



DELAWARE STATE POLICE

2017 Annual Report



Stephen Ballard



Richard Long



Rodney Bond



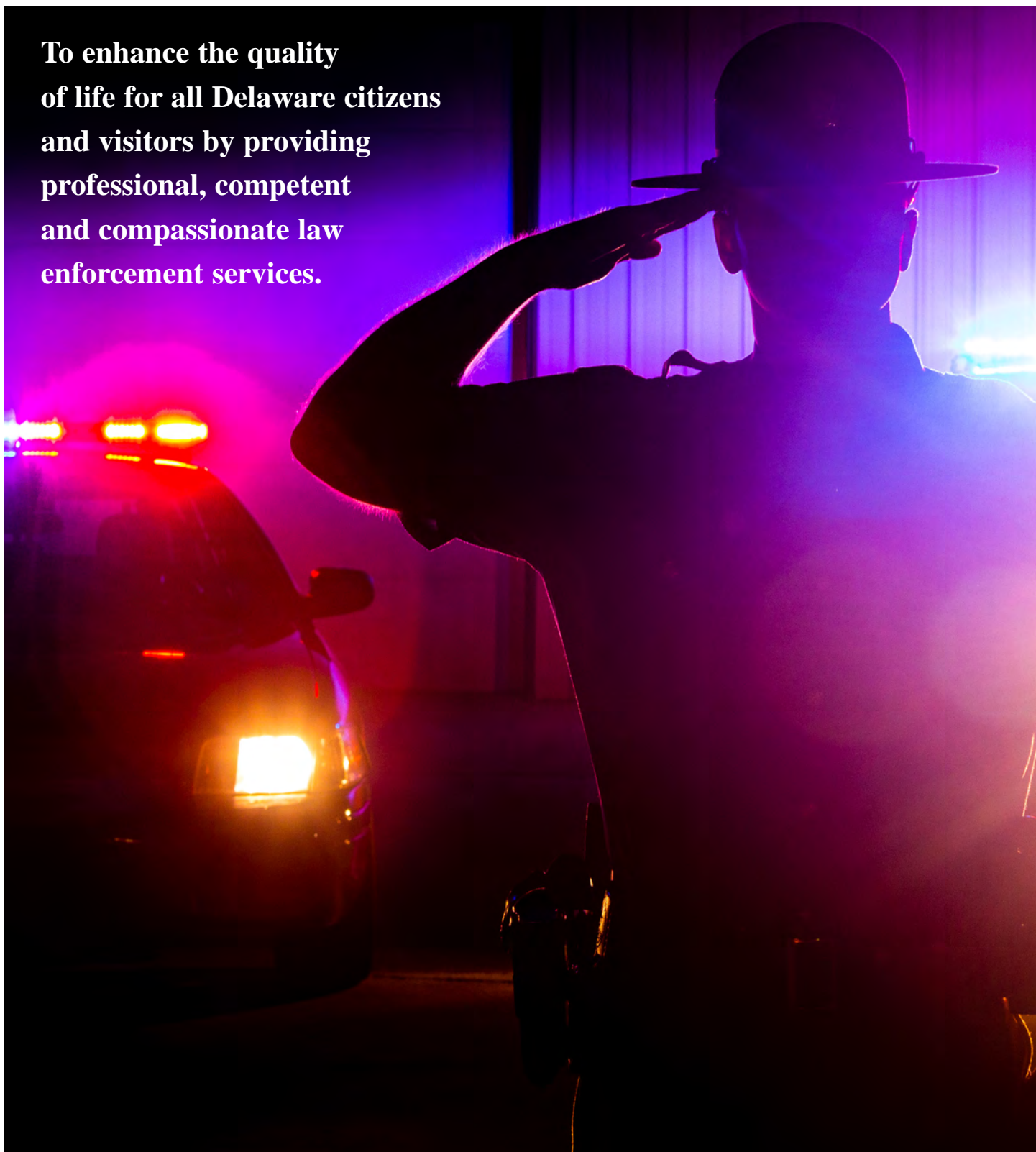
Gone... But Not Forgotten

The 2017 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★



State of Delaware
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
OFFICE OF THE SECRETARY
P.O. BOX 818
DOVER, DELAWARE 19903-0818
302-744-2680

The Honorable John Carney
Governor

The Honorable Robert M Coupe
Cabinet Secretary

I am pleased to join Colonel Nathaniel McQueen in presenting the 2017 Delaware State Police Annual Report. This report represents the dedicated service and outstanding accomplishments of the women and men of the Delaware State Police (DSP). It is with profound sacrifice and selfless devotion, that they answer the call to duty in challenging times and perform their day to day responsibilities, always holding the interest of all citizens in the highest regard.

One initiative deserving special recognition is the Delaware State Police Enhanced Analytical Response (SPEAR) program that provides a proactive evidence based approach to reducing violent crime in our communities and improving traffic safety. The program implementation has enhanced the DSP organizational structure making its operations more effective and efficient to better serve the citizens and visitors of the State. The SPEAR program, utilized in all patrol troops and each of the counties criminal investigative units, has produced a number of successes including a 15-year, record low crime trend in robberies, burglaries and shoplifting. The Division's commitment to the delivery of professional, competent and compassionate law enforcement services to our great State is to be commended.

While the remarkable effort of the Division is highlighted by its significant achievements, the DSP faced a number of challenges in the past year as it suffered a tremendous loss with the line of duty death of Corporal/1 Stephen J. Ballard. Cpl/1 Ballard, an eight-year DSP veteran, was shot while investigating a reported suspicious vehicle. Cpl/1 Ballard is remembered for his sacrifice, selfless devotion, and contributions to our community. While serving as Trooper, he mentored college students through the Delaware State University collegiate chapter of the National Organization of Black Law Enforcement Executives (NOBLE), and worked extensively with Delaware youth at the DSP Camp Barnes. His dedication earned him two Superintendent accommodations and two Lifesaving Awards. Cpl/1 Ballard is an example to us all and continues to inspire us to do more in our communities. We are forever grateful to the citizens of Delaware for the outpouring of support they provided to the DSP during this difficult time.

I hope you are encouraged as you read the annual report and learn of the many success stories of the Delaware State Police and join me in extending a sincere thanks to the men and women of the DSP for their service, professionalism and commitment to ensure the safety and security of our State.

Sincerely,

Secretary Robert M. Coupe



STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
DIVISION OF STATE POLICE
P.O. Box 430
DOVER, DELAWARE 19903

It is my distinct pleasure to present the 2017 Annual Report for the Delaware State Police. This year was filled with several outstanding accomplishments as well as several challenges and heartbreaking losses.

The men and women of the Delaware State Police greatly appreciated the leadership and support of Governor John Carney, Secretary of the Department of Safety and Homeland Security Robert Coupe, and members of our General Assembly.

The support from our law enforcement community, elected officials, private sector partners and most importantly the citizens we serve was most evident during this past year.

On February 2, 2017, the entire State was stunned by the tragic death of Lieutenant Steven R. Floyd, Sr. as he gallantly served at the James T. Vaughn Correctional Center.

On April 26, 2017, Corporal/1 Stephen J. Ballard was shot and killed after approaching a suspicious vehicle in the parking lot of an area convenience store. Corporal/1 Ballard was the first Trooper to be murdered in the line of duty since 1972.

Just two weeks prior to Corporal/1 Ballard's tragic death, our Troopers laid to rest Master Corporal Richard Long. Master Corporal Long succumbed after a very courageous fight with cancer. On November 24, our Troopers once again had the very difficult task of laying to rest one of our own. Sergeant Rodney Bond, a 14 year veteran of the Division died unexpectedly. Once again, our citizens stood shoulder to shoulder with our Troopers in an overwhelming display of support.

Despite these tragic and unprecedented losses, our Troopers reinforced their commitment to each other and to the community. Troopers performed far beyond what we could have ever imagined and continued serving our communities with distinction.

We continued to expand our Community Engagement and worked with our citizens to solve problems and address their concerns, while striving to build trust and community partnerships.

With the state wide implementation of our (SPEAR) State Police Enhanced Analytics Response model, we continued to meet our Divisional Goals and improve the safety of Delaware communities.

Troopers achieved a 28.9% reduction in Robberies, 27% reduction in Burglaries, and a 12.5% reduction in Thefts. These reductions cannot be understated as they represent the lowest totals in over 15 years.

Overall crime in Delaware State Police jurisdiction declined by 3 percent and Part 1 crimes declined by a total of 16%.

As the Delaware State Police continued to focus on our core crimes and ensure thorough investigations, crime clearance rates significantly surpassed national averages. This was demonstrated by a 70% clearance rate of violent crime compared to the national average of 45.6%.

The foundation of the Delaware State Police continues ensure safety on Delaware roadways. While focusing on evidence based, data driven approaches, we continued to work tirelessly with our traffic safety partners at the Office of Highway Safety and the Department of Transportation. These efforts resulted in a 5% decrease for crashes involving alcohol and for fatal crashes, alcohol involvement decreased by 26%. Fatal crashes in Delaware State Police jurisdiction were also reduced by 13%.

In the coming year, the Delaware State Police will continue to work with our communities and community leaders to build trust, increase transparency and ensure accountability.

On behalf of the Delaware State Police, we express our profound gratitude for the kindness our communities have shown to all of us over the past year. Your blessings and well wishes will always be remembered.

I assure you that even in difficult times, the Delaware State Police will always honor our mission to enhance the quality of life for all Delaware citizens and visitors by providing professional, competent, and compassionate law enforcement services.

Sincerely,

A handwritten signature in black ink, reading "Colonel Nathaniel McQueen, Jr." with a stylized flourish at the end.

Colonel Nathaniel McQueen, Jr.
Superintendent

Executive Staff



*Colonel Nathaniel McQueen
Superintendent*



*Lt. Colonel Monroe Hudson
Deputy Superintendent*



*Major Robert Hudson
Administrative Officer*



*Major Daniel Meadows
Special Operations Officer*



*Major Sean Moriarty
South Operations Officer*



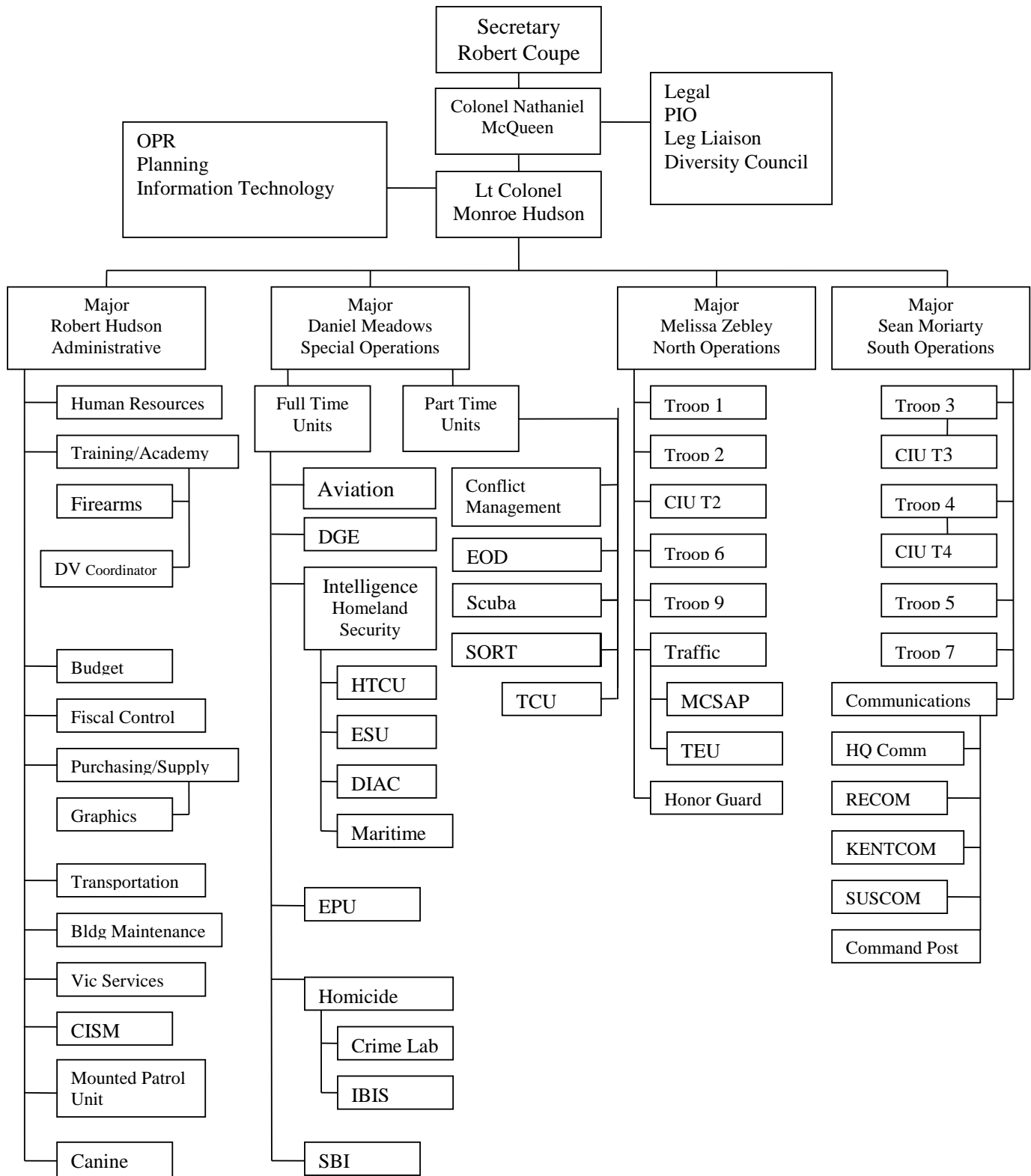
*Major Melissa Zebley
North Operations Officer*

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DELAWARE STATE POLICE TABLE OF ORGANIZATION



10/11/17

Crime Data

2017 Divisional Goals

Criminal Goals

Reduction of Robberies(3%)
 Reduction of Burglaries (8%)
 Reduction of Thefts (5%)
 Reduction in Aggravated Assaults (Non-Domestic) (7%)

Traffic Goals

Reduction of Total Collisions (3%)
 Reduction of Fatal Motor Vehicle Collisions (6%)
 Reduction in Combined Pedestrian/Motorcycle
 Related Collisions (3%/2%)
 Increase in Proactive DUI Enforcement (3%)

Crime / Crash Type	Percent Change 16' to '17	True Count of Crime 2016	True Count of Crime 2017	S.P.E.A.R. Impact on 2017
Robbery	27.7% Reduction	516	368	Lowest reported crime total in over 15 years.
Non-Family Agg Assaults	1.2% Reduction	461	444	Within standard deviation of historical reported crime numbers.
Burglary	26.6% Reduction	2,147	1,562	Lowest reported crime total in over 15 years.
Theft ex Shoplifting	11.1% Reduction	10,787	9,074	Lowest reported crime total in over 15 years.
Shoplifting	15.9% Reduction	6,910	6,143	Reported crime lowered to pre-2014 reporting levels
Total Crashes	0.5% Increase	21,259	21,353	For DSP there was a dramatic increase in collisions for the calendar year '15 and '16. Reporting in 2017, significantly curtailed a rising trend and reductions in key metrics (Fatal Collisions 102 to 88 and Pedestrian Collisions 212 to 175)

DSP Statewide 2017 Goals and Accomplishments

DSP Statewide Annual Goals



Reflects NIBIRs numbers, not incidents

Troop 1 - Captain John Laird, Jr.

The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty-four troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail mecca, and the site of the world-wide headquarters for Astra Zeneca. Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees.

In May of 2015, Troop 1 piloted the Division’s Stratified Model Program, known as the State Police Enhanced Analytical Response (S.P.E.A.R.). Throughout this process Troop 1 Troopers have remained flexible and engaged with the process with the increased levels of accountability to both criminal and traffic issues. From the beginning of the program, one of the top spots for daytime criminal activity was identified as RT 202 Concord Pike, specifically shoplifting and thefts along the corridor, which required a multi-pronged approach. During the nighttime hours, burglaries both commercial and residential became an increased focus and were patrolled in high volume to decrease these types of crimes.

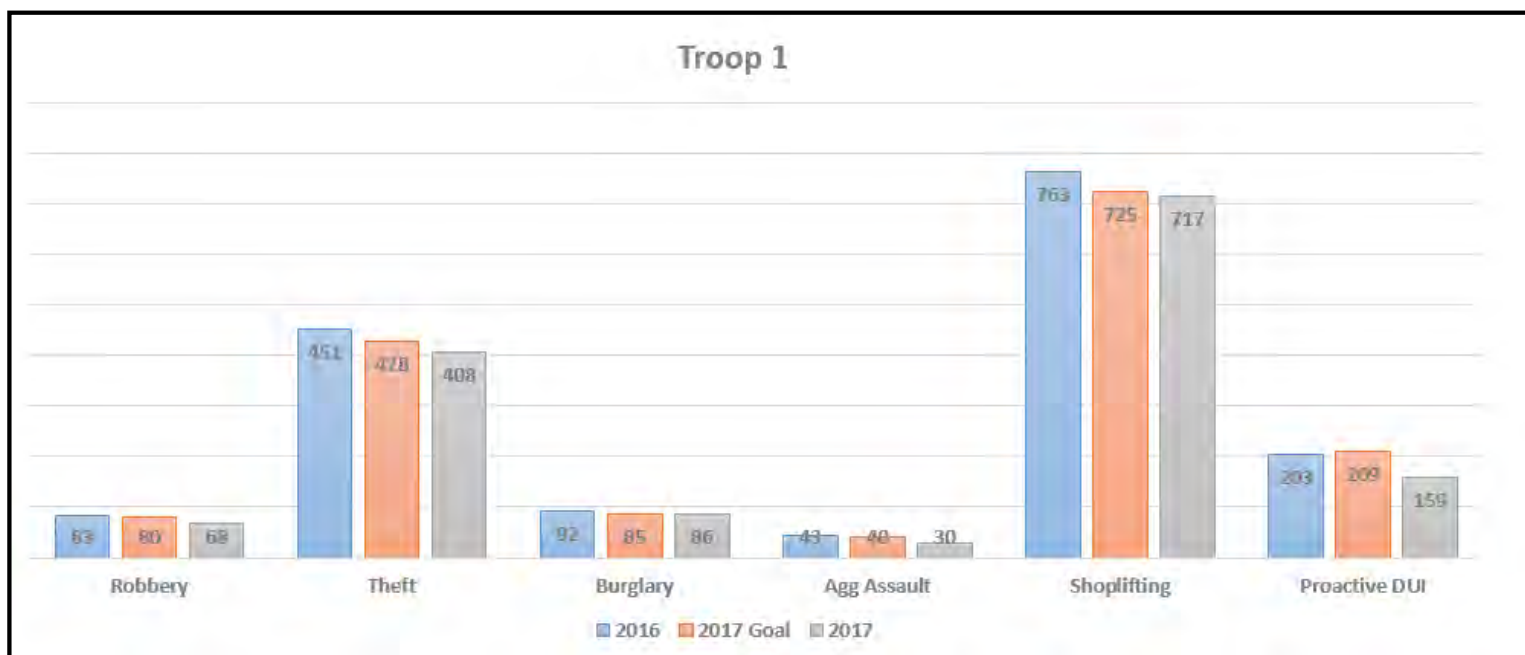
Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Sean Duffy. Under Lt. Duffy’s direction in 2017, Troop 1 experienced a 5.4% reduction in burglaries and a 16.9% reduction in robberies from the previous year. Daily analysis is performed to identify hot spots, micro hot spots and top store locations that are being targeted by suspects. As these issues appear, a

strategy is created by the Troop Administration and carried out by the Troopers.

Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis who targeted and led traffic initiatives with funding from the Office of Highway Safety and the D.S.P. Traffic Section. As previously stated above, the utilization of the Stratified Model further focused the strategy and deployment for dealing with the traffic issues in the Troop 1 area. In 2017, Troop 1 made it a priority to reduce the number of pedestrian crashes. These efforts resulted in a 40% reduction in pedestrian crashes from the previous year. Troop 1 also experienced a 36.8 % reduction in motorcycle crashes.

Troop 1 Administration and Troopers continue to engage with the community in a variety of locations and venues. For 2017, Troop 1 Troopers participated in numerous community events, and/or meetings to include events for Special Olympics, A.I. Hospital visits, community meetings, Law Enforcement Memorial Run, Claymont Holiday parade, DSP Explorer's meetings and senior safety talks. Troop 1 also continued to host Community Café events throughout the Troop 1 area. The Community Café events provided citizens the opportunity to interact with the Troop 1 Administration and discuss issues impacting their local community.

On August 29, 2017, a roadside memorial service was held at the intersection of Philadelphia Pike and Holly Oak Rd. to honor Officer Francis Ryan of the Delaware State Highway Police. On October 17, 1922, Officer Ryan was involved in a serious motor vehicle accident while attempting to apprehend a speeding motorist on Philadelphia Pike. Officer Ryan succumbed to his injuries on November 2, 1922. The Delaware State Highway Police became what is now known as the Delaware State Police in 1923. Officer Ryan was first state police officer to die in the line of duty. A roadside memorial sign was unveiled at the memorial service that honors the sacrifice made by Officer Ryan.



*Information Accurate as of 02/19/18

Troop 2 Patrol - Captain Jason Sapp

The 'new' Troop 2, built in 2002 is located on the Pulaski Highway in Newark and is responsible for primary coverage of approximately 100 square miles of Troop area that runs from Interstate 95 to the C&D Canal (North to South) and from the City of Wilmington/Delaware River to the Maryland Line to (East to West).

Lieutenant Edward Schiavi serves as the Deputy Troop Commander/Criminal Lieutenant while Lieutenant Scott Slover serves as the Traffic Lieutenant. Sergeant's Thomas Carver, Gregory Earle, Joshua Jubb and Daniel Salfas supervise the Troopers assigned to the four Patrol Shifts. In addition to the 48 Troopers assigned to those four Shifts Lieutenant Schiavi also oversees the Troop 2 Retail Theft Unit which focuses on Shoplifting, Theft and Organized Retail Crime investigations as well as the Troop Two I.M.P.A.C.T. Car (Intense, Meaningful Patrol Attacking Crime Trends) which focuses on targeting criminal 'hot spots' throughout the Troop area in a proactive fashion.

In addition to overseeing the Troop's vehicle fleet and all traffic related efforts Lieutenant Slover also oversees the New Castle

County Collision Reconstruction Unit (C.R.U.) which is responsible for all fatal motor vehicle investigations as well as significant departmental collisions throughout New Castle County. Sergeant Dermot Alexander oversees the three investigators assigned to C.R.U. The Collision Reconstruction Unit investigated a total of 45 fatal collisions throughout New Castle County in 2017 and handled several additional serious departmental and pedestrian collisions. Of the 45 total fatal collisions, 15 involved pedestrians. That reality has resulted in increased focus on pedestrian-related enforcement Countywide. Those efforts, in part, appear to have contributed to a 17% reduction in pedestrian collisions throughout the Troop area during 2017 and during the course of 2017 the Troop experienced a 12% reduction in DUI-related collisions from the previous year.

From a criminal perspective, during the course of 2017, Troop 2 personnel investigated 3,690 criminal complaints and responded to/initiated an additional 14,475 miscellaneous calls for service. From a crime reduction perspective the Troop experienced a 46% reduction in Robberies, a 15% reduction in Burglaries, a 17% reduction in Thefts and a 12% reduction in Shoplifting incidents during the course of 2017.

The Troop 2 Administration was assisted on a daily basis by Administrative Specialist Joni Melvin, Physical Plant Maintenance Specialist Jeffrey Miller and Automotive Mechanic Scott Warren, all three of whom serve as critical elements of the Troop's success.

During the course of 2017, Troop 2 personnel remained committed to staying connected to the communities served by attending community meetings, participating in various community events, hosting monthly AtTAcK Addiction Reality Tours at the Troop and by maintaining an ever important Explorer's Post which exposes young adults to the law enforcement profession.

Pastor Tobe Witmer, Pastor of Lighthouse Baptist Church in Newark, served as the Troop's Honorary Commander in 2017 and served to be a phenomenal partner for the Troop and Division as both continue to strive to build strong community partnerships.

2017 proved to be a challenging year for Troop 2 following the loss of two active duty members from the Criminal Investigations Unit, Cpl/3 Richard Long and Sgt. Rodney Bond. Troop 2 personnel also had to endure the Line of Duty Death of one of their own, Cpl/1 Stephen Ballard, who was murdered the morning of April 26th while investigating suspicious activity just miles from the Troop. The strength demonstrated by Troop personnel, specifically Cpl/1 Ballard's shiftmates on D-Shift, following his loss was unparalleled and demonstrative of the caliber of women and men that wear the French blue of the Delaware State Police.

Despite the many challenges that arose during 2017, Troop 2 personnel continued to perform in admirable fashion.

Troop 2 CIU - Captain Peter Sawyer

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four patrol troops in New Castle County. The CIU is under the command of Captain Peter Sawyer, Lieutenant Millard Greer and Lieutenant Robert Jones with administrative assistance provided by Ms. JoAnn Burge. On December 31st, Ms. Burge retired after over 30 years of service to the state and transitioned her duties to Ms. Gail Willoughby.

CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects and locate stolen property. Detectives are tasked with quickly identifying crime trends in order to identify the perpetrators and take them into custody, preventing future crimes, which often come with escalated violence.

CIU is currently staffed with seventy-six (76) sworn Troopers, two (2) Civilian Auto Theft Technicians, two (2) Agents assigned to the Drug Diversion Unit, and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

CIU detectives are assigned to specialized investigative squads that concentrate on specific crimes. These squads include Robbery, Major Crimes, Property Crimes, Financial Crimes, Youth Aid, Drugs, Evidence Detection and Court Liaison. In addition, two CIU drug investigators participate full-time in two federal task forces with the Drug Enforcement Agency (DEA).

Additional units include the Governor's Task Force (GTF), the School Resource Officers (SROs) and the Drug Diversion Unit (DDU). The GTF is a unit comprised of DSP Troopers and officers from Delaware Probation and Parole. GTF focuses on offenders who are on probation and violating conditions of their release from prison by their continued criminal activity. Twenty-one (21) SRO's are stationed in 27 schools throughout the county and act and serve as the school's law enforcement officer, law-related counselor and law-related educator.

The Drug Unit investigates offenses related to the possession and distribution of illegal substances, while the GTF conducts proactive policing impacting quality of life concerns in historically problematic geographic areas. GTF also assists the Department of Corrections Probation and Parole officers with monitoring the compliance of active probationers. In 2016, the Drug Unit and GTF seized over 22.8 kilograms of cocaine, 3.1 kilograms of heroin, approximately 30 lbs. of marijuana and a large assortment of pills. 2017 also yielded the largest single seizure of deadly fentanyl (521 grams). In addition, they seized 44 felony firearms, executed 85 search warrants and conducted 2,202 curfew checks on probationers. Both squads are also responsible for surveillance operations in support of the other detective squads. The Drug Diversion Unit is responsible for investigating the diversion of legal drugs into illegal channels and the acquiring or obtaining of controlled substances by illegal methods. In 2017 the DDU investigated 136 cases resulting in numerous defendants being arrested for multiple criminal charges. A large scale international pill distribution case that began in 2016 is still ongoing and continues to lead to numerous arrests in the US and abroad, the seizure of several thousand real and counterfeit tablets stateside as well as millions of tablets in India. This case is the largest diversion case in Delaware history.

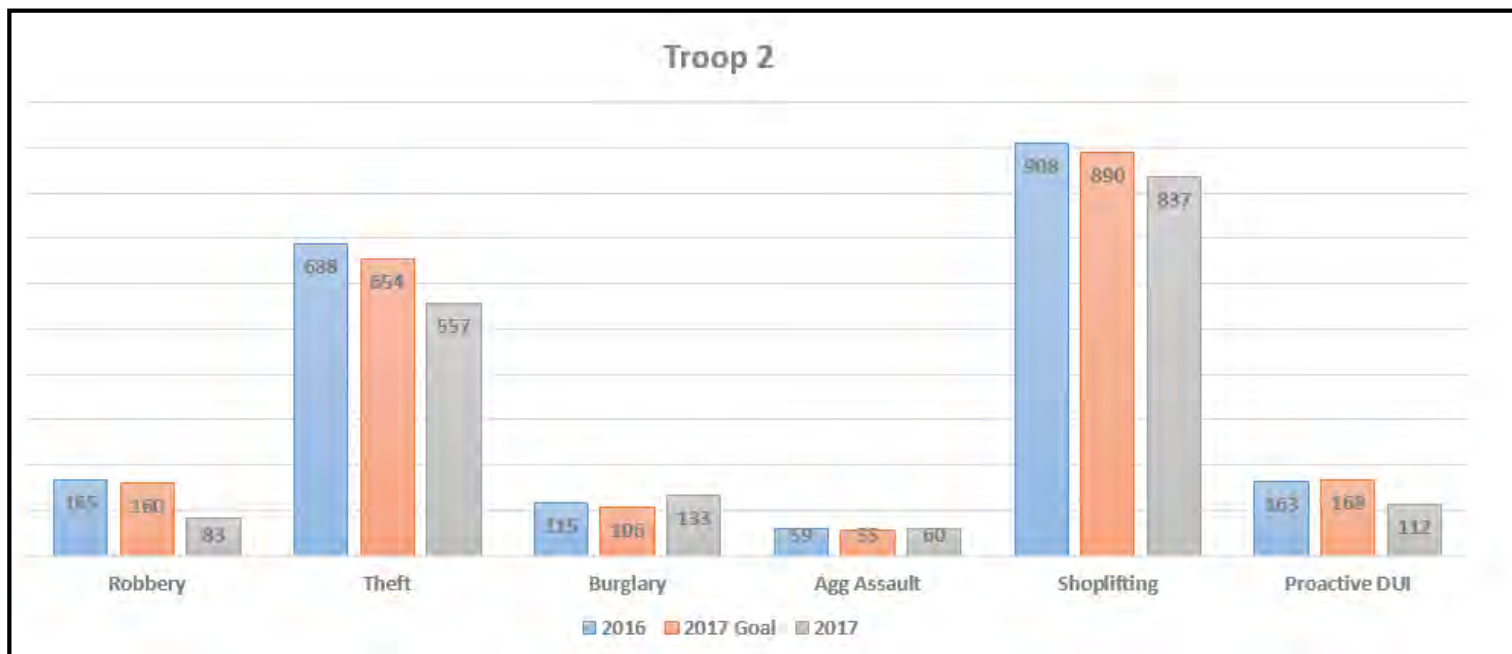
In 2017, detectives investigated and managed a significant caseload including 43 deaths, 220 robberies, 61 sexual assaults, 18 non-fatal shootings and stabbings, 303 burglaries and large scale felony thefts, 131 Auto Thefts, and 135 financial “white collar” crimes, in addition to many other felony level investigations and follow-ups. 656 complaints were investigated by our SROs in the schools in New Castle County and an additional 349 youth related crimes were investigated by the Youth Aid Unit. Our Evidence Detection Unit handled 582 crime scenes and criminalistics requests while also maintaining the evidence and property lockers at all four New Castle County troops.

Many of these cases involve multiple victims, suspects and crime scenes and are part of crime “trends” identified by detectives and intelligence officers. As such, these cases are manpower intensive and require extensive resources. Troop 2 CIU continued to work together toward the common goal of bringing those responsible for committing felonious acts to justice. The skill, experience and training of our CIU investigators resulted in clearance rates for sexual assaults, robberies and burglaries being far above the national average. By working together and using available technology to identify trends quicker we are able to reduce future incidents. These clearance rates and the successful outcomes of the investigations are a direct reflection of the hard work, talent, dedication, commitment and teamwork exhibited daily by the men and women of the Troop 2 CIU.

In 2017 CIU detectives investigated many high profile cases to include:

- Playing an integral part in the investigation into the murder of two on-duty Delaware Law Enforcement officers: DSP Corporal Grade 1 Stephen Ballard who was shot and killed in a parking lot on Delaware Rt. 40 in Bear in April of 2017, and DOC Lt. Steven Floyd who was killed during an inmate uprising at the Delaware Correctional center near Smyrna in February of 2017.
- A shooting at a bar in Newark where the suspect fled and was identified and captured the next day.
- A kidnapping of a two year old infant from a Newark area day care facility. The infant was unharmed and the suspect was quickly identified and arrested.
- An apparent “random” shooting of a residence that, through crime scene reconstruction, was linked to a nearby resident who lived across the highway from the victim. The suspect was taken into custody after a brief standoff.
- Several burglary trends with little initial evidence available to the investigators. Through diligent investigative means these trends were solved with a significant amount of property recovered.
- Numerous violent robbery trends throughout 2017. Using a variety of investigative means detectives quickly identified the suspects and cleared many of them before innocent parties could be injured or further victimized. One example is the clearance of a serial convenience store robbery case which took a violent offender off the streets. This subject was identified after weeks of surveillance and other investigative methods.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2018 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services and furthering the our crime reduction goals.



*Information Accurate as of 02/19/18

Troop 3 - Captain Joshua A. Bushweller

Troop 3 is commanded by Captain Joshua A. Bushweller, and consists of ninety-four sworn officers and five civilian support staff. The facility is home to a Patrol Division commanded by Lt. William Thompson, a Criminal Investigative Division commanded by Lt. Gerald Windish and the Special Investigations Division commanded by Lt. Charles Sawchenko.

The Patrol Division is comprised of forty-eight uniformed troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

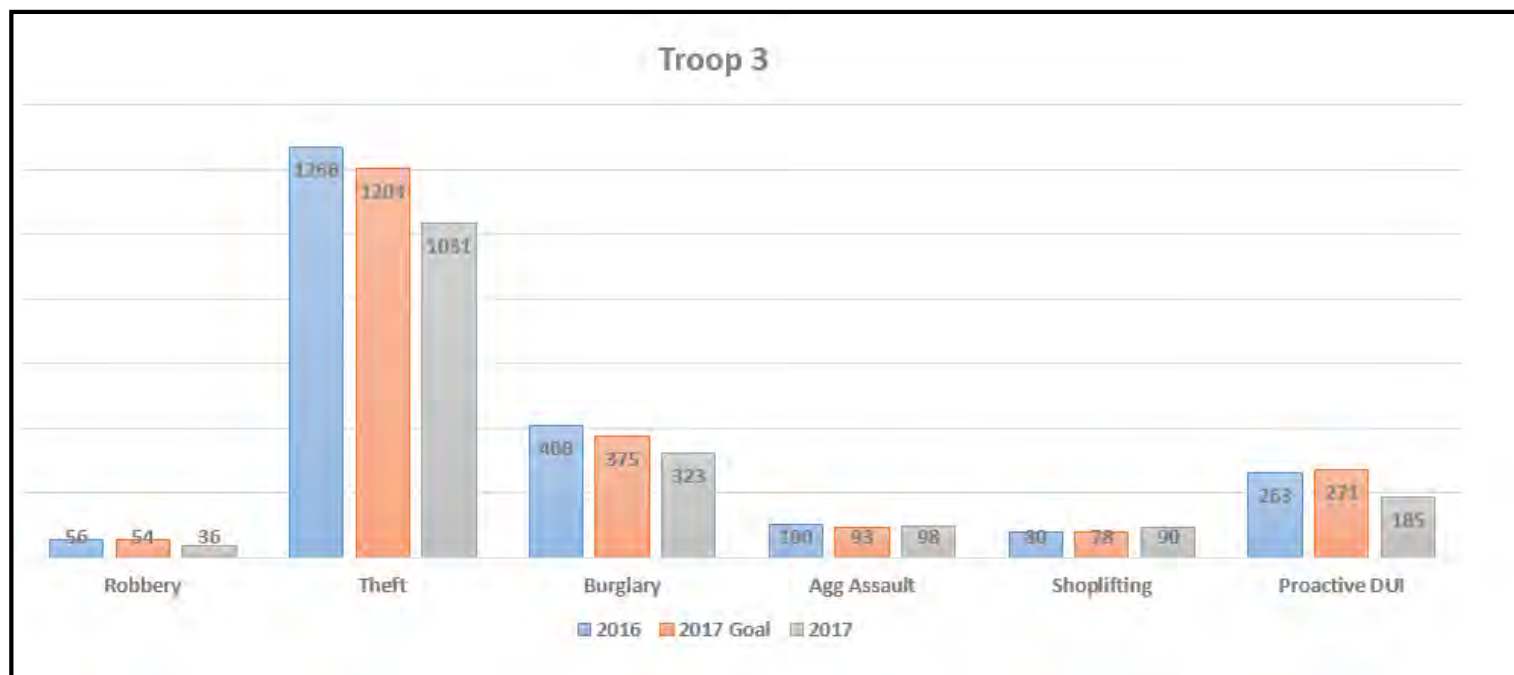
The Special Investigative Division consists of fourteen detectives who comprise the Drug Unit and Governor's Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor's Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high-risk repeat offenders. In addition to providing traditional police services, Troop 3 provides event security and law enforcement services for the Delaware State Fair, two NASCAR races and the Firefly Music Festival.

In 2017, Troop 3 observed many successes. Some highlights include achieving a 35.7% reduction in Robberies, a 20.8% reduction in Burglaries, a 16.7% reduction in Thefts, as well as a 3.4% reduction in overall crashes exemplifying the exceptional work the troopers are doing. Moreover, when comparing many of the clearance rates of crime against the national averages, Troop 3 demonstrates a deep desire to solve our crime. A Robbery clearance rate of 61.1% versus the national average of 29.3%, a Burglary clearance rate of 39.4% versus the national average of 13.1%, and a Theft clearance rate of 42% versus the national average of 20.4% clearly shows the dedication of the troopers to solve crime when it occurs.

Equally important to our crime fighting and traffic enforcement measures is our commitment to suppress and prevent crime through our Community Outreach and Engagement efforts. In 2017, Troop 3 embarked on several community based programs to build trust, open lines of communication, foster positive and open relationships that are inclusive of all citizens and the police, all aimed at crime reduction and making our communities as safe as possible. Programs such as STaRS, Honorary Commander, Community Café's, It's Cool to go back to School, working with Meals on Wheels, having our Mounted Patrol Unit patrolling on horseback in many of our communities and Operation Troopers have Your BACKpack are some examples. These pro-active efforts allow our troopers to engage

the community in non-traditional law enforcement ways that leads to a better understanding of the DSP, builds trust amongst our communities, and legitimizes our role as law enforcement officers while providing a better understanding of the various cultures that exist within our communities across Kent County.

The men and woman of Troop 3 truly appreciate the support and partnerships we share within the residential and business communities we serve and look forward to serving the citizens of Kent County in 2018.



*Information Accurate as of 02/19/18

Troop 4 - Captain Rodney M. Layfield

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain Rodney M. Layfield and Lieutenants John McColgan, Mike Berry and Mentino DiSilvestro who oversee criminal, school resource officers, the Governor's Task Force and drugs and patrol respectfully. Troop 4 areas of responsibility span 349 square miles serving the central southern portions of Sussex County.

Patrol troopers remained at the forefront of several proactive law enforcement initiatives, responding to 14,209 criminal and traffic complaints a 2.5% increase from 2016. During 2017 Troop 4 experienced a 17% reduction of burglaries and a 35% reduction in robberies in our Troop area. Patrol Troopers also assisted with eleven fatal motor vehicle accidents.

During 2017, the Delaware State Police Major Crimes Unit at Troop 4 experienced yet another increase in investigations handled from the previous year. In 2017, the Major Crimes Unit investigated 667 incidents, made a total of 457 criminal arrest (87 misdemeanors 370 felonies), conducted 208 follow-ups from investigations generating at other Troops, authored 86 search warrants, and obtained 35 confessions. The Major Crimes Unit is responsible for the apprehension and conviction of numerous offenders of sex related crimes, robberies and child abuse within Sussex County.

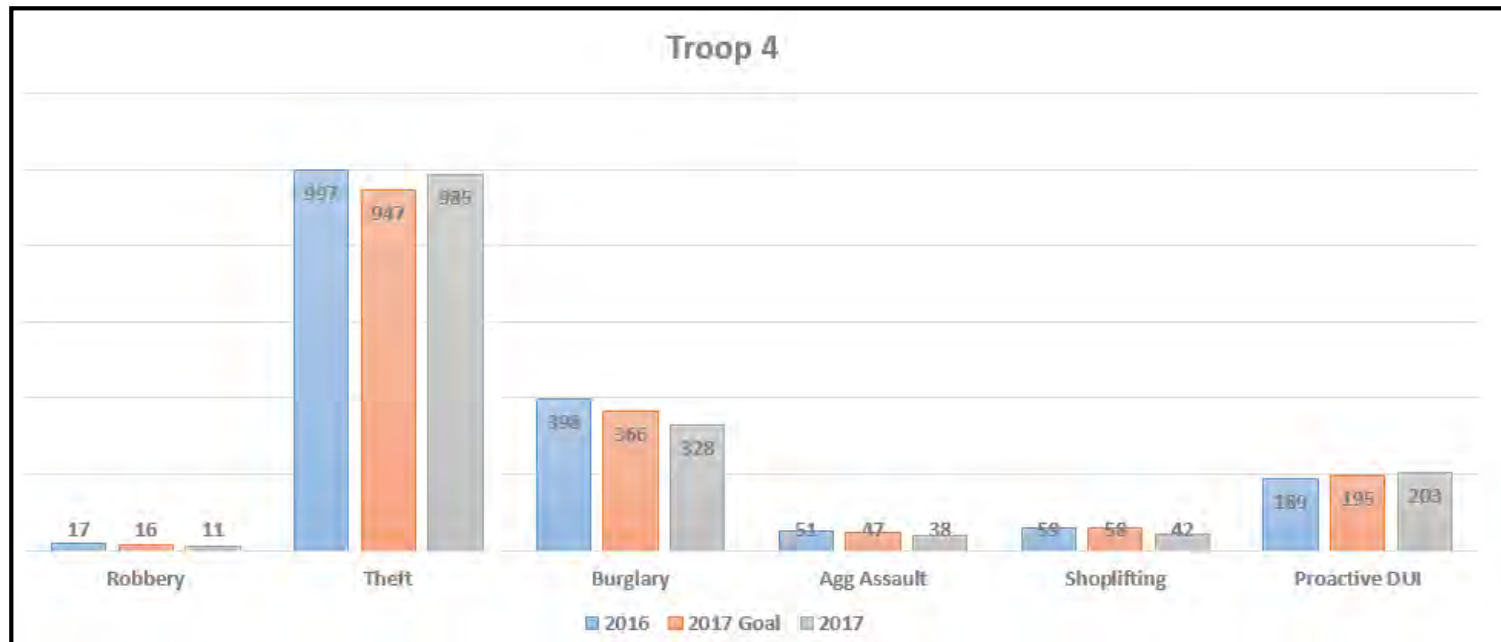
In 2017 the Troop 4 Property Crimes Unit reviewed and investigated approximately 1,000 reported burglaries within Sussex County and successfully cleared 328 of the reported burglaries for an annual clearance rate of 41%. The last documented FBI National Clearance Rate that could be located was documented at 13.6% in 2014. In the unit's efforts, the Troop 4 Property Crimes Unit accumulated approximately 1,700 misdemeanor arrests and 1,500 felony related arrests while investigating the reported burglaries. Members of the unit authored and executed 110 search warrants recovering approximately \$220,000 in stolen property that was returned to documented victims.

The Troop 4 Financial Crimes Unit in conjunction with the United States Postal Inspection Service conducted a 3 month investigation into an organization of foreign nationals involved in the theft of mail from church mailboxes throughout the Mid-Atlantic

Region (East coast). The suspects targeted churches removing mail from the church mailboxes, to include donation and charities checks. This case ended with the arrest of 7 individuals due to the hard work and dedication of the Financial Crimes Unit.

The Delaware State Police Sussex County Drug Unit and GTF conducted a nine month investigation of Cocaine and Heroin distribution throughout Sussex County, Operation Golden Horseshoe. As a result of the investigation, eleven search and seizure warrants were executed throughout Sussex County.

Troop 4 continued our long standing tradition of facilitating division programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer, under the direction of Master Corporal James "Shawn" Hatfield, over 400 children age ten to thirteen attended the camp free of charge. The season runs for six weeks and is staffed by troopers from throughout the state. In addition to the Camp Barnes race, Troop 4 raised money for the Camp by hosting one of Delaware's largest youth wrestling tournaments. This wrestling tournament has become one of three elite youth tournaments in the State of Delaware.



*Information Accurate as of 02/19/18

Troop 5 - Captain Alice Brumbley

Providing full law enforcement services to the citizens of western Sussex County, Troop 5 of the Delaware State Police is located east of US Route 13, south of the intersection with State Route 404 in Bridgeville. Troop 5 patrols nearly forty percent of Sussex County, covering 376 of Sussex County's 972 square miles. The troop area is bordered by Maryland to the south and the west, running north to the Kent County line. The eastern boundary runs from US 113, to State Forest Road, to Rum Bridge Road, to East Trap Pond Road, to Whaleys Road. Troop 5 troopers also provide police services to Blades and Greenwood residents when their respective agencies are unavailable.

Throughout 2017, Troop 5 averaged 38.75 total complaints daily. 33% of the service calls were non-criminal. Of the criminal calls, 41% were crimes against persons - as opposed to property crimes or crimes against society. 31% of crime reports were domestic-related.

Effective case management and early investigative successes led to reductions of illegal activity and increases in case resolution. Utilizing the stratified policing model, Troop 5 averaged 180 hours per month in areas with the highest incident rates, identified as criminal and traffic hot spots. Within those targeted areas, core crimes dropped 14% and crashes dropped 21% in 2017. Specifics include:

- Non-family aggravated assaults dropped 38.2%, with a 62% clearance rate.
- Burglaries were the lowest on record, down 34.2%, with a 54% clearance rate.
- Robberies reduced 12.5%, with a 53% clearance rate.
- Thefts (excluding shoplifting) were also the lowest on record, down 2.9%, with a 39% clearance rate.

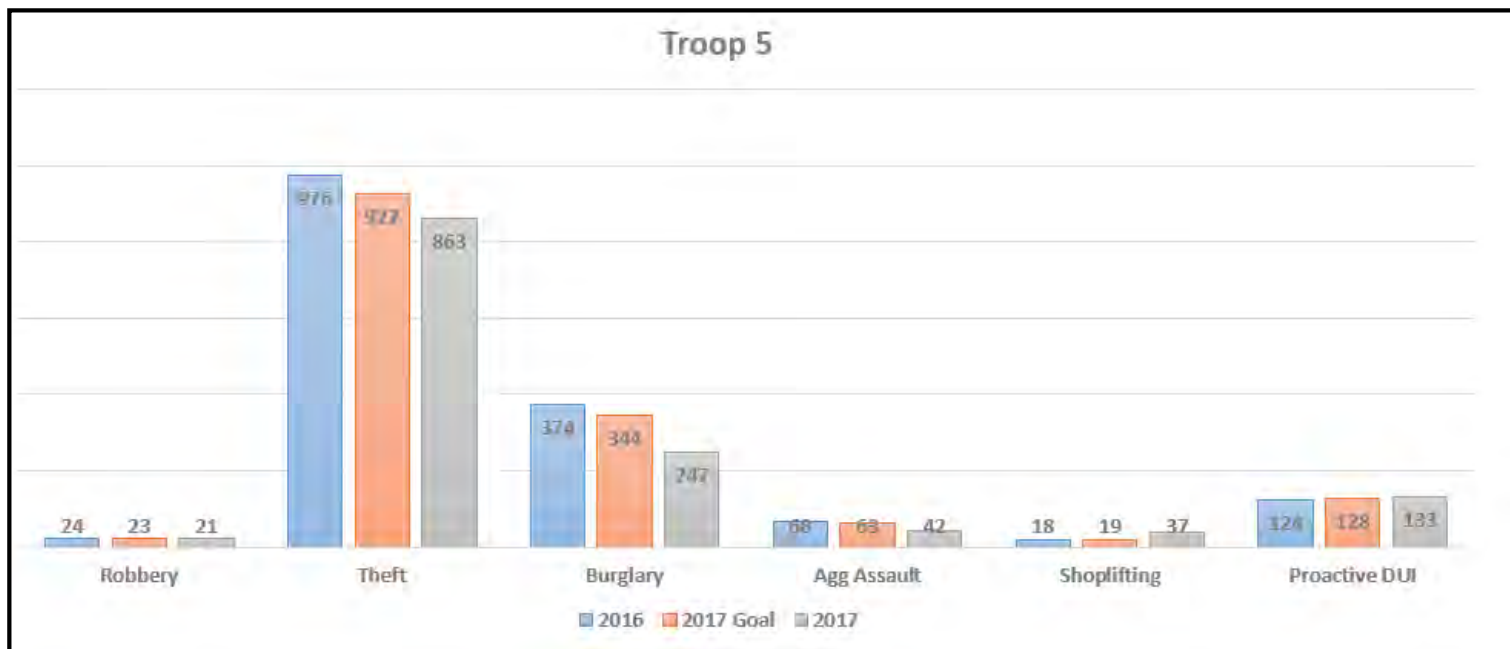
- Pedestrian crashes were the lowest since 2010, down 25%.
- Fatal crashes dropped 13.3%.
- Total crashes dropped 5.1%.

This success was the result of collective effort and rapid communication between criminal investigative units, and neighboring agencies. Numerous troopers were awarded for their achievements in high-profile cases, including homicides, home invasions, burglaries in progress and efforts that saved lives.

Troop 5 closed 2017 with a total of 34 patrol troopers, four sergeants, one special-assignment trooper; three administrators, two civilian support staff and a Victim Services Specialist on-site. Transfers throughout 2017 brought Troop 5 significant staffing changes across all ranks. Staffing limitations from April forward led to the temporary discontinuation of the high-impact two-trooper Proactive Criminal Enforcement team. Captain Alice Brumbley assumed command of Troop 5 April 30. Upon the retirement of Lieutenant Michael Wheeler, Lieutenant Mary McGuire transitioned from traffic lieutenant to criminal lieutenant. Upon his promotion July 16, Lance Skinner joined Troop 5 as traffic lieutenant. As the year progressed, three of the troop's initial four patrol sergeants transferred. By year's end, veteran sergeant Mark Justice was joined by Sergeant J. Paul Doherty, Sergeant Kristin Willard and Sergeant Scott Weaver. Mechanic Kevin Covey and Administrative Specialist Laura Willey-Stevens remained the team's cohesive force.

Community involvement and public trust remain fundamental to Troop 5's continued goal attainment. With assistance from the Community Outreach Unit, Troop 5 embarked on many activities and icebreakers. These included traditional community meetings, the county prayer breakfast, interaction with students, reading at library story time, multiple agency Night Out Against Crime events; school supply, coat and food drives; and relationship-building with Honorary Troop Commander Joyce Sessoms of ARK Educational Resource Center. Troop 5 launched a number of new efforts, primarily in the fall. These included the Community Café in Greenwood, Scoops with Troops – an outdoor ice cream social for students in Coverdale, a bilingual occupant protection event and First State Force Band concerts in two schools. The year concluded with Troop 5 Needy Family gift deliveries to six area families and the Elizabeth Murphey School.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient, proactive manner, the hardworking men and women of Troop 5 will continue to provide professional, competent and compassionate law enforcement services to Sussex County.



*Information Accurate as of 02/19/18

Troop 6 - Captain Matthew Cox

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including

citizens residing in the outskirts of the city of Wilmington, the towns of Elsmere, Newport, Newark, Stanton and Hockessin. This includes the busy I-95 corridor as well as the Christiana Mall. The troop sits on the corner of Kirkwood Highway and Albertson Blvd, and has been a fixture in the area for over forty-five years.

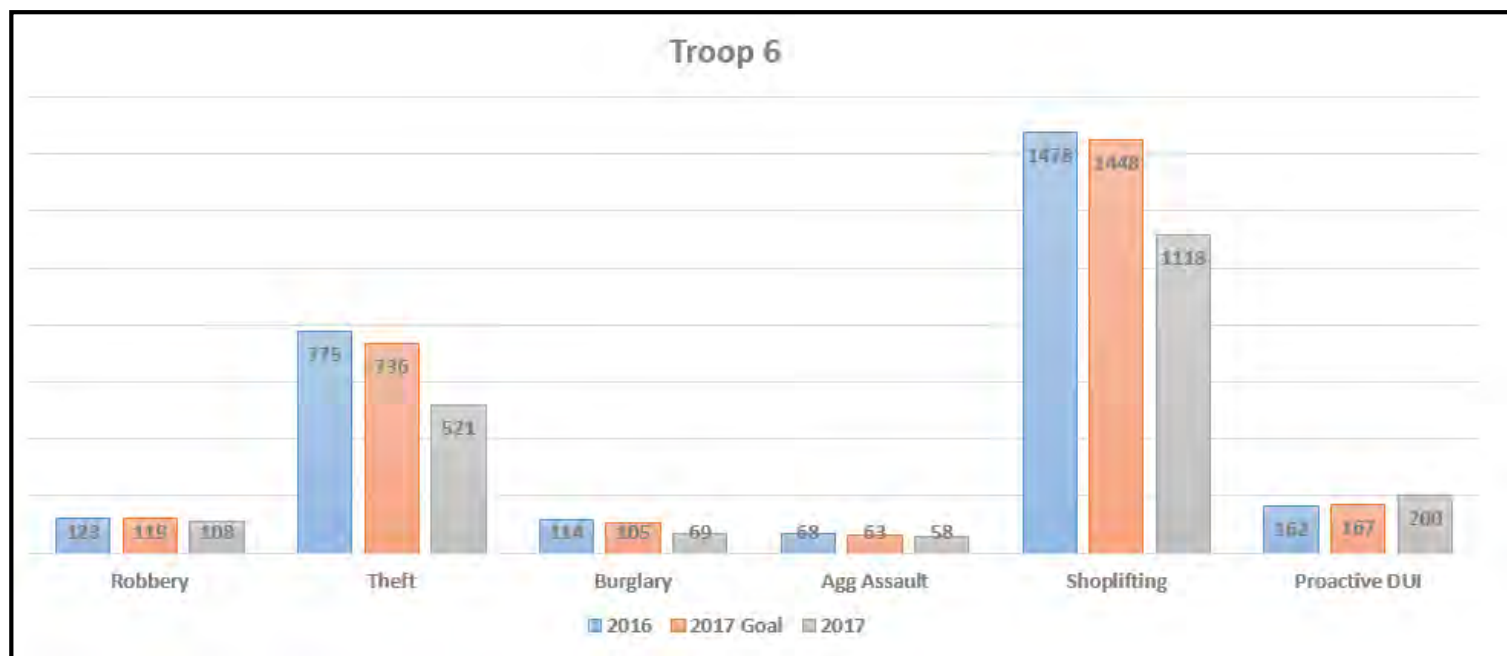
The troop currently has forty-four uniformed patrol troopers and three administrators. The command staff consists of Capt. Matthew Cox, Lt. Jeff Whitmarsh and Lt. Doug Deveney. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Scott Ferguson.

The year 2017 was another very busy year for Troop 6. Along with a substantial number of calls for service, there were several high profile events that Troop 6 personnel coordinated, to include the Sallie Mae shareholders meeting, where Troop 6 handled security operations for the event. Troop 6 continues to forge relationships with its private sector partners and was involved in several active shooter roundtable discussions with area corporations. Seminars were also performed with local real estate agents on the topic of personal safety and security.

The Troop 6 Retail Theft Unit continued to make several multi-jurisdictional arrests this year aided by utilizing enhanced crime fighting systems such as “Crime View” and “RAPID”. This unit is composed of dedicated troopers, and has received accolades from our retail community partners as well surrounding law enforcement agencies. In 2018 Troop 6 will continue to find ways to work with the retail community to address the retail theft problem in New Castle County.

Troop 6 troopers attended numerous community events and civic association functions, in addition to hosting four Community Café gatherings, in order to foster communication with the citizens within the troop area. We value our relationship with the customers we serve. This troop is comprised of a group of highly motivated, energetic and professional troopers. They function in a demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2018.



*Information Accurate as of 02/19/18

Troop 7 - Captain Darren B. Short

Delaware State Police Troop 7 is situated just west of Lewes on State Route 1, providing full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles. One of Delaware's fastest growing regions, the troop area contrasts multi-million dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the Route 1 corridor spanning from Milford to the Indian River Inlet, including the busy stretch between Lewes, Rehoboth and Dewey Beach. It also reaches west to farmland and densely-populated retirement communities, including

Long Neck. Bordered by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually.

In 2017, fifty-four uniformed troopers, three troop administrators, and three civilian personnel served at Troop 7. The civilians were Administrative Specialists Barbara Drake and Rosey Vanderhoogt and Equipment Mechanic Michael Chorman. In the spring of 2017, Troop 7 started a Pro-active Criminal Enforcement Team (PACE). The Troop 7 PACE Team is a four person team targeting offenders in the Troop 7 Territory. PACE works to develop information from community leaders and criminal informants to reduce crime in the Troop 7 area. PACE performs a multifaceted role for Troop 7 where they follow-up on core crimes and organized retail theft cases, liaison with business owners, track known offenders and wanted subjects, gather intelligence from the community to suppress and solve crime, and proactively target areas of high crime as directed by the administration using evidence based patrol strategies. Troop 7 also houses the countywide Collision Reconstruction Unit (CRU) who responds to investigate fatal motor vehicle collisions.

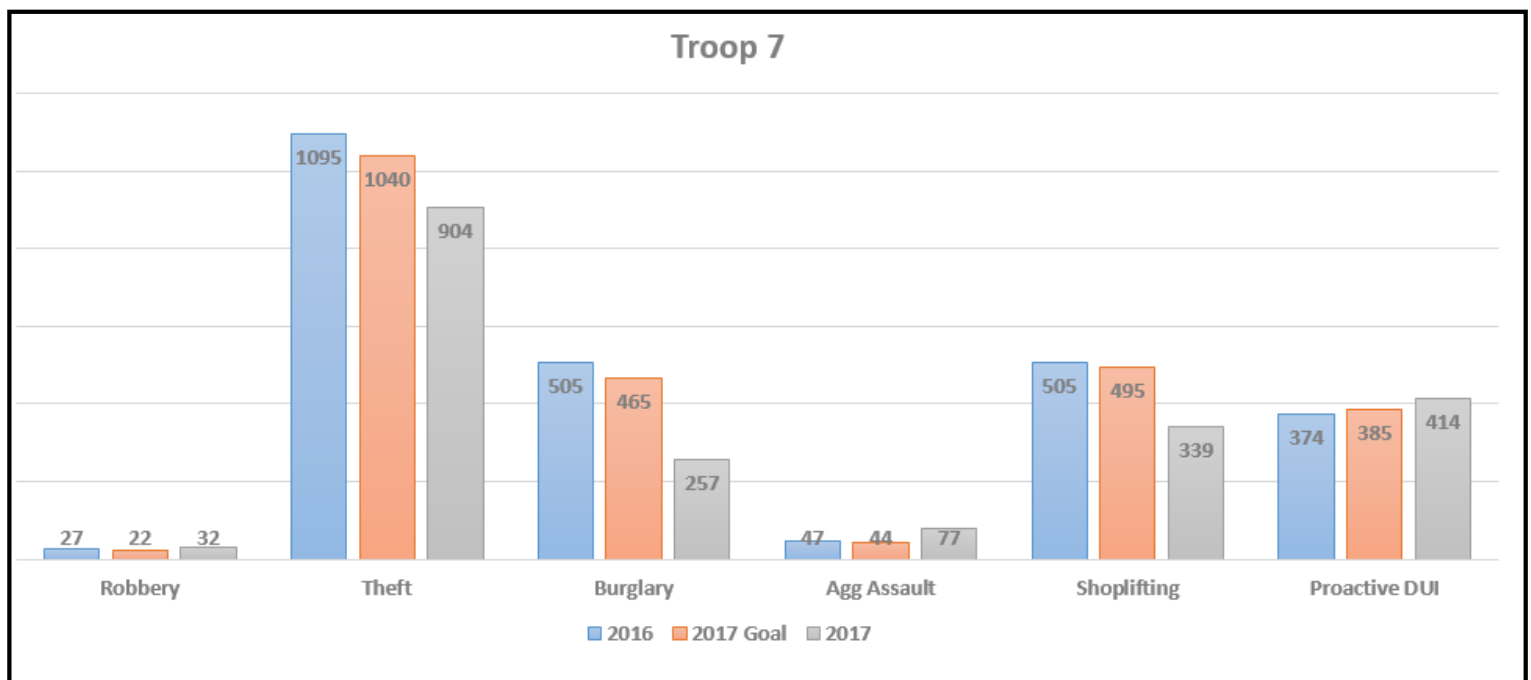
Criminal operations in 2017 were led by Lieutenant Kristopher Thompson. The troop achieved reductions of 49.2% in burglaries, 33% in shopliftings and a 14.4% in thefts. Troop 7 has also stayed well above the national average in clearance rates. In 2017, Troop 7 cleared 36.6 % of reported burglaries, 52.2% of shopliftings, 37.4% of thefts, 43.8% of robberies and 64.9% of aggravated assaults.

Troop 7 investigated 20,026 complaints to include criminal, civil and traffic crash related incidents. Troopers made 914 felony arrests, 6,013 misdemeanor arrests, and assisted in clearing many other cases in cooperation with the Troop 4 Criminal Investigative Unit.

Traffic safety remained a top priority at Troop 7 under the leadership of Lieutenant Mark Windsor. Troopers at Troop 7 issued 12,584 traffic and civil citations. Troop 7 led all Delaware State Police Troops with 588 DUIs, a 12% increase from 2016.

To prevent crashes, troopers continued to focus on Route 1 south of the Route 9 intersection, particularly in the vicinity of John J. Williams Highway. Troopers investigated 1,446 property damage crashes and 371 personal injury collisions. Most concerning was that there were 29 pedestrian crashes, which is a 5 year high for Troop 7. Troop 7 is continuing to work with the Department of Transportation to look at structural improvements to Coastal Highway. Enforcement and education related to the pedestrian violations remain a high priority.

The Collision Reconstruction Unit investigated 37 fatal Sussex County crashes resulting in 38 deaths, as well as 26 other incidents to include serious injury collisions. Twelve of those deaths occurred in Troop 7's area. In a continuing prevention effort, the CRU team facilitated many public outreach events, including child passenger safety seat clinics, and educational outreach to new student drivers.



Troop 9 - Captain Daniel Hall

Troop 9, located in Odessa's historic district, and has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2017, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County and northern Kent County. Thirty-eight uniformed troopers and four civilian support personnel are assigned to the Troop.

Captain Daniel Hall has been the Troop Commander at Troop 9 since November of 2016. Traffic operations and enforcement are overseen by Lieutenant Phil Dzielak. Throughout the year, Troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety. During 2017, Troop 9 patrol reduced their pedestrian crashes by 25% which is the lowest since Troop 9 was realigned and reduced their total number of crashes by 1.6%. In 2017, 4 fatal accidents occurred in Troop 9's patrol area. This is a reduction of fatal accidents by 81%.

Criminal enforcement was under the oversight of Lieutenant Andrew Hudak. During 2017, Troop 9 patrol had a 59.1% reduction in robberies and a 14.3% reduction in burglaries, which is the lowest since troop realignment. The administration at Troop 9 was assisted by the four Patrol Sergeants, who provided daily oversight to Troopers under their supervision. The role Sergeants Carl Bond, Dana Berry, Jonathon Packard and Christopher Popp played on a day to day basis was a crucial element to the success of Troop 9 during 2017.

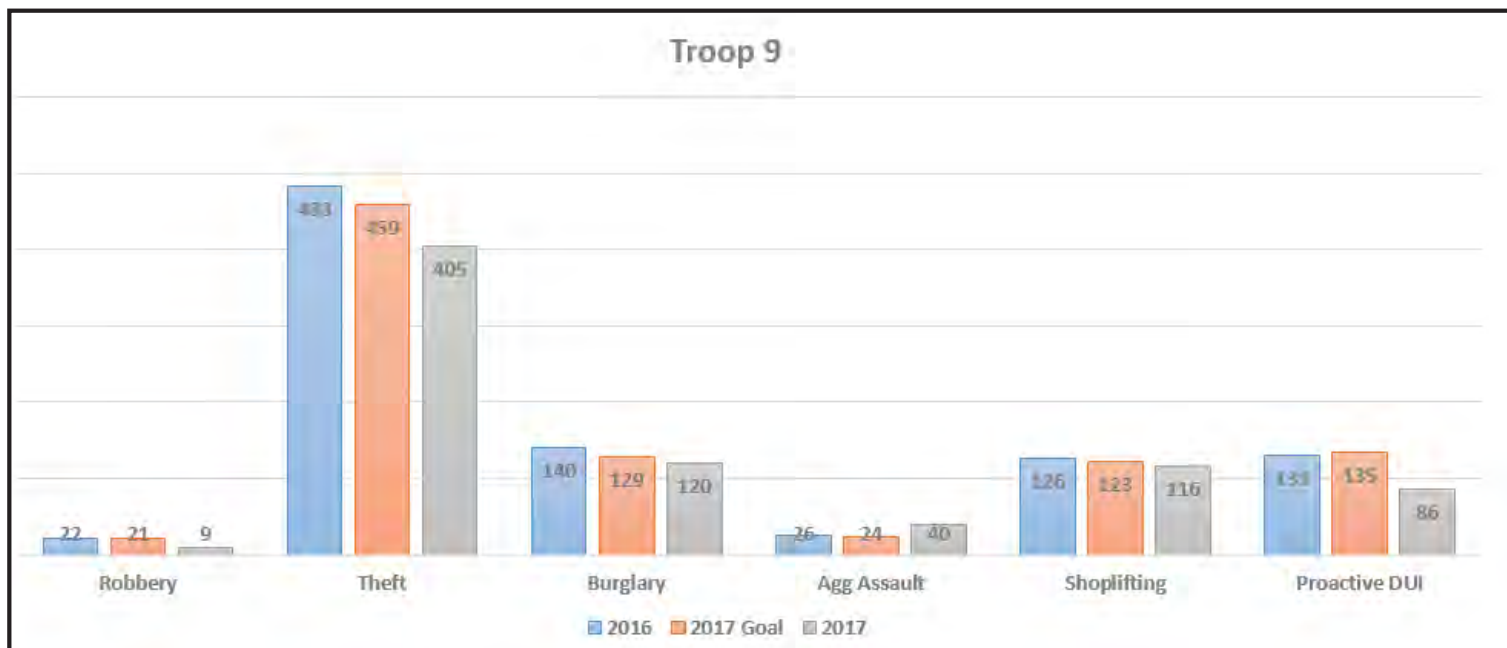
The Troop 9 civilian personnel assigned are Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Kevin Spangler. Victim Service Specialist Veronica Colombo was also assigned to Troop 9 in 2107 and worked closely with both Troop personnel and Detectives to facilitate the post-incident needs of our victims. Mrs. Colombo was nominated as the 2017 Civilian of the Year.

In addition to the service given on patrol, numerous Troop 9 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Polar Bear 5K, Polar Bear Plunge, Ride to the Tide, Dodgeball Madness, Red Robin Tip a Cop, Truck Convoy, Camp Barnes for Special Olympic athletes, Over the Edge, Special Olympics Summer Games and Fall Festival, Champions Tour Breakfast, and the Special Olympics swimming, basketball and bowling skills competitions. During many of these events, Troopers receive the honor of placing award medals around the necks of the participants and forge a partnership with the community through the direct contact. Captain Hall was also selected as a Team Leader for the World Winter Games for Special Olympic Athletes Law Enforcement Torch Run that was held in Austria. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and the National Police Memorial are other popular events among the Troopers and the participation level is strong.

Troop 9 has continues to maintain a proactive working relationship with the community. Troopers regularly attend community meetings in Townsend and the Kent County Crime Watch meetings. The interaction with citizens and local politicians is a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9 is also extremely proud of our partnership with the Appoquinimink School District, the district that serves the New Castle County portion of the Troop area. In 2017, Troop 9 personnel took part in numerous school safety initiatives throughout the district. Troop 9's administration held several Community Café's with community members and politicians. Troop 9's Honorary Commander for 2017 was Mr. Rudy Sutton who is the Mayor of Townsend. Throughout the year, he attended various DSP functions and became intimately familiar with the job duties of a Trooper and the running of a patrol Troop.

Troop 9 is fortunate to have so many hardworking men and women willing to work around the clock to protect our citizens and those visiting Delaware. The Troop 9 area is large and presents many diverse challenges. The Troopers at Troop 9, along with the civilian staff, consistently and professionally meet the demands and challenges that are presented to them by providing excellent service to all.

Troop 9 has many hardworking men and women working to protect our citizens. Troopers at Troop 9, along with the civilian staff, consistently meet the demands and challenges that are presented to them by providing excellent service to all.



*Information Accurate as of 02/19/18

Aviation - Captain Charles Condon



For the Delaware State Police, 2017 marks the 47th year of the Aviation Section and the 32nd year of our Trooper-Medic Program.

The Section consists of 32 pilots and medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2017 the Section flew 3,784 missions, transported 234 trauma patients and flew 1,536 hours. The aircraft currently utilized include 4 helicopters and 1 fixed wing aircraft, a Cessna 182.

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The Section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

Pilots attended training at Bell Helicopter in the Bell 407 and the Bell 429 aircraft. The training is essential in practicing emergency procedures of each aircraft and to keep each pilot proficient in the operation of each aircraft.

In 2017, the medics attended training to satisfy their continuing education credits needed to maintain their paramedic certifications.

The DSP Tactical Medic Mission provides medical support for the DSP Training Academy, Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high risk operations. In 2017, the DSP Tactical Medics had a total of 138 activations.

Delaware State Police Aviation Section oversees the divisions AED and Narcan program. In 2017 Troopers deployed their Automated External Defibrillator (AED) 36 times/Narcan 26.

Communications Section - Joseph E. Mulford

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center and a Management Team. The section is staffed by ninety six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The DSP 911 Center operations are co-located in each of the County Centers. Here is a breakdown of the activities for 2017:

RECOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	98,206
• Total Incidents Handled Without Dispatch	33,405
• Total Incidents Handled	140,294
• Total 9-1-1 Calls Received	342,192
• Total Admin Calls	113,379

KENTCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	74,796
• Total Incidents Handled Without Dispatch	21,500
• Total Incidents Handled	103,850
• Total 9-1-1 Calls Received	87,991
• Total DSP Admin Calls	85,816

SUSCOM (Staffing 24 Full time and 1 Casual Seasonal Position)

• Total Incidents Dispatched	91,359
• Total Incidents Handled Without Dispatch	26,213
• Total Incidents Handled	117,572
• Total 9-1-1 Calls Received	101,812
• Total Admin Calls	119,935

HQ Communication is located at the DEMA building in Smyrna. There are 14 Full time Center personnel. Some of the Centers responsibilities are for State-wide data entry into DelJis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems and are the State center for the RiSSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services.

2017 HQComm Totals	Total	Monthly Avg.
RISSafe Conflicts	50	4.16
RiSSafe Operations by DE Agencies	1,435	119.58
ME Calls	3,244	270
Victim Services	442	36.83

The Communication Management team consists of the Chief of Communication, Asst. Chief of Communication, and a Manager for each Center. (6 Full time)

The Communications Section is currently involved with following projects.

- State-wide deployment of the New World .NET CAD system in all PSAP's.
- DSP completed the State-wide deployment of the new CAD system in all three 911 Centers the previous year. During 2017, we have continued to work with implementing the RMS portion of CAD that is integrated with Deljis with LEISS.
- 800MHz Radio system upgrade
- The State of Delaware is in the process of doing a Technical upgrade for the entire 800MHz radio system. As a result of this new technology, all current XTS portables and Spectra Mobile radios will need to be replaced by the end of 2024. The communication section is working with DivCom in preparation to meet the requirements. This is an ongoing project. As part of the project, the State of Delaware is replacing the legacy portables for Patrol Officers.
- Enhanced 911 Phone system upgrade

The State of Delaware completed the upgrading its 911 Phone system state-wide. West is the Vendor responsible to provide the infrastructure and support of the Enhanced 911 system. The Communication Management team is heavily involved in the planning and preparation to migrate the 911 Center phone systems over to the NextGen platform for Delaware. This was another large project for the Communication Management team in 2017 as we look to bring new features such as Text 2 911 online.

Criminal Intelligence Section - Captain William Crotty

The Delaware State Police Criminal Intelligence and Homeland Security Section is a statewide operational unit under the command of Captain William Crotty. The section is comprised of the Homeland Security Unit under the supervision of Lt. Tim Hulings and the Investigations and Support Unit under the supervision of Lt. Dan Sponaugle. Lt. Jeremiah Lloyd is responsible for special projects and the Delaware Police S.P.E.A.R. Program (State Police Enhanced Analytic Response).

The Investigations and Support Unit consists of the Intelligence Investigations Squad, the Electronic Surveillance Squad, the High Technology Crimes Unit (HTCU)/Internet Crimes Against Children Task Force (ICACTF) as well several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, The Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigations. The unit also continued a state partnership dedicated to the investigation of firearms violence in Delaware.

During 2017, the section's investigators worked with investigators and officers in the field, both inside and outside of DSP, to identify members of organized gangs operating in Delaware. Investigators were able to verify the existence of 267 groups classified as "gangs" or "developing gangs" with various sets and cliques containing approximately 572 validated members. The section also maintained the Delaware Statewide Intelligence System as a 28 CFR Part 23 compliant intelligence database available for the entire state.

In 2017, the section continued a program to deploy three sworn member of the division as "Criminal Intelligence Officers." These troopers are designed to fully take advantage of information available through a variety of methods and leverage that information in the furtherance of solving crime. These troopers also provide ongoing training to assets in the field regarding responsible intelligence collection and the value of that information.

During 2017 the section's Internet Crimes Against Children Task Force, working with the section's High Technology Crime Unit, investigated 253 cases involving subjects who utilized the internet to victimize children via the storing or trading of images of child pornography and arrested subjects who traveled to meet undercover detectives, thinking they were going to meet for the purposes of having sex with children.

During 2017 the section's High Technology Crimes Unit fulfilled over 477 service requests to both DSP investigators and outside agencies. These services include the forensic examination of computer hard drives, cell phones and other electronic media.

During 2017 the section's Electronic Surveillance Unit responded to 2,590 service requests to both DSP investigators and outside agencies. These services include covert investigative assistance, as well as, repairs and maintenance of the division's entire inventory of fixed surveillance cameras at all division facilities. This unit also used confidential technology that directly resulted in the immediate apprehension of twenty-two wanted criminals that would not have been otherwise located in a timely manner.

The Homeland Security Unit consists of the state designated fusion center (Delaware Information and Analysis Center - DIAC), the DSP/FBI JTTF component and the DSP Maritime Unit.

DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards. Services provided by DIAC to our partners include:

- Intelligence-led policing support and case support to law enforcement line officers, detectives and executives throughout the state in the form of daily intelligence products and specific case support products that help leaders leverage information regarding crime trends and identifying offenders. In 2017 DIAC provided 7,726 information and/or intelligence products to our federal, state and local public and private sector partners.



- In 2017, DIAC continues to provide partners with both classified and unclassified actionable intelligence information that originates within the federal intelligence community, to include the FBI and DHS. DIAC takes this intelligence information and analyzes it in context of how it is relevant to Delaware. DIAC also reports local intelligence information up to the federal government in support of the counter-terrorism mission.

- Providing a central point of contact for both the public and private sectors to report suspicious activity via our suite of Force12 products. (800 tip line; Force12 e-mail and DIAC website) DIAC received 48 suspicious activity reports in 2017. DIAC vets and analyzes the tips and coordinates investigation with the FBI via the DSP Intelligence Section detective assigned to the local joint Terrorism Task Force.

The Criminal Intelligence Unit, Critical Infrastructure Unit, made valuable contributions to ensuring the safety of critical infrastructure sites in Delaware. Mr. Ron Bounds coordinates the efforts of this unit and is a dedicated professional conducting vulnerability assessments and managing special projects. In 2017, Mr. Bounds continued to manage a project that is vital to the protection of sites along Delaware's waterways.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full time members in addition to their current road patrol assignments.

The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model allows for more effective patrol a very large area of responsibility.

The DSP Maritime Unit has developed inter-agency relationships with the Wilmington Police Department, DNREC, the New Jersey State Police, Pennsylvania State Police, regional fire and rescue departments, the U.S. Coast Guard, U.S. Customs and Border Protection, DHS Homeland Security Investigations, Amtrak Police Department and the Federal Bureau of Investigation. The unit has also developed meaningful partnerships with numerous private sector partners. The DSP Maritime Unit has participated in numerous outreach opportunities to encourage responsible reporting of suspicious activity in the maritime domain. The DSP Maritime Unit is currently the only agency working within Delaware state and local government with a full time Maritime Homeland Security mission.

The Criminal Intelligence Section was proud of the ability to provide proactive criminal investigations, valuable case support and the facilitation of an information sharing environment in 2017. The DIAC will continue to evaluate the standing information needs and priority intelligence needs of our stakeholders in Delaware. We will continue to evaluate the threat environment and how it applies to Delaware. The DIAC will continue to work toward its core mission of detecting, preventing, investigating and responding to criminal and terrorist activity. The unit will continue to disseminate intelligence and facilitate communications between state, local, federal agencies and private sector partners, to help them take action on threats and public safety issues.

Critical Incident Stress Management Team - Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state Delaware. The team assists officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and respects the thoughts and feelings of the individuals involved.

Sgt. Francis L Fuscellaro II and team assistant John Shoemaker, a supervisor with Kent County Communications continue to lead the Delaware State Police Critical Incident Stress Management Team. The team presently consists of 17 sworn and 8 civilian members who have received training endorsed by the International Critical Incident Stress Foundation. This year the team added 6 new members from throughout the state.

The year 2017 was an extremely busy year for the Delaware State Police CISM Team, where they responded to approximately 100 incidents, which included several line of duty deaths, unexpected deaths of active Troopers, police involved shootings, military

re-integration, fatal accidents, CPR on children, as well as other traumatic events for law enforcement and emergency service personnel. The most significant responses for the Team in 2017 were several In-Line of Duty Deaths. Lt. Steven Floyd, a 16-year veteran of the Delaware Department of Correction officer, was killed during the violent uprising and 20 hours Hostage situation at the James T. Vaughn Correctional Center near Smyrna in February. Cpl/1 Stephen J. Ballard, 32, an eight-year veteran of the Delaware State Police was shot and killed investigating a suspicious vehicle complaint on Wednesday, April 26, 2017. The suspect was later shot and killed by law enforcement after an 18 hour standoff, where he fired 100 of rounds at State, Local and Federal law enforcement. On September 1, 2017 Corporal Thomas Hannon, a 12 year veteran of the Dover Police Department succumbed to complications of an injury sustained in 2012 while involved in a foot pursuit. Sergeant Michael Robinson, a 13 year veteran of Christiana Care Health System Department of Public Safety suffered a fatal heart attack on October 12, 2017 while responding to assist nursing staff who were dealing with a disorderly and combative patient at Wilmington Hospital. Delaware also lost two active duty Troopers, as well as a Dover Officer and Cadet in off-duty deaths. Cpl/3 Richard E. Long, Jr., a 16 year veteran of the Delaware State Police, lost his battle with cancer on Monday, April 10, 2017 at the age of 49. Sergeant Rodney H. Bond, Jr. a 14-year-veteran of the Delaware State Police, died unexpectedly near his home on November 24, 2017. Patrolman Robert DaFonte, a two-year-veteran of the Dover Police Department, and Cadet James Watts, a 6-month member of the Dover Police Special Enforcement Cadet Unit died in an early morning vehicle crash on February 26, 2017.

Dr. Ellen Marshall serves as the Head of the Psychology Department for Delaware Technical and Community College, Owens Campus, Georgetown DE. She continues to work closely with the Delaware State Police CISM team as well as other Teams in the State. She is the Team's Mental Health Coordinator, where she volunteers her time.

Division of Gaming Enforcement - Lieutenant Robert Wallace



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the operational security and integrity of the Delaware State Video Lottery, Sports Lottery, Interactive Fantasy Sports Contests and Table Game Operations as required by Delaware Title 29, Chapter 48. DGE utilizes a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the background investigations is to ensure that casino employees, companies, and vendors meet the requirements of Delaware licensing and possess the financial responsibility, honesty, and integrity required by a licensee.

The Criminal Investigations and Intelligence model consists of eight Delaware State Troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather intelligence information about criminal activity and develop actionable plans to facilitate effective and efficient policing activities.

There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

House Bill 249, known as the "Delaware Interactive Fantasy Contests Act", was signed by Governor Carney in August 2017. This Act, located in Title 29, Chapter 48, Subchapter III, 4860-4872, sets the parameters for interactive fantasy sports contests. DGE was tasked with the application, licensing, regulation and investigation of interactive fantasy sports contests. Currently there are three authorized interactive fantasy sports operators in the state.

In 2017, DGE detectives investigated 552 complaints, 97 of the complaints were gaming related. Through these investigations 733 criminal charges were filed. DGE also assisted outside agencies with 112 investigations. DGE additionally conducted Violent Intruder Preparedness and Response (VIPR) training for employees at all casinos. The purpose of the training was to aid the casinos in the establishment of plans and responses to potential violent incidents.

DGE continues to focus on table game crimes, cheating schemes, structuring, money laundering and intelligence sharing to protect the integrity of Delaware's gaming industry.

Executive Protection Unit - Sergeant Keith R. Mark

The primary mission of the Executive Protection Unit is to provide security for the Governor of the state. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with:

- In-depth knowledge and constant monitoring of the Governor's schedule.
- Perform advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans, emergency exits, staging locations, employee threats or concerns, knowledge and notification made to the local, state and/or federal police jurisdiction where the Governor's event is being held, location of the closest emergency/Level-1 trauma center, on-site emergency care and primary and secondary routes of all events.
- Investigate threats against Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Liaison with numerous in-state and out-of-state law enforcement agencies in addition to national and international federal agencies, in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

The Executive Protection Unit has 5 Troopers to include:

- Sgt. Keith R. Mark
- Cpl/3 Henry Speed (EPU Assistant)
- Cpl/3 Brian Mulvena
- Cpl. Kevin Backer
- Tfc. Mark Ivey

The Delaware State Police Executive Protection Unit is one of the smallest details within the National Governor's Security Association (NGSA). Although the Governor's schedule is extremely demanding, and constantly changing, without fail the members of Executive Protection Unit consistently meet the mission through their professionalism, teamwork, dedication to duty and unwavering work ethic.

Fiscal Control Section - Ms. Sandra L. Frazier

The Fiscal Control Section's goal is to provide efficient and professional financial services to the division. To that end, members of the section strive to:

- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer – Budget concerning the appropriate internal allocation of funds to the division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer – Budget Major, the section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state and federal law, as well as divisional rules, regulations, and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the division, ensures authenticity before processing and ensures compliance with all purchasing procedures.

During 2017, members of the section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with the two recruit classes, advising senior management on the budgetary impact of increased overtime usage and the monitoring of the division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

Homicide Unit - Captain Melissa Hukill

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn Divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in Delaware courts.

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2017, the Homicide Unit investigated 23 new cases. The Unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Assistance was provided to Ocean View Police, Lake Havasu Police, New Jersey State Police, Harford County Police, New York State Police, San Diego Police Department, Baltimore City Police, the Lancaster County District Attorney's Office and the FBI. Of the 23 new cases investigated by unit members, eleven were homicide investigations. Of the 2017 homicides, 7 cases were cleared along with 2 homicides from the previous years. The unit also investigated 4 police officer involved use of force cases, 3 attempted murders and two death investigations. In addition, ten death investigations from previous years involving 16 defendants were adjudicated in the court system with findings of guilt or guilty pleas during 2017.

This year the Homicide Unit hosted the 22nd Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Approximately 160 criminal investigators representing approximately 60 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included crime scene management, domestic related homicides, and human decomposition and child death investigations.

The Homicide Unit Commander is Captain Melissa Hukill. Sergeant David Weaver brings 30 years of law enforcement experience to the unit. Sgt. Weaver is complimented with Detective Roger Cresto, the Evidence Technician, and Detectives Mark Ryde, Jon King, Dan Grassi and Mark Csapo. Administrative Assistant Ashley Torbert also adds to create a cohesive unit that is committed to clearing 100 percent of all death investigations.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective Nick Lano as the Brasstrax technician and Mr. Carl Rone who is the certified forensic firearms examiner. Contractor Robert Freese also assists in the IBIS matches.

From November 2006 through December 2017, 7,492 firearms related investigations have been submitted to the FFSU for examination. During 2017, a total of 934 firearms related cases were submitted for evaluation. This included 48 murder investigations, 670 firearms, 2,507 fired cartridge cases and 521 bullet specimens. This is a significant increase from the previous year. The FFSU provided forensic firearms services to 23 Delaware law enforcement agencies, as well as several federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 245 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiner. The examiner provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. The lab is comprised of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Director Willey and forensic chemist Whitney Fitzwater conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2017 they received 1,575 blood evidence kits for review and analyzed 1,527 samples for BAC. Forensic chemist Mrs. Cynthia McCarthy oversees the Breath Alcohol Program. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of operators of the instrumentation. As a result of the statewide services provided by members of the Crime Lab, the staff received 2,200 subpoenas to appear in Delaware courts during 2017.

As we move into 2018, the members of the Delaware State Police Homicide Section remains committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

Honor Guard Unit - Captain Jason H. Sapp



During the course of 2017 the Unit conducted six in-service training sessions and continued its training partnership with allied agencies by opening our training sessions to Honor Guard members from the Division of Natural Resources and Environmental Control, the Seaford Police Department, the University of Delaware Police Department and the New Castle County Division of Emergency Communications.

Moreover, in September, the Unit hosted its 3rd Biennial National Honor Guard Training Course, an intense weeklong training conference that was attended by a total of 56 police officers including Troopers representing the following agencies: Connecticut State Police, Georgia State Patrol, Indiana State Police, Iowa State Patrol, Pennsylvania State Police, South Dakota Highway Patrol, Texas Highway Patrol, Vermont State Police, Virginia State Police and Wyoming Highway Patrol.

Throughout 2017, Honor Guard members participated in an unprecedented number of events – 68 in total. The unit participated in DSP annual memorial service events in May at the DSP Academy and Legislative Hall and in December during the St. Polycarp's Memorial Mass. This year Unit members were joined at St. Polycarp's by Color Guards comprised of members of the Pennsylvania, Maryland and New Jersey State Police as well as the Division of Natural Resources and Environmental Control, the New Castle County Police, the University of Delaware Police and the Wilmington Police Department as we honored our fallen sister and brother Delaware troopers. In addition, the Unit participated in numerous other events including conferences, promotional ceremonies, recruit class graduations and professional sporting event Colors presentations.

Sadly, 2017 was an unprecedented year for loss throughout the Law Enforcement community throughout Delaware. In addition to several painful losses within the Delaware State Police family Unit members were also asked to assist and participate in the funeral services for Lt. Steven Floyd of the Department of Corrections in February. The Unit was humbled and honored to be able to provide that assistance. Unit members also stood side by side with our colleagues from the Dover Police Department and Christiana Care Constabulary as they buried Cpl. Thomas Hannon and Constable Michael Shannon, both of whom lost their lives in September and October respectively.

Lastly and with great regret the Unit was forced to conduct funeral services for three of Delaware's finest during 2017. In April, the Unit conducted memorial services for Cpl/3 Richard 'Rick' Long following his courageous battle with cancer. Within a week's time Cpl/1 Stephen Ballard was murdered while serving the citizens of Delaware. Unit members executed a flawless funeral to Honor Stephen's memory and the sacrifice he made in the protection of others.

In November, Unit members were once again faced with an unfathomable tragedy when one of our own, Sgt. Rodney Bond Jr., left us. Rodney's untimely passing meant that it was time for the Unit to Honor someone who had for so many years had served the Honor Guard Unit with complete distinction and had Honored so many others.

Human Resources Office - Captain Jon Wood

The Delaware State Police Human Resources Unit provides a full array of critical services to 720 Troopers and 264 civilian employees. These services include all onboarding activities with recruiting, application processing, testing, pre-employment background investigations including polygraph examinations and new employee orientation. In addition, the Human Resources Unit is responsible for benefits and payroll, extra duty monitoring and compensation, worker's compensation, Early Warning System compliance and review, employee assistance, EEOC compliance, labor relations, internal transfer and competitive promotion processes, career development, wellness programs, fitness and weight monitoring and separation and retirement.

The Human Resource's commitment to excellence is anchored by a small team of dedicated civilian employees providing daily administrative functions and support for 984 employees. In addition, the Human Resources unit is comprised of a Recruiting &

Application Unit, Polygraph Unit and Background Investigative Unit (BGI). With the retirement of Captain John Campanella and Lieutenant Alex Peterson in the fall of 2017, as well as other promotions and transfers, the Human Resources team has experienced a significant turnover in its leadership and personnel. The team is currently led by Captain Jon Wood (Director), Lieutenant Andrea Boone (Assistant Director), Administrative/Legal Services Manager Ms. Monica Holmes, Payroll/Benefits/EEO Manager Ms. Rhonda Davis, Polygraph Unit Sergeant Christy Ballinger and, until recently, Application/Recruiting/BGI Sergeant Jaime Dorsey-Sterner. As of December, 2017, the Application/Recruiting/BGI responsibilities were placed under the direction of Sergeant Christy Ballinger.

The Background Investigative Unit (BGI) is comprised of nine casual/season investigators that are retired Delaware State Troopers. The BGI Unit is responsible for conducting comprehensive in-depth investigations on all employees hired by the Division. At peak times in the application process, Troopers from around the state are temporarily transferred to HR to conduct background investigations on recruit troopers. In 2017, 139 (81 sworn, 58 civilian) pre-employment background investigations were completed that underwent multiple levels of review for an impartial decision.

The Polygraph Unit Detectives are all nationally certified examiners and, while assigned to Human Resources, are housed within the criminal investigative facilities across the State. This allows the polygraph examiners to assist the CIU units as needed with polygraph exams or assist other detectives. The Polygraph Unit is comprised of one sergeant, two full time examiners and two part time examiners. In addition, one former member of the unit, who was promoted and transferred, continues to maintain her certification by assisting with examinations on a part time basis. During 2017, 169 applicant polygraph examinations were conducted and approximately 20 criminal polygraphs were conducted.

The Human Resources Unit is responsible for managing the internal transfer screening process. When a special unit position for a Trooper becomes vacant, and when authorized by the Colonel, notice is sent announcing the opening. Qualified Troopers submit the required paperwork to Human Resources for screening. Lt. Boone, assisted by Ms. Sara Nash, facilitate a diverse and demographically applicable review panel to provide advisement to the Executive Staff regarding each candidate. This panel, monitored by a Human Resources Member, reviews the submitted paperwork, endorsements, and evaluations to make a determination if the candidate meets the prerequisites. In some circumstances, oral boards are also utilized to evaluate the candidate. In 2017, 33 review panels were conducted to fill operational needs.

DSP Recruiters, with the aid and support of part-time Trooper Recruiters, attended 105 career fairs or recruiting events and facilitated numerous “How to Succeed” seminars, facilitated “mock” PT tests for recruit trooper applicants, mentored recruits in training, conducted oral board interviews and screened applicants at the PT Tests. As part of our outreach and recruiting efforts, 7 students were selected for internships, working at several Patrol troops, Headquarters and SBI.

In September 2017, the 91st DSP Recruit Class began with the selection of 30 Recruit Troopers, restoring the Division to its full complement of authorized positions. During 2017, administrators processed 941 applications for the position of Trooper.

In 2017, Human Resources processed over 500 applications to hire 33 full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the Division.

In 2017, the Delaware State Police transitioned into JobAps, an online application process. The JobAps program allows the Human Resources Unit to more effectively manage the labor intensive application process while providing the applicants with a user friendly environment to apply for positions within the State Police.

Information Technology Section - Jim Cashnelli

The Information Support Section is comprised of 4 areas – End User Services, Network Operations, Applications Support and Mobile Technologies.

The Section is comprised of 12 full-time and 8 casual-seasonal employees. End User Services is comprised of 2 full time employees, Jonathan Gafford and Andrea Smith, and 3 casual-seasonal employees, Linda Dove, Jon Wyatt and Michael Gallo. The Network Operations team is comprised of 3 full time employees, John Caskey, Ian Smith and Paul Cookson. The Applications Support team is comprised of 4 full time employees, Mary Stewart, Troy Bennett, Marissa Warren and Mark Hartman, and one casual-seasonal employee, Terri Shapter. Finally, the Mobile Technologies team is comprised of 1 full time employee, Robert Halley, and 3 casual seasonal employees, John Woods, Trevor Glacken and Jim Rossi. Ken Allen and Jim Cashnelli comprise the Management team for ISS.

End User Services is responsible for providing help desk and desktop technical support to the Division's sworn and civilian employees, just over 1,000 employees in total. In 2017 the team was responsible for resolving over 5,200 support requests for the year.

The Network Operations team is responsible for the overall management of the entire network under Division control. This includes all Division network devices such as switches and routers and approximately 150 Division specific servers and related storage systems.

The Applications Support team is responsible for all Division specific applications. This includes systems such as CAD, Coban and the MaxPro camera systems used at all Troop locations. In addition, Applications Support also develops and maintains a variety of programs needed to address the internal needs of the Division.

The Mobile Technologies team is responsible for the Division's mobile computing needs as it relates to Division patrol vehicles. Mobile Technologies installs, maintains and repairs the laptops, printers, modems and digital video recording systems in the Division's patrol vehicles.

Notable projects for the year include:

- Cradle Point upgrade from Rocket
- MPN Rollout
- 2 Factor SSL VPN Testing and Preparation
- Crowdstrike Anti-Virus Rollout
- Nutanix virtual server expansion
- DSP Fuel Log Application Development
- Advantech Troop 9 Legacy DVR Upgrade
- Troop 2 and Troop 4 fiber upgrade (100MB to 1GB)
- IA Pro Upgrade
- Installation of Automated Printer Toner Supply Management System

For the coming year ISS is placing a focus on better prioritizing IT projects by working with Division leadership to place projects that have more strategic value in a higher priority. This will allow ISS to better focus our resources towards completing strategic initiatives while still keeping resources available for smaller projects and day to day support tasks. Some of the initiatives for the coming calendar year include:

- Digital Evidence Management Upgrade (Coban)
- 2018 New Vehicle up fits (installation of ISS equipment in new vehicles)
- Various Advantech Upgrades including FTU and Troop camera upgrades
- Finishing up 2017 vehicle up fits (about 10 remaining)
- New PC Rollouts/Old PC Refresh
- Developing a plan to upgrade Windows 7 computers to Windows 10
- Server Transfers (moving DSP servers on old hardware to new server hardware)
- Deploying Skype to Troop Conference rooms, Troop Commanders and Lieutenants.
- Rollout of new DSP intranet site to all desktop computers.

ISS Management is also working to shift the vision of ISS from simply an IT break/fix support section to a more service/consulting oriented section. ISS will be working directly with Division leaders to determine the IT needs of their respective sections and develop creative and cost effective IT solutions to address those needs.

Technology is increasingly becoming more and more complex and new technologies allow for new ways to assist law enforcement in performing their jobs safely and professionally. As these technologies mature and become available for everyday use ISS will be tasked with integrating them into effective solutions that will enhance the Division's ability to keep Delaware's population safe. This will occur thanks in no small part to the men and women of ISS who regularly go above and beyond to make sure all of the Division's IT needs are met as quickly and seamlessly as possible allowing the Division to focus on its primary responsibility of Law Enforcement.

Legal Section - Rae Meredith Mims, Deputy Attorney General

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act, the federal and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification and de-certification issues; and advise the Professional Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Examiners of Constables and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, civil subpoenas for crime reports, FOIA/ public information requests and draft and review legislation.

Legislative Liaison - Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. There are twelve (12) divisions within the DSHS which include the Delaware Developmental Disabilities Council, the State Council for Persons with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, Division of Forensic Science, the Office of the Secretary and the Delaware State Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

During the most recent legislative session, the 149th General Assembly, 1st Session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

HB #93 – (Rep. Mitchell) – Act provides clearer language concerning security alarm business license and identification requirements for both businesses and individuals, gives vendors a clearer understanding of prohibited acts, discipline and penalties and grants the Professional Licensing Section of SBI the ability to promulgate regulations and conduct inspections.

HB #253 – (Rep. Mitchell) – Bill increases the line of duty death benefits from \$150,000 to \$200,000 for those persons covered under Chapter 66, Title 18 of the Delaware Code. Additionally, the bill increases the maximum amount payable in any year from \$30,000 to \$40,000.

SB #55 – (Sen. Bushweller) – Act provides greater clarity of language, condenses duplicative statutes and deletes statutes that are irrelevant to daily operations of the Professional Licensing Section of SBI's regulation of private security, private investigative and armored car agencies.

SB #64 – (Sen. Bushweller) – Bill removes the requirement that the Governor must declare a State of Emergency before issuing a Level 1 Driving Warning.

SB #73 – (Sen. McBride) – Act provides clearer language concerning license requirements, gives licensees a much clearer understanding of prohibited acts, discipline and penalties and grants the ability of the Professional Licensing Section of SBI to promulgate regulations, and additional powers needed to oversee this chapter.

Office of Professional Responsibility - Captain Marshall Craft

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Internal Affairs Office is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2017, Captain Marshall D. Craft Jr., Lieutenant Thomas Paskevicius, Lieutenant David Hake and Ms. Debra Hughes were assigned to the office.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2017, the Office of Professional Responsibility investigated 11 citizen's complaints and 25 administrative complaints.

Pipes & Drums - Captain Matthew Cox



The DSP Pipes and Drums maintained 23 consistently performing members through the year. The band is currently attempting to grow its' ranks after falling from a peak membership of 27 performers. Currently, the band has three troopers who are attending bagpipe lessons. The addition of these students as performing members of the band will help maintain the group's performance strength going forward.

The band performed 71 times in 2017, in events consisting of funerals, memorial ceremonies, Special Olympics events and various community events and ceremonies. The band is administered by Capt. Matthew Cox. Mr. Robert Galloway continued to be the volunteer pipe instructor, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps in previous years.

During 2017, the band performed at 18 funerals. Notably, the band performed at the funeral for Lt. Stephen Floyd of the Delaware Department of Corrections, who was killed in an uprising at the Vaughn Correctional Center in February. The band also had to send off one of our own, Cpl/1 Stephen Ballard, who was killed on April 26, 2017.

The band continued its support of our nation's military in 2017 with performances several community military recognition events, and a USMC memorial in New Castle.

The band continues to honor requests for playing at opening ceremonies of Divisional events. The band also makes appearances at community events that involve the Delaware State Police. Notable events during 2017 included: the Wilmington St. Patrick's Day Parade, a May performance at the Point-to-Point Steeplechase races on the Winterthur Museum grounds, and the Delaware Special Olympics Opening Ceremonies in June.

The Planning and Research Section continued to play an important role in the overall operation of the division. Members of the section analyzed criminal and traffic statistics reporting the findings to the Delaware State Police Executive Staff and a variety of organizations within and outside the division for use in making informed decisions regarding the allocation of personnel and material resources, budgetary requests and allocations and policy decisions regarding the operation of the division.

The Planning and Research Section facilitated events and meetings such as the Chaplain's Memorial, the Memorial Service, and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the executive staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Research Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2017 and look forward to the challenges that will be presented in 2018.

Community Outreach

The Delaware State Police believes building partnerships and relationships with the commercial, residential and faith based communities across Delaware will enhance our ability to be a highly effective law enforcement agency. In an effort to achieve this, DSP established the Community Outreach Unit (COU) in 2015. The COU's principal responsibilities are maintaining and building partnerships and relationships across Delaware and maintaining a presence in our communities' schools, places of worship and neighborhood associations.

In February, the COU organized the second DSP Honorary Commanders Program which partners Troop Commanders with some of Delaware's distinguished community, civic and political leaders. The program encourages an exchange of ideas, experiences and friendships between key leaders of the surrounding communities and the troop's territory. Another COU accomplishment was the development of the DSP Community Outreach Focus Groups. This program is comprised of COU members, citizens and community leaders. The groups meet quarterly in each county to measure the effectiveness of existing community-based programs and explore new opportunities as it relates to community outreach.

In 2017 the COU continued its partnership with the U.S. Attorney's Office by being an active member of the Violence Reduction Network (VRN) initiative in the City of Wilmington. The VRN is a comprehensive program created by the U.S. Department of Justice (DOJ), Office of Justice Programs and the Bureau of Justice Assistance to leverage existing DOJ resources to deliver strategic, intensive training and technical assistance in an "all-hands" approach to reduce violence in some of the country's most violent cities. The COU's role in the VRN has been focused on outreach, education and prevention programs targeting juveniles within the City of Wilmington. Presentations have taken place in elementary, middle and high schools within the city and New Castle County schools with inner-city feeder patterns. In addition to the school venues, presentations have also taken place at Hicks-Anderson Community Center, the Sikh Center of Delaware and the Tarbiyah Muslim School. Topics of discussion include strengthening community-police relations, mock crime reporting, drug and alcohol awareness, good decision making and conflict resolution. In all, thirty-seven visits were made at these venues with multiple presentations given on each visit.

In November, COU members assisted the division in organizing and collecting several tons of donated items for the Puerto Rico relief effort. Sergeant Wes Barnett supervises the unit and is supported by COU officers Cpl/3 Michael Austin, Cpl/3 Rickey Hargis, Cpl/2 Juanita Smith-Huey and Cpl. Heather Imhof. In 2018 the COU will remain committed to reaching out to communities in our jurisdiction in an open and honest fashion to build relationships and help to create safer communities.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the division's policies and procedures comply with the 484 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally, this unit is responsible for maintaining, reviewing, revising/updating and distributing all divisional policies and standard operating procedures.

CALEA was formed to establish a body of standards designed to promote “best practices” in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant William Nottingham and Cpl/3 Patty Sennet-Wysock, the office accomplishes this task by maintaining files and proof for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle and evidence storage locker inspections.

Public Information Office - Sergeant Richard D. Bratz

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day to day operations of the Division. The Delaware State Police Public Information Office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Sergeant Richard D. Bratz is the Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media outlets. He also coordinates the Citizen’s Police Academy in all three counties which is offered semiannually.

Master Corporal Michael Austin serves as the primary New Castle County Public Information Officer and Master Corporal Melissa Jaffe serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State, which include but are not limited to: (Honorary Commander Induction Ceremony, Memorial Services, Dedication Ceremonies, Promotion Ceremonies, Community Outreach Ceremonies, Wreath-Laying Ceremony and Employee of the Year Ceremony to name a few)

The Public Information Office is also tasked with the following responsibilities:

- Prepares Press Releases and Public Service Announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates Press Conferences
- Serves as Liaison with other government agency public relation offices
- Hosts and coordinates Divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert program
- Coordinates Community Outreach
- Facilitates the Citizen’s Police Academy
- Creating and Maintaining a Social Media Strategy
- Creating and Sending Face Book Posts relevant to current issues
- Creating and Sending Nextdoor.com Posts relevant to communities
- Creating and Sending relevant and current traffic advisories on Twitter.com
- Attend Relevant Training as well as staying current with in-service training

The Public Information Office disseminated (2,173) News Releases on DSPnewsroom.com and 1,465 Facebook posts. The Delaware State Police Twitter.com and Nextdoor.com are additional websites that were effectively used to enhance our message.

As public representatives of the Delaware State Police, the Public Information Office strives to represent Troopers of the Division with excellence and upholds the pride and tradition that has been with the Delaware State Police since its inception in 1923.

Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State & Federal resources to supply division members with what is necessary to conduct day to day business. The Section is staffed with four civilians: Kimberly Cuffee- Purchasing Administrator, Deborah Dennis- Purchasing Services Coordinator, George Blanchfield- Supply Technician and Suzanne Webster- Graphics Artist. With only having four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 950 + employees.

The section's FY'17 combined budget purchased supplies and equipment for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control, ordering necessary supply items; to include patrol related gear and asset management for the division. In addition, this section oversees the division issued purchasing cards, reconciling/maintaining budget information and the distribution of supplies to the various troops and sections. The Purchasing and Supply/Graphics Section are also instrumental in supplying the needs of the Academy Recruit classes. The responsibilities of the Graphic Section consist of providing and designing printed material, maintaining the State Police website, identification photos and other related tasks. Merging the Purchasing and Supply and the Graphics Sections together allows continued access to printing supplies and equipment for a faster turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

Special Operations Section - Lieutenant Michael Nelson

The Delaware State Police Special Operation Section is comprised of five specialized units, which are utilized to assist in accomplishing the goals and objectives of the Division. This section includes the Conflict Management Team, Explosive Ordnance Disposal Team, Mounted Patrol Unit, SCUBA and the Special Operations Response Team. These units receive monthly training and are proficient and professional in handling operational needs when called upon by the State.



Conflict Management Team (CMT)

OIC Lieutenant Mary McGuire

Through monthly and annual training sessions, team members sharpen their skills needed to peacefully resolve life or death situations. The team's ultimate goal is to end a crisis situation without violence, injury or loss of life. During 2017, the unit deployed its skills in four incidents. During the response to James T. Vaughn's prison uprising and also Brick Mill Farms, the entire team was tasked to apply and integrate their knowledge and skill in mitigating the crisis. Additionally the unit assisted with two other incidents involving veterans suffering from mental health issues who were subsequently taken into custody without incident.

The Conflict Management Team culminated 2017 with a total of 14 assigned troopers, specially trained in hostage negotiation, kidnap mediation and suicide prevention. The team suffered the traumatic and sudden loss of team member Cpl. Stephen Ballard. A transition of leadership occurred as a result of the unit NCOIC, assistant team leader and an additional senior member of the team resigning in 2017. In December 3 additional members were selected to fill the void.

In an effort to diversify the unit and improve negotiations, six members of the team have attended Crisis Intervention Training and two members have received training in the area of critical stress management and are members of the DSP C.I.S.M. team.

The primary focus for 2017 was the implementation of equipment resources for negotiations as well as its interoperability with the Delaware State Police Command Post. As with multi-jurisdictional incidents which were faced in 2017, the unit continues to

research assets which may be available to improve the communicative efforts between Delaware State Police personnel on scenes. All members of the unit have been trained on the Negotiations Operations Center and continue to develop a comprehensive understanding of its capabilities.

The Conflict Management Team sent four team members to a two day basic hostage negotiations conference in Maryland which was hosted by the F.B.I. in Baltimore Maryland. The team also hosts a five day basic hostage negotiations school open to all law enforcement throughout the state. The Conflict Management team hosts a 16 hour course bi-annually for 911 dispatchers focusing on emergency operators communications during critical incidents.

As the unit forges ahead, efforts will continue to research opportunities for both technology and training to expand the abilities of all members.



Explosive Ordnance Disposal Team (EOD)

NCOIC Sergeant Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous device calls outside the City of Wilmington and incorporated areas of New Castle County. Its eleven bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders. With Delaware being the sixth most densely populated state in the nation and the base of over fifty percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial. In calendar year 2017 the EOD team was called to service 139 times. This tempo continues to rival most full time bomb squads in major metropolitan areas.

All members of the team, except for the officer in charge are part time. Team members keep their skills honed by attending a minimum of 384 hours of training each year. Maintaining this level of proficiency and operational tempo in a part time capacity is a testament to their dedication and commitment to the team, the division and the citizens of Delaware.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it's using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry into a fortified structure, or providing two way communication and video surveillance during hostage/barricaded incidents, the bomb technician's role is constantly evolving. Preparing for these critical incidents through realistic training is the foundation upon which our skills are honed.

The Delaware State Police EOD Team has shown adaptability and perseverance by growing with this continuously evolving field and threats against our way of life. Today's threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive components worldwide. Our training and integration with our Special Operations Response Team creates an immeasurable force that cannot be stopped. Such was the case this year, when numerous inmates took over the James T. Vaughn Prison. These two teams integrated together to create an unstoppable force capable of entering the fortified building, rescuing the hostage and restoring peace to the community. In fact, DSP has been recognized as a leader in our profession by using techniques outside of the traditional EOD paradigm. By continuing to update our specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities at a moment's notice. Our motto of "Initial Success or Total Failure" is a constant reminder to our technicians of the perilous challenges they must successfully conquer with each and every mission. Failure is not an option.



Mounted Patrol Unit

NCOIC Master Corporal Alison Meadows

The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. The unit was established in July 2012 and its efforts are coordinated by NCOIC Master Corporal Alison Meadows. This year the unit's role further expanded its operational capacity under the leadership of Lieutenant Michael Nelson. In 2017 the MPU received over 160 requests for service throughout Delaware in areas of community outreach, crowd control at specialized events and conducting state-wide daily patrols for the summer.

The MPU's mission is to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as, pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the Troopers' regular duty. The unit currently consists of six draft horses, eleven field riders and one full time Trooper. The horses utilized within the MPU consist of one Spotted Draft, two Shires and three Percherons, with an average age of fourteen years old. The size of MPU mounts vary from weighing 1,600 pounds and standing 17.0 hands tall (5'8" at the shoulder) to weighing 2,200 pounds and standing 18.3 hands tall (6'3" at the shoulder) The MPU's nonprofit organization "Delaware State Police Mounted Patrol

Unit, Inc.” raised funds throughout the year to supplement training or equipment expenses for the unit.

In May the MPU supplemented patrol at Winterthur’s Point to Point races, as well as attended Delaware’s Police Memorial Service in Dover. Moreover, the MPU represented the DSP in Washington D.C. during National Police Memorial Week, honoring those who gave the ultimate sacrifice. The MPU participated in several multiple joint agency training missions this year with the Pennsylvania State Police Tactical Mounted Unit, Lancaster City Mounted Patrol and the Bethlehem Mounted Patrol, focusing on riot and crowd control incorporating exposure to gun fire, smoke grenades and fireworks in low-light scenarios. In addition, the MPU met with members of the New Castle County Police Department’s Mounted Patrol Unit and discussed joint training endeavors and upcoming operational initiatives.

In June, the unit expanded its’ state-wide patrols for the summer in neighborhoods. These pro-active patrols were community outreach wherein the presence of the horses consistently broke down barriers and intrigued curiosity among residents, inviting interaction and open dialogue. On various occasions during these patrols, the unit either received pertinent criminal intelligence from a citizen or responded to and handled incoming 911 calls. Any relevant information received by the MPU was turned over to respective DSP investigators for further follow up. In July, the unit also supplemented patrols for Dewey Beach Police Department, Rehoboth Beach and Delaware City Police Departments for various city-specific events. The unit also augmented patrols during the State Fair for ten days. In September and October the MPU participated in various state-wide “night out” celebrations and demonstrations. During events such as these, the MPU discussed with members of the community our objectives, demonstrated our abilities as a unit, as well as, educated the citizens we serve about the partnership we have with the Department of Corrections.

The MPU looks forward to 2018 as it further settles into its’ new facility at the Department of Corrections. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will continue to provide professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware. In addition, the MPU will further focus on community outreach efforts to enhance partnerships with the businesses and communities we serve.

SCUBA

NCOIC Master Corporal Brian Greene

The Delaware State Police Scuba Unit currently consists of 13 Troopers throughout the state. The unit’s primary responsibility is to support the Delaware State Police with search and recovery missions involving aquatic environments. Each member of the unit is a graduate of the United States Naval Diving and Salvage Training Center in Panama City Beach, Florida. The Scuba Unit had a total of 11 official callouts during the 2017 year. Some of the highlights of those callouts included recovery of a safe removed in a burglary for Troop 3, Recovery of several stolen vehicles from the C&D Canal for DNREC and several body recoveries for the City of Wilmington Police. The Scuba Unit also assisted the DEA and Department of Homeland Security with searches of foreign vessels off the coast of Delaware. This search resulted in the recovery of a large amount of suspected narcotics. The unit conducted an additional 12 call out dives that due to their nature were performed on scheduled training days. Highlights of these dives included recoveries of stolen vehicles and assisting the Homicide Unit with the search of a victim in a cold case homicide.

The Scuba Unit continues to train and utilize the newest equipment and techniques in performing their duties. Each fall, the unit conducts deep water diving in Alexandria Bay, New York with the New York State Police. Members work alongside New York Troopers as well as Troopers from surrounding states (Rhode Island, Maine, Vermont) taking part in deep water body and vehicle recovery. In the fall of 2017, members of the Scuba unit were trained and certified in hoist rescue operations involving the State Police Aviation Unit. Members worked with professional U.S Coast Guard Rescue Swimmers to learn the techniques and actions required to successfully deploy from the State Police Helicopter. Members practiced entering and exiting the helicopters from 75’ off the ground as well as from various rooftops of buildings. The unit also performed hoist operations into swift water replicating a victim being swept away during storm related natural disasters. The Scuba Unit continues to advance in the use of surfaced supplied diving. During the late fall of 2017 the unit took possession of its third Kirby Morgan 37 Diving Helmet. The unit continues to utilize this surfaced supplied system in various evolutions that provide both efficiency as well as safety to the divers.

The unit continues to provide services to both the citizens of the State Of Delaware as well as fellow law enforcement agencies. The Scuba Unit continues to provide water survival classes to both State Police Recruits as well as local municipal agencies in the State Police Academy. The unit also supports the State Police S.O.R.T Team in both their initial testing as well as their preparation course. In the fall of 2017, the Scuba unit was asked to assist and participate in a research project conducted by the University of Delaware Marine Studies Program. Members set up research sensors off the coast of Delaware in the Delaware Bay. Scuba Unit members also placed inert ordinances on the bay floor for research into their movement in tidal waters. The Scuba Unit also continues to provide rescue swimmers for the Lewes Polar Bear Plunge, which raises funds for the Delaware Special Olympics

The Scuba Unit looks forward to the challenges ahead in 2018 and will continue to train and evolve in the field of diving and

recovery. Scuba team members are committed to their practice and remain confident in their abilities to respond and successfully complete any and all missions.



Special Operations Response Team (S.O.R.T.)

NCIOC Sergeant Rodney Workman

The Special Operations Response Team (S.O.R.T.) provides the division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the executive staff. During 2017, the team responded to 118 calls for service. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and vehicle stops for the Special Investigations Unit/ Drug Units. The team continues to work closely with Special Investigation Units and troop commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert/stealth clearing, weapons training and scenario based events. During 2017, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques, and close quarter combat techniques to combat the terrorist threat. Several team members were trained as rescue specialists by Priority One Air Rescue. These team members are now operational in assisting the DSP Aviation section with hoisting missions and rescue operations. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. EOD currently has four team members certified. Both units are mission capable in this arena. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training. The remainder of the time the teams train on their individual mission.

State Bureau of Identification - Captain Benjamin Parsons

Captain Benjamin Parsons serves as the Director of the State Bureau of Identification (SBI), while Lisa Seymour serves as Assistant Director. Lieutenant Kerry Reinbold is the Officer in Charge of the Regulatory Section overseeing Professional Licensing Section and Sex Offender Apprehension and Registration Unit.

SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. Director Parsons and Assistant Director Seymour, along with seven troopers, four sex offender agents and a civilian staff consisting of fifty-four people work in the following separate, but interrelated sections: Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

The Expungement Section is the designated starting point for all adult expungement requests and all pardon requests. Personnel in this section report directly to Lieutenant Reinbold. Section personnel review the expungement requests to determine if the expungement can be completed at SBI, or if it must be referred to the appropriate court for further consideration. In 2017, the Expungement Section processed 2,013 requests for expungement orders and 387 pardon orders.

Ms. Teresa Jones supervises the Criminal History Section, which is responsible for the research and completion of criminal history background checks for employment and/or other purposes. The Criminal History Section consists of ten employees. This section processed 61,650 criminal history requests in 2017.

Mr. Anthony DiNardo supervises the Fingerprint Identification Section. This section is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal

history checks. This section is comprised of two shifts consisting of eleven employees. In 2017, the section processed 76,258 print cards and did comparisons on 4,966 criminal summons. 1,834 latent prints were submitted for analysis resulting in 834 positive hits. 741 unsolved latent print cases were resolved in 2017 utilizing newly acquired advanced fingerprint analysis algorithms.

Ms. Mindie Pleasanton supervises the Front Desk Operations at all SBI locations. Thirteen civilian employees provide fingerprinting services to customers requesting criminal history background documentation for the variety of professions for which Delaware law requires criminal history checks.

Sergeant Brian Pixley supervises the Professional Licensing Section. The employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section monitored 198 companies and over 9,000 licensed employees in 2017. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID) and for credentialing 205 HR 218 Law Enforcement Officers Safety Act permit holders.

Ms. Mary Sheppard supervises the Quality Control Section which consists of seven employees responsible for the quality control review of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of review is to ensure proper coding for reporting purposes to the Federal Bureau of Investigation. Once this section has completed their examination, incidents are then officially counted as a criminal occurrence for statistical and crime tracking purposes. In 2017, over 76,000 crime reports were reviewed and approved by this section.

Sergeant Kelly Wells supervises the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). There are currently 4,871 registered sex offenders in the State of Delaware. The SOAR unit consists of fourteen employees including five sworn detectives, four agents and five civilians. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction.

SBI will continue to focus on providing the best possible service to all citizenry and law enforcement agencies in 2018.

Tactical Control Unit - Lieutenant Michael J. Wysock

The Tactical Control Unit (TCU) is currently made up of 50 sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

During 2017, TCU deployed a total of 10 times. These deployments included providing security at several large events such as Delaware State University Homecoming. TCU also deployed and assisted with security at multiple protest rallies. TCU deployed for two statewide warrant execution operations. TCU also deployed and assisted with a riot and hostage scene at the Vaughn Correctional Facility.

The Tactical Control Unit trains on a bi-monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment. During 2017, the unit conducted joint riot control training with the Wilmington, Dover, Newark, Capitol Police and University of Delaware Police departments. TCU conducted a large scale joint training with the Delaware Army National Guard.

Traffic Operations - Captain Daniel Hall

With an overall mission to reduce motor vehicle collisions, the Traffic Operations Section performs an array of diverse functions. Led by Captain Glenn Dixon and Lt. Tracy Condon, section personnel coordinate divisional traffic enforcement while conducting

statewide recordkeeping. The section also encompasses our Commercial Vehicle Enforcement Unit (CVEU). The unit staffs two commercial vehicle weigh facilities. Additional enhancements to roadway safety are carried out via the Electronic Red Light Safety Program (ERLSP).

Fatal crashes in Delaware resulted in the deaths of 119 people in 112 crashes during 2017. Pedestrians were killed in 33 of the collisions. Speed, inattentive and stop sign violations were the leading causes of the fatal crashes, while inattentive driving caused the majority of personal injury and property damage collisions. The Delaware State Police investigated a total of 21,352 collisions. In an effort to reduce this needless suffering, the Delaware State Police participated in numerous traffic enforcement campaigns, most of which were funded through Delaware's Office of Highway Safety. Additionally, the Division specifically targeted crash producing behaviors via monthly traffic action plans. All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior and citizen complaints that were specific to each troop's area of responsibility. Police presence was notably increased on targeted highways through the Drive to Zero Enforcement, Pedestrian Safety Enforcement and Labor Day Weekend Initiatives. OHS also assisted with DUI, Aggressive Driving, Child Restraint, Pedestrian and Seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events, and locations such as US 40 in Bear.

Administrative personnel, working out of the DSP HQ complex in Dover, fulfill several duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns to promote increased police presence and enforcement on Delaware roadways. This is accomplished using analytical tools, including the Fatal Analysis Report System (FARS) and the Divisional Statistician. The ERLSP reviewed 87,237 red light violations with 63,331 assessments were issued via the ERLSP to assist in the efforts.

Collection, archiving and dissemination of motor vehicle collision reports is another responsibility of the Traffic Section. In 2017, section personnel processed 17,836 requests for collision reports from the public, attorneys, insurance companies and government agencies. Of those requests, 16,560 reports were copied and distributed.

Commercial vehicle safety is the mission of the Traffic Section's Truck Enforcement Unit (TEU) and the Motor Carrier Safety Assistance Program (MCSAP). TEU personnel are primarily responsible for the operation of the Blackbird and RT 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DelDOT, Virtual Weigh Stations which include Weight in Motion sensors, LPR systems, DOT readers and over-height sensors, were installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations, and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station has been installed on Rt. 1 n/b prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening. MCSAP personnel conduct inspections of commercial vehicles and their operators at various locations throughout the state and at the Division's two weigh facilities.

The Traffic Operations Section also manages the Division's annual Administrative Patrol Program. Troopers not normally assigned to any of our eight patrol troops are tasked with conducting enforcement activities over the state's major holiday travel weekends.

It is hoped that through these comprehensive assignments and programs, needless injuries and fatalities are drastically reduced in 2018 and well into the future.

Training Academy - Captain Jennifer D. Griffin



The Delaware State Police Training Academy is located on the headquarters complex and is a full time residential training facility. The academy staff is comprised of fourteen members who are committed to providing divisional members and allied law enforcement agencies with the knowledge, skills and abilities necessary to provide compassionate, comprehensive public safety services to the citizens and visitors the state. The Training Academy is comprised of several units including: recruiting, in-service and elective training at the main facility; canine training at the canine training center; and firearms training at the firearms training facility in Smyrna.

In 2017, the Training Academy Staff was comprised of Captain Jennifer Griffin (Director of Training and Delaware Council on Police Training Administrator), Lieutenant David Diana (Assistant Director of Training), Sergeant Francis Fuscellaro, Senior Corporal Devon Horsey, Mrs. Lisa McNatt (Administrative Specialist) and Mr. James Howard (Culinary Specialist).

In 2017, the training curriculum continued to be aligned with 21st Century Law Enforcement best practices. Recruits received over 893 hours of training in a wide range of law enforcement topics that tested them physically and mentally including traditional academic studies, response to resistance, defensive tactics & de-escalation, firearms, emergency vehicle operations (EVOC), Advanced Law Enforcement Rapid Response Training (ALERRT) and patrol procedures. In 2017, 68 recruits successfully graduated from the Training Academy. Fifty-eight additional recruits will graduate in February 2018.

In addition to training recruits, the academy staff provided mandatory and elective training to incumbent members of the State Police and law enforcement agencies from throughout the region. Mandatory annual in-service training was provided to each member of the division and numerous elective in-service classes were provided throughout the year. The academy also hosted the 46th Annual Trooper Youth Week and continued its partnership with Delaware Technical and Community College with the Law Enforcement Option (LEO) program.

In 2017, the Firearms Training Unit (FTU) trained every DSP academy recruit on firearms, Taser and patrol procedures. They also conducted spring and fall in-service training, administered the ALERRT training throughout the state, conducted LEOSA (HR 218) qualifications, facilitated firearms instructor recertification training and provided additional training for numerous municipal and state law enforcement agencies.

In 2017, the DSP Canine Training Unit oversaw the initial and recurrent training of forty-nine canine teams (twenty-nine DSP) that included patrol, narcotic and explosive detection dogs throughout the state. During the year, two K9 passed away and two canines retired from the unit. Each of those teams honorably served the citizens and visitors of Delaware for many years.

Leadership development continues to be a critical component of 21st Century policing. Since January 2007, the division has delivered a comprehensive Leadership Development Program (LDP) for law enforcement officers throughout the region in partnership with Wilmington University. The three week program allows troopers and officers to learn leadership in academic and practical modalities without having to travel away from home for an extended period of time.

Overall, the entire Delaware State Police training staff maintained a commitment to practicing the Delaware State Police's mission, by "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The men and women who are assigned to the Delaware State Police Academy look forward to the many new challenges they will encounter and overcome in 2018.

Transportation - Mr. Lonnie Judy

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles used for patrol, special operations and day-to-day operations. Such vehicles range from pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freightliner mobile command posts. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The transportation section continues to conduct "tests and evaluations" on a variety of police equipment to include emergency lighting, weapon racks, safety partitions, computer consoles, radar placement and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment needed to safely serve the citizens they protect.

The Transportation Section maintains the largest cost center, it's budgeted to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

Victim Services Section - Ms. Debra M. Reed

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the

form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center).

In 2017, the unit provided services to over 4,000 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond. Sadly, five of these incidents involved tragic events within the Law Enforcement community.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit is under the Direction of Debra Reed, located at Headquarters. The advocates, who are located at various offices throughout the state, include Veronica Colombo, Casey Wilson, Nancy Will, Nina Brown, Crystal Dalton and Corrie Schmitt. Ms. Angela Brown, is the Administrative specialist also located in the Headquarters office. She provides supportive services to all advocates statewide as well as crisis services through answering our 24 hour toll free hotline. In 2017 we said goodbye to our Bilingual advocate, Eunice Mercado as she accepted a new victim services position with the FBI. Although we wish her well in her new endeavor, we will surely miss her. In April, our unit welcomed Akilah Seeney as the new Bilingual advocate assigned to Troop 6. Ms. Seeney transferred into the victim services unit after serving three years with the Delaware State Police Communications section.

In January 2017, Veronica (Roni) Colombo was nominated as the Civilian of the Year for 2016. Roni consistently goes above and beyond in her quest to provide the best service to those impacted by traumatic events. Roni can also be counted on to bring a little “comic relief” to a unit that is typically tasked with dealing with very difficult situations. Congratulations Roni, a nomination well deserved!!

The Victim Specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. In addition to the civilian staff, approximately 25 sworn members of the division are cross-trained to assist with victim service “call outs” throughout the state. In 2017, there were over 200 requests for immediate assistance or “call outs” with over 20,000 follow up contacts.

In 2017, Debra Reed was selected to participate in a federal program (ELEVATE), Excellence in Law Enforcement-based Victim Assistance Training and Enrichment, coordinated by the FBI. The program brings 10 experts in the field of Victim Assistance, from across the country, together in order to establish “promising practices” for Victim Services in Law Enforcement.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies.

2017 Trooper of the Year - Trooper First Class Andrew Shaub



Tfc. Andrew Shaub is a 3 and ½ year member of the division. Prior to joining DSP he spent 3 years with the Wilmington Police Department. Tfc. Shaub had a spectacular year both in over-all production and in handling exceptional cases. Tfc. Shaub was also one of the top producers at Troop 1 during 2017 in traffic arrests, DUI arrests, criminal arrests and complaints handled. Tfc. Shaub was also selected by the HQ Traffic Section to be a participant of the DSP's DUI Mentoring Program and by the DSP Academy to be a Field Training Officer.

March 11th, Tfc. Shaub was dispatched to Immaculate Heart of Mary, 1000 Shipley Road regarding a suspicious vehicle report. Upon approaching the vehicle, Tfc. Shaub heard what appeared to be a heavy object dropping to its floor board. The driver opened the door to speak with Tfc. Shaub. Immediately, Tfc. Shaub saw a black firearm between the door and the seat. The driver was detained immediately without incident.

On April 7th, Tfc. Shaub was conducting a property check at Target, 1050 Brandywine Parkway, when he observed a vehicle driving around and acting suspiciously. Tfc. Shaub conducted a registration inquiry and learned the plate did not match the car. The vehicle then was tracked into the shopping center's underground parking garage. Tfc. Shaub stopped the vehicle and made contact with the driver. The driver was very nervous. He was breathing heavy and hands were shaking. The driver initially admitted to Tfc. Shaub that he was here to buy marijuana. From the driver and the vehicle, Tfc. Shaub found and seized \$1,210.00

and 35.15 grams of marijuana. The driver later confessed to Tfc. Shaub that he was at the Target to sell someone marijuana.

On July 11th, Tfc. Shaub was dispatched to a vacant building on the property of former DuPont labs, 4319 Lancaster Pike for a burglary report. While there, Tfc. Shaub discovered that this vacant property sustained extensive damage through vandalism. The building was also missing cooper pipes and wires. Tfc. Shaub examined the crime scene carefully and gathered all the necessary items for evidence. Tfc. Shaub gathered a 2 liter coke bottle. This bottle was later processed and a print was lifted. SBI was able to make a match of this print. This print led to the identity and arrested 4 subjects for burglary and related charges.

On November 5th, Tfc. Shaub stopped a motor vehicle I-95/MLK for traffic violations. Tfc. Shaub observed the driver being overly nervous and was breathing heavily. Tfc. Shaub learned that this was a rental vehicle and the occupants were not on the rental agreement. The occupants also provided inconsistent statement to Tfc. Shaub. Tfc. Shaub obtained a consent to search the vehicle. Tfc. Shaub located 4.6 grams of marijuana and 6.38 grams of crack cocaine.

On November 14th, Tfc. Shaub was dispatched to The Concord Mall to investigate an armed robbery incident. Through the victim, Tfc. Shaub learned that he was robbed of money during a drug transaction. The victim described one of the suspects as having a wart under his right eye. Tfc. Shaub immediately recalled an expelled Concord High School student matching this specific description. Tfc. Shaub reached out to Concord High's SRO and confirmed this investigative lead. This subject was arrested just a few days later.

On December 26th, Tfc. Shaub was on patrol in the area of Governor Printz Boulevard and 30th Street when he observed a subject snorting what appeared to be heroin. Tfc. Shaub exited his vehicle attempting to make contact. However, the subject ignored Tfc. Shaub's commands and started to run. Tfc. Shaub gave chase and was able to tackle the subject. The subject resisted and fought Tfc. Shaub violently. The subject also reached for Tfc. Shaub's firearm, attempting to remove it. Tfc. Shaub was alone wrestling with the subject for about 3 minutes before assisting Troopers' arrival. The subject continued to fight with three Troopers but, was eventually, subdued and arrested.

There are many more exceptional proactive investigations conducted by Tfc. Shaub throughout this year. However, there are just too many to list. Tfc. Shaub is a valued member of Troop 1 D-Shift. He has worked hard and tirelessly for the Troop and for the Shift. Tfc. Shaub is highly motivated and is very determined to make a solid impact for the community with his style of proactive police work.

2017 Civilian of the Year - Mrs. Veronica Colombo



Mrs. Veronica (Roni) Colombo is a Senior Victim Service Specialist assigned to the victim services section, with her office located at Troop 9. Roni has been employed by the DSP for ten years; however, she was previously employed by The Ferris School for Boys for ten years giving her 20 years of state employment overall.

The victim services section provides crisis intervention, information and referral to crime victims, witnesses and family members for cases investigated by the DSP and also for approximately 35 other police departments throughout the state. Troop 9 was expanded to cover part of Kent County which created a larger area of responsibility for Roni's caseload. Further, one of several other departments assigned to her is the Middletown Police Department which refers the largest volume of cases of any of the municipal departments. Each year, Roni leads the way in the number of cases assigned to her. The yearly average of cases referred to the Victim Service Unit is over 4,000 which, if divided equally, would assume about 550 cases per advocate per years. Roni consistently handles a caseload of almost 800 cases per year. In fact, in 2017 she had 837 cases. Roni is extremely organized and one of her greatest strengths is effective time management which allows her to manage such a high caseload successfully.

Roni responded to almost fifty "call outs" in 2017 requiring immediate response, many of those were after regular business hours. Several of those responses were for cases that were not in her assigned jurisdiction but she filled in at a moment's notice. Every single time, without exception, Roni responds without complaint or hesitation. She gives her best, each and every time. She has a natural sense for how to handle situations in a highly stressful environment which includes suicides, homicides, fatal car crashes, robberies, domestic violence and many other horrific incidents. Roni is able to restore some sense of calm and order to an otherwise out of control scene or situation.

Roni is very knowledgeable of the various resources available to crime victims and she has developed countless relationships with the other agencies involved in these cases such as the medical examiner's office, victim compensation, courts, counseling agencies and funeral homes to name a few. She has made numerous connections with local businesses to assist in areas such as emergency heat, electric, food, clothing and transportation. When our advocates are responding to calls for immediate service, they are often walking in to some very gruesome scenes involving dead bodies, battered victims and hysterical family members. Not only do they provide an experienced and compassionate service to the victims and families involved, they are also a support to our troopers as well. Often times they are providing debriefings for the very cases to which they themselves have responded. They become pseudo-detectives when trying to research and locate next of kin. They often gain valuable information from victims that also aides the detectives in the investigation.

2017 was a particularly difficult year in that the state of Delaware's Law Enforcement community suffered several tragic events. In every one of these events, without exception, Roni was involved either at the initial call out or to aid in follow up debriefings for employees. In one such incident, Roni received a call about the tragic death of a municipal police officer. While on vacation at the beach with her family, she quickly responded in order to assist.

Roni has also been a key partner in planning Annual events such as Domestic Violence Awareness, Crime Victim Memorial Tribute, Day of Remembrance for murder victims and others. The word that best describes Roni is consistent. She is consistent in her quest to support victims, she is consistent in her desire to help and to always do more then what is expected, she is consistent in caring about everyone involved in these horrible incidents from the victim to the first responders. Year after year, Roni continues to stand out and 2017 was no exception. To Roni it doesn't matter if it's "her responsibility", she is consistently a GO TO person.

There is no doubt that Veronica Colombo is worthy of recognition as the "Civilian of the Year". She not only serves the victim services unit in an exemplary manner, she is a tremendous asset to the entire DSP and the state of Delaware! She goes the extra mile each and every time. She is not one who does the bare minimum; she is constantly going above and beyond. Roni's greatest commitment is to her two children Giana and Ella as well as her husband, Vinnie.

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