

**Delaware State Police
Celebrate National Public
Safety Telecommunicators Week**







The Delaware State Police (DSP) is proud to celebrate our public safety communication personnel during National Public Safety Telecommunicators Week. The Delaware State Police Communications Section consists of three 911 Public Safety dispatch centers located in the three Delaware counties and Headquarters Communications in Dover. Since 1994, a week in April has been designated as National Public Safety Telecommunicator Week to recognize and honor the women and men working in Communication Centers Nationwide. This year, the week will be celebrated from Sunday, April 10th to Saturday, April 16th.

The women and men in the Delaware State Police Communication Section provide superior services to those in need of law enforcement assistance. They are responsible for answering and responding to 911 calls, dispatching law enforcement officers, communicating with local, state, and federal agencies, collaborating with fire and EMS dispatchers, and operating in

mobile command positions during critical incidents. They are the first public safety professionals to receive and respond to calls for help and the first to ensure appropriate resources are dispatched and delivered to those in need. Oftentimes, they make the difference between life and death situations.

Every day these professionals display their commitment, skills, and expertise to the residents and visitors of Delaware. In 2021, the Delaware State Police Communication section received 369,752 calls for emergency service and an additional 337,888 non-emergency-related calls for service, for a total of 707,640 calls. In 2021, they handled 51,333 more calls for service than in 2020.

“As the Colonel of the DSP, it is my honor to extend our profound gratitude to our agency’s public safety communication professionals, whose exemplary service provides for the safety of our Troopers and our citizens every day. These dedicated members are a lifeline to our citizens during their greatest time of need, as well as a steady source of information and support to first responders. We are grateful for the opportunity to work with this distinguished group of women and men and thank them for the role they play as we fulfill our sacred mission of service together.” -Colonel Melissa A. Zebley, Superintendent Delaware State Police

Presented by Public Information Officer, Sergeant Heather Pepper

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