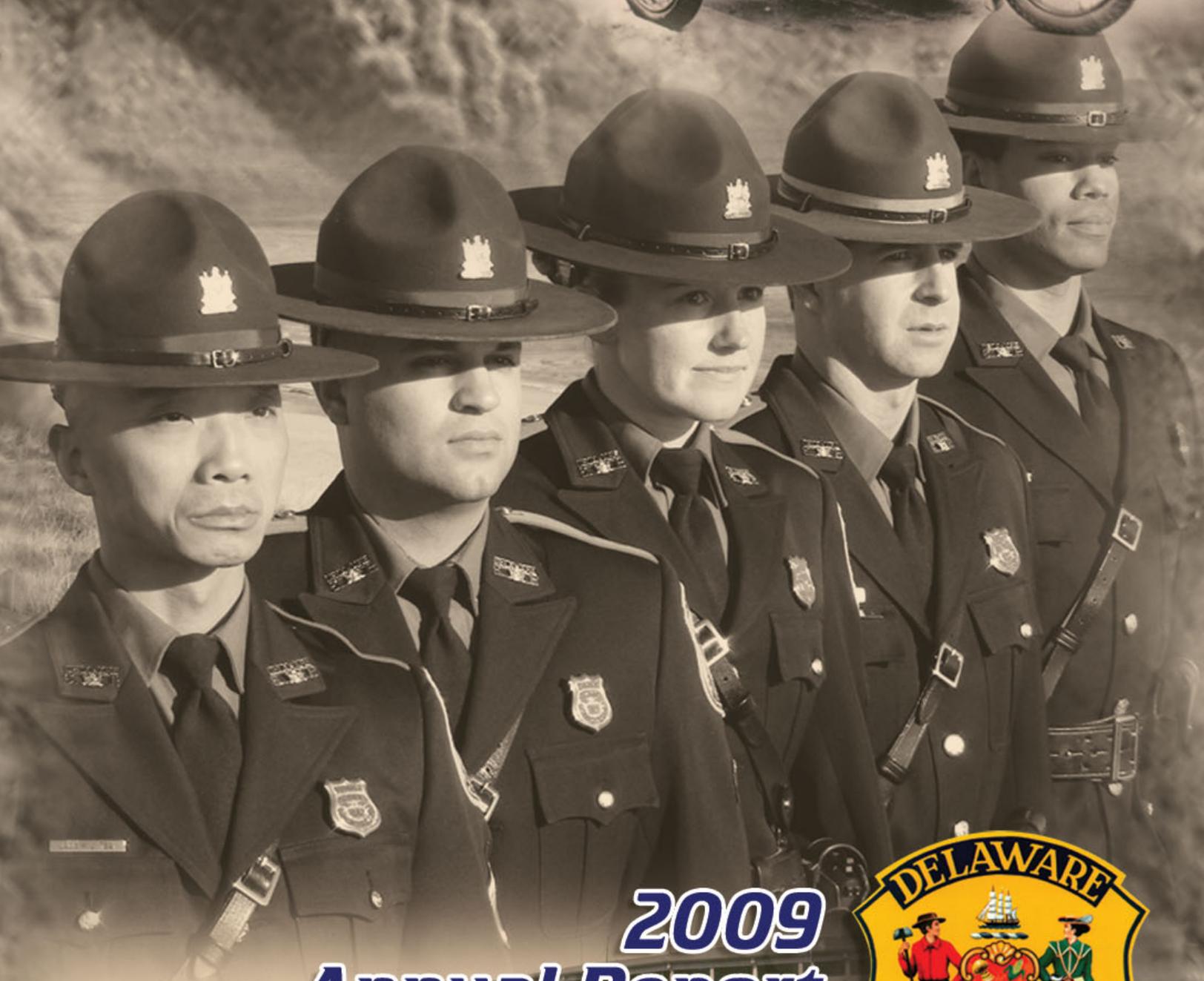


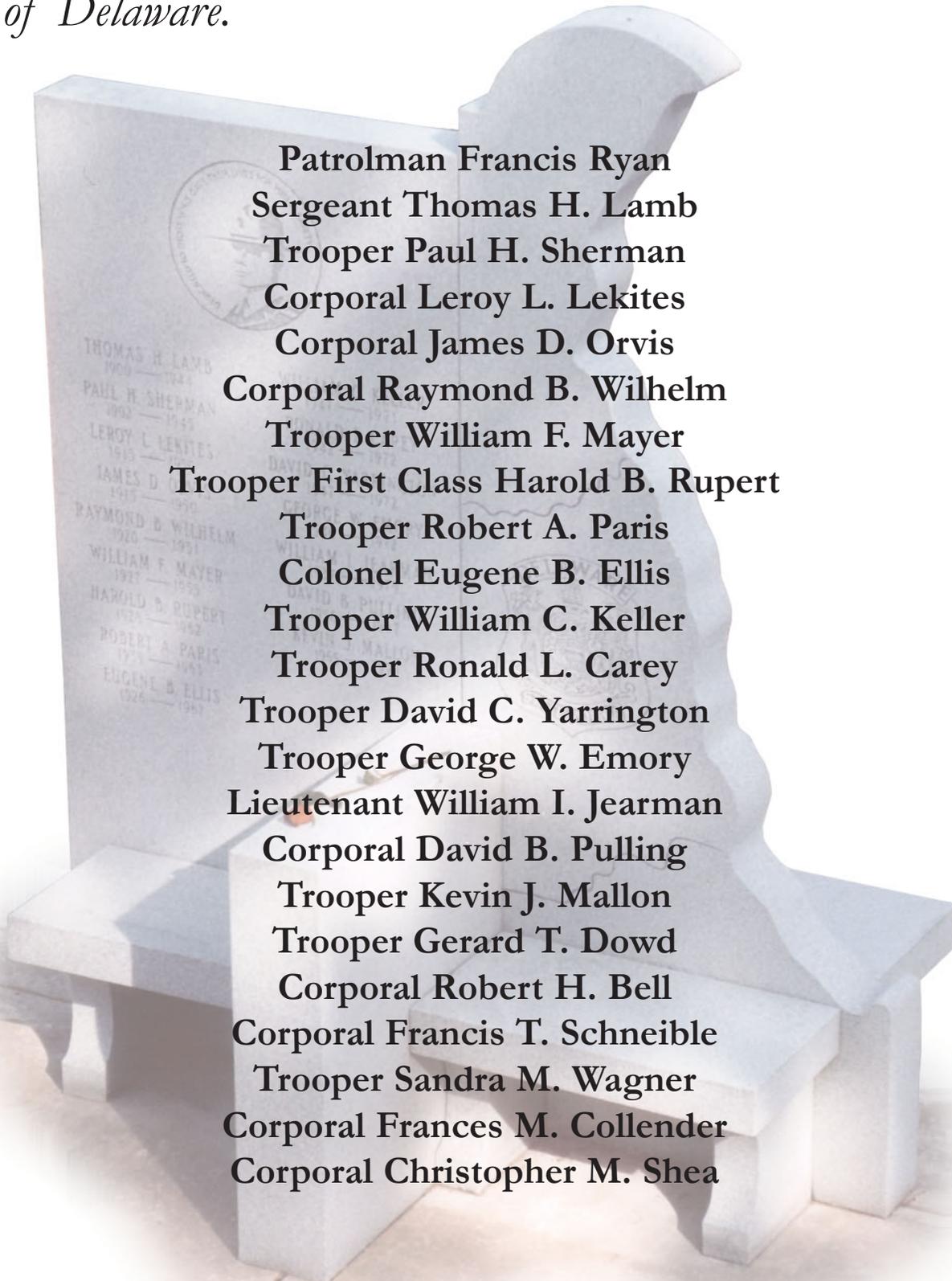
# DELAWARE STATE POLICE



**2009  
Annual Report**



*The 2009 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.*



**Patrolman Francis Ryan  
Sergeant Thomas H. Lamb  
Trooper Paul H. Sherman  
Corporal Leroy L. Lekites  
Corporal James D. Orvis  
Corporal Raymond B. Wilhelm  
Trooper William F. Mayer  
Trooper First Class Harold B. Rupert  
Trooper Robert A. Paris  
Colonel Eugene B. Ellis  
Trooper William C. Keller  
Trooper Ronald L. Carey  
Trooper David C. Yarrington  
Trooper George W. Emory  
Lieutenant William I. Jearman  
Corporal David B. Pulling  
Trooper Kevin J. Mallon  
Trooper Gerard T. Dowd  
Corporal Robert H. Bell  
Corporal Francis T. Schneible  
Trooper Sandra M. Wagner  
Corporal Frances M. Collender  
Corporal Christopher M. Shea**

# ***Mission Statement***

**To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.**



**★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★  
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★**

To the Citizens of Delaware:

The men and women of the Delaware State Police (DSP), both uniform and civilian, perform outstanding work every day. The team effort to make this operation run smoothly is worthy of special praise as it has resulted in several accomplishments throughout the past year. With great sacrifice and selfless dedication, they answered the call to duty during snowstorms, Nor'easters and their day-to-day activities holding the interest of our citizens in the highest regard. I also extend a sincere thank you to Governor Jack Markell for his continuing support and unwavering commitment to public safety throughout the past year.

The Division witnessed a change in leadership following the retirement of Col. Thomas F. MacLeish. Robert M. Coupe was promoted to the rank of Colonel. As Superintendent, Col. Coupe quickly assembled a new leadership team to include Lt. Colonel James Paige, Major Joseph Papili, Major Nathaniel McQueen and Major Monroe Hudson. With this team, DSP is in an exemplary position to meet the demands and challenges ahead. Together, they are developing a vision that will leave the Delaware State Police better positioned for the future.

As with other state agencies, the Delaware State Police felt the impact of the State's tight fiscal restraints. However, with a reduced budget, it continued to provide outstanding service to the citizens of this State. By employing innovative management strategies, DSP successfully reduced violent crime within its jurisdiction over the previous year while drastically cutting overtime costs. DSP also saw a 31% decrease in fatal crashes caused by impaired drivers.

Another significant accomplishment for the Delaware State Police was the relocation of the State Bureau of Identification (SBI) Office in Dover. In March, DSP moved its SBI operations to the Blue Hen Corporate Center in Dover. SBI had outgrown its former location at the DSP Headquarters Complex and needed more space to better accommodate its staff and handle the increasing number of responsibilities including background checks and sex offender registrations. The new facility is more customer-friendly.

In partnership with the Attorney General's Office, DSP unveiled a new and more user-friendly Sex Offender Web Site to provide Delaware citizens with easier access to photos and information on convicted sex offenders who reside in our State. The new site provides information on offender vehicle registration, offender email search, "real time" wanted sex offenders, and neighborhood mapping capabilities.

Please join me in extending sincere thanks and congratulations to the men and women of the Delaware State Police (DSP) for a year filled with many accomplishments and successes. I truly appreciate their dedication, hard work and commitment to fulfilling the mission of the Delaware State Police.

Sincerely,



Lewis D. Schiliro, Secretary



*Lewis D. Schiliro  
Secretary, Department of  
Safety and Homeland Security*

To My Fellow Delawareans,

As the new Superintendent of the Delaware State Police, it is truly my pleasure to present the 2009 Delaware State Police Annual Report. This report is representative of the excellent work, dedication and commitment of the men and women of the Delaware State Police to provide professional, competent and compassionate law enforcement services to the citizens and visitors of our great state.

Delaware State Troopers continue their work on the front lines to make a difference in the communities they serve. That work is reflected on a daily basis through our core values: honor, integrity, courage, loyalty, attitude, discipline and service. Adherence to these core values is the foundation of this agency's professionalism.

With the leadership and support of Governor Jack Markell, Secretary of the Department of Safety and Homeland Security, Lewis Schiliro, and the members of the General Assembly our organization continues to forge ahead into the future with innovative strategies and new technology to combat crime and traffic issues across our state. As the State of Delaware underwent a leadership change in 2009, so did the Delaware State Police. We have new leadership at all levels within the Division and these new leaders will effect change with in all facets of the organization. Trust, communication, and diversity, are all focal points as we move forward into the future and grow stronger as an organization.

Despite tough economic issues that face our great state, the Delaware State Police had many great accomplishments during this past year.

- Traffic fatalities were reduced three percent from 122 deaths in 2008 to 118 deaths in 2009.
- The Delaware State Police was able to obtain over \$5 million in federal, state and local grants to purchase and hire employees that otherwise would not have been possible.
- In 2009, the Delaware State Police partnered with the Delaware Citizens Corps to bring the message of Disaster Preparedness to Delaware students. The School Resources Officers worked with school administrators to incorporate the informational video into the classroom.

I am confident that the men and women of the Delaware State Police, both civilian and sworn, are meeting the challenges they encounter in order to provide competent and professional law enforcement services. With the continued support of our state leaders, and the citizens we serve, the Delaware State Police will continue to meet the future challenges we will encounter.

Sincerely,



Colonel Robert M. Coupe  
Superintendent



*Colonel Robert M. Coupe  
Superintendent*

# *Executive Staff*



*Colonel Robert M. Coupe  
Superintendent*



*Lt. Colonel James Paige  
Deputy Superintendent*



*Major Monroe Hudson  
Administrative Officer*



*Major Nathaniel McQueen  
Operations Officer*

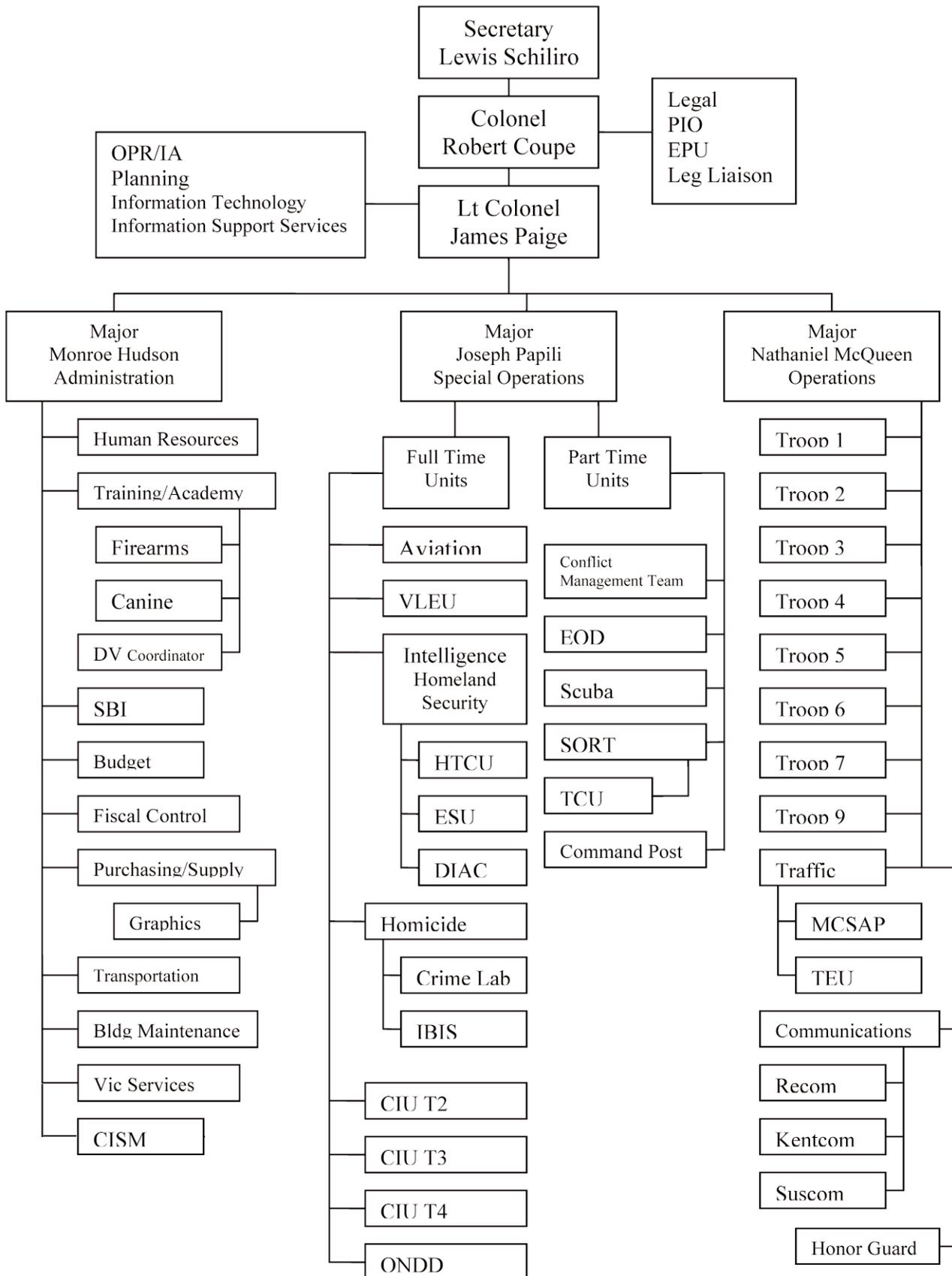


*Major Joseph Papili  
Special Operations Officer*

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## **Troop 1**

### **Captain Melissa A. Zebley**

The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. The fraternity of Penny Hillers has a rich history of tradition and outstanding public service. The forty-three troopers currently assigned to Troop 1 performed diligently during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional Retail Mecca and the site of the world-wide headquarters for Astra Zeneca.

Captain Patrick Ogden was the commander of Troop 1 until his transfer to Troop 2-Criminal Investigation Unit in August. Under his leadership, Troop 1 continued to achieve traffic and criminal investigative excellence. His dedicated service to organized community groups in Claymont, Stockdale and Brandywine Hills enriched Troop 1’s reputation with the citizens we serve.

Throughout 2009, Captain Ogden and Troop 1 personnel took the lead in coordinating with the United States Secret Service for protection of Vice President Joseph R. Biden. A highlight of this effort was the Presidential Whistle Stop tour, which stopped at the Claymont Train Station on January 17, 2009 while in route to Washington, D.C. During the numerous Vice Presidential events in Delaware throughout 2009, Penny Hill Troopers provided distinguished service in security and motorcade functions.

Since the fall of 2003, Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Michael Eisenhardt. He has targeted areas of high criminal activity and focused on repeat criminal offenders, all while maintaining vigilance on homeland security. Under Lt. Eisenhardt’s direction, the Troop 1 retail theft efforts were spearheaded by Corporal David May and Corporal John Day. During the calendar year, these Troopers investigated 467 complaints, arrested 281 suspects for a total of 729 criminal charges. They also recovered \$79,643.20 in stolen property. The retail theft unit continued to be vital in forging relationships with our retail security partners.

Traffic Lieutenant Michael Reader assumed the highway safety reigns. The primary goal of enhancing law enforcement visibility along our roadways in an effort to deter aggressive driving and keep our law abiding citizens safe was formed. Lieutenant Reader oversaw numerous highway safety initiatives to include speed, seat belt and DUI checkpoints. A new resource for Troop 1 in 2009 was the service of Master Corporal Troy Pezzuto as a motorcycle unit. Along with the service of Senior Corporal Richard Deskis as the traffic enforcement unit, these two Troopers targeted traffic enforcement “hot spots” to reduce

aggressive driving on Troop 1’s roadways. Highway safety was indeed a true team effort which included the Troop administration as well as cooperation from the road Troopers.

Troop 1 award winners were once again honored as the Troop enjoyed a night out at a Wilmington Blue Rocks baseball game. The awards recipients were as follows: Troop 1’s Trooper of the year- TFC Robert Cassidy, Traffic Ace-TFC Donald Kukan, DUI Ace-, Corporal Doug MacDonald and Crime Fighting Ace-TFC Jeffrey Gliem.

Due to the hard work and professionalism of Troop 1 personnel, 2009 has proved to be a productive and successful year. The men and women of Penny Hill sincerely appreciate the active support of a concerned community in helping us to meet the challenges of the past year.

## **Troop 2 Patrol Unit**

### **Captain Melissa Hukill**

Troop 2 is located on US Route 40, just east of Delaware Route 896 in Newark. Fifty-one uniformed troopers and three civilian support personnel are assigned to this building. They are part of the immense Troop 2 facility which houses other entities to include the Criminal Investigative Unit, Office of Narcotics and Dangerous Drugs, State Bureau of Identification, and the Crash Reconstruction Unit.

Captain Nathaniel McQueen was the Troop Commander until he was promoted to the rank of Major in August. He was succeeded by Captain Melissa Hukill. Lieutenant Daniel Hall and Lieutenant James T. Hulings complete the administrative staff at Troop 2.

Traffic operations and enforcement are overseen by Lieutenant Daniel Hall. These efforts have a major impact on keeping our roadways safe and in saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hotspots, for example, areas that have seen an increase in collisions. In addition, troopers also target speeders, and reckless, aggressive, and drunk drivers. Throughout the year, troopers partnered with the Office of Highway Safety conducting seatbelt, safety, and DUI checkpoints and patrols. During this time period, troopers handled 2,532 property damage and 609 personal injury collisions. They also issued 16,147 traffic citations and arrested 607 individuals for DUI. Troop 2 led the entire state in both DUI and traffic enforcement numbers. Even with this exceptional enforcement, 17 citizens lost their lives on roadways within Troop 2’s coverage area. Troopers will continue their efforts in attempting to reduce the likelihood of these tragic events.

Criminal enforcement efforts are under the oversight of Lieutenant James T. Hulings. Troopers on patrol respond to calls for service and focus on outward signs of criminal activity. Troopers are also vigilant in detecting less visible criminal

activity while on patrol. Their efforts often result in the apprehension of criminals in the progress of committing crimes. These troopers communicate daily with detectives and other specialized units providing them continuous updates on what is happening on the streets. This often leads to the launching of major investigations and the solving of crimes. Troopers handled 728 felony and 3,902 misdemeanor investigations during the year. This resulted in 439 felony and 3,251 misdemeanor arrests.

Troop 2 has continued the Two-Trooper Criminal Car Initiative (TTCI) since this program provides a highly mobile crime-fighting tool which serves as a force multiplier increasing the proactive police presence on patrol. The two troopers assigned to this program are so chosen because of their abilities, motivation, and ability to work as a part of a team. Every effort is taken to keep this detail on patrol and not bogged down with long-term complaints or assignments. Their main focus is suppressing crime on the street. The resulting performance by the detail is an obvious indicator of the pace at which the two troopers work. In 2009, they launched 504 criminal investigations which led to 27 felony arrests and 818 misdemeanor arrests. The troopers assigned to this detail generated nearly 25% of all the criminal arrests for the troop.

In addition to the service given on patrol, numerous Troop 2 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Pigskin Pass, Polar Bear Plunge, and their swimming, basketball, and bowling events. During many of these events, troopers receive the honor of placing the award medals around the necks of the participants and winners, personally congratulating them on their accomplishments. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run, and the National Police Memorial are other popular events among the troopers.

Troop 2 is fortunate to have so many hardworking men and women willing to work around the clock to protect the citizens and those visiting Delaware. The Troop 2 area is large, densely populated, and consequently very busy. The daily pace at the troop is therefore both demanding and challenging, but troopers choose an assignment at Troop 2 namely for this reason.

## ***Troop 2 Criminal Investigative Unit***

### **Captain John Evans**

The Troop-2 Criminal Investigative Unit (CIU) is under the command of Captain John Evans and Lieutenants Peter Sawyer and Timothy Lamarche.

CIU is staffed with 67 sworn Troopers, 3 civilian auto theft technicians and an administrative assistant. CIU is responsible to support the four patrol troops (Troops 1, 2, 6, and 9), in the area of criminal investigations. CIU has the investigative responsibility for everything from quality-of-life issues that

affect our citizens to any serious criminal offenses that occur in New Castle County.

CIU detectives are selected both for their skills as investigators and their motivation to solve crimes. They are assigned to specialized investigative units that concentrate on specific crimes. These units include Robbery, Property Crimes, Financial Crimes, Major Crimes, Polygraph, Youth Aid, Evidence Detection, and Drugs. In addition, CIU investigators participate full-time in two federal task forces with the U.S. Marshals and the US Attorney's Office.

Three additional units within Troop 2 CIU are The Governor's Task Force (GTF), the Career Criminal/Retail Theft Unit (CCU), and the School Resource Officers (SROs). GTF is a unit comprised of DSP Troopers and officers from Delaware Probation and Parole. GTF focuses on offenders who are on probation and violating conditions of their release from prison by their continued criminal activity. CCU has a similar mission; however they focus on repeat offenders who are often involved in some type of organized crime or pattern-type crime. CCU is also responsible for surveillance operations in support of the other detective squads. Twenty-one SROs are assigned full-time to specific high schools or middle schools in New Castle County. They also work closely with detectives from the Youth Aid Unit to cover over sixty additional schools in the county.

The Drug Unit and GTF work on hot spot issues to minimize street-level drug dealing and crime. Their reputation as crime fighters is well-known to the criminal element. In 2009, combined, these two units seized 3,035 grams of cocaine, 170.0 grams of crack cocaine, 24.15 grams of heroin, 148 lbs. of marijuana, and a large assortment of other drugs. In addition, they seized 28 firearms, made 937 criminal arrests, and conducted 2241 checks of probationers.

Beginning in May of 2009 the Financial Crimes Squad investigated three large scale embezzlement cases, two of which are being prosecuted federally. One case involved a book keeper who stole more than \$500,000 from a local car dealership over a seven year period. In another case, a book keeper embezzled \$345,000 from a local software company nearly bankrupting the business and causing the loss of jobs to several employees. A third embezzlement case involved an employee who was arrested federally for stealing \$300,000 from a local entertainment business.

In June of 2009 the Major Crimes Squad investigated a Rape complaint involving a female who had been sexually active with one of her teachers while she was a student at Middletown High School. The investigation uncovered that one incident occurred at Middletown High School while several additional incidents occurred at the suspect's residence in Kent County. Detectives worked with prosecutors in two counties and were able to secure arrest warrants for each of the incidents. The suspect was arrested and is currently awaiting trial.

In August of 2009 the Property Squad started to see a spike in burglaries where unknown suspects were smashing front glass doors of businesses, entering and removing property. The Property Squad continued to follow this trend and started to conduct surveillance in the Troop 2 area. While conducting surveillance a suspect was developed. While conducting surveillance, the property squad spotted the suspect in a stolen motor vehicle. The suspect fled but was captured after a foot pursuit and was linked to 17 burglaries.

In August of 2009 the Robbery Squad investigated a rash of pharmacy robberies. A joint investigation between the Robbery Squad, the Cecil County Sheriff's Office (MD), the New Garden Township Police Department (PA) and Newark (DE) Police resulted in the arrest of two brothers for a series of 10 pharmacy robberies in three states. The Robbery Squad apprehended the suspects at a Bear area motel and recovered a significant amount of the stolen pharmaceuticals. The brothers confessed to all of the crimes during interviews with the detectives.

In September of 2009 the Career Criminal/Retail Theft Unit began to investigate Mary Blossoms, a corner store located in the Southbridge section of Wilmington. The unit learned the business was operating as a fence and buying stolen retail property. During several weeks of surveillance on the business, CCU observed suspected boosters selling merchandise at Mary Blossoms. One of the suspected boosters was identified by the unit while under surveillance and was followed and observed committing shopliftings at various retail establishments and then bringing the merchandise directly to Mary Blossoms for re-sale. At the conclusion of the investigation CCU executed a search warrant at the business and recovered \$8,850 in stolen property including large amounts of OTC medicine, assorted clothing, body lotions, electronics and drug paraphernalia. The owner of Mary Blossoms was charged with Felony Receiving Stolen Property and drug paraphernalia charges.

In 2009 The Court Liaison Unit has implemented several automated and electronic methods and mechanisms to help streamline, enhance and bring about an overall more efficient and effective experience for troopers who use the New Castle County Judicial System.

Troop 2 CIU detectives look forward to the challenges to come in 2010 and to continuing to serve the citizens and visitors of the state in an exemplary and professional manner.

## **Troop 3**

**Captain Galen M. Purcell**

Delaware State Police Troop 3 is located on US Route 13A between Woodside and Camden. Currently commanded by Captain Galen M. Purcell, Troop 3 consists of 89 sworn officers and three civilians. Troop 3 is the only troop in Kent County and houses both uniform troopers and criminal detec-

tives. Out of the 628 square miles in Kent County, Troop 3 provides police services to 595 square miles, the largest of all state police troops. The population of Kent County is 155,000 people. As with all Delaware State Police troops, Troop 3 is a full-service police agency. A significant change that occurred during 2009 in the Troop Administration was Captain Robert C. Hawkins transferring to another position within the DSP in November. Captain Hawkins served as the Troop 3 Commander for over seven years, and his service to the citizens of Kent County is greatly appreciated.

On a yearly basis, Troop 3 supports the operations of the Delaware State Fair, the NASCAR races at Dover Downs International Speedway, and the Dover Air Force Base Air Shows along with the community events "Safe Summer Day" at Brecknock Park and "Delaware Night Out" in Camden.

The Troop 3 Patrol Section is under the command of Lt. Josh A. Bushweller. The Patrol Section includes four shifts, each supervised by a sergeant. In addition to the four shifts, there is a two-person Direct Response Unit. During 2009 the Patrol Section made 16,081 traffic arrests, 496 DUI arrests, 5,294 criminal arrests, and handled a total of 24,298 complaints. Three troopers are assigned to the Crash Reconstruction Unit (CRU). In 2009, 14 fatal crashes were handled by CRU.

The patrol section is most proud of the significant reductions accomplished in the fatal crash arena. Analysis of the Troop's fatal statistics for the calendar year 2009 has yielded significant decreases in two categories; number of fatal crashes and number of persons killed.

Specifically, Troop 3 observed a 26% reduction in the number of fatal crashes from '08 to '09 by reducing them from 19 to 14. More importantly, the men and woman of Troop 3 were able to reduce the loss of life by 37.5%. The number killed from '08 to '09 on DSP patrolled roads in Kent County decreased from 24 to 15. Coupled with the decline in fatal statistics, Troop 3 also experienced a numerical reduction in all crash related categories.

The Criminal Investigative Unit (CIU), under the command of Lt. James P. Fraley, consists of twenty four detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid, and the Evidence Detection Unit. In 2009, the CIU handled 2,681 cases and made 4,297 arrests. The Drug Task Force and Governor's Task Force were commanded by Lt. Brian Fitzpatrick. These Units made 2,955 criminal arrests and 295 traffic arrests. Unit members seized 84,951 grams of marijuana, 725 grams of cocaine, 301 grams of crack, \$80,247 in cash, 47 guns and 20 other weapons.

Of the many incidents handled by Troop 3 during 2009, several cases stand out. In April, members of the Troop 3 Drug Task Force completed a several month investigation resulting in the seizure of 112 pounds of marijuana, digital scales, and packing materials. Previous to this seizure, the Drug Task Force had

seized \$75,000 in cash from the same suspect. The defendant was eventually arrested for trafficking over 100 pounds of marijuana, possession with intent to deliver marijuana, maintaining a dwelling, possession of drug paraphernalia, and conspiracy second degree.

In July, the Troop 3 motorcycle Directed Response Unit (DRU) came into being with the delivery of two new motorcycles funded by the Kent County Levy Court. The unit consists of two full time Troopers who focus primarily on traffic enforcement on Kent County highways. The DRU also assists greatly in numerous escorts, including those for fallen soldiers and other personnel killed in the line of duty overseas.

The Kent County Crime Watch Association completed its ninth year and is still going strong. There are currently over 28 communities active in the association, and anyone interested in starting a crime watch in their neighborhood is encouraged to contact Troop 3. One crime watch member, Mr. Bailey, was awarded a Medal of valor by the Kent County Levy Court for his assistance in the arrest of a dangerous drug dealer.

In September, the Troop 3 Drug Task Force completed a year long investigation into the sale of crack cocaine in the Frederica area. The result of the investigation was thirteen individuals being arrested for numerous drug charges, as well as the seizure of 32.5 grams of crack cocaine, 101 grams of marijuana, two vehicles, \$6,500 in cash, and three handguns.

For 2009 the Troop 3 award winners were:



**Trooper of the Year**  
*Corporal Matthew Addonizio*

**Detective of the Year**  
*Detective Mark Csapo*

**Special Investigations Investigator of the Year**  
*Detective Jeremiah Lloyd*

As in past years, the men and women of the Delaware State Police Troop 3 look forward to serving the citizens of Kent County and the State of Delaware.

## **Troop 4**

### **Captain Charles J. (Chip) Simpson**

The jurisdiction of Delaware State Police Troop 4, located on US Route 113 in Georgetown, encompasses a 335 square mile service area, covering the south central and eastern corridor of Sussex County. Troop 4 houses criminal investigators, Governor's Task Force, the Sussex Drug Unit, as well as uniformed patrol personnel. The criminal investigation units are responsible for investigating all significant and/or serious crimes committed throughout the entire county. The Drug Unit and Governor's Task Force concentrate on quality of life issues prevalent in many communities throughout the county.

During 2009, Troop 4 was staffed by 79 sworn personnel comprised of patrol officers, criminal investigators, School Resource Officers, Governor's Task Force members, Drug Unit members, Community Liaison Officer and administrators. Five civilian personnel were also assigned to the troop.

In 2009, Sussex County's population continued to increase, resulting in a proportionate increase in demands for police services by Troop 4 personnel. Troop 4 patrol troopers continued to be at the forefront of several proactive law enforcement initiatives. During 2009, patrol personnel made 11,578 traffic arrests and 340 driving under the influence of alcohol or drugs arrests. Additionally, patrol troopers handled 11,467 traffic and criminal complaints and made 1,768 criminal arrests. Troop 4's criminal investigators made 4,087 criminal arrests and recovered approximately \$175,148.00 worth of stolen property. Troop 4 personnel continued to solve crime and produce outstanding clearance rates, which far surpassed the national averages in both major crimes and property crimes. Detectives investigated over 2,000 cases in 2009.

Troop 4 was instrumental in developing the School Resource Officer (SRO) program in Sussex County. Since the mid 1990's, this program has positively impacted the lives of children and their families, by addressing concerns at pivotal and developmental ages. In 2009, Troop 4 had two School Resource Officers assigned to the Indian River School District. SRO and Youth Aid Division members were also responsible for security during the Senior League Girls World Series Softball Tournament held in August at the Lower Sussex Little League complex located in Roxana. Teams from across the country, as well as, from Canada, the Netherlands, Puerto Rico, and the Philippines were in attendance.

Members of the Governor's Task Force (GTF) continued to serve the entire Sussex County community, working closely with the Sussex Drug Unit. During 2009, these units seized firearms, currency and a significant quantity of illegal drugs destined for area communities. Through their combined efforts, the units handled 595 cases and made a total of 1,808 criminal arrests. They seized 1,012 grams of cocaine, 856 grams of crack cocaine, 2 grams of heroin, and 129,260 grams of marijuana. Additionally, these teams seized \$102,943.00 in suspect-

ed drug proceeds. The units worked in known high drug and crime areas, and were called upon to assist with several significant multi-jurisdictional crime sweeps. In August of 2009, a seven month narcotics racketeering investigation involving the distribution of crack cocaine culminated with the arrest of the main supplier to the Lewes and Pinetown area. This joint investigation with the U.S. Drug Enforcement Agency resulted in the arrests of seventeen individuals for narcotics distribution, racketeering and weapons related charges.

Numerous troopers were recognized for their outstanding performance both at the troop and division level during the year. Patrol officers honored in recognition of their productivity and exemplary investigative efforts were Cpl/2 Derek Cathell, Cpl. Todd Buchert, TFC. India Sturgis and TFC. Dannaile Rementer. Mothers Against Drunk Driving (MADD) Awards were earned by Cpl/2 Andrew Partyka and Cpl. Todd Buchert.

Troop 4 continued its longstanding tradition of facilitating Division programs at Camp Barnes. From its inception in 1947, the camp has provided deserving youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer of 2009, under the direction of Master Corporal Randy Ramirez, 360 children between the ages of 10-13 were able to attend the camp free of charge. The camp season runs for six weeks and is staffed by troopers from throughout the state. In July, the 37th Annual Camp Barnes Stock Car Race was held at Delmar International Speedway. The race committee is spearheaded by School Resource Officer Preston Lewis. The race raised \$42,695.00 for Camp Barnes and featured drivers from several states.

Troop 4 personnel continue to maintain steadfast in their commitment to the Delaware State Police mission of "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The year proved to be very productive for both patrol and criminal investigative units and the men and women at Troop 4 look forward to the many new challenges they face during the upcoming year.

## **Troop 5**

### **Captain Gregory D. Nolt**

Delaware State Police Troop 5, located on US 13 east of Bridgeville, is responsible for full service policing to the citizens of western Sussex County. Troop 5 is responsible for patrolling approximately 450 square miles making up the majority of Sussex County. Troop 5 during 2009 also provided police services to the town of Greenwood and Blades as needed when their agencies were not able to provide services.

During 2009, Troop 5 saw many changes to its personnel as Administrative Assistant Carole Warnock, Master Corporal H. (Burt) Murray, Master Corporal William (Tony) Tony Wallace

all retired. Lieutenant Mark Rust was transferred to the Criminal Lieutenants position at Troop 7 and Master Corporal Charles Groce was promoted to Patrol Sergeant at Troop 4 and Corporal Steve Yiech was transferred to Property Squad at Troop 4.

With this change Troop 5 welcomed several new members to its staff; Laura Willey Stevenson became the new Administrative Assistant while Sergeant Darren Short was promoted to Lieutenant and transferred to the Traffic Lieutenant's position.

In December 2009, Troop 5 welcomed back Corporal Grade 1 Eric Whitelock from his 13 month Military Service in Iraq. However, as he returned Mechanic Anthony Bailey was activated and is currently serving in support of our Military Operations abroad.

In 2009, Troop 5 saw a .025% decrease in complaints and a .9% decrease in criminal arrest. However, despite those decreases Group A crimes rose .9%.

Traffic arrest also saw a 3% increase in traffic arrests during 2009 when compared to 2008. For the second consecutive year Troop 5 saw a decrease in property damage and personal injury crashes. Unfortunately these did not translate to a decrease in fatal crashes, for the first time in two years fatal crashes increased from 11 in 2008 to 15 in 2009.

In December at Troop 5's Annual Christmas Party, Troop 5 awarded its 2009 Trooper of Year. The nominees for the award were Corporal Kristin Smith, Corporal, Gregory Cartwright, Master Corporal Timothy Shockley and Corporal Ricardo Torres. Each of these Troopers did an excellent job in 2008 in all areas; however, Corporal Kenneth Rogers was named Troop 5's Trooper of Year for his dedication, discipline and overall productivity.

As in previous years, Troop 5 participated in numerous community events such as Community Night Out's in Blades, Bridgeville, Milton and Seaford. They also assisted Seaford Police Department with the Seaford River Fest, and the AFRAM Festival as well as Bridgeville's Apple Scapple Festival. The Third Annual World Championship Punkin Chunkin was held just west Bridgeville. This year's event was taped by the Science Channel and aired on Thanksgiving.

Troop 5 continued to support other statewide projects such as the Delaware State Fair, NASCAR events at Dover Downs, the Law Enforcement Torch Run, the Colonel's Annual Camp Barnes Chili Motorcycle Ride to benefit Camp Barnes and the Camp Barnes Stock Car Race. Troop 5 also provided officers for recruitment events for the Human Resources Sections.

Community outreach also continued 2009 as Troop 5 as the Annual Christmas Needy Family project provided gifts and food to 9 families and 21 children. The money raised through

this project also provides financial resources throughout the year for people in need.

As we begin 2010, the Troopers of Troop 5 are prepared to face the challenges of an uncertain economy and budget shortfalls. They understand that we will have to change and sacrifice in order to face these new challenges as they continue to provide professional, competent, and compassionate law enforcement services to the people they serve.

## **Troop 6**

### **Captain Jeffrey R. Evans**

Delaware State police Troop 6 continues to be one of the busiest troops in the state, covering an area of 82 square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including the outskirts of the city of Wilmington, the towns of Elsmere, Newport, Newark, Stanton, and Hockessin. The troop sits on the busy corner of the Kirkwood Highway and Albertson Drive, and has been a fixture of this area for 30 years.

The Troop currently has 47 uniformed patrol troopers and 5 administrators. The command staff consists of Capt. Jeff Evans, Lt. John Slank and Lt. Ed Schiavi. The administrative assistants are Ms. Joni Melvin and Ms. Donna Newth, and our mechanic is Scott Ferguson. The year 2009 saw the retirement of the previous troop commander, Capt. Rick Pulling, as well as the traffic lieutenant, Lt. Mike Wintermantel. Lt. Schiavi started at the troop in September of 2009, while Lt. Slank and Capt. Evans were assigned to the troop effective mid-December 2009.

Troop 6 had 35,768 calls for service during the year with approximately 21,000 criminal complaints and 3,000 traffic complaints. In addition, the troopers attended several community events and civic association functions. The Troopers at Troop 6 value our relationship with the customers we serve.

To highlight any one event or trooper's work would be a disservice. The year 2009 had many significant events and incidents including two instances where troopers saved someone's life and many instances where troopers made arrests for felony crimes in progress. Troopers have made traffic stops that have lead to significant seizures of money, drugs and/or other contraband.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2010. The Troopers at Troop 6 are well known as a group of highly motivated, energetic and professional police officers. They function in a highly demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

## **Troop 7**

### **Captain Ronald Hagan**

Delaware State Police Troop 7 is located on State Route 1 just outside Lewes. It provides full service policing to the residents on the eastern third of Sussex County. This area continues to be one of the fastest growing regions in the state. Currently, there are fifty-one uniformed officers, three civilian personnel and one volunteer assigned to Troop 7. Included among the fifty-one uniformed officers are three Troop Administrators and four members of the Sussex County Crash Reconstruction Unit (CRU).

Troop 7's territory encompasses over four hundred and fifty square miles of very diverse communities. Much of the inland area consists of farmland and retirement communities. In contrast, the area is also home of the Rehoboth Outlets which is one of the largest outlet centers in the world with more than one hundred and forty retail stores. Bordered on the east by the Delaware Bay and Atlantic Ocean, the area is a major vacation resort drawing thousands of people from the Washington, Baltimore, Wilmington and Pennsylvania metropolitan areas. This area continues to grow at a rapid pace as more people make this area their year-round residence. This has increased the demand for police services.

During 2009, the men and women of Troop 7 investigated 20,640 complaints, made 13,097 traffic arrests, 552 DUI arrests, and 4,330 criminal arrests. In addition, the CRU investigated 34 fatal accidents resulting in 41 deaths and 13 serious injury accidents, 11 of those fatal crashes occurred in Troop 7's area.

Traffic safety is always one of Troop 7's top priorities. During 2009 Troop 7's personnel employed directed patrols, DUI assignments, seatbelt assignments, school bus enforcement and public awareness programs to enhance the safety of our roadways. The Troopers Educating About Roadway Safety (T.E.A.R.S.) program administered by the CRU team continues to be a big success with high school students.

Troop 7 continues to have a very strong and active Neighborhood Watch Programs. The communities meet every other month to discuss any current issues and problems occurring in their neighborhoods with the Troop Administration. The Program continues to be very well accepted as the public feels that they have a legitimate avenue to express their concerns in a very informal atmosphere with the one person who can effect change in police services. Our Citizens Assisting Police Services (CAPS) program which currently has one volunteer is an instrumental part of organizing and running the Neighborhood Watch Program. In 2009 our citizen volunteers logged over 500 hour assisting Troop 7 with the Community Watch Programs along with several other initiatives in the troop.

Troop 7 will continue to focus on crime reduction, highway safety and community relations in 2010 as a means of providing the best possible service to the citizens and guest of our great state.

## Troop 9

### Captain Paul Smentkowski

Troop 9, located in Odessa's historic district, has been proudly serving the southern portion of New Castle County since 1971. Troopers assigned to Troop 9 continue their dedicated service to the citizens and visitors of southern New Castle County. Troop 9 is responsible for well over 200 square miles of patrol area, extending from the Kent County line to about half way between the C & D Canal and US 40. Patrol coverage also includes all of State Route 1 in New Castle County and the Christiana Mall.

Enveloping the Middletown/Odessa/Townsend area, Troop 9's territory is one of continued growth. With this growth has come additional traffic and crime. In 2009, staffing included an average of 30 uniformed troopers, three administrators, and two civilian staff members. First line supervision is key to the success of any organization. The supervision and leadership provided by Sergeants Bond, McCarthy, Parks, Nefosky, and Samis enabled personnel to meet the mission of the Delaware State Police.

Troop 9 has maintained SR 1 and the 896/301 corridor as areas of priority enforcement, along with a number of primary rural thoroughfares. Troopers are responsible for the security of critical infrastructure along Delaware Route 9, the four bridges crossing the C&D Canal, and the Christiana Mall.

Troop 9 personnel managed 16,399 service calls in 2009, a five percent increase over 2008. Troop 9 personnel were committed to addressing the aggressive driver in 2009. With a partnership with the Delaware Office of Highway Safety, efforts focused on the major thoroughfares including State Route, the 896/301 corridor and several routes in the southwestern portion of the county. During 2009, troopers generated a total of 14,129 traffic arrests, including 9,641 aggressive driving related arrests and 253 DUI arrests. There was a 2% increase in the total crashes from the previous year including two additional fatal crashes in the Troop 9 service Area. Troopers made a total of 1,125 criminal arrests. These totals were the result of individual contributions, shift teamwork, and various operations throughout the year.

Exemplary performances by individuals at Troop 9 throughout the year contributed to the cumulative outstanding results. TFC Nicholas Shovlin was Troop 9's top traffic performer. Cpl/3 Raymond Shatley was Troop 9's top seatbelt enforcer. TFC. Robert Downer, Cpl/1 Leonard Aguilar and Cpl. Thomas Gaul were Troop 9's top DUI enforcers. Cpl/1 Sean O'Leary, TFC Robert Downer, Cpl. Antoine Deloach, TFC James Agnor

and TFC Nicholas Shovlin were Troop 9's top criminal performers.

Many of the initiatives and operations throughout 2009 were successful because of community involvement. The Troop 9 administration has remained active in Odessa and Townsend, reporting on criminal and traffic enforcement monthly at town council meetings, and availing themselves for questions, remarks or problem-solving. Participating in these meetings has continued a strong rapport with town officials and has affirmed the approachability of the Delaware State Police to the town citizens.

As the community continues to grow, the dedicated men and women of Troop 9 will adapt to the area's needs for service with pride, loyalty, excellence, and professionalism.

## Aviation

### Captain Ronald W. Hagan



In 2009 the Section has continued its initiative to further its rescue ability through a cooperative effort with select members from the Wilmington Fire Department, the Delaware State Fire School and the Delaware Volunteer Fireman's Association. This cooperative

effort has resulted in the establishment of the Delaware Air Rescue Team. Members of the team are trained in basic helicopter operations along with becoming certified as hoist rescue specialists. The members augment our manpower and allow the Section to be more capable to handle complex rescue missions.



TFC. Ted Stipa and Cpl. Mike Branch completed the intense 18 month training program at Delaware Technical Community College and have become certified as nationally registered paramedics. They have already shown their value to the section, division and citizens of Delaware. Two Section members were promoted to Sergeant, Thomas McKeown and Keith Mark who took positions as NCOIC Aviation North and Paramedic Commander. Another Section member was promoted to Lieutenant, Ben Parsons, however his promotion resulted in a transfer to a position outside the Section. We wish Ben the best in his new position.

As always, in addition to the new and exciting programs that were going on in 2009, the Section continued to provide emergency helicopter service for law enforcement, EMS and search and rescue.

The helicopters flew 2,074 missions in 1042.1 flight hours. Emergency medical missions continue to be the largest mission category. Our tactical medics were activated 147 times to support the SORT team (DSP or WPD) and EOD team. There were 14 AED utilizations this year, with 1 confirmed lives saved. There were 8 exposures to communicable disease call-outs.

The year ended with a change of command for the Section. Captain Jeffrey Evans, a member of the Section for over 19 years who served as a Trooper-Medic, Paramedic Commander and then as the Section Commander, transferred to Troop 6 in December where he is the Troop Commander. His service to the Section during his tenure was exemplary and he is to be commended. Captain Ronald Hagan a 24 year veteran of the Division and a pilot was assigned as the Section Commander.

## **Building Maintenance**

### **Mr. Robert L. Zook**

The Building Maintenance section of the Delaware State Police is under the direction of Mr. Robert Zook. His duties and functions include oversight and/or completion of minor repairs, project manager and quality control for the DSP for minor capital improvements and construction projects at Troops and facilities throughout the state. He also manages 2 personnel assigned to Headquarters and helps them with various parts of their work, scheduling vacation and daily duties. 2009 proved to be a very challenging year as the building maintenance section was not spared from the budget reductions that the division incurred. Despite the budget reduction, the building maintenance section completed 16 various projects throughout the State. The building maintenance section oversaw the entire renovation of Troop-1 holding facility and development of a new Sergeants Office.

## **Canine**

### **Cpl. /3 Joseph Gardner**

### **Cpl. /3 Mark Windsor**

The Delaware State Police Canine Division, in 2009, underwent a change in command during the later part of the year. Cpl/3 Joseph Gardner transferred to Troop 1 on November 30th and assumed a canine handler's position with his new partner. Cpl/2 Mark Windsor assumed the role of NCOIC, and Cpl/2 Jeffrey Miller was transferred to Headquarters Canine on November 30th. Cpl/2 Jeffrey Miller had been assigned to Troop 1 uniformed patrol with his partner, K-9 Amadeus, since 2001. At the close of the year, 26 State Police K-9 teams were working throughout the state. Of that number, 7 of those teams

are cross-trained for narcotic detection and 9 are cross trained for explosive detection. There are 3 single purpose narcotic teams, as well as, 4 single purpose explosive teams. There are also 3 single purpose patrol teams not yet cross trained for scent work rounding out the total number of teams. The HQ/K-9 Division is also responsible for the training, and monthly re-certifications of 14 Municipal Police K-9 Teams throughout the state. The Municipal K-9 Teams consist of Police Departments from Newark PD, Dover PD, Capital PD, Rehoboth Beach PD, Dewey Beach PD, Milford PD, and Harrington PD, bringing the total number of K-9 teams that the Headquarters Canine is responsible for to 40.

Three canines began certification for the Spring Narcotics training on March 9th, 2009. The class graduated on May 15th after completing 9 weeks of training, and consisted of the following personnel:

Cpl. Bridgette Harris	K-9 Zoeloe	Troop 6
Cpl. Eric Glasco	K-9 Waldo	Troop 4
Cpl. Scott Workman	K-9 Shadow	Troop 4 (GTF)

The Canine Division had several Canine Teams retire after very productive years of service to the unit, as well as, the citizens of the State of Delaware. Those included were:

Sgt. Wysock	K-9 Hugo	Troop 2
Cpl/3. Sennet-Wysock	K-9 Brody	Troop 2 (SRO)

Aside from their required patrol functions, canine teams continued to play a significant role as a means of support for Uniformed Patrol, the Division's special units, and outside agencies. The Narcotic Detection Canine Teams (NDCT) conducted five unannounced school searches at the request of the school administration and DSP School Resource Officers. As a unit, NDCT conducted 281 searches and seized a total of 11,467.44 grams of Marijuana, 29.10 grams of Powder Cocaine, and 22.00 grams of Crack Cocaine. The street value of these narcotics is estimated at \$65,785.30. NDCT also alerted on a total of \$826,096.40 in drug tainted currency.

The division's Explosive Detection Canine Teams continued to answer an increasing number of bomb threats in Delaware's schools and businesses, as well as, playing an important role with Homeland Security support for the Northeast Corridor Law Enforcement Coalition with the Wilmington Amtrak Train Station searches. The Explosive Detection Canine Teams (EDCT) as a unit, conducted 290 searches saving countless man-hours had the searches been conducted without canines. Several large scale searches for the year included Governor Jack Markell's Inauguration events, the Joint Jurisdictional VIPR Operation conducted at the Cape May-Lewes Ferry Terminal, the spring and fall NASCAR races, as well as, the Delaware State Fair.

The Canine Division recorded 61 criminal apprehensions in 2009. These apprehensions directly resulted in 123 felony, 149 misdemeanor, and 50 traffic charges being filed. Of the 61

suspects apprehended in 2009, 54 surrendered without further incident when the canine handler issued warnings that the canine would be utilized to apprehend them, making the apprehension to bite ratio 12.9%. Canine handlers, statewide, handled 8,907 complaints, provided assistance to other troopers on 3,015 occasions, and other jurisdictions a total of 632 times. Canine teams responded to 1,634 alarms, conducted 302 building searches, performed 448 track/area searches, and conducted crowd control/warrant attempts 440 times. The unit recorded a total of 8,135 traffic arrest, 2,081 criminal arrest, and 275 crime prevention checks.

The Canine Division also proved to be a valuable link between the State Police and the citizens of Delaware in the areas of public relations and recruiting. Handlers conducted 101 demonstrations in 2009. Several were conducted at DSP Headquarters which included Trooper Youth Week, and for the DSP Recruit class. Demonstrations across the state also included Kids at Work Day, youth groups, community group meetings, and the continued support of the boys/girls summer programs during the summer months at Camp Barnes.

The hardworking men and women of the Delaware State Police Canine Division continue to support the mission to provide support to the many law enforcement officers of the State as they perform their functions. They are also committed to providing quality service to the citizens and businesses of Delaware with conviction to loyalty, dedication, and professionalism.

## Communications Section

**William D. Carrow**

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs) and the Headquarters Communications Center. This section is staffed by 89 employees and 1 volunteer, reporting to the Chief of Communications, a civilian manager. The Section maintains a budget of approximately one million dollars, and is responsible for:

- Emergency complaint processing and radio dispatching operations
- Data communications and computer system helpdesk operations
- Radio, data, telephone, cellular phone, in-car camera & pager administration
- 800 MHz radio equipment inventory, programming and installation
- Enhanced 9-1-1 Administration, database management and public education

The Communications Section compiled the following statistics in 2009:

### RECOM

Total Incidents Dispatched 115,738

Total Incidents Handled Without Dispatch	61,077
Total Incidents Handled	176,815
Miles Saved by Center Handled Incidents	549,693
Total 9-1-1 Calls Received	416,669
Total Admin Calls	183,563

### KENTCOM

Total Incidents Dispatched	62,118
Total Incidents Handled Without Dispatch	15,784
Total Incidents Handled	77,902
Miles Saved by Center Handled Incidents	142,056
Total 9-1-1 Calls Received	91,156
Total DSP Admin Calls	128,476

### SUSCOM

Total Incidents Dispatched	78,948
Total Incidents Handled Without Dispatch	24,987
Total Incidents Handled	103,935
Miles Saved By Center Handled Incidents	224,883
Total 9-1-1 Calls Received	98,320
Total Admin Calls	150,058

HQ Tech Unit - Total Trouble Reports Handled	439
Mobile Command Center Responses	19

Training continues to remain paramount for the Communications Section. Supervisor and shift second-in-command training summits were held with specific instruction on key management topics being presented. Several employees attended the APCO fall training conference in Rehoboth Beach.

The Communications Section continued its enhanced community outreach program by hosting Citizen 9-1-1 Academies in each county. An open house was held at SUSCOM in 2009 that was attended by hundreds of school children and local citizens, who were treated to public safety displays, food and tours of the communications center.

During 2009 the following Section employees were honored by receiving awards from the Association of Public Safety Communications Officials International (APCO) during National Public Safety Telecommunications Week in April:

### Telecommunicator of the Year

*Barry Laise (KENTCOM)*

### Center Manager of the Year

*Kay Carrier (SUSCOM) (Runner Up)*

### Unit Citation HQCOMM (Winner)

*Barbara Close, Blaine Brown, Crystal Smith, Amanda Smith, Carol Passwaters, Toni Bowen, Ed Aragon, Jill Cranmer, Karen Neiman, Anita Beyard, Cathy Snyder, James Tepfenhart, Linda Zollars, Margaret Caskey*

### Unit Citation SUSCOM (Runner Up)

*Ethel Robinson, Howard Short, Amy Seiverling*

## Unit Citation KENTCOM (Runner Up)

*Michelle Robinson, John Eisenbrey, Ronald Rhodes,  
Doug Duke*

Communications Chief Bill Carrow continued to serve on the APCO International Board of Officers and in August was elected to position of President-Elect.

Chief Carrow will become Association President August, 2010. The Communications Section will continue to maintain a high work ethic and provide excellent customer service.

## Conflict Management Team

### Sergeant Bernard Miller



The Conflict Management Team consists of troopers who have been specially trained in hostage negotiation, kidnap mediation and suicide prevention. Several of the team members have also received training in the area of critical stress management and are members of the

DSP C.I.S.M. team. Monthly trainings center around the communications skills needed to resolve crisis situations without violence. This training is vital to keeping team members proficient in the use of (A.L.S.) Active Listening Skills which is the cornerstone of negotiating. A.L.S. combined with loose psychological principals and accepted police practices are used to safeguard the lives of all involved in a critical incident.

The D.S.P. Conflict Management Team consists of 15 Troopers under the direction of Sergeant Bernard Miller who is the acting Unit Commander. Master Corporal Kelly Wells is the Assistant Unit Commander and directly responsible for overseeing negotiations. The remainder of team members are trained perform various duties as needed during a critical incident. The team members are located throughout the state and assigned to special units as well as patrol. These team members are responsible for responding to hostage, barricaded, suicidal, and kidnapping incidents throughout the state.

The team has developed proficiencies through operational experiences, monthly training, and serving as instructors to provide training to others. This training includes an annual FBI/Baltimore County PD Hostage Negotiations Seminar, role-play scenarios with other negotiation teams, semi-annual joint training with the Special Operations Response Team (SORT) and the H.Q. Command Post. The Conflict Management Team continues to instruct a 40-hour Basic Crisis Intervention and Hostage Negotiations Course. This course is open to all divisional Troopers as well as officers from municipal departments looking to become trained negotiators. The team also continues to provide a 16-hour course of instruction to 911 center specialist in the area of crisis intervention. Team members have trained with negotiators from various agencies during year which included the New Castle County Police, Wilmington

Police, Department of Corrections and the Baltimore County Police Department.

The DSP Conflict Management Team experienced a reduced number of call-outs during 2009. The breakdown of the activations by county is as follows: New Castle - 1, Kent - 0, Sussex - 2. Each incident involved a suicidal subject who had barricaded himself with a weapon. A full team response which includes CMT, S.O.R.T and the Command Post was needed at each of these call-outs.

In 2009, CMT and its members will continue in a positive direction by continuing with their progressive initiatives, which include:

- Continued enhanced training with the Special Operations Response Team (SORT),
- Continued up-to-date and relevant training for team members,
- Closer collaboration with mental health professionals,
- Testing, upgrading and adding new equipment,
- Continued crisis intervention training for patrol and administrative personnel, and training classes and presentation to police agencies in the state and region.

## Crime Lab

### Julie Willey

The Delaware State Police Crime Lab is located on the State Police Headquarters complex in Dover. Since its inception, the lab has provided services for numerous local and municipal police departments, federal agencies, and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by five civilian employees. The lab is composed of four units specializing in blood and breath alcohol analysis, hairs and fibers analysis, questioned document analysis, and forensic and general photography.

### Blood and Breath Alcohol Unit:

*Forensic Chemists- David Sockrider and Julie Willey*

In May 2009, Forensic Chemist, David Sockrider, retired after 35+ years of state service. Forensic Chemist, Debbie Louie, assumed the responsibilities for the blood and breath alcohol programs in Kent and Sussex counties. The Crime Lab Director, Julie Willey, continues to be responsible the blood and breath alcohol program in New Castle County. In December 2009 the Crime Lab welcomed new forensic chemist, Mrs. Cindy McCarthy. Upon completion of training she will assume responsibility for the breath alcohol program statewide.

The DSP Crime Lab continues to process the alcohol analysis on all dui/alcohol and dui/drug cases (except fatal accidents). Additionally, the DSP Crime Lab is the sole state lab responsible for the calibration checks of the intoxilyzer instruments

utilized for breath alcohol analysis as well as training of operators of the instrumentation.

**Statistics for 2009 include:**

blood alcohol cases:	1,658
Intoxilyzer calibration and certifications:	285
Intoxilyzer operators trained:	95
Intoxilyzer malfunctions and repairs:	12

**Questioned Document Unit:**

*Examiner- George Carter*

In January 2009, Questioned Document Examiner, Georgia Carter retired after 30+ years of state service. Her position remains vacant within the Crime Lab. As such, law enforcement agencies in need of questioned document analysis must utilize a federal agency or pay for private services accordingly.

**Photography Unit:**

*Photographer- Elisa Vassas*

- 35mm photograph reproduction and transmission of digital media to provide photographs on behalf of state to civil, defense, and prosecuting attorneys as well as other state agencies
- Inclusive of all Troops and Special Units, Criminal & Traffic Related, outside requests
- Receipt and filing of (626) photographic cd's from units utilizing division assigned digital cameras (Evidence Units, Collision Reconstruction Units)
- Photographed studio portraits of numerous retiring troopers and new recruits
- Provided (463) copies of CD and/or photos for Attorney General's Office and/or other attorney's offices
- (1,235) photographs were taken of Divisional and other law enforcement agency requests
- Ceremonial photographic assistance - promotional ceremonies, Superintendent's Special Award, Secretary's cabinet members, troop commanders' special requests, Public Information Office, Graphics, DSP Newsletter, awards banquets, Annual Memorial Service, Trooper Youth Week, and Governor's special assignment
- Instructed "Crime Scene Photography" to students at the DSP Academy

**Hairs & Fibers Unit**

*Forensic Microscopist- Julie Willey*

- Performed analysis inclusive of homicides, hit and runs, fatal accidents, rape, bank robbery, and burglary
- Due to the time commitment required for assisting the alcohol program, Julie continues to work on outstanding hair and fiber cases prioritizing based upon trial date.
- Prepared for testimony in numerous cases
- Instructed "Hair and Fiber Analysis" to students at the DSP Academy

**Crime Lab Director**

*Julie Willey*

As Crime Lab Director, Julie Willey has many different responsibilities. As described above, she is currently the foren-

sic chemist responsible for the blood analysis and breath alcohol instruments in New Castle County. She likewise researches and works closely with the Attorney General's Office in an attempt to make enhancements to the Blood and Breath Alcohol Program. She has written and managed an Office of Highway Safety grant specifically to benefit this program. Another responsibility is the chemist responsible for the calibration checks of the Delaware National Guard's Ionscan instruments. Julie performed (24) calibration checks of the instruments to assure they are properly detecting drugs.

The Crime Lab Director is responsible for the purchase and distribution of criminalistic supplies to the entire Division. Supplies such as evidence envelopes, fingerprint powder, fingerprint brushes, etc. are sent to the troops on a weekly basis upon request. Restocking likewise needs to occur so responsible purchasing of said products occurs throughout the year. Another criminalistic supply which is purchased and used by the sexual assault nurse examiners throughout hospitals statewide are rape kits. Julie coordinates with the Sexual Assault Nurse Examiners and the Attorney General's Office the review and changes to the State of Delaware Sexual Assault Evidence Collection Kit. She likewise obtains said funding for the purchase of these kits. In March 2009 the DSP Crime Lab had seen the completion of a laboratory improvement project. The Crime Lab Director is a Cost Center Manager. As such, she is responsible for the funding allocated to the Crime Lab cost center. Creative funding opportunities are constantly sought (grants, etc.) to incur the cost of the Crime Lab cost center expenses.

Due to the popularity of currently televised forensic shows, Julie has been requested to speak to various groups on the topic of forensic science. She has delivered numerous presentations regarding careers in forensics at request of high schools, colleges, and libraries.

***Intelligence Section***

**Captain William T. Harris**

The Delaware State Police Criminal Intelligence Section is made up of several units. Each of this units has statewide responsibility for their operations and assists patrol and criminal investigative troops further their investigations. Intelligence investigators handle an array of investigations from gangs to domestic and international terrorism. The Electronic Surveillance Unit is responsible for all overt and covert electronics equipment throughout the Division. The High Technology Crimes Unit and Delaware Child Predator Task Force are responsible for identifying on-line crimes and their follow-up forensic investigations. And finally the Delaware Information and Analysis Center is Delaware's state designated fusion center, responsible for the information sharing of multiple disciplines, in a "all-hazards, all-crimes" approach.

The following is a breakdown of the highlights of each unit's activity in the year 2009.

### **Criminal Intelligence Investigations**

Criminal Intelligence Investigators participate in professional organizations, both regionally and nationally. Regionally, the section is a member of the Combined Law Enforcement Intelligence Group, or CLEIG, which is comprised of members from Delaware, Maryland, Virginia, Pennsylvania, and New Jersey. Nationally, the section is a member of the Law Enforcement Intelligence Unit, or LEIU, which has a strong national membership and been in existence since 1958. Other national memberships are GLOBAL's Criminal Intelligence Coordinating Council, the International Outlaw Motorcycle Gang Investigators Association (IOMGIA), the National Bunco Investigators (NABI), the Mid-Atlantic Gang Investigators Network (MARGIN), and the East Coast Gang Investigators Association (ECGIA). Membership to these organizations ensures the Criminal Intelligence Section and the Delaware State Police are maintaining professional standards in the area of intelligence management, staying abreast of current threat issues, and obtaining the most current intelligence information available from credible sources.

The investigations conducted by this unit are confidential and federal law mandates dissemination of intelligence information to law enforcement only. The investigators within this unit have national security clearances to work and share information with our federal partners in the area of homeland security.

The "Counter-Terrorism Unit" that was established in April of 2002 continues their homeland security efforts, protecting the citizenry and key assets of Delaware. This unit works directly with the U.S. Attorney's "Anti-Terrorism Advisory Council" (ATAC), the Federal Bureau of Investigation's Joint Terrorism Task Force (JTTF), the Bureau of Alcohol, Tobacco, and Firearms, the United States Secret Service, the United States Coast Guard, the Bureau of Immigration and Customs Enforcement (BICE), the U.S. Postal Inspector, the Delaware National Guard, all U.S. military service investigative units, other state police agencies, and regional, county/municipal law enforcement agencies. The "Counter-Terrorism Unit" is charged with investigating terrorism and related activities within the state of Delaware and works with federal agents to develop criminal intelligence information and criminal prosecutions in this area. This unit also monitors the toll free tip line for leads and assigns these leads appropriately to various law enforcement jurisdictions.

In November 2009, the Counter Intelligence Unit sponsored its first "Hometown Security Conference" at the Wilmington University Campus in Dover. The conference concentrated on educating local law enforcement about the reality of small town ties to national and international terrorist events. It was a very successful and informative conference with local and regional experts in many related fields. Representatives from thirty Delaware police departments attended.

### **Electronic Surveillance Unit**

The Electronic Surveillance Unit is another unit within the Criminal Intelligence Section. The Electronic Surveillance Unit assists investigative units within the division of State Police in addition to local and federal agencies. The Electronic Surveillance Unit procures and distributes all video and audio equipment for the Division and is tasked with the maintenance of the electronic equipment throughout the Division. In the course of criminal investigations, detectives within the unit also supply detectives in the field with specialized electronic equipment that is required for a successful case conclusion and prosecution. Case specifics and equipment used by the Electronic Surveillance Unit are of a confidential nature to protect the integrity of the investigations and methods used to gather investigative leads. During the 2009 calendar year the unit experienced a significant increase in the number of requests for service. The Electronic Surveillance Unit handled 1,259 requests for service, which is a 21% increase over 2008.

### **High Technology Crimes and Delaware Child Predator Task Force**

In response to the sophistication of computer technology and resources challenging Delaware law enforcement to investigate high technology and computer crimes, the Delaware State Police established the High Technology Crimes Unit (HTCU). HTCU provides all Delaware law enforcement agencies technical and investigative expertise on computer-related crimes.

Its mission is to provide computer and high technology forensic capabilities, become a resource for law enforcement and government agencies on computer or high tech crime issues, provide training to the public, law enforcement, and government agencies on the threat and awareness of computer crime, and proactively work to identify computer criminals and prevent future cyber crimes. The High Technology Crimes Unit consists of six sworn members of the Delaware State Police under the direction of Lt. Robert Moses. In 2009, there were 357 calls for service for the High Technology Crimes Unit. These 357 cases were comprised of a wide variety of criminal offenses, including aggravated menacing, attempted kidnapping, Internet fraud, child pornography, and sexual exploitation of minors.

In September 2007, the Delaware Department of Justice, United States Department of Justice for the District of Delaware, Delaware State Police and 40 state, county and local Delaware law enforcement agencies have joined in a multi-agency work group, the Delaware Child Predator Task Force to conduct investigations regarding allegations of child sexual exploitation including: child sexual solicitation, possession and distribution of child pornography, and all related criminal conduct. The Delaware State Police Criminal Intelligence Section has two troopers assigned to this taskforce.

The Delaware ICAC's goals are to increase the effectiveness and efficiency of investigations and prosecutions of Internet Crimes Against Children and to increase public awareness and prevention of ICAC offenses. DEICAC's objectives are to:

1. Increase the investigative capabilities of law enforcement officers in the detection, investigation, and apprehension of ICAC offenses;
2. Conduct proactive and reactive ICAC investigations;
3. Increase the number of ICAC offenses being prosecuted in both the federal and state courts;
4. Create a multi-agency task force response to ICAC offenses in Delaware;
5. Enhance the nationwide response to ICAC offenses;
6. Develop and deliver ICAC public awareness and prevention programs.



### **Delaware Information and Analysis Center (DIAC)**

The Delaware Information and Analysis Center (DIAC), Delaware's Fusion Center serves as a critical component of Delaware's Homeland Security as well as Criminal Intelligence, Critical Infrastructure

Protection and Statewide Law Enforcement investigative support. The DIAC adheres to an All Crimes All Hazards approach to Homeland Security at the state level. This approach necessitates that DIAC provide real time information and intelligence to those decision makers with a need and right to know in the Law Enforcement sector.

The DIAC has numerous full time components embedded within, that include a six person analytical section, a Critical Infrastructure Protection Unit, and a statewide WMD coordinator. The DIAC's analytic section is composed of four full time civilian intelligence analysts and two Delaware National Guard analysts, as well as a Department of Homeland Security representative. In addition the Department of Public Health provided a representative who works part time at the DIAC. The Critical Infrastructure Unit is composed of two sworn troopers and a civilian critical infrastructure planner. These full time members of DIAC work in conjunction with each other to identify, prevent, secure and inform Delaware's Law Enforcement, private sector and public leaders of any and all threats to the security of Delaware. In addition to the above full time partners DIAC works daily with Delaware's Joint Terrorism Task Force, the FBI, ATF, ICE, The Delaware National Guard, United States Coast Guard, Dover Air Force Base, the US Attorneys Office, and The Department of Homeland Security to ensure that information is shared and exchanged regularly to better protect our state.

In 2009 DIAC played a critical role in several events here in Delaware. The DIAC once again served as the intelligence lead in both NASCAR races held at Dover Downs providing a comprehensive threat assessment of the event. DIAC also served as an intelligence and information hub for President Obama's Whistle Stop Tour and Inauguration events held here in Delaware. DIAC also played a key role in the successful Returns Day event attended by Vice President Joe Biden in Georgetown in January. DIAC analysts also assisted in numerous successful criminal arrests and prosecutions. Several were

the result of detailed analysis and suspect workups done by the analysts. Others were the direct result of DIAC's Daily Roll Call bulletins that allowed officers to identify suspects in numerous unsolved incidents.



*DIAC analyst Andy Mathe collaborates with Sgt. Ken Watson on an analytical project in the DIAC.*

## **Critical Incident Stress Management Team**

### **Captain Ronald W. Hagan**

The Delaware State Police Critical Incident Stress Management Team continues to provide valuable services to the men and women of the division following various critical incidents throughout the state. The focus of the team is to minimize the harmful effects of job stress, particularly in crisis or emergency situations. The highest priority of the team is to maintain strict confidentiality and to respect the feelings of the individuals involved.

In 2009 the Delaware State Police CISM team was led by Captain Ronald W. Hagan who serves as the team coordinator. He is assisted by the team leader, Mr. John Shoemaker. The team strengthened its relationship within the Division of State Police and in particular outside agencies by responding to and assisting numerous members of the division and outside organizations following traumatic or stress induced incidents.

The team saw 2009 as a year which included multiple police shootings and other traumatic events for law enforcement personnel. The team responded to those incidents to provide support to the involved officers, co-workers, and in some instances family members. The most significant response of 2009 was in providing support for the Georgetown Police Department and several other agencies following the line of duty death of Georgetown Police officer Chad Spicer. During this response the team worked closely with the Dover Police Department, Wilmington Police Department and A.T.F. CISM teams to provide numerous peer support contacts, defusing and debriefings over a three week period. Without the support and cooperation of the assisting agencies the level of support provided would have almost been impossible.

The team continues to work closely with Dr. Ellen Marshall and other police organizations for joint training opportunities. Dr. Marshall serves as a full time Criminal Justice professor at Delaware Technical and Community College in Georgetown, Delaware and volunteers her time as the teams Mental Health Coordinator. The team presently consists of 14 sworn and civilian members who have received training endorsed by the International Critical Incident Stress Foundation.

## **Domestic Violence Unit**

### **Sergeant Scott McCarthy**

The Delaware State Police Domestic Violence Unit was established in December 1996. The Domestic Violence Unit members are staffed at each of the three criminal investigation troops. Sergeant John Maher is in charge of the unit at Troop 2, Sergeant David Weaver at Troop 3, and Sergeant Brian Conlin at Troop 4. The units are under the direction of the Domestic Violence Policy/Training Coordinator, Sergeant Scott McCarthy, who is assigned to Headquarters. The criminal investigation unit administrators supervise daily investigative functions and personnel issues for unit members at their troops. Unit members are available twenty-four hours a day to respond to critical or complicated cases.

The primary objective of the unit is to review domestic incidents investigated by patrol officers to identify relationships at risk. The unit investigates serious domestic violence cases, conducts follow-up investigations, makes appropriate referrals to advocates, and promotes victim awareness of domestic violence.

The Domestic Violence Unit Coordinator collaborates with the Victim Services Unit, the Attorney General's Office, the Delaware Division of Probation and Parole, the Domestic Violence Coordinating Council, the Delaware Coalition Against Domestic Violence, and other advocacy groups to ensure the safety of all involved and hold the offender accountable. The coordinator is also responsible for instructing recruits, providing in-service training on domestic violence, and developing policy to ensure victim safety. Unit members also serve on multi-disciplinary committees to address issues of domestic violence fatalities, legislation, training, and child protection.

In 2009, the Domestic Violence Unit was awarded a federal grant to train law enforcement officers both in state and out of state. The Delaware State Police hosted two one day seminars for law enforcement officers and advocates on the topic of sexual assault. The first seminar was on June 1st in Rehoboth and second one was held on June 2nd in Newark. The training was attended by 81 law enforcement officers and 33 advocates. The Delaware State Police also hosted a one day conference on strangulation. This conference took place at the Dover Downs Hotel/Conference Center on December 7, 2009. This conference was attended by 130 law enforcement officers with the

remaining 70 attendees consisting of prosecutors, judges, forensic nurses, forensic interviewers, advocates, and a 911 dispatcher. Three Delaware officers also attended the 9th Annual family Justice Center in Cosa Mesa, CA. from April 21st to April 23rd.

In March of 2009 Troop-3 was chosen to pilot the Lethality Assessment Program (LAP). The goal of the Lethality Assessment Program for first responders is to prevent domestic homicides, serious injury, and re-assault by encouraging more victims to utilize the support and shelter services of domestic violence programs. The LAP is a two pronged intervention process that features a research based screening tool and an accompanying protocol referral. In December of 2009 Troops 4, 5, and 7 were trained on the proper use of the LAP and have since started to implement this program for domestic violence investigations.

The Domestic Violence Unit along with the Victim Services Unit held the 6th Annual Domestic Violence Awareness Motorcycle Ride that took place in May of 2009. During 2009, the Domestic Violence Unit received over 10,000 combined cases of criminal and non-criminal domestic incidents statewide for review, follow-up and referral.

## **Executive Protection Unit**

### **Sgt. Robert Kracyla**

The primary mission of the Executive Protection Unit (EPU) is to provide security for the Governor against assassination, assault and accidental death or injury. Additionally, the EPU is tasked with: Coordinating Governor's schedule, advance locations and routes of future sites and investigate threats against the Governor. EPU also is a liaison with other state and federal agencies in order to maximize the safety and efficiency of the Governor's travel.

Currently the Executive Protection Unit is staffed by a total of five Troopers, one Sergeant in the position of NCOIC and four Troopers supporting the unit's mission.

Effective the last selection process, the EPU detail was expanded to five Troopers to compensate for an increased tactical presence while providing security to the Governor and The First Family. The Executive Protection Unit currently assigned to Governor Markell and his family consists of the following members: Sgt. Robert Kracyla, NCOIC, Cpl/3 Jim Rossi, Cpl/3 Henry Speed, Cpl/2 Andrea Boone and Cpl/1 Melissa Ivans.

During 2009 the EPU was involved in numerous accomplishments and changes including:

- Completion of a 40 hour Executive Protection Unit training seminar instructed by the New Jersey State Police.
- Medical training for all members
- Elimination of Rental vehicles for Governor transport

- Transportation Security Administration (TSA) Training Courses
- Planning and coordination for the Presidential and the Governors Inauguration events.
- U.S. Mail Screening training for EPU and First Family
- Develop working relationships with U.S. Secret Service, U.S. Capitol Police, NYPD, Amtrak Police and numerous State Police agencies throughout the country
- Selected protective detail missions for the Lt. Governor and First Lady
- Extensive coordination with Secret Service members assigned to the Vice Presidential detail.
- The EPU has participated and interacted with President Obama's detail on visits to the White House for meetings and official events.
- Participation in National Governors Association events locally and in Biloxi, Mississippi.

The Executive Protection Unit works diligently to provide Governor Markell, The First Lady and Family, Lt. Governor Denn and any other VIP a tactical mindset for survival and safety. EPU understands the mission of its duty and provides the highest level of security to all those charged to protect.

## **Explosive Ordnance Disposal Unit**

**Sergeant Chris Ennis**



The Explosive Ordnance Disposal (EOD) Team's mission has evolved immensely since 9/11. Not only do our bomb technicians continue to place themselves in harms way responding to hazardous calls but today our EOD team serves in multi-

ple roles. Our team has been tasked with providing assistance in the emergency preparedness discipline and is frequently called to service to assist the U.S. Secret Service with protective details for our most famous Delawarean, Vice President Joe Biden.

Each of our ten bomb technicians operate with a part time assignment. Every member is required to attend the monthly, three-day training sessions to keep their skills honed. Considering the technically advanced equipment needed to perform our mission, little down-time is found during training days.

Since the election, calls to assist the U.S. Secret Service have declined considerably due to a dedicated military EOD element attached to the Vice President's detail. The reduction in calls has provided the team the opportunity to obtain advanced training on the country's newest terror threat, Homemade Explosives. Terrorists have found it harder than ever before to obtain commercially made explosives such as Ammonium Nitrate, one of the explosives used in the Oklahoma City bombing. The advancement of explosive detection equipment has also helped deter terrorist's plans to smuggle explosives

aboard all forms of mass transportation. To counter these preventative measures, terrorists, both foreign and domestic have turned to common chemicals found in local home improvement, beauty supply, and pool supply stores. The energy produced from these homemade explosives rival that of the most powerful commercially available explosive.

The DSP-EOD Team believes that by educating all first responders, security officers, hotel and motel employees, and various other public works employees on what key indicators to be on the lookout for, these force multipliers will become the eyes and ears for the Delaware State Police.

In October, the DSP-EOD Team participated in the first ever, Delaware State Police Hometown Security Conference. The conference was attended by over 140 Law Enforcement Officers from 31 different agencies throughout Delaware. The EOD Team provided extensive training on identifying pre-cursors used in the manufacture of homemade explosives. The highlight of the presentation was the explosives range demonstration showing the explosive energy of homemade explosives made from common household chemicals. Already in Delaware, we have experienced an upswing in calls for service where homemade explosives are the key element in IED's.

Throughout the year, members of the EOD Team were called for service 116 times. 26 of these were conducting pro-active education and awareness presentations. Other notable statistics are, 8 call-outs for live Improvised Explosive Devices, 8 Suspicious Packages, 28 times assisting other Units within the division, 32 incidents where explosives, fireworks and ammunition were recovered, 14 events where bomb sweeps were conducted.

The Delaware State Police EOD Team has shown adaptability and perseverance by growing with this continuously evolving field and threats against our way of life. Today's threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive components worldwide. In fact, DSP has been recognized as a leader in the industry by using techniques outside of the traditional EOD paradigm. While continuing to utilize specialized equipment and attending advanced training our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities on a moments notice. Our motto of "Initial Success... Or Total Failure" is a constant reminder to our technicians of the perilous challenges we must successfully conquer with each and every mission.

## **Fiscal Control Section**

**Ms. Sandra L. Frazier**

In conjunction with the Administrative Officer - Budget, the Fiscal Control Section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state, federal, and divisional

laws, rules, regulations and policies. Specifically, Fiscal Control insures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget, pre-audits all financial obligations for the Division, ensures authenticity before processing, and ensures compliance with all purchasing procedures. The Fiscal Control Section is currently staffed with one Controller, one Senior Fiscal Administrator, one Accountant, and three Accounting Specialists.

The goal of the Fiscal Control Section is to provide efficient and professional financial services to the Division. To achieve this goal, members of the Section strive to (1) Pay all bills in a timely manner and in accordance with all prevailing state, departmental, divisional and federal laws, rules, regulations and policies, (2) Make recommendations to the Administrative Officer concerning the appropriate internal allocation of funds to the division's cost centers, (3) Provide expertise to the Executive Staff for the development of the Division's annual budget, (4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals, and (5) Coordinate the fiscal implementation of those proposals.

During 2009, members of the section continued to support the Delaware State Police Executive Staff by developing cost estimates associated with the size and timing of recruit classes, advising senior management on the budgetary impact of increased overtime usage, and the monitoring of the Division's finances as it relates to the State's economic situation. Recommendations made for budget reductions to address the State's declining revenue environment and analyzed proposed legislation for its financial and operational impact upon the Division.

During the past three years, the Fiscal Section has been involved in and working with the ERP (Enterprise Resource Planning) Project Team, PHRST & First State Financials for the State's conversion to go live in July 2010. This conversion involves a new system for accounting (FSF) and payroll (PHRST).

## ***Forensic Firearms Services Unit***

**Captain Ralph H. Davis, III**

Within the DSP Homicide Unit is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining all recovered firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by one sworn Division member who serves as the IBIS technician and one civilian certified forensic firearms examiner.

From November 2006 through December 2009, 1,962 firearm related investigations were submitted to the FFSU for

examination. During 2009, 572 firearms related cases, 31 murder investigations, 417 firearms, 1,059 cartridge cases, and 407 bullet specimens were submitted to the Unit, which provided forensic firearms services to 20 Delaware law enforcement agencies. In addition to the submissions received by the FFSU, 84 IBIS/Brasstrax ballistic case matches were confirmed. The FFSU also offered services such as firearm serial number restoration, gun shot residue testing, bullet trajectory work, and tool mark examinations to Delaware investigative agencies.

## ***Homicide Unit***

**Captain Ralph H. Davis, III**

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of five sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths, and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders, and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2009 the Homicide Unit investigated a total of 23 new cases. The Unit also provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Of the 23 new cases investigated by Unit members, twelve were homicide investigations. Arrests were made in six of the twelve homicide investigations. Eleven murder cases from previous years were adjudicated in the court system during 2009 and Unit members cleared one cold case.

This year the Homicide Unit hosted the 14th Annual Homicide Conference in Dover. This annual event continues to gain recognition and respect in the medico-legal community. Approximately 170 criminal investigators representing 45 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included cellular telephone technology, firearms and pattern injuries, criminal profiling, domestic related homicides, interview and interrogation, and forensic pathology.

The Homicide Unit saw much change during 2009. The Unit lost twenty-eight years of homicide investigative experience with the transfers of Captain John Evans, Sergeant Keith Marvel, and Detective Michael Maher. The new members of the Unit will undoubtedly benefit from the foundation laid down by these outstanding investigators.

As we move into the new year, the Delaware State Police Homicide Unit and Forensic Firearms Services Unit remain committed to serving the residents and visitors of our state

with the highest quality of service possible. Both Units look forward to meeting the new challenges in crime fighting through continued and specialized training as well as utilization of the latest advanced technology in forensics.

## **Honor Guard Unit**

**Captain Melissa A. Zebley**



The DSP Honor Guard Unit currently consists of 58 active members statewide. In order to participate in the Honor Guard, troopers must demonstrate sound character, good military bearing, exceptional maintenance of their uniforms and be willing to

give their time to represent the Division. In 2009, the Honor Guard conducted six training sessions and recruited several new members.

In 2009, the Honor Guard Unit participated in 33 events. The unit participated in DSP annual memorial service events in May at the DSP Academy and Legislative Hall, and in December during the St. Polycarp's Memorial Mass. In addition, the unit participated in several other events sponsored by the Division, including ceremonies, conferences, graduations, and a service in Delaware County, Pennsylvania recognizing fallen police officers. The unit also participated in 22 funerals, including the services of 14 retired DSP members: Colonel John Ferguson, Captain Forrest Purdy, Cpl. Bill Zook, Lt. Wesley Short, Lt. Robert Franklin Stuart, Cpl. Robert Bergstrom, Lt. Charles E. Parker, Captain Tom Everett, Captain Charles Skinner, Sgt. Donald Long, Cpl Richard P. Schueler, Sgt. John Boyer, Captain Wallace Townsend, and Cpl Richard Santobianco. Honor Guard members traveled to attend the services of Philadelphia Police Officer John Pawlowski and Pennsylvania State Trooper Joshua Miller, who were both killed in the line of duty in 2009.

In September 2009, the DSP Honor Guard was requested to oversee the funeral services of slain Georgetown Police Department Officer Chad Spicer. Honor Guard members quickly assembled and conducted training with police agencies from around the state in order to honor our fallen brother. The service culminated in the use of 35 different Delaware police agencies serving in casket watch, color guard, rifle volley, and pall bearer duties. It was a fitting tribute to Officer Spicer and the Georgetown Police Department.

## **Human Resources Office**

**Captain Alice Bailey**

2009 was the year for the DSP Human Resources Office to roll with the changes - in work volume, in funding, in operational methodology, and in staffing. Due largely to the 2.5% pay cut for all state employees, 34 sworn members and 10 civilians retired in 2009. Early in 2009, it appeared there would be no

funding for a recruit class, and recruiting funds were surrendered. Nearly all recruiting in the first half of 2009 capitalized on opportunities that were free. Recruiters concentrated attention on the individual criminal justice classrooms of Delaware. And, recruiters began striving to have at least one minority at every recruiting event to visibly convey the agency's commitment to diversifying its workforce. The recruiting page on the agency website was revised, and a new recruiting video was finalized for online viewing. Surveys reflected these were valuable updates, since nearly all applicants reporting for the written test had utilized the Division's webpage for applicant information.

Toward the goal of attracting future candidates, HR placed 15 college interns from 60 who applied. From over 1,000 applicants, the Human Resources Office facilitated the recruiting and conditional offers of employment of 31 recruits, culminating in 26 members starting the 81st Delaware State Police Recruit Class. But, the HR section could not have completed this goal alone. Throughout the year, patrol and investigative troopers served as mentors, test proctors, oral board assessors, polygraph examiners, and background investigators.

Budgetary constraints restricted DSP from adding to the current cadre of part-time uniformed college students in the Cadet Program. However, the freeze on cadet hours was lifted in late November 2009. During the calendar year, we resumed hiring other civilian employees, especially those filling critical vacancies.

Numerous policy amendments and special projects began in 2009. The Family Medical Leave Act changed, requiring policy updates, tripling the amount of documentation needed to approve FMLA leave, and requiring staff to devote more time to clarifying the process. Another new policy was added to provide a uniform process of review panels and/or oral boards for troopers to compete for transfers to special units. At the direction of the Lieutenant Colonel, with leadership from the Planning Section, an overhaul began of the Weight Control Program, with final changes projected for early 2010. The Labor Management Committee convened to review the recruiting, selection, and promotional processes. New job analysis were conducted for each promotional rank, and the groundwork was established for the 2010 promotional process.

In 2009, the stability of the Human Resources team came from the civilian members, numbering 13 for most of the year. In addition to their primary tasks, Rhonda Davis and Marietta Darden continued to split the duties of the payroll and benefits position left vacant by Theresa Pleasanton's early 2008 retirement. They completed PHRST training throughout the year, and successfully converted the entire Division from paper paychecks to E-Pay on August 28th. December 31, 2009, we also observed the final day of service for legendary Headquarters receptionist Connie Sipple.

Within a four-month span, the sworn staff of Human Resources was completely overturned. In August, Human Resources

Office Director Monroe Hudson, Jr. was promoted from Captain to Major, and Assistant Director Alice Bailey was promoted to Captain and the role of Director. The Recruiting and Career Development Sergeant position remained vacant most of the year until Sergeant Alexander Peterson joined on a temporary assigned duty in late September. Simultaneously, Lieutenant Jason Sapp joined the team, assuming the duties of Assistant Director. Seven days later, full-time recruiter Michael Nichols was promoted to the rank of Sergeant and was transferred out. In November, full-time recruiter Jorge Camacho was transferred out on a temporary assignment. Two weeks later, Sergeant Tracy Condon joined the staff on a temporary basis. Cpl/3 Michael Eller finished one year of a temporary assignment to recruiting, dedicating nearly all of his time to applicant polygraph examinations.

The Human Resources Office continued to perform other essential agency functions as well: recruiting and selecting civilian employees, preparing for collective bargaining and contract negotiating with the Delaware State Troopers Association and Communications Workers of America, overseeing the Affirmative Action and Equal Employment Opportunity programs, facilitating employee assistance programs, managing Career Development, educating about health and wellness programs, administering payroll and benefits, processing worker's compensation claims, tracking leave, accounting for overtime, and managing the Early Warning System documentation.

Progressing into 2010, the Human Resources Office remains committed to providing fairness, consistency, and quality personalized service to DSP employees and the public.

## **Information Technology Section**

### **Major Michael McDonald (DSP Ret.)**

During 2009, the Information Technology Section saw its relationship to the Information Support Services Section change. Despite moving the two sections to a common location, then Colonel Thomas MacLeish decided to split the two sections and wanted a sworn member to oversee the Support Services Operation and staff.

The Information Technology Section oversees the audit and training functions for compliance with the State Police's role as the Control Terminal Agency for the National Crime Information Center (NCIC) and the International Justice and Public Safety Information Sharing Network (Nlets). One auditor and one trainer take care of the responsibilities of these duties serving over 7,500 users of these two national systems. The auditor and trainer oversee the quality control function, conduct annual audits of user agencies, train and oversee user access for both the NCIC system and the Nlets network.

A casual seasonal employee handles the administrative tasks of the section as well as assists both the audit and training function as needed.

The Director of the section, a retired Major, oversees the communications message processor supporting NCIC and Nlets and acts as the state liaison to the FBI for NCIC serving on the North-East Regional Working Group, the NCIC Subcommittee, and the Advisory Policy Board. He also chairs a National Warrant Task Force for the FBI and is part of an Information Sharing and N-DEx Task Force also created by the FBI. For Nlets, the Director serves as the Delaware representative to this network owned and operated by the fifty states. In addition, he serves on the Global Information Quality Working Group and a Disposition Task Force also created by the FBI. Representing the Superintendent of the State Police, the Director is the State Police representative to the DELJIS Board of Managers where he serves as the Chairman of this eleven member board.

Special projects involving any Information Technology focus may be initiated or researched here with recommendations, requests for proposals, grant writing, and project management among the various duties taken on by the IT Section.

## **Internal Affairs**

### **Captain Sean E. Moriarty**

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in the state. The public expects members of the Division to act with integrity, reliability, and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold, and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Internal Affairs Office responds to allegations of misconduct of its employees. The Internal Affairs Office is an essential function designed to maintain professional conduct, integrity, and discipline of each employee. Internal Affairs is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Internal Affairs Office is readily accessible to citizens via telephone, letter, Internet, or in person.

In addition to its primary duties, the Internal Affairs Office maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of Internal Affairs, including an overview of rules, regulations and job performance standards.

In 2009, Captain Paul E. Smentkowski, Lieutenant John Slank, Lieutenant Melissa Hukill, Sergeant Alexander Peterson III, and Ms. Elizabeth Seay were assigned to the office. Since November of 2009, Captain Sean E. Moriarty, Lieutenant Roger A. Willey, and Lieutenant Thomas Logan have been assigned to the office.

In 2009, the Internal Affairs Office investigated 18 citizen's complaints and 11 administrative complaints.

## **Legal Section**

**W. Michael Tupman**  
**Deputy Attorney General**

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, and the federal and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification, and de-certification issues; and advise the Detective Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Managers of the Delaware Criminal Justice Information System, the Board of Examiners of Constables, and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training, and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, FOIA/ public information requests, and draft and review legislation.

Civil lawsuits filed against the Division and individual State Troopers (Fourth Amendment search and seizure, motor vehicle accident) will be assigned to other deputies in the Major Litigation Unit in the Civil Division of the Attorney General's Office. DAG Tupman should be notified whenever service of a summons and complaint is served on the Division or a Trooper to make sure that the case is properly assigned for response. DAG Tupman will also facilitate discovery of police reports and other documents that may be relevant to the case.

## **Legislative Liaison**

**Sergeant Richard E. Dennis**

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislative and executive branches. There are six divisions within the DSHS which includes the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Division of Communications, the Capitol Police Department, and the Division of State Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions.

During the most recent legislative session, the 145th General Assembly, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

- HB# 100 - allows "sports betting" in gaming establishments.
- SB# 135 - protection of retirement benefits of State Troopers called to military service.
- HB# 152 - increased fines involving "DUI".
- SB# 185 - "Adam Walsh Act" (sex offender/\$30 fee)
- HB# 204 - expansion of 1st degree Murder to include paramedics, medical technicians, fire marshal, or fire police officer who is killed in "line of duty".
- SB# 178 - involves theft or possession of stolen prescription pads.
- HB# 136 - enhanced penalties for sex offenders who victimize a child under twelve.
- SB# 177 - enhanced penalties involving the "Ignition Interlock Diversion" program
- SB# 175 - places "ONDD" under the protection of LEOBRA.

## **Office of Professional Responsibility**

**Captain Sean Moriarty**

The Office of Professional Responsibility consists of an Internal Affairs function and an Inspections/Accreditation function. The Division's policies and standard operating procedures are maintained by the Inspections/Accreditation office. Internal Affairs investigations frequently stem from allegations relating to these same policies and procedures. Since these two sections are under the command of one Section Chief, necessary revisions to the Division's policies and procedures are identified and implemented through a more efficient process. Conflicts with CALEA standards are also readily identified and addressed.

## Pipes & Drums

### Sergeant Dan Meadows



The DSP Pipes and Drums is a Division of the DSP Honor Guard Unit and currently consist of 18 performing members, which includes one civilian drum instructor. Sergeant Dan Meadows handles administrative duties for the band, in a role that is commonly known as Pipe Major in traditional

Bagpipe bands. Pam Coupe continues to provide administrative support with scheduling and event tracking duties.

In 2009, the band performed at a total of forty-four events. Eighteen of these events were funerals. Unfortunately, five of the funerals were for emergency personnel who gave their lives in the performance of their duties. Two of the "Line of Duty" funerals did occur in Delaware. Delaware City Fire Company Emergency Medical Technician Michelle Smith was laid to rest on January 5th, 2009 after being struck by a vehicle while rendering medical aid at an automobile accident scene.

Georgetown Police Department Officer Chad Spicer's funeral services were held September 8th, 2009 after he was brutally murdered by gunfire while on duty. The three remaining "Line of Duty" funerals were for Philadelphia Police Department Officer John Pawlowski February 20, 2009, Pennsylvania State Trooper Josh Miller June 12, 2009, and Lakewood Washington Police Department Sergeant Mark Renninger who was buried December 11, 2009 in Bethlehem, Pennsylvania.

In May of 2009, the DSP Pipes and Drums continued the tradition of performances during memorial services at the DSP Academy and Legislative Hall. These events were to honor our brothers and sisters in law enforcement who have made the sacrifice of their own lives in the preservation of public safety. Other notable performances of 2009 were headlined by the July 7, 2009 Promotional Ceremony where one of the band's founding members, Robert M. Coupe, was named Superintendent of the Delaware State Police with his promotion to the rank of Colonel. The band also continued with annual appearances at the Wilmington St. Patrick's Day Parade, Winterthur's Point-To-Point Steeplechase, and the Opening Ceremonies of the Delaware Special Olympics.

The band continues to honor requests for playing at opening ceremonies of Divisional events. The band also makes appearances at community events that involve the Delaware State Police.

Lastly, in November 2009 the band's Drum Major, Corporal/1 Dan Salfas, was activated by the New Jersey Army National Guard. Corporal/1 Salfas is currently serving a nine month deployment to Baghdad, Iraq. The band eagerly awaits his safe return to the United States.

## Planning and Research Section

### Captain Mike Reader

During 2009, the Delaware State Police Planning and Research Section continued to play an important role in the transformation of the Division from a traditional, reactive police agency to an intelligence-led public service agency. Members of the section analyzed criminal and traffic related data and provided the resulting findings to members of the Delaware State Police Executive Staff and a variety of organizations within and outside the Division. The information provided was used to make informed decisions regarding the allocation of human and material resources, budgetary requests and allocations, and policy decisions regarding the operation of the Division.

The section continued to provide support to individual troops and sections and the Division as a whole by facilitating events and meetings such as the Annual Awards Ceremony, Civilian Appreciation, DSP Chaplain's Memorial, and the DSP Memorial Service. These events honor those who serve the citizens of the state of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the state of Delaware. The section also facilitated the Troopers' Forum, Sergeants' Forum and Civilian Forum. All forums allowed the DSP Executive Staff to meet with those troopers and civilians who daily strive to accomplish the mission of the State Police and gain valuable input into the operation and future direction of the Division.

The members of the section continued to serve on a wide variety of councils and committees and serve the division by performing those functions not traditionally performed by other troops or sections. Members of the section responded to surveys from other law enforcement agencies and conducted research in the areas of immigration, land population, DNA analysis, and cost saving measures. This research into law enforcement topics allows the division to provide better service to the citizens and visitors of the state and provide a safer work environment for Delaware troopers.

The Planning and Research Section is staffed by two sworn DSP members and one civilian DSP member. Sergeant Jennifer Griffin was instrumental in each and every aspect of the Planning and Research Section's projects. One project Sergeant Griffin received special recognition for was the Business Impact Analysis Project (BIA). Sgt. Griffin spent countless hours on this project and spearheaded the first phase of this multi level project. Sgt. Griffin also oversaw the writing and reporting of numerous grants for various units within the division, totaling over \$3,000,000.

Ms. Tammy Hyland, the sole DSP management/data analyst, works closely with the division's Traffic Control Section and the Delaware Office of Highway Safety. Monthly, Ms. Hyland conducted analysis of traffic crash and enforcement data and provided information to members of both groups to aid in their efforts to make Delaware's roadways safer. Additionally, Ms.

Hyland conducted monthly and annual analysis of troopers' activity and provided the resulting finding to the Delaware State Police Executive Staff to aid in their attempts to properly allocate staffing and to secure additional funding for employees or materials. The Planning and Research Unit underwent a change in leadership in December 2009. Captain Glenn Dixon was transferred to Troop 7 as the Troop Commander and newly promoted Captain Mike Reader took over as the Director of the Planning and Research Section.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2009 and look forward to the challenges that will be presented in 2010.

## **Public Information Office**

### **Sergeant Walter Newton**

The Public Information Unit is a unit whose mission and goal is to provide timely and accurate information to citizens and media outlets that have an interest in police matters here in the First State. The office operates on a 24 hour basis and on-call numbers are provided to members of the media for immediate contact if needed. PIO's are available to media representatives round the clock as the unit maintains 24-hour-a-day coverage all year long.

The PIO Office is staffed by two troopers and has other troopers rotating into the unit for temporary assigned duty to assist with the duties of the office. Sgt. Walter Newton is the Director of the office and reports directly to the Superintendent. Sgt. Newton is responsible for the administrative duties for this unit and also reports on cases and initiatives primarily affecting Kent and Sussex Counties. Senior Cpl. Jeff Whitmarsh is tasked to report on DSP business mainly in New Castle County. He also participates in speaking engagements and other community programs in the northern tri-state area. Cpl. Whitmarsh coordinates the community service events with the troops throughout the state.

In 2009 the Public Information disseminated over 1,100 news releases. The Public Information Office played a major role with the Governor's Office during the appointment of Colonel Robert M. Coupe as the 23rd Superintendent of the State Police. Additionally the Public Information Office was responsible for media releases for several crimes that generated public interest. Some investigations included but were not limited to the following: sexual assaults involving teachers and students in Sussex County, a shooting at a New Castle area high school and the horrific investigation implicating a pediatrician who sexually assaulted his patients.

## **Purchasing and Supply Section Graphics Office**

### **Ms. Kimberly Cuffee**

The Purchasing and Supply Section meets the growing needs of the Division's 936 employees. With a staff of three civilians, streamline operations help us to complete our responsibilities. The Purchasing and Supply Section's FY'09 budget of \$729,000 which was slightly lower than previous years, purchased office supplies, uniforms, equipment, office furniture, flares, custodial supplies, first aid supplies, copiers, printing, lawn care, code manuals, etc. Additional responsibilities include approving purchases to ensure they meet the state purchasing laws, completing contracts through the formal bid process, Inventory control, maintain the VISA purchasing card and reconciling /maintaining accurate budget information.

Municipal departments throughout the state are also dependent on the Purchasing and Supply section for their form needs, ticket orders, and code manual orders. This allows the Division and municipal departments to receive a better pricing on these items with limited budgets.

The Purchasing Administrator also has the responsibility of managing the 1122 Counter-Drug Activity Program, which allows state and local police departments to purchase from GSA Federal Contracts. This duty is an appointment by the Governor's Office to assist all law enforcement agencies in the state of Delaware with making GSA purchases. The cost savings from this program is proving to be beneficial to law enforcement agencies with limited budgets.

Included in our section is the Graphics Office which is staffed by one civilian. The Graphic Artist has an extensive design background bringing better quality to printing requests for the Division. The Purchasing and Supply/Graphic sections are forever striving to save the division money and resources. The annual report completed for 2008 demonstrates one of the cost saving methods by eliminating color pages and color pictures. In addition to designing division posters and other printed material, the Graphic Artist is the process of redesigning the State Police website and now has the added responsibility of maintaining the site.

## **SCUBA Team**

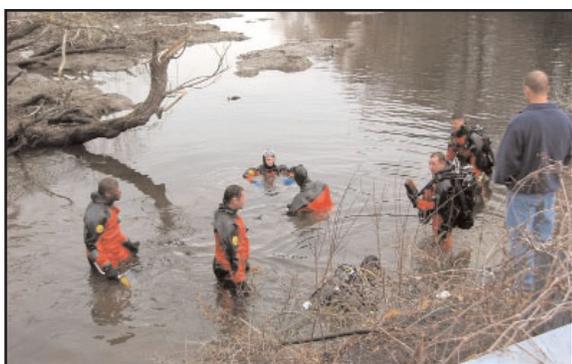
### **Sgt. Jeffrey Giles**

The Delaware State Police SCUBA Unit currently consists of twelve members. Sgt. Jeff Giles currently leads the team. There were two new members added to the Team in March. Cpl. Andrew Gatti and TFC. Jeffrey Gliem. They both successfully graduated as military scuba divers from the US Army/Navy Dive School. For the first time ever five current Scuba members (Sgt. Giles, Cpl/3 Griffin, Cpl/2 Fuscellaro, Cpl. Greene and Cpl. Guarini) paid their own way down and attended the

Army/Navy Dive graduation ceremony in Panama City Fl. The unit completed 30 operational dives during 2009. This included evidence recovery as well as assists for other units.



On March 16th the Dive Team responded to the Morgan Branch off the Nanticoke River near Blades. Troop 4 Detectives had received information of a possible stolen rifle was thrown into the river. Cpl. Greene located a Ruger mini 14 rifle after an extensive search. On May 26th The Dive Team responded out to a retention pond off Old Baltimore Pike in Bear. Cpl. Grasmick and Cpl. Fausey located a 2' by 3' safe that was linked to a nearby burglary. This discovery cleared several burglary cases for Troop 2.



At the end of March, Lt. Wintermantel retired after 27 years of service to the Scuba Team. He was presented with a plaque for his leadership and endearing dedication to the unit.

2009 was a very positive and rewarding year for The Delaware State Police Scuba Team. The 2009 Delaware State Scuba Unit is a true team. Each individual brings their own positive attributes and strengths to the team. The team is eager and enthusiastic for 2010.

## Special Operations Response Team

Sgt. Alfred W. Parton, Jr.



The Special Operations Response Team (S.O.R.T.) provides the Division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate

by the Executive Staff. During 2009, the team was activated over 100 times in this capacity. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part-time team, members continue to perform in an exemplary manner both in the performance of their assigned duties with the Division and team assignments with S.O.R.T.

During 2009, the team continued at a pace rivaling some full-time tactical teams. Deploying over 100 times, the team reacted to armed barricades, numerous high-risk warrants and vehicle stops. The majority of the team deployments involved high-risk warrant execution and vehicle stops for the state wide Special Investigations Unit. The team worked closely with Special Investigation Units and Troop Commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops.

Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continued to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert / stealth clearing, weapons training and scenario based events. During 2009, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training. The remainder of the time the teams train on their individual mission.

To address the current terrorist threat against the United States, the Department of Homeland Security developed a typing system (I, II and III) for SWAT teams to insure inner-operability across the nation. One aspect of the typing system involves advanced training to develop skill sets associated with corresponding types. The Government Training Institute (GTI) in Boise, Idaho developed the first advanced curriculum to address these skill sets. Instructors were subject matter experts from both law enforcement and military Special Operations Groups. Techniques taught during this course have been battle tested and the instructors possessed real world experience fighting terrorists. During 2009, seven team members attended the SWAT Type I course utilizing the new training facility that was completed in July. Team members developed new skill sets to include Advanced Tactical Rappelling and FAST rope insertion. Team members will begin training in Maritime oper-

ations during 2010 to further capabilities in support of the war on terror. By the end of 2011 all team members will have completed the SWAT Type I training.

The team continued to provide support operations to the division at a tempo few can endure while maintaining high standards at their individual assignments. Since 2001 the Special Operations Response Team has deployed over 900 times on high-risk missions. The operational tempo of the team continues to rival that of full-time teams across the country with the anticipation of 2010 being no different. The training demands have also increased significantly with the introduction of advanced equipment and skill sets. The Special Operations Response Team will continue to react to the mission with enthusiasm, dedication and professionalism.

## **Staff Inspections and Accreditation**

### **Lieutenant John A. Campanella**

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the Division's policies and procedures comply with well over 400 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

CALEA was formed to establish a body of standards designed to promote "Best Practices" in policing by: (1) increasing agencies' capabilities to prevent and control crime; (2) increasing agency effectiveness and efficiency in the delivery of law enforcement services; (3) increasing cooperation and coordination with other law enforcement agencies and with other agencies of the criminal justice system; and (4) increasing citizen and employee confidence in the goals, objectives, policies, and practices of the agency. In addition the Commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988 the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment, and a comprehensive on-site inspection by three CALEA assessors every three years. During the on-site inspection by the assessors, the Division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Personnel accomplish this task by maintaining files and proofs for each standard, continuously updating written directives, reviewing all new policies for compliance, and by conducting troop, vehicle, and evidence storage locker inspections.

In the summer of 2009, the Delaware State Police underwent significant personnel changes, most prominently with the appointment of a new superintendent, Colonel Robert Coupe and his Executive Staff. As a result of those changes, the Staff

Inspections and Accreditation Office did not facilitate a formal inspection of personnel or vehicles in 2009.

In 2009, the Section was staffed by Lieutenant John A. Campanella, Sergeant Wendy S. Nichols, and Master Corporal Carrie Border.

## **State Bureau of Identification**

### **Captain Rodney M. Layfield**

Captain Rodney M. Layfield serves as the Director of the State Bureau of Identification (SBI) since his promotion on August 31, 2009. He replaces Captain Galen Purcell as the Director. Ms. Renee Rigby was promoted to Assistant Director of the State Bureau of Identification on November 9, 2009 leaving the Quality Assurance Section to fill this position. SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports, and missing person reports. The director, along with four sex offender agents, seven Troopers, and a civilian staff of fifty-one people work in the following separate but interrelated sections; Fingerprint Identification Section, Criminal History Section, Quality Assurance Section, Detective Licensing Section, Firearms Section, SBI North and the Sex Offender Section.

Mr. Russell McNatt supervises the Fingerprint Section, which is responsible for maintaining fingerprint records on people who have been criminally arrested and for people who are applicants for various types of employment requiring criminal history checks. This section consists of eleven employees (one vacant). In 2009, the section processed 76,686 print cards. During 2009, the section continued to process critical latent examinations revealing the identity of suspects who have committed many serious crimes leading to their arrest and conviction. Other police agencies frequently call upon this section to process evidence related to criminal matters. The AFIS, a central system of fingerprint storage for comparison and identification purposes, is critical to the law enforcement community in Delaware. Significant increases in latent print cases were accomplished this year. The Fingerprint Section had an 11% increase in total cases, 19% increase in lifted prints received, 24% increase in hit confirmations from these prints, 25% increase in cases where AFIS identified these hit confirmations and lastly nearly five lifted prints per case which calculates to a 7% increase in lifted prints per case.

Ms. Teresa Jones is the supervisor of the Criminal History Section. This section is responsible for fingerprinting citizens and completing criminal history background checks for employment and/or other purposes. This section consists of fourteen employees (3 vacant). In 2009, the section processed 51,981 requests for services provided by this section.

Additional duties include processing pardons and court ordered expungements. In October of 2008 a revision to Delaware's

expungement law became in effect. The Criminal History Section is now the designated starting point for all adult expungement requests. Section personnel review the expungement requests and determine if the expungement can be completed at SBI or if it must be referred to the appropriate court for further consideration. The Criminal History Section handled 1,343 expungements and 348 pardons in 2009.

Sergeant Thomas F. Carver supervises the Sex Offender Apprehension and Registration Unit (SOAR). The SOAR is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). In 2009 there were over 4,081 registered sex offenders in Delaware. The SOAR unit consists of fourteen employees which include five sworn, four agents and five civilian employees. There are four sworn detectives assigned to the unit to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The unit made 156 felony arrests for registry violations in 2009, as well as 39 arrests for other criminal activity. The Sex Offender Apprehension and Registration Unit has four agents, these were newly created positions in 2008, consisting of recently retired police officers who conduct statewide notifications for all offenders residing in State Police jurisdictions.

The unit members work closely with local and federal law enforcement agencies to ensure compliance with Delaware's sex offender laws. In 2009 Delaware continues enforcement of newly adopted requirements as per the federal Adam Walsh Child Safety and Protection Act. The new law requires sex offenders to appear in person at SBI on a regular basis for verification purposes. The unit, in becoming Adam Walsh compliant sent out approximately 900 letters to Pre-1994 offenders so that they could be added to the registry for their qualifying conviction. The unit is currently working with the U.S. Marshals Service tracking down those pre-1994 offenders who failed to register as required. These pre-1994 offenders increased our number of registered sex offenders in 2009 by approximately 300 more than the normal growth of the registry.

The Firearms Transaction Approval Program (FTAP) falls under Sergeant Barry Dean. This function was established as a result of the Brady Law, which became effective on February 28, 1994. FTAP consists of four criminal history employees who respond to dealer inquiries for state background checks, which yield an approval or denial for the purchase of a weapon. In 2009, there were 14,024 transactions processed, resulting in 522 denials of firearms purchases. In addition to these duties Sgt. Barry Dean investigates DELJIS violations and in coordination with ATF he investigates straw purchases of firearms.

Ms. Mary Sheppard supervises the Quality Assurance Section. Ms. Mary Sheppard was newly promoted to this position on December 28, 2009. This section was responsible for the quality assurance reviews of over 100,000 crime reports in 2009. The section consists of fourteen employees (one vacant) and

reviews reports submitted by police agencies throughout the state ensuring proper coding for reporting purposes to the Federal Bureau of Investigation. Once this section has completed their review, incidents are then officially counted as a criminal occurrence for statistical and crime tracking purposes. This process was greatly streamlined with the auto approval process which has been in the implementation process since 2007, thus more accurately and timely reporting of our National Incident Based Reporting System.

The Detective Licensing Section is supervised by Lt. William Crotty and is comprised of two civilian employees who are responsible for the licensing and regulation of the following industries; private security agencies and their employees, private investigative agencies and their employees, security systems and protective services agencies and their employees, non-state constables, bail enforcement agents, and H.R. 218 (the nationwide retired law enforcement permit to carry). This section is also responsible for the oversight of Delaware's new pawn broker law regulating pawn brokers, scrap metal processors and junk dealers. Detective Licensing serves as the central repository for oversight, with detectives from criminal investigative troops in each of the three counties conducting on site regulatory visits and inspections.

Ms. Sandra Warden supervises SBI North that currently consists of four civilian employees (one vacant) providing fingerprinting services to customers desiring criminal history checks, processing of security personnel, and registering change of address and verification for sex offenders in New Castle County. SBI North is located off of the lobby of Troop 2 in Glasgow. There were 17,919 customers fingerprinted in 2009.

## ***Tactical Control Unit***

### **Lieutenant Pete Sawyer**

The Tactical Control Unit (TCU) is currently made up of 32 sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

During 2009, TCU deployed to and provided security at several large events to include the Governor's Inauguration and Delaware State University Homecoming. TCU also provided security at the Department of Health's six H1N1 flu shot clinics in December.

The Tactical Control Unit trains on a bi-monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions, and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued

protective equipment. During 2009, the unit conducted joint riot control training with the Newark and University of Delaware Police departments. During 2009 unit members also received specialty training at the Center for Domestic Preparedness in Anniston, Alabama in the area of protester device removal and tactical command operations planning.

Plans for 2010 include bringing on ten additional unit members, updating our less-lethal and chemical munitions delivery systems, and ensuring all unit members receive advanced unit specific training from the Center for Domestic Preparedness.

## **Traffic Operations**

### **Captain William J. Alexander**

Tasked with numerous responsibilities surrounding the goal of reducing motor vehicle collisions, the Delaware State Police Traffic Operations Section performs an array of diverse functions. At the Headquarters Building in Dover, administrative and support duties are performed which relate to statewide recordkeeping and Divisional traffic enforcement. Based out of the Blackbird and Rt. 301 weigh facilities in lower New Castle County, the Commercial Vehicle Enforcement Unit (CVEU) is charged with proactive and reactive enforcement related to commercial vehicles.

Personnel assigned to the Headquarters Building fulfill several key duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns designed to promote increased enforcement and police visibility on our highways. To provide the logic for these, the Traffic Section Tactical Analyst utilizes the Criminal Highway Analysis and Mapping for Public Safety (CHAMPS) system to acutely identify and isolate problem traffic areas throughout the state. Statistics are also provided by the Divisional Statistician to assist in these efforts.

An effective analytical tool specifically for fatal crashes is the Fatal Analysis Reporting System (FARS). Housed within the Traffic Operations Section, this nationwide mechanism provides for the FARS Coordinator to collect statewide fatal crash data in an expeditious manner. The data is then analyzed and placed into statistical databases within the state, and at the National Highway Traffic Safety Administration (NHTSA). FARS data yields some of the most accurate, real-time statistics available, which provides a formidable tool to plan initiatives to combat traffic fatalities.

In their fifth year of operation, Electronic Red Light Safety Program (ERLSP) technicians assess red light violations captured on camera at 20 different intersections throughout the state. Since the program's inception, we have seen tangible proof of the successes yielded by this program, as evidenced by a remarkable 36% decrease in red light assessments, along with a congruent drop in intersection crash rates.

The two ERLSP Technicians assigned to the Traffic Operations Section oversaw the issuing of 19,908 red light violation assessments, totaling nearly \$1.8 million in fines. Nine new intersections are slated to be added to the program in 2010.

One of the significant responsibilities of the Traffic Operations Section is the collection and archiving of motor vehicle collision reports, along with the dissemination of them to the public, attorneys' offices, insurance companies, and others with vested interests in specific collisions. In 2009, data entry clerks in the Traffic Operations Section fulfilled and distributed 12,498 requests for collision reports, which exceeds the total number of motor vehicle collisions that occurred in State Police serviced areas.

In July 2009, construction and internal outfitting was completed for the Route 301 weigh station. The facility is located on U.S. Route 301, about a quarter mile from the Maryland line, on the outskirts of Middletown. Given the popularity of the Rt. 301 corridor for truck traffic, this weigh station became very engaged from its inception, and weighed 7,539 commercial vehicles in less than six months.

Members assigned to the Truck Enforcement Unit (TEU) are primarily responsible for the operation of the Blackbird and Rt. 301 weigh facilities. Additionally, TEU personnel take portable scales to various locations throughout the state to conduct commercial vehicle weight checks, while also ensuring congruence with size regulations.

In addition to TEU, the Motor Carrier Safety Assistance Program (MCSAP) is also structured under the Commercial Vehicle Enforcement Unit. This unit's primary responsibility is to inspect commercial vehicles, and their operators, to affirm congruence with governmental regulations. The majority of these inspections are done at various locations throughout the state, while many are conducted at the Blackbird and Rt. 301 weigh facilities.

During the historic 2009 presidential inauguration, it was anticipated that heavy commercial bus traffic would be traveling to Washington, D.C. on I-95. To assist in the facilitation of their safe travel through Delaware, to and from Washington, all members of the MCSAP Unit worked "Inauguration Patrol" on I-95. The concept behind this was to ensure that bus drivers remained awake and alert, and to readily respond to anything that would hinder the buses arriving in D.C. for this event.

As a result, the bus traffic was extremely heavy as expected; but, there were no incidents en route to the inauguration. However, on the return trip from the inauguration there were three disabled buses where our MCSAP personnel were readily able to assist and get the buses back on the road. Given the outside temperature hovering near the teens, MCSAP troopers were able to shuttle bus passengers to the service area to remain warm while the buses were repaired. Unit members received thank you letters as a result of their helpful actions.

In 2009, the MCSAP and TEU units accomplished the following-

- Commercial motor vehicle inspections conducted: 4,609
- Commercial motor vehicles weighed on fixed and portable scales: 13,667
- Drivers placed out of service for non-compliance with regulations: 409
- Vehicles placed out of service for non-compliance with regulations: 1,308
- Traffic arrests for dangerous, moving violations: 1,211
- Traffic arrests for other violations: 2,694
- Seatbelt arrests: 483

In Delaware during 2009, there were 101 fatal crashes which caused the deaths of 117 people. Although any number denoting traffic deaths is tragic, this represents a five percent decrease from the previous year. Of those crashes, 91 were investigated by the Delaware State Police. Driving Under the Influence of Alcohol and/or Drugs (DUI) ranked as the #1 cause of death, accounting for 28% of all fatal crashes in 2009. For personal injury and property damage collisions, Inattentive Driving ranked as the #1 contributor.

In an effort to reduce these crashes throughout the year, the Delaware State Police actively participated in numerous traffic enforcement campaigns, most of which were funded by the Delaware Office of Highway Safety. Additionally, the Traffic Operations Section directed traffic action plans each quarter to target crash producing behaviors. Each patrol troop implemented its own quarterly action plan based upon motor vehicle collision trends, noted dangerous driving behaviors, and citizen complaints in each troop's specific area. Police visibility was notably increased on targeted highways, which yielded crash reductions and more compliant driving behaviors in the involved areas.

As a continuing project, troopers assigned to Headquarters and other non-patrol units conducted enforcement activities during the four major holiday weekends- Memorial Day, Independence Day, Labor Day, and Thanksgiving. During this initiative, extra troopers were assigned to notable crash areas identified from the previous year's statistics, to promote increased visibility. As a result, no personal injury or fatal crashes occurred on any assigned highways, which fulfilled the initiative's intended purpose.

Overall, Delaware Troopers yielded numerous traffic arrests to battle crashes and negative driving behaviors throughout Delaware in 2009. Troopers made the following arrests during the year:

- Total traffic arrests: 136,777
- Aggressive driving-related: 59,848
- Aggressive driving (specific): 557
- DUI: 3,804
- Inattentive driving: 3,557

## Training Academy

### Captain Robert Hawkins



The Delaware State Police Training Academy is commanded by Director of Training Captain Robert Hawkins. The Academy Staff includes fifteen sworn and non-sworn employees of the Division of State Police committed to providing members of the Division and allied law enforcement agencies with

the knowledge and skills necessary to provide compassionate, comprehensive public safety services to the citizens and visitors of the State of Delaware. Within the Training Academy table of organization are four separate and distinct units which provide a variety of training to Delaware Troopers, as well as officers of all Delaware law enforcement departments.

The DSP Academy Staff includes Lieutenant Bruce Von Goerres, Sergeant Douglas Deveney, Corporal Dermot Alexander and Corporal Amy Hrupsa. In 2009, the DSP Academy continued to provide basic recruit training for the Division of State Police as well as most Delaware law enforcement agencies. During the year seventy-two recruits were provided with approximately 1000 hours of training necessary for a successful start of a career in law enforcement. The Academy staff also provided mandatory and elective in-service training to incumbent members of the State Police and law enforcement agencies from throughout the state. Two sessions of mandatory annual in-service training were provided to each member of the Division. In addition, seventy-one elective in-service classes were provided to DSP Troopers and Delaware police officers.

The Firearms Training Unit is headed up by Lieutenant Michael Berry. This unit had a very busy and successful year in 2009. Not only did members of the Unit provide mandatory firearms requalification training to each sworn member of the Division, they also developed and implemented a realistic, tactical training event which included force on force, active shooter response and stress induced training. The FTU also trained each recruit trained at the DSP Academy as well as facilitated training for numerous municipal and state law enforcement agencies. Other members of the FTU are Sergeant Charles Condon, Corporal Donald Boulerville, Corporal James Warwick and Corporal Ralph Thomas.

The DSP Canine Training Unit is headed up by Corporal Joseph Gardner and Corporal Mark Windsor. They oversee the training of the Basic Patrol class, Explosive Detection and Narcotics Detection classes for canine teams from the Division of State Police and several municipal police agencies. In addition to teaching these courses, the Canine Unit continued to conduct monthly update training and annual recertification for 26 DSP teams and 12 departments from other agencies throughout the state.

The Domestic Violence Unit is head up by Sergeant Scott McCarthy. In addition to sitting on many boards and committees as the proxy for the Superintendent, the Domestic Violence Policy and Training Coordinator provided domestic violence related training to recruits attending the DSP Academy. Sergeant McCarthy facilitated the Annual Domestic Violence Conference which provided training in the detection, investigation, and prosecution of domestic violence related crimes. The conference drew approximately 100 officers and advocates from throughout the Mid-Atlantic region.

The training conducted by the Academy staff in 2009 could not have been accomplished without the support of Administrative Specialists Ms. Sharon Burge and Ms. Diana Miller, or Mr. James Howard of the culinary staff.

## **Transportation**

### **Mr. Mark Balfantz**

The Delaware State Police Transportation Section is headed by Fleet Manager Mark Balfantz and supported by 11 automotive technicians and an administrative specialist. The section is responsible for providing direct and indirect vehicle maintenance support for all 8 Troops and Headquarters for a fleet of over 900 vehicles.

The Transportation Section is also responsible for maintaining a cost center budget to fund fuel, parts and repairs for all assigned vehicles. The staff is responsible for the purchase, and deployment of all divisional vehicles, as well as the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain.

## **Victim Services Section**

### **Ms. Debra M. Reed**

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information, and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center). The unit provides services to over 3,000 clients each year. All cases are provided with contact for up to one year and sometimes beyond.

There have been some significant “personal events” within our unit this year to include a wedding as well the birth of two baby girls. Also this year our Administrative Specialist, Brenda Lee Unruh, retired after thirty years of committed service to the Division. Beyond the dedication that Brenda showed to the Victim Services Unit day in and day out, she was also instrumental in the administration of our Victim Services Emergency

Fund as well as overseeing the planning and operation of two major “Bike Run” events to include Domestic Violence Awareness and The Colonel’s Camp Barnes Chili Bike Run.

The Victim Service Specialists are a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our system by issues beyond their control. The unit is under the Direction of Debra Reed. The advocates, who are located at various offices throughout the state, include Terri Lang, Peggy Sutherland, Jennifer Butler Zeroles, Veronica Colombo, Corrie Schmitt, Nancy Will and Eunice Mercado.

The Victim Specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings, and/or to provide support by telephone. In addition to the civilian staff, approximately 25 sworn members of the division are trained to assist with victim service “call outs” throughout the state.

The unit continues to be actively involved in such initiatives as the Victims’ Rights Task Force, Domestic Violence Task Force, Fatal Incident Review Board, Domestic Violence Advocacy Board as well as many others. Eunice Mercado has provided a strong bridge in providing assistance to Spanish speaking victims and/or families as well as becoming involved in various initiatives involving this population. This year, Governor Markell named Debbie Reed to the newly formed Victim Compensation Assistance Program Advisory Board. Members of the unit also provide training to the DSP academy recruit classes, schools, hospitals, businesses, and other outside agencies.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

## **Video Lottery Enforcement Unit**

### **Lieutenant Joseph E. Huttie**

The Delaware State Police Video Lottery Enforcement Unit (VLEU) was established in 1994 and is comprised of six sworn members of the Delaware State Police and one civilian administrative assistant. VLEU is under the command of Lieutenant Joseph E. Huttie. Sergeant Joseph M. Ferrera supervises four detectives; Michael J. Savoy, Neal J. Potts, Mark H. MacMicking and Angela J. Garnsey. Ms. Betsy McIntosh is the unit’s administrative assistant.

2009 was an exciting year for the Video Lottery Enforcement Unit as it continued to operate in partnership with the Delaware State Lottery. In fiscal year 2009, the Lottery

contributed \$248 million dollars to the General Fund which finances the majority of state services including public education, health and social services, public safety, judicial and corrections, family services and natural resources. The Lottery is the state's fourth-largest revenue generator.

The primary responsibility of the VLEU is regulatory licensing and background investigations of all Video Lottery Terminal (VLT) employees. This includes background investigations of owners and operators of the three venues, (Delaware Park, Dover Downs and Harrington Raceway) the major shareholders, the central computer system provider (Scientific Games), the five game manufacturers (Bally, IGT, WMS Shuffle Master and Speilo) contracted by the State Lottery and the management services providers. These backgrounds are necessary to determine fitness and maintain integrity standards.

In 2009, VLEU conducted 489 new employee backgrounds, 460 license renewals and 189 technical license backgrounds. Currently, there are over 1,200 active racino licenses on file. The VLEU assists the Lottery with regulation and compliance duties such as the import/export of VLT's in and out of the state per the Johnson Act. The unit conducts video surveillance inspections of the gaming floor and verifies jackpots in excess of \$50,000.00. The unit conducted 37 jackpot inspections in 2009.

In April, a jackpot inspection was completed at Harrington Raceway who had the largest jackpot win in Delaware history at \$1,270,370.00. VLEU is additionally responsible for maintaining the integrity of the 24 hour lottery/gaming operation and ensure that all three racino's operate free of criminal activity. The Video Lottery Enforcement Unit receives numerous requests from law enforcement agencies, gaming regulators and manufacturers across the nation to share gaming intelligence, criminal intelligence and background information of individuals and corporations. The Delaware State Police has exclusive jurisdiction at Delaware Park and Harrington Raceway. VLEU has a memorandum of understanding with Dover Police Department who investigates incidents on the gaming floor at Dover Downs unless they involve lottery proceeds.

In May 2009, VLEU investigated and arrested an employee for a \$36,000.00 internal theft at Harrington Raceway where currency was taken from the count room over a period of seven weeks. In August, a patron of Dover Downs, left the racino with \$3,500.00 winnings. He was followed into Newark where the suspect attempted to rob him at gunpoint. The suspect was later identified and arrested for attempted robbery. In December, VLEU assisted Troop 3 CIU with a robbery and carjacking of multiple victims that occurred in the parking lot of Harrington Raceway. The suspect was arrested and the gun was recovered in Dover.



### Sports Book

In April 2009, VLEU participated in the RFI (Request for Information) process as sports betting companies competed to become the consulting firm for Delaware. The bid was awarded to Brandywine Wagering. Delaware became the only state East of the Mississippi River that is, under federal law, allowed to offer sports betting. There are three other states, Montana, Oregon, and Nevada that have laws pre-dating the federal governments ban on sports betting, which allow them to utilize this type of wagering. Of those, only Nevada takes full advantage of the law. The four major pro sports leagues and the NCAA filed a federal lawsuit in July 2009 to prohibit Delaware from launching a sports lottery. In August, the 3rd Circuit Court of Appeals in Philadelphia ruled that Delaware's plan for single-game betting and all-sports betting violated federal law. The court ruled that Delaware could offer only the type of lottery it had conducted in 1976. In 1976, Delaware had two wagering games involving NFL contests. The state grossed \$721,812 and closed the betting in the last week of December because of controversy over point spreads. On September 10, 2009, sports betting was offered in Delaware but limited to multi-game pools and NFL play.



### Table Games

In July 2009, the State Lottery posted a RFP (Request for Proposal) seeking consulting services for the planning and implementation of table game (blackjack, craps, roulette, poker etc.) and regulatory controls at authorized Delaware venues. Spectrum Gaming was awarded the contract. In August, an independent gaming commission of six Delaware lawmakers, two cabinet members and an outside chairman, chosen by the Governor was formed. The Sports and Video Lottery Commission is charged with recommending whether to allow more gambling venues in Delaware. It agreed to hire an outside consultant to study the issue.

In October 2009, VLEU began working with Secretary Schilro's office for developing a Delaware State Police criminal enforcement gaming model for table games. It is anticipated that unit responsibilities will shift from a regulatory function to an investigative enforcement function. The proposed unit structure includes three sections; intelligence, background investigations and criminal enforcement. The finalized structure, staffing levels and job functions will be decided in 2010. The unit will continue to conduct background investigations but due to the human factor inherent with table gaming, it is expected that criminal complaints involving robbery, credit card fraud, embezzlement, money-laundering, racketeering and

identity theft will increase. In an effort to ensure that the gaming industry is free from criminal enterprises, VLEU has made recommendations to ensure criminal code changes are part of the enabling legislation. Strategic and tactical assessments of crime and incidents will be conducted yearly.

Also in 2009, The Delaware Information and Analysis Center (DIAC) assisted VLEU in developing the Delaware Gaming Intelligence Network (DGIN). The system allows Delaware Park, Dover Downs and Harrington Raceway security/surveillance sections to share gaming information directly with the Delaware State Police and each other over a secured web based network. There is also a Silent Partner component that allows selected designee's immediate notification on eminent threats and urgent intelligence information.

As Delaware gaming moves forward in a cooperative effort with private businesses to generate new business and revenue for the state, The Delaware State Police Video Lottery Enforcement Unit remains committed to providing a safe and secure gaming facilities. Specialized training, advanced technologies and intelligence sharing will allow VLEU to face the new challenges anticipated on 2010.

### ***2009 Delaware State Police Civilian of the Year - Kristy Tuxward***



On March 2, 2010, Colonel Robert Coupe, Superintendent of the Delaware State Police announced Kristy Tuxward as the 2009 Civilian of the Year. Kristy is a 17 year member of the division and currently assigned to the Human Resource Section as a Senior Human Resource Technician.

Kristy started her career with the Delaware State Police in 1992 as a Records Technician in the State Bureau of Identification. In April of 1996 she was offered a promotion and transfer to the Human Resources Office. She quickly settled in with her new assignment, demonstrating the utmost determination and instilling confidence in her abilities.

Kristy has a variety of job duties which requires her to be very flexible, and she handles each task very conscientiously. Many of her duties require her to meet deadlines that can impact an employee's paycheck or the agency's budget projections. Despite facing countless challenges, when she is assigned additional projects, she always accepts and performs proficiently and professionally, all the while meeting the demands of her normal job duties. She is always eager to jump in to assist other colleagues, when needed.

When assigned a new task, Kristy is innovative in orchestrating a plan of action, using technologically advanced methods.

For instance, when the Family Medical Leave Act changed in 2009, it required her to multiply the amount of time spent clarifying the revised policy and the process. It also nearly tripled the amount of documentation required to approve FMLA leave. Kristy took the time to convert the necessary forms into templates, to make them user-friendly. And, she devised spreadsheets with various means of sorting and summarizing information that was likely to be requested in the future. On very short notice, she is often called upon to gather statistical information, and she works diligently to complete the project.

As the primary administrator of employee leave balances, Kristy faced many urgent deadlines in 2009, as higher-than-usual sworn and civilian retirement's required up-to-the-minute accuracy for final paychecks. She also spends a tremendous amount of time assisting co-workers with leave benefits, especially medical leave benefits. This includes tracking occupational injuries, medical fitness for duty of employees, and helping those needing or contributing to the donated leave program. She continues to display professionalism while maintaining the utmost level of integrity and compassion when dealing with sensitive and confidential matters.

Kristy also played an integral role in developing the Civilian Activity Sheet program application, which was implemented in 2009. In fact, this project began several years ago. Countless hours - many of them from Kristy have culminated in the fruition of the civilian automated leave tracking system.

The past several years have been an incredibly busy and a productive time for Kristy, personally and professionally. She has managed to deliver a level of excellence while juggling her work performance with the demands of home - which include one-year-old twin girls and a four-year-old son. She is truly a tremendous asset to the Human Resources Office and to the entire Division.

## **2008 Delaware State Police Trooper of the Year- Corporal John Andrew Lloyd**



Annually, the Superintendent of the Delaware State Police and the Delaware State Police Executive Staff select the Delaware State Police Trooper of the Year. At a gathering of Troopers and their families at the State Police Training Academy, Colonel Robert M. Coupe announced Corporal John Andrew Lloyd of Troop 6, Prices Corner, as the Trooper of the Year for 2008.

Corporal Lloyd has been a member of the Division for five years. He began his career with an assignment at Troop 7 and in 2007 was transferred to Troop 6. During 2008 Corporal Lloyd was the top producer for Troop 6 in both traffic and criminal arrests. In addition to his high stats he still managed to handle his share of the complaint load for his shift and was the recipient of an Exceptional Performance Award for 2008.

Corporal Lloyd was named Troop 7's Trooper of the Year for 2006. This trend continued after transferring to Troop 6 where he was named Troop 6's Trooper of the Year for 2007 and was

Troop 6's Co-Trooper of the Year for 2008. Few Troopers can claim they have been Trooper of the Year at one Troop, but Corporal Lloyd has been so consistent in his work efforts and ethic, he can claim the title at two different Troops over a three year period.

In October 2008, Corporal Lloyd conducted a vehicle stop for a seatbelt violation. Both the driver and passenger gave false names. Despite this Corporal Lloyd was eventually able to establish their true identity. Corporal Lloyd followed up on their identities and discovered that one of the two was recently involved in a Wilmington homicide. At the time the warrants for this suspect had not yet been entered into the computer for Murder 1st. This was a classic example of going beyond the ticket. Corporal Lloyd was able to take a routine vehicle stop, and through his own diligence and initiative, was able to apprehend a homicide suspect.

Corporal Lloyd possesses all the character attributes we ask of our Troopers; good judgment, thoroughness, conscientiousness, common sense, motivation and enthusiasm. He continually conducts himself in a manner that exemplifies what it is to be a Delaware State Trooper.

## **2009 Delaware State Police Trooper of the Year- Trooper First Class Anthony Andrews**



Annually, the Superintendent of the Delaware State Police and the Delaware State Police Executive Staff select the Delaware State Police Trooper of the Year. At a gathering of Troopers and their families at the Wilmington University Dover Campus, Colonel Robert M. Coupe announced Trooper First Class Anthony Andrews as the Delaware State Police 2009 Trooper of the Year for

his outstanding efforts and contributions to the Division and the citizens of Delaware.

During 2009, Trooper First Class Andrews was actively involved in 12 drug related investigations. Many of these investigations started as a result of a traffic stop and Trooper First Class Andrews' initiative to go "Beyond the Traffic Stop." His un-relentless efforts were instrumental in numerous drug investigations being brought to successful conclusions by the Sussex County Drug Task Force.

Several of these traffic stops not only resulted in the seizure of drugs along with paraphernalia but weapons, sex offenders and fugitives. One of the fugitives was wanted on burglary charges from Florida and the sex offender had been a fugitive from New Castle County since 2007. One traffic stop for a seat belt

and littering violation resulted in the location of a loaded handgun in the driver's waist band. Trooper First Class Andrews is always willing to assist the Sussex County Drug Task Force by providing confidential informants, assistance with surveillance and search warrant executions. A few of the more notable seizures were \$4,400.00, 161 grams of marijuana, seven pounds of marijuana and \$14,000.00.

Each of these investigations demonstrates the tremendous initiative of Trooper First Class Andrews. His reputation when providing reliable information to criminal investigation units is unmatched at his troop and in Sussex County. He not only provides accurate intelligence to the Detectives but knows and understands the importance of being actively involved whenever his assistance is requested. His involvement in these investigations, with experienced Detectives, has provided him the chance to learn and grow in his young career as a Trooper.

Many times young Troopers tend to focus their attention in one area other areas of their job performance usually suffer. This is not the case with Trooper First Class Andrews', his performance appraisal for 2009 met or exceeded expectations in all areas and his productivity was at or above the shift and troop averages.

Trooper Andrews lives in Sussex County with his wife and two children.

## 2009 At A Glance

### Troop 1 (Patrol)

Complaints	15,249
NPR	8,641
Traffic Arrests	13,626
DUI Arrests	423
Criminal Arrests	3,286
Officers	40

### Troop 2 (Patrol)

Complaints	20,410
NPR	12,032
Traffic Arrests	16,147
DUI Arrests	607
Criminal Arrests	3,690
Officers	49

### Troop 2 (Criminal)

Complaints	1,180
Follow-ups	863
Criminal Arrests	1,214
Clearances	575
Officers	23

### Troop 3 (Patrol)

Complaints	24,298
NPR	12,475
Traffic Arrests	16,081
DUI Arrests	496
Criminal Arrests	5,294
Officers	49

### Troop 3 (Criminal)

Complaints	1,804
Follow-ups	1,293
Criminal Arrests	3,906
Clearances	1,107
Officers	16

### Troop 4 (Patrol)

Complaints	11,807
NPR	5,612
Traffic Arrests	11,578
DUI Arrests	340
Criminal Arrests	1,768
Officers	34

### Troop 4 (Criminal)

Complaints	1,781
Follow-ups	991
Criminal Arrests	4,067
Clearances	1,146
Officers	20

### Troop 5 (Patrol)

Complaints	14,031
NPR	5,607
Traffic Arrests	13,513
DUI Arrests	439
Criminal Arrests	2,970
Officers	37

### Troop 6 (Patrol)

Complaints	21,332
NPR	12,341
Traffic Arrests	15,724
DUI Arrests	498
Criminal Arrests	3,030
Officers	46

### Troop 7 (Patrol)

Complaints	18,977
NPR	9,813
Traffic Arrests	13,020
DUI Arrests	547
Criminal Arrests	4,157
Officers	41

### Troop 9 (Patrol)

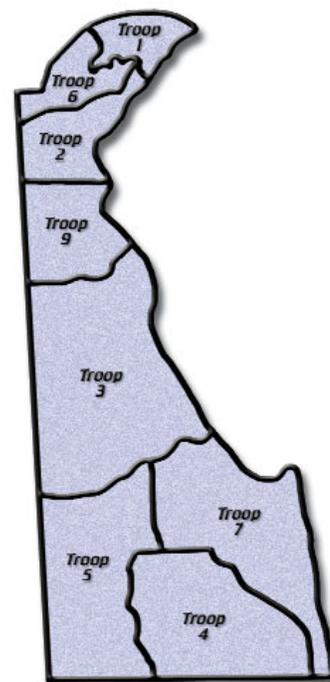
Complaints	9,084
NPR	5,577
Traffic Arrests	11,238
DUI Arrests	236
Criminal Arrests	1,212
Officers	31

### Patrol Troops Total

Complaints	135,188
NPR	72,098
Traffic Arrests	110,927
DUI Arrests	3,586
Criminal Arrests	25,407
Officers	327

### Criminal Troops Total

Complaints	4,765
Follow-ups	3,147
Criminal Arrests	9,187
Clearances	2,828
Officers	59



# **DELAWARE STATE POLICE**

## **Headquarters**

**1441 N. DuPont Highway  
P.O. Box 430  
Dover, Delaware 19903-0430  
(302) 739-5901  
Recruitment Line  
(302) 739-7300**

## **Troop One**

**603 Philadelphia Pike  
Wilmington, Delaware 19809  
(302) 761-6677**

## **Troop One-A**

**Brandywine Town Center  
James L. Ford Memorial  
Troop  
(302) 477-8500**

## **Troop Two**

**100 LaGrange Avenue  
Newark, Delaware 19702  
(302) 834-2620**

## **Troop Three**

**3036 Upper King Road  
Dover, Delaware 19904  
(302) 697-4454**

## **Troop Four**

**23652 Shortly Road  
Georgetown, Delaware 19947  
(302) 856-5850**

## **Troop Five**

**9265 Sussex Highway  
Bridgeville, Delaware 19933  
(302) 337-1090**

## **Troop Six**

**3301 Kirkwood Highway  
Wilmington, Delaware 19808  
(302) 633-5000**

## **Troop Seven**

**1304 Highway One  
Lewes, Delaware 19958  
(302) 644-5020**

## **Troop Nine**

**414 Main Street  
P.O. Box 627  
Odessa, Delaware 19730  
(302) 378-5218**



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