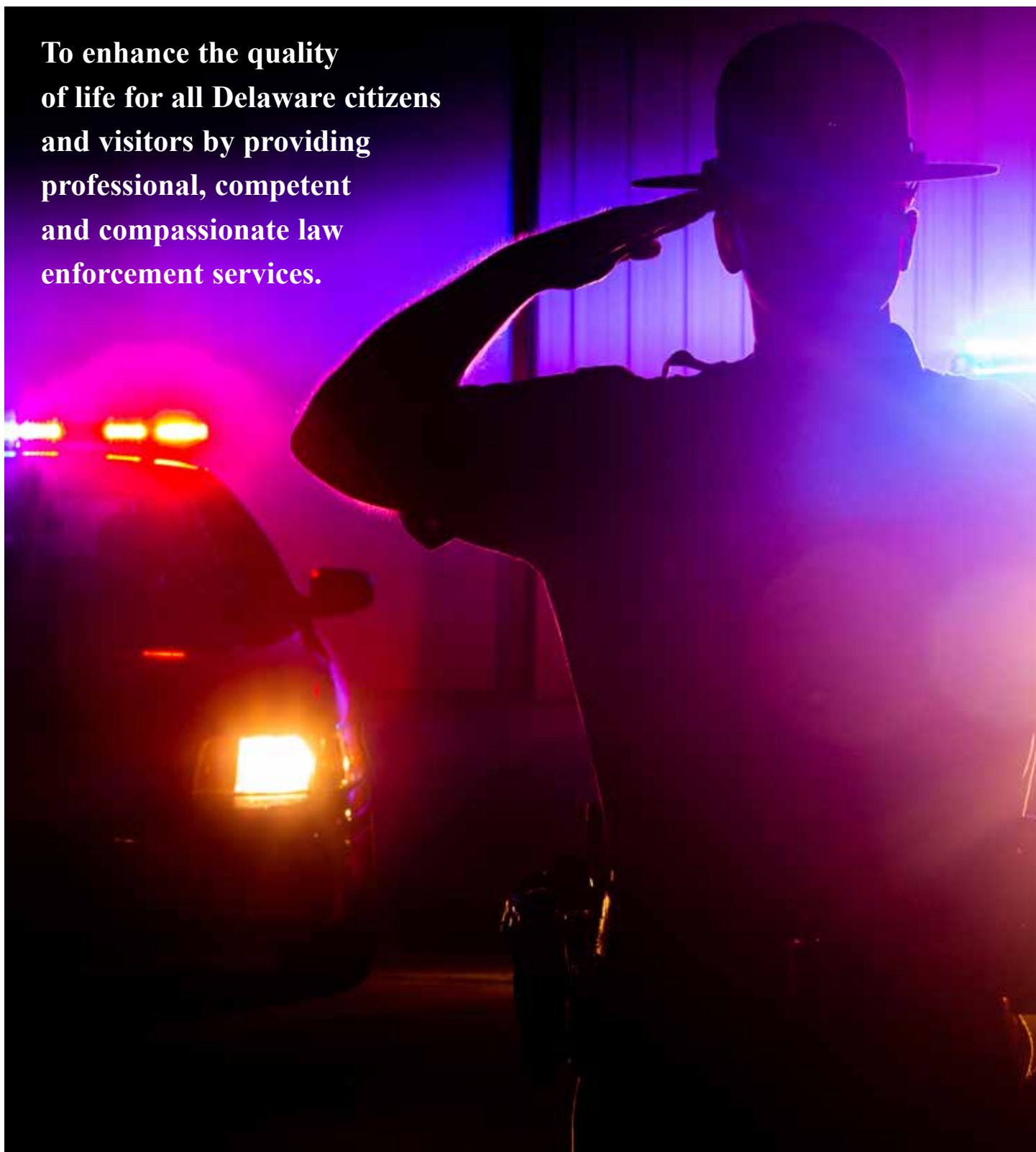
The 2018 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Patrolman Francis Ryan
Sergeant Thomas H. Lamb
Trooper Paul H. Sherman
Corporal Leroy L. Lekites
Corporal James D. Orvis
Corporal Raymond B. Wilhelm
Trooper William F. Mayer
Trooper First Class Harold B. Rupert
Trooper Robert A. Paris
Colonel Eugene B. Ellis
Trooper William C. Keller
Trooper Ronald L. Carey
Trooper David C. Yarrington
Trooper George W. Emory
Lieutenant William I. Jearman
Corporal David B. Pulling
Trooper Kevin J. Mallon
Trooper Gerard T. Dowd
Corporal Robert H. Bell
Corporal Francis T. Schneible
Trooper Sandra M. Wagner
Corporal Frances M. Collender
Corporal Christopher M. Shea
Corporal Stephen J. Ballard

Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★



State of Delaware
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
OFFICE OF THE SECRETARY
P.O. BOX 818
DOVER, DELAWARE 19903-0818
302-744-2680

The Honorable John Carney
Governor

The Honorable Robert M Coupe
Cabinet Secretary

June 25, 2019

I am pleased to join Colonel Nathaniel McQueen in presenting the 2018 Delaware State Police Annual Report. This report represents the dedicated service and outstanding accomplishments of the women and men of the Delaware State Police (DSP). It is with profound sacrifice and selfless devotion, that they answer the call to duty in challenging times and perform their day to day responsibilities, always holding the interest of all the citizens in the highest regard.

I hope you are encouraged as you read the annual report and learn of the many success stories of the Delaware State Police and join me in extending a sincere thanks to the women and men of the DSP for their service, professionalism and commitment to ensure the safety and security of our State.

Sincerely,

A handwritten signature in blue ink, appearing to read 'R M Coupe'.

Robert M. Coupe
Secretary



STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
DIVISION OF STATE POLICE
P.O. Box 430
DOVER, DELAWARE 19903

It is my honor, as the Superintendent of the Delaware State Police, to present our 2018 Annual Report. This document illustrates the dedication and exemplary service carried out by the men and women of the Delaware State Police throughout the previous year. As an agency, we are thankful for the leadership and continued support of Governor John Carney, Secretary of the Department of Safety and Homeland Security Robert Coupe, and the members of the General Assembly. It is their support as well as the support of our citizens, which sustains our desire to achieve our all-important mission.

Our agency remains at the forefront of modern crime fighting efforts. We continue to implement best practices and utilize the best available technology to equip our troopers as they combat crime and disorder. During 2018, the Delaware State Police opened its first ever Real Time Crime Center (RTCC). This center is responsible for developing and maintaining software solutions to support the State Police Enhanced Analytical Response (SPEAR) program. This SPEAR model is rooted in a defined accountability to establish through policy and the utilization of evidence based policing modeling to address crime and traffic safety issues. Similar to the previous year, 2018 saw a 6% reduction in Part 1 crimes (*most serious offenses*) in our state. Utilizing the Stratified Policing Model, our Troopers achieved a 39% reduction in Robberies, 22% reduction in Burglaries, and a 6% reduction in Thefts. Of equal significance, our case solving efforts remain a priority. Of all the violent crimes reported to Delaware Troopers, nearly 67% were solved through our investigations. This far exceeds the national average of approximately 45%.

The Delaware State Police diligently focus on driver education, enforcement and collision data analysis to enhance traffic safety. In our pursuit of driver and highway safety, we collaborate with our partners at the Office of Highway Safety, the Department of Transportation and all of our allied law enforcement agencies. In 2018 Troopers investigated a total of 21,787 collisions on Delaware roadways. The number of crashes involving alcohol decreased by 7.5% and for fatal crashes, alcohol involvement decreased by 16%. As we seek to increase the complement of safe drivers, vehicles and roadways in Delaware, we stand ready to address emerging highway safety trends and challenges.

The Delaware State Police continues to focus on strengthening community partnerships by expanding existing outreach through community education programs, the Citizens Police Academy, and our Trooper Youth Program for teen and college-aged students. We have also enhanced our use of social media as a source of direct connection to citizens. Similarly, we will continue to maintain a presence in our communities, schools, places of worship, neighborhood associations, and remain an active partner with numerous civic organizations throughout our state. An illustration of this partnership is the State

Troopers actively Reaching Students (STaRS) Program, which was initiated at Troop 3 and implemented at Troop 2 as well. This program affords Troopers the opportunity to engage elementary age students during their lunch periods throughout the course of the school year and proves to be a highly effective connection with Delaware youth. In concert with our crime and traffic fighting strategies, our community outreach philosophy includes the fervent belief that we must continue to build upon our partnerships with the commercial and residential communities across Delaware.

With a public safety and lifesaving mission, the Delaware State Police Aviation Section was granted full accreditation status for both Law Enforcement and Search & Rescue on June 21, 2018. As prescribed by the Airborne Public Safety Association, the intent of the accreditation program is to encourage safe, efficient and accident free aviation operations in support of law enforcement missions. This Aviation section achievement is indicative of the high standards of professionalism achieved across our many specialized units and functions.

As described, 2018 was highlighted by numerous accomplishments and achievements by our Troopers; however, on July 9th Master Corporal William F. Matt passed away at his home. Master Corporal Matt was a 29-year member of the division and several months away from his planned retirement. He absolutely loved being a trooper. Troopers and citizens stood shoulder to shoulder to honor Master Corporal Matt for his dedication courage and commitment to our State.

As the men and women of the Delaware State Police continue our commitment to public safety, we look forward to working together with our allied agencies, our elected officials, and our citizenry to provide the best possible law enforcement services in Delaware throughout 2019.

Sincerely,

A handwritten signature in blue ink, reading "Colonel Nathaniel McQueen, Jr.", written in a cursive style.

Colonel Nathaniel McQueen, Jr.
Superintendent

Executive Staff



*Colonel Nathaniel McQueen
Superintendent*



*Lt. Colonel Monroe Hudson
Deputy Superintendent*



*Major Robert Hudson
Administrative Officer*



*Major Daniel Meadows
Special Operations Officer*



*Major Sean Moriarty
South Operations Officer*



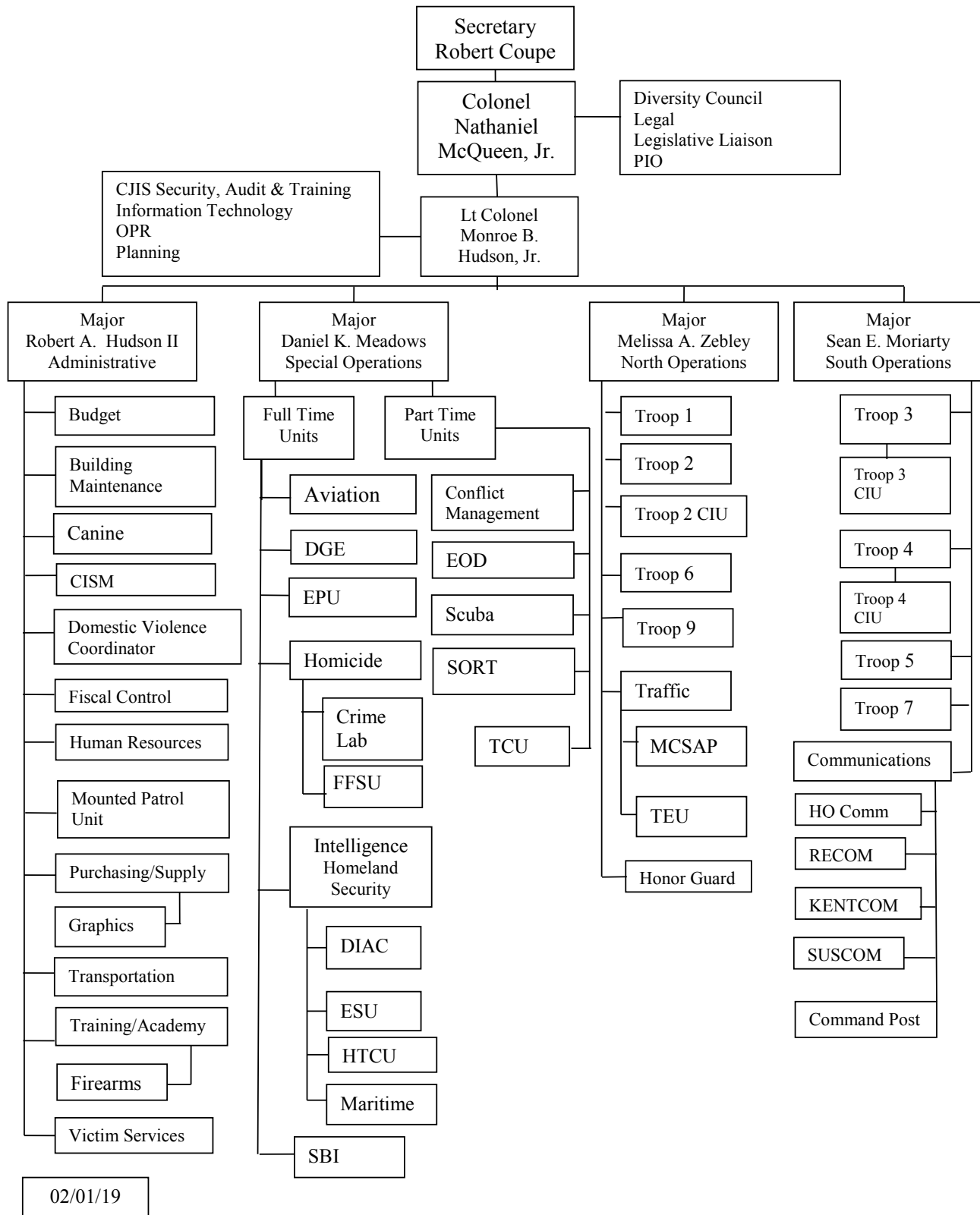
*Major Melissa Zebley
North Operations Officer*

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Table of Organization

DELAWARE STATE POLICE TABLE OF ORGANIZATION



2018 Divisional Goals

Criminal Goals

Reduction of Robberies (3%)
 Reduction of Burglaries (8%)
 Reduction of Thefts (6%)
 Reduction of Non-Domestic Aggravated Assaults (3%)

Traffic Goals

Reduction of Collisions (3%)
 Reduction of Fatal Motor Vehicle Collisions (6%)
 Reduction of Pedestrian/Motorcycle Collisions (3%/2%)
 Increase of Proactive DUI Enforcement (3%)

Crime / Crash Goal	2018 Goal	Expected Change for '18	Statistical Perspective	Strategic Perspective
Robbery	3% Reduction	35.6% Reduction	Significantly lower than normal Outside of statistical norm for last 10 years	Projected to be lowest total in over 15 years and half the number prior to SPEAR
Non-Family Agg Assaults	3% Reduction	0.5% Reduction	Within statistical norm for last 10 years	Relatively consistent totals in recent years
Burglary	8% Reduction	19.7% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years	Decreasing trend. Projected to be lowest total in over 15 years and half the number prior to SPEAR.
Theft ex Shoplifting	6% Reduction	5.4% Reduction	Significantly lower than normal. Outside of statistical norm for last 10 years	Decreasing trend. Projected to be lowest total in over 15 years
Shoplifting	5% Reduction	1.0% Reduction	Within statistical norm for last 10 years	Projected decline from historic highs in '15 and '16. Total in 2018 projected to be back to pre-2013 levels.
Proactive Drug Investigations	3% Increase	10.1% Increase	Within statistical norm for last 10 years	Projected to be highest total in over 15 years
Proactive DUI Arrests	3% Increase	5.7% Increase	Within statistical norm for last 6 years	Although higher than last year, the total for 2018 is near average.
Total Crashes	3% Reduction	2.1% Increase	Within statistical norm for last 8 years	Dramatic increase in '15 and again in '16. However, annual totals are relatively stable since '16.
Fatal Crashes	6% Reduction	0.9% Reduction	Within statistical norm for last 8 years	Decreasing trend since '15.
Pedestrian Crashes	3% Reduction	4.3% Increase	Within statistical norm for last 8 years	Trending down since '16.
Motorcycle Crashes	2% Reduction	19.4% Reduction	Significantly lower than normal. Outside of statistical norm for last 8 years.	Projected to be lowest in over 15 years.

DSP Statewide Annual Goals



Reflects NIBIRs numbers, not incidents

percentages and crime data were retrieved 01/19/19

Troop 1 - Captain John Laird, Jr.

The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty-four troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail magnet, and the site of the world-wide headquarters for Astra Zeneca. Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees.

In 2018, Troop 1 continued the Division’s Stratified Model Program, known as the State Police Enhanced Analytical Response (S.P.E.A.R.). Throughout year, Troop 1 Troopers have remained engaged with the increased levels of accountability to both criminal and traffic issues. From the beginning of the program in 2015, one of the top spots for daytime criminal activity was identified as RT 202 Concord Pike, specifically shoplifting and thefts along the corridor, which required a multi-pronged approach. During the night-time hours, burglaries both commercial and residential became an increased focus and were patrolled in high volume to decrease these types of crimes.

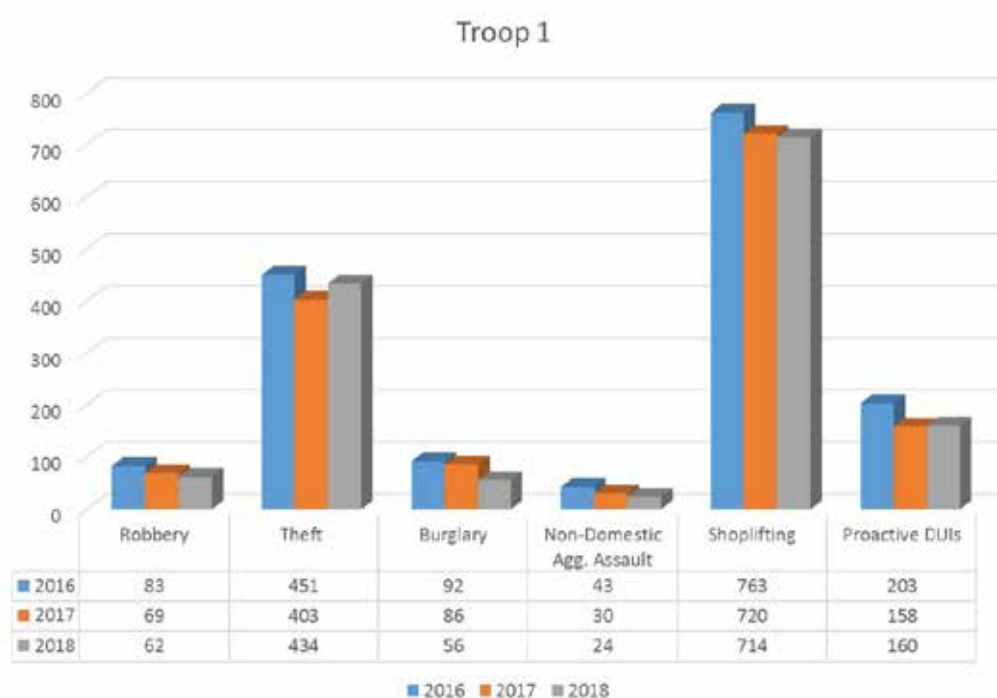
Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Sean Duffy. Under Lt. Duffy’s direction in 2018, Troop 1 experienced a 33.7% reduction in burglaries and an 11.8% reduction in robberies from the previous year. Both of these

crimes were at the lowest totals on record. Thefts and Shopliftings were also at their lowest totals for the past several years. Daily analysis is performed to identify hot spots, micro hot spots and top store locations that are being targeted by suspects. As these issues appear, a strategy is created by the Troop Administration and carried out by the Troopers.

Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis. Lt. Davis targeted and led traffic initiatives with funding from the Office of Highway Safety and the D.S.P. Traffic Section. As previously state above, the utilization of the Stratified Model further focused the strategy and deployment for dealing with the traffic issues in the Troop 1 area. In 2017, Troop 1 made it a priority to increase its proactive DUI enforcement. These efforts resulted in a 1.9% increase of proactive DUI arrests from the previous year. Troop 1 also experienced the second lowest total of motorcycle crashes since the early 2000's.

Troop 1 Administration and Troopers continue to engage with the community in a variety of locations and venues. For 2018, Troop 1 Troopers participated in numerous community events, and/or meetings to include events for Special Olympics, A.I. Hospital visits, community meetings, Law Enforcement Memorial Run, Claymont Holiday parade, DSP Explorer's meetings and senior safety talks. Troop 1 also continued to host Community Café events throughout the Troop 1 area. The Community Café events provided citizens the opportunity to interact with the Troop 1 Administration and discuss issues impacting their local community.

Troop 1 is well known as a very cohesive, close knit unit of hard working Troopers who consistently go well above and beyond what is expected; and their effort, hard work, dedication and results during 2018 are nothing short of exceptional.



Troop 2 Patrol - Captain Jason Sapp

The 'new' Troop 2, built in 2002 is located on the Pulaski Highway in Newark and is responsible for primary coverage of approximately 100 square miles of Troop area that runs from Interstate 95 to the C&D Canal (North to South) and from the City of Wilmington/Delaware River to the Maryland Line to (East to West).

Lieutenant Edward Schiavi serves as the Deputy Troop Commander/Criminal Lieutenant while Lieutenant Scott Slover serves as the Traffic Lieutenant. Sergeant's Gregory Earle, Daniel Salfas, Paul Doherty and William Harris supervise the Troopers assigned to the four Patrol Shifts. In addition to the 48 Troopers assigned to those four Shifts, Lieutenant Schiavi also oversees the Troop 2 Retail Theft Unit which focuses on Shoplifting, Theft and Organized Retail Crime investigations as well as the Troop 2 I.M.P.A.C.T. Car (Intense, Meaningful Patrol Attacking Crime Trends) which focuses on targeting criminal 'hot spots' throughout the Troop area in a proactive fashion.

In addition to overseeing the Troop's vehicle fleet and all traffic related efforts Lieutenant Slover also oversees the New Castle County Collision Reconstruction Unit (C.R.U.) which is responsible for all fatal motor vehicle investigations as well as significant departmental collisions throughout New Castle County. Sergeant Dermot Alexander oversees the three investigators assigned to C.R.U.

The Collision Reconstruction Unit investigated a total of 43 fatal collisions throughout New Castle County in 2018 and handled several additional serious departmental and pedestrian collisions. Of the 43 total fatal collisions, 11 involved pedestrians. That reality has resulted in maintained focus on pedestrian-related enforcement, not just within Troop 2's area of responsibility but also Countywide.

From a traffic perspective, during the course of 2018, the Troop experienced a 25.9% increase in proactive DUI arrests and a 7% reduction in DUI-related collisions Troop wide from the previous year.

From a criminal perspective, the Troop experienced a 39.8% reduction in Robberies, a 19.5% reduction in Burglaries and a 13.7% reduction in shoplifting incidents during the course of 2018.

The Troop 2 Administration was assisted on a daily basis by Administrative Specialist Kelly Tush, Physical Plant Maintenance Specialist Jeffrey Miller and Automotive Mechanic Scott Warren, all three of whom serve as critical elements of the Troop's success.

During the course of 2018, Troop 2 personnel remained committed to staying connected to the communities served by attending community meetings, participating in various community events, hosting monthly AtTAcK Addiction Reality Tours at the Troop and by maintaining an ever important Explorer's Post which exposes young adults to the law enforcement profession.

Personnel from all four Patrol Shifts also participate in the STaRS (State Troopers actively Reaching Students) Program during 2018. This program afforded 25 Troopers the opportunity to engage elementary age students during their lunch periods throughout the course of the school year. Seven elementary schools from both the Colonial and Christiana School Districts chose to participate resulting in 70 opportunities for meaningful and positive engagement.

Mr. Eric Williams, a Community Outreach Officer for the Dover Federal Credit Union, served as the Troop's Honorary Commander in 2018 and proved to be a phenomenal partner for the Troop and Division.

Troop 2 CIU - Captain Peter Sawyer

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four patrol troops in New Castle County. The CIU is under the command of Captain Peter Sawyer, Lieutenant Millard Greer and Lieutenant Robert Jones with administrative assistance provided by Ms. Gail Willoughby.

CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects and locate stolen property. Detectives are tasked with quickly identifying crime trends in order to identify the perpetrators and take them into custody, preventing future crimes, which often come with escalated violence.

CIU is currently staffed with seventy-five (75) sworn Troopers, two (2) Civilian Auto Theft Technicians, two (2) Agents assigned to the Drug Diversion Unit, and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

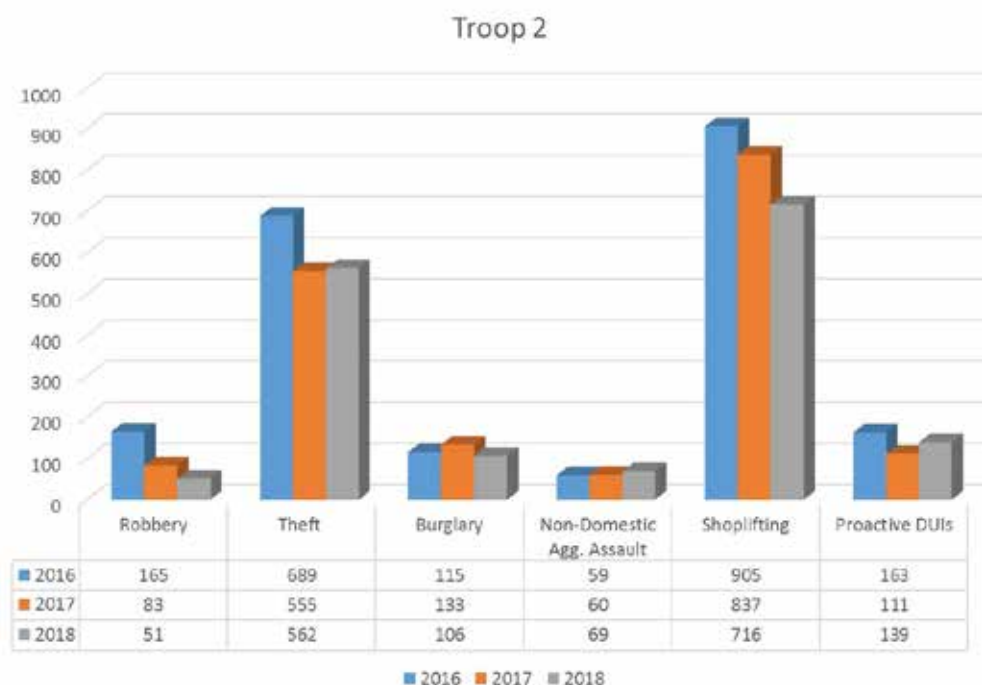
- During 2018, CIU detectives handed a total of 3,873 initial and follow-up cases to include Robbery, Rape, Attempted Murder, Aggravated Assault, Burglary, Death Investigations, Felony Theft and others.
- Our Property and Robbery Units investigated 26 violent crime trends, closing 15 with the arrests of the perpetrators. This is in addition to the large volume of other robbery and property cases investigated and successfully closed with arrest.
- Our Major Crimes Unit investigated 218 cases which include 56 rapes, 5 shootings and 67 death investigations. This includes the abduction of a female which led to her violent rape and attempted murder by a stranger. Working with the most minimal investigative leads, detectives had the suspect identified and arrested within two weeks.

- Our Evidence Detection Unit handled 530 crime scenes/criminalistics requests and obtained 113 print hits on active cases.
- Our Drug and GTF units seized over 2.1 kilograms of cocaine, over 9.5 kilograms of heroin, 1.2 kilograms of fentanyl, 130 pounds of marijuana, 39 illegal guns, and \$382K in seized currency and other property used in the illegal drug trade. Additionally, a long term drug case dismantled a violent drug trade organization operating in Delaware (to include the city of Wilmington) and resulted in the indictments of close to 40 individuals. This case also netted the largest single fentanyl seizure in Delaware history of over a kilo of deadly fentanyl destined for the streets of Delaware.

Beginning in July of 2018, CIU has coordinated (6) crime blitzes in New Castle County hot spots. These initiative were worked jointly with our partners from Wilmington Police, NCCPD and DOC Probation and Parole to address crime issues that cross jurisdictional boundaries, to include the city of Wilmington. These efforts led to the arrest of 304 defendants, the clearance of 327 outstanding warrants and capiases, significant seizures of illegal drugs and 7 felony firearms off the street. Another initiative that targeted prostitution and human trafficking via the internet resulted in the arrest of 44 individuals.

Our (22) School Resource Officers continue to provide safety and mentorship to thousands of students throughout New Castle County in these challenging times of threats towards our schools.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2019 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services and furthering the division's crime reduction goals.



Troop 3 - Captain Joshua A. Bushweller

Troop 3 is commanded by Captain Joshua A. Bushweller, and consists of ninety-four sworn officers and five civilian support staff. The facility is home to a Patrol Division commanded by Lt. Kerry Reinbold, a Criminal Investigative Division commanded by Lt. Gerald Windish and the Special Investigations Division commanded by Lt. William Thompson.

The Patrol Division is comprised of forty-eight uniformed troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

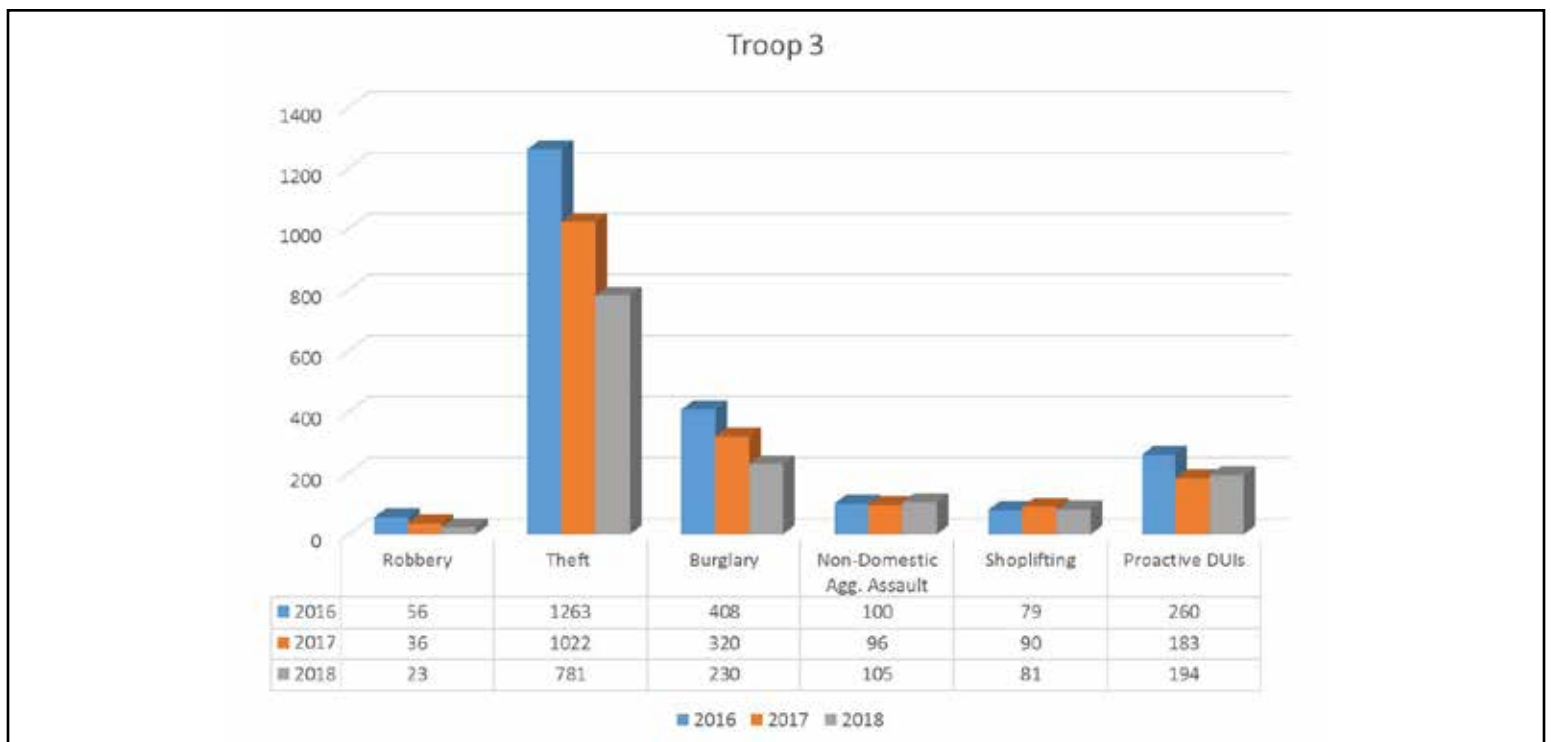
The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

The Special Investigative Division consists of fourteen detectives who comprise the Drug Unit and Governor’s Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor’s Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high-risk repeat offenders. In addition to providing traditional police services, Troop 3 provides event security and law enforcement services for the Delaware State Fair, two NASCAR races and the Firefly Music Festival.

In 2018, Troop 3 observed many successes. Some highlights include achieving a 36.1% reduction in Robberies, a 28.1% reduction in Burglaries, a 21% reduction in Thefts, as well as a 31.3% reduction in fatal crashes exemplifying the exceptional work the troopers are doing. Moreover, when comparing many of the clearance rates of crime against the national averages, Troop 3 demonstrates a deep desire to solve our crime. A Robbery clearance rate of 70% versus the national average of 29.7%, a Burglary clearance rate of 39% versus the national average of 13.5%, and a Theft clearance rate of 37% versus the national average of 19.2% clearly shows the dedication of the troopers to solve crime when it occurs.

Equally important to our crime fighting and traffic enforcement measures is our commitment to suppress and prevent crime through our Community Outreach and Engagement efforts. In 2018, Troop 3 embarked on several community based programs to build trust, open lines of communication, foster positive and open relationships that are inclusive of all citizens and the police, all aimed at crime reduction and making our communities as safe as possible. Programs such as STaRS, Honorary Commander, Community Café’s, It’s Cool to go back to School, working with Meals on Wheels, having our Mounted Patrol Unit patrolling on horseback in many of our communities and Operation Troopers have Your BACKpack are some examples. These pro-active efforts allow our troopers to engage the community in non-traditional law enforcement ways that leads to a better understanding of the DSP, builds trust amongst our communities, and legitimizes our role as law enforcement officers while providing a better understanding of the various cultures that exist within our communities across Kent County.

The men and woman of Troop 3 truly appreciate the support and partnerships we share within the residential and business communities we serve and look forward to serving the citizens of Kent County in 2019.



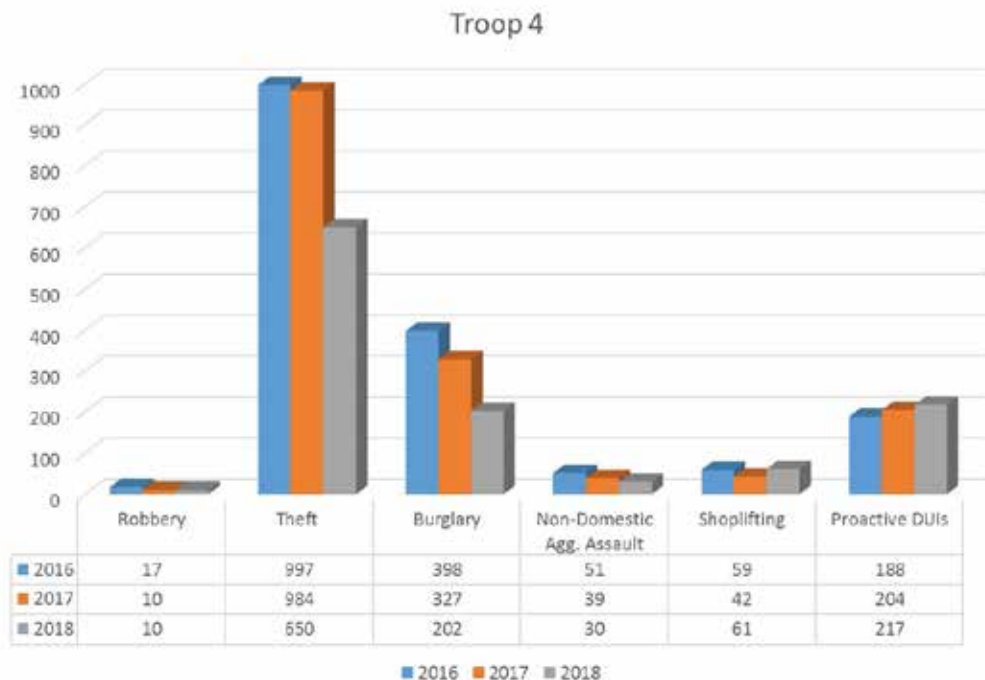
Troop 4 - Captain Rodney M. Layfield

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain Rodney M. Layfield and Lieutenants John McColgan, Mark Windsor and Mentino DiSilvestro, who oversee criminal, school resource officers, the Governor's Task Force and drugs and patrol respectfully. Troop 4 areas of responsibility span 349 square miles serving the central southern portions of Sussex County. Our patrol staffing is thirty-seven troopers and our criminal units are comprised of forty-five detectives. Criminal Investigations include major crimes, property crimes, fraud / financial crimes, school resource officers, evidence detection, polygraph, governor's task force, drug unit, community outreach, victim services and court liaison.

Patrol troopers remained at the forefront of several proactive law enforcement initiatives, responding to 14,790 criminal and traffic complaints a 4% increase from 2017. Troop 4 experienced a 37% reduction of burglaries and a second year of record low robberies in our Troop area during 2018 from the previous year. They also assisted with ten fatal motor vehicle accidents.

During the year of 2018, the Delaware State Police Major Crimes Unit at Troop 4 experienced yet another increase in investigations handled from the previous year. The Major Crimes Unit is responsible for the apprehension and conviction of numerous offenders of sex related crimes, robberies and child abuse within Sussex County. In 2018 the Troop 4 Property Crimes Unit, reviewed and investigated all burglaries within Sussex County and had an annual clearance rate of 39.9%.

Troop 4 continued our long standing tradition of facilitating division programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer, under the direction of Master Corporal James "Shawn" Hatfield, over 400 children age ten to thirteen attended the camp free of charge. The season runs for six weeks and is staffed by Troopers. Additionally, approximately 200 youth attended from Wilmington Parks and Recreation, 100 students from 4H, 150 from Special Olympics and twenty-two youth from the Delaware Burn Camp. In addition to the Camp Barnes race, money for the Camp was raised by hosting one of Delaware largest youth wrestling tournament. This wrestling tournament has become one of three elite youth tournaments in the State of Delaware.



Troop 5 - Captain Alice Brumbley

Providing full law enforcement services to the citizens of western Sussex County, Troop 5 of the Delaware State Police is located east of US Route 13, south of the intersection with State Route 404 in Bridgeville. Troop 5 patrols nearly forty percent of Sussex County, covering 376 of Sussex County's 972 square miles. The troop area is bordered by Maryland to the south and the west, running north to the Kent County line. The eastern boundary runs from US 113, to State Forest Road, to Rum Bridge Road, to East Trap Pond Road, to Whaleys Road.

Throughout 2018, Troop 5 averaged 38 total complaints daily. 44% of the service calls were non-criminal. Of the criminal calls, 39% were crimes against persons - as opposed to property crimes or crimes against society. 33% of all incidents were domestic-related. Diplomacy, problem-solving, and resource referrals remained essential for daily service.

Effective case management and early investigative successes led to reductions of illegal activity and increases in case resolution. Utilizing the stratified policing model, Troop 5 focused on areas with the highest incident rates, identified as criminal and traffic hot spots.

- Through early offender identification and intervention, Troop 5 reduced robberies 43% for the second lowest rate on record, with a 58% clearance rate.
- With assistance from investigative units, we increased proactive drug investigations by 40.8% for the second highest on record.
- Burglaries were the lowest on record, with a 45% clearance rate.
- Thefts were the lowest in 13 years, with a historic high clearance rate of 47%.
- Achieving the highest on record since 2013, DUI arrests increased 23.5%.
- Fatal crashes dropped 23.1%
- Motorcycle crashes were reduced 52%.

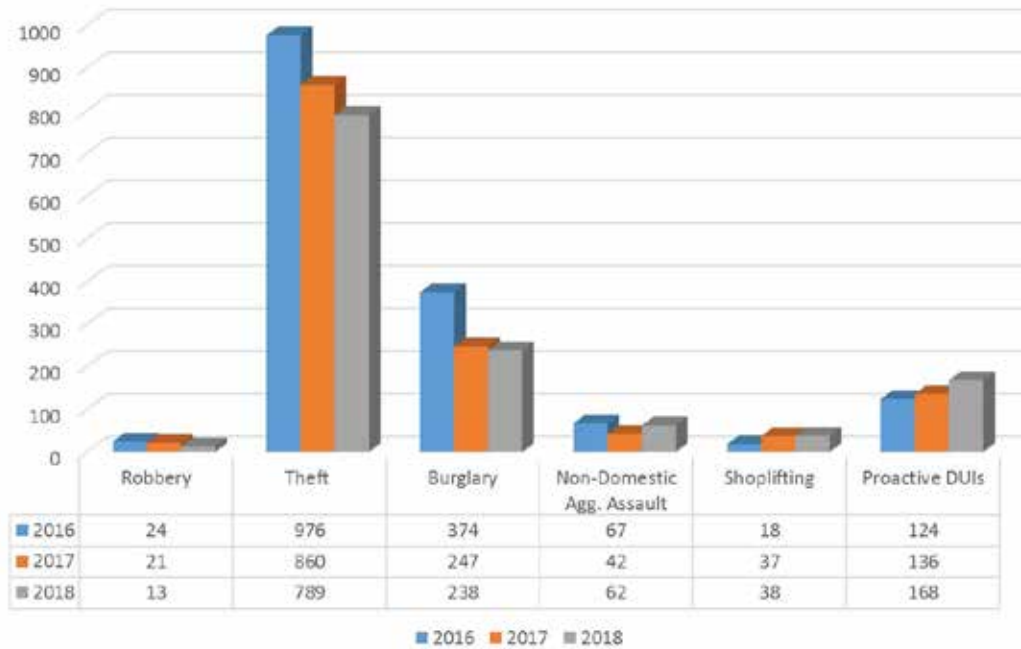
This success was the result of collective effort and rapid communication between criminal investigative units, and neighboring agencies. Numerous troopers were awarded for their achievements in high-profile cases, including homicides, burglaries, a hostage event and many other efforts that saved lives.

Troop 5 closed the year with a total of 38 patrol troopers, three sergeants, one Proactive Criminal Enforcement trooper, one special-assignment trooper; three administrators, two civilian support staff and a Victim Services Specialist on-site. Transfers throughout 2018 brought Troop 5 significant staffing changes across the ranks. Captain Alice Brumbley served as troop commander, accompanied by Lieutenant Mary McGuire as criminal lieutenant and Lieutenant Lance Skinner as traffic lieutenant. As the year progressed, Sgt's. J. Paul Doherty, Sgt. Scott Weaver were transferred to other assignments. By year's end, Cpl. Edward Joyce served as A-shift's acting sergeant, joined by Sergeants Kristin Willard, Jaime Dorsey-Sterner and Mark Justice. Interestingly, this brought Troop 5 to a 57% rate of women filling the supervisory ranks. Mechanic Kevin Covey and Administrative Specialist Laura Willey remained the team's cohesive force.

Community involvement and public trust remain fundamental to Troop 5's continued goal attainment. With assistance from the Community Outreach Unit, Troop 5 embarked on many activities and icebreakers. These included Career Day at Phillis Wheatley Elementary School, active shooter trainings, the community café, work with high school criminal justice students, several interagency Night Out Against Crime events; donation drives for school supplies, coats, and food; and relationship-building with Honorary Troop Commander Mary Johnson, public health educator from the Department of Health and Social Services. Troop 5 launched a number of new efforts, including Hidden in Plain Sight drug awareness for parents, an interdepartmental field day for Carvel Gardens children, and uniting Explorer Post members with Maryland Explorers to attend the National Law Enforcement Memorial service in Washington, DC. The year concluded with Troop 5 Needy Family project partnering with Crossroads Community Church for gift deliveries to 15 households and the Elizabeth Murphey School, for a total of 96 people served.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient, proactive manner, the hardworking men and women of Troop 5 will continue to provide professional, competent and compassionate law enforcement services to Sussex County.

Troop 5



Troop 6 - Captain Matthew Cox

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including citizens residing in the outskirts of Wilmington, Elsmere and Newark, and the towns of Stanton and Hockessin. This includes the busy I-95 corridor as well as the Christiana Mall. The troop sits on the corner of Kirkwood Highway and Albertson Blvd, and has been a fixture in the area for fifty years.

The troop currently has forty-five uniformed patrol troopers and three administrators. The command staff consists of Capt. Matthew Cox, Lt. Jeff Whitmarsh and Lt. Doug Deveney. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Scott Ferguson.

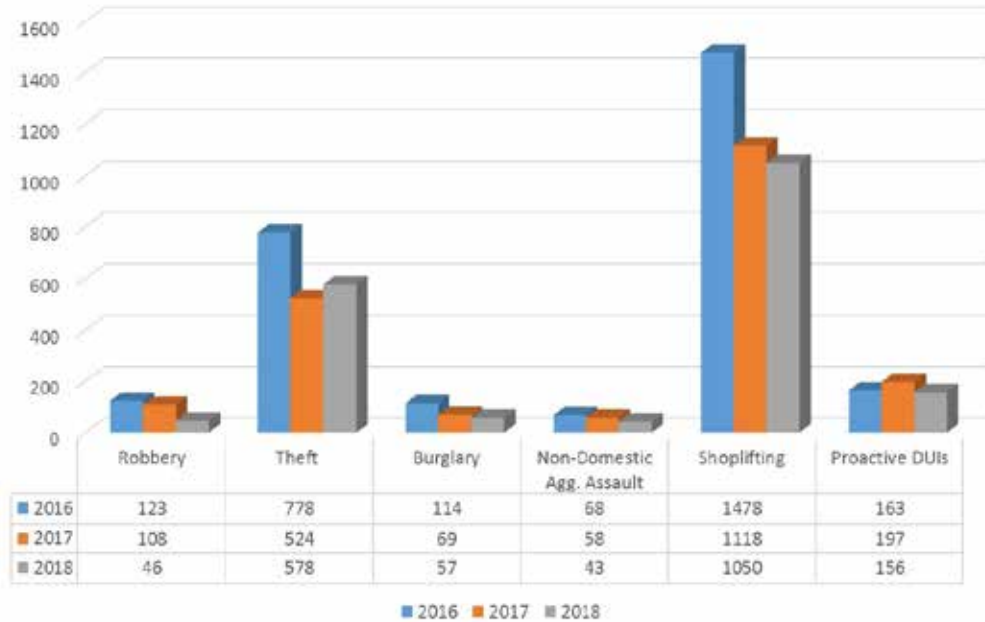
The Troop 6 administration aligned its goals for 2018 with those of the Division. Keeping a stalwart focus on the metrics needed to achieve these objectives, Troop 6 found itself in a prime position to see a reduction in a variety of key areas related to our day to day operations. Statistically speaking, 2018's year-end results revealed a 56% reduction in Robberies, 24% reduction in Assaults, 17% reduction in Burglaries and a 6% reduction in Shoplifting. In addition to crime reduction, the troop posted reductions in overall crashes, as well as fatal, pedestrian and motorcycle collisions. These reductions are a testament to the dedication, work ethic and quality investigations conducted by Troop 6 personnel throughout the year.

Troop 6 proudly welcomed Reverend Thomas Laymon, CEO of the Sunday Breakfast Mission, as our Honorary Troop Commander for 2018. Rev. Laymon attended numerous events and ceremonies throughout the year, and a lasting friendship and collaboration was established.

Troop 6 troopers attended numerous community events and civic association functions, in addition to hosting four Community Café gatherings- an effort which yielded increased dialogue and interaction with the citizens within the troop area. We value our relationship with the customers we serve. This troop is comprised of a group of highly motivated, energetic and professional troopers. They function in a demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2019.

Troop 6



Troop 7 - Captain Darren B. Short

Delaware State Police Troop 7 is situated just west of Lewes on State Route 1, providing full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles. One of Delaware's fastest growing regions, the troop area contrasts multi-million dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the Route 1 corridor spanning from Milford to the Indian River Inlet, including the busy stretch between Lewes, Rehoboth and Dewey Beach. It also reaches west to farmland and densely-populated retirement communities, including Long Neck. Bordered by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually.

In 2018, fifty-six uniformed troopers, three troop administrators and three civilian personnel served at Troop 7. The civilians were Administrative Specialist Yvonne Krause, Maureen Faries and Equipment Mechanic Michael Chorman. Yvonne Krause replaced Barbara Drake in December 2018. Barbara Drake retired after serving 34 years as Troop 7 Administrative Specialist.

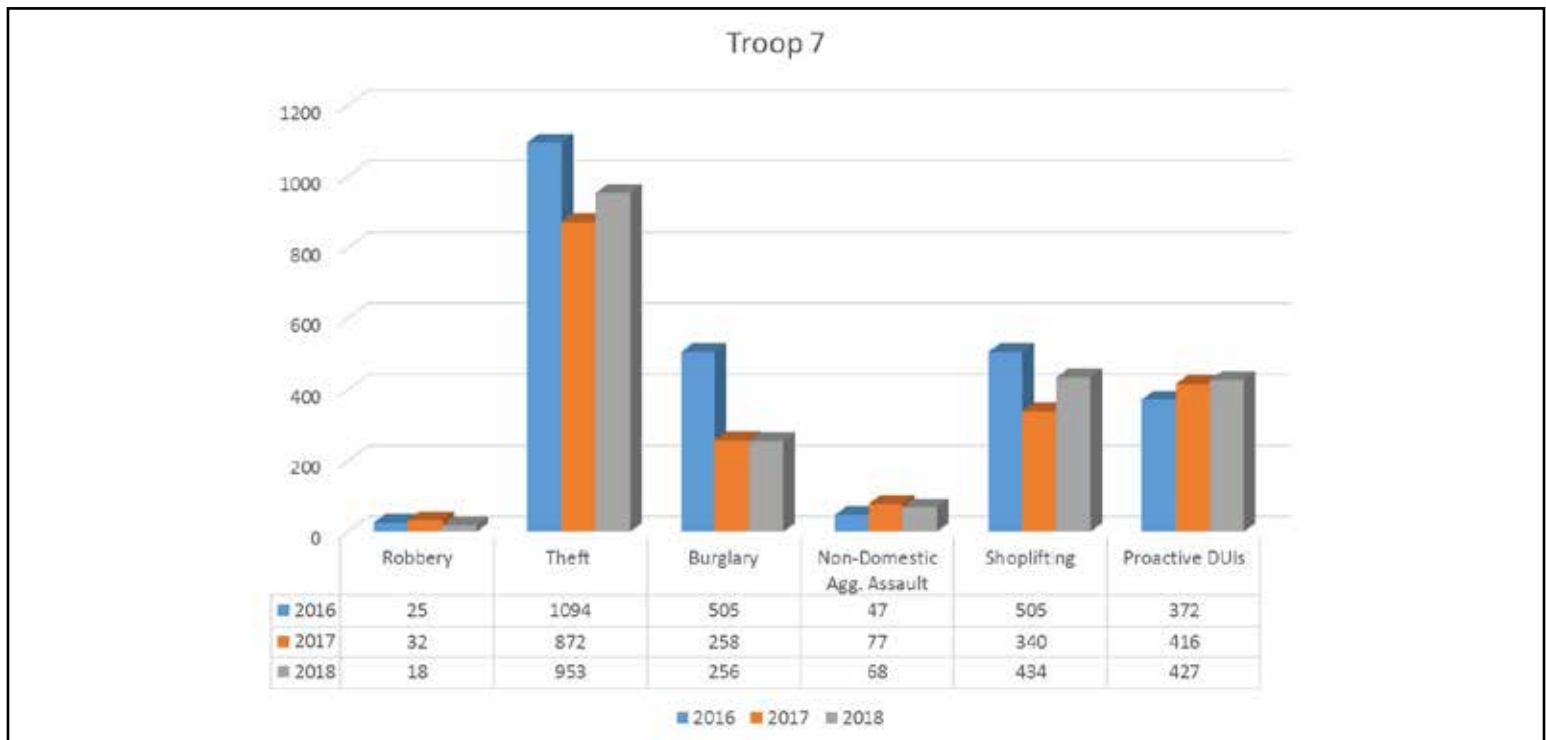
Troop 7 utilizes a Pro-active Criminal Enforcement Team (PACE), which consists of a four person team targeting criminal offenders in the Troop 7 Territory. PACE works to develop information from community leaders and criminal informants to reduce crime in the Troop 7 area. PACE performs a multifaceted role for Troop 7 where they follow-up on core crimes and organized retail theft cases. They liaison with business owners, track known offenders and wanted subjects, gather intelligence from the community to suppress and solve crime, and proactively target areas of high crime. Troop 7 also houses the countywide Collision Reconstruction Unit (CRU), which is responsible for investigating fatal motor vehicle collisions.

Criminal operations in 2018 were led by Lieutenant Kristopher Thompson. The troop maintained the reductions of 49.2% in burglaries seen in 2017, however there was an increase in theft of 18% from 2017. This increase in thefts was due to a trend of thefts from unsecured vehicles. Troop 7 is continuously working with local communities to get residents to lock their vehicles and deter this type of theft. Troop 7 has also stayed well above the national average in clearance rates and saw a significant increase in clearance rates in the Troop 7 territory over 2017. In 2018, Troop 7 cleared 38.9% of reported burglaries, 61.3% of shopliftings, 43.2% of thefts, 50% of robberies and 66.2% of aggravated assaults.

Traffic safety remained a top priority at Troop 7 under the leadership of Lieutenant Christy Ballinger. Troop 7 investigated 2,180 traffic collisions in 2018 which is an 8% decrease from 2017. This can be attributed to aggressive enforcement and visibility in the areas of Route one, where data shows most collisions are occurring. The Collision Reconstruction Unit investigated 31 fatal crashes and 28 serious injury collisions in Sussex County. Eight of the 31 fatal crashes occurred in Troop 7's area, which is a 34% reduction

from 2017. In a continuing crash prevention effort, the CRU team facilitates many public outreach events, including child passenger safety seat clinics and educational outreach to new student drivers.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient and proactive manner, the hard working men and women of Troop 7 provide professional, competent and compassionate law enforcement services to Sussex County.



Troop 9 - Captain Daniel Hall

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2018, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County and northern Kent County. Thirty-six uniformed troopers and four civilian support personnel are assigned to the Troop.

Captain Daniel Hall has been the Troop Commander at Troop 9 since November of 2016. In 2018, Lieutenants Andrew Hudak and Lt. Phil Dzielak served as the Deputy Troop Commanders of Troop 9. Lt. Dzielak has served as the Traffic Lieutenant since August of 2016. Lieutenant Hudak has served as the Criminal Lieutenant for the past four years.

Traffic operations and enforcement are overseen by Lieutenant Phil Dzielak. These efforts have a major impact on keeping our roadways safe and saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hotspots, for example, areas that have seen an increase in collisions. In addition, Troopers also target speeders, reckless, aggressive and drunk drivers. Throughout the year, Troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety. During 2018, Troop 9 patrol reduced their pedestrian crashes by 11% which is the lowest since Troop realignment.

Criminal enforcement was under the oversight of Lieutenant Andrew Hudak. Troopers on patrol responded to calls for service and focused on outward signs of criminal activity. Troopers were also vigilant in detecting less visible criminal activity while on patrol. Their efforts often resulted in the apprehension of criminals in the process of committing crimes. Troopers communicated daily with detectives assigned to Troop 3 and Troop 2 and other specialized units providing them continuous updates on what was happening on the streets. During 2018, they experienced a 27.7% reduction in burglaries, which is the lowest since troop realignment. Troop 9 had a 14.6% reduction in thefts, and a 16.2 reduction in non-family aggravated assaults.

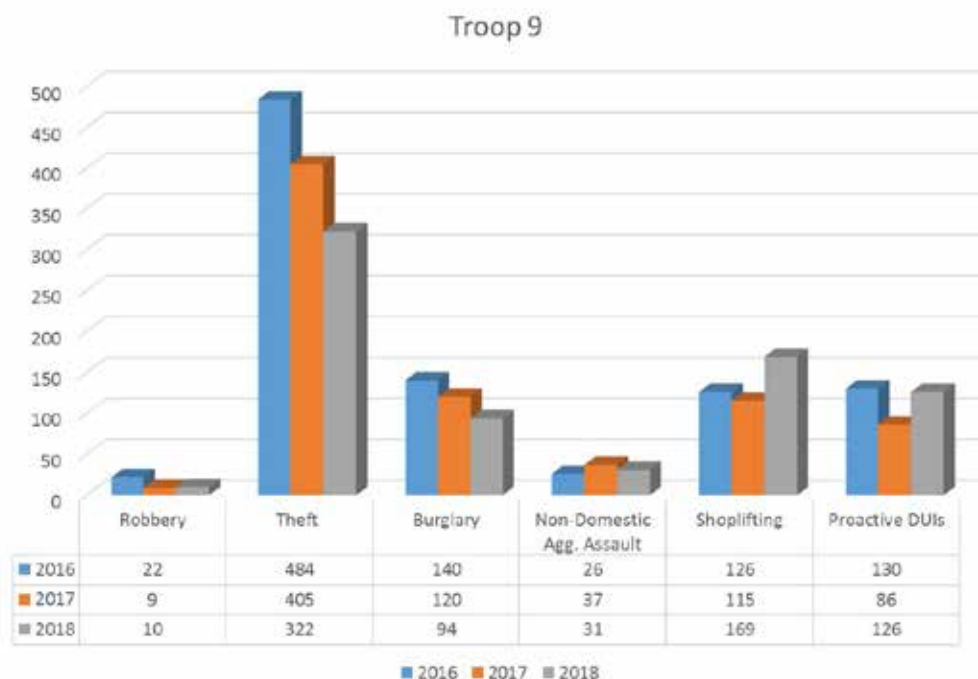
The administration at Troop 9 was assisted by the four Patrol Sergeants, who provide daily oversight to Troopers under their supervision. The role Sergeants Joseph Parker, Christopher Martin, Jonathon Packard and Christopher Popp played on a day to day basis was a crucial element to the success of Troop 9 during 2018.

The Troop 9 administration was assisted on a daily basis by Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Kevin Spangler. Victim Service Specialist Veronica Colombo was also assigned to Troop 9 and worked closely with both Troop personnel and Detectives to facilitate the post-incident needs of our victims. Mrs. Colombo was the 2017 Civilian of the Year winner for the Delaware State Police. The civilian staff at Troop 9 is second to none and is critical to the message of our mission. The civilian staff is truly part of the DSP family and also serves as the backbone for the success of the members of Troop 9 patrol.

In addition to the service given on patrol, numerous Troop 9 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Polar Bear 5K, Polar Bear Plunge, Ride to the Tide, Red Robin Tip a Cop, Truck Convoy, Camp Barnes for Special Olympic athletes, Over the Edge, Special Olympics Summer Games and Fall Festival, Champions Tour Breakfast, the Special Olympics swimming, basketball, and bowling skills competitions and served as coaches for various sports for Special Olympics Delaware. During many of these events, Troopers receive the honor of placing award medals around the necks of the participants and forge a partnership with the community through the direct contact. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and the National Police Memorial are other popular events among the Troopers and the participation level is strong.

Troop 9 continues to maintain a proactive working relationship with the community. Troopers regularly attend community meetings in Townsend and the Kent County Crime Watch meetings. The interaction with citizens and local politicians is a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9 is also extremely proud of our partnership with the Appoquinimink School District, the district that serves the New Castle County portion of the Troop area. In 2018, Troop 9 personnel took part in numerous school safety initiatives throughout the district. Troop 9's administration held several Community Café's with community members and politicians.

Troop 9 is fortunate to have so many hardworking men and women willing to work around the clock to protect our citizens and those visiting Delaware. The Troop 9 area is large and presents many diverse challenges. The Troopers at Troop 9, along with the civilian staff, consistently and professionally meet the demands and challenges that are presented to them by providing excellent service to all.



Aviation - Captain Charles Condon



For the Delaware State Police, 2018 marks the 48th year of the Aviation Section and the 33rd year of our Trooper-Medic Program.

The Section consists of 32 pilots and medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2018 the Section flew 3,772 missions, transported 235 trauma patients and flew 1,329 hours. The aircraft currently utilized include 4 helicopters and 1 fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The Section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

The pilots attended training at Bell Helicopter in the Bell 407 and the Bell 429 aircraft. The training is essential in practicing emergency procedures of each aircraft and to keep each pilot proficient in the operation of each aircraft.

In 2018, the medics attended training to satisfy their continuing education credits needed to maintain their paramedic certifications.

The DSP Tactical Medic Mission provides medical support for the DSP Training Academy, Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high risk operations. In 2018, the DSP Tactical Medics had a total of 126 activations.

Delaware State Police Aviation Section oversees the divisions AED and Narcan program. In 2018 Troopers deployed their Automated External Defibrillator (AED) 40 times and administered 38 Narcan uses. For the 2018 calendar year the Delaware State Police had a total of 9 confirmed infectious disease exposures.

Communications Section - Joseph E. Mulford

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center and a Management Team. The section is staffed by ninety six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The DSP 911 Center operations are co-located in each of the County Centers. Here is a breakdown of the activities for 2018:

RECOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	98,206
• Total Incidents Handled Without Dispatch	33,405
• Total Incidents Handled	140,294
• Total 9-1-1 Calls Received	342,192
• Total Admin Calls	113,379

KENTCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	74,796
• Total Incidents Handled Without Dispatch	21,500
• Total Incidents Handled	103,850
• Total 9-1-1 Calls Received	87,991
• Total DSP Admin Calls	85,816

SUSCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	91,359
• Total Incidents Handled Without Dispatch	26,213
• Total Incidents Handled	117,572
• Total 9-1-1 Calls Received	101,812
• Total Admin Calls	119,935

HQ Communication is located at the DEMA building in Smyrna. There are 14 Full time Center personnel. Some of the Centers responsibilities are for State-wide data entry into DelJis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems and are the State center for the RisSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services.

The Communication Management team consists of the Chief of Communication, Asst. Chief of Communication and a Manager for each Center. (6 Full time)

Criminal Intelligence Section - Captain William Crotty

The Delaware State Police Criminal Intelligence and Homeland Security Section is a statewide function under the command of Captain William Crotty. The section is comprised of the Homeland Security Unit under the supervision of Lt. Tim Hulings and the Investigations and Support Unit under the supervision of Lt. Dan Sponaugle. Lt. Jeremiah Lloyd is responsible for the Real Time Crime Center and the Delaware Police S.P.E.A.R. Program. Each of these units has statewide operational responsibility and provides investigative and technical assistance to patrol and criminal investigation troops as well as other law enforcement agencies throughout the state.

Investigations and Support Unit

The Investigations and Support Unit consists of the Intelligence Investigations Squad, the Electronic Surveillance Squad, the High Technology Crimes Unit (HTCU)/Internet Crimes against Children Task Force (ICACTF) as well several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, The Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigations. We also continued a state partnership dedicated to the investigation of firearms violence in Delaware.

During 2018, the section's investigators worked with investigators and officers in the field, both inside and outside of DSP, to identify members of organized gangs operating in Delaware. Investigators were able to verify the existence of 212 groups classified as "gangs" or "developing gangs" with various sets and cliques containing approximately 873 identified members. The section also maintained the Delaware Statewide Intelligence System as a 28 CFR Part 23 compliant intelligence database available for the entire state.

During 2018 the section's Internet Crimes Against Children Task Force, working with the section's High Technology Crime Unit, investigated 238 cases involving subjects who utilized the internet to victimize children via the storing or trading of images of child pornography and arrested subjects who traveled to meet undercover detectives, thinking they were going to meet for the purposes of having sex with children.

During 2018 the section's High Technology Crimes Unit fulfilled over 350 service requests to both DSP investigators and outside agencies. These services include the forensic examination of computer hard drives, cell phones and other electronic media. During 2018 the section's Electronic Surveillance Unit responded to 2,747 service requests to both DSP investigators and outside agencies. These services include covert investigative assistance, as well as, repairs and maintenance of the division's entire inventory of fixed surveillance cameras at all division facilities. This unit also used confidential technology that directly resulted in the immediate apprehension of 14 wanted criminals that would not have been otherwise located in a timely manner.

Homeland Security Unit



The Homeland Security Unit consists of the state designated fusion center (Delaware Information and Analysis Center (DIAC)), the DSP/FBI JTTF component and the DSP Maritime Unit.

DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards.

The Delaware State Police Intelligence a Terrorism Liaison Program in 2018 program is managed by Cpl/3 Tim Kerstetter. Tim has been instrumental in providing training and education to a wide array of disciplines on matters of homeland security on 81 occasion throughout the State of Delaware. This information includes specific information about the threats that face a vast cross section of individuals. He has also been vigilant in training law enforcement, first responders and private sector partners in the pre-operational indicators prior to a terrorist event. In today's climate, considering the significant increase of adverse events in the United States and abroad, this role is vital to the safety and security of our state and nation.

The Criminal Intelligence Unit, Critical Infrastructure Unit, made valuable contributions to ensuring the safety of critical infrastructure sites in Delaware. Mr. Ron Bounds coordinates the efforts of this unit and is a dedicated professional conducting vulnerability assessments and managing special projects. In 2018, Mr. Bounds continued to manage a project that is vital to the protection of sites along Delaware's waterways and was awarded with the Port Security Grant to improve the State of Delaware's Homeland Security footprint on Delaware waterways.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full-time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments.

Real Time Crime Center

During 2018, the Delaware State Police opened its first ever Real Time Crime Center (RTCC). This center is responsible for developing and maintaining software solutions to support the State Police Enhanced Analytical Response (SPEAR) program. This program is an evidence based policing model modeled after the Stratified Policing Model. This model is rooted in a defined accountability to establish through policy and the utilization of evidence based policing modeling to address crime and traffic safety issues.

In 2018, the RTCC deployed the SmartForce software program in support of the SPEAR program. The SmartForce technology is an organizational management system tailored for the Stratified Policing Model. SmartForce technology leverages the Microsoft SharePoint system to collect and analyze key data sets that are essential to the evaluation of Troop Commanders evidenced base operational deployment plans.

Critical Incident Stress Management Team - Sergeant Francis L. Fucellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies/employees throughout the state of Delaware. The team continues to assist officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and to respect the thoughts and feelings of the individuals involved.

In 2018, the Delaware State Police CISM continues to be led by Sgt. Francis L Fucellaro II and his assistant, Mr. John Shoemaker, a supervisor with Kent County Communications. The team presently consists of 15 sworn and five civilian members who have received training endorsed by the International Critical Incident Stress Foundation. In 2018, several team members attended ICISF Training Conferences. These trainings afforded Team Members the opportunity to net-work with other CISM Teams throughout the Nation and learn new techniques to assist them in performing CISM services. Sgt. Fucellaro II and Retired Sgt. Justiniano both hosted a 2 day course for Assisting Individuals in Crisis and Group Crisis Intervention. Delaware State Police CISM also assisted the Delaware Department of Corrections with creating a CISM Team.

During the year of 2018, the Delaware State Police CISM team responded to 75 incidents/responses, which included police shootings, military re-integration, fatal accidents, one-on-one sessions, personal issues, as well as other traumatic events for law enforcement and emergency service personnel. The team responded to those incidents in an effort to provide support to the involved officers, co-workers and in some instances family members. Some of the incidents that Team members provided support to First Responders were a motor vehicle accident where five members of a New Jersey family, including four children, were killed. The murder suicide, where a father killed his 41 year old wife, 3 children, ages 3 to 6 years old, then himself. The CISM team provided numerous peer support contacts, defusings, one-on-ones, and debriefings over a period of several weeks.

The CISM team continues to work closely with Dr. Ellen Marshall and other police organizations for joint training opportunities. Dr. Marshall serves as a Professor in the Psychology Department at Delaware Technical and Community College in Georgetown, Delaware and volunteers her time as the team's Mental Health Coordinator. She continues to conduct one-on-one CISM sessions, as well as, the responses she does with the Team.

Division of Gaming Enforcement - Lieutenant Robert Wallace



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the operational security and integrity of the Delaware State Video Lottery, Sports Lottery, Interactive Fantasy Sports Contests and Table Game Operations as required by Delaware Title 29, Chapter 48. DGE utilizes a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the background investigations is to ensure that casino employees, companies and vendors meet the requirements of Delaware licensing and possess the financial responsibility, honesty and integrity required by a licensee.

The Criminal Investigations and Intelligence model consists of eight Delaware State Troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather intelligence information about criminal activity and develop actionable plans to facilitate effective and efficient policing activities. There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

A significant change to the gambling landscape occurred in 2018. The United States Supreme Court overturned The Professional and Amateur Sports Protection Act of 1992 (PASPA) in May 2018, thereby allowing single game sports betting throughout the United States. Delaware had previously passed legislation allowing single game sports betting but, had limited sports betting to parlay bets on National Football League (NFL) games in order to comply with PASPA and the exception provided to Delaware. On June 5, 2018, Delaware began offering single game sports betting, expanding the existing sports betting structure available to patrons.

In 2018, DGE detectives investigated 456 complaints, 45 of the complaints were gaming related. Through these investigations 429 criminal charges were filed. The investigations included underage gambling offenses, theft, fraud and robbery. DGE continued to conduct Violent Intruder Preparedness and Response (VIPR) training for employees at all casinos. The purpose of the training was to aid the casinos in the establishment of plans and responses to potential violent incidents.

Executive Protection Unit - Sergeant Keith R. Mark

The primary mission of the Executive Protection Unit is to provide security for the Governor of the state. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with:

- In-depth knowledge and constant monitoring of the Governor's schedule.
- Perform advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans, emergency exits, staging locations, employee threats or concerns, knowledge and notification made to the local, state and/or federal police jurisdiction where the Governor's event is being held, location of the closest emergency/Level-1 trauma center, on-site emergency care and primary and secondary routes of all events.
- Investigate threats made against the Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Liaison between our law enforcement counterparts (local, state and federal) in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

The Executive Protection Unit is staffed by sworn members of the Division with the highest ranking Trooper designated as the Officer-in-Charge (OIC) and reporting directly to the special operations Major.

It is the responsibility of EPU to provide executive protection services for all events directly related to the Office of the Governor, as well as any personal events that the Governor attends. This protection applies to travel occurring within the continental United States

and during International travel. The same Executive Protection services that are provided to the Governor shall be extended to the First Lady and the immediate family.

EPU is primarily charged with the protection of the Governor and the First Family. However, at the request of the Governor, or if deemed necessary by EPU due to a credible threat and/or extenuating circumstances, EPU will extend its protective detail services to include the Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

During the 2018 calendar year, there were approximately 2,418 in-state events where DSP/EPU provided security/transportation for the Governor and/or visiting dignitaries.

During the 2018 calendar year, there were approximately 35 out of state events where DSP/EPU provided security/transportation for Governor Carney. These trips required extensive planning and coordination with our EPU/law enforcement counterparts in the visiting jurisdiction.

During the 2018 calendar year, there were approximately 565 in-state events where DSP/EPU provided security/transportation for the First Lady; however, there were additional events that she attended with the Governor requiring additional coordination and personnel.

During the 2018 calendar year, there were approximately 22 out of state events where DSP/EPU provided security/transportation for the First Lady. These trips required extensive planning and coordination with our EPU/law enforcement counterparts in the visiting jurisdiction.

The Delaware State Police Executive Protection Unit is one of the smallest details within the National Governor's Security Association (NGSA). Although the Governor's schedule is extremely demanding, and constantly changing, without fail the members of the Executive Protection Unit consistently meet the mission through their professionalism, teamwork, dedication to duty, unwavering work ethic and exemplify the Division's philosophy of "Service Before Self".

Fiscal Control Section - Ms. Sandra L. Frazier

The Fiscal Control Section's goal is to provide efficient and professional financial services to the division. To that end, members of the section strive to:

- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer – Budget concerning the appropriate internal allocation of funds to the division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer – Budget (Major), the section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state and federal law, as well as divisional rules, regulations and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the division, ensures authenticity before processing and ensures compliance with all purchasing procedures.

During 2018, the Fiscal Section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with the two recruit classes, advising senior management on the budgetary impact of increased overtime usage and the monitoring of the division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

Homicide Unit - Captain Melissa Hukill

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn Divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in Delaware courts.

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2018, the Homicide Unit investigated 23 new cases. The Unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Assistance was provided to Georgetown Police (DE), Mobile Alabama Police, Massachusetts State Police, Baltimore County Police (MD) and Prince Georges County Police (MD). Of the 23 new cases investigated, thirteen were homicide investigations. Of the 2018 homicides, 12 cases were cleared along with another homicide from a previous year. The unit also investigated a police officer involved use of force case, and a death investigation. In addition, five death investigations from previous years involving nine defendants were adjudicated in the court system with findings of guilt or guilty pleas during 2018.

This year the Homicide Unit hosted the 23rd Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Approximately 170 criminal investigators representing approximately 60 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included crime scene management, domestic related homicides and human decomposition and child death investigations.

The Homicide Unit Commander is Captain Melissa Hukill. Sergeant David Weaver retired in 2018 from the Division and we welcomed his replacement, Sergeant Steve Yeich. Sgt. Yeich is complimented with Detective Roger Cresto, the Evidence Technician, and Detectives Mark Ryde, Jon King, Dan Grassi and Mark Csapo. Administrative Assistant Ashley Torbert also adds to create a cohesive unit that is committed to clearing 100% of all death investigations.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective Nick Lano as the Brasstrax technician and Mr. James Cadigan who is the certified forensic firearms examiner. Contractor Robert Freese, Stephen Deady and James Storey also assist in the lab as Forensic Firearms Examiners.

From November 2006 through December 2017, 8,190 firearms related investigations have been submitted to the FFSU for examination. During 2018, an additional 698 firearms related cases were submitted for evaluation. This included 37 murder investigations, 531 firearms, 1,845 fired cartridge cases and 347 bullet specimens. The FFSU provided forensic firearms services to 26 Delaware law enforcement agencies, as well as several federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 187 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiner. The examiner provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. Chemist Holly Fox joined the team in the fall of 2018. The lab is comprised of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Director Willey and forensic chemist Whitney Fitzwater conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2018, they received 1,581 blood evidence kits for review and analyzed 1,575 samples for BAC. Forensic chemist Mrs. Cynthia McCarthy oversees the Breath Alcohol Program. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of operators of the instrumentation. As a result of the statewide services provided by members of the Crime Lab, the staff received 2,493 subpoenas to appear in Delaware courts during 2018.

Mrs. Louie continues to assist Director Willey with administrative tasks such as filling evidence supply orders. Additionally, Mrs. Louie manages the DSP photo storage program, which includes responding to requests from attorneys and insurance companies for stored photographs.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms

Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2019, the members of the Delaware State Police Homicide Section remains committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

Honor Guard Unit - Captain Jason H. Sapp



During the course of 2018 the Delaware State Police Honor Guard Unit was comprised of 43 active members statewide.

In order to be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong military bearing and most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the Division in honorable fashion. All Unit members are cross-trained to perform as members of color guards, to

serve as pallbearers and as casket watch, to conduct flag folds and to conduct rifle volleys.

During the course of 2018 the Unit conducted six in-service training sessions and continued its training partnership with allied agencies by opening our training sessions to Honor Guard members from the Division of Natural Resources and Environmental Control, the New Castle County Police Department, the University of Delaware Police Department, the Seaford Police Department and the Millville Fire Company.

Throughout 2018, Honor Guard members participated in 62 total events. The unit participated in DSP annual memorial service events in May at the DSP Academy and in December during the St. Polycarp's Memorial Mass. This year Unit members were joined at St. Polycarp's by Color Guards comprised of members of the Pennsylvania and Maryland State Police as we honored our fallen sister and brother Delaware troopers. In addition, the Unit participated in numerous other events including conferences, promotional ceremonies, recruit class graduations and professional sporting event Colors presentations.

Lastly and with great regret the Unit was once again tasked with laying to rest an active duty member who left us. Master Corporal William Matt was laid to rest by the Honor Guard Unit and Pipes and Drums after leaving his family and the Division too soon.

Human Resources Office - Captain Jon Wood

The Delaware State Police Human Resources Unit provides a full array of critical services to 726 Troopers and 261 civilian employees. These services include all onboarding activities with recruiting, application processing, testing, pre-employment background investigations including polygraph examinations and new employee orientation. In addition, the Human Resources Unit is responsible for benefits and payroll, extra duty monitoring and compensation, worker's compensation, Early Warning System compliance and review, employee assistance, EEOC compliance, labor relations, internal transfer and competitive promotion processes, career development, wellness programs, fitness and weight monitoring and separation and retirement.

The Human Resource's commitment to excellence is anchored by a small team of dedicated civilian employees providing daily administrative functions and support for 987 employees. In addition, the Human Resources unit is comprised of a Recruiting & Application Unit, Polygraph Unit and Background Investigative Unit (BGI). The team is currently led by Captain Jon Wood (Director), Lieutenant Andrea Boone (Assistant Director), Administrative/Legal Services Manager Ms. Monica Holmes, Payroll/Benefits/EEO Manager Ms. Rhonda Davis and Polygraph Unit Sergeant Kristin Smith, who is also responsible for the Application/Recruiting/BGI supervision.

The Background Investigative Unit (BGI) is comprised of nine casual/season investigators that are retired Delaware State Troopers. The BGI Unit is responsible for conducting comprehensive in-depth investigations on all employees hired by the Division. At peak times in the application process, Troopers from around the state are temporarily transferred to HR to conduct background investigations on recruit troopers. In 2018, 154 (91 sworn, 63 civilian) pre-employment background investigations were completed that underwent multiple levels of review for an impartial decision.

The Polygraph Unit Detectives are all nationally certified examiners and, while assigned to Human Resources, are housed within the criminal investigative facilities across the State. This allows the polygraph examiners to assist the CIU units as needed with polygraph exams or assist other detectives. The Polygraph Unit is comprised of one sergeant, two full time examiners and two part time examiners. In addition, one former member of the unit, who was promoted and transferred, continues to maintain her certification by assisting with examinations on a part time basis. During 2017, 181 applicant polygraph examinations were conducted and approximately 10 criminal polygraphs were conducted.

The Human Resources Unit is responsible for managing the internal transfer screening process. When a special unit position for a Trooper becomes vacant, and when authorized by the Colonel, notice is sent announcing the opening. Qualified Troopers submit the required paperwork to Human Resources for screening. Lt. Boone, assisted by Ms. Sara Nash, facilitate a diverse and demographically applicable review panel to provide advisement to the Executive Staff regarding each candidate. This panel, monitored by a Human Resources Member, reviews the submitted paperwork, endorsements and evaluations to make a determination if the candidate meets the prerequisites. In some circumstances, oral boards are also utilized to evaluate the candidate. In 2017, 37 review panels were conducted to fill operational needs.

DSP Recruiters, with the aid and support of part-time Trooper Recruiters, attended 55 career fairs or recruiting events and facilitated numerous “How to Succeed” seminars, facilitated “mock” PT tests for recruit trooper applicants, mentored recruits in training, conducted oral board interviews and screened applicants at the PT Tests. As part of our outreach and recruiting efforts, 3 students were selected for internships, working at several Patrol troops, Headquarters and SBI.

In September 2018, the 92nd DSP Recruit Class began with the selection of 30 Recruit Troopers, restoring the Division to near its full complement of authorized positions. During 2018, administrators processed 1,767 applications for the position of Trooper. In 2018, Human Resources processed over 500 applications to hire 33 full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the Division. The 9-1-1 Communication Centers and State Bureau of Identification continues to see the highest turnover of employees keeping the Unit busy with testing, backgrounds and interviews. In 2018, the Delaware State Police continued to progress with JobAps, an online application process. The JobAps program allows the Human Resources Unit to more effectively manage the labor intensive application process while providing the applicants with a user friendly environment to apply for positions within the State Police.

Information Technology Section - Jim Cashnelli

The Information Technology Section is comprised of 4 areas – End User Services, Network Operations, Applications Support/Programming and Mobile Technologies.

IT is comprised of 12 full-time employees, 9 casual-seasonal employees and 1 contracted hire. End User Services is comprised of 2 full time employees, Jonathan Gafford and Andrea Smith, and 4 casual-seasonal employees, Linda Dove, Jon Wyatt, Michael Gallo and Susan Outten. The Network Operations team is comprised of 3 full time employees, John Caskey, Ian Smith and Paul Cookson. The Applications Support/Programming team is comprised of 4 full time employees, Mary Stewart, Troy Bennett, Marissa Warren and Mark Hartman, one casual-seasonal employee, Terri Shapter and one full time contracted hire, Deepak Jindal. Finally, the Mobile Technologies team is comprised of 4 casual seasonal employees, John Woods, Trevor Glacken, Adam Ashcraft and Jim Rossi. Ken Allen and Jim Cashnelli comprise the Management team for IT.

For more than a year the IT section has been working to organize our section into two groups. Infrastructure services and Client Services – Infrastructure being focused on the back end hardware and software (Data Center, Servers, Switches, Routers, core applications/programming) and Client Services focused on anything that interacts directly with our end users (Desktops and Mobile devices – including the MDTs). The Client Services Manager will be responsible for the Desktop and Mobile Tech teams while Ken Allen will continue to manage the Network Operations and Applications/Programming teams. The Client Services Manager and Ken Allen will report to Jim Cashnelli. This will allow us to be better focused on these two areas of IT and help us to continue to drive initiatives forward in a more organized and coordinated manner.

In 2018, IT closed out 26 projects, over 4,400 support tickets and over 4,600 digital evidence requests. Notable projects for the year include:

- Deployment of Skype to all Troop Conference Rooms, Commanders and Lieutenant PCs.
- Rollout of new DSP Intranet to all DSP Desktops
- SharePoint Server Build

- Digitization of Academy Records
- Travel Authorization Form Automation
- Completion of VDI Proof of Concept
- Server/Network Monitoring System Implementation
- LERMS Upgrade
- FY18 PC Refresh
- HR Personell Records Digital Archive System Setup
- Civilian Discipline Action Form Automation
- Numerous custom application builds including, Aviation Training, HR Promotion Website and College Interest Tracking.

In 2018, the IT section implemented a formal Project intake and prioritization process which has allowed us to better manage and prioritize project requests. This has resulted in more efficient resource scheduling and a better focus on strategic initiatives.

VDI (which stands for Virtual Desktop Interface) will be another important initiative for IT in 2019. VDI allows us to turn a physical desktop into software that looks, acts and feels like a regular Windows PC but can be run from any device – iPad, Android Tablet, Mobile Phone, low cost PC, etc. This is important for a number of reasons.

- VDI allows us to provide our users with a standardized and consistent desktop image across all desktops. Desktops will revert back to their original configuration and unauthorized program installations will be automatically removed when the user logs off (their custom user specific settings will remain however). This will translate to more simplified IT support and a more stable desktop experience for end users.
- VDI allows a user's desktop to follow them where ever they go – even at home or remotely at other non-DSP locations.
- VDI extends the life of existing desktop hardware by repurposing them as “thin” clients to run the Virtual Desktop.
- Desktop hardware problems will no longer cause a potential loss of user data – simply swap out the desktop hardware with new hardware and the user's original desktop will come back the same as it previously was.
- Reduces cost of ownership of desktop/laptop hardware – projected cost avoidance to DSP of over \$1M over the next 10 years.

Technology is increasingly becoming more and more complex and new technologies allow for new ways to assist law enforcement in performing their jobs safely and professionally. As these technologies mature and become available for everyday use IT will be tasked with integrating them into effective solutions that will enhance the Division's ability to keep Delaware's population and our Troopers safe. This will occur thanks in no small part to the men and women of DSP IT who regularly go above and beyond to make sure all of the Division's IT needs are met as quickly and seamlessly as possible allowing the Division to focus on its primary responsibility of Law Enforcement.

Legal Section - Joseph Handlon, Deputy Attorney General

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act, the federal and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification and de-certification issues; and advise the Professional Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Examiners of Constables and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, civil subpoenas for crime reports, FOIA/ public information requests and draft and review legislation.

Legislative Liaison - Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. The Legislative Liaison

Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

During the most recent legislative session, the 149th General Assembly, 2nd Session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

HB #327 – Bill requires mandatory counseling for underage individuals who gamble in violation of Section 4810(a) of Title 29 and provides for original jurisdiction for these violations in the Justice of the Peace Courts for those who are 18 years or older and for original jurisdiction for these violations in the Family Court for those who are 17 years of age or younger.

HB #368 – Act creates the Green Alert Program to aid in locating missing members of the armed forces, including veterans, who have a physical or mental health condition that is related to their service.

HB #300 – Bill makes it a crime to sell, transfer, buy, receive or possess a trigger crank or bump-fire device designed to accelerate the rate of fire of a semiautomatic rifle, making such weapon function more like an automatic weapon.

HB #328 – Act makes it a crime to fly an unmanned aircraft system to do any of the following: 1) Harrass another person on private property, 2) Invade the privacy of another person on private property, 3) violate or fail to obey a domestic violence protective order.

SB #150 – Act reduces the membership on the Delaware Police Accreditation Commission from 16 members to 12 members. The Act also provides that: 1) the Secretary of the Department of Safety and Homeland Security may not vote except to break a tie; and 2) Members of the Commission may appoint a designee to serve in their stead and at their pleasure.

SB #247 – This Act, consistent with longstanding practice throughout the state expressly recognized in the existing statute, clarifies the manner in which criminal justice agencies may inform the public of information related to arrests. In addition, this Act provides the State Bureau of Identification the ability to share information with the federal government to maintain on-going monitoring of individuals who have already undergone background checks. Finally, it provides that fingerprints and similar information collected will be retained for future comparison purposes.

Office of Professional Responsibility - Captain Marshall Craft

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Office of Professional Responsibility is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2018, Captain Marshall D. Craft Jr., Lieutenant Thomas Paskevicius, Lieutenant David Hake and Ms. Debra Hughes were assigned to the office.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2018, the Office of Professional Responsibility investigated 15 citizen's complaints and 21 administrative complaints.

Pipes & Drums - Captain Matthew Cox



The DSP Pipes and Drums can claim 25 consistently performing members at the conclusion of the year. The band continues to strive to grow its' ranks after falling from a peak membership of 27 performers. Currently, the band has two troopers who are attending bagpipe lessons. At the end of 2018 the band welcomed Cpl/1 Marc Conway and TFC Dustin Hamilton as they transitioned from bagpipe students to full band members.

The band performed 67 times in 2018, in events consisting of funerals, memorial ceremonies, Special Olympics events and various community events and ceremonies. The band is administered by Capt. Matthew Cox. Mr. Robert Galloway continued to be the volunteer pipe instructor and our Pipe Major, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps for many years.

During 2018, the band performed at 10 funerals. Sadly, one of the performances for the band was to send off one of DSP's own, Cpl/3 William Matt, who passed away unexpectedly at his home on July 9, 2018.

The band continued its support of our nation's military with performances in support of several community military recognition events. One particular highlight was an invitation we received from the American Widows and Orphans Network (AWON) to perform in September at the World War II Memorial in Washington D.C., as part of their annual recognition of surviving family members of those lost in that war. The band learned a new tune for the ceremony, "Highland Laddie", which was notably played by Private Bill Millin during the allied landing at Normandy. Private Millin was a member of the Highland Light Infantry, and at the order of his Commander, played his bagpipes during the landing to provide inspiration to the troops. He survived the battle, and the band's tune selection was to honor his heroism. In November we were honored to participate in the dedication of the Delaware Women's Military Monument at Legislative Hall and the Gold Star Memorial at Veterans Memorial Park on the grounds of the Delaware River and Bay Authority.

The band continues to honor requests for playing at opening ceremonies of Divisional events. The band also makes appearances at community events that involve the Delaware State Police. Notable events during 2018 included: the Wilmington St. Patrick's Day Parade, a May performance at the Point-to-Point Steeplechase races on the Winterthur Museum grounds and the Delaware Special Olympics Opening Ceremonies in June.

Planning and Research Section - Captain Mike Reader

The Planning and Research Section reports directly to the Deputy Superintendent and provides support to the executive staff. The section is staffed by Captain Mike Reader and Sergeant Patrick Wenk.

The Planning and Research Section continued to play an important role in the overall operation of the division. Members of the section analyzed criminal and traffic statistics reporting the findings to the Delaware State Police Executive Staff and a variety of organizations within and outside the division for use in making informed decisions regarding the allocation of personnel and material resources, budgetary requests and allocations and policy decisions regarding the operation of the division.

The Planning and Research Section facilitated events and meetings such as the Chaplain's Memorial, the Memorial Service and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the executive staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Research Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2018 and look forward to the challenges that will be presented in 2019.

Community Outreach

The Delaware State Police believes building partnerships and relationships with the commercial, residential and faith based communities across Delaware will enhance our ability to be a highly effective law enforcement agency. In an effort to achieve this, DSP established the Community Outreach Unit (COU) in 2015. The COU's principal responsibilities are maintaining and building partnerships and relationships across Delaware and maintaining a presence in our communities' schools, places of worship and neighborhood associations.

In January, the COU organized the third DSP Honorary Commanders Program which partners Troop Commanders with some of Delaware's distinguished community, civic and political leaders. The program encourages an exchange of ideas, experiences, and friendships between key leaders of the surrounding communities and the troop's territory. Another COU accomplishment was the development of the DSP Community Outreach Focus Groups. This program is comprised of COU members, citizens and community leaders. The groups meet quarterly in each county to measure the effectiveness of existing community-based programs and explore new opportunities as it relates to community outreach.

In 2018 the COU continued its partnership with the U.S. Attorney's Office by being an active member of the Violence Reduction Network (VRN) initiative in the City of Wilmington. The VRN is a comprehensive program created by the U.S. Department of Justice (DOJ), Office of Justice Programs and the Bureau of Justice Assistance to leverage existing DOJ resources to deliver strategic, intensive training and technical assistance in an "all-hands" approach to reduce violence in some of the country's most violent cities. The COU's role in the VRN has been focused on outreach, education and prevention programs targeting juveniles within the City of Wilmington. Presentations have taken place in elementary, middle and high schools within the city and New Castle County schools with inner-city feeder patterns. In addition to the school venues, presentations have also taken place at Hicks-Anderson Community Center, the Sikh Center of Delaware and the Tarbiyah Muslim School. Topics of discussion include strengthening community-police relations, mock crime reporting, drug and alcohol awareness, good decision making and conflict resolution. In all, thirty-seven visits were made at these venues with multiple presentations given on each visit.

Sergeant Wes Barnett supervises the unit and is supported by COU officers Cpl/2 Robert Colmery, Cpl/3 Rickey Hargis, Cpl/2 Juanita Smith-Huey and Cpl/2 Heather Imhof. In 2019 the COU will remain committed to reaching out to communities in our jurisdiction in an open and honest fashion to build relationships and help to create safer communities.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the division's policies and procedures comply with the 484 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally, this unit is responsible for maintaining, reviewing, revising/updating, and distributing all divisional policies and standard operating procedures.

CALEA was formed to establish a body of standards designed to promote "best practices" in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant William Nottingham and Cpl/3 Patty Sennet-Wysock, the office accomplishes this task by maintaining files and proof for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle, and evidence storage locker inspections.

Public Information Office - Sergeant Richard D. Bratz

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day to day operations of the Division. The Delaware State Police Public Information Office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Sergeant Richard D. Bratz is the Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media

outlets. He also coordinates the Citizen's Police Academy in all three counties which is offered semiannually.

Master Corporal Michael Austin serves as the primary New Castle County Public Information Officer and Master Corporal Melissa Jaffe serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State, which include but are not limited to: (Honorary Commander Induction Ceremony, Memorial Services, Dedication Ceremonies, Promotion Ceremonies, Community Outreach Ceremonies, Wreath-Laying Ceremony and Employee of the Year Ceremony to name a few)

The Public Information Office is also tasked with the following responsibilities:

- Prepares Press Releases and Public Service Announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates Press Conferences
- Serves as Liaison with other government agency public relation offices
- Hosts and coordinates Divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert program
- Coordinates Community Outreach
- Facilitates the Citizen's Police Academy
- Creating and Maintaining a Social Media Strategy
- Creating and Sending Face Book Posts relevant to current issues
- Creating and Sending Nextdoor.com Posts relevant to communities
- Creating and Sending relevant and current traffic advisories on Twitter.com
- Attend Relevant Training as well as staying current with in-service training

The Public Information Office disseminated (1,260) News Releases on DSPnewsroom.com and over 1,500 Facebook posts. The Delaware State Police Twitter.com and Nextdoor.com are additional websites that were effectively used to enhance our message.

As public representatives of the Delaware State Police, the Public Information Office strives to represent Troopers of the Division with excellence and upholds the pride and tradition that has been with the Delaware State Police since its inception in 1923.

Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State & Federal resources to supply division members with what is necessary to conduct day to day business. The Section is staffed with four civilians: Kimberly Cuffee- Purchasing Administrator, Deborah Dennis- Purchasing Services Coordinator, George Blanchfield- Supply Technician and Suzanne Webster- Graphics Artist. With only four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 950 + employees.

The section's FY'18 combined budget purchased supplies and equipment for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control, ordering necessary supply items; to include patrol related gear, and asset management for the division. In addition, this section oversees the division issued purchasing cards, reconciling/maintaining budget information and the distribution of supplies to the various troops and sections. The Purchasing and Supply/Graphics Section are also instrumental in supplying the needs of the Academy Recruit classes. The responsibilities of the Graphic Section consist of providing and designing printed material, maintaining the State Police website, taking official recruit and retirement photos, identification photos and other related tasks. Merging the Purchasing and Supply and the Graphics Sections together allows continued access to printing supplies and equipment for a faster turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

Special Operations Section - Lieutenant Michael Nelson

The Delaware State Police Special Operation Section is comprised of five specialized units, which are utilized to assist in accomplishing the goals and objectives of the Division. This section includes the Conflict Management Team, Explosive Ordnance Disposal Team, Mounted Patrol Unit, SCUBA, Tactical Control Unit and the Special Operations Response Team. These units receive monthly training and are proficient and professional in handling operational needs when called upon by the State.



Conflict Management Team (CMT)

OIC LT Mary McGuire

Through monthly and annual training sessions, team members sharpen their skills needed to peacefully resolve life or death situations. The team's ultimate goal is to end a crisis situation without violence, injury or loss of life. During 2018, the unit was requested for a number of incidents that were resolved prior to the team's arrival and intervention. On occasions, members of the Conflict Management Team were able to respond to incidents involving persons in crisis while on patrol and utilize their skills to mitigate the incident.

The Conflict Management Team culminated 2018 with a total of 14 assigned troopers, specially trained in hostage negotiation, kidnap mediation and suicide prevention. The Delaware State Police's team often corresponds with allied agencies throughout the state to align our direction for responses. The team, with the assistance of New Castle County Police Department Negotiators hosted a five day basic hostage negotiations course open to all state agencies. The Conflict Management team hosts a 16 hour course bi-annually for 911 dispatchers focusing on emergency operators communications during critical incidents.

Currently the Conflict Management Team has several members who have also received training in Crisis Intervention and Veterans Response Training. This training assists in diversifying our personnel in their negotiations. It also provides education on the logistics in mental health treatment plan to follow.

As the unit forges ahead, efforts will continue to research opportunities for both technology and training to expand the abilities of all members.



Explosive Ordnance Disposal Team (EOD)

NCOIC Sgt. Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous device calls outside the City of Wilmington and incorporated areas of New Castle County. Its eleven bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders. With Delaware being the sixth most densely populated state in the nation and the base of over fifty percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial. In calendar year 2018 the EOD team was called to service 149 times. This tempo continues to rival most full time bomb squads in major metropolitan areas.

All members of the team, except for the officer in charge are part time. Team members keep their skills honed by attending a minimum of 384 hours of training each year. Maintaining this level of proficiency and operational tempo in a part time capacity is a testament to their dedication and commitment to the team, the division and the citizens of Delaware.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it's using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry into a fortified structure, or providing two way communication and video surveillance during hostage/barricaded incidents, the bomb technician's role is constantly evolving. Preparing for these critical incidents through realistic training is the foundation upon which our skills are honed.



Mounted Patrol Unit

NCOIC Master Corporal Alison Meadows

The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. The unit was established in July 2012 and its efforts are coordinated by NCOIC Master Corporal Alison Meadows. This year the unit's role further expanded its operational capacity under the leadership of Lieutenant Michael Nelson. In 2018 the MPU received over 140 requests for service throughout Delaware in areas

of community outreach, crowd control at specialized events, and conducting state-wide daily patrols for the summer.

The MPU's mission is to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as, pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the Troopers' regular duty. The unit currently consists of seven Draft horses, twelve field riders and one full time Trooper. The MPU specifically uses Shire and Percheron horses, averaging between four and sixteen years old. The horses weigh between 1,800 – 2,200 pounds and range in height from 17.0 hands tall (5'8" at the shoulder) to 18.3 hands tall (6'3" at the shoulder.) The MPU's nonprofit organization "Delaware State Police Mounted Patrol Unit, Inc." raised funds throughout the year to help defray the costs of equipment and health care for the horses.

The MPU looks forward to 2019 and furthering its' focus on community outreach efforts with the citizens and business owners throughout Delaware. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will continue to provide professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware.

SCUBA

NCOIC Master Corporal Brian Greene

The Delaware State Police Scuba Unit currently consists of 13 Troopers throughout the state. The unit's primary responsibility is to support the Delaware State Police with search and recovery missions involving aquatic environments. Each member of the unit is a graduate of the United States Naval Diving and Salvage Training Center in Panama City Beach, Florida. The Scuba Unit had a total of 40 official callouts during the 2018 year. Some of the highlights of 2018 included safe recoveries for multiple Troops in both the Southern and Northern parts of the state as well as multiple vehicle recoveries ranging from automobile accidents to stolen vehicle recoveries.

The Scuba Unit continues to train and utilize the newest equipment and techniques in performing their duties. Each fall, the unit conducts deep water diving in Alexandria Bay, New York with the New York State Police. Members work alongside New York Troopers as well as Troopers from surrounding states (Rhode Island, Maine, Vermont) taking part in deepwater body and vehicle recovery. Unit members also attended the New York State Police Ice Diving Certification course in Albany New York. Unit members conducted 5 days of under ice diving to become familiar with the dangers and challenges of ice diving. Members also performed above ice rescue operations and coldwater survival.

In the fall of 2018, members of the Scuba unit were trained and certified in hoist rescue operations involving the State Police Aviation Unit. Members worked with professional U.S Coast Guard Rescue Swimmers to learn the techniques and actions required to successfully deploy from the State Police Helicopter. Members practiced entering and exiting the helicopters from 75' off the ground as well as from various rooftops of buildings. The unit also performed hoist operations into swift water replicating a victim being swept away during storm related natural disasters. The Scuba Unit continues to advance in the use of surfaced supplied diving. The Scuba Team currently has a total of three Kirby Morgan KM37SS Dive Helmets in rotation and have become efficient in both their use and maintenance. In the Spring of 2018, a total of three State Police Scuba members attended a 5 day certification course at Divelab located in Panama City Beach Florida. These three technicians recertified in the proper technique and skills needed to break down and rebuild the Kirby Morgan Dive Helmet. The use of this equipment in various evolutions provides both efficiency as well as safety to the divers.

The unit continues to provide services to both the citizens of the State of Delaware as well as fellow law enforcement agencies. The Scuba Unit continues to provide water survival classes to both State Police Recruits as well as local municipal agencies in the State Police Academy. The unit also supports the State Police S.O.R.T Team in both their initial testing as well as their preparation course. In the fall of 2017, the Scuba unit was asked to assist and participate in a research project conducted by the University of Delaware Marine Studies Program. Members set up research sensors off the coast of Delaware in the Delaware Bay. Scuba Unit members also placed inert ordinances on the bay floor for research into their movement in tidal waters. This project has led to additional diving evolutions into 2018 as the unit continues to assist researchers with the recovery and deployment of inert ordinances. The Scuba Unit also continues to provide rescue swimmers for the Lewes Polar Bear Plunge, which raises funds for the Delaware Special Olympics.

The Scuba Unit looks forward to the challenges ahead in 2019 and will continue to train and evolve in the field of diving and recovery. Scuba team members are committed to their practice and remain confident in their abilities to respond and successfully complete any and all missions.



Special Operations Response Team (S.O.R.T.)

NCIOC Sgt. Rodney Workman

The Special Operations Response Team (S.O.R.T.) provides the division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the executive staff. During 2018, the team responded to 93 calls for service. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and vehicle stops for the Special Investigations Unit/ Drug Units. The team continues to work closely with Special Investigation Units and troop commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert/stealth clearing, weapons training and scenario based events. During 2018, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. Several team members were trained in Close Quarter Defense (CQD) at a facility in Vienna, MD. CQD is attended by several Special Operations units of the U.S. military. The remainder of the team will be attending the course in early 2019.

The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. EOD currently has four team members certified. Both units are mission capable in this arena. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training.

Tactical Control Unit

OIC Lt. Mike Wysock

The Tactical Control Unit (TCU) is currently made up of 48 sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

During 2018, TCU deployed a total of 12 times. These deployments included providing security at several large events such as Delaware State University Homecoming. TCU also deployed and assisted with security at multiple protest rallies. TCU deployed for two statewide warrant execution operations.

The Tactical Control Unit trains on a monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment. TCU conducted two large scale joint training events with the Delaware Army National Guard and also the Pennsylvania State Police.

State Bureau of Identification - Captain Benjamin Parsons

Captain Benjamin Parsons serves as the Director of the State Bureau of Identification (SBI), while Lisa Seymour serves as Assistant Director. Lieutenant Charles Sawchenko serves as Officer in Charge of the Regulatory Section overseeing Professional Licensing Section and Sex Offender Apprehension and Registration Unit.

SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. Director Parsons and Assistant Director Seymour, along with seven troopers, four sex offender agents and a civilian staff consisting of fifty-four people work in the following separate, but interrelated sections:

Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

Three SBI offices are located as follows:

- Main office: Blue Hen Corporate Center, Dover
- Satellite office North: DSP Troop 2, Newark
- Satellite office South: Thurman Adams Center, Georgetown

Expungement Section is the starting point for all adult expungement and pardon requests. Personnel in this section report directly to Lieutenant Sawchenko. The review of expungement requests determine if they can be completed at SBI, or referred to the appropriate court for further consideration. In 2018, the Expungement Section processed 2,206 requests for expungement orders.

Mr. Doug Hegman supervises the Criminal History Section, which is responsible for the research and completion of criminal history background checks for employment and other purposes. The Criminal History Section consists of ten employees. This section processed 79,878 criminal history requests in 2018.

Mr. Anthony DiNardo supervises the Fingerprint Identification Section, which is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal history checks. Comprised of two shifts and eleven employees, this work group processed 60,070 print cards and conducted comparisons on 4,432 criminal summons in 2018. 1,534 recovered latent prints were analyzed resulting in 685 positive hits. Additionally, 826 unsolved latent print cases were resolved in 2018 utilizing advanced fingerprint analysis algorithms. 446 cases involving photo-facial analysis were evaluated in 2018 resulting in 81 hits.

Mrs. Mindie Pleasanton supervises Front Desk Operations at all SBI locations. Thirteen civilian employees provided fingerprinting services to over 64,000 customers requesting criminal history background documentation for a variety of professions and expungement requests in 2018.

Sergeant Dana Berry supervises the Professional Licensing Section. Employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section monitored 589 companies and over 7,873 licensed employees in 2018. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID) and for credentialing 301 HR 218 Law Enforcement Officers Safety Act permit holders.

Ms. Mary Sheppard supervises the Quality Control Section consisting of seven employees responsible for the quality control review of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of review is to ensure proper coding for reporting purpose to the Federal Bureau of Investigation. Once this section has completed their examination, incidents are officially counted as a criminal occurrence for statistical and crime tracking purposes. 68,830 crime reports were reviewed and approved by this section in 2018.

Sergeant Bruce Harris supervises the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). Currently 4,738 individuals are registered as sex offenders in the State of Delaware. SOAR unit consists of 14 employees including five sworn detectives, four agents and five civilians. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction. This investigative unit also performed 1,357 Megan Law notifications, conducted 597 sex offender related investigations and arrested 99 sex offenders for registry violations.

SBI will continue to focus on providing the best possible service to all citizenry and law enforcement agencies in 2019.

Traffic Operations - Captain Glenn Dixon

With an overall mission to reduce motor vehicle collisions, the Traffic Operations Section performs an array of diverse functions. Led by Captain Glenn Dixon and Lt. Tracy Condon, section personnel coordinate divisional traffic enforcement while conducting statewide recordkeeping. The section also encompasses our Commercial Vehicle Enforcement Unit (CVEU). The unit staffs two commercial vehicle weigh facilities. Additional enhancements to roadway safety are carried out via the Electronic Red Light Safety Program (ERLSP).

Fatal crashes in Delaware resulted in the deaths of 111 people in 104 crashes during 2018. Pedestrians were killed in 24 of the collisions. Failing to Yield the Right of Way, Inattentive Driving, and Driving Under the Influence violations were the leading causes of the fatal crashes, while Inattentive Driving caused the majority of personal injury and property damage collisions. The Delaware State Police investigated a total of 21,788 collisions. In an effort to reduce this needless suffering, the Delaware State Police participated in numerous traffic enforcement campaigns, most of which were funded through Delaware's Office of Highway Safety.

Additionally, the Division specifically targeted crash producing behaviors via monthly traffic action plans. All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior and citizen complaints that were specific to each troop's area of responsibility. Police presence was notably increased on targeted highways through the Drive to Zero Enforcement, Pedestrian Safety Enforcement and the Drive to Save Lives initiative. OHS also assisted with DUI, Aggressive Driving, Child Restraint, Pedestrian and Seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events and locations such as US 40 in Bear along with various other identified problem areas.

Administrative personnel, working out of the DSP HQ complex in Dover, fulfill several duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns to promote increased police presence and enforcement on Delaware roadways. This is accomplished using analytical tools, including the Fatal Analysis Report System (FARS) and the Divisional Statistician. The ERLSP reviewed 80,684 red light violations with 58,397 assessments being issued via the ERLSP to assist in the efforts.

Collection, archiving, and dissemination of motor vehicle collision reports is another responsibility of the Traffic Section. In 2018, section personnel processed 18,295 requests for collision reports from the public, attorneys, insurance companies and government agencies. Of those requests, 17,040 reports were copied and distributed.

Commercial vehicle safety is the mission of the Traffic Section's Truck Enforcement Unit (TEU) and the Motor Carrier Safety Assistance Program (MCSAP). TEU personnel are primarily responsible for the operation of the Blackbird and RT 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DelDOT, Virtual Weigh Stations which include Weight in Motion sensors, LPR systems, DOT readers and over-height sensors, were installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations, and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station has been installed on Rt. 1 n/b prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening. MCSAP personnel conduct inspections of commercial vehicles and their operators at various locations throughout the state and at the Division's two weigh facilities.

The Traffic Operations Section also manages the Division's annual Administrative Patrol Program. Troopers not normally assigned to any of our eight patrol troops are tasked with conducting enforcement activities over the state's major holiday travel weekends.

It is hoped that through these comprehensive assignments and programs, needless injuries and fatalities are drastically reduced in 2019 and into the future.

Training Academy - Captain Jennifer D. Griffin



The Delaware State Police Training Academy is located on the headquarters complex and is a full time residential training facility. The academy staff is comprised of fourteen members who are committed to providing divisional members and allied law enforcement agencies with the knowledge, skills and, abilities necessary to provide compassionate, comprehensive public safety services to the citizens and visitors the state. The Training Academy is comprised of several units including: recruiting, in-service and elective training at the main facility; canine training at the canine training center; and firearms training at the firearms training facility in Smyrna.

In 2018, the Training Academy Staff was comprised of Captain Jennifer Griffin, Lieutenant David Diana (Assistant Director of Training), Sergeant Francis Fucellaro, Master Corporal V. Amber Smith and Master Corporal Lawrence Walther, Mrs. Lisa McNatt (Administrative Specialist), and Mr. James Howard (Culinary Specialist).

In 2018, recruits received over 893 hours of training in a wide range of law enforcement topics that tested them physically and mentally including traditional academic studies, response to resistance, defensive tactics & de-escalation, firearms, emergency vehicle operations (EVOC), Advanced Law Enforcement Rapid Response Training (ALERRT) and patrol procedures. In 2018, 67 recruits successfully graduated from the Training Academy.

In addition to training recruits, the academy staff provided mandatory and elective training to incumbent members of the State Police and law enforcement agencies from throughout the region. Mandatory annual in-service training was provided to each member of the division and numerous elective in-service classes were provided throughout the year. The academy also hosted the 47th Annual Trooper Youth Week and continued its partnership with Delaware Technical and Community College with the Law Enforcement Option (LEO) program.

In 2018, the Firearms Training Unit (FTU) trained every DSP academy recruit on firearms, Taser and patrol procedures. They also conducted spring and fall in-service training, administered the ALERRT training throughout the state, conducted LEOSA (HR 218) qualifications, facilitated firearms instructor recertification training, and provided additional training for numerous municipal and state law enforcement agencies.

Since January 2007, the division has delivered a comprehensive Leadership Development Program (LDP) for law enforcement officers throughout the region in partnership with Wilmington University. The three week program allows troopers and officers to learn leadership in academic and practical modalities without having to travel away from home for an extended period of time.

Overall, the entire Delaware State Police training staff maintained a commitment to practicing the Delaware State Police's mission, by "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The men and women who are assigned to the Delaware State Police Academy look forward to the many new challenges they will encounter in 2019.

Transportation - Mr. Lonnie Judy

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles used for patrol, special operations and day-to-day operations. Such vehicles range from pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freightliner mobile command posts. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The transportation section continues to conduct "tests and evaluations" on a variety of police equipment to include emergency lighting, weapon racks, safety partitions, computer consoles, radar placement and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment needed to safely serve the citizens they protect.

The Transportation Section maintains the largest cost center, it's budgeted to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

Victim Services Section - Ms. Debra M. Reed

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center).

In 2018, the unit provided services to over 4,500 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit is under the Direction of Debra Reed, located at Headquarters. The advocates, who are located at various offices throughout the state, include Veronica Colombo, Casey Wilson, Nancy Will, Nina Brown, Crystal Dalton and Corrie Schmitt. Ms. Angela Brown, is the Administrative specialist also located in the Headquarters office. She provides supportive services to all advocates statewide as well as crisis services through answering our 24 hour toll free hotline.

In April 2018, Veronica (Roni) Colombo was recognized as the Civilian of the Year for 2017. Also in April, Debra Reed was recognized in Washington DC with the National Crime Victim Service Award by the Office of Victims of Crime.

The Victim Specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. In addition to the civilian staff, approximately 25 sworn members of the division are cross-trained to assist with victim service “call outs” throughout the state. In 2018, there were over 200 requests for immediate assistance or “call outs” with over 20,000 follow up contacts.

The Victim Services unit has been actively participating with specialized units within DSP and federal partners to address the issue of Human Trafficking. Debra Reed has been appointed by the Governor to the newly formed Human Trafficking Interagency Coordinating Council.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies.

2018 Trooper of the Year - Trooper First Class Christopher Solda



The Delaware State Police is pleased to select TFC Christopher Solda as our Trooper of the Year. In 2018, TFC Solda excelled making significant arrests and furthering critical investigations of criminal activity related to weapons offenses/shootings/seizures, human trafficking investigations, theft from motor vehicles, drug crimes and fraudulent identification cards. Chris proactively generated these arrests/investigations; he prides himself with being thorough, exhaustive and relentless in his pursuit of criminals.

As his first line supervisor, Sgt. Scott Horsman noted, "TFC Solda not only solves cases; he catches criminals in the act of committing crimes." As well as Chris performs with the criminal aspect of policing, he continues to thrive with his additional duties as a patrol trooper, to include his traffic enforcement and involvement with the STaRS' program.

In summary, TFC Solda had performed exceptionally well in 2018 making a significant impact in the communities across Kent County. TFC Solda epitomizes what a well-rounded trooper should be and demonstrates that on a daily basis with his balanced work. In doing so, TFC Solda also recognizes the importance of community engagement and serves as a valuable member of the STaRS program where he routinely engages with the elementary school kids in the Lake Forest School District. Lastly, TFC Solda always maintains a positive attitude in the work environment, upholds a professional demeanor that serves as an example to others, and holds himself to the highest of ethical standards never wavering in his commitment to excellence. TFC Solda serves as an excellent ambassador for the Delaware State Police and as The Trooper of the Year for 2018.

2018 Civilian of the Year - Anthony C. DiNardo



The 2018 Delaware State Police Civilian of the year is Mr. Anthony C. DiNardo. Based on his exemplary dedication, professionalism and work results. Anthony (Tony) began his employment with the Delaware State Police (DSP) in 2014 as a Latent Print Examiner within The State Bureau of Identification (SBI) Forensic Fingerprint Department. Having already served 21 years as a New Castle County Police (NCCPD) Officer, the majority of his tenure with NCCPD was spent working within their Crime Scene and Latent Fingerprint Unit. His experience and expertise extrapolated seamlessly to SBI and are priceless to Delaware's Law Enforcement Community.

Tony works very hard every single day maximizing his skill set to the benefit of all stakeholders involved. He received and analyzed 1,534 latent prints in 2018 making positive identification "hits" on 658 of these submissions. He also solved 826 latent cases leading to numerous arrests and closure of many pending cases for the Delaware State Police (DSP) and municipal agencies.

Additionally, the success of DSP's acquisitions and utilization of facial recognition technology should largely be attributed to Mr. DiNardo. While

beginning in 2016, his accomplishments over the past two years proved instrumental in building confidence within our LE community who now trust the capabilities of this technology and (of course) Tony's skills and abilities. SBI has observed the employment of facial recognition technology as an investigative tool increase greatly each year and we anticipate continued growth in 2019. Having received numerous hours of training with the FBI and analyzing thousands of digital images, Tony is one of two facial recognition experts in Delaware. 448 facial recognition requests were analyzed in 2018 by Mr. DiNardo resulting in 81 positive hits. Although humble by nature and projecting a quiet confidence, he is aggressive in the pursuit of his greatest passion "chasing criminals and catching the bad guys!"

Although heavily tasked, Mr. DiNardo took on a great deal of additional responsibility in 2018 by accepting the position of Automated Fingerprint Identification System (AFIS)/Biometric Technology Administrator and Ten Print Section Supervisor for DSP. This section is comprised of six employees and collaborates comprehensively with SBI's IDEMIA Technology Engineer. He quickly built upon his existing relationships within this work group and is greatly respected and appreciated by those under his command and throughout Delaware's law enforcement community.

Due to Mr. DiNardo's in-depth knowledge of current technologies and those on the horizon, he is constantly researching avenues to keep Delaware's Law Enforcement on the leading edge of biometric technology while keeping a watchful eye on potential pitfalls and impediments. During 2018, he pursued a "card-less system" for his Ten Print Department, which saves the Division thousands of dollars each year and streamlines workflow within SBI.

Finally, Tony's ability and passion to teach those around him; he is a natural coach and spends many hours every year providing instruction and guidance to our recruits and colleagues in Law Enforcement. Anthony DiNardo lives by our Core Values, is a true role model for all and his support, contributions and dedication to the division and Delaware are unsurpassed.

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