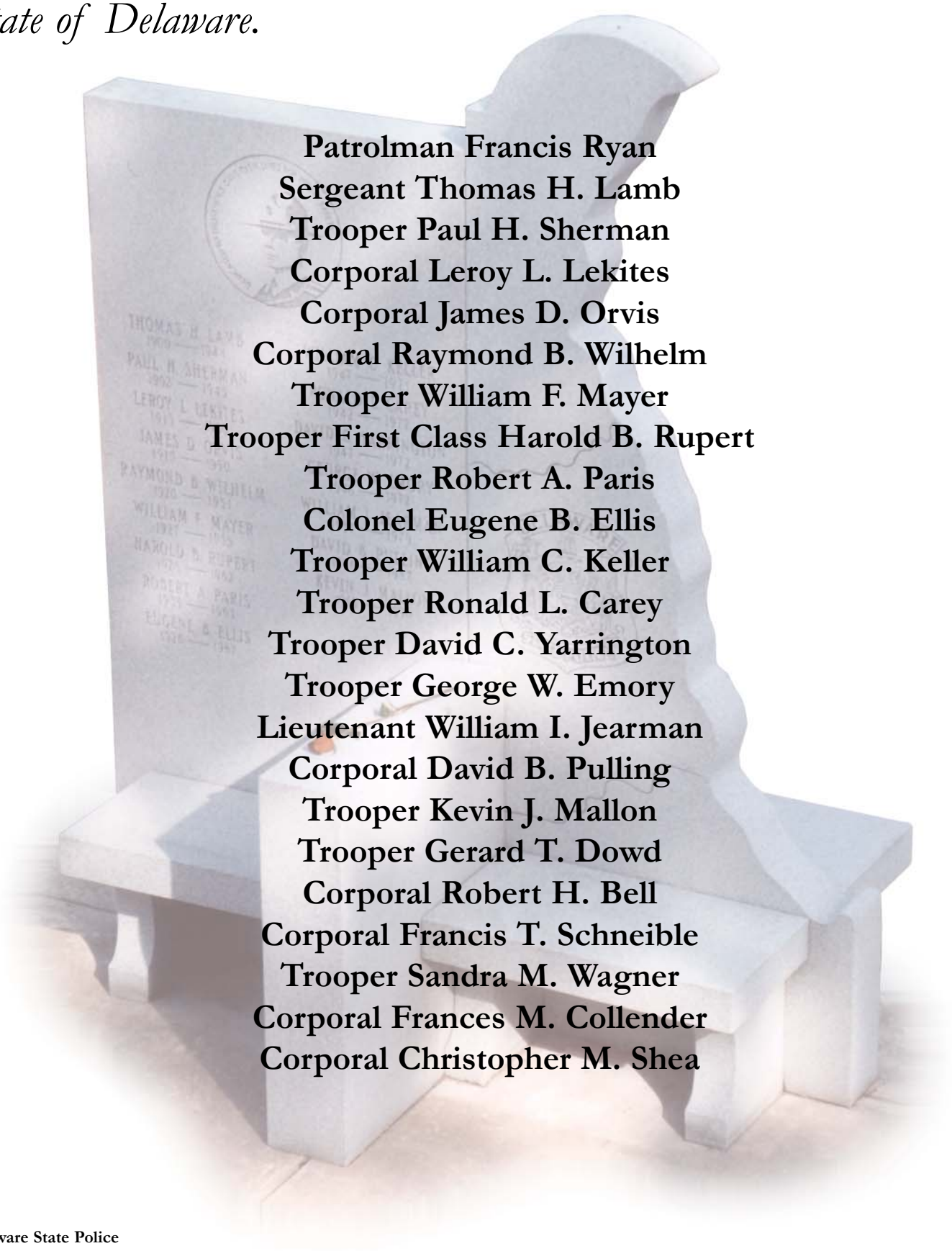
Delaware State Police

2011 Annual Report

Photo by: John J. Randolph

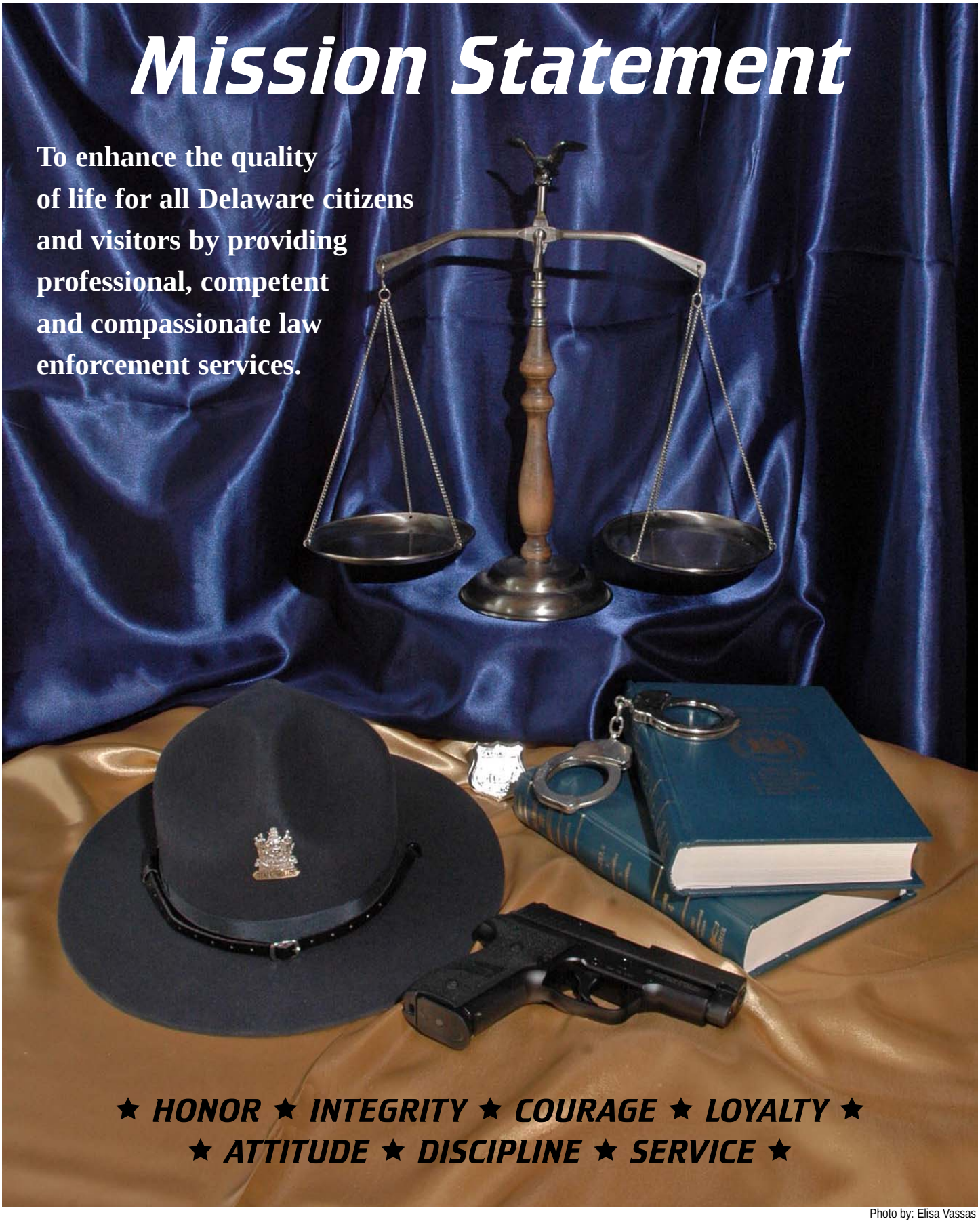
The 2011 Delaware State Police Annual Report is dedicated to the members of the Delaware State Police who have made the ultimate sacrifice while protecting the citizens and visitors of the State of Delaware.



Patrolman Francis Ryan
Sergeant Thomas H. Lamb
Trooper Paul H. Sherman
Corporal Leroy L. Lekites
Corporal James D. Orvis
Corporal Raymond B. Wilhelm
Trooper William F. Mayer
Trooper First Class Harold B. Rupert
Trooper Robert A. Paris
Colonel Eugene B. Ellis
Trooper William C. Keller
Trooper Ronald L. Carey
Trooper David C. Yarrington
Trooper George W. Emory
Lieutenant William I. Jearman
Corporal David B. Pulling
Trooper Kevin J. Mallon
Trooper Gerard T. Dowd
Corporal Robert H. Bell
Corporal Francis T. Schneible
Trooper Sandra M. Wagner
Corporal Frances M. Collender
Corporal Christopher M. Shea

Mission Statement

To enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services.



★ HONOR ★ INTEGRITY ★ COURAGE ★ LOYALTY ★
★ ATTITUDE ★ DISCIPLINE ★ SERVICE ★

Photo by: Elisa Vassas

STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
P.O. BOX 818
DOVER, DELAWARE 19903-0818
302-744-2680

The Honorable Jack A. Markell
Governor

The Honorable Lewis D. Schiliro
Secretary

March 19, 2012

To the Citizens of Delaware:

The men and women of the Delaware State Police (DSP), both uniform and civilian, perform outstanding work every day. The team effort to make this operation run smoothly is worthy of special praise as it has resulted in several accomplishments throughout the past year. I also extend a sincere thank you to Governor Jack Markell for his continuing support and unwavering commitment to public safety throughout the past year.

One of the most significant accomplishments of the year was the Division's establishment of a full-time Marine Unit to enhance the Department's homeland security capabilities along the State's waterways. This includes protecting the 100 miles of land along the ocean, bay and riverfront as well as our port, bridges, refineries, and chemical facilities. The unit, funded through a $1.6 million federal grant, focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit will utilize, Marine One, its new 36-foot vessel for its patrols. Working in partnership with other agencies including the Department of Natural Resources and Environmental Control, our State is now better equipped to handle this homeland security mission.

When reflecting over the past year, I am also reminded of the significant contributions the Delaware State Police have made to support the fight against violent crime in our State. When our Governor announced the start of Operation Pressure Point—an initiative to provide additional law enforcement resources to assist Wilmington police officers and enhanced social services assistance—our Delaware State Police troopers answered his call. Since its start our troopers, in coordination with Wilmington police officers, have not only provided patrols in high crime areas but also have established relationships with business owners and residents in those communities. As a result, the City is experiencing favorable trending with respect to homicides, robberies and aggravated assaults with firearms.

Another major accomplishment for the Delaware State Police was the leadership and participation in the State's Gun Buy Back held in Wilmington. In this overwhelmingly successful project, DSP troopers partnered with Wilmington police and New Castle County police to collect more than 2,000 firearms at two locations including assault weapons, handguns, shotguns, and rifles. The collection of these weapons will go a long way in keeping our streets safer and our children out of harms way.

Although I cited only a few examples, it is really what our troopers do every day for each and every one of us that has earned them our respect and admiration. I know I join with every citizen of this State to express our appreciation for the dedication, effort and commitment that members of the Delaware State Police have provided this State over the last year. Their performance, integrity and sacrifice are indeed the finest example of public service.

Sincerely,

Lewis D. Schiliro, Secretary

STATE OF DELAWARE
DEPARTMENT OF SAFETY AND HOMELAND SECURITY
DIVISION OF STATE POLICE
P.O. Box 430
DOVER, DELAWARE 19903

To My Fellow Delawareans:

As the Superintendent of the Delaware State Police, it is my pleasure to present the 2011 Delaware State Police Annual Report.

The Mission of the Delaware State Police is to enhance the quality of life for all Delaware citizens and visitors by providing professional, competent and compassionate law enforcement services. This report reflects the excellent work, dedication, and commitment of Delaware State Police employees, both sworn and civilian, to fulfill that mission.

In July 2011, the Delaware State Police launched an on-line Citizen Satisfaction Survey to measure the public's feedback on the service we are providing and we are proud to say that we received a 75% approval rating from those that took the survey. We received feedback from our citizens on areas to improve on that include, their desire to see more Troopers on the highways and in their communities, timely return phone calls to citizen's with questions about investigations and the high expectations that our citizens have of our Troopers. We will continue to do our best to meet the expectations of the citizens that we serve.

In 2011, the Division had many significant accomplishments that are highlighted in the Troop and Unit reports that follow. I would like to highlight a couple of those accomplishments here.

The Delaware State Police Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways and its primary mission is one of Homeland Security. The Maritime Unit became operational in August, 2011and joined forces with existing maritime units from law enforcement, the fire service and the U.S. Coast Guard.

The Delaware State Police conducted two academy classes in 2011 and were able to add 24 troopers. However, due to retirements our compliment of troopers continued to decline, therefore, we will be starting a class of 31 recruits in the spring of 2012.

Law enforcement agencies throughout the nation are no longer purchasing the Ford Crown Victoria police car. Since Ford stopped production after the 2011 model year, the Delaware State Police will utilize the Chevrolet Caprice and Chevrolet Tahoe to meet its operational needs with delivery of the first orders expected in the spring and summer of 2012.

I am confident the men and women of the Delaware State Police will continue to meet the challenges they encounter in order to provide competent and professional law enforcement services. With the continued support of Governor Jack Markell, Secretary of the Department of Safety and Homeland Security Lewis Schiliro, members of the General Assembly, and the citizens we serve, the Delaware State Police will continue to meet future needs with innovative cost-effective strategies and new technology to combat crime and traffic issues across our state.

Sincerely,

Colonel Robert M. Coupe
Superintendent

Executive Staff

Colonel Robert M. Coupe
Superintendent

Lt. Colonel James Paige
Deputy Superintendent

Major Monroe Hudson
Special Operations Officer

Major Nathaniel McQueen
North Operations Officer

Major Charles Simpson
South Operations Officer

Major Melissa Zebley
Administrative Officer

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Cover Photo: Cover Photo: 2011 thirty-one foot Metal Shark.
Photo by John J. Randolph.

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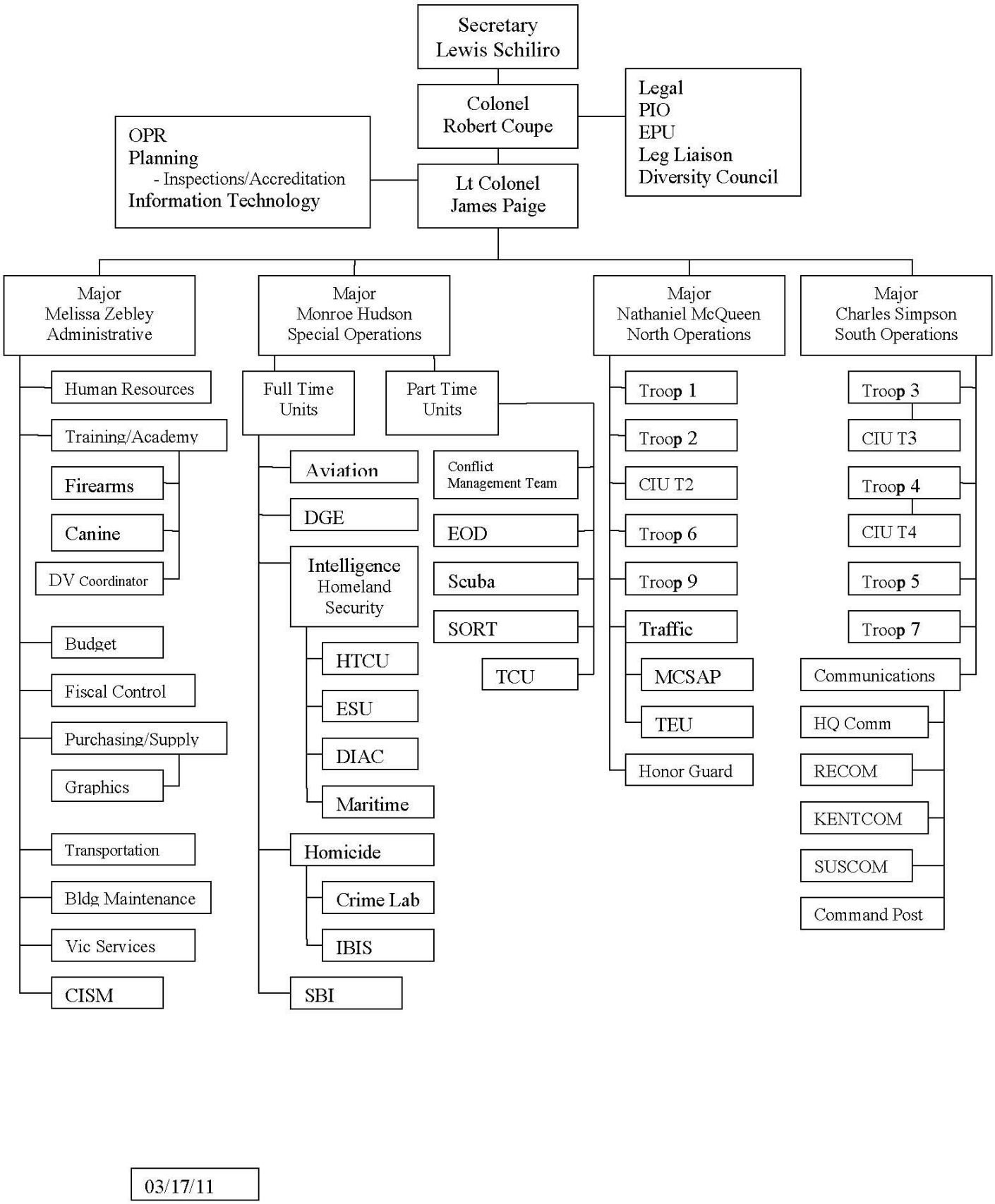

Troop 1

Captain Michael A. Reader

The "First Troop in the First State" has been an icon, located at the top of Penny Hill since 1923. Penny Hill has a rich history of tradition and outstanding public service. The forty-three troopers currently assigned to Troop 1 performed diligently during this past year to provide professional and compassionate public service to an increasingly diverse population. This diversity spans from Wilmington to Claymont, and Brandywine Hundred to Centreville. The patrol area also includes two interstate highways, as well as the Concord Pike corridor, which has become a regional Retail Mecca and the site of the world-wide headquarters for Astra Zeneca.

Throughout 2011, Troop 1 personnel continued coordinating with the United States Secret Service for protection of Vice President Joseph R. Biden. This duty included routine escorts from the Vice President's residence as well as visits from President Obama. During the numerous Presidential and Vice Presidential details, Troop 1 Troopers provided distinguished service in security and motorcade functions.

In April, 2011 uniformed Troopers began participating in Operation Pressure Point. This is a joint initiative with the Wilmington Police Department to target high crime areas in an effort to reduce violent crime. The OPP detail is based out of Troop 1 and includes Troopers from throughout the State. Troop 1 Troopers continue to play an integral role in the success of this operation.

Since the fall of 2003, Troop 1 crime fighting and prevention efforts have been directed by Lieutenant Michael Eisenhardt. He has targeted areas of high criminal activity and focused on repeat criminal offenders, all while maintaining vigilance on homeland security. Under Lt. Eisenhardt's direction, the Troop 1 retail theft efforts were spearheaded by Corporal Scott Mauchin and Corporal John Day. During the busy holiday season, the retail theft unit increased its staffing and added Corporal Rick Deskis and Corporal Damian Fuscellaro to handle an ever increasing complaint load. The retail theft unit continued to be vital in forging relationships with our retail security partners.

Traffic Lieutenant Jennifer Griffin assumed the highway safety reigns. The primary goal of enhancing law enforcement visibility along our roadways in an effort to deter aggressive driving and keep our law abiding citizens safe was formed. Lieutenant Griffin oversaw numerous highway safety initiatives to include speed, seat belt and DUI checkpoints. Master Corporal Troy Pezzuto continued to utilize his motorcycle unit to coordinate enforcement and educational initiatives in targeted areas. Highway safety was indeed a true team effort which included the Troop administration as well as cooperation from the road Troopers.

Troop 1 award winners were once again honored for there dedication and hard work. The awards recipients were as follows: Troop 1's Trooper of the year- Cpl. Jeff Gliem, Traffic Ace- TFC William Yeldell, DUI Ace- Corporal Doug MacDonald, and Crime Fighting Ace-Cpl. Dave May.

To highlight one individual effort or incident would be a disservice to the entire Troop. Troop 1 is well know as a very cohesive, close knit unit of hard working Troopers who consistently go well above and beyond what is expected.

Troop 2 Patrol Unit

Captain Melissa Hukill

Troop 2 is located on US Route 40, just east of Delaware Route 896 in Newark. Fifty-two uniformed troopers and three civilian support personnel are assigned to this building. The troopers patrol the area east of Interstate 95 from the Maryland state line to the Wilmington city limits. They are part of the immense Troop 2 facility which houses other entities to include the Criminal Investigative Unit, Drug Diversion Unit, State Bureau of Identification and the Collision Reconstruction Unit.

Captain Melissa Hukill has been the Troop Commander at Troop 2 since September of 2009. Lieutenant Daniel Hall served first as the Traffic Lieutenant, now currently serving as Troop 2's Criminal Lieutenant. Lieutenant Matthew Cox serves as Troop 2's Traffic Lieutenant.

Traffic operations and enforcement are overseen by Lieutenant Matthew Cox. These efforts have a major impact on keeping our roadways safe and in saving lives. Traffic enforcement also has a favorable impact on reducing the number of collisions. Troopers often focus their efforts on hotspots, for example, areas that have seen an increase in collisions. In addition, troopers also target speeders, reckless, aggressive and drunk drivers. Throughout the year, troopers partnered with the Office of Highway Safety conducting seat belt, safety and DUI checkpoints and patrols. Also in 2011, members of Troop 2 participated in the Highway Safety Awareness Program. For this program, troopers responded to SR 1, I-95, I-495, and specific locations in the Troop 2 patrol area twice a month. They would target speeding, aggressive driving and seat belt violations. During 2011, troopers handled 1,703 property damage and 482 personal injury collisions. Members of the Crash Reconstruction Unit investigated 8 fatality crashes that occurred in Troop 2's patrol territory. Troop 2 Troopers also issued 17,075 traffic citations and arrested 462 individuals for DUI. Troop 2 troopers issued 1,408 seat belt assessments. Even with this exceptional enforcement, 8 citizens lost their lives on roadways within Troop 2's coverage area. Troopers will continue their efforts in attempting to reduce the likelihood of these tragic events.

Criminal enforcement efforts are under the oversight of Lieutenant Daniel Hall. Troopers on patrol respond to calls for service and focus on outward signs of criminal activity. Troopers are also vigilant in detecting less visible criminal activity while on patrol. Their efforts often result in the apprehension of criminals in the progress of committing crimes. These troopers communicate daily with detectives and other specialized units providing them continuous updates on what is happening on the streets. This often leads to the launching of major investigations and the solving of crimes. Troopers handled 649 felony and 3,406 misdemeanor investigations during the year. This resulted in 432 felony and 2,259 misdemeanor arrests.

Troop 2 continued with the Two-Trooper Criminal Car Initiative (TTCI) for the first nine months of the year. Cpl/1 Reif and Cpl. T. Stock were the members of this esteemed unit. For seven weeks, the Two-Trooper Criminal Car assisted all four patrol shifts with manpower shortages. The TTCI program provides a highly mobile crime-fighting tool, which serves as a force multiplier increasing the proactive police presence on patrol. The two troopers assigned to this program are so chosen because of their abilities, motivation and ability to work as part of a team. Every effort is taken to keep this detail on patrol and not bogged down with long-term complaints or assignments. Their main focus is suppressing crime on the street. The resulting performance by the detail is an obvious indicator of the pace at which the two Troopers work. In 2011, they launched 14 felony investigations and 270 misdemeanor investigations resulting in 6 felony and 330 misdemeanor arrests. In addition, the TTCI handled 226 non paper report investigations, 51 accident investigations and wrote 172 traffic arrests.

The Collision Reconstruction Unit (CRU) is responsible for investigating all fatal motor vehicle collisions that occur within State Police area of responsibility within New Castle County, as well as serious personal injury collisions, personal injury departmental collisions and to provide support services to municipal agencies and CIU by mapping scenes. In 2011, the four investigators in the unit handled a total of 38 fatal collision investigations, representing 36% of all fatal accidents in the state, with a total complaint load of 63 cases. In an effort to affect the crash rate involving teen drivers, the CRU members take their experiences and knowledge to high schools throughout the county, presenting the Troopers Educating About Highway Safety program to driver's education classes and auditoriums during prom season.

In addition to the service given on patrol, numerous Troop 2 personnel strengthen the community by participating in non-profit and charity events throughout the year. Some of these programs include the Special Olympics' Torch Run, Pigskin Pass, Polar Bear Plunge, Ride to the Tide, Dodgeball Madness, Red Robin Tip a Cop, Over the Edge, Summer Games, Fall Festival, and the Special Olympics swimming, basketball and bowling events. During many of these events, Troopers receive the honor of placing the award medals around the necks of the participants and winners, personally congratulating them on their accomplishments. The Law Enforcement Memorial Run, Concerns of Police Survivors (COPS) Run and the National Police Memorial are other popular events among the Troopers. Troop 2 Troopers also participated in approximately 50 community service events throughout 2011.

In May, Troop 2 worked in conjunction with the Christiana, and Aetna Fire Companies to host its Annual Public Safety Awareness Open House. The facility was open for tours and many police and fire exhibitions were displayed to the public. This community interaction continues long beyond just that one day of the year. Throughout the entire year, numerous tours for various groups are conducted to give the community a better understanding of what is occurring inside the building and of what role the Troopers serve in their community. Also in May, members of Troop 2 assisted the Ronnie Williams Foundation with their annual Trooper Ron's Run. In addition, the Trooper Robert Paris Community Room, dedicated to the fallen Trooper, provides a large conference space that serves as a meeting spot for community groups. It was utilized approximately 190 times in 2011 by thousands of visitors. Throughout the year, members of Troop 2 patrol provided students from the University of Delaware, Delaware Technical Community College, and Wilmington University, applicant's in the Delaware State Police hiring process, and other individuals who are hoping for a career in law enforcement with a ride along experience.

Troop 2 is fortunate to have so many hardworking men and women willing to work around the clock to protect the citizens and those visiting Delaware. The Troop 2 area is large, densely populated, and consequently very busy. The daily pace at the troop is therefore both demanding and challenging, but most Troopers choose an assignment at Troop 2 namely for this reason.

Troop 2 Criminal Investigative Unit

Captain John Evans

The Criminal Investigative Unit (CIU) at Troop 2 provides support to the four patrol troops in New Castle County (Troops 1, 2, 6 & 9). CIU's primary focus is to provide support in the area of criminal investigations. During weather related and other emergencies the CIU also provides assistance to the patrol function in areas of calls for service and traffic safety.

CIU is currently staffed with sixty-seven sworn Troopers, two Civilian Auto Theft Technicians, eight Agents from the Drug Diversion Unit and three Probation Officers assigned to the Governor's Task Force. The CIU is under the command of Captain John Evans, Lieutenant Joseph Spagnolo and Lieutenant Daniel Meadows with assistance from Mrs. JoAnn Burge. CIU has the investigative responsibility for everything from quality-of-life issues that affect our citizens to any serious criminal offenses that occur in New Castle County.

CIU detectives are selected both for their skills as investigators and for their motivation to solve crimes. They are assigned to specialized investigative units that concentrate on specific crimes. These units include Robbery, Property Crimes, Financial Crimes, Major Crimes, Polygraph, Youth Aid, Drugs, Evidence Detection and Court Liaison. In addition, a CIU drug investigator participates full-time in a federal task force with the Drug Enforcement Agency (DEA).

Additional units within the CIU at Troop 2 are the Governor's Task Force (GTF), the Career Criminal Unit (CCU), the School Resource Officers (SROs) and the Drug Diversion Unit (DDU). The GTF is a unit comprised of DSP Troopers and officers from Delaware Probation and Parole. GTF focuses on offenders, who are on probation and violating conditions of their release from prison by their continued criminal activity.

CCU has a similar mission; however, they focus on repeat offenders, who are often involved in some type of organized or pattern-type crime. CCU is also responsible for surveillance operations in support of the other detective squads. Nineteen SROs are assigned full-time to specific high schools or middle schools in New Castle County. The SROs also work closely with detectives from the Youth Aid Unit to cover over sixty additional schools in the County.

The eight civilian Agents and one sworn Trooper assigned to the Drug Diversion Unit are responsible for investigating the diversion of legal drugs into illegal channels and the acquiring or obtaining of controlled substances by illegal methods. In 2011, The DDU investigated 450 cases resulting in 236 defendants being arrested for 867 criminal charges.

The Drug Unit investigates offenses related to the possession and distribution of illegal substances, while the GTF conducts proactive policing impacting quality of life concerns in historically problematic geographic areas. GTF also assists the Department of Corrections Probation and Parole, in monitoring the compliance of active probationers. In 2011, the Drug Unit and GTF seized 488.42 grams of crack cocaine, 2,760.78 grams of powder cocaine, 616.07 grams of heroin, 121.5 lbs. of marijuana and a large assortment of pills. In addition, they seized 21 firearms, made 1,020 criminal arrests and conducted 1,286 checks on probationers.

In 2011, the Troop 2 CIU investigated and managed a significant case load including 316 robberies, 80 sexual assaults and 588 burglaries. In addition, our Drug Diversion Unit conducted 450 investigations, which is a 29% increase in case load over last year. The Financial Crimes Unit handled 136 felony level fraud cases and 271 youth related crimes were investigated by the Youth Aid Unit. Approximately 550 complaints were investigated by our Student Resource Officers (SROs) in the schools in New Castle County.

Despite these cases being manpower intensive and requiring extensive resources, the Troop 2 CIU continued to work together toward the common goal of bringing those responsible for committing felonious acts to justice. The skill, experience and training of the investigators at the Troop 2 CIU resulted in clearance rates for sexual assaults, robberies and burglaries being well above the National average. These clearance rates and the successful outcome of the investigations is a direct reflection of the hard work, talent, dedication, commitment and teamwork exhibited daily by the men and women of the Troop 2 CIU.

The detectives at the Troop 2 CIU look forward to the challenges to come in 2012 and through their on-going training and experience, will continue to serve the citizens and visitors of the state in an exemplary and professional manner by providing competent and compassionate law enforcement services.

Troop 3

Captain Galen M. Purcell

Delaware State Police Troop 3 is located on US Route 13A between Woodside and Camden. Currently commanded by Captain Galen M. Purcell, Troop 3 consists of eighty-five sworn officers and three civilians. Troop 3 is the only Troop in Kent County and has both uniform Troopers and criminal detectives. Out of the 628 square miles in Kent County, Troop 3 provides police services to 595 square miles -- the largest of all State Police troops. The population of Kent County is approximately 155,000 people. As with all Delaware State Police troops, Troop 3 is a full-service police agency. In 2011, Troop 3 personnel handled 46,325 complaints. This represents a 12% increase from 2010.

On a yearly basis, Troop 3 supports the operations of the Delaware State Fair, the NASCAR races at Dover Downs International Speedway, as well as community events such as "Safe Summer Day" at Brecknock Park.

The Troop 3 Patrol Section is under the command of Lt. Robert Hudson. The Patrol Section includes four shifts, each supervised by a Sergeant. During 2011 the Patrol Section made 14,367 traffic arrests, and 471 DUI arrests. Three Troopers are assigned to the Crash Reconstruction Unit (CRU). In 2011, 14 fatal crashes were handled by CRU.

The Criminal Investigative Unit (CIU), under the command of Lt. James P. Fraley, consists of twenty detectives who are assigned to several units including Major Crimes, Property Crimes, Domestic Violence, Fraud, Youth Aid and the Evidence Detection Unit. In 2011, the CIU handled 3,096 cases and made 3,883 arrests, as well as recovering $188,510 in property. In 2011 Sergeant Dave Weaver of Troop 3 CIU was recognized as the DSP Trooper of the Year for 2010 for his investigation of two unrelated missing person cases which resulted in the location of the victims and arrests of the suspects for homicide.

The Kent Drug Unit and Governor's Task Force were commanded by Lt. Robert Wallace. The Kent Drug Unit is respon-

sible for the investigation of drug distribution organizations and their networks in Kent County.

The Kent County Governor's Task Force (GTF) continued it's partnership with Probation and Parole focusing their enforcement on high risk repeat offenders and identified crime hot spots throughout Kent County. During 2011 the Kent Drug Unit and GTF arrested 401 people on 1,301 criminal charges, seized $258,982 cash, $102,400 in other assets and recovered $13,610 in stolen property. Additionally, they executed 96 search warrants, recovered 90 firearms, 27,554 grams of cocaine, 72,542 grams of marijuana and 1,898 prescription pills, as well as heroin, MDMA and psilocybin mushrooms.

The Kent County Crime Watch Association completed its eleventh year and is still going strong. There are currently over 30 communities active in the association, and anyone interested in starting a crime watch in their neighborhood is encouraged to contact Troop 3. As in past years, the men and women of the Delaware State Police Troop 3 look forward to serving the citizens of Kent County and the State of Delaware.

Troop 4

Captain Sean E. Moriarty

Delaware State Police Troop 4 is located on US Route 113 in Georgetown. It is the only State Police Troop in Sussex County housing both criminal investigators and uniformed patrol. Troop 4 is comprised of uniformed Troopers, detectives, and civilian members. Those members encompass patrol, major crimes, property crimes, white-collar crimes, school resource officers/youth, evidence detection, polygraph, Governor's Task Force, drug unit, community outreach officer, victim services, and the court liaison officer. Patrol Troopers cover 349 square miles of territory. Detectives investigate significant crimes and quality of life issues throughout the entire county, encompassing 973 square miles of territory.

In 2011, Sussex County's population changes resulted in proportionate increases in both demands and calls for service for Troop 4 personnel. This predominantly occurred in the southeast area of Sussex included in the new "44 Sector." The Troop's sworn personnel fluctuated between seventy-seven and eighty-two sworn personnel, and five civilians. The personnel complement was comprised of thirty nine patrol officers, twenty-three criminal investigators, five school resource officers/youth, five Governor's Task Force officers, five drug investigators, one community liaison, five civilians and four administrators as of December 2011.

The troop administration was comprised of the following: Captain Sean Moriarty (Troop Commander), Lieutenant Randy Fisher (Major Crimes, Property Crimes, Financial/White-collar Crimes, Polygraph, and the Evidence Units), Lieutenant Daniel Sponaugle (Sussex Drug Unit, The Governor's Task Force, Youth/School Resource, and Community Liaison) and Lieutenant Michael Nelson (Uniformed Patrol/Traffic).

As of December 2011, the patrol sergeants consisted of Mark Hudson (A Shift), Antonio Williams (B shift), George "Bud" Heberling (C Shift) and Tracy Condon (D Shift). The C.I.U, sergeants were Keith Marvel (EDU), Jerry Windish (Major Crimes), Chuck Groce (Financial Crimes) and John McColgan (Property Crimes). The sergeants for Youth/SRO, Drugs, and GTF were Bernard Miller, Matt Zolper and Frank Fuscellaro, respectfully.

In August 2011, Troop 4 personnel worked closely with Troop 7 to provide safety and security for the Extreme Makeover Home Edition in Harbeson. This project involved all of the Sussex Troops, DELDOT, Paramedics, Fire Companies, Sussex County Emergency Operations and a myriad of other public and private organizations.

During final production, Hurricane Irene struck the Delmarva Penninsula causing property damage and flooding. Troop 4 Troopers were stationed and responded with the National Guard and Fire Department personnel from four locations in the Troop territory throughout the entire storm. Thereafter, they continued to assist residents and visitors to Delaware in restoring communities and infrastructure.

Patrol Troopers continued to be at the forefront of several proactive law enforcement initiatives. During 2011, patrol personnel made 14,874 traffic arrests and 354 driving under the influence of alcohol or drugs arrests. Troopers responded to 15,633 traffic and criminal complaints and made 2,501 criminal arrests. They handled 284 personal injury accidents, 652 property accidents, and 486 non-reportable accidents. Unfortunately, nine fatal motor vehicle accidents also occurred in Troop 4 territory in 2011.

Troop 4's criminal investigators made 6,103 criminal arrests, executed 105 search warrants; and they recovered approximately $248,679 worth of stolen property. Detectives continued to solve crime at astonishing clearance rates. Overall, they investigated over 2,302 cases and assisted with an additional 958 cases in 2011. Investigators also assisted the Homicide Unit with four homicide cases during the year, which were all solved.

The Evidence Detection Unit (EDU) handled over 700 calls for service in 2011. Those requests ranged from processing collected evidence to assisting the Homicide Unit with four scenes. The unit operated and maintained the evidence lockers at Troop 4, Troop 5 and Troop 7. The Troop's permanent evidence locker contained the majority of the evidence collected by the three troops in Sussex County. In addition, this unit prepared evidence transmittal letters and delivered evidence to

the Medical Examiner's DNA Laboratory for examination in several cases. Members of this unit also participated in several demonstrations at local schools throughout Sussex County.

Master Corporal George Camacho served as the DSP Community Liaison for Sussex County. He worked with numerous citizens and community groups throughout the year to foster positive relationships, crime prevention plans and strategies and the creation of citizen/neighborhood crime watches. He also assisted with police prosecution and court liaison duties throughout the year.

In terms of succession planning, Troop 4 has always maintained a strong interest in developing youth. The Troop was instrumental in developing the School Resource Officer (SRO) program in Sussex County. Since the mid 1990s, this program has positively impacted the lives of children and their families, by addressing concerns at pivotal and developmental ages. In 2011, the four county wide SROs handled 923 cases, 15 felony arrests, and 205 misdemeanor arrests. In addition to addressing incidents, they served as positive role models, provided crime prevention, and they worked with schools to educate and develop critical incident plans.

In 2011, the School Resource Officers/Youth Aid members were also responsible for security during the Senior League Girls World Series Softball Tournament. The tournament occurred in August at the Lower Sussex Little League complex in Roxana. Several countries sent teams to participate in the tournament.

Troop 4's Explorer Post remained a model program. Under the direction of Detectives Cheryl Arnold and Mark Justice; and Troopers Tim Powell, Bob Cowden, and Steve Ballard, the Explorers learned and practiced law enforcement fundamentals. These young men and women are a cohesive unit who are dedicated to serving the public. They assisted Troopers in several events including Pumpkin Chunkin in Bridgeville. In August of 2011, three of our explorers, Julius Young, Troy Bowden and Emily Bergman completed federal law enforcement youth leadership academies with the F.B.I., U.S. Marshals and the United States Secret Service. The future remains bright for them in their quest to become full time law enforcement practitioners.

Troop 4 continued its long-standing tradition of facilitating Division programs at Camp Barnes. From its inception in 1947, the Camp has provided youth with the opportunity to experience life at a traditional summer camp, with the hope of reducing and eliminating juvenile crime and delinquency. During the summer of 2011, under the direction of Master Corporal James "Shawn" Hatfield, 360 children between the ages of 10-13 were able to attend the camp free of charge. The camp season runs for six weeks and is staffed by Troopers from throughout the state. Additionally, approximately 200 youth attended from Wilmington Parks and Recreation, 100 students from 4H, 150 from Special Olympics and 22 youth from the Delaware Burn Camp.

Camp Barnes would not function without the benevolence of various community members and groups, who donate countless hours, services and money throughout the year. Through an extremely generous donation from Mr. Charles Zeiler, professional soccer goals, soccer balls and other equipment were provided to the camp for the children to utilize.

Perhaps the most prominent event supporting Camp Barnes is the annual stock car race. In July 2011, the 39th Annual Camp Barnes Stock Car Race was held at Delmar International Speedway under the leadership of Corporals Jeff Hudson and Keith Collins. The race featured cars and drivers from several surrounding states. The proceeds from this race resulted in approximately $35,000 for Camp Barnes.

Members of the Sussex Governor's Task Force (GTF) and the Sussex Drug Unit continued to serve the entire Sussex County community. Both units worked closely together with Probation and Parole to address quality of life issues and drug related crimes. During 2011, those Troopers seized firearms, currency and a significant quantity of illegal drugs. They also conducted over 1,500 curfew checks on probationers. The rise in prescription pill usage during the year was described as an "epidemic." This surge was a significant contribution to the increased drug sales, violence, thefts, burglaries, robberies and home invasions.

Through their combined efforts, the Troopers handled 651 cases and made a total of 1,625 criminal arrests. They seized 4,370 grams of cocaine, 227 grams of crack cocaine, 12 grams of heroin, 109,993 grams of marijuana, 9 grams of methamphetamine, and 3,611 prescription pills. Additionally, these teams seized $207,708 in suspected drug proceeds, 133 firearms, and 19 vehicles. They also worked closely with the Attorney General's office to close several nuisance homes throughout the county. The units worked in known high drug and crime areas, and were called upon to lead and assist with several significant multi-jurisdictional criminal investigations. They also conducted an in-depth prostitution investigation with federal investigators regarding Asian massage parlors. That cooperative effort resulted in arrests and business closures.

In December of 2011, Trooper First Class Timothy Gallagher was the recipient of the Troop 4 Trooper of the Year Award for Patrol. Detective John "JS" Evans was the recipient of the Troop 4 Trooper of the Year Award for C.I.U. and Detective Adam Wright received the Troop 4 Trooper of the Year Award for the Drug Unit.

Troop 4 personnel maintained a commitment to practicing the Delaware State Police's mission, by "providing the citizens and visitors of Delaware with professional, competent and compassionate law enforcement services." The year proved to be very productive for both patrol and criminal investigative units. The

men and women at Troop 4 look forward to the many new challenges they will encounter and overcome in 2012.

Troop 5

Captain Rodney M. Layfield

Delaware State Police Troop 5 is located just south of the intersection of USRT 13 and STRT 404 on STRT 13 in Bridgeville. Troop 5 provides professional law enforcement services to the citizens of western Sussex County. Troop 5 patrols nearly 40% of Sussex County, covering 376 miles of Sussex County's 972 square miles, bordering Maryland to our west and south. Troop 5 Troopers also provide police services to residents of Blades and Greenwood when their respective agencies are not available. Troop 5 increased from thirty-nine patrol troopers to forty patrol troopers, complemented by one troop detective, three administrators and one civilian employee.

Captain Rodney M. Layfield has been in command of Troop 5 since June of 2010. Lieutenant Darren B. Short has been the Traffic Lieutenant since September 2009 and Lieutenant C. Curtis Brown is the Criminal Lieutenant and has been on staff at Troop 5 since 2003. Troop 5 welcomed three new Sergeants in 2011, Kris Thompson, Mark Dawson and Bruce Harris. These Sergeants replace Lance Willey and Charles Caldwell who retired, along with John J. McColgan who was transferred to the Property Crime Criminal Unit at Troop 4. Cpl/2 Benjamin Whitelock and Cpl. Anthony Andrews were transferred to Troop 4 Criminal Investigations. Newly hired Trooper Grimes, Master Corporal Tom Elliott, Corporal Mike Dill and his K-9 Partner "Jet" joined our ranks in December 2011. Unfortunately early in 2011, K-9 " Bak" passed away. K9 "Bak" was assigned to Corporal Jim Wharton and received co-recognition with his handler as the 2010 Troop 5 Trooper of the Year.

The nominees for the 2011 Troop 5 Trooper of the Year were Corporal William Brennan, Corporal Juanita Huey, Corporal Ricky Hargis and Trooper Calloway. Corporal Ricky Hargis was selected as the 2011 Troop 5 Trooper of the Year.

Troopers at Troop 5 continued to handle an increased complaint load, overall criminal complaints increased by 5.8%. Troop 5 experienced two significant homicides during 2011. The first occurred on June 15th on Dublin Hill Road west of Bridgeville involving a Murder Suicide between husband and wife. A 911 call from the husband admitting he had shot his wife was received at Suscom and responding Troopers were unable to make contact with anyone at the residence and made entry only to find the husband and wife of 25 years deceased from gunshots wounds. The second homicide occurred 5 miles North and 11 days later on June 26th in the town of Greenwood. The Chief of Greenwood responded to a domestic situation with shots fired and arrived to witness Defendant Ronald Williamson shoot and kill Connie Breeding, then fired shots at the Chief of Greenwood. Ronald Williamson returned to the residence on Water Street in Greenwood and took 82 year old Janice Bailey hostage. After 11 hours of negotiations, the hostage Janice Bailey was safely rescued and Ronald Williamson surrendered to the Delaware State Police Special Operation Response Team.

Troop 5 experienced a 15% increase in burglaries, but experienced a 25% reduction in robberies and other significant decreases in violent crime, a 30% increase in fatal motor vehicle accidents, but had a 50% reduction in alcohol related fatal motor vehicle accidents, and a reduction in alcohol related personal injury accidents.

The Punkin Chunkin was held on the Wheatley Farm just east of Troop 5 on November 4th, 5th and 6th. This year's event was the largest on record with crowds estimated at over 100,000 people in attendance. Troop 5 provides security for the entire three day event, sharing the traffic component with DelDot to provide the safest and quickest egress in and out of the event. This Discovery Channel Sponsored Event continues to grow each year.

Troop 5 dedicated its Fallen Troopers Memorial on April 5th. This date signified the 15 anniversary of Troop 5 Trooper Sandra Wagner's tragic accident. This memorial honors Trooper Wagner and Trooper Dowd. The dedication was attended by family, friends, Senators, Legislators and fellow Troopers. Secretary Lewis Schiliro spoke at the dedication and Troop 5 administrators unveiled the memorial displaying two polished aluminum medallions and an engraved head stone atop a stone wall.

Troop 5 concluded the year with the Troop 5 Needy Family Project. Cpl/3 Mark Albert organized and scheduled the event. This year Troop 5 focused on the elderly, after contacting the local CHEER and senior centers, we delivered food clothing and other essentials to 16 individual seniors. We continued with the established practice of delivering toys, books and gift cards to over 25 children.

The hard working men and women of Troop 5 continue to provide professional, competent, and compassionate law enforcement services to Sussex County. We look forward to the challenges that 2012 will bring.

Troop 6

Captain Jeffrey R. Evans

Delaware State police Troop six continues to be one of the busiest troops in the state, covering an area of 82 square miles, with an estimated population of 220,000 people. The troop area is comprised of a diverse socio-economic population, including the outskirts of the city of Wilmington, the towns of Elsmere, Newport, Newark, Stanton and Hockessin. The troop sits

on the busy corner of the Kirkwood Highway and Albertson Drive, and has been a fixture in the area for 40 years.

The Troop currently has forty-five uniformed patrol Troopers and five administrators. The command staff consists of Capt. Jeff Evans, Lt. John Slank and Lt. Tom Brackin. The administrative assistants are Ms. Joni Melvin and Ms. Donna Newth-Showell, and our mechanic is Scott Ferguson. Tom Ventura is our plant maintenance, trades mechanic.

The year 2011 was another very busy year for Troop 6. There were 38,476 calls for service, 5,290 of which were crash investigations. In spite of the heavy work load, the Troopers were able to make 17,646 traffic arrests, 419 DUI arrests, and 2,321 criminal arrests. In addition, the Troopers attended several community events and civic association functions. We value our relationship with the customers we serve. This troop is comprised of a group of highly motivated, energetic and professional police officers. They function in a highly demanding sector of the state, handling a multitude of complaints ranging from traffic issues to criminal homicide. Their dedication and commitment is beyond question.

Troopers continued to do interdiction work on the interstate, seizing contraband ranging from illegal drugs, counterfeit goods, alcohol smuggling, tobacco smuggling and USC gained from criminal enterprise. The shifts at the troop have each demonstrated a tremendous ability to function as teams, which has resulted in several arrests of serial felons. The number of significant arrests made by the troopers at this troop are too many to include in this narrative.

Troop 6 looks forward to continuing the delivery of professional, compassionate police services to the residents of our troop area in 2011.

Troop 7

Captain Glenn Dixon

Delaware State Police Troop Seven is located on State Route 1 just outside Lewes. It provides full service policing to the residents on the eastern third of Sussex County. This area continues to be one of the fastest growing regions in the state. Currently, there are fifty-eight uniformed officers, four civilian personnel and one volunteer assigned to Troop Seven. Included among the fifty-eight uniformed officers are three Troop Administrators and three members of the Sussex County Crash Reconstruction Unit (CRU).

Troop Seven's territory encompasses over 247 square miles of very diverse communities. Troop 7 services the busy Route 1, Rehoboth and Dewey Beach corridor as well as the ever growing Long Neck area and areas north toward Milford. Much of the inland area consists of farmland and retirement communities. In contrast, the area is also home to the Rehoboth Outlets which is one of the largest outlet centers in the world with more than one hundred and forty retail stores. Bordered on the east by the Delaware Bay and Atlantic Ocean, the area is a major vacation resort drawing hundreds of thousands of people from the Washington, Baltimore, Wilmington and Pennsylvania metropolitan areas. This area continues to grow at a rapid pace as more people make this area their year-round residence.

During 2011, Troop Seven investigated 19,135 complaints, made 20,307 traffic arrests, 578 DUI arrests and 4,575 criminal arrests. In addition, the CRU investigated 36 fatal accidents resulting in 41 deaths and 25 serious injury accidents, 13 of those fatal crashes occurred in Troop 7's area resulting in 15 deaths.

Traffic safety is always one of Troop 7's top priorities. During 2011, Troop 7's personnel employed directed patrols, DUI assignments, seat belt assignments and public awareness programs to enhance the safety of our roadways. Troop 7 also utilized the proactive traffic initiatives together with criminal minded initiatives to serve as a two prong effort for the goal of overall public safety. The Troopers Educating about Roadway Safety (T.E.A.R.S.) program, Prom Promise and GDL Program, all administered by the CRU team continues to be a big success with high school students. Troop 7 once again partnered with the Office of Highway Safety to offer a Child Seat Technician every Thursday. This Technician provides Child Seat Checks and installation instruction by appointments in the parking lot of Troop 7.

Troop 7 continues to have a very strong and active Neighborhood Watch Program. The communities meet every other month to discuss any current issues and problems occurring in their neighborhoods with the Troop Administration. The Program continues to be very well accepted as the public feels that they have a legitimate avenue to express their concerns in a very informal atmosphere. Our Citizens Assisting Police Services (CAPS) program which currently has one volunteer is an instrumental part of organizing and running the Neighborhood Watch Program.

Troop 7 will continue to focus on crime reduction, highway safety and community relations in 2011 as a means of providing the best possible service to the citizens and guest's of our great state.

Troop 9

Captain Paul Smentkowski

Troop 9, located in Odessa's historic district, has been proudly serving the southern portion of New Castle County since 1971. Troopers assigned to Troop 9 continue their dedicated service to the citizens and visitors of southern New Castle County. Troop 9 is responsible for well over 200 square miles of patrol

area, extending from the Kent County line to the intersection of US Rt. 13 and DE Rt. 273 (Hare's Corner). Patrol coverage also includes all of State Route 1 in New Castle County and the Christiana Mall, which continues to expand with the addition of new stores.

Enveloping the Middletown/Odessa/Townsend area, Troop 9's territory is one of continued growth. Troop 9 is responsible for the towns of Odessa, Townsend and Port Penn. With this growth has come additional traffic and crime. In 2011, staffing included an average of thirty-one uniformed Troopers, three administrators and two civilian staff members. First line supervision is key to the success of any organization. The supervision and leadership provided by Sergeants Fiscella, Davis, Hamm and Lloyd enabled personnel to meet the mission of the Delaware State Police.

Troop 9 has maintained SR 1, Rt.13 and the Rt. 896/301 corridor as areas of priority enforcement, along with a number of primary rural thoroughfares. Troopers are responsible for the security of critical infrastructure along Delaware Route 9, including the Delaware City Refinery and several chemical plants. Troop 9 is also responsible for the four bridges crossing the C&D Canal, along with the Christiana Mall.

Exemplary performances by individuals at Troop 9 throughout the year contributed to the cumulative outstanding results. Cpl. Thomas Gaul, Cpl. Robert Downer and Cpl. Nicholas Shovlin were Troop 9's top traffic enforcers. Cpl. Robert Downer, Cpl/2 Sean O'Leary and Cpl/1 Leonard Aguilar were Troop 9's top DUI enforcers. Cpl/3 Michael Lorditch, Cpl/1 Stanley Jiminez and Cpl/2 Amber Smith were Troop 9's top criminal performers.

Many of the initiatives and operations throughout 2011 were successful because of community involvement. The Troop 9 administration has remained active in Townsend, reporting on criminal and traffic enforcement at town council meetings, and availing themselves for questions, remarks or problem-solving. Troopers have also participated in several community events including assisting with traffic for town parades, as well as conducting fingerprinting of children. Cpl/3 Jandre Lafate maintains the Explorers Post at Troop 9, which exposes young adults to the law enforcement profession. Participating in these meetings and events has continued a strong rapport with these communities and has affirmed the approachability of the Delaware State Police to our citizens.

As the community continues to grow, the dedicated men and women of Troop 9 will adapt to the area's needs for service with pride, loyalty, excellence and professionalism.

Aviation

Captain Ronald W. Hagan

2011, marks the 41st year of the Aviation Section and the 26th year of our Trooper-Medic Program.

The Section consists of 25 pilots and Medics providing 24 hour coverage from two locations (Georgetown and Middletown). Annually, the Section averages approximately 2,000 missions, transports approximately 300 trauma patients, and flies almost 1,500 hours. The aircraft currently utilized include four helicopters and one airplane: two 1999 Bell 407's, one 2004 Bell 407, one 2007 Bell 412 and one 1980 fixed wing Cessna 182.

The Aviation Section's primary mission is to provide rapid transport of critically sick or injured persons to medical facilities and to support law enforcement ground personnel in the apprehension of criminal suspects. The Section also conducts search and rescue operations, airborne security for visiting dignitaries, homeland security operations, photographic missions, narcotics interdiction, pursuit support and maritime security to name a few of the many missions.

Along with celebrating 41 years of success, in 2011 Cpl/1 Nicole C. Parton and Cpl/1 Shawn M. Wright both completed all their required internal and external flight training and were released to Pilot in Command status and assigned shifts.

The Aviation Section also is working toward the addition of four new Trooper Medics. Cpl/3 Ed Sebastianelli, Cpl/2 Sean McDerby, Cpl/1 Steve Fausey and Cpl. Jennifer Potocki were all assigned to the Section in March and began their paramedic training at Delaware Technical and Community College. It is expected they will join the ranks of their colleagues after completing the training sometime in the early fall of 2012.

Master Corporal Scott Valeski retired from the Division after 29 years of services, 5 of which were as a Trooper Medic and 20 as a pilot. Scott's unique personality and dedication will be greatly missed. Following Scott's retirement, Cpl/1 Steve Rindone was selected as a new pilot and assigned to the Section. Steve was already an experienced helicopter pilot and is working on completing his internal and factory training. As part of this same selection process for new pilots, two additional Troopers were selected to begin initial flight training as part of a plan to reduce training time and prepare the Section for future pilot vacancies. The Troopers selected were Cpl. Brett Creasy and Cpl. Kevin Crossland, both will receive their initial helicopter training in 2012 and then continue with recurrent

training on a monthly basis but remaining at their current duty assignment until the next vacancies.

Delaware Air Rescue Team
2011 was the year for the first true activation and rescue for the team using the Bell 412 and the Hoist. On Tuesday May 3rd the Captain of Greek Tanker Cosmic contacted 911 (Sussex County EOC) and reported he had a crew member who had fallen approximately 20 feet and struck his head. The ship was located 5 miles off Slaughter Beach. Sussex EOC dispatched Slaughter Beach Fire Dept. and Sussex County Paramedics. Once on scene the Fire Chief requested the Delaware Air Rescue Team (DART) and DSP Aviation. Trooper 4 Heavy (Bell 412 with hoist) and Trooper 2 (Bell 407) were dispatched. DART Personnel arrived at the staging area and met with the crew of Trooper 4. Sussex County Paramedics were transported to the ship by boat and were onboard treating the patient when Trooper 4 arrived with the DART team. A DART member was lowered to the Cosmic where he assisted the paramedics with packaging the victim and was then hoisted back into the aircraft with the patient. The patient was flown to the Slaughter Beach boat ramp, further stabilized and then flown to Christiana Hospital. It should be noted that the boat trip from Slaughter Beach to the ship took almost 25 minutes and to have attempted to transport the victim back to shore in the same manner would have been extremely difficult if not impossible.

DSP/WPD Tactical EMS Missions 2011
Since the inception of the Joint tactical paramedic program between DSP and WPD, which began in April of 2008, 2011 was the busiest year to date. There were a total of 210 activations, one activation every 1.74 days. The previous record was in 2009 with 203 total activations. The tactical medic's busiest single month was September of this year with a total of 35 activations in 30 days. In addition to being the busiest year overall, 2011 was by far the most violent year for the special operations teams as a whole when comparing the types of activations and outcomes.

2010 AED Deployments
Delaware State Police Aviation Section oversees the divisions AED program. In 2011 Troopers deployed their Automated External Defibrillator (AED) on 12 occasions, which met the criteria for download (pads-on-patient). The following is a summary of the utilizations:

- 9 utilizations where the AED analyzed followed by a "No Shock Advised" prompt. The patient was subsequently pronounced deceased.

- 1 utilization where the AED analyzed followed by a "NO shock advised" prompt. Patient care was subsequently taken over by the paramedics. Upon arrival at the hospital the patient had a pulse.

- 1 utilization where the trooper administered 2 shocks followed by CPR. The patient was subsequently transported to the hospital where they were pronounced deceased.

- 1 utilization where the trooper administered 3 shock followed by the patient having a spontaneous return of circulation (ROC). The patient arrived at the hospital alive.

Infectious Disease Exposures
For the 2011 calendar year the Delaware State Police had a total of 10 confirmed infectious disease exposures. In addition, there were a total of 10 cases that did not meet the exposure criteria; however, these incidences were documented and placed in a file.

Of significant Importance: There were two separate incidents this year involving exposure to scabies. In addition to receiving medical evaluation and treatment for those troopers who were exposed, both incidents required extensive decontamination of the state police facilities to include vehicles.

As always, in addition to the new and exciting programs that happened in 2011, the Section continued to provide emergency helicopter service for law enforcement, EMS and search and rescue. In performing the multi-mission role the Section flew 2,134 missions in 1,146 flight hours. 715 of those missions were emergency medical missions which continue to be the largest mission category.

Building Maintenance Section

Mr. Robert L. Zook

The Building Maintenance section of the Delaware State Police is under the direction of Mr. Robert Zook. His duties and functions include oversight and/or completing of minor repairs, project manager and quality control for the DSP for minor capital improvements and construction projects at Troops and facilities throughout the state. He also manages two personnel assigned to Headquarters and helps them with various parts of their work, scheduling vacation and daily duties. 2011 proved to be a very challenging year as the building maintenance section was not spared from the budget reductions that the division incurred. Despite the budget reduction, the building maintenance section completed numerous in house small projects and oversaw projects statewide such as the outfitting and move to the Starlifter Facility.

Communications Section

William D. Carrow

The Communications Section consists of three 9-1-1 Public Safety Answering Points (PSAPs) and the Headquarters Communications Center. The section is staffed by ninety-six employees and is responsible for:

- Answering 9-1-1 emergency lines and dispatching law enforcement personnel and equipment.
- NCIC & NLETS control, alarm monitoring and alerting on call teams.
- Telecommunications administration including statewide radio, telephone, cellular and pager systems.
- Mobile command center operations.

The statistical breakdown of the Section's activities for 2011:

RECOM

• Total Incidents Dispatched	89,496
• Total Incidents Handled Without Dispatch	61,865
• Total Incidents Handled	151,361
• Miles Saved By Center Handled Incidents	556,785
• Total 9-1-1 Calls Received	364,210
• Total Admin Calls	158,896

KENTCOM

• Total Incidents Dispatched	52,053
• Total Incidents Handled Without Dispatch	18,033
• Total Incidents Handled	70,086
• Miles Saved by Center Handled Incidents	162,297
• Total 9-1-1 Calls Received	96,446
• Total DSP Admin Calls	105,249

SUSCOM

• Total Incidents Dispatched	92,929
• Total Incidents Handled Without Dispatch	24,123
• Total Incidents Handled	117,052
• Miles Saved By Center Handled Incidents	217,107
• Total 9-1-1 Calls Received	105,356
• Total Admin Calls	137,084

Mobile Command Center Responses	70
• Demos	2
• Crowd Control	3
• SORT/CMT/EOD	10
• Assist	5
• DUI assignments	50

With the increased workload in the centers, twelve new positions were appropriated in July, and the new personnel began their training on July 18. These are the first new positions added to the Section since the mid-90's.

Training is paramount for the Communications Section. A completely revamped basic training program was instituted with our new hires, Supervisor and leadership training summits were held, and several employees attended the APCO fall training conference at Kent Island, Maryland. Additional Communications Training Officers (CTO's) were also certified.

In order to ensure that our employees have proper documentation to guide them, a multitude of standard operating procedures were modified and new procedures added during 2011.

The Communications Section continued its enhanced community outreach program by hosting an annual open house at SUSCOM in the spring of 2011. This very successful event was attended by nearly 1,000 school children who were treated to tours of the communications center, public safety displays and food.

During 2011 the following Section employees were honored by the Association of Public Safety Communications Officials International (APCO) during National Public Safety Telecommunications Week in April:

Center Director of the Year- Joe Mulford- RECOM

Team Award- SUSCOM
(Brian Dickerson, Jonathan Pearson and Brett Morris)
(Runner Up SUSCOM Tim Finkbiner, Brian Peterson, Brandi Ober and Brent Humphreys)

The section is also represented in the leadership of national associations. Communications Chief Bill Carrow continued to serve on the APCO International Executive Committee and in August began serving as the association's Immediate Past President. Center Manager Ed Marecki served on the National Emergency Number Association's board as the North Eastern Regional Director.

The Communications Section continues to perform mission critical operations while striving to provide excellent customer service. Our telecommunicators make life and death decisions each day and are truly the first-of-the-first responders.

Conflict Management Team

Sergeant Bernard Miller

The Conflict Management Team is comprised of eighteen Troopers, who have been specially trained in hostage negotiation, kidnap mediation and suicide prevention. Several of the team members have also received training in the area of critical stress management and are members of the DSP C.I.S.M. team.

Monthly trainings center around the communications skills needed to resolve crisis situations without violence. This training is vital to keeping team members proficient in the use of (A.L.S.) Active Listening Skills which is the cornerstone of negotiating. A.L.S. combined with loose psychological principals and accepted police practices are used to safeguard the lives of all involved in a critical incident.

Sergeant Bernard Miller is the NCOIC of the Conflict Management, Master Corporal Blaine Daisey is the assistant Unit commander and Senior Corporals Natalie George and Derek Underwood are Negotiation-Team Leaders. Team members are trained to perform various duties as needed during a critical incident. Team members located throughout the state work in special unit assignments as well as patrol. These team members are responsible for responding to hostage, barricaded, suicidal and kidnapping incidents throughout the state.

The team has developed proficiencies through operational experiences, monthly training and serving as instructors to provide training to others. This training includes an annual FBI/Baltimore County PD Hostage negotiations seminar, role-play scenarios with other negotiation teams, semi-annual joint training with the Special Operations Response Team (SORT) and the H.Q. command post. The Conflict Management Team continues to instruct a 40-hour Basic Crisis Intervention and Hostage Negotiations course. This course is open to all divisional Troopers as well as Officers from municipal departments looking to become trained negotiators. The team also continues to provide a 16-hour course of instruction to 911 center specialist in the area of crisis Intervention. Team members have trained with negotiators from various agencies during the year which included the New Castle County police, Wilmington Police, Department of Corrections and the Baltimore County police department.

The DSP Conflict Management Team responded to seven incidents during the year. The breakdown of the activations by county is as follows: New Castle - 1, Kent - 2, Sussex - 4. Six of the incidents involved a suicidal person who had barricaded himself with a weapon. One of the incidents was a stand off, that occurred after the defendant murdered his ex-girlfriends sister and took her mother hostage. As per protocol a full team response included, CMT, S.O.R.T and the command post. The conflict management team negotiated the release of the hostage and convinced the suicidal suspect to surrender.

In 2012, CMT and its members will continue in a positive direction by continuing with their progressive initiatives, which include:

- Continued enhanced training with the Special Operations Response Team (SORT),
- Continued up-to-date and relevant training for team members,
- Continued collaboration with mental health professionals,
- Testing, upgrading and adding new equipment,
- Continued crisis intervention training for patrol and administrative personnel, and training classes and presentation to police agencies in the state and region.

Pictured below is some of the equipment utilized by CMT members during hostage and barricade incidents.

Criminal Intelligence Section

Captain Peter Sawyer

The Delaware State Police Criminal Intelligence and Homeland Security Section is a statewide function under the command of Captain Peter Sawyer.

The section is comprised of the Homeland Security Unit under the supervision of Lt. William Crotty and the Investigations and Support Unit under the supervision of Lt. W. Thomas Ford. Each of these units has statewide operational responsibility and provides investigative and technical assistance to patrol and criminal investigation troops as well as other law enforcement agencies throughout the state.

The Homeland Security Unit consists of the state designated fusion center (Delaware Information and Analysis Center (DIAC), the DSP/FBI JTTF (Joint Terrorism Task Force) component, and the DSP Maritime Unit.

The Investigations and Support Unit consists of the Intelligence Investigations Squad, the Electronic Surveillance Squad, two investigators assigned to the US Marshall's Task Force and the ATF Task Force, as well as the High Technology Crimes Unit (HTCU) and Internet Crimes Against Children Task Force (ICACTF).

During 2011 the section's investigators worked with investigators and officers in the field, both inside and outside of DSP, to identify members of organized gangs operating in Delaware. Investigators were able to verify the existence of eighty groups classified as "street gangs" with various sets and cliques containing approximately 1,000 identified members. The section also maintained the Delaware Statewide Intelligence System as a 28 CFR Part 23 compliant intelligence database available for the entire state. The section conducted ten proactive gang enforcement operations during the year that focused on geographic areas with a documented gang presence throughout the state.

During 2011 the section's Internet Crimes Against Children Task Force working with the section's High Technology Crime Unit investigated 225 cases involving subjects who utilized the internet to victimize children via the storing or trading of images of child pornography and arrested subjects who traveled to meet undercover detectives, thinking they were going to meet for the purposes of having sex with children.

During 2011 the section's High Technology Crimes Unit provided 233 service requests to both DSP investigators and outside agencies. These services include the forensic examination of computer hard drives, cell phones and other electronic media.

During 2011 the section's Electronic Surveillance Unit provided 1,591 service requests to both DSP investigators and outside agencies. These services include covert cameras, GPS installs, Title 3 support, evidence DVD's and repairs and maintenance of the division's entire inventory of fixed surveillance cameras at all division facilities. This unit also put additional confidential technology in place that directly resulted in the immediate apprehension of 17 wanted criminals.

During 2011 the section's intelligence fusion center produced and disseminated 1,253 crime analysis bulletins and projects to law enforcement throughout the state. These include a Daily Roll Call bulletin, Daily Crime Trend Tracking Bulletin, Special Bulletins, Monthly Drug Bulletin, Monthly Gang Bulletins, Monthly Hometown Security Training Bulletin and Daily Maritime Reports to name just a few. The section completed 1,916 other requests for service which include specifically requested crime analysis projects for Delaware's law enforcement leaders both inside and outside of DSP and other information requests from across the state and country. The section provided intelligence, case support and analytical products in support of "Operation Pressure Point" in the city of Wilmington as well as numerous other longer term investigations and projects. The section also began researching, funding and standing up a very comprehensive crime analysis and crime mapping IT program that is expected to be operational by February of 2012.

During 2011, after recognizing significant maritime security concerns along our waterways, DSP and the Department of Safety and Homeland Security created the Maritime Unit utilizing federal Port Security Grant funding. The Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is the newest piece of the Criminal Intelligence and Homeland Security Section and is currently staffed with three Troopers on a full-time basis. Additionally, three additional Troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments.

The Maritime Unit's primary mission is one of Homeland Security. The unit became operational in August of 2011 and focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit is co-located with the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model will allow the unit to more effectively patrol a very large area of responsibility. The DSP Maritime Unit has developed interagency relationships with the Wilmington Police Department, DNREC, the New Jersey State Police and the Federal Bureau of Investigation. The DSP Maritime Unit is currently the only agency working within Delaware state and local government with a full time Maritime Homeland Security mission

During 2011 the section participated in the national "See Something, Say Something" campaign. We worked with the Office of the Secretary of Safety and Homeland Security to produce products to educate the community on suspicious activity reporting mechanisms such as giveaways, bus billboards and other outreach materials. The section secured Homeland Security grant funds via Citizen Corps grants to produce outreach material directed at the community. The section also provided law enforcement training to the entire DSP on the Nationwide Suspicious Activity Reporting Initiative and provided the training materials to police statewide. The section worked with the PIO office to promote the "See Something, Say Something" message through stand alone press releases and enhancements to press releases involving suspicious package and HME investigations.

During 2011 the section continued to receive terrorism tips via our 1-800 tip line and also instituted a tip e-mail address. A "check block" mechanism was added to the state's LEISS reporting system making it easier for officers in the field to report suspicious activity. Tips and Leads were triaged via the section's Homeland Security analyst(s) and vetted as appropriate. Tips and Leads were then assigned to the section's detective assigned to the JTTF for investigation.

During 2011 the section maintained prioritized lists of critical infrastructures, persons and things that are vulnerable to attack via the ACAMS, DAIC IMS and LENS systems. The section led the newly formed DVAT (Delaware Vulnerability Assessment Team) and conducted 7 assessments of the states critical infrastructure as well as additional "special events" assessments at the request of state leaders. The section continued to leverage BZPP (Buffer Zone Protection Plan) grant funds and is in the process of working with (4) critical infrastructure sites to use these funds to construct countermeasures.

During 2011 the section provided analytical support to both NASCAR races, the death of Usama Bin Laden, the 10th Anniversary of 09/11 and Hurricane Irene as well as numerous other events such as EOD and CMT missions.

During 2011 the section instructed recruit and in-service training in the areas of Gang Identification, use of Electronic Surveillance Equipment, use of cell phone forensic equipment, 28 CFR Part 23, use of the Delaware Statewide Information System, Nationwide SAR Initiative Line Officer Training and Applicant Background Investigations. The section also put on the third annual "Hometown Security Conference" which provided homeland security training through nationally recognized speakers to over 100 law enforcement officers throughout the region.

Critical Incident Stress Management Team

Sergeant Francis L. Fuscellaro II

The Delaware State Police Critical Incident Stress Management

(CISM) Team continues to provide services to law enforcement and emergency service personnel for both state and municipal agencies throughout the state of Delaware. The team continues to assist officers and other emergency service personnel with minimizing the harmful effects of job related stress, traumatic stress and personal stressors. The team is dedicated to maintaining strict confidentiality and to respect the thoughts and feelings of the individuals involved.

In 2011, the Delaware State Police CISM Team Leader was Sgt Francis L Fuscellaro II assisted by Mr. John Shoemaker, a supervisor with Kent County Communications. The team presently consists of thirteen sworn and six civilian members who have received training endorsed by the International Critical Incident Stress Foundation. In 2011, Sgt. Robert Kracyla and Cpl/3 Jeff Weaver retired from the State Police but both continue to remain active with the CISM Team.

During the past year, the CISM team assisted non-sworn members of law enforcement or emergency service personnel by providing CISM services to DELDOT in response to one of their members being fatality injured performing his duties. The team also provided CISM services to numerous members of Kent County Fire Service since their CISM team dissolved.

In the year of 2011 the Delaware State Police CISM team responded to thirty-nine incidents/responses, which included an In-line of Duty Death, police shootings, military re-integration, fatal accidents and other traumatic events for law enforcement and emergency service personnel. The team responded to those incidents in an effort to provide support to the involved officers, co-workers and in some instances family members. The most significant response of 2011 was in providing support for the New Castle County Police, New Castle County Emergency Service Personnel and surrounding law enforcement officers, who were involved with the in-line duty death of Lt. Joseph Szczerba. The CISM team provided numerous peer support contacts, defusings, one-on-ones and debriefings over a period of several weeks.

Also during 2011 several Team members attended the 11th World Congress on Stress Conference in Baltimore Maryland, which afforded them the opportunity to net-work with other CISM Teams throughout the Nation and learn new techniques to assist them in performing CISM services.

The CISM team continues to work closely with Dr. Ellen Marshall and other police organizations for joint training opportunities. Dr. Marshall serves as a full time Criminal Justice professor at Delaware Technical and Community College in Georgetown, Delaware and volunteers her time as the team's Mental Health Coordinator. She has conducted approximately 10 one-on-one CISM sessions (approximately 30 hours of counseling services) not including the responses she does with the Team, making the team's total number of incidents/responses just under fifty responses. This year Dr. Marshall instructed a Peer on Peer Refresher Course for the Team which was an outstanding course of instruction. Several team members benefited tremendously from this training.

Division of Gaming Enforcement

Lieutenant Joseph E. Huttie

The Division of Gaming Enforcement (DGE) competed its first full year of service in 2011. Located at the Blue Hen Corporate Center at 655 South Bay Road in Dover, Delaware, the Division falls under the Department of Safety and Homeland Security and is comprised of a complement of civilian and sworn investigators under the direction of Director Daniel J. Kelly.

DGE is responsible for ensuring the integrity of Delaware's gaming industry and accomplishes its mission by identifying contemporary, professional and ethical enforcement initiatives and is founded upon a three pronged organizational structure which include; Applicant/Vendor background investigations, Criminal Enforcement/Investigations and Intelligence. These three distinctive components, working together, provide a comprehensive approach to ensuring the integrity of the gaming industry. Applicant and vendor background investigations of every casino employee limits Delaware's exposure to organizations and individuals that seek to engage in criminal or other nefarious activities within the gaming industry.

To date, DGE has processed over 4,000 background investigations including investigations of all gaming employees, casino owners, game manufacturers, service providers and gaming corporations. Criminal enforcement and investigations employs a "task force" model comprised of eight Delaware State Police officers, one agent from the Division of Alcohol and Tobacco Enforcement and a Deputy Attorney General. The third component of the DGE, Intelligence, is committed to gathering pertinent information from multiple sources and developing actionable plans to facilitate effective and efficient policing activities.

The Division of Gaming Enforcement criminal operations are under the command of Deputy Director, Lieutenant Joseph E. Huttie. Sergeant Leslie A. Grow supervises Detectives Michael J. Savoy, Neal J. Potts, Mark H. MacMicking, William P. Murray, David M. Hanich, Angela J. Garnsey and DATE Agent Tyler Bryan. Detectives provide operational security and integrity to the Delaware State Video Lottery, Sports Lottery and Table Game operation as required by Delaware Title 29, Chapter 48. The units primary function is to investigate gaming crimes and promote public safety at all Delaware casino venues, collect evidence, maintain records, disseminate information and intelligence gathering related to Title 11 1470 gaming statue and prohibited acts. DGE exercises exclusive jurisdiction for the criminal offenses relating to gaming that occur in a licensed video lottery facility, or which relate to the operation of the Delaware Lottery.

The Intelligence Officer (Detective Neal J. Potts) oversees all gaming intelligence for Delaware. He works with the intelligence gaming industry to identify unsavory individuals, groups

and businesses attempting to illegally infiltrate any video lottery gaming facility within the state. Detective Potts conducts research, compiles, develops and interpret criminal intelligence from multiple data sources to support DGE gaming investigations. He works closely with federal, state, local police and gaming intelligence agency counterparts to identify gaming scams, cheats and defiant trespassers. On May 18 2011, DGE hosted and facilitated the second gaming intelligence conference at Troop 2. Representatives from PSP Gaming Unit, NJSP DGE, PSP Intelligence Unit, DIAC and FBI attended.

The DGE also provides assistance to the Delaware Lottery in the consideration, promulgation and application of its rules and regulations and performs other duties necessary to maintain public confidence and trust in the credibility and integrity of lottery operations, agents and employees. The DGE in concert with the Delaware State Lottery maintains a list of voluntary and involuntary excluded persons from all Delaware casinos. A "self-excluded person" (example, problem gambler) is any person who voluntarily agreed to be excluded from all video lottery agent premises and is prohibited from collecting any winnings or recovering any losses at all licensed video lottery agents. An "involuntary excluded person" may include any person who has felony convictions, a crime involving moral turpitude, a violation of the gaming laws of any state, notorious or unsavory reputation which would adversely affect public confidence and trust that the Delaware Lottery is free from criminal or corruptive elements, a career or professional offender or a person with a documented history of conduct involving the undue disruption of the video lottery and/or table games operations of video lottery agents. In 2011, 84 people were investigated and added to the involuntary exclusion list bring the total excluded to 222.

In 2011, Detectives investigated 398 complaints, 50 felony complaints and 237 misdemeanor complaints and 111 miscellaneous cases. 226 gaming complaints were investigated which resulted in 550 gaming related charges, 121 felony charges and 429 misdemeanor charges. Underage gambling and drinking is a primary focus of the DATE agent. Over 1200 individuals were carded by DGE with 67 being arrested for underage gambling, 3 for underage drinking. DGE assisted outside agencies with 56 investigations and generated 234 security bulletins and 186 intelligence (Memex) reports. Seven Gaming employees were arrested in 2011.

The following are a few cases highlighted from 2011. In March 2011, Detective Neal Potts was alerted by Delaware Park surveillance of suspicious activity involving a craps dealer who was overpaying and placing wagers for patrons. After an extensive investigation, the dealer was arrested on multiple charges including felony theft, cheating and making fraudulent wagers.

In June 2011, Detective Mark MacMicking investigated a pickpocket case at Delaware Park involving three individuals who were targeting elderly females. A surveillance review captured the incident with the suspects fleeing in a vehicle. One suspect was identified as also being involved in similar incidents occurring in the Concord Pike/North Wilmington area and Aston Township, PA. On August 4, 2011, warrants were obtained charging the identified suspect with 2 felony counts of Theft from a Senior, 2 felony counts of Forgery 1st, 2 felony counts of Unlawful use of a Credit Card and felony Conspiracy. The suspect is currently incarcerated in PA awaiting extradition to Delaware.

In September 2011, Detective William Murray, while investigating an unrelated case at Delaware Park, assisted the New Castle County Police Department with a case involving the sale and purchase of a newborn child. Evidence and interviews lead to the felony arrest of the child's mother and a Philadelphia man on charges of Dealing in Children and Conspiracy second degree.

In October 2011, DATE Agent Tyler Bryan while on site at Harrington Raceway and Casino made contact with a suspected underage person who was actively playing a slot machine. Three other suspects were later identified that were all travelling together from Washington D.C./Virginia area. The four were arrested on multiple felony and misdemeanor charges including possession of crack cocaine, underage gambling and trespassing.

In December 2011, Detective Dave Hanich identified and arrested the leader of an organized card marking cheating group operating out of New York and San Francisco. The team had targeted Dover Downs in November 2010 and Delaware Park in May 2011. Casino surveillance and security during the early stages of the cheating scam at Delaware Park observed several individuals marking cards at a blackjack table. Working with the New York City Police Department and the FBI NY field office, Detective Hanich has identified and arrested four of the seven cheats lodging multiple felony and criminal charges. The investigation is ongoing.

As Delaware gaming moves forward in 2011, the Division of Gaming Enforcement remains committed to providing a safe and secure gaming environment utilizing specialized training, advanced technologies and intelligence sharing networks.

Executive Protection Unit

Sergeant Carl Bond, Jr.

The primary mission for the Executive Protection Unit (EPU) is to provide security for the Governor against assassination, assault and accidental death or injury. Additionally, the EPU unit is tasked with:

- Coordinating the Governor's schedule
- Advance location and routes of future event sites
- Investigate threats against Governor
- Liaison with other local, state and federal agencies in order to maximize the safety and efficiency of the Governor's travel.

The EPU unit consists of four Troopers: Sgt. Carl Bond, Jr., Cpl/3 Jim Rossi, Cpl/3 Henry Speed and Cpl/1 Melissa Jaffe.

EPU is primarily charged with the protection of Governor Jack A. Markell and the First Family. On a limited basis and under high threat circumstances the EPU unit will extend its protective detail services to include Lt. Governor Matthew Denn as well as Delaware's Federal Congressional Delegation.

- During the calendar year of 2011, in addition to his duties as Governor of the State of Delaware, Governor Markell served as the:
- Vice Chair of the National Governor's Association
- Serves on the National Assessment Governing Board
- Chairman of Jobs for Americas Graduates

As a result of Governor Markell's election to such prestigious positions he was tasked with appearances at several prominent events around the country in support of the National Governor's Association. The Delaware State Police EPU unit provided the Governor with security at all in state and out of state functions.

Typically, the EPU will advance and escort the Governor on any official event to include: business visit, lectures, meetings, public town halls, legislative hall events, Washington DC events and meetings, social events, charity events and any other events where the Governor is serving in an official capacity.

During 2011 Governor Markell attended many high profile events to include:
- National Governor's Conference in DC and Salt Lake City, Utah.
- Jobs for America's Graduates Conference in Washington, DC
- Fellowship Reunion in Columbia, SC
- Hunt Early Education Summit in Raleigh, NC
- Business visit to Chile.
- In state holiday parades, award presentations, charity events, along with many other miscellaneous events.

Delaware State Police EPU provided assistance along with the host state EPU teams in providing the Governor and his family the security and logistical support needed to ensure safe and efficient movements in an out of the State of Delaware

The DSP EPU team has provided Governor Markell and the First Family a tactical mind-set for survival and safety. EPU understands the mission of protecting the Governor and his family and providing him with the highest level of security possible.

Explosive Ordnance Disposal Unit

Sergeant Chris Ennis

The Delaware State Police Explosive Ordnance Disposal (EOD) Team is the longest serving bomb squad in the State of Delaware. Its eleven members are strategically based throughout the state to cover the 1,954 square miles within our borders. With Delaware being the 6th most densely populated state in the nation and the base of over 50% of the U.S. publicly traded corporations, maintaining a strategic response plan is crucial.

In 2011, the DSP-EOD Team saw a decline in activations from 162 in 2010 to 145 in 2011. We believe that this was a direct result of our proactive approach to educate first responders and private corporations on effectively identifying and differentiating between a suspicious package and an unattended one before activating the team.

In 2011, the size of the team grew by one technician. With the operational tempo rivaling most major metropolitan full time units, a small increase in the number of certified technicians was needed. All members of the team, except for the officer in charge, are assigned in an "on call" status with each member serving the division in other full-time duty assignments. All team members must maintain certification as Hazardous Material Technicians as well as their Hazardous Devices Technician Certification. Five team members have also received certification as Explosive Breachers. Maintaining expert proficiency in all aspects of their profession on a part time basis is a testament of their dedication and commitment.

In 2011, team members attended specialized training encompassing numerous topics such as homemade explosives, large vehicle bomb countermeasures, and advanced electronics. The EOD Team took delivery of a PackBot 510 Responder Robot in 2011. The smaller, man portable robot will allow the team to deploy a robotically operated vehicle into locations that were only accessible by a technician in a bomb suit one year ago. These new robots will provide video surveillance, render safe capability and maneuverability in areas such as cargo ships, commuter planes, mass transit buses and trains.

Of the 145 calls for service in 2011, approximately one quarter of the activations resulted in the recovery of live explosives, fireworks, military ordnance and ammunition. Education, Community Awareness training and providing technical assistance, account for the majority of the remaining calls with suspicious packages and IED's accounting for the smallest percentage but most volatile of all calls.

Since 9/11, the mission for the public safety bomb technician has evolved immensely. The sophisticated equipment and special skills that the team possesses has applications well beyond the traditional bomb disposal role. From X-raying items suspected in drug trafficking or providing an explosive entry into a fortified structure to providing two way communication and video surveillance to suspects barricaded in a dwelling, the bomb technician's role is constantly evolving.

The Delaware State Police EOD Team has shown adaptability and perseverance by growing with this continuously evolving field and threats against our way of life. Today's threats are

more alarming than ever before due to the ingenuity of our adversaries and easy access to explosive components worldwide. In fact, DSP has been recognized as being a leader in the industry by using techniques outside of the traditional EOD paradigm. While continuing to utilize specialized equipment and attending advanced training, our EOD Team will remain prepared to face threats against our communities and critical infrastructure facilities on a moments notice. Our motto of "Initial Success… Or Total Failure" is a constant reminder to our technicians of the perilous challenges we must successfully conquer with each and every mission. Failure is not an option.

Fiscal Control Section

Ms. Sandra L. Frazier

In conjunction with the Administrative Officer - Budget, the Fiscal Control Section assists in the overall development, management and administration of the division's budget within the framework of all prevailing state, federal, and divisional laws, rules, regulations and policies. Specifically, Fiscal Control insures compliance with all Generally Accepted Accounting Principles as promulgated by the Delaware Department of Finance and the Office of Management and Budget, pre-audits all financial obligations for the Division, ensures authenticity before processing and ensures compliance with all purchasing procedures. The Fiscal Control Section is currently staffed with one Controller – Eugene M. Sharp, one Senior Fiscal Administrator – Sandra L. Frazier, one Accountant – Terri Wright, three Accounting Specialists - Florence Cephas – Rachel Dukes – Irene McDonald and one casual seasonal employee - Jacquelyn Jarman.

The goal of the Fiscal Control Section is to provide efficient and professional financial services to the Division. To achieve this goal, members of the Section strive to 1) Pay all bills in a timely manner and in accordance with all prevailing state, departmental, divisional and federal laws, rules, regulations and policies, 2) Make recommendations to the Administrative Officer concerning the appropriate internal allocation of funds to the division's cost centers, 3) Provide expertise to the Executive Staff for the development of the division's annual budget, 4) Provide the Executive Staff with expertise in the determination of the fiscal impact of various proposals, and 5) Coordinate the fiscal implementation of those proposals.

During 2011, members of the section continued to support the Delaware State Police Executive Staff by developing cost estimates associated with the size and timing of recruit classes, advising senior management on the budgetary impact of increased overtime usage and the monitoring of the division's finances as it relates to the State's economic situation. Recommendations made for budget reductions to address the State's declining revenue environment and analyzed proposed legislation for its financial and operational impact upon the division.

The State of Delaware as well as the Delaware State Police Fiscal Control Section completed the first year under the new FSF (First State Financials) accounting system. As with any new system there were numerous obstacles to overcome and they were handled in a professional and timely manner. In the interim, FSF is now working on upgrades in various modules of the new accounting system. The upgrades should be in place by June 2012. Fiscal Control will continue to work diligently in their effort to master the changes and continue to undertake any training that is necessary to meet the new developments.

Homicide Unit

Captain Ralph H. Davis, III

The Delaware State Police Homicide Section is comprised of three distinct and unique units; the Homicide Unit, the Forensic Firearms Services Unit and the Crime Lab. These units are staffed by talented civilian and sworn Divisional employees with specialized training and advanced education allowing them to detect crimes, identify suspects and prosecute the offenders in Delaware courts.

Established in 1989, the Delaware State Police (DSP) Homicide Unit is comprised of five sworn members and one civilian administrative assistant. The primary responsibilities of the Homicide Unit include the investigation of homicides, suspicious deaths and missing persons in which the person is suspected to be deceased. The Homicide Unit also investigates officer involved uses of deadly force, attempted murders and selected assaults. In addition to new investigations, the Homicide Unit is responsible for investigating "cold case" homicides.

During 2011 the Homicide Unit investigated a total of 19 new cases. The Unit provided investigative assistance to all DSP criminal troops and allied law enforcement agencies in numerous death and missing person investigations. Of the 19 new cases investigated by Unit members, eight were homicide investigations. Arrests were made in seven of the eight homicide investigations. The Unit also investigated two police officer involved use of force cases. In addition, eight death investigations from previous years were adjudicated in the court system with findings of guilt or guilty pleas during 2011 and Unit members cleared one cold case.

This year the Homicide Unit hosted the 16th Annual Homicide Conference in Dover. This annual event is recognized as one of the premiere conferences in the nation dealing with the investigation of suspicious deaths. Approximately 150 criminal investigators representing 45 law enforcement agencies from the northeast region attended the conference, which included several nationally recognized speakers. Topics included crime scene management, blood spatter analysis, domestic related homicides, statement analysis and child death investigations. The conference also included a dinner cruise aboard the Cape May/Lewes Ferry.

In January 2011, Unit Non-Commissioned Officer-in-Charge, Sergeant Robert Hudson was promoted to the rank of Lieutenant and transferred to the Patrol Section of DSP Troop 3. Lt. Hudson's years of investigative experience and leadership will be greatly missed. Lt. Hudson was replaced by Sergeant Millard Greer. Sgt. Greer is a 14 year veteran of the DSP. Sgt. Greer brings a diverse investigative background to the Homicide Unit having completed successful assignments in both criminal and drug investigative units. Sgt. Greer's investigative experiences and proven leadership abilities will be valuable assets to the Homicide Unit. Sgt. Greer joined detectives William Porter, Mark Ryde, David Chorlton and Roger Cresto, and Administrative Assistant Debra Powell to create a cohesive unit that cleared nearly 90% of the investigations undertaken in 2011.

Within the DSP Homicide Section is the Forensic Firearms Services Unit (FFSU). The FFSU was created in November 2006 to assist all law enforcement agencies in Delaware with the investigation of gun related and other violent crimes by examining firearms and ballistic related evidence collected during criminal investigations. The FFSU is staffed by Detective John Ubil who serves as the IBIS technician and Mr. Carl Rone who is the certified forensic firearms examiner.

From November 2006 through December 2011, 3,030 firearm related investigations have been submitted to the FFSU for examination. During 2011, 504 firearms related cases, 28 murder investigations, 395 firearms, 893 cartridge cases, and 177 bullet specimens were submitted to the Unit, which provided forensic firearms services to 25 Delaware law enforcement agencies, as well as several federal law enforcement agencies. In addition to the submissions received by the FFSU, 121 IBIS/Brasstrax ballistic case matches were confirmed by the forensic firearms examiner. In addition, the examiner provided expert witness testimony on 45 occasions regarding the results of the forensic ballistics examination. The FFSU also offered services such as firearm serial number restoration, gun shot residue testing, bullet trajectory work and tool mark examinations to Delaware investigative agencies.

Since its inception, the Delaware State Police Crime Lab has provided services for numerous local and municipal police departments, federal agencies and the Delaware State Police. Under the direction of Mrs. Julie Willey, the Crime Lab is staffed by three civilian employees. The lab is composed of three units specializing in blood and breath alcohol analysis, hairs and fibers analysis and forensic and general photography.

Director Willey and forensic chemist Ms. Cynthia McCarthy conduct the alcohol analyses of all DUI/alcohol and DUI/drug cases (except fatal accidents) statewide. In 2011 approximately 1,902 blood alcohol cases were submitted for analysis. Additionally, the DSP Crime Lab is the sole state lab responsible for the calibration checks of the Intoxilyzer instruments utilized for breath alcohol analysis as well as the training of operators of the instrumentation. Two-hundred eighty-six Intoxilyzer calibration checks were performed and 44 new operators certified in 2011. Members of the Lab also made 16 Intoxilyzer repairs during the year. As a result of the statewide service, the Crime Lab staff received 1,980 subpoenas to appear in Delaware courts during 2011.

In September, Ms. Elisa Vassas, the Division's photographer, retired after 31 years of committed service to the State Police. Ms. Vassas began her career with the Division in 1980 at the State Bureau of Identification. She moved to the Crime Lab in 1991 when the new section was established. Prior to her retirement in September Ms.Vassas provided a wide variety of photographic services to all Delaware law enforcement agencies, to include the Delaware Office of Highway Safety and the Office of the Secretary of Safety and Homeland Security as well as the Governor's Office. Services include portrait photography, ceremony photography, storage of digital photographs taken by members of DSP crash reconstruction and evidence detection units and responses to requests for non-electronic photographs. Ms. Vassas also provided digital photographs upon request to attorneys and insurance companies, to include members of the Delaware Department of Justice and defense attorneys, in criminal and civil cases. Additionally, Ms. Vassas provided instruction regarding crime scene photographic techniques at the DSP Academy. Ms. Vassas's services to all members of the Delaware law enforcement community will be greatly missed.

In December, the Crime Lab welcomed its newest chemist, Ms. Jill Winterling. Ms. Winterling comes to the Crime Lab with a vast amount of scientific experience having worked for the Delaware Office of the Chief Medical Examiner and the Delaware Department of Natural Resources and Environmental Control. Ms. Winterling fills the chemist vacancy created by the resignation of Ms. Deborah Louie.

In addition to the above services provided by the Crime Lab, Director Willey also performs calibration checks of the Ionscan instrument maintained by the Delaware National Guard. The Ionscan is used to detect trace amounts of illegal drugs and explosives. As cost center manager, Director Willey also manages funds allocated for the purchase of supplies used by the Forensic Firearms Services Unit, the Homicide Unit, the Crime Lab and the three statewide DSP evidence detection units and crash reconstruction units. Director Willey also serves as the DSP forensic microscopist and conducts hair and fiber analysis upon request.

As we move into the new year, the members of the Delaware State Police Homicide Section remain committed to serving the residents and visitors of our state with the highest quality of service possible. Unit members look forward to meeting the new challenges in crime fighting through continued and specialized training as well as the utilization of the latest advanced technology in forensics.

Honor Guard Unit

Captain Jason H. Sapp

The Delaware State Police Honor Guard Unit currently consists of fifty-five active members statewide.

In order to be selected to join the Unit, members must demonstrate exceptional maintenance of their uniforms and equipment, strong military bearing, and most importantly, exemplary character. Membership in the Honor Guard also requires a commitment to training and a willingness to serve at a moment's notice to represent the Division in honorable fashion.

During the course of 2011 the Unit conducted six training sessions. All Unit members are cross-trained to perform as members of color guards, to serve as pallbearers and as casket watch, to conduct flag folds and to conduct rifle volleys. In 2011, the Unit continued its training partnership with the University of Delaware Police Department's Honor Guard Unit. The Division of Natural Resources and Environmental Control also trained with the Unit in November as they are standing up their own team as well. Unit members look forward to a continued training relationship with both agencies in the future.

In 2011, the Honor Guard Unit participated in fifty events. The unit participated in DSP annual memorial service events in May at the DSP Academy and Legislative Hall and in December during the St. Polycarp's Memorial Mass. This year Unit members were joined at St. Polycarp's by members of the New Jersey, Pennsylvania, Maryland and Virginia State Police Color Guards as we honored our fallen brother and sister Delaware Troopers.

The Unit also took part in four events commemorating the 10th anniversary of the terrorist attacks of September 11, 2001. In addition, the Unit participated in numerous other events sponsored by the Division, including conferences, promotional ceremonies and recruit class graduations.

Unit members were called upon to lay the following retired Divisional members to rest as well: Colonel Irvin Smith, Staff Captain Sewell Scott, Staff Captain Horace Willey, Staff Captain Paul Hudson, Captain James Spicer, Captain Kenneth King, Captain James Turner, Lieutenant John Dickson and Lieutenant Clement Schilling. Unit members also took part in the memorial services for former Governor Russell Peterson and former Secretary of Public Safety Patrick Murray. The Unit also helped lay to rest Delaware State Police Chaplain Joseph James.

Several members of the Unit are also assigned to the Motor Unit. During 2011, these members had the sobering honor of escorting nine members of the United States Armed Services killed in action overseas from Dover Air Force Base to their respective home towns.

Lastly, members of the Honor Guard Unit represented the Division at the funeral services for the following brother officers that were killed in the line of duty during 2011: Officer Christopher Matlosz (Lakewood, New Jersey Police Department), Trooper Kevin Dobson (New York State Police), Trooper I Anthony Fotiou (New Jersey State Police), TFC Shaft Hunter (Maryland State Police), Trooper Adam Bowen (Virginia State Police), Lieutenant Joseph Sczcerba (New Castle County Police Department) and Officer Deriek Crouse (Virginia Tech University Police Department).

Human Resources Office

Captain Alice Bailey

The Delaware State Police Human Resources Office has a unique trifurcated role: protecting the public by ensuring only the best candidates are selected to serve them, protecting co-workers by ensuring the recruitment and selection of only qualified applicants and retaining employees by coordinating their access to benefits and services to preserve their proficiency.

In 2011, the DSP Human Resources Office filled vacancies in approximately 10% of the civilian workforce: 20 full-time and 7 casual/seasonal positions. This included welcoming Donna Blawn who filled the Human Resources Specialist position vacated by Theresa Pleasanton in March of 2008. In addition to the civilian complement, 37 candidates were hired as troopers. To achieve this end, the DSP Human Resources Office assigned and oversaw the completion of 64 civilian and 47 sworn pre-employment background investigations. Each was given at least two levels of review for quality and consistency with selection standards before offers of employment were extended. The Human Resources Office could not have accomplished this goal alone. Throughout the year, patrol and investigative troopers served as test proctors, oral board assessors, polygraph examiners, background investigators and mentors. Inasmuch as each troop and section benefits from the services of the Human Resources Office, it often takes the involvement of every troop and section in order to complete the mission.

The Division generated a 60% increase in sworn applications in 2011 compared to the average since 2008. (This figure does not include the brief application period for the Emergency Fast Track Class 83-B.) This was accomplished in a number of ways. Toward the goal of mentoring college applicants, the Human Resources Office interviewed and placed 14 college interns, roughly 50% of the applicant pool. In 2011, advertising efforts expanded, especially targeting diversity-rich population bases. A fresh focus was placed on surrounding states' historically black colleges and universities, and representation at Latino and Asian expositions and job fairs was increased. The recruiting presence was amplified at unconventional minority events throughout the year such as a domestic violence benefit race and a high-profile minority breakfast. Recruiters participated in a multi-agency job fair for women interested in becoming police officers, and the agency led by hosting the 25th annual training conference of the Mid-Atlantic Association of Women in Law Enforcement. To reach younger candidates and build their interest, recruiters provided mock oral boards and a condensed version of an applicant preparatory seminar at the high school level. The State of Delaware was directed to add a special bulletin on the job opportunities section of the state web site to guide potential applicants to the non-merit positions posted separately on the DSP web site. And, to increase the diversity of the civilian employment workforce, more advertising funds were dedicated to civilian job opportunities than in past years.

Using two vacant full-time positions, the Human Resources Office orchestrated the reclassification of two casual/seasonal positions into full-time positions. These were in NCIC records validation and latent fingerprint examinations. This assisted succession planning for the Information Technology and State Bureau of Identification sections. Toward the goal of career expansion on the sworn side of operations, the Human Resources Office proctored 23 transfer processes in 2011.

Teaching also remained an important function of the office. Most educational efforts focused primarily on equitable treatment of employees, diversity appreciation and utilization of employee benefits. The Human Resources Office facilitated courses on preparing performance appraisals and conducting pre-employment background investigations. In preparation seminars for recruits, the Human Resources staff emphasized diversity appreciation and harassment prevention. Within the first week of sworn training, this was immediately followed by sessions on the harassment prevention policy. The Human Resources staff provided information on updates to civilian employee benefits and Gail Ament faithfully championed awareness of the resources available through Delawell for developing healthy habits. Serving as the point of contact for the Summer Blood Challenge, Human Resources outreach led to a 5% increase in participation, with 16% of the agency contributing to the blood drive.

Technological improvements continued toward increased efficiency. The transition toward paperless record management in the Career Development program continues. In conjunction with Information Support Services efforts, refinement continued on the computerized civilian activity sheet. Staff members coordinated extensive assistance tracking of the overtime resulting from Hurricane Irene for FEMA reimbursement, earning recognition for outstanding timeliness.

To remain abreast of new resources available to employees, staff members sought multiple training opportunities throughout the year. Legal counsel assisted the Human Resources Office staff in becoming much more familiar with FMLA and nuances of how the USERRA law pertains to employers of service members. Three Human Resources professionals participated in the PHRST upgrade training in July. Staff members also participated in training regarding the pension program, later sponsoring a briefing for members approaching retirement.

The goal of assisting the public by serving our own personnel is always interesting and is constantly changing. One Human Resources staff member talked about the uniqueness of her position and how she had to be prepared for every scenario. She said, "This could be as simple as assisting the public with directions…to the other end of the spectrum of helping an Alzheimer's patient who cannot even remember her own name or assisting a person who is operating outside of the realm of reality. Every phone call and every person walking through the front door could be a chance for me to participate in something. That, in my opinion, is extraordinary." This couldn't be truer. We do participate in something extraordinary: giving our best to the talented people we serve alongside, as well as to the public at large.

Information Technology Section

Major Michael McDonald (DSP Ret.)

The Information Technology Section is comprised of two separate areas; Network/Applications/Hardware Support and Audit/Training/Validations.

The Section Chief of Information Technology Section is Michael J. McDonald, a retired Major who served 21 years as a Trooper. In his thirteenth year as a civilian, Mr. McDonald is responsible for management oversight of the entire section. This position also represents the State Police and the State of Delaware with the FBI's National Crime Information Center (NCIC) and The International Justice and Public Safety Information Sharing Network (Nlets). Mr. McDonald represents the Superintendent of the State Police to the DELJIS Board of Managers where he has served as past Chairman. This Board oversees and regulates access to criminal history records and criminal justice data in Delaware. Information Technology is supported annually by a general fund operating budget of approximately $1.4 million dollars with supplemental funding from federal grants for major projects.

Training/Audit/Validations
The Audit/Training/and Validations area within the section handle the audit and training functions for compliance with the Division's role as the Control Terminal Agency for NCIC and Nlets. Mrs. Barbara J. Pollitt, with the Division twenty-eight years, serves as the Division's Auditor and is the recognized subject matter expert for NCIC and Nlets. Mr. Eric M. McNatt, a seven year employee, serves as the Division's Trainer and assists with the quality control program for NCIC. Mrs. Linda C. Johnson, a ten year casual/seasonal employee hired just this past December to full time status, assists with the training and audit function duties and handles the administrative tasks of the section. The Auditor and Trainer oversee the quality control function, conduct annual audits of user agencies, train and oversee user access for both the NCIC system and the Nlets network and support over 7,500 statewide users of these mission critical national systems. Their combined efforts help provide and maintain critical officer safety information to all of Delaware's law enforcement community. In addition, their efforts also support other criminal justice users of these systems; information vital to the administration of criminal justice and, in some cases, civil justice in Delaware.

Information Support Services
The ISS section is led by Ken Allen, a 20-year Air Force veteran who acted as the Division's network administrator and technologist. He currently maintains the role of Information Security Officer for CJIS/FBI, and section manager of the Information Technology Support Services area. Ken is responsible for the allocation of resources to the various technical projects throughout the division. He has also started meeting with section leadership to establish a technical outlet for these leaders in the division. Ken has been employed with the Division for five years.

Application Support and Development
This area of the Information Technology Section is comprised of employees who have developed and supported applications that affect everyday operations in the Division's role within public safety. Some applications are supported both by section personnel as well as the vendor who provided the application. For example, New World Systems Computer Aided Dispatch (NWSCAD) is used by our 911 center dispatchers to manage the State Police response to emergency calls for service from the public. This system is internally supported, but it is currently vacant and we are actively seeking a qualified candidate.

The section's programming staff consists of Terri Shapter, a 31-year veteran and Senior Lead Developer; Brandon Hart, Senior Application Support Specialist and Trafmore King, Application Support Specialist. This team of developers has created many customized applications to meet the unique requirements of the Division. One such application is the time sheet accounting software that tracks twenty-eight different categories and allows Human Resources to create executive summary reports and manage the oversight of leave balances, over-time and actual time worked. This system has been deployed to our civilian employees, and this section is currently working on the paid over-time module. This application is also preparing the Division to be able to interface with PHRST, the State's account system.

Network Operation Center (NOC)
There are three key members of the team consist of John Caskey, a Network Technologist II, Jamie Roy Network Technician III (newest member) and Josh Austin, Network Technician II. This team is responsible for every type of technology deployed by the Division, valued at over $6.5 million dollars, that transverses the Division's segment of the state network. This section was integral in the technology expansion project to modernize the patrol vehicles with digital in-car video recorders replacing the existing deployed VHS systems. This multi-million dollar project created the infrastructure and storage for events recorded from patrol vehicle digital cameras that can be retrieved immediately on an as needed basis. The initial phase one included 192 patrol units, and the procurement of phase two has begun with an addition deployment of another 100 units. This process has greatly reduced the time officers send preparing for court cases according user feedback.

Helpdesk
The Information Technology Support Services helpdesk is the Division's first-line of support for all Divisional users. For some software application like our user interface for access to NCIC and Nlets, this group also provides first-line support beyond the Division. The helpdesk is currently comprised of three people; Johnathan Welch, a seven year veteran and Arreane Concepcion and Ian Smith who both have been with us less than one year. The team has recently deployed a new ticketing system that will be available to the entire division. Members of the division will be able to submit their own tickets and request a time for call back. Currently the support section handles 360 calls per week, with a projected total this year to be 4,325 calls for service annually. As the division adopts more technology, the demand on this sub-section of ISS gets hit hard. These calls range from single user issues, to system wide outages. The support section team also handles a large majority of asset deployment and field level repairs for deployed equipment. In addition, helpdesk personnel also triage technology service calls and elevate them appropriately to level two support as needed.

Mobile Data Computer (MDC) Technicians
The MDC technicians are Network Tech II Bob Morgan with assistance from Ian Smith, recently hired. This team is responsible for the management of $4.2 million dollars of mobile technology deployed in the Division's fleet of vehicles. The support rendered by this small team is critical to the Division's field operations and overall mission due to our dependency on technology. The applications supported here via the MDC are the life blood of the Division as patrol troopers gain access to the necessary suite of law enforcement applications that allow them to document investigations and enforcement activities as well as providing access to critical databases necessary to protecting our citizens. The MDC team has been proactive to the

troopers' needs and has configuring their MDC service vehicle to provide mobile site visits to the various troops, so troopers will not have to drive to Dover for maintenance. This onsite repair vehicle is awaiting manpower and should be on scene the first of March. This team has been an intricate part of the digital in-car recording system project as they are responsible for the future installation of the recorders after the vendor completes the initial installations.

Legal Section

W. Michael Tupman
Deputy Attorney General

The Attorney General's Office has designated one Deputy Attorney General to provide legal advice to the Division in all civil matters. The DAG will advise Internal Affairs in all investigations and case reviews and prosecute cases before Divisional Trial Boards and appeals to the Secretary; advise the Human Resources Office on personnel matters, including Fair Labor Standards Act, Family Medical Leave Act, Uniformed Services Employment and Re-Employment Rights Act and the federal and state anti-discrimination laws and to respond to all charges of discrimination filed with the Equal Employment Opportunity Commission and Delaware Department of Labor; advise the State Bureau of Identification on Sex Offender Registry, Firearms Transaction Approval Program, expungement and civil subpoena issues; advise the Training Academy on training, certification, and de-certification issues; and advise the Professional Licensing Unit on professional regulation issues.

The DAG will also be legal counsel to the Council on Police Training, the Criminal Justice Council, the Board of Managers of the Delaware Criminal Justice Information System, the Board of Examiners of Constables and the Board of Examiners of Private Investigators and Private Security Agencies. The DAG will provide regular training on Fourth Amendment and other law enforcement issues at Commander's Meetings, Annual In-Service Training, and for Recruit Classes at the Training Academy. The DAG will advise the Division on all contract, sole source/critical need waivers, regulations, FOIA/public information requests and draft and review legislation.

Legislative Liaison

Sergeant Darren J. Lester

The purpose of the Delaware State Police Legislative Liaison Office is to serve as a liaison between the Delaware Department of Safety and Homeland Security and Delaware's elected officials of the legislative and executive branches. There are ten divisions within the DSHS which includes the Delaware Developmental Disabilities Council, the State Council for Person with Disabilities, the Division of Gaming Enforcement, the Delaware Emergency Management Agency, the Office of Highway Safety, the Delaware Bureau of Alcohol and Tobacco Enforcement, the Office of Alcoholic Beverage Control Commissioner, the Division of Communications, the Capitol Police Department and the Division of State Police.

The Legislative Liaison Office helps prepare legislation and answers questions the Governor's Office, members of the General Assembly and representatives from other Delaware departments may have in regard to legislation which impacts any of the Department's divisions. The Legislative Liaison Office also handles constituent relation questions brought to it by Legislators.

During the most recent legislative session, the 146th General Assembly 1st session, the Division was fortunate to have the support of the Governor and legislators which resulted in the passage of the following bills that were of significant benefit to the Division.

HB #19- This act is the product of the "Drug Laws Revisions Committee", which creates three main drug crimes Drug Dealing, Aggravated Possession, and Possession.

HB #30- Adds synthetic cannabinoids to Schedule 1 controlled substances.

HB #46- Bill addresses the disposal of relinquished firearms, after sending written notice to the last known address of the owners and giving them an opportunity to reclaim the weapon within 6 months from notification.

HB #48- NICS was enacted by Congress in 2007. It requires states to provide certain information to the Federal National Instant Criminal Background Check System (NICS) database about persons prohibited from possessing firearms, including mentally ill individuals. This bill authorizes state agencies to provide such information to NICS. Bill will also abolish the state's existing firearms transaction program, which will be duplicative.

HB #143- Bill establishes the Fund to Combat Violent Crimes. Fund will be funded by an additional penalty of $15 levied upon individuals convicted of crimes or offenses, ensuring violators bear the cost of this initiative.

HB #168- Bill strengthens criminal penalties for DUI.

HB #174- Act establishes a new crime of Vehicular Assault in the 3rd degree, to cover situations where an individual causes injury to another person as a result of criminally negligent driving.

SB #25- Establishes a community firearms recovery program.

SB #29- Bill makes it illegal for individuals to possess firearms outside of their homes while under the influence of alcohol or drugs.

SB #65- Bill expands the definition of "nuisance" to include illegal gun crimes, criminal gang activity, recurring violent activity and other public nuisances that cause a tangible injury to the surrounding properties and businesses.

SB #139- Bill requires licensed pawnbrokers, second hand dealers, scrap metal processors to electronically submit transaction records to law enforcement.

SB #144- Amends Title 24 Subsections 2301 & 2302, of the De. Code as it relates to pawnbrokers, secondhand dealers and scrap metal processors by requiring any person or entity who buys and sells scrap metal to be subject to the provisions under this Title. Bill also specifically eliminates the definition of flea market as a market that is open for business only 4 days or less and specifically defines "retail" and "consumer".

SB #155- This legislation make it clear that the Office of Narcotics and Dangerous Drugs, formerly a part of the Department of Health & Social Services, is now a unit within the Division of State Police.

Office of Professional Responsibility

Captain Tom Logan

The citizens of Delaware hold the Delaware State Police in high regard. Members of the Delaware State Police must set the tone for all law enforcement agencies in our state. The public expects members of our agency to act with integrity, reliability and trustworthiness. To accomplish and maintain the esteem placed upon its members, Delaware State Troopers must acknowledge, uphold and revere the core values of the Delaware State Police: Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

The citizens we serve have an expectation that those who are vested with the responsibility of enforcing the laws of this state, as well as civilian employees, will hold fast to the standards of professional and individual conduct to preserve the respect, confidence and cooperation of society.

The public image of the Delaware State Police is, to a large degree, determined by the way the Office of Professional Responsibility responds to allegations of misconduct of its employees. The Office of Professional Responsibility is designed to maintain professional conduct, integrity and discipline of each employee. The office is responsible for investigating allegations of misconduct and conducting investigations to ensure compliance with Divisional rules and regulations and the Code of Ethics. In 2011, Captain Thomas Logan, Lieutenant Roger Willey, Lieutenant Tim Hulings and Ms. Charlotte Stepnowski were assigned to the office. The Office of Professional Responsibility is readily accessible to citizens via telephone, letter, internet, or in person.

In addition to its primary duties, the Office of Professional Responsibility maintains an active role in training supervisors and recruits. Supervisors are instructed on the proper handling of citizen complaints and investigative protocol in accordance with the Law Enforcement Officer's Bill of Rights. Recruits are also acquainted with the function of the unit, including an overview of rules, regulations and job performance standards.

In 2011, the Office of Professional Responsibility investigated seventeen citizen's complaints and seventeen administrative complaints.

Pipes & Drums

Lieutenant Dan Meadows

The DSP Pipes and Drums is a Division of the DSP Honor Guard Unit and currently consist of nineteen performing members, which includes one civilian drum instructor. Lieutenant Danny Meadows serves as the Pipe Major and is responsible for the various administrative duties related to the band in conjunction with Sgt Millard Greer. Pam Coupe continues to provide administrative support with scheduling and event tracking duties. In 2011, we also added four new Piper's to the roster. They are currently in training and include Cpl/3 Martin McWilliams, Cpl Tom Gaul, Cpl Mark Hogate, and Tpr Matt Calio. In addition, Cpl Charles Armstrong continued his training to join the ranks of the Pipers.

In 2011, the band performed at a total of fifty-five events to include five events performed to honor members of the Delaware Army National Guard that were deployed or were returning from active duty.

Eleven of these events were funerals. The DSP Pipes and Drums were called upon to perform with our partners in the New Castle County Police and Wilmington Police Department, in addition to numerous out of state agencies, during the funeral services for Lt Joseph Szcerba. Lt Szcerba had responded to backup officers under his command who were searching for a disorderly subject who had just confronted an area resident after the suspect was committing a theft. Lt Szcerba located the suspect and pursued him on foot. The suspect struggled with Lt Szcerba when captured and stabbed Lt Szcerba during the struggle. Lt Szcerba apprehended the suspect and then died as a result of his injuries. This tragic event occurred on September 16, 2011. The funeral service at Blue Rocks Stadium in Wilmington occurred on Friday, September 23, 2011.

In May of 2011, the DSP Pipes and Drums continued the tradition of performances during memorial services at the DSP Academy and Legislative Hall. These events were to honor our brothers and sisters in law enforcement who have made the sacrifice of their own lives in the preservation of public safety.

The band was honored to perform at a candlelight vigil to honor the ten year anniversary of 9/11 in Battery Park in New Castle, hosted by the New Castle City Police Department. The band also continued with annual appearances at the Winterthur's Point-To-Point Steeplechase, Police night at Blue Rocks Stadium and the Opening Ceremonies of the Delaware Special Olympics.

The band continues to honor requests for playing at opening ceremonies of Divisional events. The band also makes appearances at community events that involve the Delaware State Police.

Planning and Research Section

Captain John A. Campanella

The Planning and Research Section provide support to the Executive Staff reporting to the Deputy Superintendent. The Section is staffed by Captain John Campanella, Sergeant Charles "Chuck" Sawchenko and Tammy Hyland.

The Planning and Research Section continued to play an important role in the overall operation of the Division. Members of the section analyzed criminal and traffic statistics reporting the findings to the Delaware State Police Executive Staff and a variety of organizations within and outside the Division for use in making informed decisions regarding the allocation of personnel and material resources; budgetary requests and allocations; and policy decisions regarding the operation of the Division.

The Planning and Research Section facilitated events and meetings such as the DSP Chaplain's Memorial Mass, the DSP Memorial Service and the "Employees of the Year" ceremony. These events honor those who serve the citizens of the State of Delaware in an exemplary fashion and those who made the ultimate sacrifice in service to the State of Delaware. The section also facilitated the Troopers' and Civilian Forums. These forums allowed the Executive Staff to meet with troopers and civilians to gain valuable input into the operation and future direction of the Division.

Members of the section continued to serve on a variety of councils and committees. The Planning and Research Section responded to surveys from other law enforcement agencies, conducted research in the areas of proposed laws, updated or assisted in creating new policy, studied staff allocation and conducted new building analysis. Furthermore, Sgt. Charles Sawchenko continued to manage the Divisions' grants securing new grants that brought in money to stand up the Division's Maritime Unit, tasers, life saving equipment and school security. In total, Sgt. Sawchenko monitored over 5.5 million dollars in nine separate grants.

The Planning and Research Section facilitated the monthly Commander's meeting producing printed reference materials and organized monthly training for the command staff. In addition, the Planning Section hosted renowned speakers such as Captain Gordon Graham, California Highway Patrol Retired, and Lt. Col James Vance, USMC retired, speaking on Risk Management and Enhancing the Law Enforcement Image.

The Planning and Research Section managed other projects on behalf of the Executive Staff such as the division wide review of the Divisional Manual, Divisional Awards and Gun Buy Back Program in late December.

Ms. Tammy Hyland, the sole DSP management/data analyst, worked closely with the division's Traffic Control Section and the Delaware Office of Highway Safety. Ms. Hyland conducted analysis of traffic crash and enforcement data and provided information to members of both groups to aid in their efforts to make Delaware's roadways safer.

The members of the Planning and Research Section played an important role in the success of the Delaware State Police in 2011 and look forward to the challenges that will be presented in 2012.

Staff Inspections and Accreditation

The Staff Inspections and Accreditation Office's primary responsibility is to assure that the Division's policies and procedures comply with the 464 standards established by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Additionally this unit is responsible for maintaining, reviewing, revising/updating and distributing all Divisional policies and SOP's.

CALEA was formed to establish a body of standards designed to promote "Best Practices" in policing. In addition the Commission was formed to develop an accreditation process that provides agencies an opportunity to voluntarily demonstrate that they meet an established set of professional standards.

In 1988 the Delaware State Police became the first department in Delaware to attain accreditation by CALEA. This is an on-going commitment consisting of a self-assessment, mock assessment and a comprehensive on-site inspection by CALEA assessors every three years. During the on-site inspection by the assessors, the Division must demonstrate compliance with all of the standards, at every facility, and be able to prove we have complied with all standards during the previous three years. Staffed by Sergeant Wendy S. Nichols and Master Corporal Carrie Border, the office accomplishes this task by maintaining files and proofs for each standard, continuously updating written directives, reviewing all new policies for compliance and conducting troop, vehicle and evidence storage locker inspections. The Unit continues to prepare the Division for its eight successful re-accreditation award in 2013.

The Staff Inspections and Accreditation Office facilitated personnel, vehicle and administrative inspections during

September and October 2011. Troopers stood in formation at their respective troops and were inspected by Colonel Robert Coupe. As in years past, the Troopers went above and beyond to ensure that their uniforms, vehicles and facilities were in top form.

Public Information Office

Sergeant Paul G. Shavack

The Delaware State Police Public Information Office (PIO) continues the proud tradition of supplying the media and public with timely, accurate and informative information on the day to day operations of the Division. The office operates on a 24 hour basis and on-call numbers are provided to Divisional personnel and members of the media for immediate contact, or response to critical incidents if requested.

Sergeant Paul G. Shavack is the Director of Public Information Office and is responsible for overseeing the daily operations and administrative duties that are associated with the office. Along with these administrative duties, he serves as a coordinator for the Delaware Amber Alert Program, and coordinates the Division's community outreach efforts.

Master Corporal Jeffrey Hale serves as the primary New Castle County Public Information Officer and Master Corporal Bruce Harris served as the primary Kent and Sussex County Public Information Officer until his promotion to Sergeant in September 2011. Sergeant Harris now serves as a Shift Commander at Troop 5. In addition to their daily responsibilities as a PIO, they are also involved in numerous community service presentations throughout the State.

The Public Information Office is also tasked with the following responsibilities:

- Prepares Press Releases and Public Service Announcements
- Responds to media and public inquiries
- Assists field personnel with local media relations
- Coordinates Press Conferences
- Serves as Liaison with other government agency public relation offices
- Hosts and coordinates Divisional and public events and ceremonies
- Coordinates the Delaware Amber Alert program
- Coordinates Community Outreach

During 2011 the Public Information Office disseminated over 1,500 News Releases to all media outlets. As public representatives of the Delaware State Police, The Public Information Office strives daily to represent the Troopers of the Division with excellence and to uphold the pride and tradition that has been with DSP since its beginning in 1923.

Purchasing and Supply Section Graphics Office

Ms. Kimberly Cuffee

The primary goal of the Purchasing and Supply/ Graphic Section is to provide service, supplies and equipment to all DSP employees and sections with professionalism, efficiency and accuracy. This section utilizes all available State & Federal resources to supply division members with what is necessary to conduct day to day business. The Section is staffed with four civilians: Kimberly Cuffee- Purchasing Administrator, Sussanne Jara- Purchasing Services Coordinator, Lewis Rosebrooks- Supply Technician and Suzanne Webster- Graphics Artist. With only having four employees, this section is able to streamline operations and cross train to meet the growing needs and demands of the Division's 925 employees.

The section's FY'11 combined budget of $750,000 purchased supplies and covered contractual needs during the fiscal year. On the Purchasing and Supply side of the section, some of the responsibilities include approving purchases to ensure they meet the state purchasing laws, contracting, inventory control and asset management. In addition this section oversees the division issued purchasing cards, reconciling /maintaining budget information and distribution of supplies to the various troops and sections. The responsibilities of the Graphic Section consist of providing and designing printed material, uploading press releases, maintaining the State Police Web site, identification photography and marking divisional vehicles.

Municipal departments and state agencies throughout the state utilize the division's buying power by obtaining various forms and publications from this section. Having the Purchasing and Supply/ Graphic Section as the central ordering location allows the entire state to save money and ensure all law enforcement agencies are using the same reporting forms. The section continues to be fiscally mindful by periodically performing cost analysis on stock items, conducting cost estimates, inventory audits and developing on-line inventory tracking methods. By doing so, this ensures the allocated funds are utilized in the best possible manner and equipment is inventoried.

SCUBA Team

Sergeant Jeffrey Giles

The Delaware State Police SCUBA Unit is a part-time unit that currently consists of eleven members. Sgt. Jeff Giles, NCOIC, currently leads the team assisted by Cpl/1 Steve Fausey. The Scuba Unit completed thirty-six operational dives during 2011 that included evidence recovery, assists for other units and joint training efforts with Federal State and local agencies.

There were twelve call outs in 2011, these activations included:

- The scuba team responded to the North Summit Marina to assist DNREC with a sunken vessel. The 35' DNREC patrol boat had some type of mechanical issue and sunk in 30' of

water. Divers located and secured the vessel with cables and were able to attach the lines to a hydraulic lift. The vessel was recovered.

• The scuba team responded to the White Clay Creek to search the creek for a possible body of a suicidal subject that was struck by a train over the creek. A search was conducted and the body was recovered in 6' of water hidden from view.

• The scuba team responded to a marsh area off Savannah Rd. in Georgetown to assist Georgetown P.D. in recovering a weapon from a robbery. A search was conducted with negative results.

• The scuba team responded to Twin Bridges Rd. in Ocean View to assist on a DNREC investigation. A search of the area was conducted and the divers recovered (cash register, safe, T.V. jewelry box, drill press and a gym bag). On the following day June 25, 2011, two scuba members responded to a call of a vehicle in the water just e/o Summit Bridge in the C&D canal. Cpl/1 Greene and Terranova coordinated a dive and quickly recovered the body of the driver. On the following day the scuba team responded to the site and recovered the pick up truck in 40' of water.

• The scuba team responded to the Brandywine River under the Market Street Bridge to assist Wilmington P.D. in searching the area for a gun used in a homicide. The following items were recovered (toy gun, pellet gun, 3 cell phones and a hammer that was linked to the homicide).

• The scuba team responded to a retention pond adjacent to Pinewood MHP to assist the Homicide Unit. The pond was searched for evidence with negative results.

• The scuba team responded to Barkers Landing for a suicidal subject that had jumped off the Rt. 1 overpass. A search was conducted with assistance form DNREC and a side sonar system. Several dives were conducted with negative results.

Other significant dives included:
• The scuba team assisted the SORT team by conducting a water survival training course for the current training class. A guide for conducting the training was completed and will be used for future SORT candidates.

• The scuba team continues to conduct joint training with the Aviation Unit in hoist exercises. Several exercises were conducted. The scuba team also serves as a safety team for the hoisting exercises in the Delaware Bay.

• The scuba team conducted several diving exercises on the new DSP Marine one vessel. The following scuba members became members of the Maritime Unit, Sgt. Jeff Giles, Cpl/1 Brian Greene, Cpl. Thomas Guarini and Cpl. Mike Terranova.

• Several training dives were conducted in the Hoopes reservoir and Milford quarry utilizing our three way communications equipment.

• In August, 2011 the dive team performed training with the Lewes Fire Co. and the Coast Guard Auxiliary. A training dive was conducted off the Lewes Fireboat in the Delaware Bay.

• For a week in October the following scuba members (Cpl/3 Fuscellero, Cpl/3 Griffin, Cpl/1 Greene, Cpl. Guarini, Cpl. M. Terranova and Cpl. Gliem attended a week of scuba training and exercises in Deep Creek Maryland. They participated in joint training exercises with MSP, Baltimore City P.D and Baltimore County P.D dive teams. New search patterns, equipment updates and safety were discussed and practiced.

2011 was a very positive and rewarding year for The Delaware State Police Scuba Team. Four Scuba members were assigned to the new Maritime Unit. With the formation of the new Maritime Unit the Scuba Team has been able to network out with other police agencies and organizations. The 2011 Delaware State Scuba Unit is a true team. Each individual brings their own positive attributes to the Unit. Their dedication and loyalty is second to none. We look forward to providing our service to all the Police, Fire and Law Enforcement agencies in 2012.

Special Operations Response Team

Sergeant Rodney L. Workman

The Special Operations Response Team (S.O.R.T.) provides the Division with a tactical response to the following: hostage incidents, armed barricade incidents, high risk warrant service, high risk vehicle stops, dignitary protection, surveillance assistance and any crisis situation deemed appropriate by the Executive Staff. During 2011, the team responded to 108 calls for service. Through professionalism, dedication, training and state of the art equipment, the Special Operation Response Team conducted these activations in a safe and successful manner. Training continues to be the main contributing factor for success as team members attended several training events to sharpen their skills. As a part-time team, members continue to perform in an exemplary manner both in the performance of their primary duties within the Division and team assignments within S.O.R.T.

During 2011, the team continued at a pace rivaling some full-time tactical teams. Deploying over 100 times, the team reacted to armed barricades, numerous high-risk warrants and vehicle stops. The team was activated for nine critical incidents in 2011, including a Homicide/Hostage event within the town limits of Greenwood in June. During a ten day period in early September, the team responded to four armed barricade incidents throughout the State. The majority of the team

deployments involved high-risk warrant executions and vehicle stops for the Special Investigations Unit/ Drug Units. The team continues to work closely with Special Investigation Units and Troop Commands providing tactical support executing search warrants, apprehending violent suspects and conducting high-risk vehicle stops. Additionally, sniper-observers provided surveillance support to both the Special Investigations Units and Criminal Units statewide. Using state of the art optics and night vision equipment, sniper-observers continue to be a valuable intelligence gathering and surveillance tool.

The team conducts monthly training in the areas of hostage rescue, dynamic forced entry, covert/stealth clearing, weapons training and scenario based events. During 2011, the team focused on firearm proficiency with an emphasis on advanced tactics, live fire threat analysis/engagement, dynamic/stealth clearing techniques and close quarter combat techniques to combat the terrorist threat. The entry teams currently train two consecutive days a month with a three-day consecutive training event every quarter for a total of 224 training hours annually. The sniper-observers train three consecutive days monthly for a total of 288 hours annually. The entry teams and sniper teams train as a full team one day during monthly training. The remainder of the time the teams train on their individual mission.

To address the current terrorist threat against the United States, the Department of Homeland Security developed a typing system (I, II and III) for SWAT teams to insure inner-operability across the nation. One aspect of the typing system involves advanced training to develop skill sets associated with corresponding types. The Government Training Institute (GTI) in Boise, Idaho developed the first advanced curriculum to address these skill sets. Instructors were subject matter experts from both law enforcement and military Special Operations Groups. Techniques taught during this course have been battle tested and the instructors possess real world experience fighting terrorists. During 2011, four team members attended the SWAT Type I course which resulted in the entire team being certified as SWAT I operators. Team members developed new skill sets to include Advanced Tactical Rappelling and FAST rope insertion. By the end of 2012, all newly appointed team members will have completed the SWAT Type I training.

The team currently has seven members trained in maritime tactical operations and has recently secured funding from the Department of Homeland Security to train an additional eight team members at the Federal Law Enforcement Training Center (FLETC) in Charleston, SC during the early spring of 2012.

In September 2011, the Special Operations Response Team instructed the first Delaware State Police hosted basic SWAT School. Attending the very intensive two week school were ten members of the Delaware State Police, one member of the Division of Alcohol & Tobacco Enforcement, one member of the University of Delaware SWAT team and one agent from the Department of Homeland Security/Immigration & Customs Enforcement (Wilmington office). Five of the DSP attendees have since been selected and assigned to the Special Operations Response Team.

The team continues to provide support operations to the division at a tempo few can endure while maintaining high standards at their primary Divisional assignment. Since 2001 the Special Operations Response Team has deployed over 1,000 times on high-risk missions. The operational tempo of the team continues to rival that of full-time teams across the country with the anticipation of 2012 being no different. The training demands have also increased significantly with the introduction of Maritime tactical operations in support of homeland security missions, advanced equipment and skill sets. The Special Operations Response Team will continue to react to the requests of the Division with enthusiasm, dedication and professionalism.

State Bureau of Identification

Captain Jason H. Sapp

Captain Jason Sapp serves as the Director of the State Bureau of Identification (SBI) while Ms. Renee Rigby serves as the Assistant Director. Lt. Douglas Deveney is the Officer in Charge of the Regulatory Section which oversees the Professional Licensing Section and Sex offender Apprehension and Registration Unit.

In simple terms, SBI provides the state with a central repository for the collection and accurate organization of criminal arrest records, crime reports and missing person reports among other duties. The Director and Assistant Director, along with seven Troopers, four Sex Offender Agents and a civilian staff consisting of fifty people work in the following separate, but interrelated sections; the Criminal History Section, the Fingerprint Identification Section, the Firearms Transaction Approval Section, Front Desk Operations, the Professional Licensing Section, the Quality Control Section and the Sex Offender Apprehension and Registration Unit (SOAR).

Ms. Teresa Jones is the supervisor of the Criminal History Section which is responsible for the research and completion of criminal history background checks for employment and/or other purposes. The Criminal History Section consists of nine employees. These employees processed 53,476 criminal history requests in 2011, which represents a 1% increase over 2010 totals.

Mr. Russell McNatt supervises the Fingerprint Identification Section, which is responsible for the maintenance and oversight of the AFIS system for all of Delaware law enforcement. The Section is also responsible for maintaining fingerprint records on people who have been criminally arrested and for people who are applicants for various types of employment requiring criminal history checks. This section is comprised of two shifts consisting of ten employees. In 2011 the section processed 82,873 print cards, which represents a 7.5% increase

over 2010 totals. Also, during 2011, the section continued to conduct critical latent examinations revealing the identity of suspects who have committed many serious crimes leading to their arrest and conviction. There were 1,597 latent cases completed in 2011, which resulted in 389 hits.

Sergeant Walter Gygrynuk supervises the Firearms Transaction Approval Program (FTAP). This section was established as a result of the Brady Law, which became effective on February 28, 1994. FTAP consists of four civilian employees who respond to firearms dealer inquiries for state background checks, which yield an approval or denial for the purchase of a weapon. In 2011, there were 16,740 transactions processed which represents a 22% increase over 2010 totals. Of those transactions processed, 542 purchases were denied as a result of the background checks conducted.

Ms. Sandra Warden supervises Front Desk Operations at both SBI locations, Dover and Troop 2. There are eight civilian employees who provide fingerprinting services to customers desiring criminal history checks for the variety of professions for which Delaware law requires criminal history checks.

Sergeant Walter Gygrynuk also supervises the Professional Licensing Section. The two employees assigned to this section are responsible for the licensing and monitoring of private security agencies and their employees, private investigative agencies and their employees, security system and protective services agencies and their employees, non-state constables, bail enforcement agents, pawn brokers, scrap metal processors and second hand dealers. The Section is also responsible for the credentialing of all H.R. 218 permit holders.

Ms. Mary Sheppard supervises the Quality Control Section which consists of nine employees responsible for the quality control reviews of crime reports for the vast majority of all Delaware law enforcement agencies. The purpose of these reviews is to ensure proper coding for reporting purposes to the Federal Bureau of Investigation. Once this section has completed their review, incidents are then officially counted as a criminal occurrence for statistical and crime tracking purposes. In 2011, 78,436 crime reports were quality controlled by this section which represents a 4.5% increase over 2010 totals. Additionally, this section is the designated starting point for all adult expungement requests and all pardon requests. Section personnel review the expungement requests to determine if the expungement can be completed at SBI, or if it must be referred to the appropriate court for further consideration. In 2011 the Section processed 1,189 requests for expungement orders and 350 pardon applications.

Sergeant Barry A. Dean supervises the Sex Offender Apprehension and Registration (SOAR) unit. The SOAR unit is responsible for registering and tracking sex offenders as required by the Delaware Sex Offender Registry Law (Megan's Law). At the outset of 2011 there were nearly 4,400 registered sex offenders in the State of Delaware. By years end that number had climbed to 4,589 offenders which accounts for a 4% increase statewide. The SOAR unit consists of fourteen employees including four sworn detectives, four agents and five civilian employees. The sworn detectives are assigned to conduct criminal investigations of offenders who fail to follow Delaware's Megan's Law requirements. The four agents are retired police officers who conduct statewide notifications for all offenders residing in State Police jurisdictions. Sergeant Dean also serves as a liaison with all of the various criminal justice entities involved in the monitoring and tracking of sex offenders within the state as well as with all other states and territories.

Tactical Control Unit

Lieutenant Michael J. Wysock

The Tactical Control Unit (TCU) is currently made up of forty-six sworn troopers who staff the unit on a part-time basis in addition to their regular duties. The mission of TCU is to provide the division with a trained response to mass protest events, civil disturbances, labor strikes, mass arrest events and to provide an added police presence at large scale events throughout the state. TCU is also responsible for providing security for any CDC Strategic National Stockpile deployments.

During 2011, TCU deployed to and provided security at several large events to include Delaware State University Homecoming, Pumpkin Chunking and University of Delaware's Homecoming. TCU was deployed to assist in quelling a large fight in Milford with a crowd of approximately 2,000. TCU also deployed and assisted with security at the JVCC for a scheduled execution detail.

The Tactical Control Unit trains on a bi-monthly basis in tactical formations, cordon operations, delivery of chemical and less-lethal munitions, and specified security details for large events. Training also consists of qualifying with all divisionally issued firearms after donning gas masks and other issued protective equipment. During 2011, the unit conducted joint riot control training with the Newark and University of Delaware Police departments. During 2011, TCU also began the process of being incorporated into SORT operations to assist in large scale events.

Traffic Operations

Captain Sherri Benson

Tasked with numerous responsibilities surrounding the goal of reducing motor vehicle collisions, the Delaware State Police Traffic Operations Section performs an array of diverse functions. At the Headquarters Building in Dover, administrative and support duties are performed which relate to statewide record keeping and Divisional traffic enforcement. Based out of the Blackbird and Rt. 301 weigh facilities in lower New Castle County, the Commercial Vehicle Enforcement Unit

(CVEU) is charged with proactive and reactive enforcement related to commercial vehicles.

Personnel assigned to the Headquarters Building fulfill several key duties and responsibilities. Among them is the development of traffic initiatives, programs and campaigns designed to promote increased enforcement and police visibility on our highways. To provide the logic for these, the Traffic Section Tactical Analyst utilizes the Criminal Highway Analysis and Mapping for Public Safety (CHAMPS) system to acutely identify and isolate problem traffic areas throughout the state. Statistics are also provided by the Divisional Statistician to assist in these efforts.

An effective analytical tool specifically for fatal crashes is the Fatal Analysis Reporting System (FARS). Housed within the Traffic Operations Section, this nationwide mechanism provides for the FARS Coordinator to collect statewide fatal crash data in an expeditious manner. The data is then analyzed and placed into statistical databases within the state, and at the National Highway Traffic Safety Administration (NHTSA). FARS data yields some of the most accurate, real-time statistics available, which provides a formidable tool to plan initiatives to combat traffic fatalities.

In their seventh year of operation, Electronic Red Light Safety Program (ERLSP) technicians assess red light violations captured on camera at 37 different approaches at 19 different intersections throughout the state. Since the program's inception, we have seen tangible proof of the successes yielded by this program, as evidenced by a reduction of 6,227 in red light assessments, along with a congruent drop in intersection crash rates.

The three ERLSP Technicians assigned to the Traffic Operations Section oversaw the issuing of 28,271 red light violation assessments, totaling nearly $3 million in fines. These totals are from the 19 intersections that are monitored by DSP.

One of the significant responsibilities of the Traffic Operations Section is the collection and archiving of motor vehicle collision reports, along with the dissemination of them to the public, attorneys' offices, insurance companies and others with vested interests in specific collisions. In 2011 - data entry clerks in the Traffic Operations Section fulfilled and distributed 12,922 requests for collision reports, which exceeds the total number of motor vehicle collisions that occurred in State Police serviced areas.

During 2011 the Traffic Section was assigned to oversee the training and supervision of the new Digital In-Car Cameras. Approximately 197 cameras were installed in patrol cars and each troop received a computer to view and burn DVDs. The Traffic Section is also responsible now for sending DUI DVDs to the respective Attorney Generals offices and troops.

Members assigned to the Truck Enforcement Unit (TEU) are primarily responsible for the operation of the Blackbird and Rt. 301 weigh facilities. Additionally, TEU personnel take portable scales to various locations throughout the state to conduct commercial vehicle weight checks, while also ensuring congruence with size regulations.

In addition to TEU, the Motor Carrier Safety Assistance Program (MCSAP) is also structured under the Commercial Vehicle Enforcement Unit. This unit's primary responsibility is to inspect commercial vehicles, and their operators, to affirm congruence with governmental regulations. The majority of these inspections are done at various locations throughout the state, while many are conducted at the Blackbird and Rt. 301 weigh facilities.

In 2011, the MCSAP and TEU units accomplished the following—

- Commercial motor vehicle inspections conducted: 5,380
- Commercial motor vehicles weighed on fixed and portable scales: 37,334
- Drivers placed out of service for non-compliance with regulations: 289
- Vehicles placed out of service for non-compliance with regulations: 809
- Traffic arrests for dangerous, moving violations: 1,131
- Traffic arrests for other violations: 1,673
- Seat belt arrests: 208

In Delaware during 2011, there were 84 fatal crashes. Although any number denoting traffic deaths is tragic, this represents an increase of one (1) from the previous year. Of those crashes, 14 involved pedestrians. Driving Under the Influence of Alcohol and/or Drugs (DUI) ranked as the #1 cause of fatal crashes. For personal injury and property damage collisions, Inattentive Driving ranked as the #1 contributor for injury collisions.

In an effort to reduce these crashes throughout the year, the Delaware State Police actively participated in numerous traffic enforcement campaigns, most of which were funded by the Delaware Office of Highway Safety. Additionally, the Traffic Operations Section directed traffic action plans each quarter to target crash producing behaviors. Each patrol troop implemented its own quarterly action plan based upon motor vehicle collision trends, noted dangerous driving behaviors and citizen complaints in each troop's specific area. Police visibility was notably increased on targeted highways, which yielded crash reductions and more compliant driving behaviors in the involved areas. The Office of Highway Safety funded special enforcement in the areas of DUI, Aggressive Driving, Child Restraint and Seat belts. These jobs focused on Holidays, Summer Months with high traffic volume, Special Events(ie. NFL Playoffs, Superbowl, Punkin Chunkin), etc.

As a continuing project, Troopers assigned to Headquarters and other non-patrol units conducted enforcement activities during the four major holiday weekends— Memorial Day, Independence Day, Labor Day and Thanksgiving. During this initiative, extra Troopers were assigned to notable crash areas identified from the previous year's statistics, to promote

increased visibility. As a result, no personal injury or fatal crashes occurred on any assigned highways, which fulfilled the initiative's intended purpose.

Overall, Delaware Troopers yielded numerous traffic arrests to battle crashes and negative driving behaviors throughout Delaware in 2011. Troopers made the following arrests during the year:

• Total traffic arrests:	106,755
• Aggressive driving-related:	59, 842
• Aggressive driving (specific):	382
• DUI:	3,161
• Inattentive driving:	3, 649

Training Academy

Captain Robert Hawkins

The Delaware State Police Training Academy is commanded by Director of Training Captain Robert Hawkins. The Academy Staff includes fourteen sworn and non-sworn employees of the Division of State Police committed to providing members of the Division and allied law enforcement agencies with the knowledge and skills necessary to provide compassionate, comprehensive public safety services to the citizens and visitors of the State of Delaware. Within the Training Academy table of organization are four separate and distinct units which provide a variety of training to Delaware Troopers, as well as officers of all Delaware law enforcement departments.

The DSP Academy Staff includes Lieutenant Bruce Von Goerres, Sergeant Alexander Peterson and Corporal Andrea Boone. In 2011, the DSP Academy continued to provide basic recruit training for the Division of State Police as well as most Delaware law enforcement agencies. During the year forty-one recruits were provided with approximately 1,000 hours of training necessary for a successful start of a career in law enforcement. The Academy staff also provided mandatory and elective in-service training to incumbent members of the State Police and law enforcement agencies from throughout the state. Two sessions of mandatory annual in-service training were provided to each member of the Division. In addition, fifty-four elective in-service classes were provided to DSP Troopers and Delaware police officers.

In June, the Academy staff hosted the 40th Annual Trooper Youth Week in conjunction with the American Legion. Thirty-four high school students spent a week at the DSP Academy as cadets learning about a career in law enforcement and got a taste of the rigors of academy life.

In October, the In-service training was very hands on. The day was split between simunitions training and force on force training at the DSP Range. With the other half of the day being spent working on EVOC Driving.

On October 31st, the first ever all Fast-Tracker DSP Class 83B convened for an intense five weeks. This emergency class added ten needed Troopers to the DSP Ranks.

The Firearms Training Unit is headed up by Lieutenant Michael Berry. This unit had a very busy and successful year in 2011. Not only did members of the Unit provide mandatory firearms requalification training to each sworn member of the Division, they also developed and implemented a realistic, tactical training event which included force on force, active shooter response and stress induced training. The FTU also trained each recruit trained at the DSP Academy as well as facilitated training for numerous municipal and state law enforcement agencies. Other members of the FTU are Sergeant Scott Galbreath, Corporal Donald Boulerice, Corporal James Warwick and Corporal Carey Brower.

The DSP Canine Training Unit is headed up by Corporal Jeffrey Miller who took over after the promotion and transfer of Sgt. Mark Windsor. Cpl. Miller oversaw the training of the Basic Patrol class, Explosive Detection and Narcotics Detection classes for canine teams from the Division of State Police and several municipal police agencies. In addition to teaching these courses, the Canine Unit continued to conduct monthly update training and annual recertification for 18 DSP teams and 9 K-9 Teams from other agencies throughout the state. During 2011 the canine unit presented a new tactical uniform to the executive staff. This new uniform was approved and is now utilized by Canine unit members statewide.

The Domestic Violence Unit is head up by Detective Adrienne Owen. In addition to sitting on many boards and committees as the proxy for the Superintendent, the Domestic Violence Policy and Training Coordinator provided domestic violence related training to recruits attending the DSP Academy. Detective Owen facilitated the Annual Domestic Violence Conference which provided training in the detection, investigation and prosecution of domestic violence related crimes. The conference drew over 100 officers and advocates from throughout the Mid-Atlantic region.

The training conducted by the Academy staff in 2011 could not have been accomplished without the support of Administrative Specialists Ms. Sharon Burge and Ms. Diana Miller or Mr. James Howard of the culinary staff.

Transportation

Mr. Mark Balfantz

The Delaware State Police Transportation Section is headed by Fleet Manager Mark Balfantz and supported by eleven automotive technicians and an administrative specialist.

The section provides direct and indirect vehicle maintenance support for all eight patrol troops and Headquarters for a fleet of over 900 vehicles, consisting of a wide variety of vehicles ranging from 4-wheel all terrain vehicles to mobile command posts. The day-to-day maintenance operation ensures that a

safe and serviceable fleet is readily available to support the various aspects of the law enforcement services provided by Delaware State Police.

The staff also handles the purchasing, and deployment of all divisional vehicles, as well as the deactivation and sale of vehicles that are no longer needed or are not economically feasible to maintain. To enhance the more specialized law enforcement operations of the State Police the section adds forfeited vehicles to the fleet to be used for various unconventional operations when feasible.

With an annual budget of over 4 Million dollars, the section maintains a cost center budget to fund fuel, parts, repairs for all assigned vehicles and vehicle replacements. Commercial maintenance services are incorporated in to the maintenance system and used for overflow work, specialized and the more time consuming repair tasks.

Victim Services Section

Ms. Debra M. Reed

The Victim Services Section is responsible for providing quality service to the citizens of Delaware, as well as visitors to our state, who may become a victim of crime or to those who have lost a loved one due to a sudden tragic death. The service may be in the form of crisis intervention, information, and/or referrals. Our unit provides assistance to cases within the Delaware State Police jurisdiction as well as to over 35 other municipal departments throughout the state (Delaware Victim Center). In 2011, the unit provided services to over 5,000 unduplicated clients. All cases are provided with contact for up to one year and sometimes beyond.

The Victim Service Specialists continue to be a tremendous asset to the Division of State Police as well as the citizens and visitors of our state who enter our system by issues beyond their control. The unit is under the Direction of Debra Reed. The advocates, who are located at various offices throughout the state, include Terri Lang, Peggy Sutherland, Jennifer Zeroles, Veronica Colombo, Corrie Schmitt, Nancy Will and Eunice Mercado. The Administrative Specialist for the unit is Lisa McNatt.

The Victim Specialists are in an “on call rotation” to respond to requests for service 24 hours a day. The unit also operates a 24-hour toll free hotline. The Specialists are available to respond to crime scenes, hospitals, homes, court hearings, and/or to provide support by telephone. In addition to the civilian staff, approximately 25 sworn members of the division are cross-trained to assist with victim service “call outs” throughout the state. In 2011, there were 230 requests for immediate assistance or “call outs” or approximately 19 per month.

The unit continues to be actively involved in such initiatives as the Victims’ Rights Task Force, Domestic Violence Task Force, Fatal Incident Review Board, Domestic Violence Advocacy Board as well as many others. Again this year, in conjunction with the Domestic Violence Unit, we hosted the 8th annual domestic violence awareness motorcycle ride in October. We continue to grow in participation each year. Debra Reed was appointed to two new boards this year, The Advisory Board of the Victim Compensation Assistance program as well as the Delaware Center for Justice. Additionally a committee has been established, through legislation, to look at child mental health gaps and services in Kent and Sussex counties as a result of the State vs. Earl Bradley Child Sexual Abuse Case.

In October, the DSP Victim Services Unit received Honorable Mention for 2011 Excellence in Victim Services by the International Association of Chiefs of Police.

Members of the Victim Service Section continue to be very dedicated to providing quality service and support to crime victims as well as guidance to police and outside agencies. For information or assistance regarding victim services, you can call 1-800-VICTIM-1 (1-800-842-8461).

Employee Recognition

Throughout the year the Colonel recognizes Divisional employees for outstanding service. In 2011 the following commendations were awarded:

Valor	1
Superintendent Citation	4
Exceptional Performance	44
Lifesaving	27
Unit Citation (New)	2
Certificates of Commendation	63

2011 Delaware State Police Civilian of the Year - Mr. Nicholas Lindale

Colonel Robert Coupe and Mr. Nicholas Lindale, 2011 Civilian of the Year

Each year the Delaware State Police Executive Staff selects one civilian employee for the Civilian of the Year Award. Civilian employees are nominated for this award for outstanding performance and meeting the following criteria:

1. Exceptional service as identified by the employee's performance evaluations
2. A consistent record of such service through their years of employment
3. Recognized by their peers as having outstanding character and integrity

This year, nine civilian Delaware State Police employees were nominated.

HQ Aviation -	Mr. Robert McMahon
HQ DIAC -	Mr. Ronald Bounds
HQ HR -	Ms. Rhonda Davis
HQ IT -	Mrs. Barbara Pollitt
HQ SBI -	Ms. Renee Rigby
Troop 1 -	Mr. Nicholas Spinelli
Troop 3 -	Ms. Sonia Jonas
Troop 4 -	Ms. Stefani Williams
Troop 7 -	Mr. Nicholas Lindale

The Executive Staff of the Delaware State Police has selected Mr. Nicholas Lindale as the 2011 Civilian of the Year.

Mr. Lindale began his career with the Delaware State Police in 1974 as an Auto Mechanic at Delaware State Police Troop 7 in Lewes, and left from the Division for a brief period of time in 1977, but thankfully, he returned to the Delaware State Police in 1985 and has continuously served as Troop 7's mechanic for the past 26 years.

Mr. Lindale takes a great deal of pride in his work and has a reputation for being conscientious, selfless, friendly and dedicated. Mr. Lindale is loved and respected by active and retired Troopers, not only from Troop 7, but from Troops and Sections throughout the state.

Legend has it, that in the 1970's, when there was no garage at Troop 7, Mr. Lindale had to work outside in the elements utilizing the troop tow truck as a lift, to jack up the patrol cars and then crawl under the vehicles in the scorching heat and in the blowing snow. Today, we are happy to say that Mr. Lindale's shop at Troop 7 has all of the modern amenities and Mr. Lindale keeps his shop in tip top condition.

In addition to his close attention to the fleet, Mr. Lindale has the uncanny ability to create unique mechanical solutions from common items that others may have tossed to the side. Over the years Mr. Lindale's inventions have done everything from reducing the time required to burn old documents, (this was before the modern paper shredder) and recently he fabricated a custom cell phone bracket for one of our Troopers out of an old parking sign. This ability to assess a mechanical challenge and identify a solution, allowed Mr. Lindale to swiftly assemble a series of hose lines to control a brush fire in the field behind Troop 7 last July, until the fire department could arrive and extinguish the blaze. I should mention that the Troop 7 fuel pump is located behind the Troop, about 30 feet from the wooded area, so we are especially grateful for Mr. Lindale's quick thinking.

Mr. Lindale's number one priority is the safety of the Troopers on Patrol and his goal has always been to ensure that "no trooper is ever injured due to a mechanical failure in their vehicle."

On behalf of the men and women of the Delaware State Police, we thank Mr. Lindale for his commitment to that goal and are grateful for his service.

2011 Delaware State Police Trooper of the Year - Corporal Troy Ralston

Colonel Robert Coupe and Corporal Troy Ralston, 2011 Trooper of the Year

Each year the Delaware State Police Executive Staff selects one Trooper for the Trooper of the Year Award. Troopers nominated must be recognized by their peers as having outstanding character and integrity and whose actions or performance significantly exceeded expectations during the previous calendar year.

This year, eight Delaware State Troopers were nominated.

Troop 1 – Cpl. John Day and Cpl/2 Scott Mauchin
Troop 2 – Cpl. Scott Linus
Troop 3 – TFC Scott Weaver
Troop 4 – Cpl/3 John S. Evans
Troop 5 – Tpr. Sean M. Callaway
Troop 6 – Cpl. Doug Brietzke
Troop 7 – Cpl. Troy Ralston

The Executive Staff selected Corporal Troy Ralston as the 2011 Trooper of the Year.

Cpl. Ralston began his career with the Delaware State Police in September 2006 and through his strong work ethic has established a reputation as a dedicated Trooper excelling in both criminal and traffic enforcement. The efforts of Troopers like Cpl. Ralston make our communities and highway safer for everyone. Cpl. Ralston consistently among the Troop leaders in traffic and criminal enforcement activities, all the while, is taking on additional responsibilities such as serving as a field training officer and as a mentor in the Troop 7 Explorers program.

Equally as important as Cpl. Ralston's performance and work ethic, is Cpl. Ralston's strength of character. Cpl. Ralston represents the core values of Honor, Integrity, Courage, Loyalty, Attitude, Discipline and Service.

Two incidents highlight and clearly demonstrate Cpl. Ralston's dedication and commitment to the Core Values and to the citizens we serve.

On January, 11th, 2011, Cpl. Ralston was responding to Sussex County Court of Common Pleas on his day off for a trial. While en route to court, Cpl. Ralston heard SUSCOM dispatch other Trooper's to a motor vehicle crash involving a vehicle on fire with a trapped occupant. Cpl. Ralston knew the crash was not far from his location and immediately redirected to the scene of the crash.

Cpl. Ralston was the first emergency responder to arrive on the scene and observed that a van and a tractor trailer had collided head-on, and both vehicles on fire. Cpl. Ralston saw that the tractor trailer was unoccupied, but the operator of the van was still inside. Cpl. Ralston grabbed his fire extinguisher and ran to the van. The van operator was unconscious and his clothing was on fire. Cpl. Ralston quickly directed the fire extinguisher at the flames on the operator, and did his best to suppress the fire from the engine compartment, but could not extinguish it completely. With the assistance of a citizen at the scene, they cut the operator's seat belt and attempted to pull the operator from the van, but then realized the operator's legs were trapped under the steering wheel. Despite the flames creeping back into the passenger compartment Cpl. Ralston and the citizen continued work feverishly to free the operator from the vehicle. Finally, they were able to pull the operator from the vehicle, but not before Cpl. Ralston had sustained second degree burns on his hand.

Cpl. Ralston immediately assessed the operator's condition and began to administer CPR, until he had to move the victim again because the fire continued to grow, and there were several small explosions that erupted from the vehicles. Cpl. Ralston continued to perform CPR until Fire and EMS personnel arrived on the scene. The operator of the van was transported to the hospital where, unfortunately, he succumbed to his injuries.

Cpl. Ralston's efforts did not go unnoticed, and because of his willingness to put his own life in harms way in an attempt to save the life of another, he was awarded the Division's Valor Award.

Ten days later, on January 21, 2011, Cpl. Ralston responded to a call for a 75 year old male in cardiac arrest. Cpl. Ralston was the first emergency responder to arrive on the scene and upon his entry into the residence located the victim who was unconscious, without a pulse and not breathing. Cpl. Ralston utilized his AED to assess the victim and then together with the victim's son took turns performing CPR on the victim until EMS arrived on the scene and took over. The victim was transported to the hospital and we are happy to say that he survived.

The men and women of the Delaware State Police are very proud of Cpl. Ralston and grateful for his dedicated service.

Delaware State Police Launches Maritime Unit

Original Maritime Unit Crew left-to right: Cpl. Tom Guarini, Cpl. Mike Terranova, Cpl/3 Todd Thomas (Not Shown: Sgt. Jeff Giles, Cpl/3 Larry Coyle, Cpl. Brian Greene)

History was made in August of 2011 when the Division's first boat, Marine One, went operational officially launching the Delaware State Police Maritime Unit.

The boat, a 2011 thirty-one foot Metal Shark, is powered by three 300-horse power Mercury outboard engines capable of reaching speeds of 60 mph with a cruising speed of 40 mph. The vessel has a range of approximately 250 miles and can travel in winds up to 25 knots with eight foot seas. The boat has the room for a four-person crew and can carry up to eight additional passengers.

After recognizing significant maritime security concerns along our waterways, the Delaware State Police and the Department of Safety and Homeland Security created the Maritime Unit utilizing federal Port Security Grant funding. The Maritime Unit was created to protect the critical infrastructure and key resources along Delaware's waterways. The unit is the newest piece of the Criminal Intelligence and Homeland Security Section and is currently staffed with three troopers on a full-time basis. Additionally, three additional troopers have been outfitted and trained in the unit's operations and assist the full-time members in addition to their current road patrol assignments.

Sgt. Jeffrey Giles (Supervisor), Master Corporal Todd Thomas, and Corporal Thomas Guarini staff the unit full time and Master Corporal Larry Coyle of Troop 1 and Corporals Brian Greene and Michael Terranova of Troop 6 are the part time members. Giles, Guarini, Greene and Terranova are also members of the division's Scuba Team and Thomas is a member of the S.O.R.T. team. These troopers bring not only a great deal of boating experience to the unit but also specialized skills that will be beneficial to the unit's operation.

The Maritime Unit's primary mission is one of Homeland Security. The unit focuses on critical infrastructure protection, high visibility patrol and prevention, emergency response with allied agencies and units, recovery operation support and outreach to the maritime community. The unit falls under the command of the Delaware Information and Analysis Center (DIAC) and works regularly with a specially trained intelligence analyst. This allows unit members to tailor proactive patrols based on the current threat picture and vulnerability assessments. This "intelligence-led" model will allow the unit to more effectively patrol a very large area of responsibility. The DSP Maritime Unit has developed interagency relationships with the Wilmington Police Department, DNREC, the New Jersey State Police and the Federal Bureau of Investigation. The DSP Maritime Unit is currently the only agency working within Delaware state and local government with a full time Maritime Homeland Security mission.

State Police Employee honored for Sixty Years of Service

Left to Right: Maj. McQueen, Ms. Dick, Maj. Simpson, Maj. Hudson, Maj. Zebley, Col. Coupe

On June 15, 2011, Ms. Connie Dick celebrated her 60th anniversary with the Delaware State Police. Connie began her career in 1951. She started at Troop 4 in Georgetown and has remained there ever since. When she was just 17 years old, Ms. Connie took dictation for all investigations and forwarded that information to the appropriate court. She assisted detectives with murder investigations by taking witness statements by shorthand. She later transcribed those statements and completed typed reports. At that time, Troop 4 covered all of eastern Sussex County.

Over the last six decades, Troop 4 has had 30 troop commanders. Connie has worked with 26 of those commanders. She used only 30 sick days in her astonishing career, which included ten days as a result of a motor vehicle accident. A luncheon was held at the University of Delaware Carvel Center in Georgetown in Ms. Connie's honor. During the luncheon Colonel Robert Coupe presented her with a framed uniform, while proclaiming her an honorary Delaware State Trooper. The badge number selected for her was "60."

Delaware State Police

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