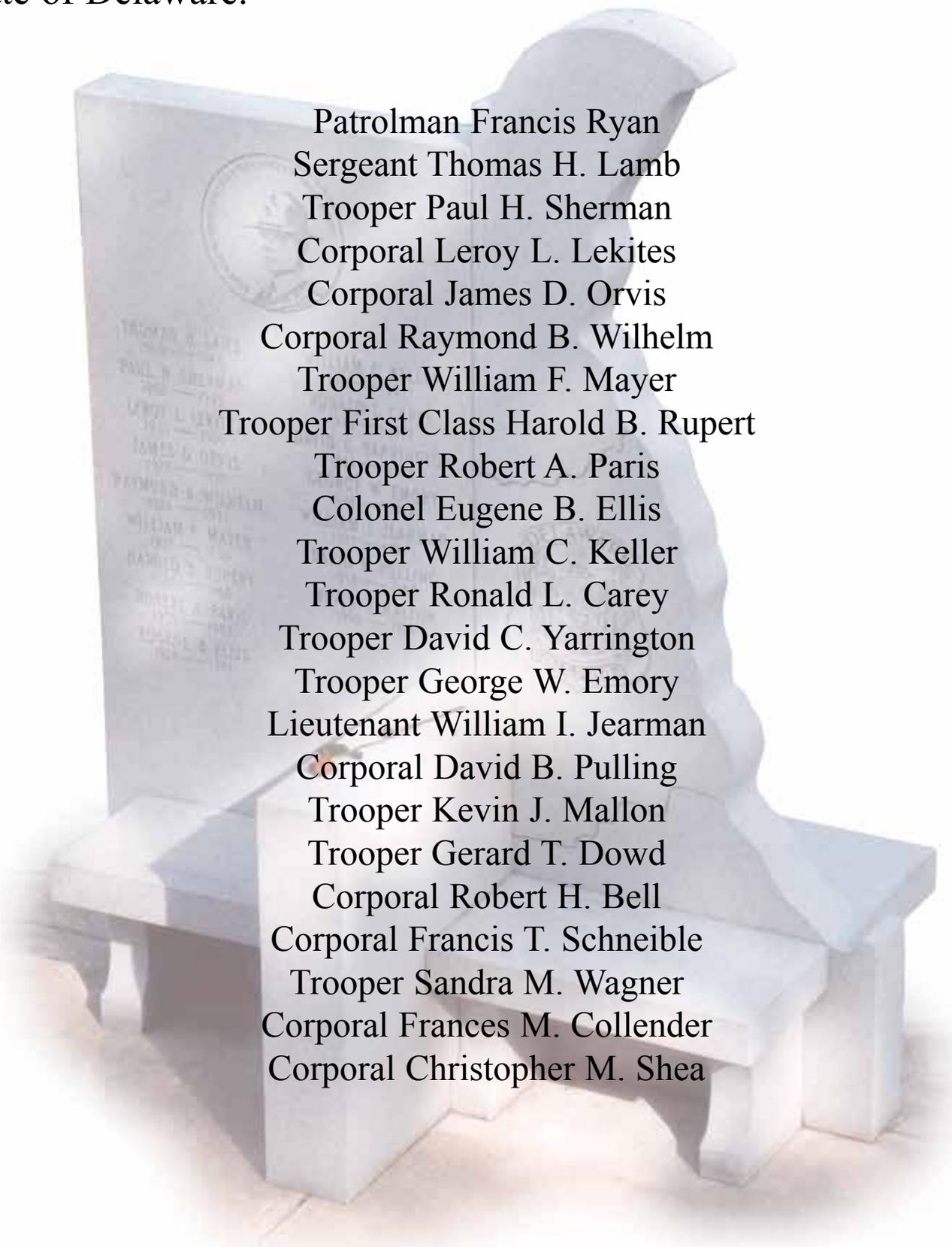





DELAWARE STATE POLICE
2016 Annual Report
Communities
We Serve



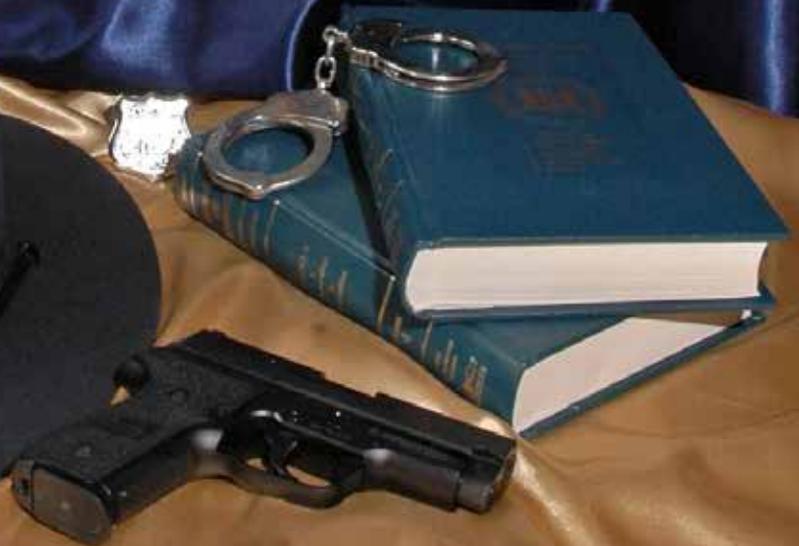
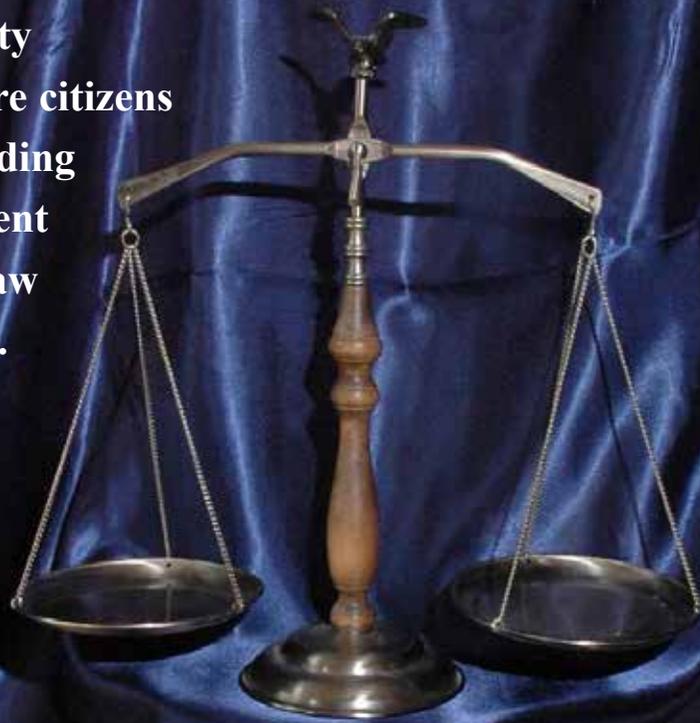
The 2016 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Patrolman Francis Ryan
Sergeant Thomas H. Lamb
Trooper Paul H. Sherman
Corporal Leroy L. Lekites
Corporal James D. Orvis
Corporal Raymond B. Wilhelm
Trooper William F. Mayer
Trooper First Class Harold B. Rupert
Trooper Robert A. Paris
Colonel Eugene B. Ellis
Trooper William C. Keller
Trooper Ronald L. Carey
Trooper David C. Yarrington
Trooper George W. Emory
Lieutenant William I. Jearman
Corporal David B. Pulling
Trooper Kevin J. Mallon
Trooper Gerard T. Dowd
Corporal Robert H. Bell
Corporal Francis T. Schneible
Trooper Sandra M. Wagner
Corporal Frances M. Collender
Corporal Christopher M. Shea

Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★

Photo by: Elisa Vassas



State of Delaware
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
OFFICE OF THE SECRETARY
P.O. BOX 818
DOVER, DELAWARE 19903-0818
302-744-2680

The Honorable John Carney
Governor

The Honorable Robert M Coupe
Cabinet Secretary

I am honored to join Colonel Nathaniel McQueen in presenting the 2016 Delaware State Police Annual Report. This report represents the dedicated service and exceptional performance of the men and women of the Delaware State Police (DSP). Their devotion to the delivery of professional, competent and compassionate law enforcement services to our great State is to be commended. It is with profound sacrifice and selfless dedication, that they answer the call to duty in tremendously challenging times and perform their day to day activities, always holding the interest of all citizens in the highest regard. The incredible effort by the DSP is highlighted by the many significant accomplishments throughout the year.

One such accomplishment in 2016 was the reaccreditation achieved by the State Police via the Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA®). In addition to achieving the coveted reaccreditation, the DSP earned the *Accreditation with Excellence Award*. This award recognizes the Division for the effective use of accreditation as a model for the delivery of service and management professionalism. This is truly a hard earned honor bestowed upon the Division and I am very proud of their achievement.

The DSP recognizes the value of building partnerships with the communities they serve and this was demonstrated in 2016 when Colonel pioneered another new community program; the DSP Honorary Commanders Program. The Program pairs community, civic and political leaders with DSP Troop Commanders as "Honorary Commanders" as they participate in a variety of DSP events throughout the year. DSP stays committed to building trust and strengthening the bond with the community.

The DSP is a progressive agency, but one that is rich in tradition. That tradition includes honoring those troopers who died in the line of duty. In 2016 the DSP dedicated the community room at the new Troop 3 as the Corporal David B. Pulling Community Room, recognizing his dedicated service to Troop 3 before his tragic death on November 18, 1987, when he was killed after an explosive training device detonated at the F.B.I. Bomb Data Training Center.

I hope you are inspired as you review the annual report and read the many success stories of the Delaware State Police. I am incredibly grateful to the men and women of the DSP for their loyal service, professionalism and commitment to ensure the safety and security of our State. I extend a sincere thank you to our elected officials and our citizens for their continued support and unwavering dedication to public safety throughout the past year.

Sincerely,

A handwritten signature in blue ink, appearing to read "R M Coupe".

Robert Coupe, Secretary



It is my distinct pleasure to present the 2016 Annual Report for the Delaware State Police. This year was filled with several outstanding accomplishments and successes.

The men and women of the Delaware State Police greatly appreciated the leadership and support of Governor Jack Markell, Secretary of the Department of Safety and Homeland Security James N. Mosley, members of our General Assembly, and most importantly we are thankful for the support we receive from the citizens of Delaware.

The Delaware State Police continue to pursue our goals of strengthening community partnerships, crime reduction, improving traffic safety and leveraging technology to improve our effectiveness and efficiency.

In 2016, the Delaware State Police continue to implement innovative ways to reach out to our communities to keep them connected and safe. Our aim is to further enhance our ongoing proactive communication and cooperation with our citizens, businesses and community-based organizations as well as to strengthen our public safety practices, enforcement and partnerships.

The Delaware State Police social media platform has grown exponentially and has become a force multiplier in the realm of information exchange and engagement with the citizens of Delaware. Currently our Facebook Page has experienced a 27% increase in community interactions while approaching 86,000 post engagements.

In May of 2016 The Delaware State Police became the first State Police agency in the country to utilize Nextdoor.com. This is a free and private social media networking tool used to help foster neighbor to neighbor communications. Neighbors across the state are able to work together to increase safety and strengthen virtual neighborhood watch programs with the assistance of the Delaware State Police and Nextdoor.com. The Delaware State Police established this partnership with the social media network to provide safer and more secure communities with the help of Delaware residents. The Delaware State Police can effectively share crime prevention and safety updates, free community safety events, and urgent alert notifications.

In November of 2016 The Delaware State Police launched Crimemapping.com to make crime data available to Delaware communities. The Delaware State Police is providing access to this website which makes crime information available to the public. The mapping service allows residents to analyze interactive maps of recent crime activity near their neighborhoods, workplaces, schools and places of interest. Our goal is to keep the public informed of crimes that may affect them and to allow the community to assist in the crime reduction process for a safer Delaware.

In an effort to enhance information sharing, the Delaware State Police has adopted Wordpress.com. This a free online and open source website creation tool which is used to better communicate with members of the media and the communities that we serve. Word Press is used to send and archive all of our press releases for everyone who would like to subscribe.

In addition to continuing existing programs, The Community Outreach Unit and our Troops and Sections implemented and expanded several initiatives including: holding Town Hall Meetings, Community Café's in each Troop area, and establishing statewide Community Focus Groups in each county working together with citizens, community leaders, and clergy members. The Focus Groups meet to measure the effectiveness of existing community-based programs and explore new and exciting opportunities.

In 2016 the Division completed its most recent extensive reaccreditation process for the Commission on

Re-accreditation for Law enforcement Agencies (CALEA). At the conclusion of this process the Delaware State Police was selected by the Commissioners of CALEA to receive the “*Accreditation with Excellence Award*”. This Award was created as a symbolic incentive for agencies to employ CALEA Accreditation in a manner that sets the benchmark for public safety professionalism.

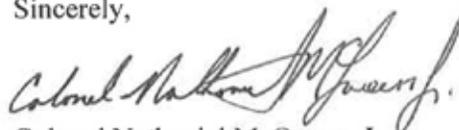
In 2016 the Delaware State Police fully implemented the State Police Enhanced Analytical Response (S.P.E.AR) process based on the IACP award winning Stratified Policing Model. This approach is a structure that standardizes crime analysis, problem solving, and accountability. The goal is to sustain evidence based practices and to enhance both crime reduction and traffic safety efforts.

Overall crime in Delaware State Police jurisdiction declined by 4%. Delaware Troopers continue to conduct thorough investigations which results in high clearance rates. This demonstrated by the 64.9% clearance of violent crime compared to the national average of 46.0%.

The Delaware State Police focused heavily on traffic enforcement and collision data analysis to impact traffic safety. We continue to work with our traffic safety partners at the Office of Highway Safety, the Department of Transportation and all of our allied law enforcement agencies. In 2016 Troopers investigated a total of 21,259 collisions on Delaware roadways and issued a total of 126,226 traffic citations. The number of crashes involving alcohol decreased by 7% and for fatal crashes, alcohol involvement decreased by 16%. Fatal crashes in Delaware State Police jurisdiction were also reduced by 6%.

As always we will honor our mission to enhance the quality of life for all Delaware citizens and visitors by providing professional, competent, and compassionate law enforcement services. Through much dedication and hard work with our communities, The Delaware State Police continues to meet increasing demands and expectations.

Sincerely,



Colonel Nathaniel McQueen, Jr.
Superintendent

Executive Staff



*Colonel Nathaniel McQueen
Superintendent*



*Lt. Colonel Monroe Hudson
Deputy Superintendent*



*Major Robert Hudson
Administrative Officer*



*Major Daniel Meadows
Special Operations Officer*



*Major Galen Purcell
South Operations Officer*

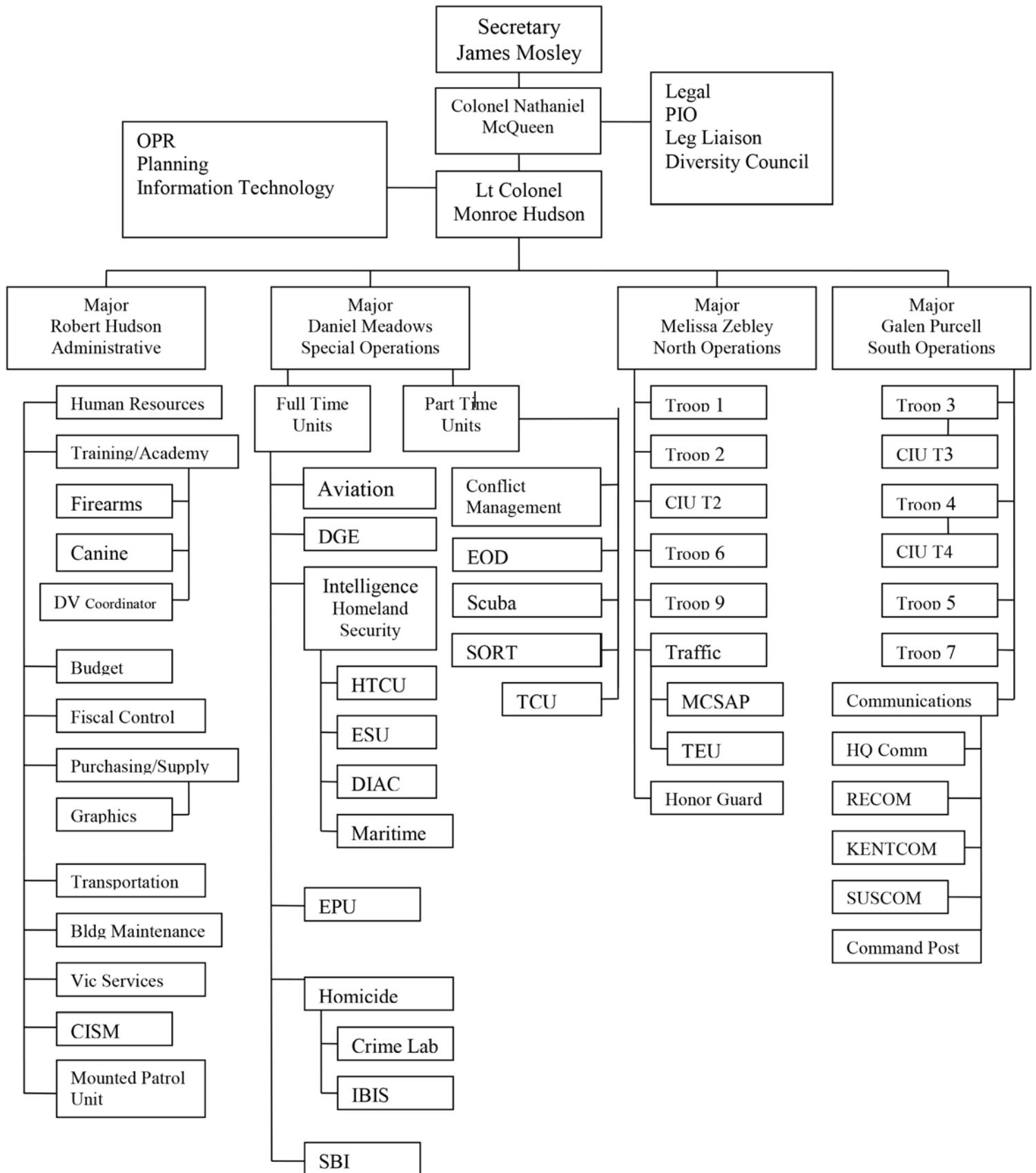


*Major Melissa Zebley
North Operations Officer*

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The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. The forty-three troopers currently assigned to Troop 1 performed exceptionally during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail mecca, and the site of the world-wide headquarters for Astra Zeneca. Troop 1 continues to work with the community and business leaders on both small and large events, such as the Winterthur Point-to-Point event that draws almost 15,000 attendees.

Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Sean Duffy who continued to target areas of high criminal activity and focused on repeat criminal offenders. Under Lt. Duffy’s direction, the Troop 1 Retail Theft Unit efforts were spearheaded by Corporal/1 Megan Hazzard and Corporal William Yeldell.

In May of 2015, Troop 1 piloted the division’s Stratified Model Program, known as the State Police Enhanced Analytical Response (SPEAR). Throughout this process Troop 1 troopers have remained flexible and engaged with the process with the increased levels of accountability to both criminal and traffic issues. From the beginning of the program, one of the top spots for daytime criminal activity was identified as Rt 202 Concord Pike; specifically shoplifting and thefts were identified as problems and required a multi-pronged approach. During the nighttime hours, burglaries, both commercial and residential, became an increased focus and were patrolled in high volume to decrease these types of crimes. As a result in 2016, burglaries were decreased by 15%, and thefts (other than shoplifting) were decreased by 4%. Daily analysis is performed to identify Hot Spots, micro Hot Spots and top store locations that are being targeted by suspects. As these issues appear, a strategy is created by the troop administration and carried out by the troopers.

Troop 1 traffic initiatives and enforcement have been directed by Lieutenant Roger Davis who targeted and led traffic initiatives with funding from the Office of Highway Safety and the DSP Traffic Section. The utilization of the Stratified Model further focused the strategy and deployment for dealing with the traffic issues in the Troop 1 area. Based on the enhanced analysis there were several initiatives that Troop 1 focused on to include: Increased enforcement during peak crash times and at Hot Spots (locations), increased enforcement of crash contributing factors and increased proactive DUI enforcement. These were the top three traffic initiatives under the SPEAR, thus, all traffic deployment revolved around increasing productivity in these areas with a precise and targeted strategy. As a result, Troop 1 troopers have increased their proactive DUI enforcement by 25%. This is something Troop 1 is very proud of since over 50% of fatalities are DUI related; and by engaging the impaired driver prior to the crash, troopers are saving lives. Troopers have also increased their proactive traffic enforcement in the Hot Spots where the majority of Troop 1 crashes occurred. On average, between 90-95% of all proactive traffic citations were written in the Hot Spots. This shows that Troopers are enforcing traffic violations in those areas that are accounting for the majority of crashes within the troop area. At the beginning of 2016, Troop 1 experienced several traffic fatalities along Philadelphia Pike. To decrease pedestrian crashes along this busy roadway, DelDOT signs were placed out in several key locations to warn pedestrians to use the crosswalks, a public service announcement was sent out from the Public Information Office, and troopers stopped pedestrian violators and in many cases education and warned violators. Through targeted enforcement and educational campaigns, Troop 1 was able to reduce pedestrian crashes by almost 5%, and motorcycle crashes by 20%.

Throughout 2016, Troop 1 personnel continued coordinating with the United States Secret Service for protection of Vice President Joseph R. Biden and his family. This duty included escorts from the Vice President’s residence, as well as, visits from other dignitaries. During the numerous Vice Presidential details, Troop 1 troopers provided distinguished service in security and motorcade functions.

Troop 1 administration and troopers continue to engage with the community in a variety of locations and venues. For 2016, Troop 1 troopers performed over eighty-five separate community outreach presentations, events, and/or meetings to include events for Special Olympics, A.I. Hospital visits, community meetings, J.P. Morgan Chase Bank safety meetings, Law Enforcement Memorial Run, Claymont holiday parade, Explorer’s meetings, senior safety talks, Troop 1 Senator and Representative information sharing sessions, as well as countless active shooter round table exercises and live drills. Also, the Troop 1 Motor Unit and patrol troopers performed over fifty escorts to include dignitaries, deceased soldier transports to/from Dover Air Force base, as well as countless law enforcement escorts.

Troop 1 is well known as a very cohesive, close knit unit of hard working troopers who consistently go well above and beyond what is expected. Their effort, hard work, dedication, and results during 2016 are nothing short of exceptional.

The 'new' Troop 2, built in 2002, is located on the Pulaski Highway in Newark and is responsible for primary coverage of an area that runs from Interstate 95 to the C&D Canal and from the City of Wilmington/Delaware River to the Maryland state line.

Lieutenant Edward Schiavi serves as the Deputy Troop Commander/Criminal Lieutenant while Lieutenant Scott Slover serves as the Traffic Lieutenant. Sergeant's Thomas Carver, Joseph Parker, Gregory Earle and Dermot Alexander supervise the troopers assigned to the four patrol shifts. In addition to the forty-six troopers assigned to those four shifts, Lieutenant Schiavi also oversees the Troop 2 Retail Theft Unit which focuses on shoplifting, theft and organized retail crime investigations as well as the Troop 2 IMPACT Car (Intense, Meaningful Patrol Attacking Crime Trends) which focuses on targeting criminal 'hot spots' throughout the troop area in a proactive fashion. In addition to overseeing the Troop's vehicle fleet and all traffic related efforts, Lieutenant Slover also oversees the Troop 2 TAC Car which focuses on proactive traffic enforcement and the New Castle County Collision Reconstruction Unit (CRU) which is responsible for all fatal motor vehicle investigations as well as significant departmental collisions throughout New Castle County.

Sergeant Phillip Dzielak oversees the three investigators assigned to CRU. The Collision Reconstruction Unit investigated a total of forty-four fatal collisions throughout New Castle County in 2016 and handled another dozen serious departmental and pedestrian collisions. Of the forty-four total fatal collisions, seventeen involved pedestrians. That reality has resulted in increased focus on pedestrian-related enforcement countywide. Troop 2 personnel issued 197 citations related to pedestrian violations in response to this trend which, in part, appears to have contributed to a 60% decrease in fatal pedestrian collisions throughout the troop area during 2016.

From a criminal perspective, during the course of 2016, Troop 2 personnel investigated 4,014 criminal complaints along with an additional 16,987 miscellaneous calls for service. From a crime reduction perspective, the troop observed a 9% decrease in thefts and a 39% decrease in aggravated assaults during the course of 2016. From a traffic perspective, during the course of 2016, Troop 2 personnel investigated 3,375 property damage, 658 personal injury and ten fatal motor vehicle collisions. This, in part, appears to have contributed to a 4% decrease in personal injury collisions and a 47% decrease in troop-wide fatal collisions during 2016.

In an attempt to modify driving behavior throughout the troop area, troop personnel issued a total of 15,318 traffic citations, 11,505 of which resulted from proactive traffic enforcement efforts, during the course of 2016. Troop personnel also made 283 arrests for driving under the influence. It should be noted that during the course of 2016 the troop experienced a 15% decrease in DUI related collisions.

The Troop 2 Administration was assisted on a daily basis by administrative specialist Joni Melvin, physical plant maintenance specialist Jeffrey Miller, and automotive mechanic Scott Warren, all three of whom serve as critical elements of the troop's success.

During the course of 2016, Troop 2 personnel remained committed to staying connected to the communities served by attending community meetings, participating in various community events, hosting monthly AtTAcK Addiction Reality Tours at the troop and by maintaining an ever important Explorer's Post which exposes young adults to the law enforcement profession. Mr. Don Keister, the Headmaster at Caravel Academy and the driving force behind AtTAcK Addiction, served as the troop's inaugural Honorary Commander in 2016 and served to be a phenomenal partner for the division as it strives to educate the public about the dangers of substance abuse.

In closing, several Troop 2 troopers were recognized for their individual efforts in 2016 by way of the following troop level award recognition:

- Troop 2 Trooper of the First Quarter – Cpl/3 Dean McGrory
- Troop 2 Trooper of the Second Quarter – Cpl. Michael Cassel
- Troop 2 Troopers of the Third Quarter – Cpl. Austin Andres and TFC Ryan Kirchenbauer
- Troop 2 Trooper of the Fourth Quarter – Cpl. Richard Angelucci
- 2016 Troop 2 Traffic Ace – TFC Janeika Cole
- 2016 Troop 2 Criminal Ace – Cpl. Richard Angelucci
- 2016 Troop 2 Trooper of the Year – TFC Patrick McAndrew

The Criminal Investigative Unit (CIU) for New Castle County is located at Troop 2 and provides investigative support to the four patrol troops in New Castle County. The CIU is under the command of Captain Peter Sawyer, Lieutenant Millard Greer and Lieutenant Robert Jones with administrative assistance provided by Ms. JoAnn Burge. CIU's primary focus is to provide "detective" operations throughout the county. Detectives leverage modern technological resources to deploy resources, identify suspects, and locate stolen property.

CIU is currently staffed with seventy-five sworn troopers, two civilian auto theft technicians, two agents assigned to the Drug Diversion Unit and three probation officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to the investigation of any serious criminal offenses that occur in New Castle County.

CIU detectives are assigned to specialized investigative squads that concentrate on specific crimes. These squads include Robbery, Major Crimes, Property Crimes, Financial Crimes, Youth Aid, Drugs, Evidence Detection and Court Liaison. In addition, two CIU drug investigators participate full-time in two federal task forces with the Drug Enforcement Agency (DEA).

Additional units include the Governor's Task Force (GTF), the School Resource Officers (SROs) and the Drug Diversion Unit (DDU). The GTF is a unit comprised of DSP troopers and officers from Delaware Probation and Parole. GTF focuses on offenders who are on probation and violating conditions of their release from prison by their continued criminal activity. Twenty-two SRO's are stationed in twenty-eight schools throughout the county and act and serve as the school's law enforcement officer, law-related counselor and law-related educator.

The Drug Unit investigates offenses related to the possession and distribution of illegal substances, while the GTF conducts proactive policing impacting quality of life concerns in historically problematic geographic areas. GTF also assists the Department of Corrections Probation and Parole officers with monitoring the compliance of active probationers. In 2016, the Drug Unit and GTF seized over 790 grams of cocaine, 1,200 grams of heroin, approximately fifty-six pounds of marijuana and a large assortment of pills. In addition, they seized twenty-five felony firearms, executed eighty-nine search warrants and conducted over 2,200 checks on probationers. Both squads are also responsible for surveillance operations in support of the other detective squads. The Drug Diversion Unit is responsible for investigating the diversion of legal drugs into illegal channels and the acquiring or obtaining of controlled substances by illegal methods. In 2016 the DDU investigated 112 cases resulting in numerous defendants being arrested for multiple criminal charges. This includes a large scale international pill distribution case that is still ongoing has led to numerous arrests in the US, the seizure of several thousand real and counterfeit tablets stateside as well as millions of tablets in India. This case is the largest diversion case in Delaware history.

In 2016, detectives investigated and managed a significant caseload including forty-one deaths, 232 robberies, seventy sexual assaults, ten non-fatal shootings and stabbings, 371 burglaries and large scale felony thefts, 158 auto thefts and eighty-six financial "white collar" crimes, in addition to many other felony level investigations and follow-ups. A total of 610 complaints were investigated by our SROs in the schools in New Castle County and an additional 344 youth related crimes were investigated by the Youth Aid Unit. Our Evidence Detection Unit handled 598 crime scenes and criminalistics requests while also maintaining the evidence and property lockers at all four New Castle County troops.

Many of these cases involve multiple victims, suspects and crime scenes and are part of crime "trends" identified by detectives and intelligence officers. As such, these cases are manpower intensive and require extensive resources. Troop 2 CIU continued to work together toward the common goal of bringing those responsible for committing felonious acts to justice. The skill, experience and training of our CIU investigators resulted in clearance rates for sexual assaults, robberies and burglaries being far above the national average. These clearance rates and the successful outcomes of the investigations are a direct reflection of the hard work, talent, dedication, commitment and teamwork exhibited daily by the men and women of the Troop 2 CIU.

In 2016 CIU detectives investigated many high profile cases to include:

- A large scale organized crime ring involving a pawn shop operation that resulted in the recovery of over \$100K in stolen health care products being prepped for resale via on-line markets, the seizure of \$100K in illicit cash proceeds as well as real estate used to facilitate this criminal enterprise. This operation resulted in the arrest of twenty-two individuals for numerous charges to include racketeering.
- A gun shop burglary during which twenty-seven firearms were stolen and destined to be used for criminal activity. Although there was very little evidence to work with, within seven days of the incident detectives had identified and arrested all five responsible parties and recovered seven of the stolen handguns.

- A shooting of a male subject at his residence. After weeks of investigation, interviews and locating physical evidence, a suspect was identified and linked to several other home invasions in Delaware and New Jersey.
- Numerous violent robbery trends throughout 2016. Using a variety of investigative means detectives quickly identified the suspects and cleared many of them before innocent parties could be injured or further victimized. One example is the clearance of a serial pharmacy robbery case which took a violent offender off the streets. This subject was identified after weeks of surveillance and other investigative methods.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2017 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services.

Troop 3 - Captain Joshua A. Bushweller

Troop 3 is commanded by Captain Joshua A. Bushweller, and consists of ninety-seven sworn officers and five civilian support staff. The facility is home to a Patrol Division commanded by Lt. Charles Sawchenko, a Criminal Investigative Division commanded by Lt. Randy Fisher and the Special Investigations Division commanded by Lt. Robert Wallace.

The Patrol Division is comprised of forty-eight uniformed troopers who actively patrol from south Dover to Sussex County and from the Delaware Bay to the Maryland state line. The majority of their work entails investigating crashes, domestic violence incidents and investigating criminal offenses. Working alongside the patrol division with regard to serious and fatal crashes is the Collision Reconstruction Unit (CRU). CRU is tasked with investigating all fatal, serious, complex and departmental crashes.

The Criminal Investigative Division consists of twenty-five detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. These detectives investigate felonious crime of a more serious nature. Additionally, three detectives are assigned as School Resource Officers (SRO) at Lake Forest High School, Caesar Rodney High School and Polytech High School.

The Special Investigative Division consists of thirteen detectives who comprise the Drug Unit and Governor's Task Force. The Drug Unit is responsible for the investigation of drug distribution organizations and their networks. The Governor's Task Force (GTF) is a proactive street crimes unit that works in partnership with Probation and Parole officers focusing their enforcement on high risk repeat offenders.

In addition to providing traditional police services, Troop 3 provides law enforcement services for the Delaware State Fair, two NASCAR races and the Firefly Music Festival. Equally, Troop 3 remains committed to community events across the county such as "Safe Summer Day" at Brecknock Park. Troop 3 is extremely proud of the continued partnership with the Kent County Crime Watch Association which completed its sixteenth year of existence. There are over sixty communities active in the association.

2016 was a great year for Troop 3 with many highlights. However, the men and women who serve at the troop are most proud of the Community Room Dedication Ceremony that took place on November 12. This ceremony involved dedicating the community room in the name and honor of Corporal David B. Pulling who tragically lost his life while serving the citizens of Delaware on November 18, 1987 when an explosive device detonated at the FBI Bomb Data Training Center in Huntsville, AL.

The men and women of Troop 3 look forward to serving the citizens and visitors of Kent County in an exemplary fashion throughout 2017.

Troop 4 - Captain Rodney M. Layfield

Troop 4, situated along US Route 113, south of Georgetown, houses both uniformed patrol and criminal investigators. Troop 4 is commanded by Captain Rodney M. Layfield and Lieutenants John McColgan, Mike Berry and David Hake who oversee criminal, school resource officers and drugs and patrol respectfully. Troop 4 areas of responsibility span 349 square miles serving the central southern portions of Sussex County. Our patrol staffing is thirty-nine troopers and our criminal units are comprised of forty-seven

detectives. Criminal Investigations include major crimes, property crimes, fraud/financial crimes, school resource officers, evidence detection, polygraph, governor's task force, drug unit, community outreach, victim services and court liaison.

Patrol troopers remained at the forefront of several proactive law enforcement initiatives, responding to 13,868 criminal and traffic complaints, making 14,631 traffic and 289 DUI arrests (7% pro-active increase). They also completed 11,892 criminal reports and made 5,755 criminal arrests. Also, 1,687 traffic collisions, 254 personal injury motor vehicle accidents (8% reduction) and 1,090 property motor vehicle accidents were investigated. They also assisted with nine fatal motor vehicle accidents (30% reduction). Patrol personnel also responded to and played intricate roles in all of the cases highlighted within this report.

During 2016, The Delaware State Police Troop 4 Major Crimes Unit investigated 578 complaints. These complaints included robbery, shooting, stabbing, child abuse, sexual assault and a myriad of other felony level crimes against persons. One case that distinguished itself from the rest was a long-term investigation that began in January of 2016. Detectives from the Major Crimes Unit initiated the first investigation utilizing the State of Delaware Human Trafficking Law (Delaware Code, Title 11, Sect 787, a class B Felony). This investigation addressed several individuals who were keeping numerous women addicted to heroin and forcing them into prostitution and sexual servitude. Beginning in January, detectives began identifying and interviewing victims. Investigative steps included covert physical and electronic surveillance. Several undercover operations were conducted to identify suspects and obtain evidence. Numerous search warrants were authored and executed. The Major Crimes Unit coordinated with federal and other state law enforcement agencies. The investigation culminated in August and September of 2016. Three individuals were charged with human trafficking and are pending the first prosecution in Delaware under this new law. A home invasion robbery involving a handgun was also cleared during this investigation. This investigation was coordinated by Det. Joshua Rowley. He was assisted by the following members of the Major Crimes Unit: Sgt. Jerry Windish, Det. Robert Truitt, Det. Stephen Kelly, Det. Derek Cathell, Det. Kyle Archer, Det. Jeremy Jones, Det. Keith McCabe and Det. Mark Dougherty.

In 2016 the Troop 4 Property Crimes Unit, consisting of Sergeant Wright, Detective Boyce, Detective Williams-Snipes, Detective Powell, Detective Simpson, Det. Kristunas and Det. Mills maintained a steadfast pace from 2015. Members of the Property Unit reviewed and investigated over approximately 1,200 reported burglaries within Sussex County. The determination and keen investigative skills of this unit successfully cleared 624 of the reported burglaries for an annual clearance rate of 49%. The last documented FBI National Clearance Rate that could be located was documented at 13.6% in 2014. In the unit's efforts, Troop 4 Property Crimes Unit accumulated approximately 1,600 misdemeanor arrest and 1,900 felony related arrest while investigating the reported burglaries. Members of the unit authored and executed 116 search warrants recovering approximately \$95,000.00 in stolen property that was returned to documented victims. Two major cases occurred when approximately 130 burglary 3rd and theft from the vehicles were cleared with arrests in the Troop 7 area. There was also the clearance of approximately twenty new construction related burglaries. This is a true measure of each of the detectives assigned to this unit and their dedication to their assigned duties. The Property Crimes Unit will continue to be aggressive in their investigation and target repeat offenders to reduce burglaries in Sussex County.

We continued our long standing tradition of facilitating division programs at Camp Barnes. From its inception in 1947, the camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer, under the direction of Master Corporal James "Shawn" Hatfield, over 400 children age ten to thirteen attended the camp free of charge. The season runs for six weeks and is staffed by troopers from throughout the state. Additionally, approximately 200 youth attended from Wilmington Parks and Recreation, 100 students from 4H, 150 from Special Olympics and twenty-two youth from the Delaware Burn Camp.

Although everyone at Troop 4 performed admirably in 2016, the following individuals were selected by their peers for special recognition:

Trooper First Class Christopher Garcia - Troop 4- Trooper of the Year/Patrol and was also our nominee for the Division's 2016 Trooper of the Year Award.

Detective Michael Maher - Troop 4- Trooper of the Year/Criminal Investigations (Evidence Detection Unit)

Detective Robert Cowden - Trooper of the Year/SIU/GTF

Troop 5 - Captain Darren Short

Delaware State Police Troop 5 is located on US Route 13 just south of the intersection of US Route 13 and State Route 404 in Bridgeville. Troop 5 provides professional law enforcement services to the citizens of western Sussex County. Troop 5 patrols nearly forty percent of Sussex County, covering 376 of Sussex County's 972 square miles, bordering Maryland to our west and south. Troop 5 troopers also provide police services to residents of Blades and Greenwood when their respective agencies are not available. Troop 5 has a total of forty patrol troopers, four sergeants, one troop detective, three administrators and two civilian employees.

Captain Darren Short has been in command of Troop 5 since November 1, 2015. Lieutenant Tracy Condon has been serving as the Traffic Lieutenant since November 15, 2015, and Lieutenant Michael Wheeler is the Criminal Lieutenant and has been on staff at Troop 5 since July 7, 2014. Troop 5 has four patrol sergeants; they are Sergeant Hudson Keller, Sergeant Mark Justice, Sergeant Michael Dill and Sergeant Dannaile Rementer.

Troop 5 adopted the Stratified Policing Model which analytically addresses the crime and traffic issues present in the Troop 5 area. By employing this model, Troop 5 is able to proactively address the short-term and long-term criminal and traffic trends in the troop territory. The current long-term criminal trend of daytime residential burglaries is a major focus of Troop 5 and as a result there has been success in the reduction of these crimes. The current long-term traffic trend has been the crashes in the US Route 13 corridor between Laurel and Seaford, which is being addressed on a daily basis. Troop 5 also continues to address short-term trends through targeted enforcement and traffic initiatives. In 2016, Troop 5 established a Proactive Criminal Enforcement Team (PACE) that has the mission to identify and manage criminal and repeat offenders in our community and to address specific traffic safety needs unrelated to “Hot Spot” deployment. Members of the PACE team are provided direction from the Troop 5 administration for evidence based patrol strategies identified via the Stratified Policing Model. Furthermore, members of the PACE team work in tandem with the Troop 5 and Sussex County Community Outreach to establish partnerships with the community for enhanced intelligence gathering.

Troop 5 works in Community Outreach to build strong relationships with the communities that they serve. A highlight of this outreach is the annual Troop 5 Needy Family Project. Troop 5 focuses on needy families and seniors in Western Sussex County by providing Christmas gifts and food to these families. In 2016 Troop 5 was able to provide gifts to sixty-seven children and five adults thanks to annual donations from the community that fund the project. Troop 5 also partners with the Coverdale Crossroads Community to provide needed school supplies and gifts to underprivileged children in that community. In 2016, Troop 5 partnered with local churches in the territory and participated in prayer meetings and town hall meetings to address concerns of the public and to explain the policies and procedures that Troop 5 and the Delaware State Police employ. Troop 5 also participates in other Community Events such as the Night-Out Events for each of the Municipal Agencies in the Troop Territory.

By fostering strong and transparent relationships with the community and by addressing the crime and traffic trends in an efficient and proactive manner, the hard working men and women of Troop 5 provide professional, competent and compassionate law enforcement services to Sussex County.



Troop 6 - Captain Michael Reader

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of eighty-two square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including citizens residing in the outskirts of the city of Wilmington, the towns of Elsmere, Newport, Newark, Stanton and Hockessin. This includes the busy I-95 corridor as well as the Christiana Mall. The troop sits on the corner of Kirkwood Highway and Albertson Blvd, and has been a fixture in the area for over forty-five years.

The troop currently has fifty uniformed patrol troopers and three administrators. The command staff consists of Capt. Mike Reader, Lt. Jeff Whitmarsh and Lt. Mike Wysock. Lt. Tom Brackin was the longstanding traffic lieutenant until his transfer in October of 2016. The administrative assistant is Ms. Donna Newth-Showell, and our mechanic is Scott Ferguson.

2016 was another very busy year for Troop 6. Along with a busy complaint load, there were several high profile events that Troop 6 personnel coordinated, to include the DuPont shareholders meeting, where Troop 6 handled security operations for the event. Troop 6 continues to forge relationships with its private sector partners and was involved in several active shooter roundtable discussions with corporations and schools.

The Troop 6 Retail Theft Unit continued to make several multi-jurisdictional arrests this year aided by utilizing enhanced crime fighting systems such as “Crime View” and “RAPID”. This unit has more than exceeded all expectations and closed out the year with over 1,500 criminal arrests for shoplifting and related crimes, which was an 18% increase from 2015. This highly motivated and successful unit has received accolades from our retail community partners as well surrounding law enforcement agencies.

Troop 6 troopers attended several community events and civic association functions. We value our relationship with the customers we serve. This troop is comprised of a group of highly motivated, energetic, and professional troopers. They function in a highly demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

The shifts at the troop have each demonstrated a tremendous ability to function as a team. To highlight any one individual effort would be a disservice to the entire troop as the number of significant arrests made by the troopers at this troop is too many to include in this narrative. Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2017.

Troop 7 - Captain Alice Brumbley

Delaware State Police Troop 7 is situated just west of Lewes on State Route 1, providing full-service policing to the residents of the eastern third of Sussex County. Troop 7's territory encompasses over 247 square miles. One of Delaware's fastest growing regions, the troop area contrasts multi-million dollar oceanfront communities with some of the most economically disadvantaged areas in the state. The area includes the Route 1 corridor spanning from Milford to the Indian River Inlet, including the busy stretch between Lewes, Rehoboth and Dewey Beach. It also reaches west to farmland and densely-populated retirement communities, including Long Neck. Bordered by the Atlantic Ocean and the Delaware Bay, the area is a premier vacation destination, attracting hundreds of thousands of visitors annually. Home to outlet centers with over 120 retail stores, Troop 7's service needs continually grow as more are drawn to this region as their year-round residence.

In 2016, fifty-four uniformed troopers and six civilian personnel served at Troop 7. Administrative Specialists Barbara Drake and Rosey Vanderhoogt and Equipment Mechanic Michael Chorman remained the glue of the team. Supplementing the patrol troopers were three college-aged cadets, four shift sergeants, four members of the countywide Collision Reconstruction Unit (CRU) and three troop administrators. Leaders within the ranks included Trooper of the Year nominees: Cpl. Roy Lowe, Cpl/3 Matthew Warrington, Cpl. Andrew Mitchell, TFC Cheri Magda and Cpl. Brett Cordrey.

Criminal operations in 2016 were initially led by Lieutenant S. Benjamin Parsons. After nearly 8 years at Troop 7, Parsons was promoted to the rank of Captain in May, and assumed command of the State Bureau of Identification. Lieutenant Kristopher Thompson transitioned from the role as traffic lieutenant to become the criminal lieutenant for the remainder of the year. The troop achieved a 37.3% reduction in robberies, a 28.4% drop in non-family aggravated assaults and a 6.2% reduction in non-shoplifting thefts. At last count, Troop 7 amassed a 78% clearance rate on sex offenses, a 63% clearance rate on founded burglary cases and a 55% clearance rate on robbery investigations.

Troop 7 investigated 893 felony complaints, 5,325 misdemeanor complaints and initiated 11,992 other service calls, including proactive patrol checks. In 2016, 581 adults and youth were contacted through crime prevention checks. Troopers made 577 felony arrests, 2,489 misdemeanor arrests and assisted in clearing many other cases in cooperation with the Troop 4 Criminal Investigative Unit. With shoplifting as the driving crime in Troop 7's area (686 in 2016), the two-member Community Action and Intelligence Officer Team celebrated its first full year of operation. The CAIOs served as a first point of contact for retail loss prevention investigations, and supported the statewide Community Outreach Unit as a conduit for neighborhoods needing rapid assistance with crime prevention and problem resolution.

Traffic safety remained a top priority at Troop 7, beginning the year with the direction of Lieutenant Kristopher Thompson, and concluding May through December with Lieutenant Mark Windsor. To prevent crashes, troopers continued to focus on Route 1 south of the "Five-Points" intersection, particularly in the vicinity of John J. Williams Highway. Although crashes overall increased, fatal crashes were reduced 10% and motorcycle crashes dropped 38.2%. Troopers investigated 1,659 property damage crashes and 255 personal injury collisions. They affected 12,396 traffic arrests. With a 27.2% increase in DUI arrests, Troop 7 led DSP with 483 DUIs. The CRU investigated thirty-five fatal Sussex County crashes resulting in thirty-seven deaths, as well as twenty-one serious injury collisions. Nine of those deaths occurred in Troop 7's area. In a continuing prevention effort, the CRU team facilitated many public outreach events, including child passenger safety seat clinics and educational outreach to new student drivers.

The high school and college-aged Explorer Post remained a vital mentoring tool for community youth interested in law enforcement. In other relationship-building, Community Development Specialist Michelle Johnson from First State Community Action Agency, served as Troop 7's very first Honorary Troop Commander in 2016. Her unsurpassed enthusiasm made her a perfect partner.

In 2017, Troop 7 will continue focusing on crime reduction, traffic safety and community connection to provide the best possible service to the citizens and guests of The First State.

Troop 9 - Captain Thomas Logan

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost troop since 1971. Captain Daniel Hall has been the Troop Commander at Troop 9 since November of 2016. Prior to the arrival of Captain Hall, Captain Thomas Logan had served as Troop Commander.

Traffic operations and enforcement are overseen by Lieutenant Michael Wysock. In 2016, Troop 9 patrol increased their proactive DUI arrests by 52.3%, reduced their pedestrian crashes by 25% and reduced their motorcycle crashes by 4.8%. Troopers handled 1,372 property damage collisions, 312 personal injury collisions and assisted the Collision Reconstruction Unit with twenty-one fatal accidents that occurred in Troop 9's patrol area. Troopers issued 14,856 traffic citations and arrested 199 individuals for driving under the influence, thereby enhancing the safety of citizens driving on our roadways.

Criminal enforcement is under the oversight of Lieutenant Andrew Hudak. Troopers were vigilant in detecting criminal activity throughout 2016. During 2016, Troop 9 patrol had a 24.3% reduction in robberies, 17.2% reduction in non-family aggravated assaults, 32.6% reduction in burglaries, 24.5% reduction in thefts and a 13.4% reduction in shopliftings. Troopers handled 348 felony and 2,638 misdemeanor investigations during the year, resulting in 236 felony and 1,125 misdemeanor arrests.

In addition to the service provided on patrol, Troop 9 personnel participated in charity events throughout the year. Some of these programs include various Special Olympics' events, Polar Bear Plunge and 5K, Ride to the Tide, Dodgeball Madness and Camp Barnes events. Troopers also participated in the Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and National Police Memorial services.

Troop 9 continues to maintain a proactive working relationship with the community and regularly attend community meetings. The interaction with citizens and local politicians is a key element in creating and maintaining a partnership and establishing trust through communication. Troop 9 is also extremely proud of our partnership with the Appoquinimink School District. In 2016, Troop 9 personnel took part in numerous school safety initiatives ranging from security assessments to intruder exercises to full-scale active shooter drills exposing school staff members to reality based training.

Troop 9 has many hardworking men and women working to protect our citizens. Troopers at Troop 9, along with the civilian staff, consistently meet the demands and challenges that are presented to them by providing excellent service to all.

Aviation - Captain Charles Condon



2016 marks the forty-sixth year of operation for the Aviation Section and the thirty-first year of our Trooper-Medic Program.

The Aviation Section consists of thirty-two pilots and medics providing 24 hour coverage from two locations (Georgetown and Middletown). During 2016 the section flew 2,928 missions, transported 301 trauma patients and flew 1,324 hours. The aircrafts currently utilized include four helicopters and one fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary mission is to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

The pilots attended training at Bell Helicopter in the Bell 407 and the Bell 429 aircraft. The training is essential in practicing emergency procedures of each aircraft and to keep each pilot proficient in the operation of each aircraft. In 2016, the medics attended training to satisfy their continuing education credits needed to maintain their paramedic certifications.

The DSP Tactical Medic Mission provides medical support for the Special Operation Response Team, Explosive Ordinance Disposal Unit and the SCUBA Team during high risk operations. In 2016, the DSP Tactical Medics had a total of 100 activations.

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs), the Headquarters Communications Center, and a Management Team. The section is staffed by ninety-six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The statistical breakdown of the section's activities for 2016 is as follows:

RECOM (Staffing twenty-four full time and one casual seasonal position)

• Total Incidents Dispatched	95,660
• Total Incidents Handled Without Dispatch	37,918
• Total Incidents Handled	133,578
• Total 9-1-1 Calls Received	491,213
• Total Admin Calls	111,355

KENTCOM (Staffing twenty-four full time and one casual seasonal position)

• Total Incidents Dispatched	85,016
• Total Incidents Handled Without Dispatch	24,526
• Total Incidents Handled	109,542
• Total 9-1-1 Calls Received	92,734
• Total DSP Admin Calls	91,191

SUSCOM (Staffing twenty-four full time and one casual seasonal position)

• Total Incidents Dispatched	87,490
• Total Incidents Handled Without Dispatch	32,327
• Total Incidents Handled	119,817
• Total 9-1-1 Calls Received	109,820
• Total Admin Calls	132,451

HQ Communication is located at the DEMA building in Smyrna. There are fourteen full time Center personnel. Some of the Center's responsibilities are for state-wide data entry into DelJis and monitoring the 24x7x365 NCIC Inlets position. The center personnel monitor the Salem Nuclear plant, State Building Alarm systems and are the state center for the RisSafe program. They also take after hour calls for the Medical Examiner's office and Victim Services. The Communication Management Team consists of the Chief of Communication, Asst. Chief of Communication and a Manager for each center (six full time).

The Communications Section is currently involved with following projects:

State-Wide Deployment of the New World NET CAD System in All PSAP's.

DSP completed the state-wide deployment of the new CAD system in all three 911 Centers. The Mobile CAD platform is also now in all DSP patrol cars and most of the municipal agencies for which DSP dispatches.

800MHz Radio System Upgrade

Delaware is in the process of doing a technical upgrade for the entire 800MHz radio system. As a result of this new technology, all current XTS portables and Spectra Mobile radios will need to be replaced by the end of 2024. The communication section is working with DivCom in preparation to meet the requirements. This is an ongoing project. As part of the project, the state is replacing the legacy portables for patrol officers.

Enhanced 911 Phone System Upgrade

The state completed upgrading its 911 phone system state-wide. West is the Vendor responsible to provide the infrastructure and support of the enhanced 911 system. The Communication Management Team is heavily involved in the planning and preparation to migrate the 911 Center phone systems over to the NextGen platform for Delaware. This was another large project for the Communication Management Team in 2016.

Criminal Intelligence Section - Captain William Crotty

The Delaware State Police Criminal Intelligence and Homeland Security Section is a statewide operational unit under the command of Captain William Crotty. The section is comprised of the Homeland Security Unit under the supervision of Lt. Tim Hulings and the Investigations and Support Unit under the supervision of Lt. Dan Sponaugle. Lt. David Diana is responsible for special projects and the Delaware Police S.P.E.A.R. Program (State Police Enhanced Analytic Response).

The Investigations and Support Unit consists of the Intelligence Investigations Squad, the Electronic Surveillance Squad, the High Technology Crimes Unit (HTCU)/Internet Crimes Against Children Task Force (ICACTF) as well several task force officers. These officers work in partnership with several federal agencies such as the United States Marshalls Service, The Bureau of Alcohol, Tobacco, Firearms and Explosives and the Federal Bureau of Investigations. The unit also continued a state partnership dedicated to the investigation of firearms violence in Delaware.

During 2016, the section's investigators worked with investigators and officers in the field, both inside and outside of DSP, to identify members of organized gangs operating in Delaware. Investigators were able to verify the existence of 261 groups classified as "gangs" or "developing gangs" with various sets and cliques containing approximately 1,178 identified members. The section also maintained the Delaware Statewide Intelligence System as a 28 CFR Part 23 compliant intelligence database available for the entire state.

In 2016, the section continued a program to deploy three sworn member of the division as "Criminal Intelligence Officers." These troopers are designed to fully take advantage of information available through a variety of methods and leverage that information in the furtherance of solving crime. These troopers also provide ongoing training to assets in the field regarding responsible intelligence collection and the value of that information.

During 2016 the section's Internet Crimes Against Children Task Force, working with the section's High Technology Crime Unit, investigated 238 cases involving subjects who utilized the internet to victimize children via the storing or trading of images of child pornography and arrested subjects who traveled to meet undercover detectives, thinking they were going to meet for the purposes of having sex with children.

During 2016 the section's High Technology Crimes Unit fulfilled over 477 service requests to both DSP investigators and outside agencies. These services include the forensic examination of computer hard drives, cell phones, and other electronic media. During 2016 the section's Electronic Surveillance Unit responded to 2,772 service requests to both DSP investigators and outside agencies. These services include covert investigative assistance, as well as, repairs and maintenance of the division's entire inventory of fixed surveillance cameras at all division facilities. This unit also used confidential technology that directly resulted in the immediate apprehension of twenty-two wanted criminals that would not have been otherwise located in a timely manner.



The Homeland Security Unit consists of the state designated fusion center (Delaware Information and Analysis Center - DIAC), the DSP/FBI JTTF component, and the DSP Maritime Unit.

DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards. Services provided by DIAC to our partners include:

- Intelligence-led policing support and case support to law enforcement line officers, detectives and executives throughout the state in the form of daily intelligence products and specific case support products that help leaders leverage information regarding crime trends and identifying offenders. In 2016 DIAC provided 3,619 information and/or intelligence products to our federal, state and local public and private sector partners.
- In 2016, DIAC continues to provide partners with both classified and unclassified actionable intelligence information that originates within the federal intelligence community, to include the FBI and DHS. DIAC takes this intelligence information and analyzes it in context of how it is relevant to Delaware. DIAC also reports local intelligence information up to the federal government in support of the counter-terrorism mission.
- Providing a central point of contact for both the public and private sectors to report suspicious activity via our suite of Force12 products. (800 tip line; Force12 e-mail and DIAC website) DIAC received fifty-four suspicious activity reports in 2016. DIAC vets and analyzes the tips and coordinates investigation with the FBI via the DSP Intelligence Section detective assigned to the local joint Terrorism Task Force.

The Delaware State Police Intelligence Section instituted a Terrorism Liaison Program in 2016. The program is managed by Cpl/3 Tim Kerstetter. He has been instrumental in providing training and education to a wide array of disciplines on matters of homeland security. This information includes specific information about the threats that face a vast cross section of individuals. He has also been vigilant in training law enforcement, first responders and private sector partners in the pre-operational indicators prior to a terrorist event.

The Criminal Intelligence Unit, Critical Infrastructure Unit, made valuable contributions to ensuring the safety of critical infrastructure sites in Delaware. Mr. Ron Bounds coordinates the efforts of this unit and is a dedicated professional conducting vulnerability assessments and managing special projects. In 2016, Mr. Bounds continued to manage a project that is vital to the protection of sites along Delaware's waterways.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full time members in addition to their current road patrol assignments.

The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model allows for more effective patrol a very large area of responsibility.

The DSP Maritime Unit has developed inter-agency relationships with the Wilmington Police Department, DNREC, the New Jersey State Police, Pennsylvania State Police, regional fire and rescue departments, the U.S. Coast Guard, U.S. Customs and Border Protection, DHS Homeland Security Investigations, Amtrak Police Department and the Federal Bureau of Investigation. The unit has also developed meaningful partnerships with numerous private sector partners. The DSP Maritime Unit has participated in numerous outreach opportunities to encourage responsible reporting of suspicious activity in the maritime domain. The DSP Maritime Unit is currently the only agency working within Delaware state and local government with a full time Maritime Homeland Security mission.

The Criminal Intelligence Section was proud of the ability to provide proactive criminal investigations, valuable case support, and the facilitation of an information sharing environment in 2016. The DIAC will continue to evaluate the standing information needs and priority intelligence needs of our stakeholders in Delaware. We will continue to evaluate the threat environment and how it applies to Delaware. The DIAC will continue to work toward its core mission of detecting, preventing, investigating and responding to criminal and terrorist activity. The unit will continue to disseminate intelligence and facilitate communications between state, local, federal agencies and private sector partners, to help them take action on threats and public safety issues.

Critical Incident Stress Management Team - Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state of Delaware. The team assists officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and respects the thoughts and feelings of the individuals involved.

In 2016 the Delaware State Police Critical Incident Stress Management Team continues to be led by Sgt. Francis L Fuscellaro II and team assistant John Shoemaker, a supervisor with Kent County Communications. The team presently consists of sixteen sworn and six civilian members who have received training endorsed by the International Critical Incident Stress Foundation.

In 2016 the Delaware State Police CISM Team responded to approximately fifty incidents, which included police involved shootings, military re-integration, fatal accidents, CPR on children, as well as other traumatic events for law enforcement and emergency service personnel. The most significant responses for the team in 2016 were officer involved shootings and several in-line of duty deaths of firefighters.

Dr. Ellen Marshall, head of the Psychology Department for Delaware Technical and Community College, is the team's Mental Health Coordinator. She continues to work closely with the Delaware State Police CISM team as well as other teams in the state. She has conducted approximately thirty one-on-one CISM sessions not including the responses she does with the team, making the team's total number of incidents/responses approximately eighty for the year 2016.

Division of Gaming Enforcement - Lieutenant Marshall D. Craft, Jr.



The Delaware Division of Gaming Enforcement (DGE) falls under the Department of Safety and Homeland Security and is comprised of a complement of civilian and sworn investigators under the direction of Director Gregory D. Nolt.

DGE is responsible for ensuring the integrity of Delaware's gaming industry and accomplishes its mission by identifying contemporary, professional and ethical enforcement initiatives and is founded upon a three pronged organizational structure which include; Casino Background Investigations, Criminal Investigations and Intelligence. These three distinctive components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

The Casino Background Investigators consist of one supervisor, six background investigators and two administrative assistants. The purpose of the civilian background investigations is to ensure that casino employees and companies associated with them meet the requirements of the Delaware licensing law and they possess the financial responsibility, honesty, and integrity required of a Delaware gaming license.

The Criminal Investigations and Intelligence model consists of eight Delaware state troopers and one agent from the Division of Alcohol and Tobacco Enforcement. The primary function of criminal investigations is to investigate and prevent gaming crimes, promote public safety, gather pertinent intelligence information from multiple sources and developing actionable plans to facilitate effective and efficient policing activities.

There is also one full time Deputy Attorney General assigned to the unit for the administration and enforcement of DGE objectives.

In 2016, detectives investigated 403 complaints resulting in the seizure of \$968,280.39 (cash, cars, and property) 104 of the complaints were gaming related. The complaints consisted of fifty-two felony complaints and 351 misdemeanor complaints resulting in 645 criminal charges. The charges consisted of 315 felony charges and 330 misdemeanor charges. Thirty-one individuals were carded by DGE and eleven individuals were arrested for underage gambling. DGE assisted outside agencies with 116 investigations and generated fifty-one security bulletins and four intelligence reports. There were five gaming employees arrested in 2016. DGE continues to focus on table game crimes, cheating schemes, structuring, money laundering and intelligence sharing to protect the integrity of Delaware's gaming industry.

Executive Protection Unit - Sergeant Keith R. Mark

The primary mission of the Executive Protection Unit (EPU) is to provide security for the Governor of Delaware. This security includes, but is not limited to, protection against assassination, assault and accidental death or injury. Additionally, the Executive Protection Unit is tasked with other duties including:

- In-depth knowledge and constant monitoring of the Governor's schedule.
- Perform advance work at every location that the Governor will be in attendance.
- Investigate threats against the Governor, First Family, staff and any other dignitary that could be relevant to the safety of the First Family.
- Liaison with numerous in-state and out-of-state law enforcement agencies in addition to national and international federal agencies, in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.

Though EPU is primarily charged with the protection of the Governor, the unit is assigned other protective duties as well. At the request of the Governor, or if deemed necessary by the Executive Protection Unit due to a credible threat and/or extenuating circumstances, the Delaware State Police Executive Protection Unit will extend its protective detail services to include the Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

Typically, the Executive Protection Unit will advance and escort the Governor on any event including business visits, lectures, meetings, public town halls, legislative hall events, social events, charity events, out of state events and meetings and any other events where the Governor requests our assistance.

During the 2016 calendar year, the Executive Protection Unit provided out of state security for the Governor on seventy-four occasions. All out of state travel requires advance work and coordinating with our counterparts within the jurisdiction of travel. In

addition, the EPU provides security to the Governor and First Family on countless in-state events that take place daily throughout the year.

The Delaware State Police Executive Protection Unit is one of the smallest details within the National Governor's Security Association (NGSA). Although the Governor's schedule is extremely demanding and constantly changing, the members of Executive Protection Unit consistently meet the mission through their professionalism, teamwork, dedication to duty, and unwavering work ethic. The members of EPU exemplify the division's philosophy of "Service Before Self".

Fiscal Control Section - Ms. Sandra L. Frazier

The Fiscal Control Section's goal is to provide efficient and professional financial services to the division. To that end, members of the section strive to:

- 1) Pay all bills in a timely manner and in accordance with all laws, rules, regulations and policies
- 2) Make recommendations to the Administrative Officer – Budget concerning the appropriate internal allocation of funds to the division's cost centers
- 3) Provide expertise to the Executive Staff for the development of the division's annual budget
- 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals
- 5) Coordinate the fiscal implementation of those proposals

In conjunction with the Administrative Officer – Budget (Major), the section assists in the overall development, management, and administration of the division's budget within the framework of all prevailing state and federal law, as well as divisional rules, regulations and policies. Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget (OMB), pre-audits all financial obligations for the division, ensures authenticity before processing and ensures compliance with all purchasing procedures.

During 2016, members of the section continued to support the Delaware State Police Executive Staff by supplying cost estimates associated with the two recruit classes, advising senior management on the budgetary impact of increased overtime usage, and the monitoring of the division's finances as they relate to the State's economic situation. Fiscal Control continues to remain cognizant of all federal funding and spending guidelines.

Homicide Unit - Captain Melissa Hukill

The Delaware State Police Homicide Section is comprised of three distinct units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by civilian and sworn divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in Delaware courts.

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of seven sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths, and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2016, the Homicide Unit investigated nineteen new cases. The unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Of the nineteen new cases investigated by unit members, fifteen were homicide investigations. Of the 2016 homicides, seven cases were cleared along with two homicides from the previous year. This does not account for two additional Murder 1st warrants for two suspects from earlier cases. The unit also investigated two police officer involved use of force cases and a death investigation. In addition, seven death investigations from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2016.

This year the Homicide Unit hosted the 21st Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Approximately 160 criminal investigators representing approximately fifty law enforcement agencies from the northeast region attended the conference. Topics included crime scene management, domestic related homicides and human decomposition, and child death investigations.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations.

During 2016, a total of 925 firearms related cases were submitted for evaluation. The FFSU provided forensic firearms services to thirty-one Delaware law enforcement agencies, as well as several federal and out of state law enforcement agencies. In addition to the submissions received by the FFSU, 285 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiner. The examiner provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gunshot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. The lab is composed of units specializing in blood alcohol analysis, breath alcohol analysis, and hairs and fibers analysis.

Director Willey and forensic chemist Whitney Fitzwater conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2016 they received 1,271 blood evidence kits for review and analyzed 1,406 samples for BAC. Forensic chemist Mrs. Cynthia McCarthy oversees the Breath Alcohol Program. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of operators of the instrumentation. As a result of the statewide services provided by members of the Crime Lab, the staff received 2,290 subpoenas to appear in Delaware courts during 2016.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2017, the members of the Delaware State Police Homicide Section remains committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

Honor Guard Unit - Captain Jason H. Sapp



The Delaware State Police Honor Guard Unit presently consists of forty-five active members statewide. Members of the unit must demonstrate exceptional maintenance of their uniforms and equipment, strong military bearing and, most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the division in honorable fashion. All unit members are cross-trained to perform as members of color guards, to serve as pallbearers/casket watch, to conduct flag folds and to conduct rifle volleys.

Throughout 2016, Honor Guard members participated in a total of sixty-four events. The unit participated in DSP annual memorial service events in May at the DSP Academy and Legislative Hall and in December during the St. Polycarp's Memorial Mass. This year unit members were joined at St. Polycarp's by members of the Pennsylvania, Maryland and Virginia State Police Color Guards.

Unit members were called upon to lay the following retired divisional members to rest during 2016: Lt Col Benjamin Ewing, Capt Gerald Reynolds, Capt John 'Jack' Richardson, Lt Randall Moseley, Sgt Jack French, Cpl/3 David Voss and Cpl Frank Melvin who also served as the Police Chief for the Town of Harrington. These seven Troopers served the citizens of Delaware admirably and unit members did their best to honor that service one final time! At the request of the Lewes Fire Department, Unit members also participated in the funeral services for Lewis Firefighter Tim McClanahan who was killed during a training exercise. Unit members also had the sobering honor of attending the funeral services for three heroes of the Wilmington Fire Department, Captain Christopher Leach, Lieutenant Jerry Fickes and Firefighter Ardythe Hope.

Several members of the unit are also assigned to the Motor Unit. During 2016, these members lead escorts of the following members of the United States Armed Services killed in action overseas from Dover Air Force Base to their home towns: Air Force Staff Sgt.

Peter Taub, Air Force Major Adrianna Vorderbruggen, Army SFC Matthew McClintock, Army SFC Matthew McClintock, Army Staff Sergeant Kevin McEnroe, Army Staff Sergeant James Moriarty, Navy Senior Chief Scott Dayton, Army Staff Sergeant John Perry, Army SFC Ryan Gloyer and Air Force Major Troy Gilbert.

Lastly, in 2016 members of the Honor Guard Unit represented the division at the funeral services for thirteen officers killed in the line of duty from ten different agencies throughout the nation.

Human Resources Office - Captain John Campanella

The Delaware State Police Human Resources Section provides a full array of critical services to more than 710 troopers and over 220 civilian employees. These services include all activities with recruiting, application processing, testing, pre-employment background investigations including polygraph examinations and new employee orientation. In addition, the Human Resources Section is responsible for benefits and payroll, workmen's compensation, early warning system, employee assistance, EEOC compliance, labor relations, internal transfer and competitive promotion processes, career development, wellness programs, fitness and weight monitoring as well as separation and retirement.

The Human Resources Section's commitment to excellence comes from a team of dedicated civilian employees providing daily administrative functions and support for over 930 employees. In addition, the Human Resources Section is comprised of a Recruiting and Application Unit, Polygraph Unit and Background Investigative Unit (BGI). The Human Resources team is comprised of four sworn and two civilian members. The Background Investigative Unit (BGI) is comprised of nine casual/season investigators that are retired Delaware State Troopers. The BGI Unit is responsible for conducting comprehensive in-depth investigations on all employees hired by the division. At peak times in the application process, troopers from around the state are temporarily transferred to HR to conduct background investigations on recruit troopers. In 2016, over sixty-five pre-employment background investigations were completed.

The Polygraph Unit Detectives are all nationally certified examiners and, while assigned to Human Resources, are housed within the criminal investigative facilities across the state. This allows the polygraph examiners to assist the CIU units as needed with polygraph exams or assist other detectives. The Polygraph Unit is comprised of one sergeant, two full time examiners and three part time examiners. In addition, two former members of the unit, who were promoted out of the unit, continue to maintain their certification by assisting with examinations on a part time basis. During 2016 over 500 polygraph examinations were conducted.

In the spring of 2016, the section, along with EB Jacobs, facilitated the biennial competitive promotion process for the sworn supervisory ranks of sergeant, lieutenant and captain. Approximately forty troopers from surrounding states acted as assessors throughout different portions of the highly competitive process affording the candidates non-biased interview panels.

The Human Resources Section is responsible for managing the internal transfer screening process. When a special unit position for a trooper becomes vacant, and when authorized by the Colonel, notice is sent announcing the opening. Qualified troopers submit the required paperwork to Human Resources for screening. In 2016, to fill operational needs twenty-seven review panels were conducted.

DSP Recruiters attended eighty-three career fairs or recruiting events and facilitated numerous "How to Succeed" seminars, facilitated "mock" PT tests for recruit trooper applicants, mentored recruits in training, conducted oral board interviews and screened applicants at the PT tests. As part of our outreach and recruiting efforts, five students were selected for internships at either a patrol troop or the Firearms Forensic Unit. In addition, in February 2016 four cadets successfully completed their training.

In September 2016, the 90th DSP Recruit Class began with the selection of twenty-eight recruit troopers restoring the division to its full complement of authorized positions. During 2016 administrators processed over 1,350 applications for the position of trooper. Moreover, Human Resources processed over 480 applications to hire twenty-five full-time or casual seasonal civilian employees into various roles replacing those who separated or retired from the division.

In 2016, the State of Delaware awarded a contract to JobAps, Inc. to customize the on-line application system. The human resources team was busy in the fall of 2016 providing specifications and design requirements to JobAps and looks forward to the implementation of an online application process at the end of the first quarter in 2017. The JobAps program will allow the Human Resources Section to more effectively manage the labor intensive application process while providing the applicants with a user friendly environment to apply for positions within the state police.

The Human Resources Section extends a sincere thank you to the dozens of Delaware State Police employees, and retirees, who continue to actively recruit, test, investigate and hire the future generation of troopers.

Information Technology Section - Major Michael McDonald (DSP Ret.)

The Information Technology Section is comprised of two separate areas; Information Support Services and Audit, Training and Validations.

The Audit, Training and Validations unit within the Information Technology Section handles the audit and training functions for compliance with the Division's role as the Control Terminal Agency for NCIC and Nlets. Three full time employees support over 5,000 users accessing federal CJIS systems and other State databases in support of the criminal justice function. The units' focus and purpose is to ensure the timeliness, accuracy and completeness of Delaware's records in the 21 person and property files in NCIC and other federal CJIS systems. The three full time employees in this Section are Barbara Pollitt (auditor), Eric McNatt (trainer) and Linda Johnson (quality control).

Reporting directly to the Section Chief of the Information Technology Section is Information Support Services. Information Support Services is comprised of 12 full-time and eight casual-seasonal (CS) employees. In addition, one contractual employee augments the application support area. The Section is responsible for application support, network operations, help desk support and mobile device installation and technology vision for our entire Division. The 13 full-time employees are Kenneth Allen (Manager), Ian Smith, John Caskey, Paul Cookson (network operations), Jonathan Gafford, Linda Dove (CS), Trevor Gulley (CS), John Wyatt (CS), and Andrea Smith (help-desk support), Brandon Hart, Mary Stewart, Terri Shapter (CS), and Troy Bennett (application programming support), and Robert Halley, John Woods (CS), Trevor Glacken (CS), and Tammy Barletto (CS), Jim Rossi (CS) (mobile support) and Mark Hartman (CAD Specialist) and Marissa Warren (digital evidence). Our on-site contractor is Keith Caskey (application programming support).

Network administration employees manage the entire network under the control of the Division which provides access to over 100 systems to our users. Help-desk support provides technical support to the Division's sworn and civilian users comprised of about 960 employees for all devices connected to the network as well as all applications running on the network. The Division's mobile computing needs are managed by technicians who are responsible for installing and maintaining laptop computers, printers, modems and Digital Video Recorder (DVR) technology in the Division's patrol vehicles. The application support group develops and maintains a variety of programs to address the internal needs relative to the overall management and operation of the Division.

Notable projects during the calendar year included, completion of our state message switch and user-interface software to a web-based application, upgrading the in-car modems to Cradle Point and giving DSP more reliable location information, the deployment of mobile in-car CAD to all law enforcement agencies statewide which gave officers GPS locations of the emergency 911 calls for service, the upgrade of our Biometric Identification System which included mobile devices allowing identification of a person without ID's and were in the criminal justice system, developed unmanned aerial vehicle (UAV) usage log for the State of Delaware and has been recognized by DOJ as a possible candidate for the federal program, and the continuing consolidation of our server inventory at the William Penn Operations Center managed by the Department of Technology and Information.

The Division is technology dependent and is able to meet its statutory responsibility because of the tireless and unselfish efforts of the men and women of the Information Technology Section who continue to take on every challenge knowing the key role they play in keeping Delaware's citizens and visitors safe. They also recognize the role they play in our overall homeland security effort. The support role they fulfill cannot be understated and allows our Troopers to have the tools and technology they need to do their jobs safely and professionally.

Legal Section - Rae Meredith Mims, Deputy Attorney General

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, Americans with Disabilities Act, the feder-

al and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification and de-certification issues; and advise the Professional Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Examiners of Constables and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, civil subpoenas for crime reports, FOIA/ public information requests and draft and review legislation.

Legislative Liaison - Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislature and executives branches. There are twelve divisions within the DSHS which include the Delaware Developmental Disabilities Council, the State Council for Persons with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, Division of Forensic Science, the Office of the Secretary and the Delaware State Police. The Legislative Liaison Office helps prepare legislation and answer questions the governor's office, members of the general assembly and representatives from other Delaware departments may have in regard to legislation which impacts any of the department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by legislators.

During the most recent legislative session, the 148th General Assembly 2nd Session, the division was fortunate to have the support of the governor and legislators which resulted in the passage of the following bills that were of significant benefit to the division: HB #217 – Bill mandates the entry of ballistics information into the National Integrated Ballistics Identification Network, and fire-arm information into the ATF E-Trace System and the National Crime information Center System.

HB #190 – Bill amends the definition of "biological sample" to include all evidence samples, however collected, for the purpose of identifying DNA.

HB #195 – Bill creates the crime of unlawful use of an unmanned aircraft system. Bill prohibits unmanned aircraft systems from flying over sporting events, concerts, automobile races, festivals and events at which more than 1500 people are in attendance and critical infrastructure in the state of Delaware.

HB #239 – Bill creates the crime of Drug Dealing – Resulting in Death.

HB #302- Bill increases the penalties for the improper use of electronic communication devices while driving. The civil penalty for a first offense is increased from \$50 to \$100 and for subsequent offenses is increased to \$200 up to \$300.

HB #309 – Bill removes the exemption from the Freedom of Information Act that currently exists for proceedings and records of the Special Law Enforcement Assistance Fund (SLEAF), making those records and proceedings of that fund subject to the state's existing FOIA stature.

HB #325 – Bill closes a loophole to our gun background check laws. Current loophole allows for guns to be given to a potential purchaser if the background check is delayed by 3 days or more. This bill changes that requirement to 25 days have elapsed from the date of the request of a background check and a denial has not occurred.

SB #176 – Legislation corrects a technical error in Senate Bill 59 from the 148th General Assembly 1st Session. The Federal Bureau of Investigation has informed the State Bureau of Identification that the FBI will not accept applicant's fingerprints unless the state-level statute specifically refers to "fingerprints". This legislation makes that correction to the Delaware Code and enables the original intent of the legislation to be realized.

SB #235 – Bill eliminates the mandate that the state pay wireless cost recovery related to 911.

Office of Professional Responsibility - Captain John Laird Jr.

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold, and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Internal Affairs Office is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2016, Captain John Laird Jr., Lieutenant Jon Wood, Lieutenant Thomas Paskevicius and Ms. Debra Hughes were assigned to the office.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2016, the Office of Professional Responsibility investigated eight citizen's complaints and twenty-six administrative complaints.

Pipes & Drums - Captain Matthew Cox



The Delaware State Police Pipes and Drums maintained twenty performing members through the 2016 calendar year. The band is attempting to grow its ranks after falling from a peak membership of twenty-seven performers.

Late in 2016, the band received approval to make uniform orders for two new pipers and one new drummer who endured approximately a year of training to acquire the skills necessary to publicly perform with the group. The new members include Cpl/3 Mike Austin, Cpl/3 Tim Lintz and Cpl/1 Heidi Carroll. The band also has two troopers who are attending bagpipe lessons and two troopers are receiving drum instruction. The addition of these students as performing members of the band will help maintain the group's performance strength moving forward.

The band performed at fifty-five public events in 2016. In June of 2016, Lt. Millard Greer passed the administration of the band over to Capt. Matthew Cox. Mr. Robert Galloway continued to be the volunteer pipe instructor, as he has been since the band's inception in December of 2001. The drum corps is currently instructed by volunteer Mr. John McKinnon, who has coached the drum corps in previous years.

During 2016, the band performed at eleven funerals. Notably, the band performed at the funerals for the fallen Wilmington fire fighters that died as a result of the arson in September.

The band continued its support of our nation's military in 2016 with performances for a Delaware Army National Guard Homecoming Ceremony, the Dover Air Force Base Annual Retreat Ceremony, a USMC Memorial in New Castle and the Wreaths Across America ceremony in Smyrna.

The band continues to honor requests for playing at opening ceremonies of divisional events. The band also makes appearances at community events that involve the Delaware State Police. Notable events during 2016 included the Wilmington St. Patrick's Day Parade, a May performance at the Point-to-Point Steeplechase races on the Winterthur Museum grounds, the Delaware Special Olympics Opening Ceremonies in June and the Returns Day Parade in November.



The Planning and Research Section reports directly to the Deputy Superintendent and provides support to the executive staff. The section is staffed by Captain Glenn Dixon and Sergeant George “Bud” Heberling.

The Planning and Research Section continued to play an important role in the overall operation of the division. Members of the section analyzed criminal and traffic statistics reporting the findings to the Delaware State Police Executive Staff and a variety of organizations within and outside the division for use in making informed decisions regarding the allocation of personnel and material resources, budgetary requests and allocations and policy decisions regarding the operation of the division.

The Planning and Research Section facilitated events and meetings such as the Chaplain’s Memorial, the Memorial Service and the “Employees of the Year” ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers’ and Civilian Forums. These forums allowed the executive staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Research Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2016 and look forward to the challenges that will be presented in 2017.

Community Outreach

The Delaware State Police believes building partnerships and relationships with the commercial, residential, and faith based communities across Delaware will enhance our ability to be a highly effective law enforcement agency. In an effort to achieve this, DSP established the Community Outreach Unit (COU) in 2015. The COU’s principal responsibilities are maintaining and building partnerships and relationships across Delaware and maintaining a presence in our communities’ schools, places of worship and neighborhood associations.

In February, the COU organized the first DSP Honorary Commanders Program which partners Troop Commanders with some of Delaware’s distinguished community, civic and political leaders. The program encourages an exchange of ideas, experiences and friendships between key leaders of the surrounding communities and the troop’s territory. Another COU accomplishment was the development of the DSP Community Outreach Focus Groups. This program is comprised of COU members, citizens and community leaders. The groups meet quarterly in each county to measure the effectiveness of existing community-based programs and explore new opportunities as it relates to community outreach.

In 2016 the COU continued its partnership with the U.S. Attorney’s Office by being an active member of the Violence Reduction Network (VRN) initiative in the City of Wilmington. The VRN is a comprehensive program created by the U.S. Department of Justice (DOJ), Office of Justice Programs and the Bureau of Justice Assistance to leverage existing DOJ resources to deliver strategic, intensive training and technical assistance in an “all-hands” approach to reduce violence in some of the country’s most violent cities. The COU’s role in the VRN has been focused on outreach, education and prevention programs targeting juveniles within the City of Wilmington. Presentations have taken place in elementary, middle, and high schools within the city and New Castle County schools with inner-city feeder patterns. In addition to the school venues, presentations have also taken place at Hicks-Anderson Community Center, the Sikh Center of Delaware and the Tarbiyah Muslim School. Topics of discussion include strengthening community-police relations, mock crime reporting, drug and alcohol awareness, good decision making and conflict resolution. In all, thirty-seven visits were made at these venues with multiple presentations given on each visit.

In April, COU members were honored by the Jefferson Awards Foundation for outstanding service for its “Troopers Have Your Backpack” program. During this statewide initiative to help kids in need the COU collected and distributed 584 backpacks and school supplies to students in need. Sergeant Wes Barnett is supported by COU officers Cpl/3 Michael Austin, Cpl/3 Rickey Hargis, Cpl/2 Juanita Smith-Huey and Cpl. Heather Imhof. These troopers foster open dialogs on such challenging issues as perceptions of racial profiling and policing in general which enhances our ability to be a highly effective law enforcement agency while building stronger and safer neighborhoods fostered on trust of the police. In 2017 the COU will remain committed to reaching out to communities in our jurisdiction in an open and honest fashion to build relationships and help to create safer communities.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the division's policies and procedures comply with the 484 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally, this unit is responsible for maintaining, reviewing, revising/updating and distributing all divisional policies and standard operating procedures.

CALEA was formed to establish a body of standards designed to promote "best practices" in policing. In addition, the commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988, the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant William Nottingham and Cpl/3 Patty Sennet-Wysock, the office accomplishes this task by maintaining files and proof for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle and evidence storage locker inspections.

Public Information Office - Sergeant Richard D. Bratz

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and the public with timely, accurate and useful information on the day to day operations of the division. The Delaware State Police Public Information Office operates on a 24 hour basis and on-call numbers are provided to divisional personnel and members of the media for immediate contact or response to critical incidents if requested.

Sergeant Richard D. Bratz is the Director of the Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program and coordinates efforts to send the Community Outreach message to all traditional and social media outlets. He also coordinates the Citizen's Police Academy in all three counties which is offered semiannually.

Master Corporal Jeffrey Hale serves as the primary New Castle County Public Information Officer and Master Corporal Gary Fournier serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State, which include but are not limited to Honorary Commander Induction Ceremony, Military Service Recognition Ceremony, Memorial Services, Camp Barnes Dedication Ceremony, Troop 3 Dedication Ceremony, Mounted Patrol Unit Dedication Ceremony and Employee of the Year Ceremony to name a few.

The Public Information Office is also tasked with the following responsibilities:

- Prepares press releases and public service announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates press conferences
- Serves as liaison with other government agency public relation offices
- Hosts and coordinates divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert program
- Coordinates community outreach
- Facilitates the citizen's police academy
- Creating and maintaining a social media strategy
- Creating and sending Face Book posts relevant to current issues
- Creating and sending Nextdoor.com posts relevant to communities
- Attend relevant training as well as staying current with in-service training

During 2016 the Public Information Office disseminated 1,689 news releases which include social media posts for all media outlets and the public. As public representatives of the Delaware State Police, the Public Information Office strives to represent troopers of the division with excellence and upholds the pride and tradition that has been with the Delaware State Police since its inception in 1923.

Purchasing and Supply Section/Graphics Office - Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply Section/Graphic Office is to provide service, supplies and equipment to all Delaware State Police employees and sections with professionalism, efficiency and accuracy. This section utilizes all available state and federal resources to supply division members with what is necessary to conduct day to day business. The section is staffed with four civilians: Kimberly Cuffee - Purchasing Administrator, Sussanne Jara - Purchasing Services Coordinator, George Blanchfield - Supply Technician, and Suzanne Webster - Graphics Artist. With only four employees, this section is able to streamline operations and cross train to meet the growing needs of the more than 900 divisional employees.

The budgeted amount allocated to the Purchasing and Supply Section/Graphics Office in the Fiscal Year 2016 covered the purchasing of supplies and contractual needs necessary to maintain day to day operations. On the Purchasing and Supply side of the section, some of the key responsibilities included approving purchases to ensure they meet the state purchasing laws, contracting, inventory control and asset management. In addition, this section oversees the division issued purchasing cards, reconciling/maintaining budget information and distribution of supplies to the various troops and sections. The responsibilities of the Graphic Office consist of providing and designing printed material, uploading press releases and maintaining the Delaware State Police website and identification photos.

Municipal departments and state agencies throughout the state also utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply Section/Graphic Office as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and developing on-line inventory tracking methods. These responsible purchasing steps ensure the allocated funds are utilized in the best possible manner and equipment is inventoried.

Special Operations Section - Lieutenant Michael Nelson

The Delaware State Police Special Operation Section is comprised of five specialized units which are utilized to assist in accomplishing the goals and objectives of the division. This section includes the Conflict Management Team, Explosive Ordnance Disposal Team, Mounted Patrol Unit, SCUBA and the Special Operations Response Team. These units receive monthly training and are proficient and professional in handling operational needs when called upon by the state.

Conflict Management Team (CMT)

NCIOC Sergeant Bernard Miller



The Conflict Management Team is comprised of thirteen troopers, who have been specially trained in hostage negotiation, kidnap mediation and suicide prevention. Several of the team members have also received training in the area of critical stress management and are members of the DSP C.I.S.M. team.

Through monthly and annual training sessions, team members sharpen their skills needed to peacefully resolve life or death situations. The team's ultimate goal is to end a crisis situation without violence, injury or loss of life. This goal was obtained in 2016, when the unit responded to two critical incidents, which all ended peacefully. The team was utilized in each of these incidents to negotiate with a suicidal subject. The team responded and worked to take the suspect into custody without loss of life or property damage.

The primary focus for 2016 was the utilization and operation of the new Negotiations Operations Center (NOC) vehicle. Members have all been trained on safe operation and the capabilities of the vehicle. The learning curve continues as the division continues to upgrade the communications and video feed between the NOC and the Delaware State Police Command Post.

The Conflict Management Team sent four team members to a three day basic hostage negotiations conference in Maryland which was hosted by the F.B.I. in Baltimore Maryland. The Conflict Management Team also sent two team members to a hostage negotiations conference in Mesa Arizona hosted by the N.T.O.A.

The Conflict Management team hosts a sixteen hour course twice a year for 911 dispatchers which focus on emergency operators communications during critical incidents. The team also hosts a five day basic hostage negotiations school which is open to all law enforcement throughout the state.

Explosive Ordnance Disposal Team (EOD)

NCOIC Sergeant Chris Ennis



The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware and the only unit responsible for all hazardous devices calls outside the City of Wilmington and incorporated areas of New Castle County. Its eleven bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders. With Delaware being the sixth most densely populated state in the nation and the base of over fifty percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial. In calendar year 2016 the EOD team was called to service 144 times. This tempo continues to rival most full time bomb squads in major metropolitan areas.

In 2016, the team took on one new member to reach its FBI approved staffing limit of eleven certified technicians. The typical wait time for a new “recruit” to attend the FBI Hazardous Device School (HDS) in Huntsville, AL is approximately eighteen months. During that time, they are still required to attend monthly team training and respond to calls for service. Each recruit is assigned to an experienced bomb technician on the team also known as a Field Training Officer (FTO). The FTO evaluates the new technician daily during training and acts as a mentor to the officer throughout his probationary period. After twelve months on the team, the recruit’s progress is evaluated by all of the senior members of the team. Only recruits possessing the integrity, leadership, attitude and discipline, required for this profession are permitted to submit their application to attend the prestigious Hazardous Devices School.

All members of the team, except for the officer in charge are part time. Team members keep their skills honed by attending three days of intense training each month and at least eighty hours of advanced training per year. Maintaining this level of proficiency and operational tempo in a part time capacity is a testament to their dedication and commitment to the team, the division and the citizens of Delaware.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether it’s using our sophisticated equipment to assist with drug and weapons investigations, providing an explosive entry into a fortified structure, or providing two way communication and video surveillance during hostage/barricaded incidents, the bomb technician’s role is constantly evolving.

The Delaware State Police EOD Team has shown adaptability and perseverance by growing with this continuously evolving field and threats against our way of life. Today’s threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive components worldwide. In fact, DSP has been recognized as a leader in our profession by using techniques outside of the traditional EOD paradigm. By continuing to update our specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities at a moment’s notice. Our motto of “Initial Success or Total Failure” is a constant reminder to our technicians of the perilous challenges they must successfully conquer with each and every mission. Failure is not an option.

Mounted Patrol Unit

NCOIC Master Corporal Alison Meadows



The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. The unit was established in July 2012 and its efforts are coordinated by Cpl/3 Alison Meadows. This year the unit’s role further expanded its operational capacity under the leadership of Major John Evans. In 2016 the MPU received over 145 requests for service throughout Delaware in areas of community outreach, crowd control at specialized events and conducting state-wide daily patrols for the summer.

The MPU’s mission is to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as, pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the troopers’ regular duty. The unit currently consists of six draft horses, eleven field riders and one full time trooper. The MPU’s nonprofit organization “Delaware State Police Mounted Patrol Unit, Inc.” raised funds throughout the year to supplement training or equipment expenses for the unit.

In January, three troopers were selected and trained to join the MPU. These troopers participated in eighty hours of basic mounted patrol training, instructed by the MPU NCOIC. Areas of instruction included equitation, stimulus training, patrol/arrest procedures, formations and terrain searches. The riders also underwent a field training program lasting three months before officially being accepted into the MPU.

In late January and February, the unit participated in the Martin Luther King Parade as well assisted with patrol during the Special

Olympics Polar Bear Plunge festivities in Lewes. March and April yielded appearances at events such as Wilmington's and Milton's St. Patrick's Day Parade and the Geenwing's Youth Day in Sussex County.

In March and April many requests for barn tours, demonstrations and community outreach initiatives were honored in our schools, neighborhoods and businesses throughout the state. During April, our constant concern for safety and incorporation of reality-based training, led to mounted simunition training assisted by members of the DSP Firearms Training Unit. This training endeavor required MPU members to fire simunition rounds, while mounted and maintaining control of his or her mount.

In May the MPU augmented ground patrol at Winterthur's Point to Point races, as well as attended Delaware's Police Memorial Service in Dover. Moreover, the MPU represented DSP in Washington D.C. during National Police Memorial Week, honoring those who gave the ultimate sacrifice. The MPU participated in several multiple joint agency training missions this year with the Pennsylvania State Police Tactical Mounted Unit, Lancaster City Mounted Patrol and the Bethlehem Mounted Patrol, focusing on riot and crowd control incorporating exposure to gun fire, smoke grenades, and fireworks in low-light scenarios.

In June, the unit conducted state-wide patrols for the summer in various neighborhoods based on the SPEAR model. The focus of these patrols was community outreach wherein the presence of the MPU horses broke down barriers and intrigued curiosity among residents, inviting interaction and open dialogue. The unit also supplemented patrols at the State Fair for ten days in July.

In September and October the MPU participated in various state-wide "night out" celebrations and demonstrations. During events such as these, the MPU discussed with members of the community our objectives, demonstrated our abilities as a unit, as well as, educated the citizens we serve about the partnership we have with the Department of Corrections.

By late October and early November, MPU members humbly witnessed numerous offenders working the barn take ownership of our program and garner specialized skills for future employment upon release from the Department of Corrections. In mid-November three more troopers were selected and trained to join the MPU. These troopers participated in eighty hours of basic mounted patrol training, instructed by the MPU NCOIC and covered the aforementioned same topics of instruction. The mounted unit rounded out 2016 by conducting weekend crime prevention patrols at the Christiana Mall as well as represented DSP in various holiday parades and police memorials.

The MPU looks forward to 2017 as it further settles into its' new facility at the Department of Corrections. The MPU is honored to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities in this unique capacity. The MPU will continue to provide professional, competent and compassionate law enforcement services for the citizens and visitors of Delaware. In addition, the MPU will further focus on community outreach efforts to enhance partnerships with the businesses and communities we serve.

SCUBA

NCOIC Sergeant Jeff Giles

The Delaware State Police Scuba Unit currently consists of thirteen members.

There were twelve callouts in 2016, these activations included:

- Assist Dover PD search for a possible missing person/suspect from a theft in the St. Johns River area.
- Assist DSP Troop 2 recovered a submerged vehicle post-accident investigation.
- Assist DSP Troop 5 attempted to locate two missing firearms in reference a domestic dispute investigation.
- Assist FBI recovered a vehicle from the Christiana River, criminal surveillance operation.
- Assist DSP Troop 2 attempted to locate a handgun in Becks Pond in reference criminal investigation.
- Assist DSP Troop 6 recovered a vehicle from a retention pond accident investigation.
- Assist Milford PD search Mispillion River for weapon involved in a robbery investigation.
- Assist DSP Troop 6/2 for a missing person under the I495 Christiana River Bridge.
- Assist DSP Troop 1 on a suspicious package investigation in the Brandywine Creek. A dead canine and clothing were recovered.

The Scuba Team provided assistance and or demonstrations for the following groups. Civilian Police Academy, Trooper Youth Week, DSP recruit classes, DSP Explorers, University of Delaware, Milford Elementary School, Polytech High School, Special Olympics Summer Games and Polar Bear Plunge.

The Scuba Team attended two separate out of state training opportunities.

- Mar. 6-10: Four members attended Ice Dive training at Lake St. George NY. With NYSP and NJSP.
- Oct. 02-07: Eight members attended deep water training and survival in the St. Lawrence River NY. With NYSP and NJSP.

Two new members completed Scuba Training at the US. Naval Dive and Salvation Training Center in Panama Beach Fl. One of the new members, TFC Michael Lipp, was named outstanding member for his class.

Other noteworthy dives/assists:

DSP Scuba provided water safety and participated in FBI training for the Joint Philadelphia/Delaware County tactical waterborne exercise. The Scuba Team members were trained in hoisting operations with Priority One and the DSP Aviation Unit. The Scuba Team also was able to add a new twenty-one foot Ribcraft dive boat to its inventory. The vessel will be used for diving operations in lakes, rivers and bays.

Special Operations Response Team (S.O.R.T.)

NCIOC Sergeant Rodney Workman



The Special Operations Response Team (S.O.R.T.) provides the division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the executive staff. During 2016, the team responded to eighty-nine calls for service. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the division and team assignments within S.O.R.T.

The majority of the team deployments involved high-risk warrant executions and vehicle stops for the Special Investigations Unit/ Drug Units. The team continues to work closely with Special Investigation Units and troop commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert/stealth clearing, weapons training and scenario based events. During 2016, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. EOD currently has four team members certified. Both units are mission capable in this arena. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training. The remainder of the time the teams train on their individual mission.

State Bureau of Identification - Captain Benjamin Parsons

The State Bureau of Identification (SBI) provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. Captain Benjamin Parsons serves as the Director, while Ms. Renee Rigby serves as Assistant Director. Lt. Kerry Reinbold is the Officer in Charge of the Regulatory Section overseeing the Professional Licensing Section and Sex Offender Apprehension and Registration Unit. Director Parsons and Assistant Director Rigby, along with seven troopers, four sex offender agents and a civilian staff consisting of fifty-four people work in the following separate, but interrelated sections: Expungement, Criminal History, Fingerprint Identification, Front Desk, Professional Licensing, Quality Control and Sex Offender Apprehension and Registration (SOAR).

The Expungement Section reviews the expungement requests to determine if the expungement can be completed at SBI, or if it must be referred to the appropriate court for further consideration. In 2016, the Expungement Section processed approximately 1,000 requests for expungement orders and 400 pardon applications. The Criminal History Section is responsible for the research and completion of criminal history background checks for employment and/or other purposes. This section processed over 60,000 criminal history requests in 2016.

The Fingerprint Identification Section is responsible for maintenance and oversight of the Automated Fingerprint Identification System (AFIS) and Biometrics for all of Delaware's law enforcement. The section is also responsible for maintaining fingerprint records on arrested criminals and applicants whose intended employment requires criminal history checks. In 2016, the section processed over 72,000 print cards and did comparisons on over 5,000 criminal summonses. Almost 2,000 latent prints were submitted for analysis resulting in over 700 positive hits. The Front Desk Operations provides fingerprinting services to customers desiring criminal history checks for the variety of professions for which Delaware law requires criminal history checks.

The Professional Licensing Section is responsible for the licensing and monitoring of private security and investigative agencies,

security system and protective services agencies, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section monitored approximately 9,000 licensed employees in 2016. Professional Licensing is also required to monitor the Regional Automated Property Information Database (RAPID). The section is also responsible for the credentialing of all HR 218 (Law Enforcement Officers Safety Act) permit holders.

The Quality Control Section reviews crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of these reviews is to ensure proper coding for reporting purposes to the Federal Bureau of Investigation. In 2016, over 76,000 crime reports were reviewed and approved by this section.

The Sex Offender Apprehension and Registration Unit (SOAR) is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). There are currently 4,737 registered sex offenders in the Delaware. The SOAR unit consists of fourteen employees including five sworn detectives, four agents and five civilians. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide investigations and notifications for all offenders residing in State Police jurisdiction. SBI will continue to focus on providing the best possible service to all citizenry and law enforcement agencies in 2017.

Tactical Control Unit - Lieutenant Michael J. Wysock

The Tactical Control Unit (TCU) is currently made up of fifty sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

During 2016, TCU was extremely busy and deployed a total of twenty-one times. These deployments included providing security at several large events such as Delaware State University Homecoming. TCU also deployed and assisted with security at multiple protest rallies. TCU deployed for two statewide warrant execution operations. The unit participated in a federally graded Strategic National Stockpile exercise. For the first in Delaware State Police history, TCU was deployed on a mission outside of the tri-state area. Twenty-five members of the team responded to Cleveland, Ohio and assisted with security for the Republican National Convention.

The Tactical Control Unit trains on a bi-monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment. During 2016, the unit conducted joint riot control training with the Wilmington, Dover, Newark, Capitol Police and University of Delaware Police departments. TCU also conducted a large scale joint training with the Delaware Army National Guard.

Traffic Operations - Captain Daniel Hall

With an overall mission to reduce motor vehicle collisions, the Traffic Operations Section performs an array of diverse functions. Led by Captain Daniel Hall and Lt. Matthew Cox, section personnel coordinate divisional traffic enforcement while conducting state-wide record keeping. The section also contains our Commercial Vehicle Enforcement Unit (CVEU). That unit staffs two commercial vehicle weigh facilities, one at Blackbird and one on Rt. 301 in lower New Castle County. Additional, enhancements to roadway safety are carried out via the Electronic Red Light Safety Program (ERLSP).

Fatal crashes in Delaware resulted in the deaths of 120 people in 117 crashes during 2016. Pedestrians were killed in twenty-eight of the collisions. While this is a decrease in the pedestrian crash rate from the previous year, there is still much more work to be done. Pedestrian violations, DUI, and careless driving were the leading causes of the fatal crashes, while inattentive driving caused the majority of personal injury and property damage collisions. The Delaware State Police investigated a total of 21,256 collisions in 2016.

In an effort to reduce this needless suffering, the Delaware State Police participated in numerous traffic enforcement campaigns, most of which were funded through Delaware's Office of Highway Safety. Additionally, the division specifically targeted crash producing behaviors via monthly traffic action plans. All eight patrol troops implemented their monthly action plan based on collision trends, dangerous driving behavior and citizen complaints, specific to each troop's area of responsibility. Police presence was

notably increased on targeted highways through the Drive to Zero, the Pedestrian Safety and Labor Day Weekend Initiatives. The OHS also assisted with DUI, aggressive driving, child restraint, pedestrian and seatbelt violation enforcement funding. These initiatives focused on holidays, summer months, special events and specific locations such as US 40 in Bear. In 2016, in an effort to reduce crashes and reign in hazardous driving behaviors, Delaware troopers throughout the state took the following enforcement actions:

Total Traffic Arrests:	126,079
Aggressive Driving-Related:	59,042
Primary Seatbelt:	2,251
Seatbelt Assessments:	4,786
Child Restraint:	375
Hand Held Cell Phone:	4,155
DUI:	1,935
Inattentive Driving:	4,095

Additionally, 43,172 red light violations were reviewed and 30,231 assessments were issued via the ERLSP.

Collecting, archiving and disseminating motor vehicle collision reports are another responsibility of the Traffic Section. In 2016, section personnel processed 17,670 requests for collision reports from the public, attorneys, insurance companies and government agencies. Of those requests, 16,360 reports copies were distributed.

Commercial vehicle safety is the mission of the Traffic Section’s Truck Enforcement Unit (TEU) and the Motor Carrier Safety Assistance Program (MCSAP). TEU personnel are primarily responsible for the operation of the Blackbird and Rt 301 weigh facilities. They also utilize portable scales to conduct commercial vehicle weight checks and ensure size regulation adherence throughout the state. In conjunction with DeIDOT, Virtual Weigh Stations which include Weight-in-Motion sensors, LPR systems, DOT readers and over-height sensors, were installed at each of the weigh stations. These technologies dramatically increase the number of commercial motor vehicles that can be screened at the weigh stations, and increases the efficiency of truck enforcement operations. In addition, a Virtual Weigh Station has been installed on Rt 1 northbound prior to the Blackbird Weigh Station, to detect commercial motor vehicles that may be in violation and to direct them to the scale house for further screening. MCSAP personnel conduct inspections of commercial vehicles and their operators at various locations throughout the state and at the division’s two weigh facilities.

2016 TEU and MCSAP Activities

Commercial Motor Vehicle Inspections:	7,758
Commercial Motor Vehicles Weighed:	
Weight-in-Motion (WIMS)	80,872
Fixed Scales	45,803
Drivers placed out of service:	357
Vehicles placed out of service:	544
Dangerous Moving Violation Arrests:	890
Other Traffic Arrests:	1,485
Seatbelt Arrests:	229

The Traffic Operations Section also manages the division’s annual Administrative Patrol Program. Troopers not normally assigned to any of our eight patrol troops are tasked with conducting enforcement activities over the state’s major holiday travel weekends.

Training Academy - Captain Sean E. Moriarty, Ed. D.



The Delaware State Police Training Academy is located on the headquarters complex and is a full time residential training facility. The academy staff is comprised of fourteen members who are committed to providing divisional members and allied law enforcement agencies with the knowledge, skills and abilities necessary to provide compassionate, comprehensive public safety services to the citizens and visitors the state. The Training Academy is comprised of several units including: recruiting, in-service and elective training at the main facility; canine training at the canine training center; and firearms training at the firearms training facility in Smyrna.

In 2016, the Training Academy Staff was comprised of Captain Moriarty (Director of Training and Delaware Council on Police Training Administrator), Lieutenant Spagnolo (Assistant Director of Training), Sergeant Fuscellaro, Master Corporal Melissa Jaffe, Senior Corporal Devon Horsey, Ms. Vanessa Laughman (Administrative Specialist) and Mr. James Howard (Culinary Specialist).

In 2016, the training curriculum was revised and updated to align with 21st Century Law Enforcement best practices. Recruits received over 893 hours of training in a wide range of law enforcement topics that tested them physically and mentally including traditional academic studies, response to resistance, de-escalation, defensive tactics, firearms, emergency vehicle operations (EVOC), Advanced Law Enforcement Rapid Response Training (ALERRT), and patrol procedures. In 2016, 119 recruits successfully graduated from the Training Academy. Fifty-six additional recruits are scheduled to graduate in February 2017.

In addition to training recruits, the academy staff provided mandatory and elective training to incumbent members of the State Police and law enforcement agencies from throughout the region. Mandatory annual in-service training was provided to each member of the division and numerous elective in-service classes were provided throughout the year. The academy also hosted the 45th Annual Trooper Youth Week and continued its partnership with Delaware Technical and Community College with the Law Enforcement Option (LEO) program.

In 2016, the Firearms Training Unit (FTU) trained every DSP academy recruit on firearms and patrol procedures. They also conducted spring and fall in-service training, administered the ALERRT training throughout the state, conducted LEOSA (HR 218) qualifications, facilitated firearms instructor recertification training and provided additional training for numerous municipal and state law enforcement agencies.

In 2016, the DSP Canine Training Unit oversaw the initial and recurrent training of fifty canine teams (thirty-one DSP) that included patrol, narcotic and explosive detection dogs throughout the state. The 2016 year was especially difficult for the DSP canine handlers and their canines. Five canine teams were lost due to death or retirement. Each of those teams honorably served the citizens and visitors of Delaware for many years.

Leadership development continues to be a critical component of 21st Century policing. Since January 2007, the division has delivered a comprehensive Leadership Development Program (LDP) for law enforcement officers throughout the region in partnership with Wilmington University. The three week program allows troopers and officers to learn leadership in academic and practical modalities without having to travel away from home for an extended period of time. In 2016 a total of 345 individuals received the LDP training.

Overall, the entire Delaware State Police training staff maintained a commitment to practicing the Delaware State Police's mission, by "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The men and women who are assigned to the Delaware State Police Academy look forward to the many new challenges they will encounter and overcome in 2017.

Transportation - Mr. Mark Balfantz

The Delaware State Police Transportation Section was headed by Fleet Manager Mark Balfantz until his retirement in September 2016 and supported in interim by Brian Fitzpatrick and Tim Morris from Headquarters Staff Support and Dawn Haass, administrative specialist. In addition, the Delaware State Police Transportation section has ten automotive technicians which are assigned to the Troops and Headquarters locations.

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles used for patrol, special operations, and day-to-day operations. Such vehicles range from pursuit rated patrol vehicles, 4-wheel all-terrain vehicles, trucks, trailers and a freightliner mobile command posts. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. The transportation section continues to conduct "tests and evaluations" on a variety of police equipment to include emergency lighting, weapon racks, safety partitions, computer consoles, radar placement and both pursuit and non-pursuit vehicle platforms to ensure that the Delaware State Police has the best equipment needed to safely serve the citizens they protect.

The Transportation Section maintains the largest cost center, it's budgeted to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, basic information and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over thirty-five other municipal departments throughout the state (Delaware Victim Center).

In 2016, the unit provided services to over 4,000 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The victim service specialists continue to be a tremendous asset to the division as well as the citizens and visitors of our state who enter our criminal justice system through means beyond their control. The unit is under the direction of Debra Reed, who is stationed at Headquarters. The advocates, who are located at various offices throughout the state, include Veronica Colombo, Casey Wilson, Nancy Will, Nina Brown, Eunice Mercado, Crystal Dalton and Corrie Schmitt. In 2016, we were able to reestablish our Administrative Specialist position as full time again and move Angela Brown into the position from a casual/seasonal status. Ms. Brown, who is located in the Headquarters office, provides supportive services to all advocates statewide as well as crisis services through answering our 24 hour toll free hotline.

The victim specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. In addition to the civilian staff, approximately twenty-five sworn members of the division are cross-trained to assist with victim service “call outs” throughout the state. In 2016, there were over 200 requests for immediate assistance or “call outs” with over 20,000 follow up contacts.

The unit continues to be actively involved in such initiatives as the Victims’ Rights Task Force, Domestic Violence Task Force, Fatal Incident Review Board, Domestic Violence Advocacy Board as well as many others. The unit continues to be involved in the planning of the Annual Victim Tribute. The unit is also involved in training new police recruits in the area of death notification and effective communication with victims.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

2016 Trooper of the Year - Tfc Christopher Garcia



Each year the Delaware State Police Executive Staff selects one trooper for the Trooper of the Year Award. To be nominated, a trooper must exceed performance standards and be recognized by his or her peers as one who consistently displays integrity and work ethic.

This year, ten Delaware State Troopers were nominated. The Executive Staff selected Trooper First Class Christopher Garcia from Troop 4 as the 2016 Trooper of the Year for his outstanding efforts and contributions to the Division and the citizens of Delaware.

Tfc. Garcia has been a member of the Delaware State Police since February 21, 2014. In Tfc. Garcia's brief career, he has already shown he is a dedicated, highly motivated, and hardworking Trooper. Tfc. Garcia prides himself on reflecting a good image of the Delaware State Police to the public, his fellow Troopers, and other law enforcement agencies. While on duty, Tfc. Garcia always displays a terrific work ethic, and he is always the first person to answer a call on the radio to assist an Officer in need. Almost every shift that he works, he is conducting vehicle searches where he locates illegal drugs. These stops have often led to the recovery of guns and additional criminal activity such as prostitution.

Tfc. Garcia devotes large amounts of his time with activities that build strong community bonds. He does so through community events, recruiting, translation for other units and agencies and even speaking with students at school events. Tfc. Garcia also helps to raise money for the Delaware Special Olympics by dedicating his off time to get sponsors and donations. Tfc. Garcia is currently a part time recruiter and he has assisted with applicant oral boards and other recruiting procedures for DSP Recruit Classes. He has also displayed willingness to continue growing in his role by participating in numerous training courses. Additionally, Tfc. Garcia has demonstrated a desire to become a staple in his community by being very proactive in the Hispanic community.

Tfc. Garcia is a Certified Spanish Translator and he assisted GTF, Drug Unit, CRU, Major Crimes, Financial Crimes, Property Crimes, Homicide Unit, Headquarters and Patrol Units in Sussex County with countless translations and interviews in 2016.

2016 Civilian of the Year - M. Lisa Seymour



Each year the Delaware State Police Executive Staff selects one civilian employee for the Civilian of the Year Award. Civilian employees who are nominated for this award display outstanding performance and meet the following criteria:

1. Exceptional service as identified by the employee's performance evaluations
2. A consistent record of such service through their years of employment
3. Recognition by their peers for outstanding character and integrity.

This year, nine civilian Delaware State Police employees were nominated. The Executive Staff of the Delaware State Police selected M. Lisa Seymour from the State Bureau of Identification as the 2016 Civilian of the Year.

Lisa Seymour began her career 23 years ago within the Finger Print Section of Delaware State Police's State Bureau of Identification as a latent print examiner. Through her hard work, passion for her chosen career path and dedication to the Delaware state Police, and the citizenry we serve, she worked her way up the ranks and now serves as the Automated Finger Print Systems (AFIS) Biometric Administrator at SBI while supervising nine subordinates.

Ms. Seymour is an extremely conscientious, unselfish, and dedicated employee who takes great pride in her work. Her administration, peers and subordinates recognize Lisa as having outstanding character and integrity. Having a pleasant personality, she is loved and respected by everyone at SBI and by many who know her from other DSP sections and outside law enforcement entities.

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