



Photo by: John J. Randolph

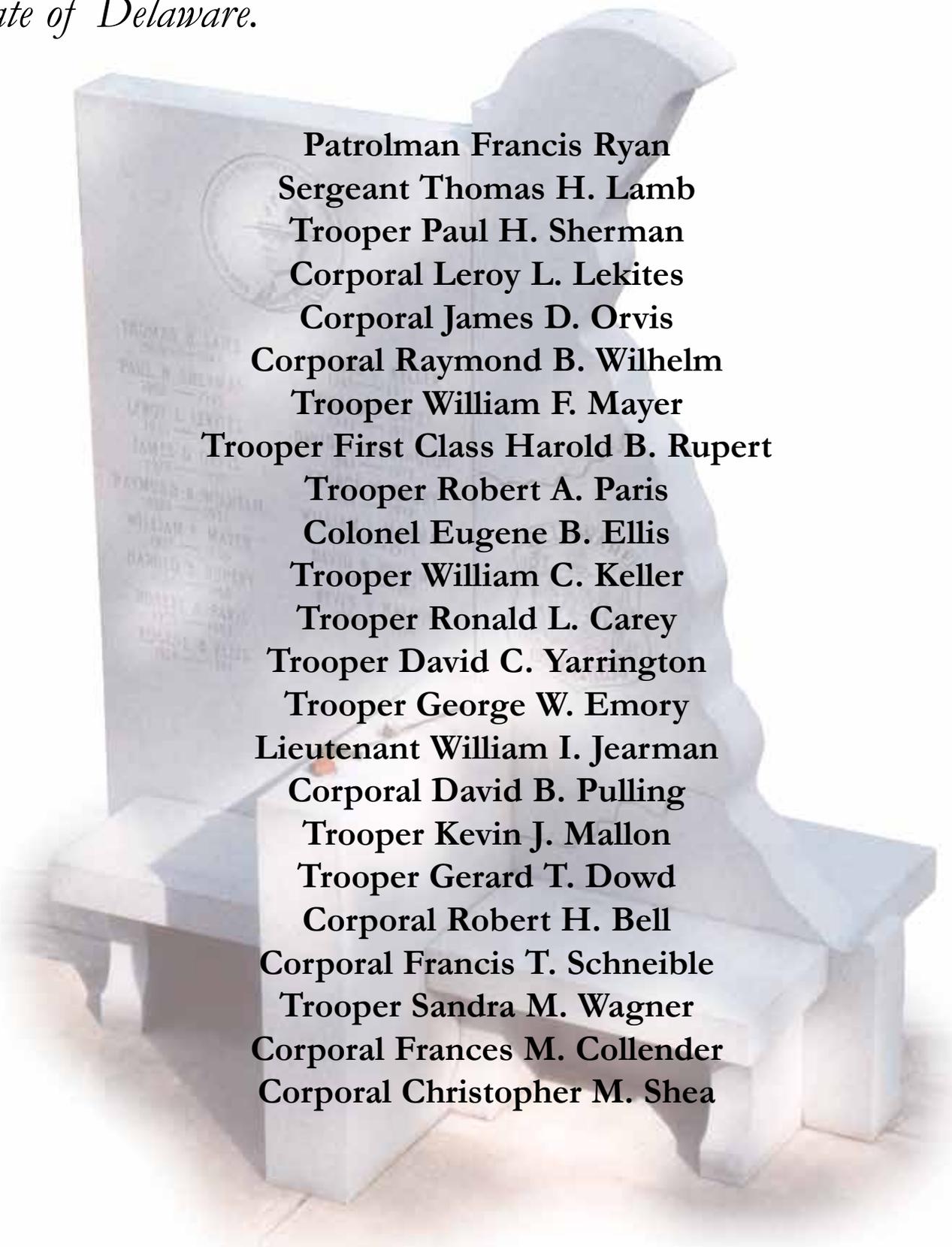


DELAWARE STATE POLICE

2013 Annual Report



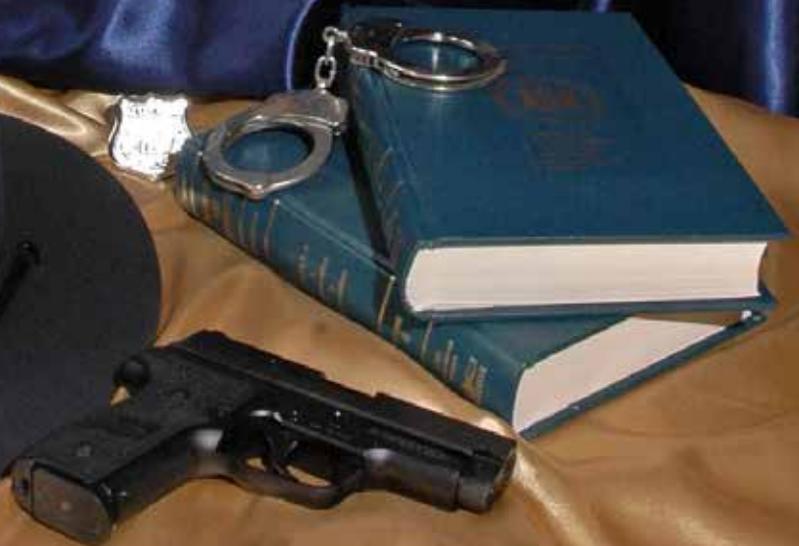
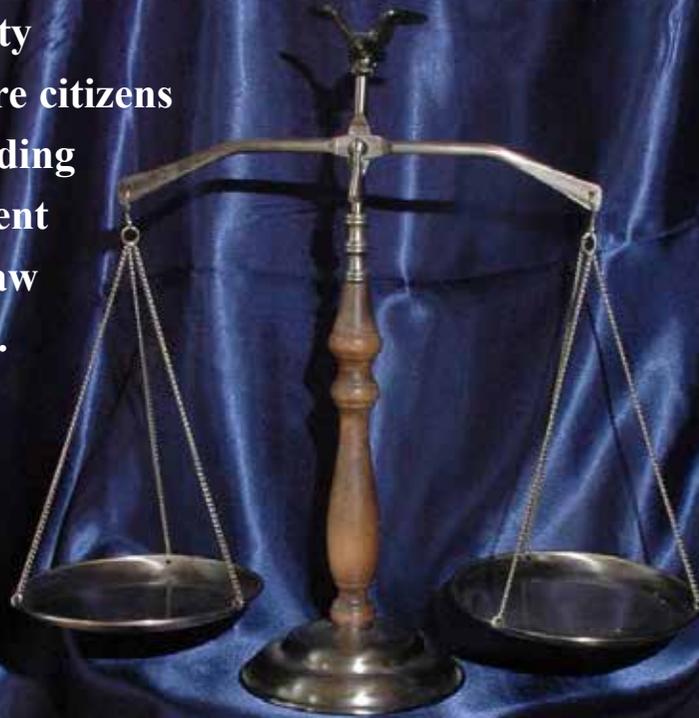
The 2013 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



**Patrolman Francis Ryan
Sergeant Thomas H. Lamb
Trooper Paul H. Sherman
Corporal Leroy L. Lekites
Corporal James D. Orvis
Corporal Raymond B. Wilhelm
Trooper William F. Mayer
Trooper First Class Harold B. Rupert
Trooper Robert A. Paris
Colonel Eugene B. Ellis
Trooper William C. Keller
Trooper Ronald L. Carey
Trooper David C. Yarrington
Trooper George W. Emory
Lieutenant William I. Jearman
Corporal David B. Pulling
Trooper Kevin J. Mallon
Trooper Gerard T. Dowd
Corporal Robert H. Bell
Corporal Francis T. Schneible
Trooper Sandra M. Wagner
Corporal Frances M. Collender
Corporal Christopher M. Shea**

Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ **HONOR** ★ **INTEGRITY** ★ **COURAGE** ★ **LOYALTY** ★
★ **ATTITUDE** ★ **DISCIPLINE** ★ **SERVICE** ★

Photo by: Elisa Vassas



STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
P.O. BOX 818
DOVER, DELAWARE 19903-0818
302-744-2680

The Honorable Jack A. Markell
Governor

The Honorable Lewis D. Schiliro
Cabinet Secretary

Please join me in extending sincere thanks and congratulations to the men and women of the Delaware State Police (DSP) for a year filled with many accomplishments and successes. I truly appreciate their dedication, hard work and commitment to fulfilling the mission of the Delaware State Police. In addition, I extend a sincere thank you to Governor Jack Markell and members of the General Assembly for their continuing support and unwavering commitment to public safety throughout the past year. I am also grateful for the deep appreciation and gratitude expressed by our citizens each and every day.

One of the most significant accomplishments of the past year is a direct result of the Division's ongoing commitment to public safety. In 2013, DSP saw an 11% reduction in violent crime within its jurisdiction. In addition, DSP saw a decline in homicides, robberies, burglaries, thefts, motor vehicle thefts, vandalism cases, and pornography cases. DSP also solved 84% of the cases it investigated. As a result of the professionalism, tenacity, and dedication of State Police Investigators, DSP exceeded the national clearance rate for the resolution of violent crime. This effort helped keep our communities safe by getting violent offenders off the street.

In the past year, DSP again made officer safety a priority. As such, DSP partnered with municipal police agencies statewide to develop an active shooter response protocol and training program. With the assistance of the Delaware Police Chiefs Council, DSP incorporated lessons learned from the New Castle County Courthouse shooting incident into this policy. This policy and the training provided to Delaware police officers statewide will make certain all of our officers are receiving the same training and are prepared to respond and handle an active shooter emergency.

Another major accomplishment for DSP was in the area of highway safety. With a focus on aggressive driving, excessive speeders, and impaired drivers, DSP continued its partnership with the Office of Highway Safety to conduct dedicated traffic enforcement initiatives. Through this partnership, Delaware reduced the total number of fatal crashes by nearly 14% and the total number of fatalities by 15%. It has been more than 50 years since Delaware has had fewer highway fatalities in one year.

These are just a few examples of the accomplishments of the Division. The attached report highlights many other success stories as the men and women of the Delaware State Police, both uniform and civilian, perform outstanding work every day. On behalf of all Delawareans it is with great pride that I express the gratitude and appreciation for a job well done.

I look forward to another year of success and commend the DSP team for its commitment to excellence.

Sincerely,

A handwritten signature in black ink, appearing to read "Lewis D. Schiliro".

Lewis D. Schiliro, Secretary



STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
DIVISION OF STATE POLICE
P.O. Box 430
DOVER, DELAWARE 19903

To My Fellow Delawareans:

As the Superintendent of the Delaware State Police, it is my pleasure to present the 2013 Delaware State Police Annual Report. This report showcases the excellent work, activities, and accomplishments reflecting the dedication and commitment of the men and women of the Delaware State Police to provide professional, competent, and compassionate law enforcement services to the citizens and visitors to Delaware. We are thankful for the leadership of Governor Jack Markell, Secretary of the Department of Safety and Homeland Security Lewis D. Schiliro, and the members of the General Assembly. It is their support that sustains our ability to achieve our mission.

During 2013, the Delaware State Police recorded another year with a reduction in overall part one crime. Most notable is an 11% reduction in violent crime. Equally significant is our success in solving these cases. DSP solved 84% of reported violent crime investigations, which far exceeds the national average which is approximately 47%. Violent crime continues to be an issue at the forefront of our communities. Over the last year, we have increased the size of the Delaware State Police by adding 12 troopers, who have been deployed to enhance current units impacting violent crime and targeting violent offenders.

While working with our traffic safety partners at the Office of Highway Safety, the Department of Transportation, and our allied law enforcement agencies, the Delaware State Police focused heavily on traffic enforcement, education, and collision data analysis to reduce fatal collisions. Our collective efforts resulted in a 15% reduction in fatal crashes statewide, resulting in the lowest number of fatalities since 1963.

After a workload analysis, the patrol boundaries of Troops 3 and 9 were realigned to more evenly distribute the demand for service in northern Kent County. For the first time in DSP history, two Troops now provide service in Kent County. This redistribution prepares southern New Castle County and northern Kent County for future growth. And, in addition to many other accomplishments, the department attained its eighth accreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

The Delaware State Police continues to focus on strengthening community partnerships, violent crime reduction, and leveraging technology to improve our efficiency. We strengthened community partnerships by expanding existing outreach such as community education programs, the Citizens Police Academy, and our Explorer program for teen and college-aged students. We have also enhanced our use of social media to interact with the public. In partnership with Delaware.gov and Delaware Interactive, DSP launched a new mobile Tip Line application. Troopers previously received crime tips from various sources: e-mail, a toll-free hotline, and website submissions. The new free mobile Tip application provides an additional, convenient, method enabling anyone to submit a crime tip anonymously straight from their mobile device.

DSP continues to utilize technological advancements to enhance our efficiency in combating crime and traffic safety concerns. As a result, our efforts to target crime and identify community “hot spots” where criminal activity occurs have improved. Our ability to share data on a daily basis keeps the lines of communication open and directs resources to those areas. The sharing of intelligence continues to expand within law enforcement and directly drives crime reduction efforts statewide.

The men and women of the Delaware State Police continue their commitment to public safety. We invite the community to join with us as we forge into the future with innovative strategies and new technology to protect the communities we serve.

Sincerely,

Colonel Nathaniel McQueen
Superintendent

Executive Staff



*Colonel Nathaniel McQueen
Superintendent*



*Lt. Colonel James Paige
Deputy Superintendent*



*Major John Evans
Administrative Officer*



*Major Monroe Hudson
Special Operations Officer*



*Major Charles Simpson
South Operations Officer*



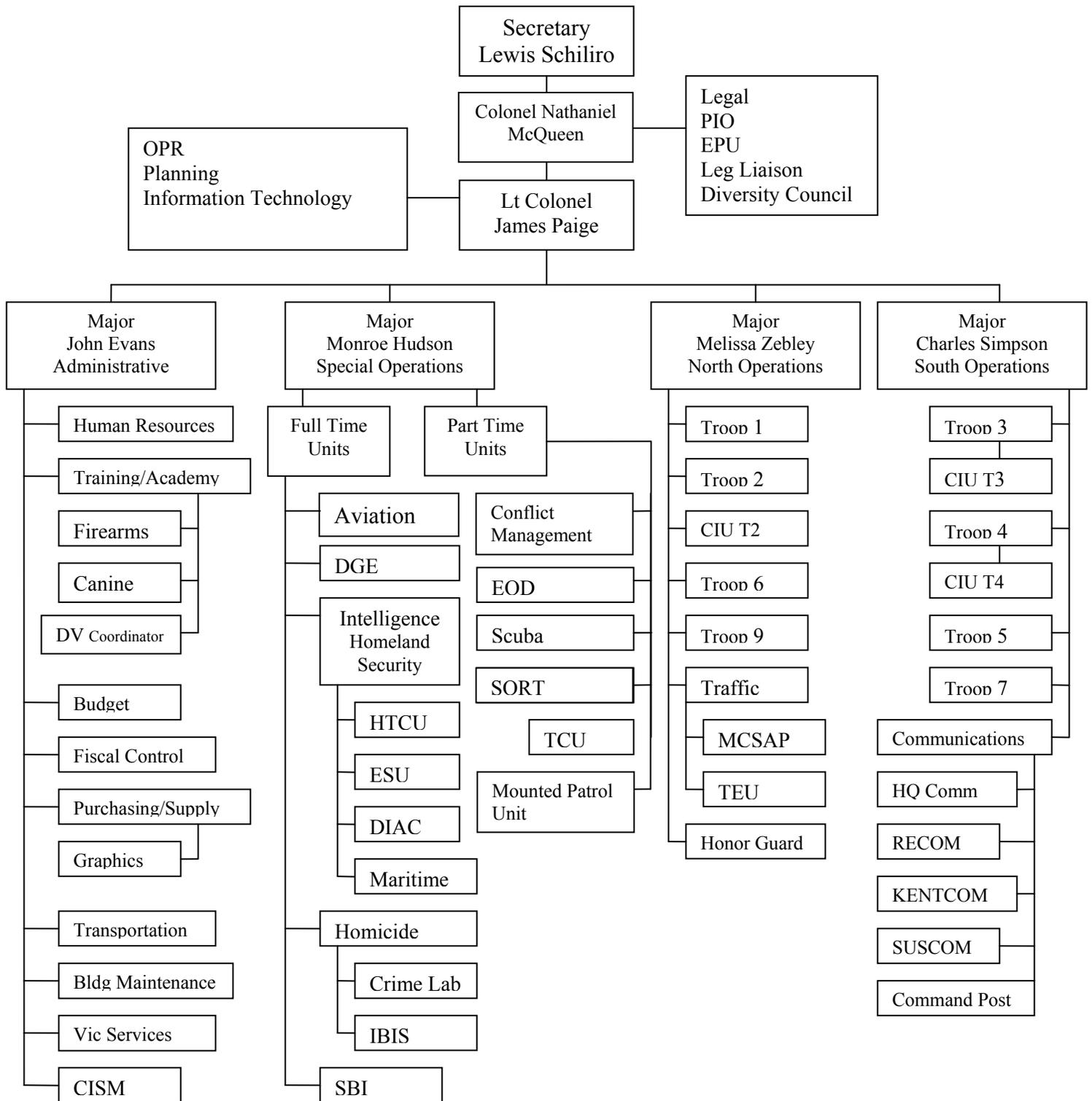
*Major Melissa Zebley
North Operations Officer*

Table of Contents

Mission Statement	Page 3	Mounted Patrol Unit	Page 32
Table of Organization	Page 8	Office of Professional Responsibility.	Page 33
Troop 1.	Page 9	Pipes & Drums.	Page 33
Troop 2	Page 9	Planning and Research Section . . .	Page 34
Troop 3.	Page 11	Public Information Office	Page 34
Troop 4.	Page 12	Purchasing and Supply Office/ Graphics Office	Page 35
Troop 5.	Page 15	SCUBA Team.	Page 35
Troop 6.	Page 16	Special Operations Response Team.	Page 37
Troop 7.	Page 16	State Bureau of Identification	Page 37
Troop 9.	Page 17	Tactical Control Unit	Page 38
Aviation	Page 18	Traffic Operations	Page 39
Communications Section.	Page 19	Training Academy	Page 40
Conflict Management Team.	Page 20	Transportation	Page 41
Criminal Intelligence Section	Page 21	Victim Services Section.	Page 41
Critical Incident Stress Management Team.	Page 22	2013 Civilian of the Year.	Page 42
Division of Gaming Enforcement .	Page 23	2013 Trooper of the Year.	Page 43
Executive Protection Unit	Page 25		
Explosive Ordnance Disposal Unit	Page 26		
Fiscal Control Section	Page 27		
Homicide Unit	Page 27		
Honor Guard Unit	Page 28		
Human Resources Office.	Page 29		
Information Technology Section . .	Page 30		
Legal Section	Page 31		
Legislative Liaison.	Page 31		

Cover Photo by John J. Randolph.

Table of Organization



Troop 1

Captain Michael A. Reader

The “First Troop in the First State” has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty-one troopers currently assigned to Troop 1 performed diligently during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional retail mecca and the site of the worldwide headquarters for Astra Zeneca.

Throughout 2013, Troop 1 personnel continued coordinating with the United States Secret Service for protection of Vice President Joseph R. Biden. This duty included routine escorts from the Vice President’s residence, as well as, visits from other dignitaries. During the numerous Vice Presidential details, Troop 1 Troopers provided distinguished service in security and motorcade functions.

In 2013, uniformed Troopers assisted the Secret Service and the Swedish Royal Security with King Carl XVI Gustaf and Queen Silvia’s visit. The King and Queen of Sweden celebrated the 375th anniversary with the citizens of the State of Delaware.

Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Edward Schiavi who continued to target areas of high criminal activity and focused on repeat criminal offenders. Under Lt. Schiavi’s direction, the Troop 1 retail theft efforts were spearheaded by Corporal Rick Deskis and Corporal Bryan Jefferson. During the busy holiday season, the retail theft unit increased its staffing and added Corporal Damian Fuscellaro to handle an ever increasing complaint load. The retail theft unit continued to be vital in forging relationships with our retail security partners.

Newly promoted Lt. Sean Duffy assumed the Traffic Lieutenant role in 2013. The primary goal of enhancing law enforcement visibility along our roadways in an effort to deter aggressive driving and keep our law abiding citizens safe was formed. Lieutenant Duffy oversaw numerous highway safety initiatives to include speed, seat belt and DUI checkpoints. Master Corporal Troy Pezzuto continued to utilize the motorcycle unit to coordinate enforcement and educational initiatives in targeted areas. During 2013, Master Corporal Pezzuto utilized the motor unit for 53 motor assignments. Highway safety was indeed a true team effort which included the Troop administration as well as cooperation from the patrol Troopers. Cpl. William Yeldell was named the Troop 1 Trooper of the Year. Cpl. Yeldell was selected among 43 Troopers for this honor.

To highlight one individual effort or incident would be a disservice to the entire Troop. Troop 1 is well known as a very

cohesive, close knit unit of hard working Troopers who consistently go well above and beyond what is expected.

Troop 2 Patrol

Captain Thomas Logan

Troop 2 is located on US Route 40, just east of Delaware Route 896 in Newark. Fifty-two uniformed troopers, four troopers assigned to the Collision Reconstruction Unit and four civilian support personnel are assigned to this building. The troopers patrol the area east of Interstate 95 from the Maryland state line to the Wilmington city limits. They are part of the immense Troop 2 facility which houses other entities to include the Criminal Investigative Unit, Drug Diversion Unit and the State Bureau of Identification.

Captain Thomas Logan has been the Troop Commander at Troop 2 since January of 2013. Lieutenant Matthew Cox serves as Traffic Lieutenant and Lieutenant Roger Davis serves as the Criminal Lieutenant.

Traffic operations and enforcement are overseen by Lieutenant Matthew Cox. These efforts have a major impact on keeping our roadways safe and saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hotspots, for example, areas that have seen an increase in collisions. In addition, troopers also target speeders, reckless, aggressive and drunk drivers. Throughout the year, troopers partnered with the Office of Highway Safety conducting several initiatives that focused on targeting speeding, aggressive driving, DUI and pedestrian safety. In 2013, troopers handled 3,050 property damage and 733 personal injury collisions. Troop 2 Troopers also issued 15,724 traffic citations, including 1,623 for seatbelt violations and arrested 381 individuals for DUI.

Criminal enforcement efforts were under the oversight of Lieutenant Roger Davis during 2013. Troopers on patrol respond to calls for service and focus on outward signs of criminal activity. Troopers are also vigilant in detecting less visible criminal activity while on patrol. Their efforts often result in the apprehension of criminals in the progress of committing crimes. These troopers communicate daily with detectives and other specialized units providing them continuous updates on what is happening on the streets. This often leads to the launching of major investigations, which ultimately leads to solving crimes. Troopers handled 615 felony and 3,662 misdemeanor investigations during the year. This resulted in 338 felony and 2,314 misdemeanor arrests.

Troop 2 also houses the Collision Reconstruction Unit. CRU is responsible for investigating all fatal motor vehicle collisions that occur within State Police jurisdiction within New Castle County, as well as serious personal injury collisions, personal injury departmental collisions and to provide support services to municipal agencies and the Criminal Investigative Unit by

mapping scenes. In 2013, the four investigators in the unit handled a total of 40 fatal collision investigations. 14 citizens lost their lives on roadways within Troop 2's jurisdiction. While this represents an 18% decline in fatalities for Troop 2 as compared to 2012, there remains a desire to decrease fatalities even further. Troopers will continue their efforts in attempting to reduce the likelihood of these tragic events through strict enforcement and quality education. In an effort to affect the crash rate involving teen drivers, the CRU members take their experiences and knowledge to high schools throughout the county, presenting the Troopers Educating About Highway Safety program to driver's education classes and auditoriums during prom season.

In addition to the service given on patrol, numerous Troop 2 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Pigskin Pass, Polar Bear Plunge, Ride to the Tide, Dodgeball Madness, Red Robin Tip a Cop, Over the Edge, Summer Games, Fall Festival, and the Special Olympics swimming, basketball and bowling events. During many of these events, troopers receive the honor of placing the award medals around the necks of the participants and forge a partnership with the community through the direct contact. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and the National Police Memorial are other popular events among the troopers and the participation level is strong.

In May 2013, Troop 2 worked in conjunction with the Christiana Fire Company to host its Annual Public Safety Awareness Open House. The facility was open for tours and many police and fire exhibits were displayed to the public. This community interaction continues long beyond just that one day of the year. Throughout the entire year, numerous tours for various groups are conducted to give the community a better understanding of what is occurring inside the building and of what role the troopers serve in their community. Additionally, the Trooper Robert Paris Community Room, dedicated to the fallen trooper, provides a large conference space that serves as a meeting spot for community groups. It was utilized 215 times in 2013 by thousands of visitors.

Throughout the year, members of Troop 2 patrol provided students from the University of Delaware, Delaware Technical Community College, and Wilmington University, applicant's in the Delaware State Police hiring process, and other individuals who are hoping for a career in law enforcement with a ride along experience. This experience is invaluable to both the Division and the student in identifying people with the potential to be Troopers once their education is complete.

Troop 2 is fortunate to have so many hardworking men and women willing to work around the clock to protect the citizens and those visiting Delaware. The Troop 2 area is large, densely populated and consequently, very busy. The daily pace at the troop is therefore both demanding and challenging. The

Troopers at Troop 2 consistently and professionally meet the demands and challenges that are presented to them.

Troop 2 CIU

Captain Peter Sawyer

The Criminal Investigative Unit (CIU) located at Troop 2 provides investigative support to the four patrol troops in New Castle County (Troops 1, 2, 6 & 9). The CIU is under the command of Captain Peter Sawyer, Lieutenant James T. Hulings and Lieutenant John Laird, Jr. with assistance from Mrs. JoAnn Burge. CIU's primary focus is to provide "detective" operations throughout the county. During weather related and other emergencies the CIU also provides assistance to the patrol function in areas of calls for service and traffic safety.

CIU is currently staffed with seventy four (74) sworn Troopers, two (2) Civilian Auto Theft Technicians, seven (7) Agents assigned to the Drug Diversion Unit and three (3) Probation Officers assigned to the Governor's Task Force. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to any serious criminal offenses that occur in New Castle County.

CIU detectives are selected from the patrol ranks both for their skills as investigators and for their motivation to solve crimes. They are assigned to specialized investigative units that concentrate on specific crimes. These units include Robbery, Property Crimes, Financial Crimes, Major Crimes, Polygraph, Youth Aid, Drugs, Evidence Detection and Court Liaison. In addition, two CIU drug investigators participate full-time in two federal task forces with the Drug Enforcement Agency (DEA).

Additional units within the CIU at Troop 2 are the Governor's Task Force (GTF), the School Resource Officers (SROs) and the Drug Diversion Unit (DDU). The GTF is a unit comprised of DSP Troopers and officers from Delaware Probation and Parole. GTF focuses on offenders who are on probation and violating conditions of their release from prison by their continued criminal activity.

The Drug Unit investigates offenses related to the possession and distribution of illegal substances, while the GTF conducts proactive policing impacting quality of life concerns in historically problematic geographic areas. GTF also assists the Department of Corrections, Probation and Parole, in monitoring the compliance of active probationers. Both squads are also responsible for surveillance operations in support of the other detective squads. In 2013, the Drug Unit and GTF seized over 1,789 grams of cocaine, 1,139 grams of heroin, over 200 lbs. of marijuana and a large assortment of pills. In addition, they seized 40 firearms, made 964 criminal arrests and conducted 2,198 checks on probationers.

Twenty (20) School Resource Officers are assigned full-time to specific high schools or middle schools in New Castle County.

The SROs also work closely with detectives from the Youth Aid Unit to cover over sixty additional schools in the county.

The seven civilian Agents and one sworn Trooper assigned to the Drug Diversion Unit are responsible for investigating the diversion of legal drugs into illegal channels and the acquiring or obtaining of controlled substances by illegal methods. In 2013, The DDU investigated 303 cases resulting in numerous defendants being arrested for multiple criminal charges.

In 2013, the Troop 2 CIU investigated and managed a significant caseload including 213 robberies involving 270 victims, 58 sexual assaults, 382 burglaries, 105 Auto Thefts and 253 other property crimes. The Financial Crimes Unit handled 108 felony level fraud cases and 307 youth related crimes were investigated by the Youth Aid Unit. Approximately 680 complaints were investigated by our School Resource Officers (SROs) in the schools in New Castle County which is an increase from 612 in 2013. Our Evidence Detection Unit handled 469 crime scenes while also maintaining the evidence and property lockers at all four New Castle County troops.

Many of these cases involve multiple victims, suspects and crime scenes and are part of crime “trends” identified by detectives. As such, these cases are manpower intensive and require extensive resources. Troop 2 CIU continued to work together toward the common goal of bringing those responsible for committing felonious acts to justice. The skill, experience and training of the investigators at CIU resulted in clearance rates for sexual assaults, robberies and burglaries being well above the national average. These clearance rates and the successful outcome of the investigations is a direct reflection of the hard work, talent, dedication, commitment and teamwork exhibited daily by the men and women of the Troop 2 CIU.

In addition to traditional “police work” the detectives at Troop 2 are committed to programs and initiatives that strengthen our state and make our communities safer for all citizens and visitors. One example is the Troop 2 Explorers Post which was re-chartered in September. The current post advisors are Sgt. Barry Corrigan, SRO Cpl/3 Michael Austin and SRO Cpl/3 Richard Long. The purpose of the Police Explorer program is to provide a positive relationship between Police Officers and Youth who wish to learn about a career in Law Enforcement. The Post currently has ten active members representing five different high schools. Recruitment efforts are on-going with our current members actively seeking out potential qualified members in their respective high schools. Bi-weekly meetings are held at Troop 2 and cover a variety of topics. SRO Cpl/3 Ralph Flowers, SRO Cpl/3 Tom Wood and SRO Cpl/1 Mac Evans run similar Explorer posts at other New Castle County troops.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2014 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services.

Troop 3

Captain Galen M. Purcell

Delaware State Police Troop 3 is located on US Route 13A between Woodside and Camden. In 2013 it was commanded by Captain Galen M. Purcell, and consisted of 86 sworn officers and three civilians. The year 2013 brought a significant change to the citizens of Kent County. In early January a re-alignment occurred between Troop 3 and Troop 9 in Odessa, which brought Troop 9 personnel into the northern part of Kent County for patrol services. The initiative was undertaken to provide faster response times and services to the citizens of Kent County. Prior to the re-alignment, Troop 3 provided patrol services throughout the county, which often led to delays in response times. Troop 3 Criminal Investigative Unit, Governor’s Task Force and Drug Unit personnel still conduct all criminal investigations in the county. The realignment was for patrol purposes only. The initiative has been a great success and it is believed 2014 will be an even better year.

On a yearly basis, Troop 3 supports the operations of the Delaware State Fair, the NASCAR races and Firefly Festival at Dover Downs International Speedway, as well as with community events such as “Safe Summer Day” at Brecknock Park.

The Troop 3 Patrol Section is under the command of Lt. Charles Sawchenko. The Patrol Section includes four shifts, each supervised by a sergeant. During 2013 the Patrol Section made 15,885 traffic arrests, and 456 DUI arrests. Three troopers are assigned to the Crash Reconstruction Unit (CRU). In 2013, 9 fatal crashes in Kent County were investigated by CRU.

The Criminal Investigative Unit (CIU), under the command of Lt. James P. Fraley, consists of seventeen detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. In 2013, the CIU handled 2,606 cases, made 3,138 arrests, executed 152 search warrants, as well as recovered \$167,490.12 in property.

The Kent Drug Unit and Governor’s Task Force were commanded by Lt. Robert Wallace. The Kent County Governor’s Task Force (GTF) continued its partnership with Probation and Parole focusing their enforcement on high risk repeat offenders and identified crime hot spots throughout Kent County. The Kent Drug Unit is responsible for the investigation of drug distribution organizations and their networks in Kent County. During 2013 the Kent Drug Unit and Kent GTF along with the Drug Enforcement Administration (DEA) conducted an investigation into a “kilo” level cocaine dealer living in Kent County. The multi-state investigation led to the arrest of three people within the state and numerous people in other states on drug dealing related charges. Over thirty kilograms of cocaine were seized during the investigation as well as cash, vehicles and firearms.

Kent County continued to experience methamphetamine laboratories and/or dumpsites, although at a much lower occurrence

than 2012. Members of the units provided guidance to the state legislature in the creation and passage of two bills, H.S. 1 for HB 28 "Operation of a Clandestine Laboratory" and HB 130 "Pseudoephedrine/Ephedrine Electronic Log". These bills are invaluable for the successful investigation and prosecution of methamphetamine manufacturers. Unfortunately the increasing trend of heroin use continued resulting in the seizure of nearly five times the amount of heroin in 2013 as compared to 2012. Significant sources of heroin were identified and arrested from Pennsylvania and New Jersey.

During 2013 the Kent Drug Unit and GTF arrested 480 people on 1,447 criminal charges, seized \$196,606 cash, and \$94,300 in other assets. Additionally, they executed 113 search warrants, recovered 77 firearms, over 39 kilograms of cocaine, over 82 pounds of marijuana, 1,065 prescription pills, and nearly 30,000 bags of heroin, as well as MDMA, PCP, and synthetic cannabinoids.

The Kent County Crime Watch Association completed its thirteenth year and is still going strong. There are currently over 60 communities active in the association, and anyone interested in starting a crime watch in their neighborhood is encouraged to contact Troop 3. As in past years, the men and women of the Delaware State Police Troop 3 look forward to serving the citizens of Kent County and the State of Delaware.

Troop 4

Captain Sean E. Moriarty

Delaware State Police Troop 4 is located on US Route 113 in Georgetown. It is the only State Police Troop in Sussex County housing both criminal investigators and uniformed patrol.

Troop 4 is comprised of uniformed troopers, detectives and civilian members. Those members encompass patrol, major crimes, property crimes, white-collar crimes, school resource officers/youth, evidence detection, polygraph, governor's task force, drug unit, community outreach officer, victim services and the court liaison officer. Patrol troopers cover 349 square miles of territory. Detectives investigate significant crimes and quality of life issues throughout the entire county, encompassing 973 square miles of territory.

In 2013, the Troop's personnel fluctuated between 85 and 94 individuals throughout the year. The personnel complement was comprised of 40 patrol officers, 23 criminal investigators, six school resource officers/youth, seven Governor's Task Force officers, six drug investigators, one community liaison, one court liaison, six civilians and four administrators as of December 30, 2013.

The troop administration was comprised of the following: Captain Sean Moriarty (Troop Commander), Lieutenant Randy Fisher (Major Crimes, Property Crimes, Financial/White-collar Crimes, Polygraph, and the Evidence Units), Lieutenant Daniel Sponaugle (Sussex Drug Unit, The Governor's Task Force, Youth/School Resource, Court Liaison, and Community

Liaison) and Lieutenant Tracy Condon (Uniformed Patrol/Traffic).

During the year the patrol sergeants consisted of Lee Weller (A Shift), Mark Hudson (B Shift), John S. Evans (C Shift) and Christy Ballinger (D Shift). The C.I.U. sergeants were Keith Marvel (EDU), Jerry Windish (Major Crimes), Chuck Groce (Financial Crimes) and John McColgan (Property Crimes). The sergeants for Youth/SRO, Drugs, and GTF were Bernard Miller, Matthew Zolper and Frank Fuscellaro, respectfully.

In 2013, the original desks and furniture for C.I.U. were replaced with new module systems and a new carpet. This was the first significant upgrade to detective offices since 1994. Additionally, two additional GTF and one additional drug detective were added to the ranks, which greatly improved responses to violent and high crime areas.

Throughout the year, patrol troopers continued to be at the forefront of several proactive law enforcement initiatives. During 2013, Troopers responded to 18,555 criminal and traffic complaints. Patrol personnel made 15,363 traffic arrests and 291 driving under the influence of alcohol or drugs arrests. They wrote 11,369 criminal reports, and made 2,553 criminal arrests. They handled 326 personal injury motor vehicle accidents, 1,208 property motor vehicle accidents and assisted with 13 fatal motor vehicle accidents that occurred in Troop 4's territory in 2013.

In 2013, Troop 4's detectives collectively investigated over 3,218 significant cases and assisted with an additional 1,511 cases. They made 8,009 criminal arrests (7,655 adult and 354 juvenile arrest), executed 253 search warrants; and they recovered approximately \$340,725 worth of stolen property.

The Major Crimes Unit investigated several high profile incidents throughout the year in Sussex County. They investigated 194 sexual assaults, which resulted in an 81% clearance rate. They investigated 64 robberies, and had a 48% clearance rate; and they assisted the Homicide Unit with three murder investigations and two officer involved shootings.

- As of December 16, 2013, the seven detectives assigned to the Major Crimes Unit investigated over 490 incidents. Those investigations included and were not limited to 290 sexual assaults or alleged sexual assault cases, 54 robbery/home invasions, six serious assaults that included gunshot or stab wounds, 46 suspicious death investigations and eight extenuating missing adult investigations. The unit also investigated a multitude of significant child and domestic violence cases. During 2013, 958 criminal arrests (860 felonies) were rendered, 87 search warrants were written, and over 80 confessions were obtained. Three prominent cases handled by these detectives in 2013 are as follows:
- In January 2013, Det. Stephen Kelly investigated a string of incidents where suspects had targeted and shot a high

powered rifle into several police officer residences. Several family members of the police officers were home when the shootings occurred. These incidents occurred in Sussex and Wicomico County MD. Through the assistance of EDU detectives, David Watson and Orrin Joudrey were linked to the shooting incidents by ballistic and physical evidence. Both subjects were arrested and later found guilty in Superior Court. David Watson was sentenced to 106 years in prison and Orrin Joudrey was sentenced to 15 years. Both subjects are awaiting trial in Maryland for the associated crimes that were committed in Wicomico County.

- In March 2013, Det. Robert Truitt investigated a carjacking where an 89 year old female victim was assaulted by two juvenile female suspects. The suspects forcibly placed the victim in the trunk of her vehicle. Those suspects joined three additional suspects and then drove around in the stolen vehicle for 36 hours with the 89 year old victim held against her will in the trunk of the car. The victim was eventually released and the five suspects were apprehended. The suspects all confessed and are currently pending trial as adults in Superior Court.
- In 2013, detectives arrested a janitor and teacher who were employed in the secondary school systems for inappropriate contact with students. They investigated a Sussex Correctional Officer for the adulteration of inmate food, and they arrested another Sussex Correctional Officer for raping female inmates. The detectives also assisted the DSP Homicide unit with three murders. On January 5, 2013, Kyle Newman was shot and killed during a home invasion in Laurel. On July 25, 2013, Michael Rogers was shot and killed during a home invasion in Millsboro. On September 23, 2013, Harold Medes was stabbed to death at his home in Dagsboro.

In 2013, the property crimes unit investigated 1,432 burglaries in Sussex County. Despite having only four detectives, the unit was able to achieve a 36% clearance rate. Three prominent cases handled by those detectives in 2013 are as follows:

- In January 2013, Det. Archer investigated numerous burglaries that had occurred in the Angola area. During the course of his investigation he identified a suspect and requested assistance from Troop 7 in locating this individual. Tpr. Jackson located the subject and took him into custody following a foot pursuit. Det. Archer responded to Troop 7 and obtained a confession from the subject. A second suspect was later identified and also arrested for committing 42 residential burglaries. As a result of this investigation, the subject(s) were also linked to a home invasion robbery involving elderly victims who had been bound in their home. Det. Scott Gray obtained a confession and charged the subject accordingly.
- In the spring of 2013, Sussex County experienced a dramatic increase in irrigation wire thefts. After conventional investigative steps failed to identify a suspect, the Troop 4 Property Unit initiated surveillance at one of the farms in the

western portion of the County. During that surveillance, a pickup truck was observed close to a 2000 foot irrigation system. The sole occupant of the vehicle was found to be in possession of one piece of crack cocaine and several sections of copper wire. He provided a full confession to stealing irrigation wire across the county, and he identified two conspirators for additional copper thefts. They were all arrested.

The Financial Crimes Unit investigated a host of white collar crime throughout the year, which included identity thefts, embezzlements and counterfeit money. In 2013 the Financial Crimes unit handled 95 initial cases and 91 follow-up cases, which resulted in 278 Felony and 170 Misdemeanor arrests. The total amount of financial loss investigated by the two full time detectives in 2013 was \$408,851.45. Through their efforts, they recovered \$107,426.16. Two significant cases handled by the unit are as follows:

- In February of 2013, the Financial Crimes unit was contacted by the Marion (Iowa) Police Department. They informed DSP detectives that a large amount of money and merchandise (in excess of \$40,000) was obtained in their jurisdiction using fraudulent credit cards, and it was being shipped to an address in Seaford, Delaware. The unit traced the shipment back to a suspect who was hired to reship the money to Nigeria. The suspect was instructed to resell the merchandise and send the proceeds to Nigeria. The property was recovered and returned. However, most of the cash (\$15,000.00) was sent to Nigeria via Western Union presumably to support terrorist activities.
- In August of 2013, the Financial Crimes Unit was contacted by the United States Secret Service to assist with a tax fraud scheme. Numerous victims in Illinois were defrauded through the scheme, and the stolen money was being sent to a suspect in Delaware. The suspect laundered the money for criminal enterprises. The subject was arrested and confessed. As a result, the investigation uncovered a large crime ring operated through Asian businesses, which were incorporated in Delaware.

The Evidence Detection Unit (EDU) responded to 194 crime scenes and handled 254 cases in 2013. The unit responded to 69 suspicious death cases where 13 were determined to be suicides. The unit also operated and maintained the evidence lockers at Troop 4, Troop 5 and Troop 7. The Troop's permanent evidence locker contained the majority of the evidence collected by the three troops in Sussex County. In addition, this unit prepared evidence transmittal letters and delivered evidence to the Medical Examiner's DNA Laboratory for examination in 32 cases and to the Forensic Firearms Unit for 36 cases. Detectives also participated in several demonstrations at local schools throughout Sussex County. Some of the significant cases handled by EDU detectives in 2013 are as follows.

- On January 5, 2013, detectives assisted the Delaware State Police Homicide Unit by processing a homicide scene in

Laurel. Kyle Newman was shot several times by two different weapons during a home invasion.

- On February 19, 2013, detectives assisted the Delaware State Police Homicide Unit by processing an officer involved shooting incident in Lewes. The suspect was involved in a pursuit/accident, fled on foot, and threatened the trooper.
- On June 15, 2013, detectives assisted the Major Crimes Unit with a home invasion/shooting incident in Love Creek MHP near Lewes. Preliminary information received was that the victim and her 12 year old daughter were asleep in bed when two individuals entered the rear door of the residence, shot the mother in the face, and then fled from the scene. Further examination of the scene in conjunction with the forensic firearms unit revealed additional information, which closed the case.
- On July 25, 2013, detectives assisted the Delaware State Police Homicide Unit with the Homicide of Michael Rogers in Millsboro. The victim was shot in the bedroom of his home during a home invasion.
- On August 1, 2013, detectives assisted the Delaware State Police Homicide Unit with an officer involved shooting incident in Georgetown. A patrol trooper was following-up on an accident investigation. While attempting to interview the subject a violent struggle and shooting occurred.
- On September 23, 2013, detectives assisted the DSP Homicide Unit with the murder of Harold Medes in Dagsboro. Medes was stabbed once in the head and once in the torso. The victim lived in a small travel trailer at this address with the suspect. EDU processed the scene and collected evidence, while Major Crimes detectives assisted with the overall investigation.



In 2013, Master Corporal George Camacho continued to serve as the DSP Community Liaison for Sussex County. He worked with over 64 citizens and community groups throughout the year to foster

positive relationships, crime prevention plans and strategies. He also worked with numerous community groups to create, implement, and foster citizen/neighborhood crime watches. He also assisted with police prosecution and court liaison duties throughout the year.

In terms of succession planning, Troop 4 has always maintained a strong interest in developing youth. The Troop was instrumental in developing the School Resource Officer (SRO)

program in Sussex County. Since the mid 1990s, this program has positively impacted the lives of children and their families, by addressing concerns at pivotal and developmental ages. In 2013, the Indian River School District added a third DSP SRO to Carver School. Collectively, the five county wide SROs handled 226 cases, 61 felony arrests and 216 misdemeanor arrests. In addition to addressing incidents, they served as positive role models, provided crime prevention, and they worked with schools to educate and develop critical incident plans. The SRO and the Youth Aide Officers also provided victim services for the entire county and responded to 72 cases in 2013.



In 2013, the School Resource Officers/ Youth Aid members were also responsible for security during the Senior League Girls World Series Softball Tournament. The tournament occurred in August at the Lower Sussex

Little League complex in Roxana. Several countries sent teams to participate in the tournament.

Troop 4's Explorer Post remained a model program. Under the direction of Corporal Tim Powell, Corporal Timothy Gallagher, Corporal India Sturgis, Corporal John Klemash and Detective Mark Justice, the Explorers learned and practiced law enforcement fundamentals. These young men and women are a cohesive unit who are dedicated to serving the public. They assisted troopers in several events including the Delaware State Fair, Pumpkin Chunkin and Camp Barnes fundraiser events.

Troop 4 continued its long-standing tradition of facilitating Division programs at Camp Barnes. From its inception in 1947, the Camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer of 2013, under the direction of Master Corporal James "Shawn" Hatfield, 400 children between the ages of 10-13 were able to attend the camp free of charge. The camp season runs for six weeks and is staffed by troopers from throughout the state. Additionally, approximately 200 youth attended from Wilmington Parks and Recreation, 100 students from 4H, 150 from Special Olympics and 22 youth from the Delaware Burn Camp.



The most prominent event supporting Camp Barnes is the annual stock car race. In July 2013, the 41st Annual Camp Barnes Stock Car Race was held at Delmar International Speedway under the leadership of Corporals Jeff Hudson and

Keith Collins. The race featured cars and drivers from several surrounding states. The proceeds from this race resulted in approximately \$50,000 for Camp Barnes. Additional fundraisers included a 5K/10K race and a wrestling tournament, which brought an additional \$13,000 to Camp Barnes.

Members of the Sussex Governor's Task Force (GTF) and the Sussex Drug Task Force/Unit (DTF) continued to serve the entire Sussex County community. Both units worked closely together with Probation and Parole to address quality of life issues and drug related crimes. During 2013, those troopers seized firearms, currency and a significant quantity of illegal drugs. They also conducted over 1,215 curfew checks on probationers with an 87% compliance rate. The strong resurgence of heroin and methamphetamine usage during the year proved to be very challenging for investigators. This surge was a significant contribution to increased drug sales, violence, thefts, burglaries, robberies, home invasions and environmental hazards.

- Through their combined efforts, troopers assigned to GTF and DTF in 2013 handled 451 cases, made 1,081 criminal arrests and executed 67 search warrants. They seized 377.52 grams of cocaine, 90.22 grams of crack cocaine, 190.55 grams of heroin, 32,797.10 grams of marijuana, 465.20 grams of methamphetamine and 429 prescription pills. They also seized \$326,309 in suspected drug proceeds and 30 illegal firearms. They also worked closely with the Attorney General's office to close several nuisance homes throughout the county. The units worked in known high drug and crime areas, and were called upon to lead and assist with several significant and extenuating multi-jurisdictional criminal investigations.

In December of 2013, Master Corporal Leslie "Lad" Dick was the recipient of the Troop 4 Trooper of the Year Award for Patrol. Detective Timothy Shockley was the recipient of the Troop 4 Trooper of the Year Award for C.I.U., and Detective Jeffrey Hudson received the Troop 4 Trooper of the Year Award for the SRO/Youth.

Troop 4 personnel maintained a commitment to practicing the Delaware State Police's mission, by "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The year proved to be very productive for both patrol and criminal investigative units. The men and women at Troop 4 look forward to the many new challenges they will encounter and overcome in 2014.

Troop 5

Captain Rodney M. Layfield

Delaware State Police Troop 5 is located on Rt 13 just south of the intersection of Rt 13 and SR 404 in Bridgeville. Troop 5 provides professional law enforcement services to the citizens of western Sussex County. Troop 5 patrols nearly 40 percent of Sussex County, covering 376 of Sussex County's 972 square



miles, bordering Maryland to our west and south. Troop 5 Troopers also provide police services to residents of Blades and Greenwood when their respective agencies are not available. Troop 5 has a total of thirty-six patrol troopers, four

Sergeants, one troop detective, three administrators and two civilian employees. Troop 5 decreased its patrol staff by two troopers in 2013 due to transfers to specialized units.

Captain Rodney M. Layfield has been in command of Troop 5 since June of 2010. Lieutenant Darren B. Short has been the Traffic Lieutenant since September 2009 and was promoted to Captain of Planning in December. Lieutenant Darren Short was replaced by Lieutenant Mike Berry from the Firearms Training Unit. Lieutenant C. Curtis Brown was the Criminal Lieutenant and has been on staff at Troop 5 since 2003, Lieutenant Curt Brown retired from the division after 31 years of service in November. Lieutenant Curt Brown was replaced by newly promoted Lieutenant John McColgan. Troop 5 had two new Sergeants in 2013, Sergeant John Mitchell replaced Sergeant Mark Dawson in September and Sergeant Mary McGuire replaced Sergeant John Mitchell in December. Newly hired Troopers were assigned to Troop 5 in late December to include Troopers Robert Alexander, Michael Brent, Andrew Jones and Andrew Rosner.

The nominees for the 2013 Troop 5 Trooper of the Year were Corporal Joe Badner, Corporal Sean Callaway, Trooper Patrick Schlimer and Trooper Jordan Rollins. Corporal Sean Callaway was selected as the 2013 Troop 5 Trooper of the Year.

In 2013 Troop 5 experienced a 6 percent increase in traffic arrests. Troop 5 also reports a 25 percent decrease in alcohol related personal injury accidents in 2013, the second year in a row to record a decrease.

Troop 5 investigated the shooting of a Dewey Beach Police Officer's residence near Laurel, Delaware. This shooting was similar to others in Maryland where homes were being targeted because marked police vehicles were parked in driveways. Surveillance was being conducted by Delaware State Police as well as Maryland Police Agencies. A suspicious vehicle driven by Orrin Jourdrey was observed and followed. This vehicle was stopped and Jourdrey was arrested for DUI. Shell casings were located in the vehicle that matched the bullets used in the shootings. Search warrants were executed resulting in recovery of the rifle and shotgun used in both the Delaware and Maryland incidents. David Wilson and Orrin Jourdrey were arrested by Troop 4.

Troop 5 patrol units investigated a missing person complaint of an 89 year old Margaret Smith. She was located disoriented in

a cemetery off Calvary Road near Seaford. It was determined that she was abducted from Milford and was held in the trunk of her vehicle for 3 days. The same evening Margaret Smith was located, Troop 5 units conducted a traffic stop on her vehicle that was occupied by 5 juveniles. These subjects were subsequently arrested for kidnapping Margaret Smith.

The 2013 Punkin Chunkin was held on the Wheatley Farm just east of Troop 5 on November 1st, 2nd and 3rd. This year's event was again one of the largest on record with crowds estimated at over 75,000 people in attendance. Troop 5 provides security for the entire three day event, sharing the traffic component with DelDot to provide safe and quick egress in and out of the event. This Discovery Channel sponsored event continues to grow each year. Troop 5 also participated in the 21st Annual Seaford Night Out.

Troop 5 concluded the year with the Troop 5 Needy Family Project. Cpl/3 Mark Albert and Cpl. Juanita Huey-Smith organized and scheduled the event. This year Troop 5 focused on four needy families and four needy seniors in Western Sussex County. We continued with the established practice of delivering gift cards to over 16 children in the Coverdale Crossroads Community.

The hard working men and women of Troop 5 continue to provide professional, competent, and compassionate law enforcement services to Sussex County. We look forward to the challenges that 2014 will bring.

Troop 6

Captain Jeffrey R. Evans

Delaware State Police Troop 6 continues to be one of the busiest troops in the state, covering an area of 82 square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including the outskirts of the city of Wilmington, the towns of Elsmere, Newport, Newark, Stanton and Hockessin. The troop sits on the busy corner of the Kirkwood Highway and Albertson Drive, and has been a fixture in the area for 40 years.

The Troop currently has 50 uniformed patrol troopers and 5 administrators. The command staff consists of Capt. Jeff Evans, Lt. John Slank and Lt. Tom Brackin. The administrative assistants are Ms. Joni Melvin and Ms. Donna Newth-Showell, and our mechanic is Scott Ferguson. Tom Ventura is our plant maintenance, trades mechanic.

The year 2013 was another very busy year for Troop 6. There were 44,633 calls for service. In spite of the heavy work load, the troopers were able to make 15,301 traffic arrests, 368 DUI arrests and 2,661 criminal arrests. In addition, the troopers attended several community events and civic association functions. We value our relationship with the customers we serve. This troop is comprised of a group of highly motivated, energetic and professional Troopers. They function in a highly

demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

In September of 2013, Cadet Erika Romanowski and Cadet Amy Walls joined the Troop 6 team. They spent their first month in field training. In the month of October, the cadets started patrolling our area shopping centers regarding public safety and parking issues. In the first three months of work, the cadets gave 190 warnings and issued 59 parking tickets. The cadets also assisted troopers with patrolling the mall during the busy Christmas season.

The shifts at the troop have each demonstrated a tremendous ability to function as teams, which has resulted in several arrests of serial felons. The number of significant arrests made by the troopers at this troop are too many to include in this narrative.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2014.

Troop 7

Captain Glenn Dixon

Delaware State Police Troop 7 is located on State Route 1 just outside Lewes. It provides full service policing to the residents on the eastern third of Sussex County. This area continues to be one of the fastest growing regions in the state. Currently, there are fifty-six uniformed officers and four civilian personnel assigned to Troop 7. Included among the fifty-six uniformed officers are three Troop Administrators and four members of the Sussex County Crash Reconstruction Unit (CRU). The CRU Team investigates all fatal crashes throughout Sussex County.

Troop 7's territory encompasses over two hundred forty-seven square miles of very diverse communities. Troop 7 services the busy Route 1, Rehoboth and Dewey Beach corridor, as well as, the ever growing Long Neck area and areas north toward Milford. Much of the inland area consists of farmland and retirement communities. In contrast, the area is also home to the Rehoboth Outlets which is one of the largest outlet centers in the world with more than one hundred and forty retail stores. Bordered on the east by the Delaware Bay and Atlantic Ocean, the area is a major vacation resort drawing hundreds of thousands of people from regional areas. This area continues to grow at a rapid pace as more people make this area their year-round residence.

During 2013, Troop 7 investigated 22,735 complaints, made 19,270 traffic arrests, 523 DUI arrests and 4,575 criminal arrests. In addition, the CRU investigated 32 fatal crashes resulting in 36 deaths and 7 serious injury accidents, 6 of those fatal crashes occurred in Troop 7's area resulting in 6 deaths.

Traffic safety is always one of Troop 7's top priorities. During 2013, Troop 7's personnel deployed directed patrols, DUI assignments, seatbelt assignments and public awareness programs to enhance the safety on our roadways. Troop 7 also utilized the proactive traffic initiatives together with criminal minded initiatives to serve as a two prong effort for the overall goal of public safety. Troop 7 once again partnered with the Office of Highway Safety to offer a Child Seat Technician. This Technician provides Child Seat Checks and installation instruction by appointments in the parking lot of Troop 7.

Troop 7 continues to have a very strong and active Neighborhood Watch Program. The communities meet every other month to discuss any current issues and problems occurring in their neighborhoods with the Troop Administration. The Program continues to be very well accepted as the public feels that they have a legitimate avenue to express their concerns in a very informal atmosphere. Members from Troop 7 were extremely active in after school programs as mentors for the socioeconomically less fortunate communities we serve. A Community Center clean-up day was also achieved as well as constructing a volleyball court for the children. Finally, members sought clothing donations to provide for the homeless community within Troop 7's area during the cold winter months.

Troop 7's Cadet Program was once again active in 2013 with three Cadets patrolling the shopping areas near the resort locations. They enforced parking violations as well as worked the major events in the Troop area including the Polar Bear Plunge, Special Olympics Kick off, 4th of July Fireworks and the Delaware State Fair. They also assist with traffic control during special events like recruit graduations and promotional ceremonies. The Explorer Youth Post at Troop 7 is vibrant with 14 student members and 6 Trooper mentors. They are eager to learn more about DSP and are also active with the Polar Bear Plunge, 4th of July Fireworks and Delaware State Fair.

Troop 7 will continue to focus on crime reduction, highway safety and community relations in 2014 as a means of providing the best possible service to the citizens and guests of our great state.

Troop 9

Captain Jason Sapp

Troop 9, located in Odessa's historic district, has proudly served as New Castle County's Southernmost Troop since 1971. Throughout 2013, the Troopers assigned to Troop 9 continued their dedicated service to the citizens and visitors of southern New Castle County, however, their area of responsibility changed in an unprecedented fashion following a significant Troop area realignment that took effect in January of 2013.

This realignment resulted in Troop 9 maintaining coverage of the southern half of New Castle County while assuming

responsibility for covering the northern most third of Kent County. With this realignment came a host of changes and adjustments that needed to be made by the men and women of Troop 9, both sworn and civilian.



The realignment brought with it an increase in the staffing compliment allotted to Troop 9. Troop Commander J. Sapp, Deputy Troop Commander/Traffic Lieutenant Michael Wysock and Criminal Lieutenant Douglas Deveney's personnel compliment grew from 28 to 36 Troopers to accommodate the significantly larger, new Troop area.

Lieutenant Wysock served as the Deputy Troop Commander/Traffic Lieutenant and was responsible for overseeing all traffic, accident and DUI enforcement. During the course of 2013, Troop 9 personnel investigated 1,375 motor vehicle collisions, issued 11,751 traffic citations and made 187 arrests for Driving Under the Influence.

Lieutenant Deveney served as the Criminal Lieutenant and was responsible for the oversight of all criminal enforcement throughout the Troop area. During the course of 2013, Troop 9 personnel investigated 3,316 criminal complaints along with an additional 6,711 miscellaneous calls for service. These investigations resulted in 1,675 criminal charges being lodged by Troop 9 personnel.

The Troop 9 Administration is assisted on a daily basis by Administrative Specialist Theresa Daniels, Physical Plant Maintenance Specialist Richard Daniels and Automotive Mechanic Robert Leech. Victim Service Specialist Veronica Colombo is also assigned to Troop 9 and works closely with both Lieutenants to facilitate the post-incident needs of our victims.

Troop 9 saw change at the first-line supervisor's level during 2013 as well. Sergeant Eric Hamm was promoted to Lieutenant which resulted in Sergeant Kerry Reinbold joining Sergeants Carl Bond, William Nottingham and Tonya Armstrong-Widdoes. Their assistants are Corporals Walter Sherlock, Theodore Harach, Jeffrey Hale and Raymond Shatley respectively. The role these eight Troopers play in the day to day success of Troop 9 is immeasurable!

One of the most significant changes to Troop 9's overall approach to serving the citizens within the Troop area was as

a result of the institution of the C.R.a.S.H. Unit. C.R.a.S.H. stands for Community Relations and Safe Highways. In assessing the best way to serve our constituents, given the specific nature and construct of the Troop 9 patrol area, there were two main areas of focus. The first was an attempt to provide some form of community policing to the unincorporated portions of northern Kent County, which unlike similar areas in southern New Castle County are not policed by a county-level police agency. This is where the C and R of C.R.a.S.H. came into play.

The second area of focus was the roughly 28 miles of State Route 1 which runs the entire length of the Troop area and attempting to find a proactive way to address aggressive driving tendencies on that significant stretch of highway. This is where the S and H of C.R.a.S.H. came into play.

In simple terms, the four Troopers assigned to C.R.a.S.H. in the latter part of 2013, Corporal Robert Cassidy, Trooper First Class Jason Hatchell, Trooper Matthew Radcliffe and Trooper Deanna Vecchio wore two 'proverbial' hats. From the Community Relations perspective these Troopers took on the responsibility of responding to specific requests from residents to address any number of quality of life complaints ranging from operators routinely passing stopped school buses to suspected drug activity at specific locations. In addressing these issues these Troopers were in regular contact with the criminal investigative Troops in both counties.

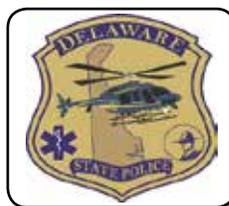
From the Safe Highways perspective, these Troopers provided almost daily, proactive enforcement along State Route 1. While their efforts were largely focused on targeting aggressive and dangerous operators, they also saw significant success with regards to criminal enforcement as a result of thorough vehicle stops. As a result of their ability to 'look beyond the stop' these Troopers were able to attain the following statistical achievements during just a portion of 2013:

Total Self-Initiated Complaints	117
Total Traffic Charges	502
Total Criminal Charges	65
Marijuana Seized	7,702.1 grams (16.9 pounds)
Powder Cocaine Seized	699.2 grams
Heroin Seized	694.1 grams (minimum of 34,668 baggies)
Cigarettes Seized	531 cartons (illicitly possessed)
Other Assets Seized	\$46,550.00
U.S. Currency Seized	\$102,201.00

In addition to the efforts of the C.R.a.S.H. Unit, Troop 9 personnel continued to stay connected with the communities served by attending community meetings, participating in various community events and by maintaining an ever growing Explorer's Post which exposes young adults to the law enforcement profession.

While the move into Kent County presented a host of challenges for the men and women assigned to Troop 9, I am proud to report that those men and women, among the finest State Troopers in the Country, rose to the challenge and as a result

provided the best possible service to the residents of both southern New Castle County and northern Kent County!



Aviation

Captain Ronald W. Hagan

2013, marks the 43rd year of the Aviation Section and the 28th year of our Trooper-Medic Program.

The Section consists of 28 pilots and Medics providing 24-hour coverage from two locations (Georgetown and Middletown). During 2013 the Section flew 2,523 missions, transported 227 trauma patients and flew 1,825 hours. The aircraft currently utilized include 4 helicopters, 3 Bell 407's (2, 1999's and 1,2004), a Bell 412 (2007) and 1 fixed wing aircraft, a Cessna 182 (1980).

The Aviation Section's primary missions are to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The Section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

This year the state received a grant for a Forward Looking Infrared (FLIR) and video camera for the fixed wing aircraft. The new equipment was installed in the aircraft and is being used to assist in the surveillance of criminal suspects at higher altitudes, thus making them less likely to be detected by suspects. It is also used for search and rescue operations, disaster mitigation, port and rail security surveys and surveillance. The new equipment also brought the Section together with DNREC, Fish and Wildlife in a cooperative effort to battle hunting violations and it hopes to continue into the summer with operations targeting water related violations and enforcement.

2013 also brought the refurbishment of one of our 1999 Bell 407's, N165SP. The aircraft was taken out of service in early 2013 to be upgraded with modern equipment to enhance safety and mission performance. The aircraft was stripped to the frame and rebuilt with the most up to date equipment available for the Bell 407 to include; new avionics, search light, radios, mapping system, FLIR and video camera. This refurbishment will allow the Section to fulfill all missions with a greater level of safety and efficiency with the most progressive and advanced aviation crime fighting tools available.

As part of our commitment to the citizens and our multi-mission role and with significant research and testing, the State signed a contract with Bell Helicopter for the purchase of two Bell 429 Helicopters. These new aircraft are scheduled to be delivered no later than September of 2014. It is our hope that after they are delivered and put into service two more will

be ordered to standardize the fleet and enhance safety. Many members of the Section have worked and continue to work vigorously on this project insuring the aircraft meets all the requirements of the Section and the contract.

Our commitment to safety and training continued in 2013 as well. Along with all pilots attending annual required factory training for the Bell 407 and 412 we also had 5 pilots who attained their Air Transport Pilot certification. Cpl. Brett Creasy completed all of his in-house training and attained mission pilot status. Cpl. Kevin Crossland has made significant advancements in his in-house training and is expected to attain mission pilot status in early 2014. Mr. Kevin Means of "Tactical Flying" presented a two-day course to all pilots and medics to enhance their ability to search for suspects from the air as well as the use of the FLIR and airborne mapping. This course has already paid great dividends in our searching for and apprehending suspects and supporting ground units during vehicle pursuits.

In 2013, three troopers were selected to attend paramedic training at Delaware Technical and Community College. We are happy to say that all three of those individuals, Cpl/3 Elvin Thompson, Cpl/1 Jason Walker and Cpl. Samantha Joseph are scheduled to graduate paramedic school in the late summer or early fall of 2014.

Cpl/1 Gregory Cartwright was also selected to attend paramedic training at Delaware Technical and Community College. Greg will start his training on 01/13/14 with a projected graduation from paramedic school in the late summer or early fall of 2015.

Delaware Air Rescue Team

The DART continues to enhance its training and capabilities. The volunteer firefighters who are part of this program are extremely committed and have used the year to build experience and camaraderie. In past years, the training focus was on training and operations in the Bell 412. This year, while they continued training with that aircraft to maintain proficiency and certifications, they enhanced their training and capabilities in working with the Bell 407's and long line maneuvers with that aircraft. The DART team was activated several times, however, no actual rescues were performed with them in 2013. The team looks forward to the delivery of the new aircraft.

DSP Tactical EMS Missions 2013

The DSP Tactical Medic Mission provides medical support for SORT and EOD during high risk operations.

In 2013 the DSP Tactical Medics had a total of 262 activations, down slightly from the 295 in 2012. The tactical medic mission averaged a call-out once every 1.4 days.

The Tactical Trooper Medic mission also provided stand-by activity for week-1 at the Academy, Boxing night at the Academy, PT Applicant physical agility testing, EOD training and breaching.

Cpl's Ted Stipa and Stephen Fausey became certified by the Divers Alert Network in a "Diver Medic Course" and will now be supporting the SCUBA team during call-outs and monthly training. This course has been reviewed and approved by the National Board of Diving and hyperbaric medical technology as an introductory course in hyperbaric medicine.

2013 AED Deployments:

Delaware State Police Aviation Section oversees the divisions AED program. In 2013 Troopers deployed their Automated External Defibrillator (AED) on 13 occasions, which met the criteria for download (pads-on-patient). The following is a summary of the utilizations:

- Seven utilizations where the AED analyzed followed by a "No Shock Advised" prompt. The patient was subsequently pronounced deceased.
- One utilization where the AED analyzed followed by a "NO shock advised continue CPR" prompt. Patient care was subsequently taken over by the paramedics. Upon arrival at the hospital the patient had a pulse. Investigation revealed that the patient had a massive MI.
- One utilization where the AED analyzed followed by a "No Shock Advised" prompt. Patient care was subsequently taken over by EMS and arrived at the hospital alive.
- Three utilizations where the trooper administered multiple shocks followed by the patient having a Return of Spontaneous Circulation (ROSC). The patient arrived at the hospital alive.
- One utilization where the trooper administered one shock followed by the patient having a Return of Spontaneous Circulation (ROSC). The patient arrived at the hospital alive.

Infectious Disease Exposures:

For the 2013 calendar year the Delaware State Police had a total of 19 confirmed infectious disease exposures. In addition, there were a total of seven cases that did not meet the exposure criteria; however, these incidences were documented and placed in a file.

Communications Section

Joseph E. Mulford

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs) and the Headquarters

Communications Center. The section is staffed by ninety-six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment
- NCIC & NLETS control, alarm monitoring and alerting on-call teams
- Telecommunications administration including statewide radio, telephone, cellular and pager systems
- Mobile command center operations

The statistical breakdown of the Section's activities for 2013:

RECOM

• Total Incidents Dispatched	66,048
• Total Incidents Handled Without Dispatch	58,611
• Total Incidents Handled	124,659
• Total 9-1-1 Calls Received	359,363
• Total Admin Calls	152,800

KENTCOM

• Total Incidents Dispatched	64,264
• Total Incidents Handled Without Dispatch	23,506
• Total Incidents Handled	87,770
• Total 9-1-1 Calls Received	87,464
• Total DSP Admin Calls	93,369

SUSCOM

• Total Incidents Dispatched	72,593
• Total Incidents Handled Without Dispatch	33,504
• Total Incidents Handled	106,097
• Total 9-1-1 Calls Received	104,010
• Total Admin Calls	142,245

Training is paramount for the Communications Section. The basic training program was conducted with our new hires, Supervisor and leadership training summits were held, and In-service training was conducted.

The Communication Section received recertification for APCO's P33 Training Certification. This certification is a 3 year term.

In order to ensure that our employees have proper documentation to guide them, a multitude of standard operating procedures were modified and new procedures added during 2013.

The Communications Section continued its enhanced community outreach program by hosting an annual open house at SUSCOM in the spring of 2013. This event is a very a successful one which is attended by local area school children who were treated to tours of the communications center, public safety displays and food.

During 2013 the following Section employees were honored by the Association of Public Safety Communications Officials International (APCO) during National Public Safety Telecommunications Week in April:

Team Award Winner- SUSCOM – Brian Dickerson, Brian Peterson, Brett Morris, Jamie Tipton and Ed McGinness

RECOM (Team award Honorable Mention: Samantha Riale, Erika McCormick, Ashley Vernon and Miles Kosiorowski)

The Communications Section continues to perform mission critical operations while striving to provide excellent customer service. Our telecommunicators make life and death decisions each day and are truly the first-of-the-first responders.



Conflict Management Team

Sergeant Bernard Miller

The Conflict Management Team is comprised of 16 Troopers, who have been specially trained in hostage negotiation, kidnap mediation and suicide prevention. Several of the team members have also received training in the area of critical stress management and are members of the DSP C.I.S.M. Team.

The Conflict Management Team trains monthly in an effort to work on sharpening and maintaining skills needed to peacefully resolve life or death situations. All training emphasizes the use of proven communications tactics along with tactical options to bring life threatening situations to a positive resolution. The resolution of a crisis situation without violence, injury or the loss of life is the team's ultimate goal. Ongoing training is essential to keeping the team ready and proficient in the use of (A.L.S.) active listening skills which is the cornerstone of successful negotiating strategies. The team works closely with A.L.S. combined with loose psychological principals and accepted police practices are used to safeguard the lives of all involved in a critical incident.

Sergeant Bernard Miller is the NCOIC of the Conflict Management, Master Corporal Blaine Daisey is the Negotiations commander and Master Corporals Kimberly Layfield and Marty McWilliams are Negotiation-Team Leaders. Sergeant Jon Wood is in charge of the maintenance of all the teams' equipment. He also procures new equipment and ensures equipment is ready and properly deployed during team activations.

Team members are called upon to take on various roles during critical incident team activations. Therefore team members must stay flexible and be willing to complete a myriad of tasks. Team members understand that every assignment must be completed well in order to have a successful negotiation. This is a part-time unit which pulls team members from different assignments throughout the Division of State Police. This diversity in assignments helps to broaden the experience and knowledge base of the team's negotiators, which ultimately benefits the team. These team members are responsible for responding to

hostage, barricaded, suicidal and kidnapping incidents throughout the state.

The team has developed proficiencies through operational experiences, monthly training and serving as instructors during the monthly training as well as to provide training to other first responders. Ongoing training, includes an annual FBI/Baltimore County PD Hostage negotiations seminar, role-play scenarios with other negotiation teams, semi-annual joint training with the Special Operations Response Team (SORT) and the H.Q. command post. This year the Conflict Management Team instructed a 40-hour Basic Crisis Intervention and Hostage Negotiations courses. Team members also attended a 40 hour Hostage Negotiations Conference in Arizona which was hosted by the National Tactical Officers Association. The team continues to train with other Negotiations teams throughout the state of Delaware. The team also continues to provide a 16-hour course of instruction to 911 center specialist in the area of crisis and suicide Intervention.

The DSP Conflict Management Team responded to 6 incidents during the year. The breakdown of the activations by county is as follows: New Castle – (1) Kent – (5), Sussex - (0). All but one of these incidents involved a suicidal person who had barricaded himself with a weapon. One incident involved a subject who was threatening to jump from an overpass into shallow water below. One of the incidents involved a murder suspect who had barricaded himself after shooting and killing his Landlord. The home was entered after he failed to respond to the attempts for contact by CMT. The suspect was found to have committed suicide after barricading himself inside the home. The consistent theme in each case was suspected mental illness on the part of the suspect.

In 2014, CMT and its members will continue in a positive direction by continuing with their progressive initiatives, which include:

- Continued enhanced training with the Special Operations Response Team (SORT)
- Continued up-to-date and relevant training for team members
- Continued collaboration with mental health professionals,
- Testing, upgrading and adding new equipment
- Continued crisis intervention training for patrol and administrative personnel, and training classes and presentations to police agencies in the state and region.

Criminal Intelligence Section

Captain Daniel Meadows

The Delaware State Police Criminal Intelligence and Homeland Security Section is a statewide function under the command of Captain Daniel Meadows.

The section is comprised of the Homeland Security Unit under the supervision of Lt. William Crotty and the Investigations

and Support Unit under the supervision of Lt. W. Thomas Ford. Each of these units has statewide operational responsibility and provides investigative and technical assistance to patrol and criminal investigation troops as well as other law enforcement agencies throughout the state.

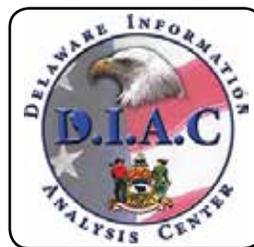
The Investigations and Support Unit consists of the Intelligence Investigations Squad, the Electronic Surveillance Squad, the High Technology Crimes Unit (HTCU)/Internet Crimes Against Children Task Force (ICACTF) as well as two investigators assigned to the US Marshall's Task Force and the ATF Task Force.

During 2013, the section's investigators worked with investigators and officers in the field, both inside and outside of DSP, to identify members of organized gangs operating in Delaware. Investigators were able to verify the existence of 50 groups classified as "gangs" or "developing gangs" with various sets and cliques containing approximately 476 identified members. The section also maintained the Delaware Statewide Intelligence System as a 28 CFR Part 23 compliant intelligence database available for the entire state.

During 2013 the section's Internet Crimes Against Children Task Force working with the section's High Technology Crime Unit investigated 177 cases involving subjects who utilized the internet to victimize children via the storing or trading of images of child pornography and arrested subjects who traveled to meet undercover detectives, thinking they were going to meet for the purposes of having sex with children.

During 2013 the section's High Technology Crimes Unit provided 290 service requests to both DSP investigators and outside agencies. These services include the forensic examination of computer hard drives, cell phones and other electronic media.

During 2013 the section's Electronic Surveillance Unit provided 4,287 service requests to both DSP investigators and outside agencies. These services include covert investigative assistance, as well as, repairs and maintenance of the division's entire inventory of fixed surveillance cameras at all division facilities. This unit also used confidential technology that directly resulted in the immediate apprehension of 37 wanted criminals that would not have been otherwise located in a timely manner. The total number of wanted fugitives located as result of this initiative is 80 since the inception of the program.



The Homeland Security Unit consists of the state designated fusion center (Delaware Information and Analysis Center (DIAC), the DSP/FBI JTTF component and the DSP Maritime Unit.

DIAC provides analytic and intelligence services to law enforcement partners, public safety and government partners as well as private sector partners throughout the state and region. DIAC

also works with the Delaware Emergency Management Agency in our state's prevention, preparedness, response, recovery and mitigation to natural, biological and technological hazards. Services provided by DIAC to our partners include:

Intelligence-led policing support and case support to law enforcement line officers, detectives and executives throughout the state in the form of daily intelligence products and specific case support products that help leaders leverage information regarding crime trends and identifying offenders. In 2013 DIAC provided 1,975 information and/or intelligence products to our federal, state and local public and private sector partners.

During 2013, a tool designed to better represent timely crime data for the informed deployment of resources was developed. This tool will allow direction from Command Staff patrol officers. It will also allow dialogue between supervision and patrol officers to discuss enforcement efforts designed to reduce crime in a geographical area.

Providing partners with both classified and unclassified actionable intelligence information that originates within the federal intelligence community, to include the FBI and DHS. DIAC takes this intelligence information and analyzes it in context of how it is relevant to Delaware. Failure to do this on a regular basis was identified by the 9/11 Commission as a failure in the US intelligence enterprise that needed to be corrected. DIAC continues to play a large part in correcting this deficiency. DIAC also reports local intelligence information up to the federal government in support of the counter-terrorism mission.

Providing a central point of contact for both the public and private sectors to report suspicious activity via our suite of Force12 products. (800 tip line; Force12 e-mail; DIAC website and Force 12 App.) DIAC received 52 suspicious activity reports in 2013. DIAC vets and analyzes the tips and coordinates investigation with the FBI via the DSP Intelligence Section detective assigned to the local joint Terrorism Task Force.

Providing our private sector partners with threat, risk and vulnerability assessments that they use to make informed decisions on how to protect their critical infrastructure facilities. DIAC takes pride in their commitment to safeguarding privacy and civil liberties of all citizens and, like all other fusion centers, has adopted strict privacy policies that ensure the rights of all.

The DSP Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is currently staffed with three troopers on a full-time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments.

The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach

to the maritime community. The unit is co-located with the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This will allow unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model allows for more effective patrol a very large area of responsibility.

The DSP Maritime Unit has developed interagency relationships with the Wilmington Police Department, DNREC, the New Jersey State Police, regional fire and rescue departments, the U.S. Coast Guard, U.S. Customs and Border Protection, the and the Federal Bureau of Investigation. The DSP Maritime Unit is currently the only agency working within Delaware state and local government with a full time Maritime Homeland Security mission.

During 2013, the section instructed recruit and in-service training in the areas of Gang Identification, use of Electronic Surveillance Equipment, use of cell phone forensic equipment, 28 CFR Part 23 (Privacy and Civil Liberties in the Intelligence Enterprise), use of the Delaware Statewide Information System and Applicant Background Investigations.

Critical Incident Stress Management Team

Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management (CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies/employees throughout the state of Delaware. The team continues to assist officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and to respect the thoughts and feelings of the individuals involved.

In 2013, the Delaware State Police CISM team leader was Sgt. Francis L Fuscellaro II assisted by, Mr. John Shoemaker, a supervisor with Kent County Communications. The team presently consists of 12 sworn and six civilian members who have received training endorsed by the International Critical Incident Stress Foundation. In 2013, several team members attended the ICISF Training Conferences and Sessions throughout the United States. These trainings afforded Team Members the opportunity to net-work with other CISM Teams throughout the Nation and learn new techniques to assist them in performing CISM services. One of the Team members became an ICISF certified instructor in Advance Group.

During the year of 2013, the Delaware State Police CISM team responded to 66 incidents/responses, which included police shootings, military re-integration, fatal accidents, multiple young adults and teen suicides, one-on-one sessions, personal issues, as well as other traumatic events for law enforcement and emergency service personnel. The team responded to

those incidents in an effort to provide support to the involved officers, co-workers and in some instances family members. Some of the incidents that Team members provided support on were: Wilmington Police Officers reference the shooting of Officer Justin W. Wilkers; Milford Officers reference an officer involved shooting; as well as the dispatchers that were involved in these incidents; the death of Bryan Schieferstein, a Suscom Dispatcher, who was tragically killed in a motor vehicle crash on his way to work. The most significant response of 2013 was in providing support for the Everett Family and co-workers for the unexpected death of Cpl. Andrew Everett. The CISM team provided numerous peer support contacts, defusings, one-on-ones, and debriefings over a period of several weeks.

The CISM team continues to work closely with Dr. Ellen Marshall and other police organizations for joint training opportunities. Dr. Marshall serves as Head of the Psychology Department at Delaware Technical and Community College in Georgetown, Delaware and volunteers her time as the team's Mental Health Coordinator. She continues to conduct one-on-one CISM sessions, as well as, the responses she does with the Team.



Division of Gaming Enforcement

Lieutenant Marshall D. Craft, Jr.

The Division of Gaming Enforcement (DGE) completed its fourth year of service in 2013, located at the Blue Hen Corporate Center at 655 South Bay Road in Dover, Delaware. The Division falls under the Department of Safety and Homeland Security and is comprised of a complement of civilian and sworn investigators under the direction of Director Daniel J. Kelly.

DGE is responsible for ensuring the integrity of Delaware's gaming industry and accomplishes its mission by identifying contemporary, professional and ethical enforcement initiatives and is founded upon a three pronged organizational structure which include; Applicant/Vendor Background Investigations, Criminal Enforcement/Investigations and Intelligence. These three distinctive components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry.

In 2013, DGE civilian investigators processed 1,244 background investigations, which included all gaming employees, casino owners, game manufacturers, service providers and gaming corporations. The review of applicant and vendor background investigations of every casino employee limits Delaware's exposure to organizations and individuals that seek to engage in criminal or other nefarious activities within the gaming industry. DGE employs a Criminal Enforcement/Investigations "task force" model comprised of eight Delaware State Police Troopers, one agent from the Division of Alcohol

and Tobacco Enforcement and a Deputy Attorney General. The third component of the DGE, Intelligence, is committed to gathering pertinent information from multiple sources and developing actionable plans to facilitate effective and efficient policing activities.

The Division of Gaming Enforcement criminal operations are under the command of Deputy Director; Lieutenant Marshall D. Craft Jr. Sergeant Leslie A. Grow supervises Detectives Neal J. Potts, Scott S. Torgerson, William P. Murray, Darhl L. Snyder, David M. Hanich, Angela J. Garnsey and DATE Agent James A. Diana. The criminal detectives provide operational security and integrity to the Delaware State Video Lottery, Sports Lottery, Table Game operation and Internet Gaming as required by Delaware Title 29, Chapter 48. The unit's primary function is to investigate gaming crimes and promote public safety at all Delaware casino venues, collect evidence, maintain records, disseminate information and intelligence gathering related to Title 11 Section 1470 gaming statute and prohibited acts. DGE exercises exclusive jurisdiction for the criminal offenses relating to gaming that occur in a licensed video lottery facility, or which relate to the operation of the Delaware Lottery.

The Intelligence Officer (Detective Neal J. Potts) oversees all gaming intelligence for Delaware. He works with the intelligence gaming industry to identify unsavory individuals, groups and businesses attempting to illegally infiltrate any video lottery gaming facility within the state. Detective Potts conducts research, compiles, develops and interprets criminal intelligence from multiple data sources to support DGE gaming investigations. He works closely with federal, state, local police and gaming intelligence agency counterparts to identify gaming scams, cheats and defiant trespassers.

On October 03, 2013, DGE hosted and facilitated the fourth gaming intelligence conference at Troop 2. PSP Gaming Unit, NJSP DGE, PSP Intelligence Unit, MSP, DE Lottery, Dover Downs, Harrington Casino, Delaware Park, Parx Casino, Borgata Casino, Ocean Downs Casino, Homeland Security Federal Government, Maryland Lottery, PGCB Federal Government and Biometrica Las Vegas NV were in attendance.

The DGE also provides assistance to the Delaware Lottery in the consideration, promulgation and application of its rules and regulations and performs other duties necessary to maintain public confidence and trust in the credibility and integrity of lottery operations, agents and employees. The DGE in concert with the Delaware State Lottery maintains a list of voluntary and involuntary excluded persons from all Delaware casinos.

A "self-excluded person" (example, problem gambler) is any person who voluntarily agreed to be excluded from all video lottery agent premises and is prohibited from collecting any winnings or recovering any losses at all licensed video lottery agents. An "involuntary excluded person" may include any person who has felony convictions, a crime involving moral turpitude, a violation of the gaming laws of any state,

notorious or unsavory reputation which would adversely affect public confidence and trust that the Delaware Lottery is free from criminal or corruptive elements, a career or professional offender or a person with a documented history of conduct involving the undue disruption of the video lottery and/or table games operations of video lottery agents. In 2013, 4 people were investigated and added to the involuntary exclusion list bringing the total excluded to 265.

In 2013, Detectives investigated 596 complaints, of which 314 were gaming related. There were 123 felony complaints, 238 misdemeanor complaints and 235 miscellaneous cases resulting in 406 criminal charges, 170 felony charges and 236 misdemeanor charges. 103 individuals were carded by DGE, 22 individuals were arrested for underage gambling and 1 individual was arrested for underage drinking. DGE assisted outside agencies with 175 investigations and generated 235 security bulletins and 227 gaming intelligence reports. 2 Gaming employees were arrested in 2013. DGE continues to focus on table game crimes, cheating schemes and intelligence sharing to protect the integrity of Delaware's gaming industry. In addition, DGE implemented a new initiative in 2013, to focus on financial crimes at Delaware Casino's specifically in the area of structuring and money laundering.

The following are a few cases highlighted from 2013:

In January 2013, DGE detectives responded to a business located in Middletown regarding complaints of illegal gambling machines. Detectives worked in an undercover capacity and developed probable cause resulting in the execution of a search warrant where 20 illegal gaming machines were seized. During the search warrant, further evidence revealed the business owner and/or its designee had been depositing/comingling illegal gambling funds into its business account. Based on the new evidence another search warrant was executed on the business account resulting in a seizure of funds from the account. Total funds seized from the illegal machines and the bank account exceeded \$25,000.00. The business owner was later arrested for 20 counts of possession of illegal gaming machines, providing premises for illegal gambling, structuring and money laundering.

In February 2013, DGE detectives were contacted by Delaware Park security in regards to a possible cheating team working the "Mississippi Stud" poker table. A suspect hit a Royal Straight Flush with a \$500.00 bet and it paid a 500-1 odds. The winnings totaled \$50,000.00. Due to the amount won a specific procedures had to be followed prior to payout. One procedure was for the patron to provide valid identification for verification. The subject refused to provide identification and he left the property and never returned to collect the winnings. Further video review showed a male at the table next to him getting up during this commotion and promptly leaving the casino. A surveillance review indicated the same male was previously playing the same game and hit "four of a kind" and won \$10,000.00. The suspect only cashed out \$2,000.00 (he refused to be rated upon beginning play). Surveillance

Pictures were circulated nationwide resulting in the suspect's identification, which revealed previous convictions in Las Vegas and Black Hawk County, Iowa for cheating at casinos, as well as, an active warrant for cheating in the same manor in a Louisiana casino. DGE detectives then distributed an intelligence bulletin, including the suspect's picture, to other jurisdictions, which later aided the Mohegan Sun casino in Connecticut with identifying the same suspect engaging in a card cheating scheme at their casino and apprehension of the suspect for related charges.

February 2013 through June 2013, DGE detectives assisted the FBI violent crimes task force with a joint criminal investigation that resulted in 12 Search Warrants Executed, 287 logs of heroin seized, 329 grams of powder cocaine, 66 grams of crack cocaine, 4 guns recovered (2 stolen), 1 pound of marijuana, 12 Federal Arrests, 3 State of Delaware Arrests, 4 cars seized, \$19,000 USC seized, heat sealer, bags, Stampers and one bag of methamphetamines.

In March 2013, DGE detectives were contacted by Delaware Park Casino security in reference to a robbery complaint. The victim advised she was standing near a VLT holding a one hundred dollar bill when an unknown suspect snatched and forcibly removed the money out of her hand and ran out of the facility. The suspect was later identified and appeared to be the same person from another similar active investigation at the casino. As a result, DGE detectives implemented an initiative, which later resulted in the apprehension of the suspect at the casino. The suspect confessed to the two Robbery complaints at Delaware Park - he then confessed to another robbery at the Dollar Tree in Wilmington and to the theft of computer equipment in Pennsylvania.

In July 2013, DGE detectives responded to Delaware Park to investigate a patron complaint that he had received counterfeit currency from an unknown cage cashier at the casino on an earlier date, which he did not realize until he was confronted at another casino out of state regarding the currency. Through an investigative initiative, detectives were able to verify the patron's allegation and identified a cage cashier engaging in a counterfeiting scam with a male suspect patron. Further investigation, with the assistance of the surveillance department, captured video of the suspect patron walking into the casino and straight to the suspected cage cashier exchanging counterfeit currency for legitimate currency and then leaving the casino. The suspect cage cashier was then observed giving the counterfeit to another unsuspecting elderly victim as he cashed out his winnings. Detectives were able to retrieve the counterfeit currency resulting in the arrest of the cage cashier for thirteen counts of forgery 1st, five counts of theft and two counts of conspiracy. The suspect patron was located in Pennsylvania and later extradited back to Delaware where he was also arrested for thirteen counts of forgery 1st, five counts of theft and two counts of conspiracy. Both suspects confessed to the scam.

In September 2013, DGE detectives responded to Dover Downs to investigate the theft of training chips. A suspect was

later observed at Tony's Pizza located just west of the entrance to Dover Downs with several black \$100 training chips at which time he was apprehended. The suspect admitted to the theft of chips at Dover Downs and \$100 training chips were seized from his person. In addition, the suspect was wanted on an active capias from New Castle Court of Common Pleas and also a warrant for Attempted Murder 1st Degree, Arson 1st Degree and Burglary 3rd Degree from the State of Delaware Fire Marshall's Office. The charges stemmed from investigation into a fire that occurred in Claymont in August, 2013. The suspect was arrested on DGE criminal charges for 3 counts Theft (M) and 4 counts of Attempted Theft (M), as well as, outstanding warrants from the State Fire Marshall. He was committed to James T. Vaughn Correctional Center in lieu of bond (\$76K Cash and \$6K Secure) with a no contact order with all three casinos.

In September 2013, DGE detectives responded to Dover Downs and investigated a report of a strong arm robbery of a patron that was 70 years of age. The victim was cashing out a TITO ticket at a CTK machine and the suspect appeared to be circling him waiting for the cash to be dispensed. Once the cash was dispensed the suspect quickly grabbed the \$189.85 and fled. The victim began to pursue the suspect, which resulted in the victim being shoved to the ground. During the month of October 2013, DGE detectives identified the suspect, who was on probation – he was detained by P&P and DGE detectives executed a search warrant at the suspect's residence in Capital Park, Dover, DE. As a result of the search, clothing and items linking the suspect to the strong arm robbery were located. The suspect was arrested and committed on Robbery 2nd and VOP charges.

As Delaware gaming moves forward in 2014, the Division of Gaming Enforcement remains committed to providing a safe and secure gaming environment utilizing specialized training, advanced technologies and intelligence sharing networks.

Executive Protection Unit

Sergeant Nicole L. Oldham

The primary mission for the Executive Protection Unit (EPU) is to provide security for the Governor against assassination, assault and accidental death or injury. Additionally, the EPU unit is tasked with:

- In-depth knowledge and constant monitoring of the Governor's schedule on a minute-by-minute basis
- Perform advance work at every location that the Governor will be in attendance. This includes interior and exterior floor plans, emergency exits, staging locations, employee threats or concerns, knowledge of local police jurisdiction (and notification of same), closest emergency/trauma care center, on site emergency care and primary and secondary routes of all events.
- Investigate threats against Governor, First Family, staff and

any other dignitary that could be relevant to the safety of the First Family.

- Liaison with numerous in state and out of state law enforcement agencies, national and international federal agencies, national and international security agencies in order to ensure the safety and efficiency of the Governor's responsibilities and endeavors.
- Attend, develop, and implement advanced annual training in threat awareness, defensive tactics, EVOG, and firearms.

The EPU unit consists of Five Troopers: Sgt. Nicole Oldham, Cpl/3 David Szafranski, Cpl/3 Andrew Goode, Cpl/3 Derek Underwood and Cpl./3 Michael Lorditch.

EPU is primarily charged with the protection of Governor Jack A. Markell and the First Family. At the request of the Governor, deemed necessary by the EPU, or under high threat circumstances the EPU unit will extend its protective detail services to include Lt. Governor Matthew Denn, his family, Governor's staff and Delaware's Federal Congressional Delegation or other dignitaries.

During the calendar year of 2013, in addition to his duties as Governor of the State of Delaware, Governor Markell served as the:

- Chair of the National Governor's Association
- Serves on the National Assessment Governing Board
- Chairman of Jobs for Americas Graduates

President Obama appointed Governor Markell to the White House Task Force on Climate Preparedness

As a result of Governor Markell's election to such prestigious positions he was tasked with appearances at several prominent events around the country in support of the National Governor's Association. The Delaware State Police EPU unit provided the Governor with security at in state and out of state functions.

Typically, the EPU will advance and escort the Governor on any official event to include: business visit, lectures, meetings, public town halls, legislative hall events, social events, charity events, out of state events and meetings, and any other events where the Governor is serving in an official capacity.

Delaware State Police EPU diligently works throughout the year with other Executive Protection details from across the US as well as foreign countries. It is very important that we maintain a well-respected relationship with each of these agencies. Our unit is one of the smallest details in the National Governor's Security Association. With this being said, we are resolved to depending on the assistance of other agencies with several requests throughout the year. At our present size we could never handle and maintain the protection and logistical support needed to ensure safe and efficient movements for the Governor and other above listed protectees without the continued support of these agencies.

Sgt. Oldham is in constant direct communication with Governor Markell and the First Family. She often reviews and explains EPU's actions and request for their assistance as related to a tactical mindset for survival and safety. There are times that our focuses and objectives may be different from that of a civilian. EPU has a very good and respectful standing with the Governor and First Family related to all aspects of our duties. We have their support and a good working relationship with them in our decisions related to their protection. The EPU is fully dedicated to providing the highest level of protection to the Governor and his family at all times.

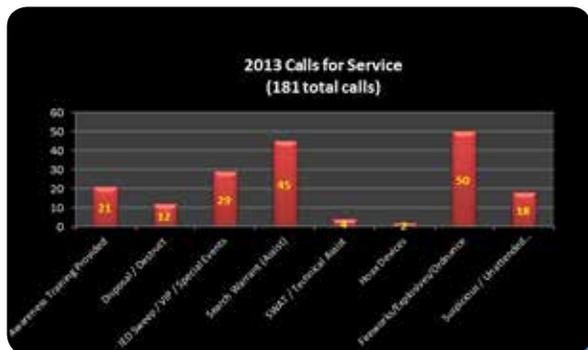


Explosive Ordnance Disposal Unit

Sergeant Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware. Its ten bomb technicians are strategically based throughout the state to cover the 1,954 square miles within our borders. With Delaware being the 6th most densely populated state in the nation and the base of over 50 percent of all U.S. publicly traded corporations, maintaining a strategic response plan is crucial.

In 2013, the DSP-EOD Team had a 31% increase in calls for service over 2012. Team members answered the call for service a staggering 181 times throughout the year. This tempo continues to rival most bomb squads in major metropolitan areas.



All members of the team, except for the officer in charge are part time. Each team member keeps their skills honed by attending three days of training each month and at least 40 hours of advanced training per year. Maintaining this level of proficiency and operational tempo in a part time capacity is a testament to their dedication and commitment to the division.

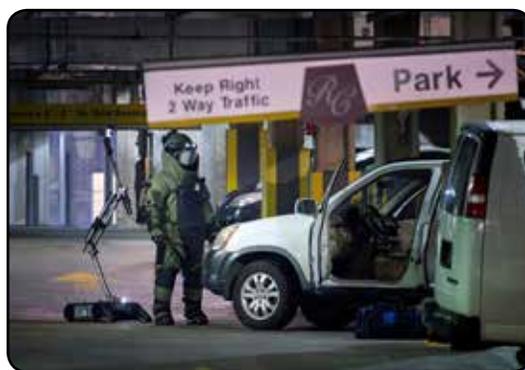
Of the 181 calls for service in 2013, recovering live explosives, pyrotechnics, military ordnance and ammunition accounts for 27% of our calls, while assisting special units with our technical equipment accounted for almost 25%. Although handling

suspicious packages and Hoax Devices only account for 11% of our total calls, they will always remain the most volatile of all calls.

The Delaware State Fire Marshal's Office is the primary agency responsible for all IED, Bombing, & attempted Bombing investigations and as such, those statistics are not recorded in this report. However, the DSP-EOD Team does provide technical expertise and assistance in the more sophisticated device investigations.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. Whether X-raying items suspected in drug trafficking, providing an explosive entry into a fortified structure or providing two way communication and video surveillance during hostage /barricaded incidents, the bomb technician's role is constantly evolving.

The Delaware State Police EOD Team has shown adaptability and perseverance by growing with this continuously evolving field and threats against our way of life. Today's threats are more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive components worldwide. In fact, DSP has been recognized as a leader in our profession by using techniques outside of the traditional EOD paradigm. By continuing to update our specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities at a moments notice. Our motto of "Initial Success or Total Failure" is a constant reminder to our technicians of the perilous challenges they must successfully conquer with each and every mission. Failure is not an option.



Cpl. Justiniano clears the suspects' vehicle after the New Castle County Courthouse shooting February 11, 2013.

Photograph courtesy of John Randolph

Fiscal Control Section

Ms. Sandra L. Frazier

In conjunction with the Administrative Officer - Budget, the Fiscal Control Section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state, federal, and divisional laws, rules, regulations and policies. Specifically, Fiscal Control ensures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget, pre-audits all financial obligations for the Division, ensures authenticity before processing, and ensures compliance with all purchasing procedures. The Fiscal Control Section is currently staffed with one Controller – Eugene M. Sharp, one Senior Fiscal Administrator – Sandra L. Frazier, one Accountant – Terri Wright, three Accounting Specialists – Florence Cephas – Rachel Dukes – Irene McDonald, and one casual seasonal employee – Jacquelyn Jarman.

The goal of the Fiscal Control Section is to provide efficient and professional financial services to the Division. To achieve this goal, members of the Section strive to 1) Pay all bills in a timely manner and in accordance with all prevailing state, departmental, divisional and federal laws, rules, regulations and policies, 2) Make recommendations to the Administrative Officer concerning the appropriate internal allocation of funds to the division's cost centers, 3) Provide expertise to the Executive Staff for the development of the division's annual budget, 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals, and 5) Coordinate the fiscal implementation of those proposals.

During 2013, members of the section continued to support the Delaware State Police Executive Staff by developing cost estimates associated with the size and timing of recruit classes, advising senior management on the budgetary impact of increased overtime usage, and the monitoring of the division's finances as it relates to the State's economic situation. The State of Delaware, as all states, was faced with the sequestration of federal funds. Current and pending grants impacted the Delaware State Police as other state agencies. Fiscal Control gathered and completed required data as required by the State Budget Office and the Department of Finance. This information was to include the financial and manpower impact to the DSP if there were a loss of federal funds. The sequestration of funds was lifted in the third quarter of 2013; however, state agencies were instructed to be cognizant that federal funds could be placed on hold at any time. Fiscal Control is ever mindful of overseeing DSP grants and will be diligent on any new grants as well.

The Delaware State Police Fiscal Control Section is in their third fiscal year of using First State Financials (FSF). The new upgrade to FSF was put in place and training was completed by Fiscal employees. Fiscal Control will continue to meet any on-going issues or future upgrades to the accounting system.

Homicide Unit

Captain Melissa Hukill

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn Divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in Delaware courts.

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of six sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths, and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2013, the Homicide Unit investigated a total of 28 cases. The Unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Of the 28 new cases investigated by unit members, eleven were homicide investigations, with one additional homicide being assumed from a 2012 case we assisted Maryland with. Arrests were made in three of the homicide investigations from 2013 and one from 2012. The unit also investigated five police officer involved use of force cases, and one case of a Trooper being shot. In addition, six death investigations from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2013.

This year the Homicide Unit hosted the 18th Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Approximately 120 criminal investigators representing 49 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included crime scene management, domestic related homicides, human decomposition and child death investigations. The conference also included a dinner banquet at the Dover Downs Hotel and Casino featuring guest speaker Maureen Faulkner, the widow of murdered Philadelphia Police Officer Daniel Faulkner.

In January 2013 Captain Ralph Davis left the Unit and Captain Melissa Hukill was transferred in from Troop 2. Sergeant Millard Greer, detectives William Porter, Fred Chambers, Mark Ryde and Roger Cresto, round out the Unit. Administrative Assistant Debra Hughes also adds to create a cohesive unit, which is committed to clearing 100 percent of all death investigations.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective John Ubil who serves as the Brasstrax technician and Mr. Carl Rone who is the certified forensic firearms examiner. Contractor Robert Frease also assists in the IBIS matches.

From November 2006 through December 2013, 4,262 firearms related investigations have been submitted to the FFSU for examination. During 2013, 605 firearms related cases, 30 murder investigations, 487 firearms, 1,291 cartridge cases and 459 bullet specimens were submitted to the unit, which provided forensic firearms services to 40 Delaware law enforcement agencies, as well as several federal law enforcement agencies. In addition to the submissions received by the FFSU, 212 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiner. In addition, the examiner provided expert witness testimony regarding the results of the forensic ballistics examination and offered services such as firearm serial number restoration, gun shot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. The lab is composed of units specializing in blood alcohol analysis, breath alcohol analysis and hairs and fibers analysis.

Director Willey and forensic chemist Mrs. Jill Winterling conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. Forensic chemist Mrs. Cynthia McCarthy oversees the Breath Alcohol Program. The DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of operators of the instrumentation. As a result of the statewide services provided by members of the Crime Lab, the staff received 2,173 subpoenas to appear in Delaware courts during 2013.

In August, Mrs. Jill Winterling left the Crime Lab so the Lab worked short handed through the rest of 2013. Mrs. Louie continues to assist Director Willey with administrative tasks such as filling evidence supply orders. Additionally, Mrs. Louie manages the DSP photo storage program, which includes responding to requests from attorneys and insurance companies for stored photographs.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the

Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into 2014, the members of the Delaware State Police Homicide Section remains committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.



Honor Guard Unit

Captain Jason H. Sapp

The Delaware State Police Honor Guard Unit currently consists of 40 active, statewide members.

In order to be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong military bearing and, most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the Division in honorable fashion. All Unit members are cross-trained to perform as members of color guards, to serve as pallbearers and as casket watch, to conduct flag folds and to conduct rifle volleys.

During the course of 2013, the Unit conducted six in-service training sessions and continued its training partnership with allied agencies by opening our training sessions to Honor Guard members from the University of Delaware Police Department, the Division of Natural Resources and Environmental Control and the Smyrna Police Department.

In January of 2013, Cpl/3 James Gooch, Cpl/3 Lad Dick, TFC Nicholas DeMalto and TFC Adam Jewell attended an intense three day Honor Guard training session that was hosted jointly by the Maine State Police and Maine Army National Guard. As a result of that experience, the Unit hosted a similar three day seminar in October with the aforementioned Troopers serving as the instructors. Forty-nine Honor Guard members representing fourteen agencies engaged in intense training that culminated in a full-scale mock funeral. Troopers from the Florida Highway Patrol, Rhode Island State Police, Texas Department of Public Safety and Washington State Patrol attended and added great value to the training.

In 2013, Honor Guard members participated in 46 events. The unit participated in DSP annual memorial service events in May at the DSP Academy and Legislative Hall and in December during the St. Polycarp's Memorial Mass. This year Unit members were joined at St. Polycarp's by members of the New Jersey, Pennsylvania and Maryland State Police Color

Guards as we honored our fallen brother and sister Delaware troopers. In addition, the Unit participated in numerous other events sponsored by the Division, including conferences, promotional ceremonies and recruit class graduations.

Unit members were called upon to lay the following retired Divisional members to rest as well: Captain Irvin Little, Lt. James 'Jimmy' Jackson, Lt. James Lagarelli, Lt. James Parker, Lt. Thomas 'Andy' Roth and Sgt. Arthur 'Art' McGee. Unit members also assisted with the services for Mrs. Esther Orvis, the widow of Cpl. James Orvis who was killed in the line of duty in 1950.

Unit members also had the humble honor of laying to rest two active Divisional employees. Dispatcher Bryan Schieferstein was laid to rest in Sussex County following his death in an automobile accident. Corporal Andrew Everett, of Troop 9, was laid to rest after he passed away at home of natural causes.

Several members of the Unit are also assigned to the Motor Unit. During 2013, these members had the sobering honor of escorting the following members of the United States Armed Services killed in action overseas from Dover Air Force Base to their respective home towns: Marine L/Cpl. William Taylor Wild IV, Marine L/Cpl. Mason J. Wanderwork, Marine Cpl. Aaron J. Ripperda, Marine L/Cpl. David P. Fenn II, Marine L/Cpl. Roger W. Muchnick Jr., Marine L/Cpl. Joshua C. Taylor, Air Force CWO2 Jarrett Yoder, Army Warrant Officer Sean W. Mullen, Marine Corporal Daniel B. Vilevac, Army Ranger Staff Sgt. Patrick H. Quinn and Petty Officer 3rd Class Andrew Campbell.

Lastly, members of the Honor Guard Unit represented the Division at the funeral services for the following brother officers that were killed in the line of duty during 2013: Master Trooper Junius Walker (Virginia State Police), Police Officer Sean Collier (M.I.T. Police Department), Police Officer Jason Schneider (Baltimore County, Maryland Police Department), Trooper Paul Butterfield (Michigan State Police), Trooper Ross M. Riley (New York State Police) and Trooper David Cunniff (New York State Police).



Human Resources Office

Captain Alice Bailey

The Delaware State Police Human Resources Office has three unique responsibilities. First, the office protects the public by ensuring only the best candidates are selected and entrusted to serve them. Second, it protects co-workers by recruiting and selecting the most-qualified applicants. Third, it coordinates access to employee benefits and services, thereby preserving their proficiency and improving retention. This requires a multitude of tasks and expertise behind the scenes, as well as the collaboration of resources from many other troops and sections.

In 2013, Human Resources operations resulted in 35 recruits, nine full-time employees, six casual/seasonal employees and five college cadets joining the workforce. As a result of attrition, 10 casual/seasonal employees earned full-time positions. All of these outcomes were the result of screening more than 1,500 applications, coordinating over 500 oral boards, and assigning and reviewing 100 pre-employment background investigations. But, the Human Resources Office did not accomplish these results alone. Throughout the year, trained representatives from nearly every facet of the Division served as test proctors, oral board assessors, polygraph examiners, background investigators and mentors.

The recruiting staff scheduled and attended 109 recruiting and community events throughout the year. Advertising and attendance continued to target local venues and diversity-rich population bases, such as nearby historically black colleges and universities, and Latino and Asian expositions. Toward the goal of mentoring college applicants, the Human Resources Office placed four college interns at various sites. To reach younger candidates and build their interest, recruiters provided mock oral boards and a condensed version of the applicant preparation seminar for a high school-level audience. The State of Delaware supported a special bulletin on the state job webpage to guide potential applicants to the non-merit positions posted separately on the DSP website. And, to increase the diversity of the civilian employment workforce, advertising funds were dedicated to specialized civilian job opportunities.

Toward the goal of ensuring safe, healthy, attractive work environments, the Human Resources Office dedicated significant time researching information in support of the negotiations for collective bargaining agreements for troopers, civilian employees and 9-1-1 employees. The Human Resources Office provided the services necessary to change employee benefits resulting from 72 qualifying family events, including births and changes in marital status. The office remained responsible for the fairness of selection processes for transfers to special units. The Human Resources Office uniformly facilitated 34 transfer processes, ultimately resulting in 50 full-time transfers and 18 transfers to part-time units. And, for those employees completing their service, the DSP Human Resources Office processed 46 pensions and other employment separations.

Teaching also remained an important function of the Human Resources Office staff. Most educational efforts focused primarily on equitable treatment of employees, diversity appreciation and utilization of employee benefits. The Human Resources Office facilitated courses on preparing performance appraisals and conducting pre-employment background investigations. In preparation seminars for recruits, the Human Resources staff emphasized diversity appreciation and harassment prevention. Within the first week of sworn recruit training, Human Resources professionals immediately followed with instruction on the harassment prevention policy.

In conjunction with Information Support Services, the sworn overtime computer program was successfully piloted for expansion, and refinement continued on the computerized civilian activity sheet. The transition toward paperless record management in the Career Development program continued advancing. Technological improvements and other less-visible projects continued toward increased efficiency of internal and external service.

Just as each troop and section benefits from the services of the Human Resources Office, it often requires assistance from every troop and section in order to complete the mission. It is with that same sense of unity the DSP Human Resources Office strives to give its best to the talented people we serve alongside, as well as to the public at large.

Information Technology Section

Major Michael McDonald (DSP Ret.)

The Information Technology Section is comprised of two separate areas; Network/Applications/Hardware Support and Audit/Training/Validations.

The Section Chief is Michael J. McDonald, a retired Major (1999) who served 21 years as a Trooper. In his 15th year as a civilian and Section Chief, Mr. McDonald is responsible for management oversight of the entire section of 14 employees and an annual operating budget of \$2.3 million dollars excluding grants. In addition to his duties with DSP, Mr. McDonald also holds the following key positions outside of DSP:

- 2nd Vice-Chairman of the Advisory Policy Board, the governing body of the FBI's National Crime Information Center (NCIC)
- Board of Directors member of Nlets, The International Justice and Public Safety Network
- DELJIS Board of Managers member representing the Superintendent of the State Police

The Audit/Training/and Validations unit within the Information Technology Section handles the audit and training functions for compliance with the Division's role as the Control Terminal Agency for NCIC and Nlets. Mrs. Barbara J. Pollitt, is the supervisor of the Audit/Training and Validations function and in her 30th year with the Division. Mr. Eric M. McNatt serves

as the Division's Trainer and is now in his ninth year with the Division. Mrs. Linda C. Johnson, in her second year as a full time employee after ten years in a casual seasonal position, serves as a Quality Control technician assisting the auditor. These three employees proudly support over 7,500 users in our State and oversee the timeliness, accuracy and completeness of Delaware's records in the 17 person files and 4 property files in NCIC.

Reporting directly to the Section Chief of Information Technology is the Information Support Services Section managed by Mr. Kenneth Allen. A military career veteran, Mr. Allen has been with the Division seven years and has served as the Support Section Manager for the past three years. Mr. Allen oversees a staff of 11 employees and assets valued at approximately \$13 million dollars. Mr. Allen is responsible for application support, network operations, help desk support and mobile device support to our entire Division. Mr. Allen is a past representative for the Division assisting the E911 Board for future state-wide Computer Aided Dispatch of Police-Fire and Ambulance services.

Application development and support is provided by the Information Support Services area comprised of four full time employees; one is currently vacant. Mrs. Terri Shapter is a Technician IV and a 32 year employee with the Division who will be retiring in 2014. Mrs. Shapter is the lead developer and database administrator for the Division. Mr. Brandon Hart is a Senior Application Support Specialist who writes custom applications to support State Police administrative and field operations. One of the applications written by him is the Overtime Tracking application. This application has saved hundreds of man-hours over a year and will interface with a vendor's Paid-Job Tracking system. Mr. Eric Wagner, recently retired Wilmington police officer, was hired as lead technician for the DSP Computer Aided Dispatch (CAD) system. Mr. Wagner had several years of CAD experience while with Wilmington Police Department and is now the lead support person for DSP on the E911 Board. This Board is the administrative oversight group of this state-wide \$6.5 million software upgrade. This upgrade will allow for all law enforcement agencies to be dispatched by single application for all 9 PSAPs. This will allow for state-wide CAD interoperability for the first time in our State and is the only one of its kind in the nation.

Network administration is handled by a team of two. Mr. John Caskey, a Technologist II, and Mr. Jamie Roy, a Technician III, manage the entire network under the control of the Division. Mr. Caskey has been employed by the State Police for 15 years and manages the entire network infrastructure of the Division supporting over 150 applications used by Division personnel. Mr. Roy is a military veteran who assists in the management of our servers, switches and wireless access points throughout the Division and is the lead on our COBAN digital video recorder system.

Information Support Services provides helpdesk support primarily to the Division's sworn and civilian users comprised

of about 960 employees. Mr. Jonathan Welch, Technician II oversees the helpdesk function and has been employed by the Division for 8 years. Ms. Arreane Concepcion is a Technician I full-time and has been with the Division for 3 years. Mr. Louis Tomczak III holds a casual seasonal position on the helpdesk and has been with us for one year. This group supports all devices connected to the network as well as the applications on the network used daily by our users. In 2012, the help desk responded to 6,436 requests for service. In responding to these requests for service helpdesk personnel periodically must travel to one of twenty three State Police remote locations.

The Division's mobile computing needs are managed by technicians who are responsible for installing and maintaining laptop computers, printers, modems and Digital Video Recorder (DVR) technology in the patrol vehicles. Mr. Ian Smith oversees this area as a Technician II and has been with DSP for 3 years. Mr. Jonathan Gafford, a military veteran, is a Technician I and the other full time employee in this area who has been with DSP for one year. The equipment supported by this group is vital to the operations of the State Police as the Division has become technology dependent in its operations. An example of the depth of understanding of the DVR system necessary for the mobile technicians occurred during an incident where a suspect injured an officer. This team of technicians was able to extract an image of the car driven by the suspect from the DVR. This image was very instrumental in identifying the suspect vehicle and helped lead to the capture of the suspect in the case.

The Information Technology Section is in the process of consolidating its servers at the William Penn Network Operations Center with the Department of Technology and Information (DTI). This consolidation is expected to provide efficiencies and cost savings as well as increased operational environment capacity, maintenance and security. Expected to be completed by the start of fiscal year 2015, this consolidation effort will entail a significant effort to relocate all DSP servers from our current location on the campus of the State Police Headquarters. DSP will continue to maintain and manage all of our assets; the hardware will simply be housed in a co-location environment under a service level agreement with DTI.

Legal Section

W. Michael Tupman
Deputy Attorney General

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act, and the federal and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment

Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification, and de-certification issues; and advise the Professional Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Managers of the Delaware Criminal Justice Information System, the Board of Examiners of Constables and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, FOIA/public information requests and draft and review legislation.

Legislative Liaison

Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislative and executive branches. There are ten divisions within the DSHS which includes the Delaware Developmental Disabilities Council, the State Council for Person with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department, and the Division of State Police. The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly, and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by Legislators.

During the most recent legislative session, the 147th General Assembly 1st session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

HB 35 – Bill would require that a criminal history background check be performed in connection with the sale or transfer of all firearms, with a few exceptions.

HB 130 – Ephedrine/pseudoephedrine tracking bill.

HS1-28 – Operation of a Clandestine Lab Bill.

HS1 -39 – Act makes changes to Delaware's bail statutes that will reduce the crimes committed by dangerous and violent offenders who have been released on bail only to commit

additional crimes.

HB 21 – Volunteer Emergency Responders Job Protection act.

HB 22 – Bill protects from discrimination in hiring and retention those rendering service to volunteer fire and ambulance companies. Specifically prohibited are discriminatory adverse actions related to compensation, terms, conditions and privileges.

HB 36 – Act increases certain minimum sentences required for the use of firearms by persons prohibited.

HB 180 – Commercial vehicle backing alarm bill

SB 16 – Bill requires owners of lost or stolen handguns to report such loss or theft within 7 days of discovery. Owners may report such loss or theft to the law enforcement agency having jurisdiction, or to any State Police Troop.

SB 40 – Bill will increase the penalties imposed upon repeat offenders convicted of the crime of Possession of a Firearm During the Commission of a Felony by adding that crime to the list of serious violent felonies that can serve as predicate offenses that trigger Delaware's Habitual Criminal Statute.

SB 63 – Bill mandates that scrap metal processors purchasing automobiles and automobile parts, electronically report these items into the pre-existing RAPID System.

SB 146 – Bill allows the Superintendent of the Delaware State Police to authorize a police cadet to issue a summons for a violation of the Motor Vehicle Statute that prohibits stopping, standing or parking on a roadway.

Mounted Patrol Unit

Master Corporal Alison Meadows

The Delaware State Police Mounted Patrol Unit (DSP MPU) is a division of the Delaware State Police Special Operations Unit. The unit was established in July 2012 and its efforts are coordinated by Cpl/3 Alison Meadows. This year the unit's role expanded into an operational capacity and in August of 2013 was classified as a Special Operations unit, under the leadership of Major Monroe Hudson.

The MPU's mission is to augment and enhance the traditional function of the Delaware State Police during public events and specialized patrol activities, as well as pay formal respect to fallen comrades. Participation in the MPU is a collateral assignment to the Troopers' regular duty and currently consists of three Trooper/Mount combinations. The MPU's nonprofit organization "Delaware State Police Mounted Patrol Unit, Inc." raises funds which go directly to the daily care of the mounted horses, as well as cover veterinary and farrier fees and purchase much needed training equipment. As a result of these fundraising efforts, coupled with unit members' financial contributions the MPU exists at no cost to the citizens of Delaware.

In 2013 the Delaware State Police Mounted Patrol Unit received approximately fifty (50) requests to either conduct crowd control and terrain searches or appear at ceremonial and community outreach events throughout the state of Delaware. Beginning in March, the MPU participated in the Wilmington

St. Patrick's Day Parade as well as the Opening Ceremonies at the Delaware Horse Expo in Harrington. The MPU was highlighted at the Expo for utilizing donated horses in the unit and providing an outlet for a second career.

In April, Cpl/3 Alison Meadows responded to Ottawa, Ontario Canada to train for two weeks with the Royal Canadian Mounted Police (RCMP.) During these two weeks Cpl/3 Meadows received personalized instruction from the RCMP Musical Ride Branch, having full access to their facilities, horses and trainers at their equestrian center. This experience will serve as the foundation for training new mounts and riders as the MPU expands in the future.

In May the MPU responded to Winterthur Point to Point to assist with crowd control during the festivities. Shortly thereafter, the MPU responded to Dewey Beach upon request from Chief Mackert to conduct supplemental patrol during the Memorial Day Weekend. The MPU also supplemented the Delaware State Police Tactical Control Unit and SORT this month at a Sallie Mae protest in Newark.

The summer of 2013 proved busy for the mounted patrol unit. Various community outreach efforts were conducted at locations such as A.I. DuPont Hospital for Children, University of Delaware: Special Olympics Buddy Walk and Blue/Gold Game, The Muslim Festival in Newark and Seaford's Annual Night Out. A second request by Chief Mackert to assist with supplemental patrol during the 4th of July weekend was also honored. In July, the MPU returned to the Delaware State Fair for its one year anniversary. This year though, the unit was utilized for six nights to assist with crowd control and community outreach efforts with fairgoers.

In conjunction with requests to appear in Labor Day and 9/11 parades, or patrol at the University of Delaware Homecoming Football Game, the MPU conducted a terrain search for a missing/suicidal woman in early October. Due to dense woods, tall grasses and over-grown vegetation, efforts to locate the victim by law enforcement on foot and by air proved unsuccessful. Mounted Troopers systematically maneuvered through the area and eventually located the deceased victim lying within the thick, overgrown vegetation.

In November the Delaware State Police Mounted Patrol Unit was highlighted nationally via the Discovery Channel with its' presence at the 2013 "Punkin Chunkin" festival. While patrolling the grounds during the festival, the MPU rendered medical aid for a small child, intercepted several altercations amongst attendees and assisted ground Troopers with overall crowd control. The mounted unit rounded out 2013 with conducting holiday lot patrols at the Christiana Mall as well as participating in various Christmas holiday parades throughout the state.

The MPU looks forward to 2014 and will help the DSP's efforts in meeting our mission of enhancing the quality of life for all Delaware citizens and visitors by providing profession-

al, competent and compassionate law enforcement services. In addition, the MPU will continue to focus on community outreach efforts to build strong partnerships with businesses and the communities we serve.

Office of Professional Responsibility

Captain Jennifer Griffin

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with honor, integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Internal Affairs Office is an essential function designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, Internet or in person. In 2013, Captain Jennifer Griffin, Lieutenant Robert Hudson, Lieutenant Joseph Spagnolo and Ms. Charlotte Stepnowski were assigned to the office.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2013, the Office of Professional Responsibility investigated 9 citizen's complaints and 23 administrative complaints.



Pipes & Drums

Captain Daniel Meadows

Sergeant Millard Greer

The DSP Pipes and Drums is a Division of the DSP Honor Guard Unit and currently consist of 21 performing members, which includes one civilian drum instructor. Captain Danny Meadows serves as the Pipe Major and is responsible for the various administrative duties related to the band in conjunction with Sgt Millard Greer. Pam Coupe continues to provide administrative support with scheduling and event tracking duties.

In 2013, the band performed at a total of fifty-six events to include six events performed to honor members of our armed services.

The band continues to pay tribute our departed retired Troopers by providing music at their services. During these events we provide music to honor their memories and comfort those they have left behind.

In May of 2013, the DSP Pipes and Drums continued the tradition of performances during memorial services at the DSP Academy and Legislative Hall. These events were to honor our brothers and sisters in law enforcement who have made the sacrifice of their own lives in the preservation of public safety.

The band was honored to perform at memorial dedication ceremonies honoring Troopers Kevin J. Mallon, William C Keller and Robert A. Paris. Trooper Mallon was killed as the result of a motor vehicle collision in Milton while he was responding to a burglary alarm after serving the Delaware State Police eight short months. Trooper Keller was tragically killed on January 22, 1971 in a motor vehicle crash when he was operating his undercover vehicle in conjunction with his assignment in the drug unit. Trooper Robert A. Paris was tragically shot and killed while investigating a burglary complaint at a motel in New Castle. With the help of Delaware Department of Transportation, memorial signs were erected in their honor. The band also continued with annual appearances at the Winterthur's Point-To-Point Steeplechase, Police night at Blue Rocks Stadium and the Opening Ceremonies of the Delaware Special Olympics. Finally, the Delaware State Police Pipes and Drums returned to their tradition of performing at the St. Patrick's Day parade in Wilmington.

The band continues to honor requests for playing at opening ceremonies of Divisional events and also makes appearances at community events that involve the Delaware State Police.

Planning and Research Section

Captain John A. Campanella

The Planning and Research Section provides support to the Executive Staff reporting to the Deputy Superintendent. The Section is staffed by Captain John Campanella, Sergeant George "Bud" Heberling and Ms. Tammy Hyland.

The Planning and Research Section continued to play an important role in the overall operation of the Division. Members of the section analyzed criminal and traffic statistics reporting the findings to the Delaware State Police Executive Staff and a variety of organizations within and outside the Division for use in making informed decisions regarding the allocation of personnel and material resources; budgetary requests and allocations; and policy decisions regarding the operation of the Division.

The Planning and Research Section facilitated events and meetings such as the DSP Chaplain's Memorial, the DSP Memorial Service, and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the Executive Staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the Division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Research Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis.

The Planning and Research Section facilitated the monthly Commander's meeting producing printed reference materials and organized monthly training for the command staff. In addition, The Planning and Research Section engineered the realignment of troop boundaries in southern New Castle County and Northern Kent County to improve response times to the surrounding communities. The Planning Section launched a new web-based program to manage special duty overtime.

Ms. Tammy Hyland, the sole DSP management/data analyst, works closely with the Division's Traffic Control Section and the Delaware Office of Highway Safety. Ms. Hyland conducted analysis of traffic crash and enforcement data and provided information to members of both groups to aid in their efforts to make Delaware's roadways safer.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2013 and look forward to the challenges that will be presented in 2014.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the Division's policies and procedures comply with the 464 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally this unit is responsible for maintaining,

reviewing, revising/updating and distributing all Divisional policies and SOP's.

CALEA was formed to establish a body of standards designed to promote "Best Practices" in policing. In addition the Commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988 the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the Division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant Wendy S. Nichols and Master Corporal Carrie Border, the office accomplishes this task by maintaining files and proofs for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle and evidence storage locker inspections.

The Unit was very successful in preparing the Division for its eight re-accreditation award received by Colonel McQueen and Sgt. Nichols at the CALEA Conference in November 2013.

Public Information Office

Sergeant Paul G. Shavack

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and public with timely, accurate and informative information on the day to day operations of the Division. The office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact, or response to critical incidents if requested.

Sergeant Paul G. Shavack is the Director of Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a

coordinator for the Delaware Amber Alert Program and coordinates the Division's community outreach efforts.

Corporal/1 John Day serves as the primary New Castle County Public Information Officer and Master Corporal Gary Fournier serves as the primary Kent and Sussex County Public Information Officer. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State.

The Public Information Office is also tasked with the following responsibilities:

- Prepares Press Releases and Public Service Announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates Press Conferences
- Serves as Liaison with other government agency public relation offices
- Hosts and coordinates Divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert program
- Coordinates Community Outreach

During 2013 the Public Information Office disseminated over 2000 News Releases to all media outlets.

As public representatives of the Delaware State Police, the Public Information Office strives daily to represent the Troopers of the Division with excellence and to uphold the pride and tradition that has been with DSP since its beginning in 1923.

Purchasing and Supply Section Graphics Office

Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply/Graphics Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State and Federal resources to supply division members with what is necessary to conduct day to day business. The Section is staffed with four civilians: Kimberly Cuffee- Purchasing Administrator, Sussanne Jara- Purchasing Services Coordinator, Lewis Rosebrooks- Supply Technician and Suzanne Webster- Graphics Artist. With only having four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 954 employees.

The section's FY'13 combined budget purchased supplies and equipment for patrol and administrative personnel as well as covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control, ordering necessary supply items; to include patrol related gear, and asset management for the division. In addition, this section oversees the division issued purchasing cards, reconciling /maintaining budget information and the distribution of supplies to the various troops and sections. The Purchasing and Supply/ Graphics Section are also instrumental in supplying the needs of the Academy Recruit classes. The responsibilities of the Graphic Section consist of providing and designing printed material, uploading press releases, maintaining the State Police website, identification photos and other related tasks. Merging the Purchasing and Supply and the Graphics Sections together

allows continued access to printing supplies and equipment for a quicker turnaround of printed materials.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and updating the on-line inventory tracking system. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

SCUBA Team

Sergeant Jeffrey Giles

The Delaware State Police Scuba Unit currently consists of fourteen members. Sgt. Jeff Giles, NCOIC, currently leads the team. We serve under Lt. Charles Condon Special Operations Coordinator and Major Monroe Hudson Special Operations Commander. There were thirty-seven operational dives in 2013.

There were eight callouts in 2013, these activations included:

- On January 15th, 2013 The Homicide Unit requested dive in Leipsic for the possible victim of a homicide that was placed in a plastic container and tossed off the Rt. 42 Fast Landing Bridge just e/o the Leipsic River.
- On February 3rd, 2013 The Scuba Team provided water safety for the polar bear plunge at Rehoboth Beach.
- On May 10th, 2013 The Scuba Team assisted MSP in Salisbury in the recovery of a weapon used in a homicide in Delaware. The Team recovered a firearm that was connected to the homicide.
- On July 8th, 2013 The Scuba Unit performed a hull survey for damage to the Lewes Fire Boat that was involved in a vessel accident.
- On July 18th, 2013 The Scuba Team assisted Troop 6 in checking a pond off Red Mill Rd. in locating a possible weapon that might have been tossed in the water.
- On July 23rd, 2013 The Scuba Team assisted WPD in checking the Brandywine River for a firearm used in a homicide. Note: A later follow up dive resulted in the recovery of a derringer pistol and one spent casing.
- On October 30th, 2013 The Scuba Team responded to the C & D canal to assist DNREC in locating and recovering a vehicle. With the assistance of the Maritime Unit a 2007 Chevy pick-up truck was located and recovered.
- On November 22nd, 2013 The Scuba Team assisted NCCPD in checking the Christiana River for a weapon. A follow up dive was conducted and a 22 cal. Revolver was located and turned over to NCCPD.



Other significant dives/training included:

- In the first week of March, five members of the Scuba Team completed Ice Dive training with the New York State Police in Lake George NY. The four day training consisted of ice dive training and safety procedures, sector sonar familiarization and lift bag recoveries. Training was conducted by NYSP at their Training Academy

in Albany and Lake George.

- From Sept. 9th to Sept 13th all members of the Scuba Team attended and completed hard hat/surface air supplied training. The training was conducted and certified through ERDI (Emergency Response Diving International). The training took place in Delaware with hands on drills and scenarios. The training was held in conjunction with the purchase of new hard/hat surface air communication gear.
- At the end of September 2013, Cpl/2 Fausey (Scuba Team Member) and Cpl/1 Stippa completed the Diver Medical Technician Course held in Philadelphia. Both are certified EMT's and members of the Aviation Unit. This training enables them to care for, diagnose and tend to dive related injuries. This course is approved and certified through the Natl. Board of Diving and Hyperbaric Medical Technology.
- In the first week of October, Six members of the Scuba Team attended joint training efforts with NYSP divers in the St. Lawrence River NY. HELO dive entries were conducted with surface air recovery drills.

The Scuba Team was awarded an \$117,000 Homeland Security Grant. After a lengthy research process a sole source was procured to American Dive Supply. The new equipment technology offered the unit new safety features, which allows unit members the ability to handle new and challenging missions with the newly established Maritime Unit. The purchase

consisted of complete dry suits, wireless and wired communications equipment, as well as surface supplied air to be utilized in cold and contaminated waters.



The second need for the unit was to acquire a specialized surface supplied air system. This utilization of surface supplied air was a new resource for the unit and created unique training and

usage. The surface supplied air allows our divers the ability for greater depth deployments as well as increasing their ability to search for an extended period of time.

2013 was another very positive and rewarding year for The Delaware State Police Scuba Team. A priority for the Unit is evidence recovery. Three firearms were recovered for three requesting agencies, Wilmington PD, New Castle County PD and the Maryland State Police. The Unit also recovered a submerged truck in the C&D canal in 25' feet of water in a swift current. A large submerged anchor was located and recovered for NJSP in the Delaware River.

The Scuba Unit continues to develop and maintain strong relationships with our regional partners. A Joint training dive was conducted with the Maryland State Police Dive Team in Salisbury MD. Information sharing and combined dive activities were performed. A new partner has been established with the New York State Police. They have provided two outstanding dive training events. They have a vast array of equipment and outstanding instructors.

For the first time in the Scuba's Team history our new equipment and technology is finally parallel with the ability of our divers. We have been the best trained most competent divers available. Now with the addition to the surface/air hard hat communication systems we will be able to carry out our mission with safety first. The new equipment will enable our unit to prolong the duration of the dives while providing the divers with communications and the best equipment available.

Continued training and dive operations have been conducted with the Maritime Unit and the DSP vessel: Marine One. This coordinated effort has assisted several Police, Fire and Federal agencies. The team recovered a large anchor that was a nautical hazard in the Delaware River for NJSP.

The dive team is presently conducting further training on the surface air/ hard hat communication system. The repeated set up, carry out and de-briefing sessions continue to work out all the safety issues. Lastly, with the addition of two trained dive medics, the Scuba Team will be better prepared for any dive accident or injury. We will continue to train and prepare to assist other local, state and federal agencies in providing our service and dedicated assistance to all in 2014.



Special Operations Response Team

Sergeant Rodney L. Workman

The Special Operations Response Team (S.O.R.T.) provides the Division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by

the Executive Staff. During 2013, the team responded to 125 calls for service. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part-time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the Division and team assignments within S.O.R.T.

The team continues at a pace rivaling some full-time tactical teams, responding to 125 calls for service. The team reacted to armed barricades, numerous high-risk warrants and vehicle stops. The team was activated for eight critical incidents in 2013, as well as, conducting four search warrants on active Methamphetamine labs. The majority of the team deployments involved high-risk warrant executions and vehicle stops for the Special Investigations Unit/ Drug Units. The team continues to work closely with Special Investigation Units and Troop Commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert/stealth clearing, weapons training and scenario based events. During 2013, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. Advanced training was conducted with FBI-Baltimore SWAT team on commercial airline hostage rescue at Baltimore-Washington Intl. airport and with the Dept. Of Homeland Security, Customs & Border Patrol on commercial ship boarding at the Port of Philadelphia. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The third day of quarterly training consists of explosive breaching training which is provided by the DSP Explosive Ordnance Disposal Team. SORT currently has one team member certified as an explosive breacher and EOD currently has four team members certified. Both units are mission capable in this arena and explosive breaches were utilized during one mission in 2013. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training. The remainder of the time the teams train on their individual mission.

To address the current terrorist threat against the United States, the Department of Homeland Security developed a typing system (I, II and III) for SWAT teams to insure inner-operability across the nation. One aspect of the typing system involves advanced training to develop skill sets associated with corresponding types. The Government Training Institute (GTI)

in Boise, Idaho developed the first advanced curriculum to address these skill sets. Instructors were subject matter experts from both law enforcement and military Special Operations Groups. Techniques taught during this course have been battle tested and the instructors possess real world experience fighting terrorists. During 2013 four team members attended the SWAT Type 1 course which resulted in the entire team being certified as SWAT 1 operators. Team members developed new skill sets to include Advanced Tactical Rappelling and FAST rope insertion.

During the month of November, the team conducted their third two week Basic SWAT School. This school which is offered through the DSP Academy is open to all police agencies throughout the state. Applicants must pass a rigorous entry process in order to be selected for the school. A successful completion of the school allows DSP members to apply for available team positions. 11 DSP Troopers, one Millsboro Police officer and one member of U.S. Air Force successfully completed the school.

The team currently has five members trained in maritime tactical operations and has recently secured funding from the Department of Homeland Security to train an additional twelve team members at the Federal Law Enforcement Training Center (FLETC) in Charleston, SC from January 27-31, 2014.

The team continues to provide support operations to the division at a tempo few can endure while maintaining high standards at their primary Divisional assignment. Since 2011, the Special Operations Response Team has been activated for 359 incidents. The operational tempo of the team continues to rival that of full-time teams across the country with the anticipation of 2014 being no different. The training demands have also increased significantly with the introduction of Maritime tactical operations in support of homeland security missions, advanced equipment and skill sets, as well as, the emergence of methamphetamine labs that have slowly migrated across the US and have found their way into Delaware communities. The Special Operations Response Team will continue to react to the requests of the Division with enthusiasm, dedication and professionalism.

State Bureau of Identification **Captain Ralph H. Davis, III**

In January Captain Ralph Davis assumed command of the Delaware State Bureau of Identification and serves as the Director of SBI. Ms. Renee Rigby serves as the Assistant Director and oversees much of the administrative functions performed by the SBI staff. In October Lt. Eric Hamm was promoted to his current rank and assumed the responsibilities of the Officer in Charge of the Regulatory Section which oversees the Professional Licensing Section and Sex offender Apprehension and Registration Unit.

In simple terms, SBI provides the state with a central repository for the collection, dissemination, and accurate organization

of criminal arrest records, crime reports and missing person reports among other duties. The SBI administrative staff, along with six Troopers, four Sex Offender Agents, and a civilian staff consisting of fifty people work in the following separate, but interrelated sections; the Criminal History Section, the Fingerprint Identification Section, Front Desk Operations, the Professional Licensing Section, the Quality Control Section and the Sex Offender Apprehension and Registration Unit (SOAR).

Ms. Teresa Jones is the supervisor of the Criminal History Section which is responsible for the research and completion of criminal history background checks for employment and/or other purposes. The Criminal History Section consists of nine employees. These employees processed 50,924 criminal history requests in 2013.

In November, after 38 years of employment with the SBI, Mr. Russell McNatt retired from the Division of State Police. Mr. McNatt supervised the Fingerprint Identification Section for many years as well as served as one of the Division's Forensic Latent Print Examiners. The Fingerprint Identification Section is responsible for the maintenance and oversight of the AFIS system for all of Delaware law enforcement. The section is also responsible for maintaining fingerprint records on people who have been criminally arrested and for people who are applicants for various types of employment requiring criminal history checks. This section is comprised of two shifts consisting of nine employees. In 2013 the section processed 84,333 print cards. Also, during 2013, the section continued to conduct critical latent examinations revealing the identity of suspects who have committed many serious crimes leading to their arrest and conviction. There were 1,160 latent cases completed in 2013, which resulted in 259 hits.

Ms. Mindie Pleasanton supervises Front Desk Operations at both fulltime SBI locations; Dover and Troop 2, as well as the part-time location at Troop 4. The nine civilian employees provide fingerprinting services to customers desiring criminal history checks for the variety of professions for which Delaware law requires criminal history checks as well as conduct registration and verification processing of Delaware registered sex offenders.

Sergeant Jeffrey Whitmarsh supervises the Professional Licensing Section. The employees assigned to this section are responsible for the licensing and monitoring of numerous industries operating in Delaware, to include private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The section is also responsible for the credentialing of all HR 218 permit holders. Under Sgt. Whitmarsh's direction, the section has become more proactive using innovative technologies to monitor the industries in which the section has oversight.

Ms. Mary Sheppard supervises the Quality Control Section which consists of eleven employees responsible for quality control reviews of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of these reviews is to ensure proper coding for reporting purposes to the Federal Bureau of Investigation. Once this section has completed its review, incidents are then officially counted as a criminal occurrence for statistical and crime tracking purposes. In 2013, 74,280 crime reports were quality controlled by this section. Additionally, this section is the designated starting point for all adult expungement requests and all pardon requests. Section personnel review the expungement requests to determine if the expungement can be completed at SBI, or if it must be referred to the appropriate court for further consideration. In 2013 the Section processed 1,355 requests for expungement orders and 561 pardon applications.

In January Sergeant Joseph Rose was transferred to SBI from the Patrol Section at Troop 3. Sgt. Rose assumed responsibility for the supervision and management of the Sex Offender Apprehension and Registration (SOAR) Unit. The SOAR Unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). There are currently 4,899 registered sex offenders in the State of Delaware. The SOAR unit consists of fifteen employees including four sworn detectives, four sworn agents and six civilian employees. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide notifications for all offenders residing in State Police jurisdictions. The civilian staff processes registered sex offenders and manages the record maintenance of the Registry. In addition to management of the Unit, Sgt. Rose also served as a liaison with all of the various criminal justice entities involved in the monitoring and tracking of sex offenders within the state as well as with all other states and territories.

Tactical Control Unit

Lieutenant Michael J. Wysock

The Tactical Control Unit (TCU) is currently made up of 50 sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments. During 2013, TCU deployed to and provided security at several large events to include Delaware State University Homecoming, Punkin Chunkin and the State Fair. TCU was deployed for protests at the Sallie Mae facility, Delaware City Refinery, Pepco shareholder's meeting and Westboro Baptist Church. TCU was activated and assisted Delaware Alcohol and Tobacco Enforcement Agents and the Newark Police Department with a large party patrols. In addition TCU was

utilized on two occasions to monitor and control two large motorcycle rallies.

The Tactical Control Unit trains on a bi-monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions and specified security details for large events. Additional training has been added to incorporate tactics used by the Special Operations Response Team. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment.

During 2013, the unit conducted joint riot control training with the Newark, Capitol Police and University of Delaware Police departments. During 2013, TCU began cross training with the Wilmington Police Departments riot unit. This cross training allowed for both teams to work together during the Sallie Mae and Delaware City Refinery protests. The teams also jointly worked the Wilmington Halloween Loop.

Traffic Operations

Captain Sherri Benson

Tasked with numerous responsibilities surrounding the goal of reducing motor vehicle collisions, the Delaware State Police Traffic Operations Section performs an array of diverse functions. At the Headquarters Building in Dover, administrative and support duties are performed which relate to statewide recordkeeping and Divisional traffic enforcement. Based out of the Blackbird and Rt. 301 weigh facilities in lower New Castle County, the Commercial Vehicle Enforcement Unit (CVEU) is charged with proactive and reactive enforcement related to commercial vehicles.

Personnel assigned to the Headquarters Building fulfill several key duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns designed to promote increased enforcement and police visibility on our highways. To provide the logic for these, the Traffic Section has begun to utilize the Department of Transportation's Crash Analysis Reporting System (CARS) to accurately identify and isolate problem traffic areas throughout the state. In addition, the Section will be coordinating CARS training for the Patrol Troops' Traffic Lieutenants to further the data driven enforcement by each Troop. Statistics are also provided by the Divisional Statistician to assist in these efforts.

An effective analytical tool specifically for fatal crashes is the Fatal Analysis Reporting System (FARS). Housed within the Traffic Operations Section, this nationwide mechanism provides for the FARS Coordinator to collect statewide fatal crash data in an expeditious manner. The data is then analyzed and placed into statistical databases within the state, and at the National Highway Traffic Safety Administration (NHTSA). FARS data yields some of the most accurate, real-time statistics available, which provides a formidable tool to plan initiatives to combat traffic fatalities.

In their eighth year of operation, Electronic Red Light Safety Program (ERLSP) technicians assess red light violations captured on camera at 37 different approaches at 19 different intersections throughout the state. The three ERLSP Technicians assigned to the Traffic Operations Section oversaw the issuing of 23,601 red light violation assessments, totaling \$2,655,112.50 in fines. These totals are from the 19 intersections that are monitored by DSP.

One of the significant responsibilities of the Traffic Operations Section is the collection and archiving of motor vehicle collision reports, along with the dissemination of them to the public, attorneys' offices, insurance companies and others with vested interests in specific collisions. In 2013, Data Entry Technicians in the Traffic Operations Section processed 14,501 accident reports. They fulfilled and distributed 13,466 requests for collision reports, which exceeds the total number of motor vehicle collisions that occurred in State Police serviced areas.

During 2013, the Traffic Section was assigned to oversee the training and supervision of the Coban Digital In-Car Cameras. There were over 3,500 in car videos related to DUI, Traffic Stops, Drug and Criminal Investigations processed by the Division. The Traffic Section is also responsible for sending DVDs of traffic stops resulting in arrest for DUI to the respective Attorney Generals offices and troops.

Members assigned to the Truck Enforcement Unit (TEU) are primarily responsible for the operation of the Blackbird and Rt. 301 weigh facilities. Additionally, TEU personnel take portable scales to various locations throughout the state to conduct commercial vehicle weight checks, while also ensuring congruence with size regulations.

In addition to TEU, the Motor Carrier Safety Assistance Program (MCSAP) is also structured under the Commercial Vehicle Enforcement Unit. This unit's primary responsibility is to inspect commercial vehicles, and their operators, to affirm congruence with governmental regulations. The majority of these inspections are done at various locations throughout the state, while many are conducted at the Blackbird and Rt. 301 weigh facilities.

In 2013, the MCSAP and TEU units accomplished the following—

	2012	2013
Commercial motor vehicle inspections conducted:	5,914	6,231
Commercial motor vehicles weighed on fixed and portable scales:	38,283	50,065
Drivers placed out of service for non-compliance with regulations:	340	339
Vehicles placed out of service for non-compliance with regulations:	811	811
Traffic arrests for dangerous, moving violations:	1,225	1,223
Traffic arrests for other violations:	1,910	1,409
Seatbelt arrests:	381	250

In Delaware during 2013, there were 95 fatal crashes. The Delaware State Police investigated 79 crashes and other agencies investigated the remaining 16 crashes. Of those crashes, 27 involved pedestrians. Failure to yield right of way and Driving Under the Influence ranked as the number one causes of fatal crashes. For personal injury and property damage collisions, inattentive driving ranked as the number one contributor for injury collisions.

In an effort to reduce these crashes throughout the year, the Delaware State Police actively participated in numerous traffic enforcement campaigns, most of which were funded by the Delaware Office of Highway Safety. Additionally, the Traffic Operations Section directed traffic action plans each quarter to target crash producing behaviors. Each patrol troop implemented its own quarterly action plan based upon motor vehicle collision trends, noted dangerous driving behaviors, and citizen complaints in each troop's specific area. Police visibility was notably increased on targeted highways, which yielded crash reductions and more compliant driving behaviors in the involved areas. The Office of Highway Safety funded special enforcement in the areas of DUI, Aggressive Driving, Child Restraint, Pedestrian Patrols and Seatbelts. These jobs focused on Holidays, Summer months with high traffic volume, Special Events (i.e. NFL Playoffs, Superbowl, Punkin Chunkin), etc.

As a continuing project, Troopers assigned to Headquarters and other non-patrol units conducted enforcement activities during the four major holiday weekends — Memorial Day, Independence Day, Labor Day and Thanksgiving. During this initiative, extra Troopers were assigned to notable crash areas identified from the previous year's statistics, to promote increased visibility. As a result, no personal injury or fatal crashes occurred on any assigned highways, which fulfilled the initiative's intended purpose.

Overall, Delaware Troopers yielded numerous traffic arrests to battle crashes and negative driving behaviors throughout Delaware in 2013. Troopers made the following arrests during the year:

Total traffic arrests:	128,833
Aggressive driving-related:	54,297
Primary Seatbelt Arrests:	3,332
Seatbelt Assessments:	6,012
Child Restraint Arrests:	534
Hand Held Cell Phone Arrests:	4,969
DUI:	2,848
Inattentive driving:	3,600



Training Academy **Captain Robert Hawkins**

The Delaware State Police Training Academy was commanded by Director of Training Captain Robert Hawkins. The Academy Staff

includes fourteen sworn and non-sworn employees of the Division of State Police committed to providing members of the Division and allied law enforcement agencies with the knowledge and skills necessary to provide compassionate, comprehensive public safety services to the citizens and visitors of the State of Delaware. Within the Training Academy table of organization are three separate and distinct units which provide a variety of training to Delaware Troopers, as well as, officers of all Delaware law enforcement departments.

The DSP Academy Staff includes Lieutenant Daniel Hall, Sergeant Alexander Peterson, Corporal Jason Minear and Corporal Christopher Martin. In 2013, the DSP Academy continued to provide basic recruit training for the Division of State Police as well as most Delaware law enforcement agencies. During the year, sixty-three recruits were provided with approximately 1,000 hours of training necessary for a successful start of a career in law enforcement. The Academy staff also provided mandatory and elective in-service training to incumbent members of the State Police and law enforcement agencies from throughout the state. Two sessions of mandatory annual in-service training were provided to each member of the Division. In addition, seventy-six elective in-service classes were provided to DSP Troopers and Delaware police officers.

In June, the Academy staff hosted the 42st Annual Trooper Youth Week in conjunction with the American Legion. Thirty-two high school students representing twenty-two different high schools throughout the state spent a week at the DSP Academy as cadets learning about a career in law enforcement and got a taste of the rigors of academy life.

The Firearms Training Unit is headed up by Lieutenant Michael Berry. This unit had a very busy and successful year in 2013. Not only did members of the Unit provide mandatory firearms requalification training to each sworn member of the Division, they also continued the Patrol Rifle Program, training and equipping over 100 Troopers throughout the Division, with the Sig Sauer 516 Patrol Rifle. This piece of equipment will better prepare our Troopers for responding to and dealing with Active Shooters and criminals who are intent on injuring our citizens. The FTU trained each recruit attending the DSP Academy as well as facilitated training for numerous municipal and state law enforcement agencies. Other members of the FTU are Sergeant Scott Slover, Corporal Donald Boulerice, Corporal James Warwick and Corporal Carey Brower.

The DSP Canine Training Unit is headed up by Corporal Jeffrey Miller and Corporal Leonard Aguilar. Cpl. Miller and Aguilar oversaw the training of the Basic Patrol class that graduated on June 27, 2013. This included nine new canines to work patrol and three single purpose canines. They also supervised the training of another Basic Patrol class and Narcotic class that graduated on December 18, 2013. This included four new canines to work patrol and seven canines were cross trained in narcotic detection. The graduations were attended by Colonel McQueen and open to the public. The graduation included a demonstration of the abilities of the new Canine teams and was fun for the families of the new handlers as they

saw the new canine teams in action and had their picture taken with Colonel McQueen. In addition, the Canine Unit trains both Explosive Detection and Narcotics Detection classes for canine teams from the Division of State Police and six municipal police agencies. In addition to teaching these courses, the Canine Unit continued to conduct monthly update training and annual recertification for thirty-three DSP teams and eleven K-9 Teams from other agencies.

Ms. Vanessa Laughman serves as the Administrative Specialist at the academy and is willing to assist in any manner that the academy needs her assistance. Mr. James Howard of the culinary staff continues to provide quality meals for the recruit classes.

Transportation

Mr. Mark Balfantz

The Delaware State Police Transportation Section is headed by Fleet Manager Mark Balfantz and supported by eleven automotive technicians and an administrative specialist.

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles ranging from 4-wheel all terrain vehicles to mobile command posts. The day-to-day maintenance operation ensures that a safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as, the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. To enhance the more specialized law enforcement operations of the State Police the section adds forfeited vehicles to the fleet to be used for various unconventional operations when feasible.

With an annual budget of over four Million dollars, the section maintains a cost center budget to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

Victim Services Section

Ms. Debra M. Reed

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information and/or referrals. Our unit provides assistance to cases within the Delaware

State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center).

In 2013, the unit provided services to approximately 5,000 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our criminal justice system by issues beyond their control. The unit is under the Direction of Debra Reed, located at Headquarters along with the Administrative Specialist, Adrienne Hegman. The advocates, who are located at various offices throughout the state, include Jennifer Zeroles, Veronica Colombo, Casey Wilson, Nancy Will and Eunice Mercado. During this year we also hired our newest advocate, Nina Brown. Ms. Brown was formerly a victim service specialist with the Attorney General's office.

In September of this year, Victim Service Specialist Corrie Schmitt Troop 2, accepted a position with the Children's Advocacy Center. Ms. Schmitt provided six years of dedicated service to Delaware State Police. She will be greatly missed however we wish her well in her new endeavor.

The Victim Specialists are in an "on call rotation" to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings and/or to provide support by telephone. In addition to the civilian staff, approximately 25 sworn members of the division are cross-trained to assist with victim service "call outs" throughout the state. In 2013, there were over 200 requests for immediate assistance or "call outs" with over 20,000 follow up contacts.

The unit continues to be actively involved in such initiatives as the Victims' Rights Task Force, Domestic Violence Task Force, Fatal Incident Review Board, Domestic Violence Advocacy Board as well as many others. This year, in conjunction with the Domestic Violence Unit, we hosted the 10th annual domestic violence awareness motorcycle ride in October.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

2013 Delaware State Police Civilian of the Year - Mrs. C. Renee Rigby



Colonel Nathaniel McQueen and Mrs. C. Renee Rigby, 2013 Civilian of the Year

Each year the Delaware State Police Executive Staff selects one civilian employee for the Civilian of the Year Award. Civilian employees who are nominated for this award display outstanding performance and meet the following criteria:

1. Exceptional service as identified by the employee's performance evaluations
2. A consistent record of such service through their years of employment
3. Recognition by their peers for outstanding character and integrity.

This year, eight civilian Delaware State Police employees were nominated. The Executive Staff of the Delaware State Police selected Mrs. C. Renee Rigby from the State Bureau of Identification (SBI) as the 2013 Civilian of the Year.

Mrs. Rigby began her career with the Delaware State Police on January 24, 1994, and has been assigned to SBI ever since. She has served in several sections of SBI during her tenure with the Delaware State Police and is currently the Assistant Director of SBI. Mrs. Rigby directly supervises subordinates who oversee the Quality Control Section, the Criminal History Section, the Fingerprint Section, and Front Desk Operations and is indirectly responsible for the activities of approximately 50 civilian employees working not only in the Dover office, but two satellite locations at Troop 2 in Newark and Troop 4 in Georgetown.

In the past year, SBI has encountered many turnovers including five long time employees to retirement, five internal promotions and two personnel who received employment elsewhere. Mrs. Rigby's unwavering commitment allowed her to field train new employees, civilian and troopers, in all aspects of their jobs including those in critical supervisory positions never losing sight of the unit's obligation to the public. Mrs. Rigby also held the responsibility of training each of the Criminal

History Technicians who routinely register or verify sex offenders on a new Sex Offender Registry Program initiated by Delaware Criminal Justice Information System (DELJIS).

Mrs. Rigby is always friendly with her co-workers, supervisors, and members of the public. She was nominated by the SBI staff because of her unfailing dedication to her faith, family, co-workers, and the State Police.

2013 Delaware State Police Trooper of the Year - Tfc. Patrick Jackson



Colonel Nathaniel McQueen and Tfc. Patrick Jackson, 2013 Trooper of the Year

Each year the Delaware State Police Executive Staff selects one Trooper for the Trooper of the Year Award. To be nominated, a Trooper must exceed performance standards and be recognized by his or her peers as one who consistently displays integrity and work ethic.

This year, ten Delaware State Troopers were nominated. The Executive Staff selected Trooper First Class Patrick Jackson from Troop 7 patrol as the 2013 Trooper of the Year for his outstanding efforts and contributions to the Division and the citizens of Delaware.

Tfc. Jackson began his career in October 2011, and in January 2012 was assigned to Troop 7 patrol in Lewes, where he quickly established a reputation for being an excellent investigator. Tfc. Jackson draws upon his experience as a former Bethany Beach Police Officer and former DSP Cadet, demonstrating a high level of initiative while seeking out, identifying and apprehending the criminal element operating within the boundaries of Troop 7. Tfc. Jackson was nominated for the award by the Troop 7 administration, who described him as the epitome of a Delaware State Trooper, whose diligent investigations have resulted in significant arrests and seizures of drugs, weapons and vehicles.

There are many examples of Tfc. Jackson's excellent work in 2013, but a few of items are especially noteworthy.

In early January of 2013, Tfc. Jackson conducted a traffic stop on two suspicious individuals in the Angola area to perform a crime prevention check. Upon interviewing the subjects about some recent burglaries in the area he was able to obtain information on the name of a suspect. Tfc. Jackson began researching old complaints on the suspect and was able to locate an address as well as obtain information through a computer inquiry that he was wanted out of Pennsylvania for parole violations. Tfc. Jackson and other troopers responded to the last known address of the suspect and upon making contact with

him, a lengthy foot pursuit ensued before he was finally captured. The arrest of the individual led to the clearance of more than 100 crimes including theft of firearms, a robbery and numerous burglaries.

In March of 2013 Tfc. Jackson responded to a call in which an individual was off his medication for schizophrenia. Tfc. Jackson made contact with family members who advised him of the agitated state of the individual and the fact that he was in possession of two knives. Tfc. Jackson was able to keep the subject under control and calm until other troopers arrived on scene before taking him into custody for treatment. Tfc. Jackson's composed demeanor also led to a peaceful resolution in another incident that occurred in July of 2013 when a West Point Graduate with no criminal record decided to take a hallucinogenic drug to deal with the pain of recently losing a military friend to suicide. Tfc. Jackson was able to talk to the despondent Veteran and come to a peaceful resolution in what could have become a volatile situation.

Tfc. Jackson has volunteered a lot of his off duty time in several community based programs. He has been instrumental in the after school programs from the ground floor up in the Cool Spring area as well as West Rehoboth. He meets with the children, helps with homework, mentors and conducts outdoor activities with them, and even organized assistance from other troopers to install a volleyball net in an open field in West Rehoboth over the summer. Tfc. Jackson has been instrumental in providing several ideas and proposals in helping steer the Community Outreach Committee in which he serves. His interaction with the youth is priceless and statistically not measurable which fosters positive interactions with the coming generation of residents in West Rehoboth and Cool Springs. This relationship will have a direct correlation to an increase in community well-being as these children grow.

Tfc. Jackson performs his duties in an outstanding manner, but also commits many more hours with his community outreach, shedding a positive light on the Delaware State Police. The men and women of the Delaware State Police are very proud of Tfc. Jackson and grateful for his dedicated service.

DELAWARE STATE POLICE

Headquarters

***1441 N. DuPont Highway
P.O. Box 430
Dover, Delaware 19903-0430
(302) 739-5901
Recruitment Line
(302) 739-7300***

Troop One

***603 Philadelphia Pike
Wilmington, Delaware 19809
(302) 761-6677***

Troop Two

***100 LaGrange Avenue
Newark, Delaware 19702
(302) 834-2620***

Troop Three

***3036 Upper King Road
Dover, Delaware 19904
(302) 697-4454***

Troop Four

***23652 Shortly Road
Georgetown, Delaware 19947
(302) 856-5850***

Troop Five

***9265 Public Safety Way
Bridgeville, Delaware 19933
(302) 337-1090***

Troop Six

***3301 Kirkwood Highway
Wilmington, Delaware 19808
(302) 633-5000***

Troop Seven

***18006 Coastal Highway
Lewes, Delaware 19958
(302) 644-5020***

Troop Nine

***414 Main Street
P.O. Box 627
Odessa, Delaware 19730
(302) 378-5749***



www.dsp.delaware.gov